



I hereby give notice that an ordinary meeting of the Seniors Advisory Panel will be held on:

Date: Monday, 19 October 2015
Time: 10.00am
Meeting Room: Room 1
Venue: Level 26
135 Albert St
Auckland

Seniors Advisory Panel

OPEN AGENDA

MEMBERSHIP

Chairperson	Margaret Devlin
Deputy Chairperson	Russell Rigby
Members	Dr Judy Blakey Janet Clews, CNZM, QSO, JP Roger Fowler, QSM Joan Lardner-Rivlin, QSM Sonny Niha Richard Northey, ONZM
Council liaison	Councillor Dr Cathy Casey

(Quorum 5 members)

Barbara Watson
Democracy Advisor

12 October 2015

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1 Apologies

At the close of the agenda no apologies had been received.

2 Declaration of Interest

Members are reminded of the need to be vigilant to stand aside from decision making when a conflict arises between their role as a member and any private or other external interest they might have.

3 Confirmation of Minutes

That the Seniors Advisory Panel:

- a) confirm the ordinary minutes of its meeting, held on Monday 7 September 2015, as a true and correct record.

4 Extraordinary Business

Section 46A(7) of the Local Government Official Information and Meetings Act 1987 (as amended) states:

“An item that is not on the agenda for a meeting may be dealt with at that meeting if-

- (a) The local authority by resolution so decides; and
- (b) The presiding member explains at the meeting, at a time when it is open to the public,-
 - (i) The reason why the item is not on the agenda; and
 - (ii) The reason why the discussion of the item cannot be delayed until a subsequent meeting.”

Section 46A(7A) of the Local Government Official Information and Meetings Act 1987 (as amended) states:

“Where an item is not on the agenda for a meeting,-

- (a) That item may be discussed at that meeting if-
 - (i) That item is a minor matter relating to the general business of the local authority; and
 - (ii) the presiding member explains at the beginning of the meeting, at a time when it is open to the public, that the item will be discussed at the meeting; but
- (b) no resolution, decision or recommendation may be made in respect of that item except to refer that item to a subsequent meeting of the local authority for further discussion.”

Update on Housing for Older People

File No.: CP2015/21415

Purpose

1. Allan McGregor, Manager Strategic Planning, Panuku Development Auckland, will give the panel a verbal update on Housing for Older People.

Executive Summary

2. Panuku Development Auckland is overseeing the process to select a partner to deliver older people services in Auckland. Stage 1 of the process has resulted in a shortlist of eight parties and following an Interactive Dialogue process with the shortlist, the more detailed phase of a Request for Proposals will commence on 12 October 2015.
3. A formal recommendation in this respect will be made to the Auckland Development Committee in December 2015.

Recommendation/s

That the Seniors Advisory Panel:

- a) thank Allan McGregor, Manager Strategic Planning, Panuku Development Auckland for his presentation.

Attachments

There are no attachments for this report.

Signatories

Author	Barbara Watson - Democracy Advisor
Authoriser	Greg Morgan - Lead Officer Support

Empowered Communities Update

File No.: CP2015/21490

Purpose

1. To give the panel a verbal update on Empowered Communities and how this relates to elder abuse.

Executive Summary

2. The Community Empowerment Unit was established on 1 October 2015 as part of the Empowered Communities Approach (ECA). The new unit replaces the Community Development and Safety unit and will be leading a new way of working to empower communities.
3. Auckland Council's ECA was driven by the Mayor's Proposal under the 10-Year Budget; Long-term Plan 2015-2025 which was adopted on 26 June 2015. The Mayor challenged Auckland Council to develop and apply a more empowered communities approach to its work.
4. An empowered community is one where individuals, whanau and communities have the means to influence decisions, take action and make change happen in their lives and communities. This includes communities of place, interest and identity.

Recommendation/s

That the Seniors Advisory Panel:

- a) thank Lisa Traill, Strategic Community Initiatives Manager and Kylie Hill, Business Advisor Community Empowerment for their presentation.

Attachments

There are no attachments for this report.

Signatories

Author	Lou Lennane – Principal Advisor
Authoriser	Greg Morgan - Lead Officer Support

Verbal report on the joint housing workshop with Disability Advisory Panel

File No.: CP2015/21454

Purpose

1. Verbal report back from the joint housing workshop held in conjunction with the Disability Advisory Panel on Friday, 16 October 2015 in the Auckland Town Hall.

Recommendation/s

That the Seniors Advisory Panel:

- a) receive the verbal update on the joint Housing Workshop with the Disability Advisory Panel, held on 16 October 2015.

Attachments

There are no attachments for this report.

Signatories

Author	Barbara Watson - Democracy Advisor
Authoriser	Greg Morgan - Lead Officer Support

Panel discussion re assistance for older Aucklanders to access council services and related information

File No.: CP2015/21452

Purpose

1. This discussion is to consider ideas panel members may have to support older people to access services and assistance they need for participation as Auckland citizens and ratepayers.

Recommendation/s

That the Seniors Advisory Panel:

- a) request the Lead Officer Support to forward the panel's advice to appropriate council teams for consideration.

Attachments

There are no attachments for this report.

Signatories

Author	Barbara Watson - Democracy Advisor
Authoriser	Greg Morgan - Lead Officer Support

Seniors Advisory Panel programme of work update

File No.: CP2015/21251

Purpose

1. To receive up-to-date information regarding the Seniors Advisory Panel's work programme and how the panel's advice has been used.

Executive Summary

2. This report provides an overview of the panel's programme of work and makes it possible for panel members to see how staff are using the advice and input provided by the panel. The lead officer now requests staff, where possible, to indicate how advice from the Seniors Advisory Panel is applied.

Recommendation/s

That the Seniors Advisory Panel:

- a) receive the Seniors Advisory Panel Work Programme update for October 2015

Comments

3. The panel provided comment on 'The Housing We'd Choose' survey and the need for future surveys to include a broader range of voices.
4. Further to the report to the panel meeting of 7 September 2015 on the development of the Auckland Civil Defence and Emergency Management Group Plan, panel member Russell Rigby attended a workshop on 28 September with other advisory panel representatives. The focus of the workshop was what a disaster-ready community and an effective community response plan look like.
5. Advisory panels have the opportunity to make comments as the plan is being developed. Panel members provided the following advice at the September meeting: learn from the experience of Christchurch; activate local support structures including whānau and neighbour networks; be aware that social inequalities are amplified during a disaster; and focus on informing a wider range of people about the basics of safety planning.
6. In September the panel again gave input on the need for council communications to include images and content representative of the diverse life experiences of older people. The panel noted some excellent examples but advised that more images across the council's communications channels will help older people's sense of visibility, worth and self-confidence. That input has been widely discussed within communications and engagement teams. One result has been a photo shoot to obtain additional photographs of active older people. Panel members are welcome to suggest ideas for images to be added to the council's image bank.
7. The Rates and Valuations team is currently working with central government to improve the rates rebates process, and one of the suggestions is that the different government ministries could share information to improve the processes claimants use. Indications are that the council rates rebates clinics and extra promotion have influenced the uptake of the rebate so far this year - by the end of the first quarter the team has already processed half of the number of applications received in the previous year.
8. Actions towards the co-hosted universal design/accessible housing workshop, to be held on Friday 16 October 2015, were progressed.

9. On 1 October the council released its online Our Auckland website. A piece from the panel ('Time to make Auckland an age-friendly city') was prominently featured. Panel members attended the civic event to mark International Day of the Older Person, and the panel's influence was acknowledged by speakers.
10. On 7 October the panel chair spoke to the Community Development and Safety Committee on the panel's work programme and priority areas, including promotion of Auckland as an age-friendly city.
11. Panel members undertook a review of the work programme for 2015/16, which is ready for approval (item in this agenda). To note meeting dates in 2016: 15 February; 21 March; 2 May; 13 June; 25 July and 5 September.
12. Members are advised that meetings for 2016 have been set, commencing at 10am in Room 1, Level 26, 135 Albert St, Auckland Council Building on the following dates:
15 February
21 March
2 May
13 June
25 July
5 September.

Attachments

No.	Title	Page
A	Advice and Feedback - October 2015	17

Signatories

Author and Authoriser	Greg Morgan - Lead Officer Support
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Seniors Advisory Panel Advice and Feedback provided

Issue	2015
The Housing we'd choose – a study of housing preferences, choices and trade-offs	7 September
Liston Village (Puketapapa Local Board, Michael Wood)	7 September
Auckland Civil Defence and Emergency Management	7 September
Understanding the activity needs of older people	27 July
Auckland global identity and story	27 July
Housing	27 July
Empowered communities approach	July
International Day of the Older Person 2015	15 June
Multi-sector action plan to prevent family, whanau and sexual violence in Auckland	4 May
Auckland Design Manual	4 May
Housing for Older Persons	23 Mar
Voting and candidates for the 2016 local government elections	23 Mar

Long-term Plan Consultation Update	Further feedback	9 Feb
Rates Rebate	Ideas for increasing uptake	9 Feb
Issue		2014
Long-term Plan Consultation Approach	Feedback on the consultation approach	8 Dec
Community Facilities Customer Experience Project	Feedback on the project	8 Dec
Regional Facilities Local Board Engagement	Advice on increasing awareness of venues	8 Dec
Arts and Culture Strategic Action Plan	Feedback on updated plan	17 Nov
Rental Housing Policy	Feedback for LTP	17 Nov
Protocols for Council Imaging and Engagement with Older Persons	Feedback on the protocols	13 Oct
Draft Community Facility Network Plan	Feedback on the plan and consultation	13 Oct
Significance and Engagement Policy	Further feedback	22 Sep
Draft Arts and Culture Strategic Action Plan	Feedback on the Plan consultation	22 Sep
Housing for Older Persons Work Programme	Feedback on the programme	22 Sep
Draft Local Alcohol Policy	Feedback on the policy	4 Aug
Draft Local Board Plans	Feedback on consultation process	4 Aug
Significance and Engagement Policy	Feedback on policy and consultation process	4 Aug
Financial Policies (for the LTP)	Feedback on policies to be included within 10-year budget consultation	4 Aug

Seniors Advisory Panel Work Programme – 2015/16 (Updated September 2015)

File No.: CP2015/20951

Purpose

1. To agree the work programme for 2015/16.

Executive summary

2. The work programme will form the basis of most of the work of the panel over the 2015/16 year. As far as possible the work programme is to align with the council's policy development and engagement programme.
3. Based on discussions, staff have included in the work programme priorities that the panel signalled as most important.

Recommendation/s

That the Seniors Advisory Panel:

- a) adopt the updated work programme for 2015/16.

Attachments

No.	Title	Page
A	Seniors Advisory Panel Work Programme – 2015/16 (Updated September 2015)	21

Signatories

Author and Authoriser	Greg Morgan - Lead Officer Support
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Seniors Advisory Panel Work Programme – 2015-16 (Updated September 2015)					
Key Programmes and Priorities	Sub-programmes	Other key Agencies	Policy	Implementation	Overlaps with other panels?
Inclusiveness	Provide advice to ensure council's communications and engagement include inter-generational and inter-ethnic conversations.	These are council programmes.	Communications and Engagement	All council	EPAP, PPAP
	Encourage council pilot projects that increase inter-generational communication and skills sharing. Encourage council to increase the engagement of and participation by communities whose voices are not usually heard.	These are council programmes.		All council	
	Advise the council on making its processes and services more inclusive of older people.	These are council services.		Customer facing business units	
	Provide advice to ensure council-funded programmes, services and cultural activities are appropriate for and promote uptake and participation by older people.	These are council programmes.	Communications and Engagement	All council	
	Provide advice to encourage participation by older people in the 2016 local government elections as candidates, voters and in discussion of issues.	This is a council programme.	Democracy Services	Democracy Services	All
	Positive imaging of older people in internal and external communications. Encourage measurement and evidence to demonstrate achievement.	These are council programmes.	Communications and Engagement	All council	
	Greater commitment by the council to 'International day of the older person' as a vehicle for enabling action to grow inclusiveness, participation and relevance.	The panel has an advocacy role.		Community Services teams	
	Enable informed dialogue about important issues for older people.	The panel has a lead role.	Communications and Engagement	All council	
	Engage with other panels, CCOs, IMSB and local boards on issues relating to the work programme.	The panel has an advisory role.	All council	All council	
	Housing	Provide advice and input into programmes to ensure that the housing needs of older people are planned for. Promote a housing action plan to address the needs of older people.	Council has an advisory and advocacy role with some implementation ability. Central government and the private sector also play a major role. The panel has an advisory role.		All council teams with housing responsibilities, Pānuku Development Auckland
Transport Accessibility	Provide advice and input into programmes to ensure that transport accessibility for older people is enhanced in all transport modes. Specifically, support the implementation of an accessibility action plan by Auckland Transport.	Council has a policy role. Auckland Transport, the private sector and central government play a major role. The panel has an advisory role.	CCO Monitoring, Transport Strategy	Auckland Transport	YAP
Urban Design	Encourage the council to send a letter of intent to the World Health Organisation (WHO) re participation in the age friendly cities network. Promote council-central government-district health board collaboration on age-friendly city concepts.	The panel has an advocacy role.		TBC	
	Advise on applying universal design concepts to places and activities. Promote action to reduce barriers to access. Promote universal design as essential to the DNA of the council and CCOs including Pānuku Development Auckland.	The council has a policy and planning role. The panel has an advisory role.	Regional and Local Planning	All council	DAP

<p>Health and Safety</p>	<p>Provide advice and input to programmes to ensure that the health and safety concerns of older people are addressed. Support the implementation of a multi-sector elder abuse action plan for Auckland. Support the expansion of the WHO accredited Safer Communities programme across the whole Auckland Council area.</p>	<p>Council has an advisory and advocacy role with some implementation ability. Central government and not-for-profit groups also play major role. The panel has an advisory role.</p>		<p>Community Services teams</p>	<p>YAP</p>
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PPAP – Pacific Peoples Advisory Panel
EPAP – Ethnic Peoples Advisory Panel
YAP – Youth Advisory Panel

DAP – Disability Advisory Panel
CCO – Council Controlled Organisation
IMSB – Independent Maori Statutory Board

Information items

File No.: CP2015/20962

Purpose

1. The Chair will give a verbal update on any items of interest, and will invite members to give brief updates on matters of relevance to the panel's work.

Recommendation/s

That the Seniors Advisory Panel:

- a) receive the information.

Attachments

There are no attachments for this report.

Signatories

Author	Barbara Watson - Democracy Advisor
Authoriser	Greg Morgan - Lead Officer Support