

SCHEDULE 1: Community Waitakere's Work Programme (Waitakere) 2016-2017

What we are trying to achieve – connected, thriving and sustainable residents and community organisations in the Waitakere Ranges LB Area

Community Waitakere has provided support to and advocated for the community sector in West Auckland for more than 30 years. We build capability and capacity in the sector, we support neighbourhood development and we work to connect community groups and to help ensure they can engage with issues and have their voice heard. We work alongside Council in three Local Board areas, Henderson-Massey, Waitakere Ranges and Whau. The way we work is closely aligned with the Empowered Communities Approach

Alignment with Waitakere Ranges local board plan	Community Waitakere strategic direction	Projects and programmes	Quantity / Quality	Difference Made (Measure)
Significant local initiatives to catalyse and support resident-led neighbourhood development				
<p>Thriving communities: Our diverse communities are healthy and safe and people feel that they are valued, connected and belong.</p> <p>Revitalised town centres and urban villages: Our urban villages and town centres are people-centred, and attractive places for people to live and work. Glen Eden has a lively, prosperous and creative heart.</p>	<p>Vision: connected, thriving and sustainable West Auckland communities.</p> <p>Provide neighbourhood community programmes, training, information and connection to the community sector. Work in partnership to leverage local resources, assets and skills to enable community aspirations and goals</p>	<p>1) Glen Eden – Parrs Park/Albionvale/Seymour (extended area)</p> <ul style="list-style-type: none"> Continue to build on last year's work in the Parrs Park / Albionvale area: community engagement role to stimulate connections between Hōani Waititi Marae, Albionvale Residents Association and Housing New Zealand residents. Expand this into neighbouring area: Titch Place/Pyramid/Woodbank/Seymour Road This includes: <ul style="list-style-type: none"> Supporting local neighbourhood engagement initiatives and the aspirations of residents Collaborate with key stakeholders (MPHS Community Trust) in the Seymour Road area Supporting community based programmes and activities at Hōani Waititi Marae, and the wider community's connection with the marae. Explore opportunities to engage residents in the Local Board Plan process, including young people, Maori, Pasifika and new migrant residents <p>Milestones: Priorities identified in the neighbourhood plan are progressed, including:</p> <ul style="list-style-type: none"> Road Safety Signage Positive relationships with marae. <p>Key stakeholders Waitakere Ranges Local Board, Hōani Waititi Marae, Albionvale Residents Association, Greater Glen Eden, Neighbourhood Support and Policing Team, McLaren Park Henderson South Trust, Glen Eden Project Twin Streams, Auckland Transport and Auckland Council (ECU, Parks, Facilities, Events), UNITEC</p> <p>2) Glen Eden – South of West Coast Road (Selak/Kamara/Zodiac area)</p> <ul style="list-style-type: none"> Initiate local neighbourhood engagement initiatives and support the aspirations of residents to help address some of the challenges of this part of Glen Eden. Explore engagement opportunities with Glen Eden Community House, Salvation Army, Prospect School and others 	<p># of new stakeholder relations</p> <p># of key stakeholder relationships maintained / progressed (aim: 100%)</p> <p># Formal meetings</p> <p># of new and/or continuing engagement opportunities co-coordinated or supported by CW</p> <p># locals shoulder-tapped to participate in leadership/capability training opportunities (sections 3,4,6 below)</p>	<p>#/% community members report feeling engaged with what goes on in their neighbourhoods (sample)</p>

		<ul style="list-style-type: none"> Explore opportunities to engage residents in the Local Board Plan process, including young people, Maori, Pasifika and new migrant residents <p>Milestone:</p> <ul style="list-style-type: none"> Establish connections and develop trusting relationships in the area Aim for pilot projects e.g. including exploring community garden idea, capacity building events at Glen Eden Community Centre and other <p>Key Stakeholders Waitakere Ranges Local Board, local Salvation Army, Glen Eden Community House, Hōani Waititi Marae, Prospect School, Healthy Families Waitakere, Sports Waitakere, UNITEC and others as identified.</p>		
Community Waitakere core initiatives relevant to the Waitakere Ranges				
	Support informed, active and leaderful communities which grow local solutions, civic engagement, resilience and responsiveness from the inside out.	<p>3) Leading in Communities programme</p> <p>This programme grows the capability, connectedness and confidence of emerging leaders from across our diverse community. It fosters strong, skilled leadership so that neighbourhoods and community organisations are more socially, economically and environmentally resilient and sustainable. Participants learn and practice leadership skills, tools and values in a group setting.</p> <p>One programme will be tailored for the Waitakere Ranges area, delivered in 2016/17.</p> <p>Community Waitakere will develop, manage and facilitate the course with input from guest presenters as appropriate</p>	<p>1 programme in Waitakere Ranges LB area</p> <p>12-15 participants</p> <p>80% of participants complete the programme</p> <p>#/% of positive feedback on the guest speakers</p> <p>#/% participants that would recommend to others</p>	<p>#/% participants who report increased confidence, capacity and connectedness to lead positive change in their community</p> <p>#/% participants that made progress towards their goal after 3-6 months</p> <p>Participant feedback after 3-6 months of what learnings they now use</p>
	Work with communities to grow their capability and ensure residents and community organisations are well informed and actively engaged in decision making.	<p>4) Capability building programme</p> <p>12 half-day training courses delivered in West Auckland, including Avondale, New Lynn, Henderson and Glen Eden Designed to strengthen and build capacity of community organisations; Topics include successful project management, budgeting, fundraising, compliance, better communication, facilitation, managing stress, time management, effective evaluation, effective use of social media and developing a successful board.</p>	<p>12 half-day training courses in West Auckland</p> <p>Aim for 2 or more in Glen Eden</p> <p>200 attendees over 12 months (West Auckland)</p> <p>#/% attended who rate the course they attended as 'Excellent'</p> <p>#/% attendees who would recommend the course they attended to a friend or colleague</p>	<p>#/% attendees report they use or will use training courses to improve their work practice</p>
		<p>5) Meeting and working spaces for West-wide community organisations</p> <p>Management and administration of the Waitakere Community Resource Centre (WCRC).</p> <p>The WCRC provides affordable office space and meeting room space, as well as information and resources. Currently, there are over 300 organisations as users, on an annual basis. Current tenants and regular users include Waitakere Ethnic Board, Barnardos, Bethany Healing, New Zealand Blind Foundation, New O6ut West network, Women's Wellness, Special Olympics Waitakere, Youthline, Comprehensive Care</p>	<p>% Occupancy meeting rooms, office space (aim for 80%)</p> <p>#/%of tenants who rate the accessibility and affordability of the meeting and office spaces as good or excellent</p> <p>#/% of hirees who rate the hiring process as good or excellent</p>	<p>#/% tenants who report that availability of the premises makes a positive difference to their work or aims</p> <p>#/% hirees who report that availability of the premises makes a positive difference to their work or aims</p>

		and Waitapu Community Trust. The WCRC is also used as a platform for Forums and other events in our “connecting community” work.		
<p>Strengthening links between community groups, organisations, individuals, businesses and government bodies by modelling collaboration, enhancing networking and communication, developing community projects and helping to foster collective visions of positive change</p> <p>Community Waitakere connects neighbourhoods, community organisations, local business and government so as to maximise opportunities to deliver desired community outcomes.</p>		5) Connecting Community This includes:		
	4.1) Digital information hub Our e-noticeboard has over 1000 subscribers reflecting the diverse communities of West Auckland. It provides a one-stop source of news, events, updates and invitations enabling the community sector to efficiently remain joined up and informed. Our Website assists with disseminating news and events, and provides overall information allowing individuals to be better connected and participate in their communities.	#times newsletter goes out per year #/% newsletter subscribers compared with 12 months ago #/% of subscribers who rate the e-noticeboard as good/ useful/ informative. # clicks on website version of notice board (average)	#/% of e-board and/or website users who rate it as useful for increasing their connectedness to their community #/% Number of people using the e-board and/or website in their community/work activities.	
	4.2) Open Door Days organisational networking sessions for people working within the community sector, co-hosted with local community organisations. Open Door Days are interactive and catalytic and attract a diverse range of representatives from community, health, disability, family services, environmental, social services, central and local government and beyond. We will convene at least 3-4 Open Door Days in the Waitakere Ranges Local Board area, including one at Hōani Waititi Marae, and at least one around an environmental theme of relevance to Community Development. Where appropriate, we will seek to co-host with local community groups/organisations in the Waitakere Ranges, providing an opportunity to showcase the assets and activities of the Waitakere Ranges Heritage Area, coastal villages and townships	At least 3 Open Door Days hosted in the Waitakere LB area. # attendees at each event # of new attendees at each event # of community organisations (over year) # of community sectors represented (over year) #/% of co-hosts who rate the process of co-hosting as very good or excellent (over year) #/% participants find Open Door Day worthwhile	#/% of valuable connections made between people/organisations on the day (by attendees) #/% co-hosts who made valuable connections (over year)	
	4.3) Organise West Auckland forums on topical issues for workers from across the community sector to receive briefings, build organisational connection, capacity and alliances.	At least two forums held in West Auckland Aim for at least 20 attendees at each forum #/% participants report that attendance was worthwhile	#/% participants report that they have increased connections for their organisation #/% participants report that event has positively contributed to what they aim to achieve	
	4.4) Contribute to working groups and event delivery in West Auckland for annual social wellbeing campaigns such as White Ribbon Day and Spotlight on Housing (as part of Housing Call to Action West Auckland)	Active participation by CW on working / planning groups for at least two West Auckland campaigns. One event/forum for each campaign in West Auckland is led/managed by CW	Feedback from relevant organisations confirms value of CW contribution	
	4.5) Act as “umbrella” organisation providing administrative and/or governance support and administering funding on behalf of community organisations that do not possess the formal legal structure (e.g. for Grants from Local Boards)	# Grants held as umbrella Feedback from organisation who is “umbrella’d”	#/% accountability reports accepted by funder	