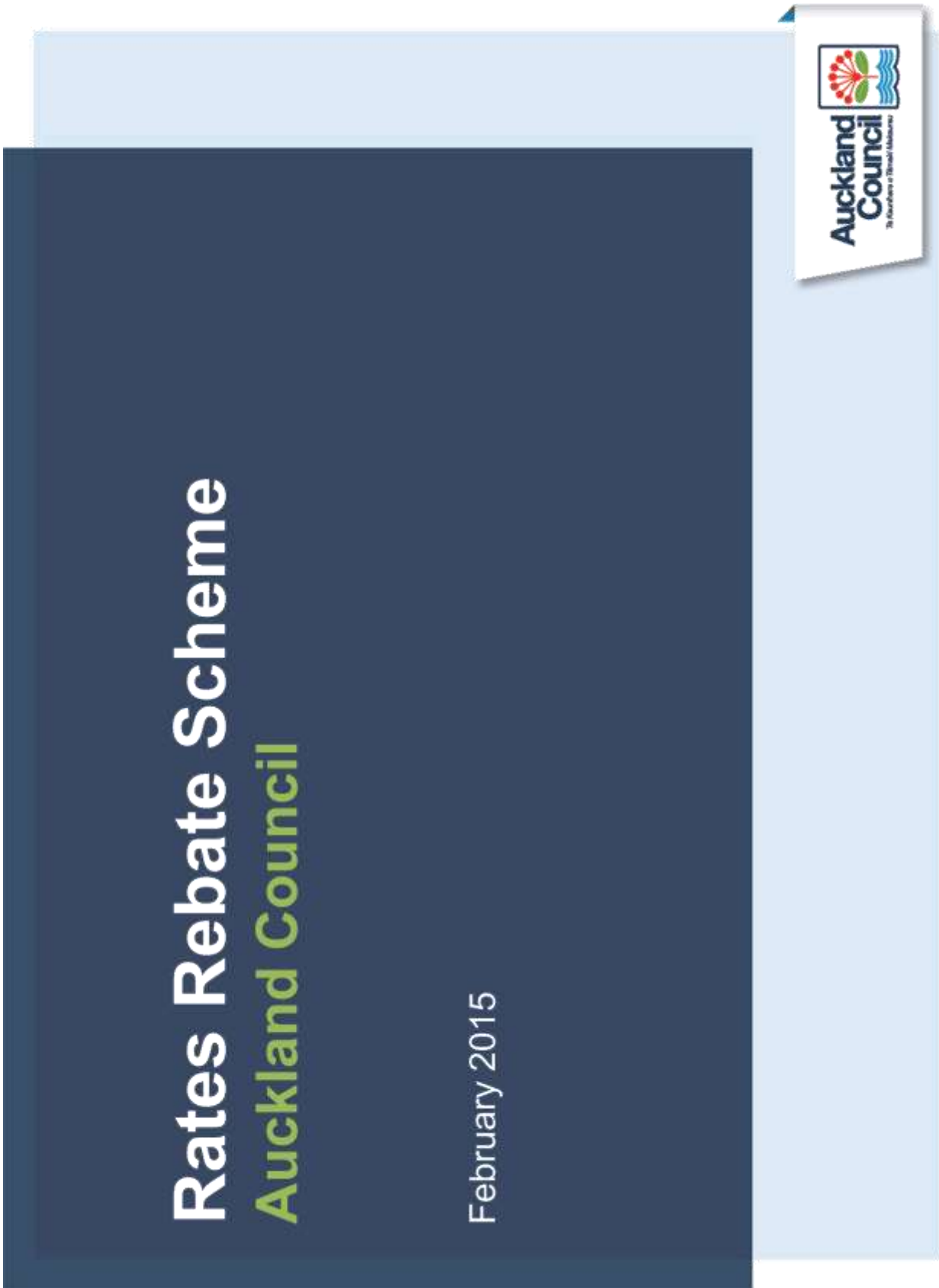


Date: Monday 9 February 2015
Time: 1.00pm
Meeting Room: Level 26
Venue: Rooms 1&2
135 Albert St
Auckland

Seniors Advisory Panel

OPEN MINUTE ITEM ATTACHMENTS

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Rates Rebate Scheme

Auckland Council

February 2015

The Rates Rebate Scheme

The Scheme came into effect for the 1973/74 rating year.

It is governed by the Rates Rebate Act 1973.

The Scheme provides assistance with the cost of rates to low income home owners.



Uptake by ratepayer category

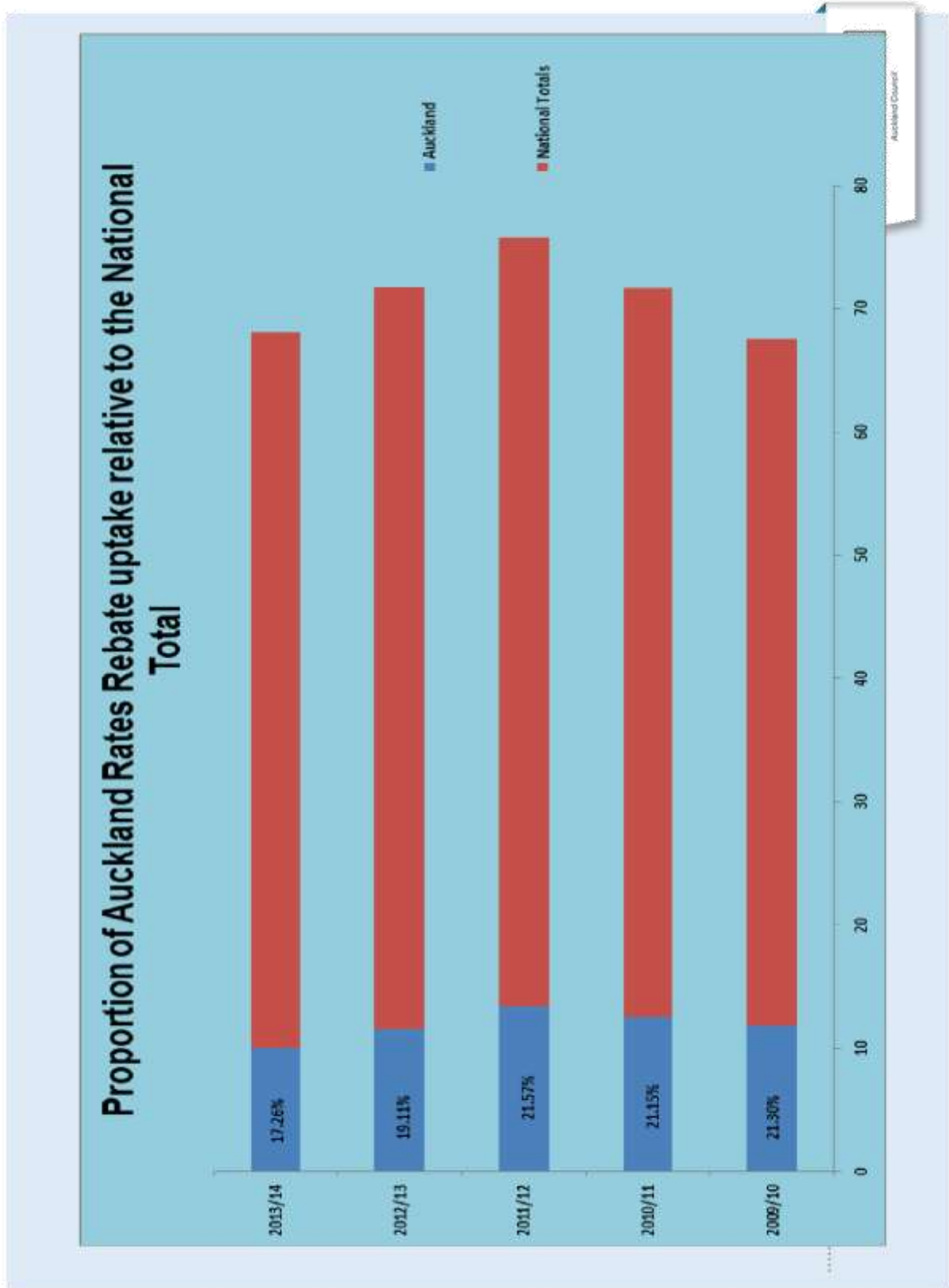
- 83,501 applicants who were granted rebates for 2013/14 identified only one income source.
- 90.7% received Work and Income benefits.



Additional rates relief provided by the Auckland Council

- Rates rebate 'top-up'
- Residents of retirement villages







10-year budget (LTP) Consultation Update

9 February 2015

**Shape
Auckland
.co.nz**

Have your say to help create the world's most liveable city.

To have your say,
go to: shape.auckland.co.nz
email: consultation@aucklandcouncil.govt.nz
phone us: 09 301 0101



Key Information




- Consultation period is underway and runs until to Monday 16 March 2015
- Ways Aucklanders can give feedback:
 - **Written** - using the feedback form attached to the summary or online via [ShapeAuckland](#)
 - **Digital** – participating in social media, commenting on one of our blog posts or one of the online live-chats scheduled. See [ShapeAuckland](#) for more information
 - **In person** – by attending a Have your say event (formal); these are taking place throughout the region during the consultation period or by participating at one of the community events (informal). More information about these events and how to register is available on

[ShapeAuckland](#)



Tools available

- Translations
 - Maori
 - Samoan
 - Tongan
 - Chinese
 - Korean
 - Hindi
- Easy Read
- Rates Guide
- Budget Calculator
- Sign Language video
- Videos to explain topics
- Blogs to explain topics
- Online live-chats to discuss the main topics
- Calendars of local events and of Have your say events



Have Your Say events - recap

- These events replace traditional hearings and happen during the consultation period
- Representation from councillors, local board members and the Auckland Transport Board (or their delegates) will be present at these events so that the views of the public are heard by decision makers
- Aucklanders will be asked to register their attendance for these events online through the Shape Auckland website (or via the CSC)
- Over 30 events from Saturday 14 February 2015 – local level and audience specific



Youth / Senior Have Your Say Event

- **Purpose:**
The primary purpose of all Have your say events is to listen to the views of Aucklanders and accurately record public feedback that will inform council decision making – decision makers will be present.
- **What/when:**
Saturday 21 February in the afternoon (2pm-4pm) at Auckland Town Hall
- **How will people know about them?**
 - Within each of the local board inserts, we will publish the date and time of the same local event with a standard comment about where to find the rest of the events and how to register
 - Another reminder will be within the February edition of Our Auckland, an explanation of how 'hearings' have changed and another reference to where to find your local event and how to register
 - Promoted by Shape Auckland, which will detail all events and provide a link to register
 - Targeted letters and invites to communities
- **Pre-register**
To attend each event, the public is asked to register online or by calling the service centre. This will assist us plan resources appropriately. This will also be an opportunity when registering to request a sign or Māori interpreter.



Agenda

Each Have your say event will run for approximately two hours and public feedback will be collected across topic areas

Council will resource each of these events with a registration person, an event lead, table facilitators and trained note-takers who will accurately and transparently record public feedback

Feedback forms made available to take away or submit at the event.




Have your say on the future of Auckland

Agenda

Register on arrival	5mins
Welcome/introductions	10mins
Presentation overview	90mins
Facilitated feedback discussions	10mins
Break if required (Attendees can also help themselves to refreshments at any time)	
Wrap up and close/next steps	10mins

Shape Auckland .co.nz

Have your say on the 10-year budget by 4pm, Monday 16 March 2015

Auckland Council
Whānau o Te Whanganui-a-Tairāwhiti