

Attachment B Senionet Glenfield Incorporated community outcomes plan

Name and Location of Land/Facility	5 Mayfield Road, Glenfield
Name of the Community it serves	North Shore
Local Board Area	Kaipatiki
Name of Community Group	Senionet Glenfield Incorporated
Postal Address	PO Box 40056
	Glenfield
	Auckland 0747
Contact person	Annette Efford
Name of Community Lease Advisor	Elena Malkova

Senionet Glenfield's Priority	Performance Measure	Target	Achievements
Auckland Plan – Strategic Direction 1			
<i>Create a strong, inclusive and equitable society that provides opportunity for all Aucklanders</i>			
Senionet Glenfield – strategic objective			
Provide learning for the older generation whose formal education was prior to the advent of electronic communication so that they can fully function in the modern society and communicate with the world as it now demands without reliance on family and friends.			
Priority Area One – Provide suitable facilities conducive to senior residents learning.	Senionet Glenfield will provide warm and friendly facilities suitable equipped with modern electronic equipment for senior residents tuition.	Utilise as much as possible the fitted out 3 rooms in the Mayfield centre for classrooms and resource room	Annual Report
Priority Area Two - Enhance the education, and improve skill levels of Aucklanders, with a focus on the older generations	The provisions of a range of tuition services, programmes and social opportunities to cover as many facets of modern electronic communication mediums.	Provide 2 hour classes over 4 week courses and workshops on an ad hoc basis on both a structured and casual basis as demand requires.	Annual Report

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<p>Priority Area Three –</p> <p>Have tutors available skilled in all areas of Microsoft computer programmes and Android apps specialised in tutoring older people.</p>	<p>Continue to identify suitable new people that can fulfil this roll.</p> <p>Also upskill current tutors in new versions of current programmes.</p>	<p>Provide monthly tutor meetings where direction can be coordinated and provide two way communication on problems and solutions.</p>	<p>Annual Report</p>
<p>Priority Area four –</p> <p>Maintain all electronic equipment and training resources in good working condition.</p>	<p>Within the budget provisions, have a programme of replacing old equipment with new of a suitable specification to meet the needs to the programmes being run.</p>	<p>In addition to a replacement programme have a preventative maintenance programme operated by suitable qualified technicians to keep equipment in top condition.</p>	<p>Annual Report</p>
<p>Priority Area five –</p> <p>Be up-to-date and prepared for new developments and upgrades in software and hardware, including new devices and social media phenomena.</p>	<p>Maintain a keen interest in the IT world to identify potential developments ahead of community demand.</p>		<p>Annual Report</p>
<p>Priority Area six –</p> <p>Communicate with the local community to ensure that they know the range of services available to them and the assistance offered</p>	<p>Take every opportunity to be part of field days and the like aimed at the older generation.</p> <p>Promote ourselves through local media whenever the situation arises.</p>	<p>Be part of and communicate with the wider senionet organisation and other social service providers.</p> <p>Keep in regular contact with community newspapers to ensure that we get as much free publicity as possible</p>	<p>Annual Report</p>