

Date: Thursday 23 July 2015
Time: 9.33am
Meeting Room: Reception Lounge
Venue: Auckland Town Hall
301-305 Queen Street
Auckland

Finance and Performance Committee

OPEN MINUTE ITEM ATTACHMENTS

ITEM	TABLE OF CONTENTS	PAGE
11	Bi-Monthly business improvement and performance report	
	A. 23 July 2015, Finance and Performance Committee, Item 11 - Tabled Presentation	3



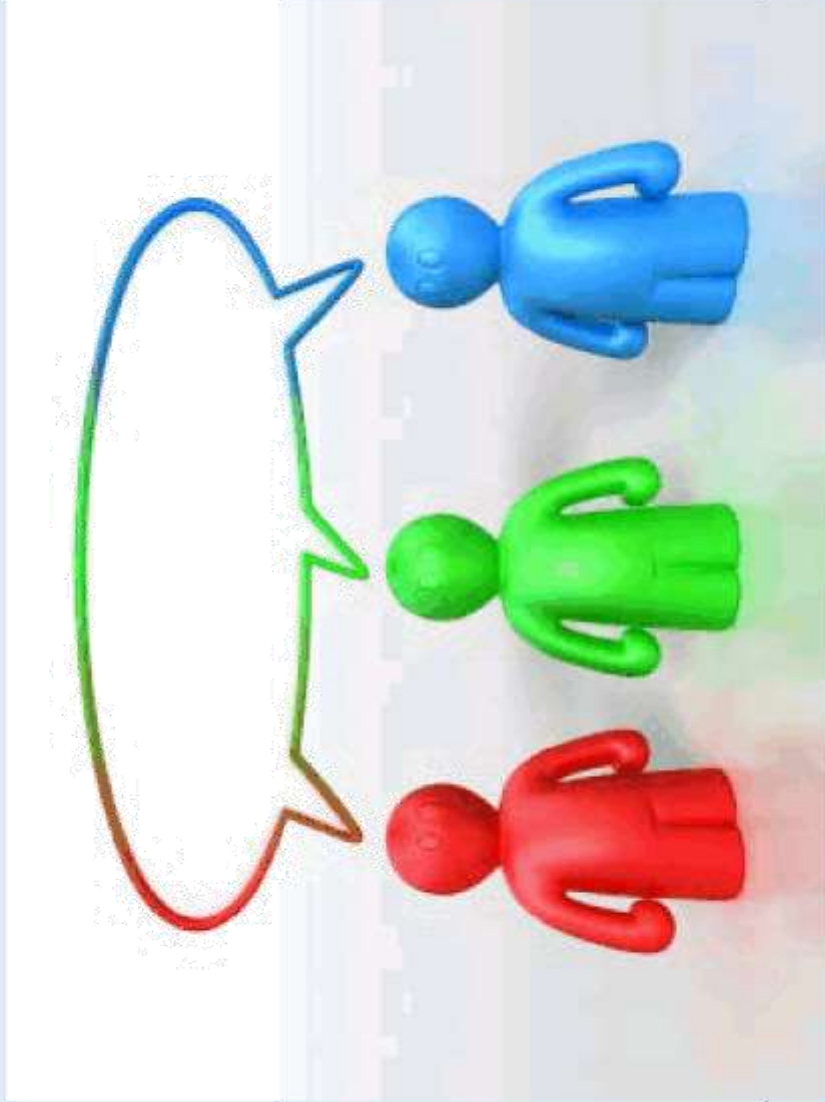
Quality Advice programme

Finance & Performance Committee meeting

23 July 2015



All types of advice to elected and IMSB members



What is “quality” advice?

- Customer focused
- Credible analysis
- Clearly presented

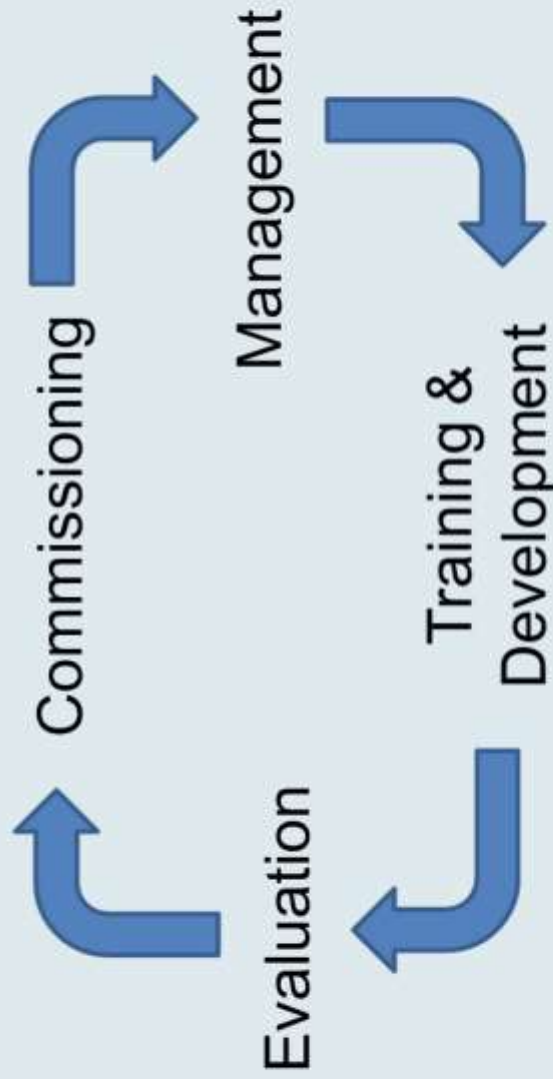


What you have told us



Quality Advice improvement programme

Actions at various parts of the advisory process to improve the final product:



Commissioning

- Forward programmes for each committee and local board, outlining the advice they require
- Resources focused on your collective priorities



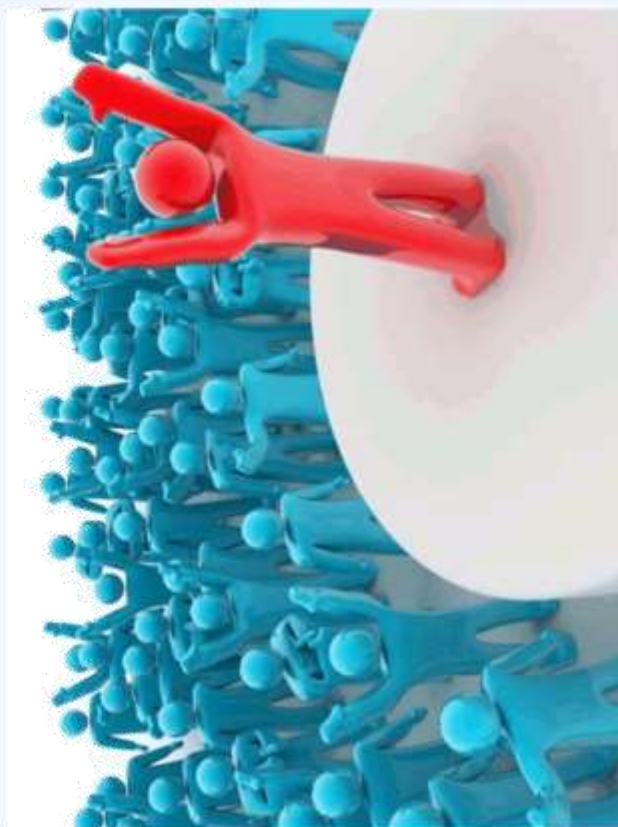
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Management

Systems and support for managers to improve how they:

- Model quality advice
- Resource work
- Develop staff
- Sign work off



Insert name presentation here

Training

- Formal courses
- Governance
 - Critical thinking
 - Political report writing
 - Reviewing advice

Community of practice

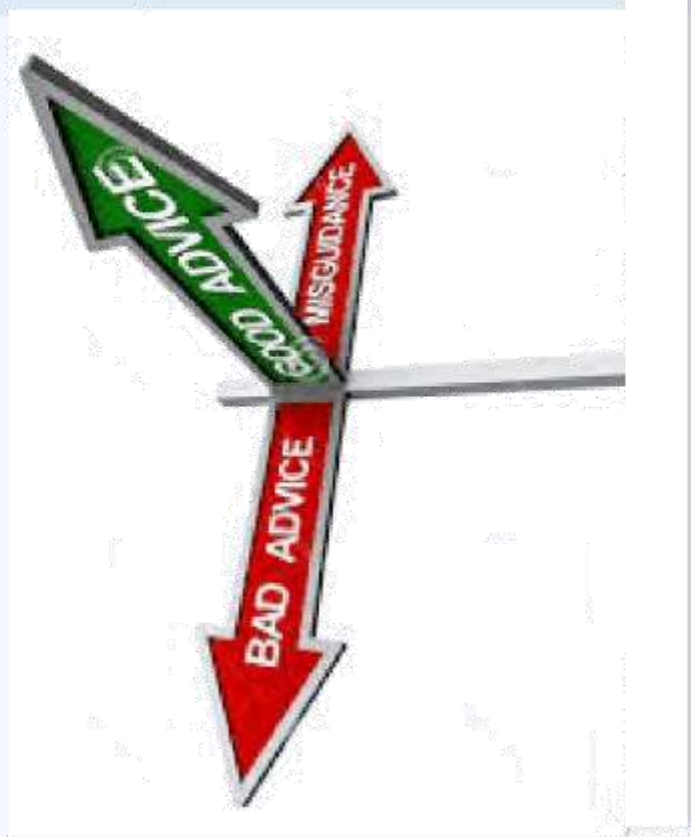


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Evaluation

- NZIER survey
- Peer review
- Enhanced elected member evaluation



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