

## **Māngere-Ōtāhuhu Local Board**

### **OPEN MINUTES**

---

Minutes of a meeting of the Māngere-Ōtāhuhu Local Board held in the Māngere-Ōtāhuhu Local Board Office, Shop 17B, 93 Bader Drive, Māngere on Wednesday, 10 December 2014 at 5.00pm.

---

#### **PRESENT**

<b>Chairperson</b>	Lydia Sosene
<b>Deputy Chairperson</b>	Carrol Elliott, JP
<b>Members</b>	Nick Bakulich
	Tafafuna'i Tasi Lauese, JP
	Christine O'Brien
	Leau Peter Skelton
	Walter Togiamua

#### **APOLOGIES**

Cr Alf Filipaina

#### **ALSO PRESENT**

Cr Arthur Anae

---

**1 Welcome**

Nick Bakulich led the meeting in prayer.

**2 Apologies**

There were no apologies.

Secretarial Note: Cr Alf Filipaina tabled his apology for absence.

**3 Declaration of Interest**

There were no declarations of interest.

**4 Confirmation of Minutes**

Resolution number MO/2014/264

MOVED by Member TW Togiamua, seconded by Member CF O'Brien:

**That the Māngere-Ōtāhuhu Local Board confirm the ordinary minutes of its meeting, held on Wednesday, 19 November 2014, as a true and correct record.**

**CARRIED**

Secretarial Note: Item 12 was considered after Item 4.

**5 Leave of Absence**

There were no leaves of absence.

**6 Acknowledgements**

2014 Auckland Council Consultation and Engagement Awards Winners

- Purple Dye Spill project team (Tessa Chilala and Emma Joyce) who won the Smart Budget Award Category and the Judges' Choice (the Supreme Award).
- Local Board Plans 2014 project team for taking out the "Involve" Award Category and the People's Choice Award.

**7 Petitions**

There were no petitions.

## 8 Deputations

### 8.1 Deputation - Pacific Steel

Resolution number MO/2014/265

MOVED by Deputy Chairperson CM Elliott, seconded by Member CF O'Brien:

- a) That the Māngere-Ōtāhuhu Local Board thanks Craig Dixon, General Manager, and Estelle Curd, Human Resources Manager for their attendance and presentation.
- b) That the Māngere-Ōtāhuhu Local Board refer the request relating to improving the safety of crossing between the two sites on James Fletcher Drive, to Auckland Transport for investigation and report back.

**CARRIED**

### 8.2 Deputation - Otahuhu Rovers Rugby League Club

Resolution number MO/2014/266

MOVED by Deputy Chairperson CM Elliott, seconded by Member TW Togiama:

- a) That the Māngere-Ōtāhuhu Local Board thanks Bella Tamotu, Bruce Shaw, Club President, and Tanya Harris for their attendance and presentation.
- b) That the presentation be referred to the Maungakiekie-Tamaki Local Board and Parks, Sports and Recreation officers, with a request that the priority issues raised be investigated with and reported back to both Māngere-Ōtāhuhu and Maungakiekie-Tamaki Local Boards.

**CARRIED**

## 9 Public Forum

There was no public forum.

## 10 Extraordinary Business

There was no extraordinary business.

## 11 Notices of Motion

There were no notices of motion.

**12 Manukau Ward Councillors Update**

Cr Anae report tabled at the meeting is attached to the back of the minutes.

Resolution number MO/2014/267

MOVED by Member NL Bakulich, seconded by Member CF O'Brien:

**That the verbal update and report tabled at the meeting from Cr Arthur Anae be received.**

**CARRIED**

Secretarial Note: Item 12 was considered after Item 4.

**13 Performance Report for the Mangere-Otahuhu Local Board for the four months ended 31 October 2014**

The Parks, Sports and Recreation report tabled at the meeting is attached to the back of the minutes.

Resolution number MO/2014/268

MOVED by Member CF O'Brien, seconded by Deputy Chairperson CM Elliott:

**That the Māngere-Ōtāhuhu Local Board receives the Performance Report for the Mangere-Otahuhu Local Board for the period ended October 2014.**

**CARRIED**

**14 Auckland Transport Monthly Update Report - December 2014**

Resolution number MO/2014/269

MOVED by Chairperson L Sosene, seconded by Deputy Chairperson CM Elliott:

**That the Māngere-Ōtāhuhu Local Board receives the Auckland Transport Monthly Update Report – December 2014.**

**CARRIED**

## 15 Local Event Support Fund – Round Two Allocations

Resolution number MO/2014/270

MOVED by Deputy Chairperson CM Elliott, seconded by Member TW Togiama:

**That the Māngere-Ōtāhuhu Local Board reviews the round two applications received and agrees to either fund, partially fund or decline the applications as outlined in the right hand column below:**

Applicant	Event	Venue	Date	Approved/Granted/ Declined
Accelerating Aotearoa Inc	Accelerating Auckland Mangere Park Jam	Mangere Town Centre	7 March 2015	Granted \$2,000
Ta'imua Youth Ministries	Advent Concert 2014- Fit for Mission	Malaeola Community Centre	15 December 2014	Granted \$500
Auckland Pride Festival Inc	Auckland Pride Festival Parade	Ponsonby Road	1 March 2015	Granted \$1,500
Manukau Beautification Charitable Trust	Eye on Nature	Auckland Botanic Gardens	24-28 March 2015	Granted \$5,000
Getin2life Youth Development Trust	In2it Wild Winter - Mangere	Mangere Domain, Mangere Central Park, Sturges Park	1 March – 31 July 2015	Decline
Muscular Dystrophy Association of New Zealand	Life Without Limits Conference	Sky City	18 April 2015	Decline
Mangere Bridge Progressive Business Association	Mangere Bridge Wine and Food Festival	Coronation Road, Mangere Bridge	12 April 2015	Granted \$3,500
Manukau Urban Maori Authority Trust	MUMA Trust Portage Crossing & Festival Regatta	Waterfront Reserve, Mangere Bridge	7 February 2015	Granted \$5,000
Breakthrough Centre NZ Ltd	Omega Family Day	David Lange Park	11 April 2015	Granted \$4,500
Otahuhu Town Hall Community Centre	Otahuhu Youth Event	Otahuhu Town Hall	21 March 2015	Granted \$5,000
Cristina Beth	Peace Poppy Project	Mangere Arts Centre	7 April 2015	Decline
Otahuhu Softball Club	Wayne Roper Invitational Tournament	Sturges park, Otahuhu	1-3 March 2015	\$3,000
Workchoice Trust	Workchoice Earn & Learn	To be confirmed	7 May 2015	Decline
			<b>TOTAL</b>	<b>\$30,000</b>

**CARRIED**

**16 Mangere East CCTV**

Resolution number MO/2014/271

MOVED by Member CF O'Brien, seconded by Member NL Bakulich:

**That the Māngere-Ōtāhuhu Local Board:**

- a) **approve \$40,000 capital expenditure from the local board's CCTV and town centre safety initiatives budget being directed via the Community Development and Safety unit to purchase and install the CCTV system, including links to the police and council's Mangere Central monitoring site.**
- b) **approve the Community Development and Safety unit entering into the council's procurement process with a council approved CCTV provider, to purchase and install a public places CCTV system in Mangere East town centre, linking it to council's Mangere Central monitoring site and establishing necessary network links to police.**
- c) **allow for ongoing maintenance costs of \$10,000 per annum for the Mangere East public places CCTV system in the local board's CCTV and town centre safety initiatives budget.**
- d) **approve the Mangere East public places CCTV system being placed on council's asset register.**

**CARRIED**

**17 Māngere-Ōtāhuhu Open Space Network Plan**

Resolution number MO/2014/272

MOVED by Deputy Chairperson CM Elliott, seconded by Member CF O'Brien:

**That the Māngere-Ōtāhuhu Local Board:**

- a) **Approve the commencement of the research and analysis stage of an open space network plan for the Māngere-Ōtāhuhu Local Board area and that the relevant Parks, Sport, Recreation and policy officers work with, and utilise the experience of, the Local Board Engagement Advisor and the board's Parks Portfolio holders.**
- b) **Approve funding of up to \$3,000 from the Māngere-Ōtāhuhu Local Board 2014/15 Community Response Fund (opex) budget for mana whenua expertise and input at the research and analysis stage of the open space network plan.**

**CARRIED**

**18 New Road Name Approval for the residential subdivision by Onew Group at 47 Yates Road, Mangere**

Resolution number MO/2014/273

MOVED by Chairperson L Sosene, seconded by Deputy Chairperson CM Elliott:

**That the Mangere-Otahuhu Local Board, pursuant to section 319(1)(j) of the Local Government Act 1974, approve the road name 'Mataoho Lane' proposed by mana whenua, for the new private way created by way of subdivision at 47 Yates Road, Mangere.**

**CARRIED**

**19 Interim Open Space Provision Guidelines**

Resolution number MO/2014/274

MOVED by Chairperson L Sosene, seconded by Member TW Togiamua:

**That the Māngere-Ōtāhuhu Local Board provides the following feedback on the Interim Open Space Provision Guidelines:**

- i) Areas with a higher density of population need more green space. That is, size of population is a key measure in considering provision and access to green space. That is, it is not necessarily the time taken to reach a green space, but the numbers of people that are served by green areas.**
- ii) Access to green areas and parks, or the distance required to walk to open spaces, should be same whether or not the area has high, medium or low density of population.**
- iii) Land developers and builders should be encouraged to adopt and use the Auckland Urban Design guidelines. The local board would like to see stronger measures taken to reduce small, under-utilised pockets of park land and minimise costs of maintaining these, as these are a burden on ratepayers.**
- iv) The local board strongly recommends that maintenance and versatility of parks be included in the guidelines. These are factors that are critical for better utilisation of green areas, by different users and age groups.**

**CARRIED**

**20 Mangere-Ōtāhuhu Local Board Community Group Funding – Work Programme Report Analysis for 2013/2014**

Resolution number MO/2014/275

MOVED by Member CF O'Brien, seconded by Deputy Chairperson CM Elliott:

**That the Māngere-Ōtāhuhu Local Board:**

- a) **Receives the Mangere-Ōtāhuhu Local Board Community Group Funding – Work Programme Report Analysis for 2013/2014.**
- b) **Requests a more detailed report on the effectiveness of the local board's contestable funding grant outcomes to date, in order to inform implementation of the new community grants policy.**
- c) **Seeks future involvement in designing how funding grants are evaluated.**

**CARRIED**

**21 Request for feedback on the draft Local Approved Product Policy**

Resolution number MO/2014/276

MOVED by Chairperson L Sosene, seconded by Deputy Chairperson CM Elliott:

**That the Māngere-Ōtāhuhu Local Board:**

- a) **Supports the overall approach and changes to the draft Local Approved Product Policy and revised proposal.**
- b) **Notes that the policy effectively prevents any licenses being granted for retail outlets of psychoactive substances (legal highs) in areas of high deprivation such as Māngere-Ōtāhuhu Local Board area.**
- c) **Acknowledges and commends the value placed on previous feedback from local boards leading to increasing the buffer zones around schools with year 6 and younger students and year 7 or older students; and around residential mental health and addiction treatment facilities.**
- d) **Has concerns that a 200m buffer does not provide the required safety net for young children. Noting that the proposal is for a buffer of 500m around schools with year 7 or older students the board strongly recommends that there be a provision of at least 300m buffer around schools with year 6 and younger students. The Māngere-Ōtāhuhu local board area has the most youthful population in Auckland with people aged 0 to 14 making up 28 per cent of our community. The local board seeks that every measure is taken to minimise risk and protect our youth from substance abuse.**
- e) **Requests the opportunity to speak to the hearings panel on the Local Approved Product Policy in February 2015.**
- f) **Thanks officers involved in this policy development approach and engagement with the local board.**

**CARRIED**



**22 Long-term Plan 2015-2025: Local consultation material**

Updated consultation material, the local board insert and supporting information tabled at the meeting is attached to the back of the minutes.

Resolution number MO/2014/277

MOVED by Chairperson L Sosene, seconded by Member EP Skelton:

**That the Māngere-Ōtāhuhu Local Board:**

- a) **Adopts local consultation material (tabled at the meeting) including:**
  - i) **a one page (2 side) local board insert; and**
  - ii) **supporting information, including local funding priorities for 2015/2016, key advocacy areas, indicative local performance targets for 2015/2016 and indicative local budgets for the next 10 years.**
- b) **Proposes to consult on funding of adult entry to swimming pools in the local board area at no charge, through collection of a local targeted rate of \$30.53 (GST incl) per household per year. The local board notes this is an increase on the current targeted rate because an additional swimming pool will be ready for use at the Otahuhu Recreation Precinct in the 2015/16 financial year.**
- c) **Notes:**
  - i) **the allocation of projects within Locally Driven Initiative (LDI) budgets are required to balance in every year.**
  - ii) **proposed operational savings for asset based services within the parks, community and lifestyle theme are not reflected in draft local budgets, but are instead captured at a regional level. Savings will be applied locally to final LTP budgets following consultation.**
  - iii) **high level budgets for programmes of work such as renewals, non-growth projects, parks developments, sportsfield developments and land acquisition will be developed prior to adoption of the final LTP.**
- d) **That the Chair be delegated the authority to make any final minor changes to local consultation material for the Long-term Plan 2015 - 2025 prior to publication including online consultation content.**

**CARRIED**

**23 Adoption of the Māngere-Ōtāhuhu Local Board Engagement and Communications Strategy**

The Māngere-Ōtāhuhu Local Board Engagement and Communications Strategy updated at the meeting is attached to the back of the minutes.

Resolution number MO/2014/278

MOVED by Member TW Togiamua, seconded by Member NL Bakulich:

**That the Māngere-Ōtāhuhu Local Board adopts the Māngere-Ōtāhuhu Local Board Engagement and Communications Strategy (attached to the back of the minutes).**

**CARRIED**

**24 For Information: Reports referred to the Māngere-Ōtāhuhu Local Board**

Resolution number MO/2014/279

MOVED by Deputy Chairperson CM Elliott, seconded by Member CF O'Brien:

**That the Māngere-Ōtāhuhu Local Board:**

- a) **Note the Arts and Culture Strategic Action Plan report.**
- b) **Note the Orākei Local Board resolution regarding coastal inundation.**

**CARRIED**

**25 Mangere-Otahuhu Local Board Action/Reports Pending**

Resolution number MO/2014/280

MOVED by Deputy Chairperson CM Elliott, seconded by Member CF O'Brien:

**That the Māngere-Ōtāhuhu Local Board Action/Reports Pending report be received.**

**CARRIED**

**26 Mangere-Otahuhu Local Board Workshop Notes**

Resolution number MO/2014/281

MOVED by Member TW Togiamua, seconded by Member NL Bakulich:

**That the Māngere-Ōtāhuhu Local Board workshop notes from the workshops held 5, 12 and 26 November 2014 be received.**

**CARRIED**

**27 Mangere-Otahuhu Local Board members portfolio update**

There were no portfolio updates.

**28 Chairpersons Announcements**

The Chairperson report tabled at the meeting is attached to the back of the minutes.

Resolution number MO/2014/282

MOVED by Chairperson L Sosene, seconded by Member CF O'Brien:

**That the verbal update and written report be received.**

**CARRIED**

**29 Consideration of Extraordinary Items**

There was no consideration of extraordinary items.

7.45pm

The Chairperson thanked Members for their attendance and attention to business and declared the meeting closed.

CONFIRMED AS A TRUE AND CORRECT RECORD  
AT A MEETING OF THE MĀNGERE-ŌTĀHUHU  
LOCAL BOARD HELD ON

**DATE:**.....

**CHAIRPERSON:**.....

## Item 12

### **Councillor Arthur Anae's bulletin**

10 November 2014

#### **UNESCO conference – organisational meeting**

Councillor Anae – proponent

Civic building - CBD

- Councillor Arthur Anae called the meeting with the designated project leader, Beverley Rogers to discuss the preparatory activities and he provided insight about the detailed activities during the Conference which will be held on 18-19 March 2015. The event aims to provide opportunities for learning between local government officers about social inclusion with a focus on the disabled and differently-abled.

11 November 2014

#### **Unitary Plan committee meeting**

Councillor Anae - member

Auckland town hall

- As reported through the minutes of the meeting, the item discussed was confidential and Councillor Anae abides that he will not be reporting on this.

12 November 2014

#### **Pasifika Festival outsourcing agreement reached (ATEED – Orange productions)**

Councillor Anae as Pasifika community's leader

Civic building - CBD

- A contract had been agreed between ATEED and Orange productions regarding the outsourcing of the festival, and as a way to let the community learn about the details of the agreement, Councillor Anae called the members and leaders of the Pasifika community to gather and hear personally the details and the process ATEED followed to set it. The discussion was open and candid. The community accepts that the process followed was robust and signalled that they look forward to continue with its engagement ATEED as established by the councillor.

#### **CCO Governance & Monitoring committee meeting**

Councillor Anae – member

Auckland town hall

- The committee approved the substantive CCOs, i.e., ACIL, ATEED, RFA, Waterfront AKL, AT and Watercare, Letters of Expectations and authorised the deputy mayor to approve the final 2015/2016 LOEs of the aforementioned CCOs.

13 November 2014

#### **Auckland Development committee meeting**

Councillor Anae - member

Auckland Town Hall

- Councillor Anae attended this meeting with enthusiasm to fully engage with the discussions. The minutes of this meeting reveals the passion not only of the elected members but the

people of Auckland in general about the proposed rating policy, liquor control, air quality, and health and hygiene quality bylaws, and the dog access rules.

•

20 November 2014

### **Finance and Performance committee meeting**

Councillor Anae - member

Auckland Town Hall

- At this meeting, issue had been raised regarding the total budget allocation for the IS transformation budget, and also “*concern around future cost escalations and the project’s impact on Auckland Council’s other non-NewCore IT budget with a further request to refer the agenda item to the GB.*” Both motions lost in the voting. Councillor Anae was not able to record his position as he had to proceed to other important events lined up for the entire day.

### **Pacific Heads of Mission engagement**

Councillor Anae – as guest

Pacific Business Trust office then Air New Zealand centre

- Councillor Anae joined Jackie Frizelle (Apia), Rob Kaiwai (Honolulu), Ross Ardern (Niue), Mark Talbot (Nuku’alofa), Tony Fautua (Port Moresby), Georgina Roberts (Port Vila), Joanna Kempfers (Rarotonga), Mark Ramsden (Suva), Don Higgins (Tarawa), Gareth Smith (Tuvalu), and Shane Jones (Ambassador Pacific Economic Development) for a luncheon engagement followed by cocktails in the evening when the group reconvened. This engagement was upon the initiative of MFAT.

### **Viet Nam: Business Environment and Opportunities forum**

Councillor Anae – guest speaker

Stamford Plaza hotel

- In his speech, Councillor Anae noted the expanding bilateral commercial, cultural and trade relations between Vietnam and NZ. He emphasized the opportunities this and the AANZFTA relations present for Auckland’s own economic development agenda.

### **GridAKL special event**

Councillor Anae – as key stakeholder

GridAKL

- Councillor Anae attended to hear about the key components of the platform for contributing to a successful innovation ecosystem, and about some of the key successes of phase one of Auckland’s Innovation Precinct – GridAKL, since its launch in May. And also how stakeholders we can work together to build a strong and sustainable innovation ecosystem as a platform for economic growth.

21 November 2014

### **Guangzhou Mayoral delegation courtesy call followed by a formal dinner to commemorate the 25<sup>th</sup> anniversary of Guangzhou-Auckland sister city relations**

Councillor Anae – VIP guest

Auckland town hall then Auckland museum

- This was the courtesy call of the Guangzhou mayoral delegation as part of their official visit to Auckland. The day also marked the 25<sup>th</sup> anniversary of Auckland's sister city relations with Guangzhou.

**Bank of China reception**

Councillor Anae – special guest

Langham hotel

- At the reception Mr. Tian Guoli, Chairman of Bank of China, delivered the keynote speech, with presentations from the Chinese Embassy and other distinguished guests to mark this very important moment for both New Zealand and the People's Republic of China. The Bank of China will bring significant development opportunities to both New Zealand, Auckland and Chinese businesses through access to diversified products and services. Its extensive network of contacts will enable New Zealand and Auckland businesses to grow their export footprint.

27 November 2014

**Governing Body meeting**

Councillor Anae – member

Auckland town hall

- As reported in the minutes, this meeting can be considered as one of the more important meetings of the GB where they tackled with passion the Long Term Plan 2015-2025. Councillor Anae encourages all interested parties to watch closely the debates and discussions of the issues and concerns pertaining to the budget. Please refer to the official minutes for further context and information.

## ITEM 13

### Mangere-Otahuhu LOCAL BOARD QUARTERLY PERFORMANCE REPORT 4 MONTHS ENDING November 2014

#### 1. Executive Summary (*content written by Lead Financial Advisor*)

##### 1.1 Highlights & Achievements

###### Local Sports and Parks

- Sutton Park Playground upgrade (Vine Street – Mangere) completed end of October 2014. Luke street playground upgrade commenced.
- Sandcarpets with slits completed on soccer 1 and 2, DTA and Rugby League no 1. Surface cultivation and releveling of fields carried out with ryegrass seeding on remaining fields carried out.
- Detailed concept plan for “Peninsula walkway” developed with additional works currently in planning, consultation and design phase taking place.
- Norana ave to Favona Road and James Fletcher to Beach Road site survey for proposed esplanade walkways carried out prior to design concept phase

#### **Recreation Planning and Programming**

##### Programmes

###### Auckland is my Playground - Children and Young People –

- Youth Advisory Panel appointed two Representatives Tim Matthews and Micah Stininato to the Auckland is my playground steering team. The purpose of the steering team is to oversee the projects being implemented aligned to the Sport and Recreation Strategic Action Plan and I Am Auckland Children and Young People Strategic Action Plan.

##### Facility Partnerships

- The facility partnership fund round opened on 1 July and closed on 15 August 2014 for the 2014/15 financial year.
- Fourteen funding enquiries resulted in four funding applications totalling \$298,030 from a funding pool of \$256,755.

## 1.2 Watching Brief (Issues/challenges identified that need to be brought to the boards attention)

### Local Sports and Parks

- Marking end of winter season, one of the best in past 6 years (no full weekend cancellations)
- Concerns over winter season with flat weed control especially with Onehunga weed
- Length of time taken between seasonal codes to set up average 3-4 weeks turnaround made difficult where weather conditions unsuitable
- Turf pests have been an issue (black beetle, grass grub, worm control)
- Dumpings on active sites although there has been some reduction in tonnage removed off site

## 1.3 Recommendation (Measures taken to resolve Issues/challenges identified)

### Local Sports and Parks.

- Onehunga weed - spray programme currently underway
- Seasonal codes changeover - Weather a controlling factor that impacts on suitability for access and preparation of sites
- Turf pests - Undertake adequate preventative programmes for pest control with associated funding
- Active dumpings - Undertake adequate compliance monitoring, club liaison and ongoing public education

## 2. Update on key projects and initiatives

*(content written by Lead Financial Advisor; departments to highlight significant project or milestone for inclusion)*

### **Recreation Planning and Programming Advisory Support**

- **Sustainability of Sport Forums** – The Sustainability of Sport Forum is an initiative of the Parks, Recreation and Sport Committee to investigate and understand the systems constraints, issues and opportunities associated with the delivery of community-level sport and recreation that are common across Auckland, particularly in relation to organisations residing on council land. A series of five fora are going to be held throughout the Auckland region and is an opportunity for sports clubs and organisations to inform the Panel about their experiences, insights, issues, opportunities and suggestions for action.

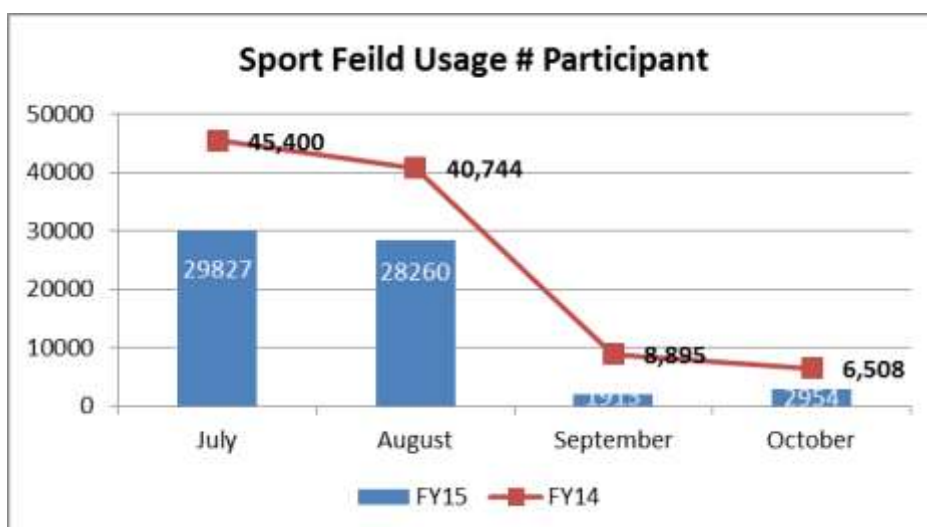
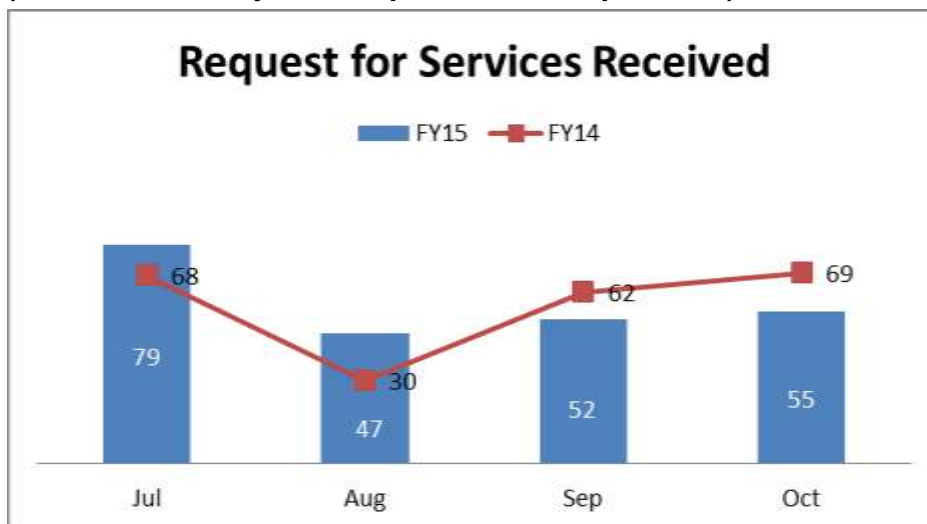


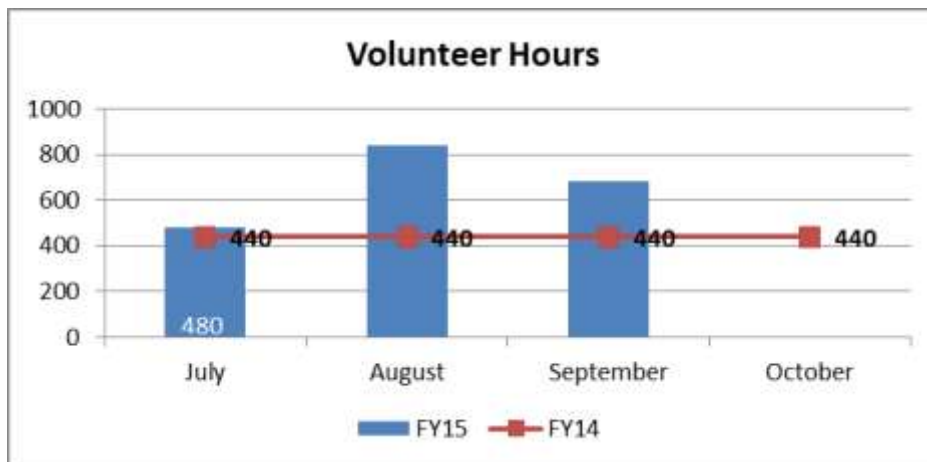
- **Sports Sector Forum** – was held on 20 August and hosted by Council Sport & Recreation Partnerships Team and Aktive Auckland Regional Sports Trust. With 130 attending the forum involved 5 presentations; Sport and Recreation Strategic Action Plan for Auckland, Auckland Council draft Community Facilities Network Plan and Grants Policy, Working together for Auckland – LTP and other planning processes and Aktive Auckland Regional Sport Trust Strategic Plan 2015-2020.
- **The Sport Partnerships Conference** – was held on 30 July at the Papatoetoe Sports Centre and featured four key note speakers tackling legal, governance, partnership evolution and facility operations in reference to sport partnerships. The conference was well attended with over 120 people. Notes and resources can be found at [www.aucklandsportpartnerships.com](http://www.aucklandsportpartnerships.com)

### 3. Performance report by department

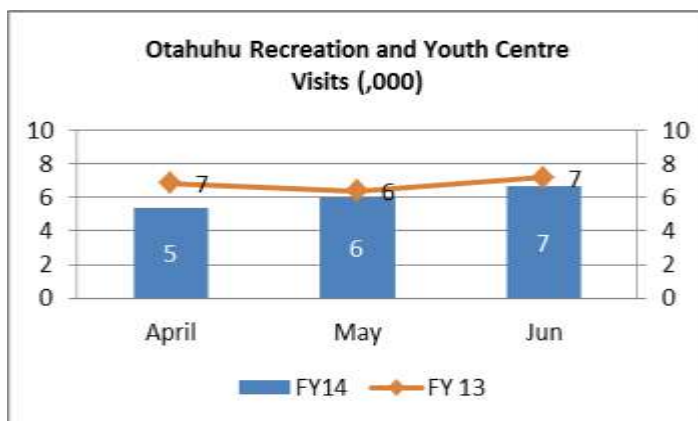
#### 3.3 Parks, Sports and Recreation

*(content written by Parks, sport and rec department)*

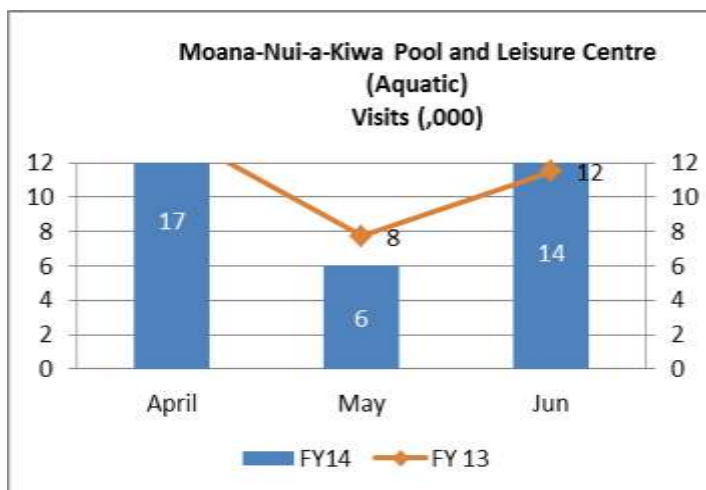




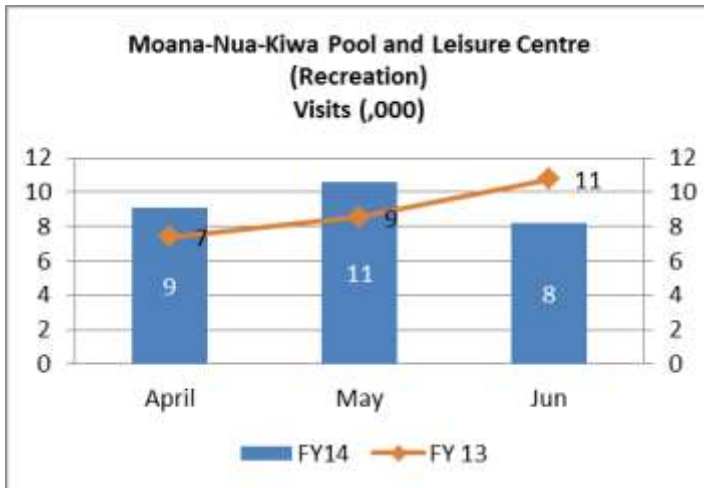
### Leisure



### Otahuhu Recreation and Youth Centre



### Moana –Nui-a-Kiwa Pool and Leisure Centre (Aquatics)



Moana –Nui-a-Kiwa Pool and Leisure Centre (Recreation)

## Item 22

# LTP 2015-2025 Consultation: Local Board Insert

## Māngere-Ōtāhuhu Local Board

Every three years council reviews its 10-year Long-term Plan. We need your input to make sure we get this right. In this insert we focus on local issues specific to the Māngere-Ōtāhuhu community.

### Message from the Chair



Lydia Sosene

Our Māngere-Ōtāhuhu communities are blessed with many strengths that provide opportunities to improve our area over the next 10 years and to benefit our people. We strive for our children, young people and families to grow in healthy safe communities, to live in thriving neighbourhoods, and to reflect the diversity of our distinct cultures and identity. We thank you for the ideas already received from our community, and look forward to being informed of your comments regarding the proposed LTP.

### What you have told us

Through the consultation process on the Māngere-Ōtāhuhu Local Board Plan 2014, you told us to focus on increasing local tourism opportunities to create local jobs, providing quality facilities for sport and recreation, ensuring our streets are safe and easy to walk around, and protecting and preserving our natural environment and heritage.

### What we propose to do

Over the past three years we have made good progress on the construction of the new Ōtāhuhu Recreation Precinct. We have also built the new boat ramp at Māngere Bridge, supported the reduction of liquor outlets, and supported young people to transition into employment with the Youth Connections programme.

Council's shared governance model means local boards make decisions on local issues, activities and the use of local facilities. Local boards develop a three-year local board plan as the basis of annual funding agreements with Council's governing body (the mayor and the councillors). Local boards also advocate to the governing body on larger scale investments, regional programmes and policy issues such as rates.

To keep rates affordable, we need to plan sensibly for the future. The following proposals have been prioritised for funding in the Long-term Plan 2015-2025:

#### **2015/2016**

Prepare local economic development action plan and deliver on enterprise and tourism aspirations (\$50k).

Assess options for a multi-use community facility in Māngere East (\$50k).

Open the new Ōtāhuhu Recreation Precinct in Ōtāhuhu in mid-2015 (\$523k).

Restore Seaside Park playing fields (\$32k)

#### **2016 – 2025**

Ōtāhuhu Linkages development framework for improvements to the public realm, connections to the town centre, public transport and recreation facilities (\$1m)

Upgrade Ōtāhuhu streetscape (\$3.5m)

Construct a toilet and town centre canopy in Māngere (\$800k)

CCTV and community safety initiatives (\$65k per annum)

Actively manage and remove mangroves from our foreshore (\$200k per annum)

Environmental programmes and initiatives (130k per annum)

### **Other proposals**

To continue free adult entry to swimming pools the local targeted rate would need to be increased from \$13.77 to \$30.53 (GST incld.) per annum per household.

the council are proposing to reduce and standardise library opening hours. We recognise that our libraries are important for you and want to maintain existing hours. Extending library opening hours in the local board area will cost \$25k per annum.

Local board advocacy for unfunded projects:

to fund the construction of a multi-use community facility for Māngere-East as per the huge amount of community feedback received on our local board plan to allocate \$20m to deliver the Ōtāhuhu bus and rail interchange project and the Māngere bus interchange project

to allocate funding for the Māngere Gateway Programme with its aim of developing Māngere as a tourist destination and creating jobs was held regionally. This funding is no longer available as other projects are of priority for the region.

## **What do you think?**

Do you support the development of a multi-use community facility in Māngere -East?

Do you agree that the bus and rail interchanges in Māngere and Ōtāhuhu should be funded in the next two years?

Do you support that funding for the Māngere Gateway Programme should be a priority?

Do you support an increase in the local targeted rate, per household, per year, to fund free swimming for adults at the new pool in the Ōtāhuhu Recreation Precinct?

## **Have your say**

You can provide your feedback online at [shapeauckland.co.nz](http://shapeauckland.co.nz). Alternatively you can provide written feedback using the form at the back of this document, or available at libraries, service centres and Local Board offices.

### **Have your say event**

You can also provide your views in person at a local event. In Māngere-Ōtāhuhu Local Board area this will be held on 5 March 2015 at Māngere-Ōtāhuhu Local Board office, Shop 17, 93 Bader Drive, Mangere. For more details or to register your attendance visit [shapeauckland.co.nz](http://shapeauckland.co.nz), [facebook.com/ mangereotahuhu](https://www.facebook.com/mangereotahuhu) or call (09) 301 0101.

## **How to find out more**

More information is available at [shapeauckland.co.nz](http://shapeauckland.co.nz). A more detailed consultation document is also available at libraries, service centres and Local Board offices. You can request a copy be sent to you, by calling (09) 301 0101.

# Local Board Supporting Information

## Māngere-Ōtāhuhu Local Board

### Introduction

Council's shared governance model means local boards make decisions on local issues, activities and the use of local facilities. They develop a three-year local board plan as the basis of their annual funding agreements with Council's governing body (the mayor and the councilors). Local boards also advocate to the governing body on larger scale investments, regional programmes and policy issues such as rates proposals which are outside local board decision-making responsibilities.

This document provides information on local activities that council proposes to deliver in the Māngere-Ōtāhuhu Local Board area as part of the Long-term Plan 2015-2025.

It outlines local funding priorities and indicative performance targets for 2015/2016, and key advocacy areas and indicative local budgets for the next 10 years.

The proposals for the Māngere Ōtāhuhu local board area are based on priorities outlined in the Māngere-Ōtāhuhu Local Board Plan 2014 and will form the basis for the Local Board Agreement 2015/2016.

### About this area

The Māngere-Ōtāhuhu area includes the coastal township of Māngere Bridge, the Māngere and Ōtāhuhu town centres, as well as the Favona and Māngere East suburbs. Our communities are some of the most diverse communities in New Zealand, giving the area a wealth of cultural vibrancy.

The Māngere-Ōtāhuhu area also includes Auckland Airport, New Zealand's largest and busiest airport, and the Ōtāhuhu heavy industrial area. These two areas are employment hubs which provide jobs for our communities as well as the wider Auckland region.

### Funding priorities for 2015/2016

We have a shared governance model for local activities. Under the Local Board Funding Policy adopted in August 2014, the governing body sets funds to deliver local activities including the allocation of funds for **local asset based services**, such as building a new swimming pool or library.

Local boards are allocated funds to deliver **locally driven initiatives** such as local events, economic development or community development.

For 2015/2016, council proposes the following funding priorities and new funding sources for local activities:

Local activity	Asset Based Services	Locally Driven Initiatives
Local Parks, Sports and Recreation	<p>Mangrove removal in the Manukau Harbour (\$200k)</p> <p>Open the new Ōtāhuhu Recreation Precinct in Ōtāhuhu in mid-2015 (\$523k)</p> <p>Restore Seaside Park playing fields (\$32k)</p>	<p>Funding opening hours of local libraries so there is less reduction in the next three years. Extending library hours in the Māngere Town Centre, Māngere Bridge, Māngere East and Ōtāhuhu libraries will cost \$25k per annum.</p> <p>Deliver the 'Out and About' community programme in our parks (50k).</p>

Local activity	Asset Based Services	Locally Driven Initiatives
Local Community Services		<p>Support local events such as the Māngere Bridge Christmas Parade, Anzac Day Parades, Annual Community Volunteer Awards (42k).</p> <p>Provide for contestable events fund (110k)</p> <p>Refurbishing and renovating our local community facilities (250k)</p> <p>Assess options for a multi-use community facility in Māngere East (\$50k).</p>
Local Planning and Development		<p>Undertake a heritage survey for Māngere (40k).</p> <p>Prepare local economic development action plan and deliver on enterprise and tourism aspirations (\$50k).</p>
Local Environmental Services		<p>Fund environmental initiatives and programmes to improve the quality of our environment (130k)</p>

Currently the board supports free entry for adults to pools in the local area through a targeted rate of \$13.77 per household, per year. The local board proposes to extend the existing targeted rate for free swimming pool entry to the Moana Nui-ā-Kiwa for the new Ōtāhuhu Recreation Precinct for over 16 year olds. This would cost local residential rate payers approximately \$30.53 (GST incld.) a year.

## Advocacy initiatives

A key role of the local board is to advocate for initiatives that the local board may not have decision-making responsibilities or funding for, but recognise the value it will add to the local community. Key advocacy areas for this local board include:

Initiative	Why is it a priority?	Advocating to
<p><b>Māngere Gateway Project</b> To promote Māngere-Ōtāhuhu as a tourism destination.</p>	<p>The board would like to see funding for this project be prioritised and retained in the long-term plan. You have told us that local jobs, arts and culture and our heritage are important. The gateway projects brings together those aspects and focuses on making Māngere into a tourism destination.</p>	<p>The governing body, The Southern Initiative, Iwi, Auckland International Airport Ltd. (AIAL), Auckland ATEED, Watercare</p>
<p><b>Māngere East Community Centre</b> Develop a multi-use community facility in Māngere East.</p>	<p>The most widely supported initiative in the community's feedback to our Local Board Plan was the Māngere East community facility. The board will advocate for a facility in this area to address the need in the community but to also address the gap identified in the Community Facilities Network Plan for this community.</p>	<p>The governing body</p>

Initiative	Why is it a priority?	Advocating to
<p><b>Public art</b> Incorporate public art into building upgrades, new facilities and public places being developed by CCO's.</p>	<p>You have told us that arts and culture are priorities. We are committed to delivering on the Arts where we can but we also want to ensure that our key partners reflect local arts and culture in the delivery of their projects within our area.</p>	<p>Auckland Transport, NZTA</p>
<p><b>Bus and rail interchanges</b> Development of a bus and rail interchange for Ōtāhuhu and a bus interchange for Māngere.</p>	<p>Our community has often told us how important public transport is to them. It is vital that these 2 projects are delivered so that the improvements to the Public Transport system can be realised. We will advocate for the retention of the budgets for delivery in the next 2 years, as previously planned, in councils Long Term Plan.</p>	<p>The governing body, Auckland Transport</p>
<p><b>Alcohol-related harm reduction</b> Encourage community involvement in the liquor licensing process to reduce the number of liquor licences in our community and reduce alcohol-related harm.</p>	<p>Harm associated with alcohol is a problem in the area with increase in new applications for stand-alone liquor licences in Māngere-Ōtāhuhu. The board are taking action by objecting to new licenses, supporting communities to object and will continue to advocate to governing body through the various council policies and plans, particularly the Local Alcohol Plan for communities to have a more significant role in how alcohol impacts our communities.</p>	<p>The governing body</p>
<p><b>The Southern Initiative (TSI)</b> This is one of two place-based programmes under the Auckland Plan and focuses on improving economic and social outcomes for the local communities in four board areas, and having a region-wide impact.</p>	<p>Progress on TSI will help achieve transformational change for the four southern board areas. Sufficient funding, collaboration and coordination with central government and other agencies will help achieve economic and social outcomes for the southern local board area and wider Auckland. We will advocate to ensure that this initiative is adequately funded through council's long-term plan to deliver for our communities.</p>	<p>The governing body</p>



## Indicative performance targets for 2015/2016

The following describes key levels of service associated with each group of local activities and indicative performance targets to assess delivery.

### Local Parks, Sports and Recreation

Our key focus is on providing programmes and facilities that ensure more Aucklanders are more active more often. This includes providing a range of recreational opportunities on local parks, reserves and beaches and sports fields that are fit for purpose.

Key performance targets we're aiming to achieve for 2015/2016 include:

- 75% of residents satisfied with the provision (quality, location and distribution) of local parks and reserves
- 90% of residents visiting a local park or reserve in the last 12 months
- 70% of residents satisfied with the provision (quality, location and distribution) of sports fields
- 15% Customers Net Promoter Score for Pool and Leisure Centres

### Local Community Services

Our key focus is to provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities. This includes providing library facilities and programmes, advice, grants funding, events, programmes and projects to engage with our communities.

Key performance targets we're aiming to achieve for 2015/2016 include:

- 85% of library visitors satisfied with the library environment
- 8.5 visits to library facilities per capita
- 4 internet sessions (PC and Wi-Fi) per capita using libraries as digital community hubs
- 85% of customers satisfied with quality of library service delivery
- 75% of funding / grant applicant satisfaction with information, assistance and advice provided
- 85% of participants satisfied with council delivered local arts activities
- 77% of Aucklanders that feel connected to their neighbourhood and local community
- 85% of attendees satisfied with council delivered and funded local events
- 73% of Aucklanders feel that their neighbourhood and local town centre is safe during the day and 22% at night
- 37% of council managed community centres and venues for hire are utilised at peak times and 21% during off-peak times
- 20-30% of community facility bookings are used for health and well-being related activities
- 384,429 visitors to community centres and venues for hire

### Local Planning and Development

Our key focus is to develop local business precincts and town centres as great places to do business and enhance the city centre.

Key performance targets we're aiming to achieve for 2015/2016 include:

- 100% of Business Associations meeting their Business Improvement District (BID) Partnership programme obligations

---

## **Local Environmental Services**

Our key focus is on providing leadership and support to protect and conserve the region's natural environment.

Key performance targets we're aiming to achieve for 2015/2016 include:

- 80% of local board programmes that deliver intended environmental actions and /or outcomes

.

## Indicative local budgets 2016 – 2025

### Māngere-Ōtāhuhu Local Board Capital Expenditure

Category	\$000 Financial year ending 30 June	Budget 2016	Budget 2017	Budget 2018	Budget 2019	Budget 2020	Budget 2021	Budget 2022	Budget 2023	Budget 2024	Budget 2025
<b>Asset based services</b>	<b>Local community services</b>										
	CCTV cameras	7	8	5	0	0	0	0	0	0	0
	Community and Arts facilities renewals	216	207	164	197	383	313	292	337	300	398
	Library furniture and fitting renewals	44	73	67	52	80	41	75	84	65	71
	Local library renewals	148	181	183	39	0	93	25	132	146	159
	<b>Capital expenditure total</b>	<b>415</b>	<b>469</b>	<b>419</b>	<b>288</b>	<b>464</b>	<b>447</b>	<b>393</b>	<b>553</b>	<b>510</b>	<b>628</b>
	<b>Local parks, sports and recreation</b>										
	Restoration of seaside park playing fields	32	33	338	0	0	0	0	0	0	0
	Swimming pool development (Otahuhu)	523	0	0	0	0	0	0	0	0	0
	Local and sports parks renewals	912	948	1,073	970	970	970	970	970	970	970
	Pool and leisure renewals	375	468	524	442	567	567	567	567	580	585
	<b>Capital expenditure total</b>	<b>1,841</b>	<b>1,449</b>	<b>1,935</b>	<b>1,412</b>	<b>1,537</b>	<b>1,537</b>	<b>1,537</b>	<b>1,537</b>	<b>1,550</b>	<b>1,555</b>
	<b>Local planning and development</b>										
	Linkages development framework and work	0	1,000	0	0	0	0	0	0	0	0
	Streetscape upgrades (Otahuhu)	0	1,000	2,466	0	0	0	0	0	0	0
	Town centre canopy (Māngere)	0	0	0	807	0	0	0	0	0	0
	<b>Capital expenditure total</b>	<b>0</b>	<b>2,000</b>	<b>2,466</b>	<b>807</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>TOTAL GROSS CAPITAL EXPENDITURE</b>		<b>2,256</b>	<b>3,918</b>	<b>4,820</b>	<b>2,507</b>	<b>2,001</b>	<b>1,984</b>	<b>1,930</b>	<b>2,090</b>	<b>2,060</b>	<b>2,182</b>

Budgets are indicative for the purpose of consultation only and subject to change following consultation, new information available and political decisions being made prior to finalising the Long-term Plan 2015-2025.

Budgets are gross and inflated.

Renewal funds have been generally allocated to each local board until further work is carried out, and subject to change.

Local and sports parks renewals funds for years 2019 to 2025 have been estimated at a high level and allocated evenly across the years pending more detailed prioritisation work.

## Māngere-Ōtāhuhu Local Board Operating Expenditure

Category	\$000 Financial year ending 30 June	Budget 2016	Budget 2017	Budget 2018	Budget 2019	Budget 2020	Budget 2021	Budget 2022	Budget 2023	Budget 2024	Budget 2025
<b>Asset based services</b>	<b>Operating revenue</b>										
	Local community services	390	403	416	429	444	460	477	492	507	524
	Local environmental services										
	Local parks, sports and recreation	1,112	1,140	1,169	1,199	1,233	1,269	1,308	1,350	1,395	1,444
	Local planning and development	1	1	1	1	1	1	1	1	1	1
	<b>Operating revenue total</b>	<b>1,503</b>	<b>1,543</b>	<b>1,585</b>	<b>1,629</b>	<b>1,678</b>	<b>1,730</b>	<b>1,786</b>	<b>1,842</b>	<b>1,903</b>	<b>1,969</b>
	<b>Operating expenditure</b>										
	Local community services	3,603	3,702	3,815	3,935	4,036	4,148	4,250	4,366	4,494	4,631
	Local environmental services	8	8	9	9	9	9	10	10	10	11
	Local parks, sports and recreation	9,333	9,619	9,928	10,279	10,721	11,185	11,691	12,086	12,509	12,956
	Local planning and development	1,022	1,122	1,255	1,414	1,586	1,737	1,890	1,894	1,899	1,904
	<b>Operating expenditure total</b>	<b>13,966</b>	<b>14,451</b>	<b>15,006</b>	<b>15,637</b>	<b>16,352</b>	<b>17,079</b>	<b>17,840</b>	<b>18,356</b>	<b>18,912</b>	<b>19,502</b>
	<b>Net operating expenditure</b>	<b>12,462</b>	<b>12,908</b>	<b>13,421</b>	<b>14,007</b>	<b>14,674</b>	<b>15,349</b>	<b>16,054</b>	<b>16,514</b>	<b>17,009</b>	<b>17,534</b>
<b>Locally driven initiatives</b>	<b>Operating revenue</b>										
	Local community services	52	42	0	0	0	0	0	0	0	0
	Local environmental services										
	Local parks, sports and recreation										
	Local planning and development										
	<b>Operating revenue total</b>	<b>52</b>	<b>42</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<b>Operating expenditure</b>										
	Local community services	1,048	1,059	1,057	1,057	1,057	1,057	1,057	1,057	1,057	1,057
	Local environmental services	196	176	176	176	176	176	176	176	176	176
	Local parks, sports and recreation	475	475	475	475	475	475	475	475	475	475
	Local planning and development	230	230	190	190	190	190	190	190	190	190
	<b>Operating expenditure total</b>	<b>1,949</b>	<b>1,940</b>	<b>1,898</b>	<b>1,898</b>	<b>1,898</b>	<b>1,898</b>	<b>1,898</b>	<b>1,898</b>	<b>1,898</b>	<b>1,898</b>
	<b>Net operating expenditure</b>	<b>1,898</b>	<b>1,898</b>	<b>1,898</b>	<b>1,898</b>	<b>1,898</b>	<b>1,898</b>	<b>1,898</b>	<b>1,898</b>	<b>1,898</b>	<b>1,898</b>
<b>Administrative support</b>	<b>Operating expenditure</b>										
	Local governance	1,077	1,101	1,173	1,154	1,184	1,266	1,249	1,286	1,325	1,368
	<b>Operating expenditure total</b>	<b>1,077</b>	<b>1,101</b>	<b>1,173</b>	<b>1,154</b>	<b>1,184</b>	<b>1,266</b>	<b>1,249</b>	<b>1,286</b>	<b>1,325</b>	<b>1,368</b>
	<b>Net operating expenditure</b>	<b>1,077</b>	<b>1,101</b>	<b>1,173</b>	<b>1,154</b>	<b>1,184</b>	<b>1,266</b>	<b>1,249</b>	<b>1,286</b>	<b>1,325</b>	<b>1,368</b>
<b>TOTAL NET OPERATING EXPENDITURE</b>		<b>15,437</b>	<b>15,907</b>	<b>16,492</b>	<b>17,059</b>	<b>17,756</b>	<b>18,513</b>	<b>19,201</b>	<b>19,698</b>	<b>20,232</b>	<b>20,799</b>

Budgets are indicative for the purpose of consultation only and subject to change following consultation, new information available and political decisions being made prior to finalising the Long-term Plan 2015-2025.

Budgets include inflation.

Budgets exclude corporate overhead allocations.

Administrative support costs are based on historical budgets and will be refreshed to provide more accuracy prior to finalising the Long-term Plan 2015-2025.

Budgets exclude parks, community and lifestyle operational savings which have been captured regionally at this stage.

Locally driven initiative budgets are based on the Local Board Funding Policy and allow for inflationary increases in outer years.

Item 23



---

Engagement and Communications Strategy

December 2014

## **1. Background**

Effective public engagement is crucial to the performance of local boards. In accordance with the Local Government (Auckland Council) Act (2009) a key focus for Auckland's local boards is "enabling democratic decision making by, and on behalf of, communities" (LG(AC)A 2009, s.10a). They therefore engage with the public regularly to gain insight into community aspirations and concerns, and to work alongside other community actors. Council staff often coordinate this engagement, preparing material and organising events where board members engage directly with the public. In other cases, Council staff are the primary points of contact for the public, and public perspectives are communicated with the boards via reports. There is a need for local boards to set objectives to guide the engagement work done on behalf of boards by Council staff.

## **2. Purpose**

The purpose of this engagement strategy is to enable delivery of the Māngere-Ōtāhuhu Local Board Plan by guiding improvements to the engagement work done by Council staff on behalf of The Board.

## **3. Issues**

The Board seeks to enable its communities and mana whenua to be more empowered in the decisions of Council that affect them. However, this goal draws attention to several challenges.

That numerous different departments engage with the community separately on various projects makes it difficult to take a community-centric approach to engagement. Efforts to engage must be coordinated across these to minimise the cost imposed on the community.

The diverse capacities and capabilities of the community also present challenges to effective engagement. Capacity building might assist in enhancing the ability of communities to make the most of engagement opportunities. It will also be important to develop shared understandings of the challenges that The Board and the communities seek to address.

The board also seeks to partner with its communities to deliver aspects of the Māngere-Ōtāhuhu Local Board Plan. This will require enhancement of the capacity of Council to gather and make use of information about its communities.

## **4. Engagement Principles**

To address the issues outlined above and to further empower local communities, this strategy seeks to give effect to the principles of the Local Government Act 2002 via the framework provided by Council's Significance and Engagement Policy (see Appendix 1).

## **5. Implementation**

This strategy is to be co-delivered by the Council departments that undertake engagement and communications, and those that build capacity for better engagement in delivering the Local Board Plan. Council's Significance and Engagement Policy will be embedded in this work via multiple avenues including:

- Reporting on measures of success, (section 6)
- Calendarising upcoming engagement and communications opportunities (section 7),
- Regular Engagement Opportunities led by The Board (section 8),
- High quality and effective communications (section 9),
- Efforts to engage those communities often less-engaged (section 10),
- Special efforts to engage with Maori (section 11), and
- Engagement with communities to enable effective advocacy (section 12).

## **6. Measures of Success**

In order to address the principles of the Local Government Act (2002), staff should gauge their contribution to the principles of the Local Government Act using the measures described in Table 1. These measures can be used by departments to report back to The Board on their work programmes, particularly with regards to programmed work to facilitate engagement or build capacity for better engagement.

Addressing these measures will require staff to actively record information about engagement and communications activities and feedback from the community on engagement processes.

In addition to the measures recorded by staff, Local Board Services will investigate options for computer software to enable Council to systematically record information about The Board's relationships with the community. This might allow The Board to gain insight into who they are communicating with and how, and to improve this communication.

<b>Table 1: Measures of success</b>	
1	Public meeting attendance
2	Number of pieces of feedback per engagement
3	Number of plan/project changes made as result of public feedback
4	Number of new contacts added to local board contacts database
5	Number of new partners in project delivery
6	Referrals of community members from staff to board members, board meetings or grant application processes
7	Number of report-backs to The Board after grant spending
8	Subjective community feedback on engagement methods, timing, and material provided

## **7. Engagement Calendar**

To address the principles of the Local Government Act departments should seek to identify:

- The items on their work programmes for which public engagement or communication is appropriate
- The appropriate role of board members in any engagement or communications
- The significance of each item for which public communications are required
- The level of community engagement in any decisions
- The role of that department in engagement activities led by other departments
- Measures of success to which they contribute (either by facilitating engagement or building capacity for engagement)

Local Board Services will capture the provided information and record it in a rolling calendar. Appendices 2 and 3 provide a preliminary outline of the Council activity relevant The Board's upcoming public engagement.

## **8. Regular Engagement Opportunities**

The Board currently seeks to build and maintain ongoing relationships with its communities via the mechanisms outlined in Table 2, below.

Table 2: Regular Engagement Opportunities	
Provider	Mechanism
Local Board Services	Office hours
	Board meetings
External	Nga Manga o Mangere
	Otahuhu Network Meeting
	Youth providers forum
	Youth group meetings
	Business association meetings
	Sports club meetings
	Religious gatherings

In addition to these opportunities, the board will endeavour to create further opportunities to regularly engage with their communities as below:

- During 2015, The Board will trial a regular community hui with the purpose of enabling two-way conversations with their communities,
- The Board will investigate the usefulness of holding community clinics at town centres, and
- The Board will consider canvassing constituents to scope community issues as they arise and to give feedback.

#### 9. Communications Mechanisms and Services

For engagement to be successful, high-quality and effective communication is essential. Priority communications mechanisms, their uses and measures of success are outlined in Appendix 4. In addition to our key objective of ensuring quality, timely communications are delivered to our community, and encouraging interaction through use of these channels, Local Board Communications will provide the following support services to The Board:

- Communications planning for key projects,
- Media liaison, including advice on speaking to the media,
- Development of media releases for key board-led initiatives where appropriate,
- Advice on future improvements to communications processes, plus feedback and evaluation of current methods, and
- A fortnightly outline of media coverage relating to board activities.

#### 10. Engaging those Less-Engaged

The Board sees potential benefit in engaging more widely within their communities and seeks to engage beyond “the usual suspects”. The above ongoing engagement mechanisms are intended to improve engagement with those less-engaged. In addition to these mechanisms, The Board compels staff to:

- actively seek engagement with those less-engaged where appropriate,
- build capacity among less-engaged groups to engage constructively with The Board, and
- use engagement to increase the understanding of Council and the local boards within the community.



### **11. Engaging with Maori**

Since the establishment of Auckland Council, The Board has sought to foster relationships with mana whenua and mataawaka, and to pursue mutual objectives collaboratively. The Board is committed to working collaboratively with Maori to improve Maori engagement with The Board.

### **12. Local Board Advocacy**

The Local Government (Auckland Council) Act 2009 deems the local boards responsible for “identifying and communicating the interests and preferences of the people in its local board area” (LG(AC)A 2009, s.16b). Council staff should enable this advocacy by:

- Proactively seeking out engagement and communications opportunities to enable advocacy,
- Assisting stakeholders to connect or partner with The Board and discuss advocacy,
- Sharing board resolutions regarding advocacy with relevant stakeholders, and
- Where appropriate, coordinating meetings between board members and stakeholders to enable collaborating in advocacy.

APPENDIX 1

Principles and Actions of Auckland Council's Draft Significance and Engagement Policy

Principles	Objectives
<p><b>1. Conduct its business in an open, transparent, and democratically accountable manner; and give effect to its identified priorities and outcomes in an efficient and effective manner</b></p>	<p>1. conduct community and stakeholder engagement in a genuine effort to listen to, and consider with an open mind, community and stakeholder input;</p> <p>2. when presenting options for community and stakeholder feedback, ensure the options are realistic and deliverable;</p> <p>3. ensure that questions are objective (i.e.: not leading), allowing people to express their views freely;</p> <p>4. allow enough time and provide adequate resources to ensure participants have been provided fair opportunity to understand the matter and contribute their views</p> <p>5. provide time to allow for issues that might arise during an engagement process;</p> <p>6. value contributions made and time given;</p> <p>7. give timely feedback on the results of the public's input and decisions made;</p> <p>8. value, respect and give weight to local knowledge.</p>
<p><b>2. A local authority should make itself aware of, and should have regard to, the views of all of its communities</b></p>	<p>1. build ongoing relationships with communities through a range of approaches such as through advisory panels, the People's Panel and other reference groups and fora;</p> <p>2. provide community members and stakeholders with a reasonable opportunity to present their views, and to participate in a way that suits them;</p> <p>3. provide ways for the community to raise issues directly with the council so that it is a two-way relationship;</p> <p>4. identify opportunities to work in partnership with community organisations and leaders to encourage greater community ownership and participation;</p> <p>5. ensure good information sharing of community views and preferences within council.</p>
<p><b>3. When making a decision, a local authority should take account of the diversity of the community, and the community's interests; and the interests of future as well as current communities; and the likely impact of any decision on them.</b></p>	<p>1. identify ways of reaching out to affected communities and stakeholders, including those who are typically heard from least often;</p> <p>2. provide more than one way for people to participate;</p> <p>3. when required, invest in community capacity building to enable participation;</p> <p>4. use plain language and avoid jargon and acronyms.</p>
<p><b>4. A local authority should provide opportunities for Māori to contribute to its decision-making processes</b></p>	<p>1. actively consider the recognition and protection of Māori rights and interests within Tamaki Makaurau;</p> <p>2. actively consider how to address and contribute to the needs and aspirations of Māori.</p> <p>3. Supporting Māori community infrastructure that enables early engagement with Māori in the development of appropriate plans and policies;</p> <p>4. Supporting Māori community infrastructure that enables Māori to guide how they want to engage with Auckland Council.</p> <p>5. Support Māori to fully engage with the council, for example through capability and capacity building.</p>

**APPENDIX 2**  
**Upcoming Engagement**

Department	Key project	Anticipated level of engagement*	Notes
<b>Community Policy and Planning</b>	Mangere East multi-use facility	Collaborate with key stakeholders	Project may be LTP-dependant
	Otahuhu Art Space	Collaborate with key stakeholders	Project may be LTP-dependant
<b>Environmental Services</b>	Resource Recovery Network	Collaborate with key stakeholders	Engagement anticipated at business-case-stage of project
<b>Local Economic Development</b>	Integrated Business Precinct Plan for the Industrial South	?	Engagement will span multiple boards
<b>Local and sports parks</b>	Walkways (Oruarangi, Peninsula Park, Norana-Favona, James Fletcher, Lenore-Blake, Kiwi esplanade)	Inform wider public	
	Neighbourhood parks (Ceasar Place playground, Playground and neighbourhood park strategy, Walter Massey extension)	Consult with users	
	Playgrounds (6x playgrounds, design completed, delivery FY15)	Inform wider public	
	Boggust Park playground and basketball areas	Inform wider public	

\*Levels of engagement include: inform, consult, involve, collaborate, and empower.

**APPENDIX 3**

Key work programmes which build capacity for improved community engagement.

Department	Programme/opportunity	Notes
Community Development, Arts and Culture	Capacity Building	Activities seek to build capacity for communities to engage more effectively with the Board, among other things.
	Placemaking – Neighbourhoods AND town centres	Activities include “Local area activities and makeovers”, and “develop forums and workshops” – these can assist other projects such as parks renewals.
	Individual community centre programming	In effect, programmed activity builds capacity for communities to engage more effectively with the Board.
	Local event fund	Provides opportunities for the board and staff to engage with community groups whose activities align with the Local Board Plan.

APPENDIX 4: Communications mechanisms				
Channel	Objective	Activity	Tracking	Measurables
<b>Facebook (regular)</b>	<ul style="list-style-type: none"> <li>Promote a sense of community through localised themes</li> <li>Provide timely, relevant and informative updates - local news, events, consultations</li> <li>Build relationships with local groups, clubs etc. through sharing of information</li> <li>Promote interactive engagement</li> </ul>	<ul style="list-style-type: none"> <li>Scheduling of key posts using engagement/communications calendar (i.e. events, openings, project launches, ceremonies etc.)</li> <li>Online user survey to gauge interest/relevance in topic areas and inform future strategy</li> </ul>	<ul style="list-style-type: none"> <li>Notifications and reporting on page likes, individual post reach, post 'likes' and shares</li> </ul>	<ul style="list-style-type: none"> <li>Page traffic including likes</li> <li>Interaction with followers such as comments, posts and photos uploaded</li> <li>Feedback at promoted events that it was seen advertised on FB</li> <li>Traffic through links included in posts</li> </ul>
<b>Email Bulletins (monthly)</b>	<ul style="list-style-type: none"> <li>Inform and engage community with local board related news, activities, funding opportunities etc.</li> <li>Raise awareness and seek feedback on local board initiatives</li> </ul>	<ul style="list-style-type: none"> <li>Rejuvenate Template to include the use of visuals</li> <li>Work closely with Advisors to capture the most important issues</li> <li>Utilise Engagement and Communications calendar</li> <li>Mail chimp database system</li> </ul>	<ul style="list-style-type: none"> <li>*Monthly reporting including % of bulletins delivered, opened and click-through rates.</li> <li>Online survey to gauge interest and receive feedback (preferably incentivised to encourage responses)</li> </ul>	<ul style="list-style-type: none"> <li>Subscription rate</li> <li>Traffic through links included in posts</li> <li>Feedback</li> </ul>
<b>Our Auckland (monthly)</b>	<ul style="list-style-type: none"> <li>One page per issue showcasing a key local board project/event</li> <li>Promote local board and individual members/portfolio holders</li> </ul>	<ul style="list-style-type: none"> <li>Engagement and Communications calendar to effectively schedule in key stories – i.e. events, openings, project launches, ceremonies etc.</li> </ul>	<ul style="list-style-type: none"> <li>Annual readership survey</li> <li>Downloads for online articles</li> </ul>	<ul style="list-style-type: none"> <li>Online readership</li> <li>Response to articles seeking community input</li> </ul>
<b>Other</b>	<ul style="list-style-type: none"> <li>Targeted communications specific to individual campaigns i.e. media releases, print collateral, paid-for advertising</li> </ul>	<ul style="list-style-type: none"> <li>Dependant on factors including: proximity to date of event/activity, priority of activity, capacity, supplier lead-in times, media deadlines etc.</li> </ul>	<ul style="list-style-type: none"> <li>Dependant on channel/method used</li> </ul>	<ul style="list-style-type: none"> <li>Dependant on channel/method used</li> </ul>

\*E-bulletin tracking is subject to anticipated transition to Ubiquity email management system in 2015.

**Item 28**

**Mangere-Otahuhu Local Board, Chairs Report – Lydia Sosene**

**October 2014 – November 2014  
Meetings, Invitations, Community Events.**

Attended Auckland Transport Project, Long Term Plan Budget Briefing.  
Launch – Community Initiative Facebook Page ‘Communities against Alcohol Harm’.  
Mangere-Otahuhu Local Board Public Business Meeting, October 2014.  
Deputation of MOLB for Mangere Gateway Project, presented to Auckland Development Committee Meeting, Governing Board CBD.  
Attended Regional Chairs’ Discussion with Governing Board Members, re Long Term Plan, Budget Committee.  
Watercare CCO, briefing Hunua Pipeline 4, through Mangere-Otahuhu.  
Community Event – RiseUp Trust.  
Community Event – Niuean 40<sup>th</sup> Constitution Celebration.  
Community Event – Mangere Arts Centre Production.  
Community Event – Salvation Army Fundraiser.  
Auckland Council Cadets welcomed by M-O Local Board.  
Attended Regional Long Term Plan, Chairs’ Discussion with Governing Board, Financial Policies.  
Community Event – Mangere Law Centre AGM.  
Chair’s Meeting with Future Streets Project Team.  
Chair’s Meeting with Pacific Steel new General Manager.  
Long Term Planning meeting with MO Local Board Members.  
Bereavement Leave 2 Days.  
Chair’s Meeting with Local ECE and Parks and Reserves Officers.  
Chair’s Meeting, Special Housing Zones in MO and Long Term Plan Budget.  
Chair’s Meeting and Local Board Members with NZ Transport Authority and Mangere Central Principal, re SH20 Capital Works through Kirkbride Road and surrounding streets, raising concerns from Community.  
Community Event – School Sports Dinner.  
Community Event – School Prize-giving Year 12.  
Community Stakeholder Meeting, Future Streets Project Team and MO LBMs.  
Regional Chairs’ Forum CBD.  
Regional Governing Board and Chairs’ Forum, Budget Committee Workshop.  
Chair’s Meeting with Mangere Town Centre Committee.  
Regional Chair’s attended Governing Body Budget Committee Open Meeting.  
Mangere Otahuhu Local Board, Workshop with Officers.  
Chair’s follow up meeting re SH20 Project, Kirkbride Road Mangere.  
Chair’s meeting with Park’s Officers.  
Manukau Ward Chair’s meeting with Regional Officers, Spatial Priorities.  
The Southern Initiative Steering Committee Meeting, Manukau.  
Attended Tangi Kaumatua Eru Thompson.  
Community Event – Boggust Park Fun Day.  
Community Meeting – School Pasifika Parents.  
Chair hosted Auckland South Citizenship Ceremony, Manukau.  
Attended meeting local ECE, Parks and Reserves Officers, Manukau.

Chair's Meeting re Local Board Budget (Long Term Plan 2015-2025).  
Chair's Meeting with ATEED and local Iwi.  
Mangere-Otahuhu Local Board Workshop.  
Chair's Meeting, The Southern Initiative.  
Chair's Meeting, Volunteers Awards Initiative.

<p><b>November 2014 – December 2014</b> <b>Meetings, Invitations, Community Events.</b></p>
---

Community Event – Communities making Most of Waste Event.  
Mangere Otahuhu Local Board Public Business Meeting, November 2014.  
Site Visit to Sturges Park Otahuhu with Local Board Members, Park's Officers.  
Site Visit to Otahuhu Recreational Centre with Local Board Members and various officers for Progress Update from Project Team Management.  
Chair - Annual Leave for Two Weeks; Vice-Chair Carroll Elliott managed Team and Local Board Business.  
Chair's Forum with Resident and Ratepayers Community Organisation, local Officers re Mangrove Management concerns.  
Auckland South Citizenship Ceremony, Manukau.  
Attended Funeral Family Service – Mr Allan Filipaina (father of Cr. Alf Filipaina).

## MANGERE OTAHUHU LOCAL BOARD

### Message from the Chair, Lydia Sosene, for 2014

Talofa lava,

There has been a lot happening in Auckland Council. The Regional Governing Body Budget Committee has made several financial decisions that impacts directly on Local Board Budgets. Key Decisions made:

- Increase in Rates by an average of 3.5 per cent each year of the Long Term Plan
- Fund a \$6+ billion basic transport programme
- Consultation on the Draft Long Term Plan 10 year budget will be to the Community late January 2015 to March 2015.

The impact of the Regional Governing Body decisions means there is now a significant change in how Local Boards are funded annually. This new regime commences 1 July 2015 for the next ten years of the Long Term Plan.

It will be critical for Ratepayers and Communities living in Mangere and Otahuhu to have your say, from January 2015 to March 2015, the Public Consultation period. All material will be issued to each household. Similar copies will be available in the Mangere-Otahuhu Local Board Office at that time.

#### *Other local Highlights:*

- The Otahuhu Recreational Precinct in Mason Avenue Otahuhu is at mid-point. The recent site visit by our Local Board Representatives and Officers facilitated by the Project Team with their Shout for Contractors and everyone on site was welcomed. The overall project is progressing as we look forward to the completion later in 2015.
- Industry Pollution Prevention Programme funded by Mangere-Otahuhu Local Board, was set up for local businesses to avoid contaminating local waterways, has been successful as we continue our support for this initiative.
- Liquor Licences in Mangere-Otahuhu continues to be a major topic in our Communities. This Board has led the way in the Auckland Region to continue the Harmful effects of an over-supply of Alcohol outlets. I congratulate our Communities for supporting the work that we do, in particular, how we have now been granted 'status' as a legal entity by the Regional Governing Board.
- The Future Streets Project has also been through a major Community Consultation process, partially funded by this Local Board. We look forward to the Delivery of this Transport Project locally in 2015.

I take this opportunity to thank our Local Board Members of the Mangere-Otahuhu Local Board who have worked very hard this year. Also thanks to our Office Staff. Lastly, on behalf of our Local Board, thank you to the Mangere-Otahuhu Communities who keep us informed and accountable. A safe Christmas Festive Season and look forward to 2015!



---

Manuia tele, Lydia Sosene.