

**Date:** Tuesday 1 April 2014  
**Time:** 9.35am  
**Meeting Room:** Reception Lounge, Level 2  
**Venue:** Auckland Town Hall  
301-305 Queen Street  
Auckland

---

## **Council Controlled Organisations Governance and Monitoring Committee**

### **OPEN MINUTE ITEM ATTACHMENTS**

---

<b>ITEM</b>	<b>TABLE OF CONTENTS</b>	<b>PAGE</b>
<b>12</b>	<b>Substantive CCOs - Draft Statements of Intent 2014-2017</b>	
	A. PowerPoint Presentation	3
	B. Tabled Memo	9



# Draft SOI 2014 - 2017 Shareholder Comments

## CCO Governance and Monitoring Committee

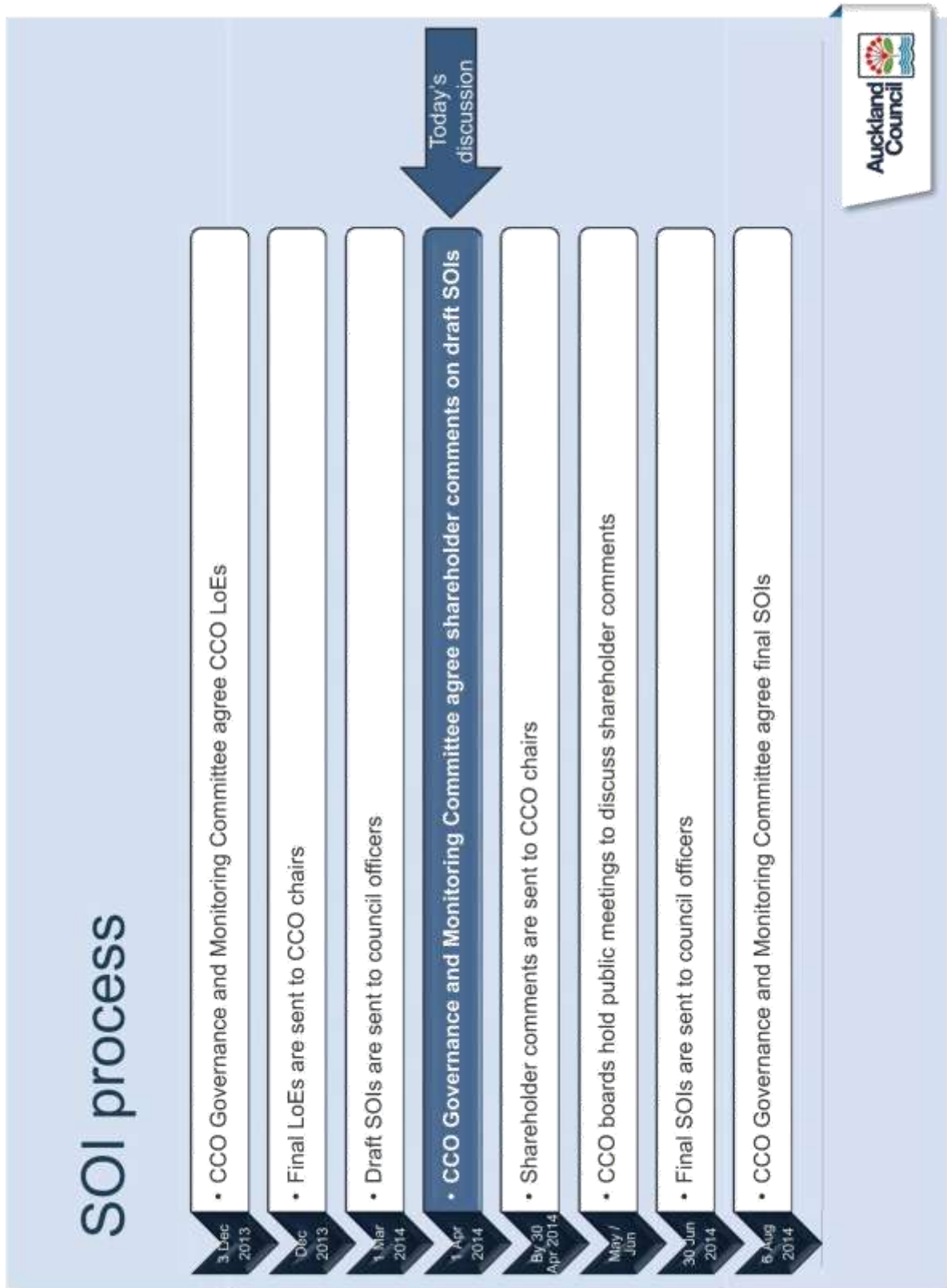
1 April 2014



# Contents

- SOI process
- Developing the proposed shareholders comments
- Key feedback included in the proposed shareholder comments





# SOI process

## Developing the proposed shareholder comments

- The draft SOIs have been reviewed by subject matter experts across the council
- The proposed shareholder comments consider:
  - the direction and comments from the Letter of Expectation
  - prior year SOIs
  - the long-term plan and other council policies
  - editorial changes
- General improvement in the draft SOIs
- Focus on materiality
- Review of the SOI process

## Key feedback included in the proposed shareholder comments

- Alignment with Annual Plan 2014/2015
- Consideration of the LTP 2015-2025
- Feedback was mainly operational and editorial
- Comments and direction from the Letters of Expectation were generally well reflected, with 2 exceptions
- Continued focus on improving reporting on the contribution to Maori outcomes
- Reduction in the Auckland Transport public transport and customer satisfaction targets







## Memo

1 April 2014

To: Deputy Mayor Penny Hulse (Chair - CCO Governance and Monitoring Committee), Mayor and councillors

cc: Stephen Town, CEO

From: Councillor Chris Darby

**Subject: Draft SOIs, 2014 – 2017; Item 12, CCO Governance and Monitoring Committee, 1 April 2014**

Dear colleagues,

Firstly, I offer my apologies for my nonattendance today due to a previously confirmed engagement.

As we are all aware, the SOIs are Council's opportunity to direct our CCOs to achieve our objectives for Auckland. You will recall that I made contributions to our Letters of Expectation to the CCOs last year.

Reading the draft SOIs, I have concern that the drafts do not fully reflect the direction we've provided through our LOEs. The report does not demonstrate how the LOEs are reflected in the draft SOIs,

Accordingly and by way of example, I have compiled comment on Auckland Transport's SOI as follows.

In an attachment to the AT draft SOI, AT outlines a programme of action. There a number of timeline discrepancies when comparing this programme with information provided in the AT attachment to the very recent Infrastructure Committee report "*Role of Cycling in Auckland*", as below.

Project	Draft SOI Completion Date	IC Paper Completion Date
Beach Road Cycleways	2017	2014
Dominion Road Parallel Routes	2015	2014
Northcote, Waitemata, Mangere, Mt. Roskill and Pt. England safe routes	2017	2015
Upper Harbour Drive Cycleway	2016	2015
Waterview Cycleway Connection	2017	2017
Glen Innes to Tamaki Drive cycleway (complete scheme assessment)	2017	-

Further, many of the '*Key focus areas for 2014/2015 for Auckland Transport*' put forward in our LOE are not reflected in AT's draft SOI. Points within our LOE but omitted from the SOI include:

- A strategic review of public transport fares
- Increased priority for pedestrians and cyclists, and improvement of walking and cycling facilities that improve access to public transport.
- Identification of and reporting on the delivery of any improvements to the quality of urban design outcomes.
- Effective management of hygiene factors in the public realm such as cleaning, mowing, and tree clipping.
- Identifying surplus non-strategic properties for disposal in conjunction with ACPL.

There are some specific amendments to the AT SOI which we should request.

- a) The SOI reflects the intent of AT over the next 3 years. As years 2 and 3 are subject to the LTP and RLTP processes, we should request that AT state the programmes stated for years 2 and 3 are their current view, and will be subject to amendments arising out of the LTP and RLTP processes.
- b) The strategic direction section in 2.1 of the SOI should make reference to the Mayoral Direction for the LTP programme which seeks contributions to all of the transformational shifts from the transport programme.
- c) We should ask AT to review its list of projects in section 3 to ensure that these are appropriately prioritised, for example
  - The Northwest Busway along SH16 could be considered a greater priority for planning and route protection.
  - Te Atatu bus interchange should be included considered for inclusion in the list of PT infrastructure to be completed by 2016.
  - Consider the addition of a list of bus lanes to the list of PT infrastructure to be completed by 2016.
  - It should be noted that projects in the City Centre will be programmed in accordance with decisions of the City Centre Integration Group.
- d) Planning and protection of routes in section 3, 1.2 – planning should be done for projects where they are a high priority in terms of transformational shifts and our spatial priorities.
- e) Patronage targets - AT should provide an explanation of what its programme is to achieve its proposed targets (see page 15), and what more they could do in order to meet them. We need to indicate that it is politically important that this SOI retains the rail patronage targets as a signal to central govt about its aspirations.
- f) We should express disappointment in the reduction in the PT patronage target– the Auckland Plan Transformational Shift #3 ““Move to outstanding public transport within one network” should have resulted in AT focusing its efforts on this target.
- g) Sections 4.4 and 4.5 deal with engagement with the Governing Body and Local Boards respectively. Missing from here is a section which covers engagement with council staff, e.g. Auckland Council’s Transport division and the CE, as well as with other CCOs. There needs to be a new section describing this one-family collaborative approach, which provides an opportunity to achieve the transformation of behaviour that will help AT contribute to overall outcomes.

More generally, CCOs should include in their SOI explicit statements about compliance with Council policies and plans, such as Council’s commitment to the Ministry for the Environment’s Urban Design Protocol (UDP) and Smokefree Policy (2013). The Smokefree Policy applies to Council events, transport hubs, shared spaces, regional facilities and elsewhere. As such, the policy has a direct bearing on AT, ATEED, RFA, Waterfront Auckland, and ACPL. Reflection of the UDP should apply to all CCOs directly involved in placemaking

I have spoken with the Deputy Mayor and considering the complexity of this matter, have recommended to her that the committee delegate authority to her to make changes to the shareholder comments to better reflect our expectations as appropriate.



Chris Darby  
Councillor