

I hereby give notice that an ordinary meeting of the Disability Advisory Panel will be held on:

Date: Monday, 22 February 2016

Time: 10.00am

Meeting Room: Council Chamber, Ground Floor

Venue: Auckland Town Hall

301-305 Queen Street

**Auckland** 

# Disability Advisory Panel OPEN AGENDA

#### **MEMBERSHIP**

**Chairperson** Clive Lansink **Deputy Chairperson** John Herring

Members Colleen Brown, MNZM, JP

Dan Buckingham Jade Farrar David Hughes Nicola Keyworth Gerard Martin

Don McKenzie, CNZM, OBE

Susan Sherrard Ursula Thynne

Liaison Councillor Sharon Stewart, QSM

(Quorum 6 members)

Mike Giddey Democracy Advisor

17 February 2016

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#### **TERMS OF REFERENCE**

The Disability Advisory Panel (DAP) was established by the Mayor in June 2011.

Its purpose is to provide strategic advice on pan-disability issues to the Mayor, governing body, local boards, Council Controlled Organisations (CCOs) and Council on:

- the interests and preferences of persons with disabilities in Auckland in relation to regional strategies, policies, plans, and bylaws of the Council;
- any other matters that the Panel considers to be of particular interest or concern to persons with disabilities in Auckland; and
- processes and mechanisms for engaging with persons with disabilities in Auckland.

The DAP has up to 11 members who are appointed on the basis of their individual expertise and experience in strategic thinking, governance and communication skills, knowledge of disability and accessibility issues and connections with disability organisations and networks across Auckland.

## Disability Advisory Panel 22 February 2016



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#### 1 Apologies

An apology from Member G Martin has been received.

#### 2 Declaration of Interest

Members are reminded of the need to be vigilant to stand aside from decision making when a conflict arises between their role as a member and any private or other external interest they might have.

#### 3 Confirmation of Minutes

That the Disability Advisory Panel:

 confirm the ordinary minutes of its meeting held on Monday, 14 December 2015 as a true and correct record.

#### 4 Extraordinary Business

Section 46A(7) of the Local Government Official Information and Meetings Act 1987 (as amended) states:

"An item that is not on the agenda for a meeting may be dealt with at that meeting if-

- (a) The local authority by resolution so decides; and
- (b) The presiding member explains at the meeting, at a time when it is open to the public,-
  - (i) The reason why the item is not on the agenda; and
  - (ii) The reason why the discussion of the item cannot be delayed until a subsequent meeting."

Section 46A(7A) of the Local Government Official Information and Meetings Act 1987 (as amended) states:

"Where an item is not on the agenda for a meeting,-

- (a) That item may be discussed at that meeting if-
  - (i) That item is a minor matter relating to the general business of the local authority; and
  - (ii) the presiding member explains at the beginning of the meeting, at a time when it is open to the public, that the item will be discussed at the meeting; but
- (b) no resolution, decision or recommendation may be made in respect of that item except to refer that item to a subsequent meeting of the local authority for further discussion."



## Item 5 - Auckland Transport Presentation: City Rail Link enabling works

File No.: CP2016/00187

#### **Purpose**

 To receive a presentation from Auckland Transport concerning the City Rail Link enabling works.

## **Executive Summary**

- 2. The City Rail Link is the top priority transport project for Auckland. A number of enabling works have started in the central Auckland area in preparation for the main works commencing in 2018.
- Shonagh Lindsay from Auckland Transport will outline to Panel members progress with the project and the time table for works with a particular focus on how the works will impact on public accessibility.

#### Recommendation/s

That the Disability Advisory Panel:

a) thank Shonagh Lindsay from Auckland Transport for her attendance and note the presentation.

#### **Attachments**

There are no attachments for this report.

Author	Andrew Wood – Lead Officer Support
Authoriser	Andrew Wood - Lead Officer Support



## **Item 6 - Auckland Transport Update**

File No.: CP2016/02341

#### **Purpose**

1. To note the update on Auckland Transport's Public Transport Accessibility Group and Capital Project Accessibility Group meetings.

## **Executive Summary**

- 2. Auckland Transport established a Public Transport Accessibility Group and Capital Project Accessibility Group.
- 3. The Disability Advisory Panel requested an update on the group's meeting. This report responds to that request.

#### Recommendation/s

That the Disability Advisory Panel:

a) receive the update on the Auckland Transport's Public Transport Accessibility Group and Capital Project Accessibility Group meetings.

#### **Comments**

#### **Background**

- 4. The Auckland Plan articulates a vision for the world's most liveable city, as a place where all people are included, able to move freely and can physically access its opportunities, regardless of age, ability or life stage.
- 5. In December 2015, the Disability Operational Action Plan was adopted. The action plan identifies four themes that will help improve outcomes for all people with disabilities:
  - Creating accessible building, places and spaces
  - Knowledge, communication and engagement
  - Events and services
  - Our workplace.
- 6. Auckland Transport is responsible for delivering on a number of actions within the plan.
- 7. Below is an update of the discussions from the December 2015 meeting.

#### **Public Transport Accessibility Group Update**

New Auckland Transport disability advisor

8. Auckland Transport confirmed a disability advisor position would be advertised in January 2016.

#### Bus driver training DVD

- 9. The bus training DVD "Thank you driver" was launched on 11 December 2015.

  Accompanying the DVD is eight hours of training materials. The group will review all material before the "train the trainers" day in early 2016.
- 10. Auckland Transport will monitor and evaluate the training initiative.



#### Quality of taxi service

11. Auckland Transport is making a submission to the Ministry of Transport on the small passenger service review paper. The paper is proposing major changes to how taxis will be regulated in the future. If the government proposes to relax the rules, Auckland Transport could insist on higher standards through its procurement contracts for services.

#### Total Mobility

12. Auckland Transport's Total Mobility contracts expire 30 June 2016. The Total Mobility scheme is a national scheme that assists people with impairments to access transport and increase their community participation. It is not clear how disabled persons will be engaged in the process when the new contracts are awarded.

#### Double decker bus demonstration

- 13. On 27 February 2016, Ritchies Coachlines the blind, low vision and mobility impaired passengers have an opportunity to familiarise themselves with the double decker buses (location of tag posts, the bell to stop the bus, and stairs to the top deck).
- 14. It was noted that the Auckland "Hop On Hop Off" Explorer double decker bus is not accessible to passengers. This is a privately run service, not funded by Auckland Transport, however Auckland Transport will follow up with the provider.

#### Papakura railway station lift

15. The railway station lift will be out of action until February 2016. This affects anyone who is unable to climb the stairs on and off the platforms.

#### Taxis - Mt Smart Stadium

- 16. Following the recent AC DC concert, concerns were raised by the disabled taxi customers about the location of the drop off and pick up point at entrance to Mount Smart stadium. Auckland Transport confirmed when taxis are transporting disabled passengers; they do have the necessary provisions to allow accessibility to the entrance gates.
- 17. The discussion included a wide range of communication channels to reach the disability community, especially those who have bought tickets for an event at Mount Smart.

#### Other issues

- 18. HOP card users are finding that if they do not tag off on three occasions, Auckland Transport may cancel the user's card. This is of particular concern to the hearing impaired. This has now been raised with the Auckland HOP card team.
- 19. An invitation was being sent out to Auckland Transport's walking and cycling and road safety teams to attend the February 2016 meeting.

## **Capital Project Accessibility Group Update**

#### Onehunga Mall

20. Both the Blind Foundation and Auckland Blind Citizens have raised issues about inadequate tactile ground surface indicators around Onehunga. Auckland Transport agreed to handle these complaints through their generic complaints handling process.

#### **Attachments**

There are no attachments for this report.

Author	Martine Abel – Specialist Advisor – Community Empowerment Unit
Authorisers	Graham Bodman - General Manager Arts, Community and Events
	Andrew Wood - Lead Officer Support



## Item 7 - Disability Portfolio update

File No.: CP2016/02342

#### **Purpose**

1. To note the update on the key cross council initiatives to improve access and inclusion.

## **Executive Summary**

- 2. In February 2016, staff updated the Community Development and Safety Committee on key activities undertaken in the areas of disability, access, universal design and inclusion.
- 3. Between December 2015 and February 2016, council's activities around access and inclusion included:
  - promotion of International Day of Disabled Persons 2015
  - ensuring considerable community engagement in developing the Arts and Culture Strategic Action Plan
  - participation in Auckland University of Technology research on disabled persons
  - disabled Women's Forum annual planning: delivering a session on community funding and capacity building opportunities
  - providing advice to support council's internship scheme for disabled job seekers.

#### Recommendation/s

That the Disability Advisory Panel:

a) receive the update on key access and inclusion initiatives across council.

#### Comments

#### **Background**

- 4. The Auckland Plan articulates a vision for the world's most liveable city, as a place where all people are included, able to move freely and can physically access its opportunities, regardless of age, ability or life stage.
- 5. Supporting and improving access and inclusion is the core purpose of the Disability Advisory Panel (DAP). The five priorities for DAP's work programmes for 2014-2016 are
  - employment
  - transport
  - accessibility
  - housing and
  - communication.
- 6. To support the disability/accessibility space, the Community Empowerment Unit provides advisory support to DAP and the disability community.



#### **Disability Operational Action Plan**

- In December 2015, council completed the Disability Operational Action Plan (DOAP) which
  was developed in response to the DAP's submission to council calling for a disability
  strategy.
- 8. The DOAP details how the wider council family will focus resources on activities that make a positive difference to people with disabilities. The plan identifies a range of practical and achievable actions that build on commitments made in existing strategy and policy documents.
- 9. Areas of focus to July 2016 include monitoring implementation of the four key themes within the DOAP to influence departmental planning across council. Those themes are:
  - Creating accessible buildings, places and spaces.
  - Knowledge, communications and engagement
  - Events and services.
  - Our workplace.

#### Specific council access and inclusion activities (December 2015-February 2016):

#### Promotion of International Day of Disabled Persons 2015

 Staff linked relevant e-articles of achievements by disabled persons to council's internal website.

#### Arts and Culture Strategic Action Plan

11. Council linked with the disability community, assisted by Arts Access Aotearoa, to ensure considerable community engagement in the development of the Arts and Culture Strategic Action Plan - helping promote opportunities for access and inclusion.

#### AUT research participation

12. Staff participated in Auckland University of Technology research about the use of adaptive technology in the workforce by disabled persons, and promoted the results within council.

#### Accessible events

13. Staff advised Council's Events unit on how to plan more accessible events; such as the upcoming Meyers Park event on 28 February and also debriefing the 2015 Parnell Festival of Roses.

#### Promoting opportunities for funding and capacity building

14. Staff assisted in facilitating a session during the Disabled Women's Forum annual planning, to improve knowledge of available community funding and capacity building opportunities within mainstream women's organisations in the Auckland region.

#### Community review of Waitemata Local Board Accessibility Plan

- 15. Staff collaborated with community stakeholders, Be.Accessible and local board members to review the 2012-2015 Waitemata Local Board Accessibility Plan.
- Staff also provided advice to support council's internship scheme for disabled job seekers.

#### Report to Community Development and Safety Committee

17. In February 2016, staff presented a report to council's Community Development and Safety Committee, providing an update on key activity undertaken in the areas of disability, access, universal design and inclusion, and signalled initiatives planned for the remainder of the 2015/16 year.

#### **Attachments**

There are no attachments for this report.



Author	Martine Abel – Specialist Advisor – Community Empowerment Unit
Authorisers	Graham Bodman - General Manager Arts, Community and Events
	Andrew Wood - Lead Officer Support



## Item 8 - Panuku Development Auckland Update

File No.: CP2016/01288

#### **Purpose**

1. To provide the Disability Advisory Panel with an update from Panuku Development Auckland, as requested by the Panel.

## **Executive Summary**

- 2. A number of Panuku Development Auckland (Panuku) staff attended the joint housing workshop on 16 October 2015 initiated by the Seniors' and Disability Advisory Panels. The purpose of the workshop was to have an early discussion of the Panuku objectives in relation to 'adaptable and resilient places that inspire well-being, promote health and safety and are fully accessible to disabled people and older adults....'
- 3. It is noted that only a small proportion of housing (est 1%) in Auckland is considered to be "accessible". The panel members were very clear about their aspiration to maximise accessibility standards for all new housing and that Panuku take a lead in this. The Panel members acknowledged that Panuku would need to undertake analysis and form a policy approach in terms of where, when and how this strategic objective would be advanced. The Panels' also sought an update in Quarter 1, 2016.
- 4. Since the workshop, Panuku has agreed the following specific actions in the Disability Action Plan and this work is underway:

Action 1.5	Provide training on universal design and accessibility for Auckland Council and Auckland Transport staff and contractors and Panuku Development Auckland.	Auckland Transport ATEED Auckland Council Panuku Development Auckland	2016
Action 1.29	Investigate the integration of universal design into future development programmes (including public realm and private projects, such as housing).	Panuku Development Auckland	2016-2017
Action 1.30	Seek to incorporate universal design principles in the Housing for Older Persons portfolio and services review, in association with partners.	Panuku Development Auckland	2016-2017
Action 1.31	Monitor and review accessibility outcomes of key projects and events, for continued improvement.	Panuku Development Auckland	2016-2017

- 5. Staff training on universal design was delivered by the Auckland Design Office in late December and a significant volume of information was provided.
- 6. Panuku is developing a Corporate Responsibility Framework which will articulate the organisation's commitments across a range of strategic outcomes, including accessible design.
- 7. A business planning process has just been initiated for the Housing for Older Persons Portfolio and the design outcomes is an element of this.
- 8. Panuku will provide a further update to the Panel when the specific commitments and approach have been agreed.



#### Recommendation/s

That the Disability Advisory Panel:

a) note that Panuku Development Auckland is implementing the relevant actions in the Disability Action Plan and will provide a further update when the Corporate Responsibility Framework has been adopted, later in the year.

#### **Attachments**

There are no attachments for this report.

Author	Andrew Wood - Lead Officer Support
Authoriser	Andrew Wood - Lead Officer Support



## Item 9 - Disability Advisory Panel Work Programme

File No.: CP2016/00745

#### **Purpose**

1. To update the Panel on progress with the work programme.

## **Executive Summary**

- 2. A summary of progress with the work programme up to 1 February 2016 is contained in Attachment A.
- 3. The significant actions to be completed since the last Panel meeting include:
  - Providing final comments on the Final Disability Operational Action Plan
  - Establishing ongoing links with Panuku Development Auckland, the Arts, Community and Events disability portfolio holder and the Principal Specialist Universal Access and Design.
- 4. Panel members are invited to reflect on the progress being made with the work plan and make suggestions for any further issues they may wish to focus on during the remainder of the Panel's term in 2016.
- 5. The Terms of Reference for advisory panels states 'the form and functioning of the Panel may be reviewed prior to or after, the end of the Panel term in September 2016.' The Principal Advisor Panels will discuss with the Disability Advisory Panel on how to approach a review process.

#### Recommendation/s

That the Disability Advisory Panel:

- a) note progress with the Panel's work programme.
- b) identify any further areas of focus to add to the Panel's work plan.

#### **Attachments**

No.	Title	Page
Α	Disability Advisory Panel - Work Plan Updated 1 February 2016	19

Author	Andrew Wood - Lead Officer Support
Authoriser	Andrew Wood - Lead Officer Support



## Disability Advisory Panel – Work Programme - Updated 1 February 2016

Key Programmes and Priorities	Sub-programmes	Other key agencies or relevant council policies and strategies	Delivery	Implementation	Overlap with other Panels	Planned date	Progress to 1 <sup>st</sup> February 2016
Transport	Input to AT (directly and via CPAG and PTAG) to support universal access in its designs and service delivery; including:  • ongoing input to support accessible public transport that is user-friendly and safe around rail crossings, terminals and interchanges  • promotion of the need for clear signage and audible information on transport movements, destinations and timetables.	Auckland Transport	Arts, Community and Events	Auckland Transport	YAP SAP	Ongoing	Regular updates to the Panel will continue to be provided by Martine Abel the Specialist Advisor Community Empowerment.  Carol Greenwood from Auckland Transport will make a presentation to the Panel on the 22nd February 2016 relating to the new rail link works around Britomart and Albert Street.
Auckland Design Manual – Universal Access	Input into Auckland Design Manual and Universal Access considerations.	Council and CCO	Auckland Design Office Council and CCOs	Auckland Design Office Council and CCOs	SAP	Ongoing	Panel Members Don McKenzie and John Herring will continue to be the Panels spokes persons on universal design and will liaise with appropriate Council staff involved with universal design and the design manual.  Claire Wilson the new Principal Specialist Universal Access and Design was introduced to the Panel at its December 2015 meeting and gave an update on her role and future relationship with the Panel.
	Discussion concerning forward planning with the Principal Specialist Universal Access and Design.		Auckland Design Office	Council and CCOs	SAP	April 2016	Claire Wilson will make a presentation to Panel at its April meeting on the 4 <sup>th</sup> April 2016
Community Summit	Engagement in the next steps from the Community Summit held on the 16 <sup>th</sup> October 2015		Council and CCOs	Council and CCOs	SAP	Ongoing	Panel members attended the Summit held on the 16 <sup>th</sup> October 2015

Disability Advisory Panel Work Programme



Disability	Key Programmes and Priorities	Sub-programmes	Other key agencies or relevant council policies and strategies	Delivery	Implementation	Overlap with other Panels	Planned date	Progress to 1 <sup>st</sup> February 2016
Competitional Action Plan   Completion of the Disability   Operational Action Plan   Completion of the Disability   Operational Action Plan	Community	discussions with Panuku		Development	Development	SAP	Ongoing	Waghorn Principal Specialist Project Planning Strategic Planning Strategy & Engagement Directorate. She will provide a brief update report for the Panel meeting on the 22 <sup>nd</sup> February 2016. Panuku are also working closely with the Seniors Advisory Panel on the common themes that emerged from the
Action Plan   Action Plan   Action Plan   Implementation   Implementatio	Operational	completion of the Disability		CSP	Council and CCOs	SAP	in November 2015	
Receiving regular updates from the Community Empowerment Unit on progress with the Empowered Communities Model   Providing a disability perspective to Civil Defence Plans   Produce some key statistics New Zealand Disability Survey for Panel   Providing Statistics New Zealand Disability Survey for Panel   Providing Statistics New Zealand Disability Survey for Panel   Arts, Community and Events   Arts, Community and Events   Other Panels   Arts, Community and Events   Other Panels   Arts, Community and Events   Arts, Community and E	Operational Action Plan	Arts, Community and Events disability portfolio holder report to each meeting of the Panel on progress and outcomes achieved and to receive feedback and support		Community and		SAP	Ongoing	operationalise the actions within the Plan. The ACE disability portfolio holder will commence reporting to
perspective to Civil Defence Plans  Panels  Pemographics  Produce some key statistics in a useable form from the Statistics New Zealand Disability Survey for Panel  Panels  April 2016  Further meetings have been held with RIMU  Further meetings have been held with RIMU	Communities	Receiving regular updates from the Community Empowerment Unit on progress with the Empowered		Community and			by CEU at each Panel	The first update will be provided at the Panel meeting of the 14 <sup>th</sup>
Demographics       Produce some key statistics in a useable form from the Statistics New Zealand Disability Survey for Panel       RIMU       April 2016       Further meetings have been held with RIMU	Civil Defence	perspective to Civil Defence		CDEM	CDEM		Ongoing	Presentation made by CDEM to the Panel in September 2015
	Demographics	Produce some key statistics in a useable form from the Statistics New Zealand Disability Survey for Panel		RIMU			April 2016	Further meetings have been held with RIMU

Disability Advisory Panel Work Programme



Key Programmes and Priorities	Sub-programmes	Other key agencies or relevant council policies and strategies	Delivery	Implementation	Overlap with other Panels	Planned date	Progress to 1 <sup>st</sup> February 2016
General							
Actions complete	ed 1 <sup>st</sup> November 2015 to Septe	ember 2016					
Disability Operational Action Plan							The Disability Operational Action Plan was completed by Community and Social Policy in December 2015

Disability Advisory Panel Work Programme



## Item 10 - Report on presentation to the Community Development and Safety Committee

File No.: CP2016/01730

### **Purpose**

1. To provide Panel members with a summary of the presentation made by Clive Lansink to the Community Development and Safety Committee on 3 February 2016.

## **Executive Summary**

- 2. Clive Lansink, chair of the Disability Advisory Panel, was invited by the Community Development and Safety Committee on 3 February 2016 to make a presentation on the work of the Panel and how disability is being dealt with in the community.
- 3. Clive Lansink will provide a verbal summary of the presentation and comments by the Community Development and Safety Committee.

#### Recommendation/s

That the Disability Advisory Panel:

a) receive the verbal presentation by Clive Lansink on his presentation to the Community Development and Safety Committee.

#### **Attachments**

There are no attachments for this report.

Author	Andrew Wood - Lead Officer Support
Authoriser	Andrew Wood - Lead Officer Support