

Date: Tuesday 10 March 2015
Time: 10.00am
Meeting Room: Level 26
Venue: 135 Albert Street
Auckland

Parks, Recreation and Sport Committee

OPEN MINUTE ITEM ATTACHMENTS

ITEM	TABLE OF CONTENTS	PAGE
9	Parks, Sports & Recreation - General Manager's Report	
A.	10 March 2015, Parks, Recreation and Sport Committee - Parks Contract Management update	3
B.	10 March 2015, Parks, Recreation and Sport Committee - Letter of thanks from Touch New Zealand	13

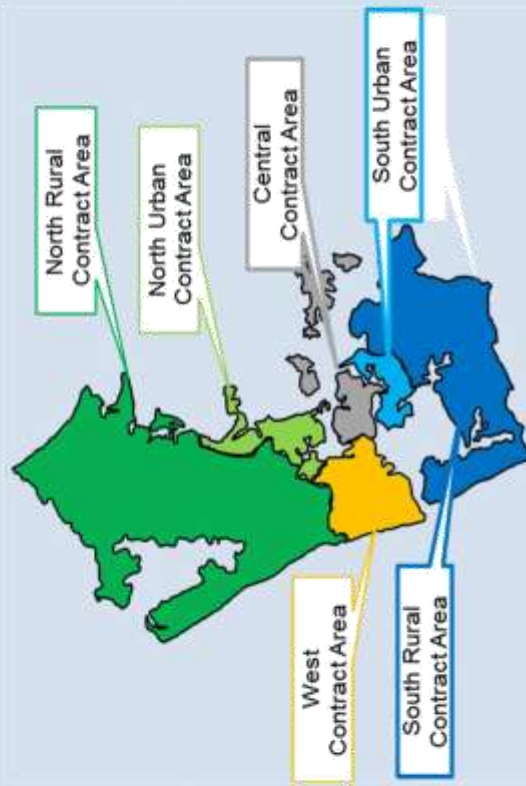
**Update on Parks
Contract Management**
Parks Recreation and Sport
Committee
March 2015



Background

- Auckland Council inherited 75 legacy parks maintenance contracts, annual value \$90m, and 36 primary suppliers
- 2011 Project Genesis
 - rationalise number of contracts and suppliers
 - harmonise service levels
 - enable efficiencies
- New contracts commenced 1 July 2012
 - 14 new contracts awarded to 8 suppliers
 - saving 10.6% (\$8.2m) per annum compared to 2010-11.
 - all suppliers were previously incumbents, and Auckland-based.

Parks contract boundaries



- Geographical approach to contract structure and management
- 4 main Park Service delivery sectors: North, South, West, Central
- North and South sectors each have a rural and urban area
- Independent Auditing Contract to enable reporting to Local Boards

Parks contract boundaries and suppliers



Proposed Contractual Landscape	Full -Facility Contracts	Arboriculture	Ecological Restoration
North	Recreational Services Ltd	Treescape Ltd	NZ Biosecurity Services Ltd
Central	City Parks Services	Asplundh HGI - Island Tree Care	To Ngahere Ltd
West	City Care Ltd	Treescape Ltd	NZ Biosecurity Services Ltd
South	Downers	Asplundh	NZ Biosecurity Services Ltd
Contract Term	5 years initial term with a right of renewal at the Council's discretion of 3 + 2 years		
Specification Type	Frequency Based Specification with Outcome Performance Measures		
Contract Type	NZS3910 modified for Term Maintenance Contracts		



Challenges

- Tight timeframes in order to capture efficiencies early
 - reliance on existing legacy asset data
- Consequential issues with data accuracy
 - northern and southern sectors
- 2012-2014
 - major focus on correcting data & consequential contract renegotiations
 - in addition, introduction of SAP Plant Maintenance, a new asset information management system
 - amalgamation of 8 former systems with 120,000 assets transferred

A: Insert presentation title and date here. (A = slide number)

Internal Audit

- Audit of contracts created under Project Genesis
- Constructive approach: Improvements
- Parks maintenance undertaken first
 - others to follow
- Audit completed October 2014
- Focus on contract management systems and controls
- Identified lessons and recommended improvements
- Action Plan implemented

Improvement areas

- Issue: Incomplete & inaccurate asset data

Response

Data gaps were a known issue. Following contract start up significant resources directed at (1) obtaining & correcting data and (2) transferring data from multiple into a single asset information system. Current survey indicates greater than 95% accuracy

Improvement areas

- Issue: Use of independent audits
Response
Extend from task based performance audit to a broad systems analysis as a means of enabling the contract management team to drive continual improvement.
- Issue: Staff training, role clarity & consistent application
Response
Enhanced documentation of roles & accountabilities together with formation of “super user” or expert groups across both Department and support Departments, deployment of training with respect to NZS 3910 and SAP, establishment of consistent approaches to management of variations.

Improvement areas

- Issue: Contract work payments
Response
Given improved asset data, deployment of simplified practice of coding expenses to assets and enhanced audit improved validation of monthly claims. A further improvement to a work done approach dependant on business to business information system upgrades both within Council and contractors.
- Issue: Financial management
Response
Given improved asset data and deployment of simplified practice of coding expenses review KPI's for suppliers including closing off work orders



Summary

- Audit highlighted areas to constructively improve
- Action plans have been implemented
- Progressive completion through to July 1 2015
- Reported and checked by Internal Audit



Touch New Zealand
PO Box 2124
Henderson
Auckland 0650
www.touchnz.co.nz

Alf Filipaina
Auckland Council

Tena koe Alf

On behalf of Touch New Zealand I want to extend our thanks for your support in opening the Touch NZ Secondary Schools National tournament in December 2014 and the Touch NZ Youth/Open/Masters National tournament in March 2015. Your presence as a senior Auckland Councillor certainly adds to the credibility and status of the event

I would also like to thank Auckland Council staff for making Bruce Pulman Park available along with field marking and infra structure support. Bruce Pulman Park is one of the few grounds that is large enough to accommodate our National tournaments, as well as having the required infra structure on site. The quality of the fields is also considered as the best we currently have access to, adding considerable value to our memberships experience at these tournaments.

On a strategic level we wish to acknowledge Ian Maxwell and Lisa Tocker for the assistance provided in facilitating meetings with appropriate Council staff in our quest to source a "home of Touch" for Touch NZ in the Auckland Region, and to standardize how the sport of Touch is managed for ground access and booking, in line with how all other sports are managed. Very productive ongoing meetings have since taken place with Ken Maplesden and Martin Devoy, with a range of options now under consideration. While we are still some way from a final resolution, we are very heartened by the progress

In terms of the Touch NZ National tournaments run in Auckland (Bruce Pulman Park Papakura) I can advise the following statistics;

Touch NZ Junior Nationals

- 71 Provincial Association teams in the under 15 and under 17 age groups from all over New Zealand
- Boys, girls and mixed teams in all age grades
- 1,100 + athletes, 280 + team coaches/managers/support personnel
- 3 day tournament with thousands of spectators on a daily basis transitioning through the tournament
- Economic impact for the Auckland Region through the dollar spend by the participants, support personnel, spectators, and Touch NZ





Touch New Zealand
PO Box 21241
Henderson
Auckland 0650
www.touchnz.co.nz

Touch NZ Youth/Open/Masters Nationals

- 71 Provincial Association teams in the Youth (under 19 and 21 age groups), Open (elite) men, women, and mixed, and Masters (Over 30 – Over 50 Men, Women, and Mixed teams) from all over New Zealand
- 1,100+ athletes, 280+ team coaches/managers/support personnel
- 3 day tournament with thousands of spectators on a daily basis transitioning through the tournament
- Economic impact for the Auckland Region through the dollar spend by the participants, support personnel, spectators, and Touch NZ

Touch NZ Secondary Schools Nationals

- 68 secondary school teams that have qualified from across New Zealand to play at this Secondary Schools tournament
- Boys, girls and mixed teams
- 1,000 + athletes, 270 + team coaches/managers/support personnel
- 3 day tournament with thousands of spectators on a daily basis transitioning through the tournament
- Economic impact for the Auckland Region through the dollar spend by the participants, support personnel, spectators, and Touch NZ

For the 2015-2016 season we are again hosting the Touch NZ Secondary Schools National tournament at Bruce Pulman Park. The Junior Nationals and Youth/Open/Masters National tournament will be run in Christchurch.

For the 2016- 2017 season we are again anticipating scheduling (subject to ground availability) the Junior Nationals and/or the Youth/Open/Masters Nationals at Bruce Pulman Park Papakura

Again many thanks for your support, and the support of Auckland Council. We look forward to continuing and strengthening our partnership

Nga mihi

Joe Sprangers
Chief Executive Officer
Touch New Zealand
joe@touchnz.co.nz
Mobile 0272828691



SILVERFERN



ZXU



XBLADES



SPORT NEW ZE