



I hereby give notice that an ordinary meeting of the Seniors Advisory Panel will be held on:

Date: Monday, 9 February 2015
Time: 1.00pm
Meeting Room: Level 26
Venue: Rooms 1&2
135 Albert St
Auckland

Seniors Advisory Panel

OPEN AGENDA

MEMBERSHIP

Chairperson	Margaret Devlin
Deputy Chairperson	Russell Rigby
Members	Dr Judy Blakey Janet Clews, CNZM, QSO, JP Roger Fowler, QSM Joan Lardner-Rivlin, QSM Sonny Niha Richard Northey, ONZM
Council liaison	Cr Dr Cathy Casey

(Quorum 5 members)

Barbara Watson
Democracy Advisor

2 February 2015

Contact Telephone: (09) 890- 8105
Email: barbara.watson@aucklandcouncil.govt.nz
Website: www.aucklandcouncil.govt.nz

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1 Apologies

At the close of the agenda no apologies had been received.

2 Declaration of Interest

Members are reminded of the need to be vigilant to stand aside from decision making when a conflict arises between their role as a member and any private or other external interest they might have.

3 Confirmation of Minutes

That the Seniors Advisory Panel:

- a) confirm the ordinary minutes of its meeting, held on Monday 8 December 2014, as a true and correct record.

4 Extraordinary Business

Section 46A(7) of the Local Government Official Information and Meetings Act 1987 (as amended) states:

“An item that is not on the agenda for a meeting may be dealt with at that meeting if-

- (a) The local authority by resolution so decides; and
- (b) The presiding member explains at the meeting, at a time when it is open to the public,-
 - (i) The reason why the item is not on the agenda; and
 - (ii) The reason why the discussion of the item cannot be delayed until a subsequent meeting.”

Section 46A(7A) of the Local Government Official Information and Meetings Act 1987 (as amended) states:

“Where an item is not on the agenda for a meeting,-

- (a) That item may be discussed at that meeting if-
 - (i) That item is a minor matter relating to the general business of the local authority; and
 - (ii) the presiding member explains at the beginning of the meeting, at a time when it is open to the public, that the item will be discussed at the meeting; but
- (b) no resolution, decision or recommendation may be made in respect of that item except to refer that item to a subsequent meeting of the local authority for further discussion.”

Rates Rebate Promotion

File No.: CP2015/00588

Purpose

1. This report seeks advice from the panel on ways to engage with seniors to encourage the uptake of rates rebates, as council would like all ratepayers who are eligible to receive what they are entitled to.

Executive Summary

2. The percentage of ratepayers in the Auckland region applying for a rates rebate is decreasing and Auckland Council is looking to understand why more people are not making use of this beneficial scheme.
3. The table below illustrates movement over the last three years.

2011/12		2012/13		2013/14	
Claims	Value (incl. GST)	Claims	Value (incl. GST)	Claims	Value (incl. GST)
25,034	\$13,458,638.00	21,611	\$11,507,023.27	18,577	\$10,001,205.05

4. The scheme, which is a central government initiative administered by local councils, provides assistance to low income earners to pay their rates. The maximum rebate is currently \$605.00 which can make a significant difference to a rates bill.
5. Currently to raise awareness, Auckland Council has promoted rebates at both the Lifestyle and Retirement expo and the Franklin Positive Aging expo. Council have also been working with front line staff to witness and assist with rebate queries. The August 2014 edition of OurAuckland, which was delivered to all ratepayers across the region, featured a story about the rebate.
6. Information on the rebate was included in the rates assessment / invoice and the first instalment notice. Council also sent a rebate form and a guide on completing the form to anyone who had applied for a rate rebate in the previous year.
7. The council website contains a lot of information about the rates rebate and our customer service people on the phone lines are very well informed about the rebate so they can answer queries knowledgeable and effectively.
8. The number of people applying, however, continues to decline. As seniors make up a large percentage of ratepayers who could potentially qualify for this scheme, Auckland Council is looking to understand why more people are not making use of this beneficial scheme.

Recommendation/s

That the Seniors Advisory Panel:

- a) provide feedback to staff on ways to engage with seniors to encourage the uptake of rates rebates

Attachments

There are no attachments for this report.

Signatories

Author	Rhonwen Heath – Team Leader Rates Transactions Team Leader
Authorisers	Deborah Acott – Manager Rates and Valuations Kevin Ramsay - Chief Financial Officer Greg Morgan – Lead Officer Support

Item 5

Long term plan consultation update

File No.: CP2015/00982

Purpose

1. To update the panel on Long-term Plan (LTP) consultation events and other opportunities, and to discuss ways to ensure high levels of participation by older people.

Recommendation/s

That the Seniors Advisory Panel:

- a) receive the Long-term Plan consultation update and provide advice on strategies to achieve high levels of participation by older people across all aspects of the consultation.
- b) note the audience-specific Have Your Say event on the afternoon of Saturday, 21 February 2015 and the opportunity for panel members to participate.

Attachments

There are no attachments for this report.

Signatories

Author	Barbara Watson - Democracy Advisor
Authoriser	Greg Morgan - Manager Service Development

Seniors Advisory Panel Work Programme Update

File No.: CP2014/29753

Purpose

1. To receive up-to-date information regarding the Seniors Advisory Panel's work programme.

Executive summary

2. This monthly update allows the panel to note and discuss the progress of its work programme.
3. The Lead Officer Support will also give a verbal update on any matters arising.

Recommendation/s

That the Seniors Advisory Panel:

- a) receive the Work Programme for February 2015 and the verbal update from the Lead Officer Support.

Attachments

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A	Schedule of feedback and advice provided	13
B	Work programme - February 2015	15

Signatories

Author	Barbara Watson - Democracy Advisor
Authoriser	Greg Morgan – Lead Officer Support

**Seniors Advisory Panel
Advice and Feedback provided**

Issue	2014
Draft Local Alcohol Policy	Feedback on the policy 4 Aug
Draft Local Board Plans	Feedback on consultation process 4 Aug
Significance and Engagement Policy	Feedback on policy and consultation process 4 Aug
Rating Policy	Feedback on social housing rates 4 Aug
Housing for Older Persons Work Programme	Feedback on the programme 22 Sep
Draft Arts and Culture Strategic Action Plan	Feedback on the Plan consultation 22 Sep
Significance and Engagement Policy	Further Feedback 22 Sep
Draft Community Facility Network Plan	Feedback on the plan and consultation 13 Oct
Protocols for Council Imaging and Engagement with Older Persons	Feedback on the protocols 13 Oct
Rental Housing Policy	Feedback for LTP 17 Nov
Arts and Culture Strategic Action Plan	Feedback on updated plan 17 Nov
Regional Facilities Local Board Engagement	Advice on increasing awareness of venues 8 Dec
Community Facilities Customer Experience Project	Feedback on the project 8 Dec
Long-term Plan Consultation Approach	Feedback on the consultation approach 8 Dec

Seniors Advisory Panel Work Programme – February 2015					
Key Programmes and Priorities	Sub-programmes	Other key Agencies	Policy	Implementation	Overlaps with other panels?
Inclusiveness	Ensure Council's communications and engagement include inter-generational and inter-ethnic conversations.	These are Council programmes.	Communications and Engagement	All Council	EPAP, PPAP
	Encourage Council pilot projects that increase inter-generational communication and skills sharing.	These are Council programmes.		All Council	
	Ensure Council-funded cultural activities promote participation by older people.	These are Council programmes.	Communications and Engagement	All Council	
	Positive imaging of older people.	These are Council programmes.	Communications and Engagement	All Council	
	Greater acknowledgement of International day of the older person.	The panel has an advocacy role.		Events	
	Older person's summit.	The panel has a lead role.	Communications and Engagement	All Council	
	Engage with CCOs, IMSB and LBs on issues relating to the work programme.	The panel has an advisory role.	All Council	All Council	
Housing	Provide advice and input into programmes to ensure that the housing needs of older people are planned for.	Council has an advisory and advocacy role with some implementation ability. Central government and the private sector also play major role. The panel has an advisory role.		Community Development, Arts and Culture, Auckland Council Properties Limited	
Transport Accessibility	Provide advice and input into programmes to ensure that transport accessibility for older people is enhanced in all transport modes.	Council has a policy role. Auckland Transport, the private sector and central government play major role. The panel has an advisory role.	CCO Monitoring, Transport Strategy	Auckland Transport	YAP
Urban Design	Consider participation in age friendly cities network.	The panel has an advocacy role.	International Relations		
	Advise on applying universal design concepts to places and activities.	The Council has a policy and planning role. The panel has an advisory role.	Regional and Local Planning	All Council	DAP
Health and Safety	Provide advice and input into programmes to ensure that the health and safety concerns of older people are addressed.	Council has an advisory and advocacy role with some implementation ability. Central government and not-for-profit groups also play major role. The panel has an advisory role.		Community Development, Arts and Culture	YAP

Item 7

Attachment B