

Attachment Two - Local Board Resolutions

September 2016

The following are resolutions and/or feedback provided by this local board to inform the Request for Proposal document.

Whau

Whau input for the 2017 Parks and Building Maintenance Contracts

The Whau Local Board would like to submit the following:

Overall approach

We:

- a) support the proposed approach for the 2017 Parks and Building Maintenance Contracts with the proviso that the outcomes reflect local character.
- b) support the move to more outcomes focussed Parks and Building Maintenance Contracts, noting that some prescriptive requirements should remain to ensure that the transition to the new approach is successful over time.
- c) request that as part of the 2017 Parks and Building Maintenance Contracts an independent auditing function be set-up to assess the success of the 'outcomes' so local boards do not need to rely solely on the community to monitor performance.
- d) request that Community Facilities work closely with the council-controlled organisations and the rest of the council family to ensure that service delivery is collaborative and integrated.
- e) request that learnings from the rollout of other initiatives particularly around public and community organisation communication be strongly considered

Proposed specifications

We:

- f) request that the proposed service specifications outcomes for the 2017 Parks and Building Maintenance Contracts are reviewed to remove difficult to measure statements and replace them with more measurable statements.
- g) note that staff have confirmed that the existing 2015/2016 service levels will become the 'standard' levels of service in the 2017 Parks and Building Maintenance Contracts.

Geographical clusters and term of contracts

We:

- h) support the proposed geographic clusters for the 2017 Parks and Building Maintenance Contracts, noting that staff have tested the market and have provided advice to local boards that the size of the clusters are efficient and will not disadvantage local suppliers.
- i) request that the length of the 2017 Parks and Building Maintenance Contracts be a maximum of five years and that any rights of renewal are made at the end of each term and are based on pre-determined performance criteria and Key Performance Indicators which should be agreed by local boards.

Local procurement

We:

- j) consider that providing more opportunities for local suppliers for the 2017 Parks and Building Maintenance Contracts allows for:
 - i) greater economic opportunities for these local providers
 - ii) greater pride and ownership in the work and consequently better standards
 - iii) economic development in local areas, including jobs closer to where people live.
- k) request that staff ensure that the 2017 Parks and Building Maintenance Contracts provide a sustainable procurement approach as per the Council's procurement policy which includes "increased local spend and enhanced local capability where appropriate".
- l) request that staff, when considering the tenders for the 2017 Parks and Building Maintenance Contracts, give greater weight to tenderers who have included a proportion of local suppliers above 50 per cent.
- m) request that staff, as per the Council's procurement policy, ensure that local suppliers are provided advice and support so they have a full and fair opportunity to compete.
- n) request that the 2017 Parks and Building Maintenance Contracts have a "local impact assessment" as part of the procurement process (as per the Council's procurement policy) and requests that local boards have input at the strategic level on the development of the Whau "local impact assessment" framework.

Living wage

We:

- o) request that as part of the new 2017 Parks and Building Maintenance Contracts successful tenders are required to ensure local sub-contractors (community groups and small businesses) are paid a fair and reasonable rate and pay the living wage.

Empowering Community and supporting youth employment

We:

- p) support staff incorporating creative solutions and opportunities to build community empowerment into the 2017 Parks and Building Maintenance Contracts e.g. a local community groups can undertake all the maintenance of a local park.
- q) request that the 2017 Parks and Building Maintenance Contracts be designed to allow for enough flexibility to allow community empowerment opportunities to be increased on an annual basis as more local groups and small business build capacity to deliver locally (this is to ensure that the current timeframes for the new contracts don't lock groups for the contract's five or more years duration).
- r) request that staff consider how to include the maintenance (such as lawn mowing) of community-owned assets that provide valuable community services, e.g. community halls, in the 2017 Parks and Building Maintenance Contracts.
- s) request that staff, when considering the tenders for the 2017 Parks and Building Maintenance Contracts, give greater weight to tenderers who have included a a scheme to support local young people into employment and contract relevant training or apprenticeships.

Local Board variation of service

We:

- t) request that the 2017 Parks and Building Maintenance Contracts be designed to allow for enough flexibility for local boards to make minor changes to levels of service without the need for locally driven initiative funding.
- u) request that the 2017 Parks and Building Maintenance Contracts be designed to enable local boards, on an annual basis to easily use locally driven initiative funding for major increases to levels of service.
- v) request that staff ensure that increases to levels of service resulting from the planned growth for Auckland are built into the 2018-28 Long-term Plan to ensure that local boards' locally driven initiative funding is not required to cover a potential shortfall in asset-based services funding.
- w) request that staff provide local boards with timely, relevant and high-quality advice during the annual planning process which will enable local boards to make informed level of service decisions following consultation with the community as part of the annual planning process.

Reporting, advice and ongoing support

We:

- x) request that simple and measurable Key Performance Indicators and penalties for non-performance are included in the 2017 Parks and Building Maintenance Contracts.
- y) request that the Indicators are used to inform the measures for the 2018-28 Long-term Plan, the upcoming local board plans and agreements to enable local boards to have better governance oversight of contract delivery and performance.
- z) note that staff have confirmed that there is no intention to reduce the existing 2015/2016 service levels as part of the 2017 Parks and Building Maintenance Contracts and requests staff to provide options to address any proposed reductions to the affected local boards for consideration within existing asset-based services budgets.
- aa) request regular information particularly as part of the regular local board quarterly reports on the performance of contracts and contractors against the 2017 Parks and Building Maintenance Contracts including information on customer queries and requests for service that relate to these contracts.
- bb) request that a service standard be set for a 24 hour response to elected member's urgent issues
- cc) note that we are concerned that the staff levels to provide timely service and advice are being underestimated.
- dd) request early engagement as to how the new contracts will be managed by Community Facilities and how the local boards will be supported by staff to work with local boards at relevant portfolio, workshop and business meetings.

Spray free

We:

- ee) request that staff, as part of the 2017 Parks and Building Maintenance Contracts tendering process, work to ensure that playground areas, dog exercise areas and fitness areas are toxic and chemical spray free where possible.
- ff) request that staff, as part of the 2017 Parks and Building Maintenance Contracts tendering process, engage with local community organisations to ensure that community gardens and orchard areas are toxic chemical spray free.