



Date: Wednesday 4 November 2015
Time: 6.00pm
Meeting Room: Board Room
Venue: Auckland Town Hall
Ground Floor
301-305 Queen Street
Auckland

Ethnic Peoples Advisory Panel

OPEN MINUTE ITEM ATTACHMENTS

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	A. 20151104, Ethnic Advisory Panel, Auckland Regional Migrant Services	3



UPDATE TO AUCKLAND ETHNIC ADVISORY PANEL

Nov 4th 2015

Presented by ARMS CE

West Sydney Figures & Centres

Population = 1.8 million; 40% born overseas

8 listed Migrant Resource Centres. Each has between 35 and 60 staff

Similar numbers of new migrants; many more refugee arrivals. Centres receive significant funding from local councils (as well as federal and state sources)

Parramatta Migrant Resource Centre



Auburn Migrant Resource Centre

Fairfield Migrant Resource Centre

Blacktown Migrant Resource Centre

Liverpool Migrant Resource Centre

Macarthur Diversity Services Inc.

Metro Migrant Resource Centre

Canterbury/Bankstown Migrant Resource Centre

Auckland & the ARMS Trust

- ARMS Trust set up in 2002 – with original aim to establish resource centres across the city
- Currently 16 staff, mostly part-time
- Council funding = 4 – 8% of income per annum for past 12 years
- Funded by MBIE for past 12 years; very strong results; 97% - ARMS provides value for money
- MBIE's decisions to reduce and now to cut ARMS funding are due to changes in MBIE's service priorities & models
- This latest cut (27% of ARMS income) impacts hugely on the funding of our core staff and infrastructure costs.
- This is on top of tight cost cutting, diversification of income streams, highly successful grant seeking, and maintenance of high performance and credibility.

ARMS Track Record with Auckland Council

- Our contribution has been considerable to the Auckland Plan and Local Board plans.
- Over past 2 years: From 24 applications submitted - 14 grants from 10 local boards; 2 Council accommodation grants.
- Activities and services delivered for new and established migrants including Pasifika migrants, former refugees, and service providers in all but six local board areas.
- Effective community development activity with hard-to-reach communities.
- Co-delivery of several ethnic community forums with Council staff.

ARMS Strategic Priorities for 2015 -18

- | | |
|---|---|
| <p>Informed by
online survey
sent to 84
community
leaders and
key
stakeholders</p> | <p>1. <i>Provide effective regional coordination to improve the access of migrants and refugees and their communities to information, services and agencies.</i></p> <p>2. <i>Facilitate the empowerment of communities through collaborative leadership and collective impact.</i></p> <p>3. <i>Deliver activities, programmes and services that meet identified needs of newcomers, community groups and providers, locally and regionally.</i></p> <p>4. <i>Advocate for responsive services and an inclusive multicultural society.</i></p> |
| <p>37%
response rate
from
community
leaders and
44% from key
stakeholders</p> | |

Enabling ARMS to Empower Communities

ARMS priorities and activities align extremely strongly with the 3 key principles of the Empowered Communities Approach eg:

TREATY PARTNERSHIP: eg.

- Treaty education workshops - for new migrants and ethnic communities

SOCIAL INCLUSION AND EQUITY: eg.

- Voter education and information events for ethnic communities
- Community projects such as 3 Safari Multicultural Playgroups, WISE Collective; Digital literacy tuition; Driving Licence support.

COLLABORATION: eg.

- Partnership with the Auckland Refugee Community Coalition to meet needs of former refugee communities
- Collaboration and excellent relationships with many community groups, service providers, central government agencies.

A Community Partnership – potential deliverables

- | | |
|----------------------------------|--|
| Focusing on: | 1) Regular information for ethnic and Pasifika communities and strengthening of our communication channels to achieve this |
| Effective coordination | 2) Effective community development activity and community engagement with vulnerable community groups |
| Collaborative leadership | 3) Expanded range of employment assistance programmes for new migrants including Pasifika |
| Empowering communities | 4) Accessible and relevant programmes and activities to address emerging and unmet needs eg. women migrants; Pasifika new migrants |
| Intercultural connections | 5) Increased level of engagement with wide realm of service providers to promote greater cultural responsiveness. |
| Innovative solutions | 6) Robust infrastructure for ARMS to deliver on its strategic priorities and objectives eg. providing collaborative leadership |
| Advocacy on needs | |

EXAMPLE OF KEY DELIVERABLE: INFORMATION FOR ETHNIC COMMUNITIES

What information will migrants and their families and communities benefit from knowing?

- ✓ News and notices from service providers, community groups, ethnic associations
 - ✓ Opportunities for participation in civic events and processes
 - ✓ Developments in the migrant sector
 - ✓ Community development job vacancies, voluntary work openings
- ✓ **What means of information delivery is proposed?**
- ✓ Sub-regional information events for ethnic (and Pasifika) community groups
 - ✓ Fortnightly/monthly newsletter – in simple email form that can be printed - up-to-date relevant information - short, concise paragraphs
 - ✓ Engagement with ethnic/Pasifika media for promotion
 - ✓ Collaboration with key community organisations to host/deliver