

Issues Register

Issue	Description	Response
Emergency Information	A Board Member requested information about how Auckland Transport shares information with the public and Police during emergencies.	<p>This request has been raised with the General Manager Operations, the Auckland Transport Operations Centre and the Communications Team. In summary:</p> <ul style="list-style-type: none"> • The Auckland Transport Operations Centre has a full-time Police officer tasked to liaise with Police District Operations Centres; Regular updates are sent to Police about road conditions. • Media releases are issued to the public on an as required basis. • The most quickly updated media are Auckland Transport's Twitter and Facebook accounts. Research has shown that these sources are the ones most frequently viewed by the public. • The website is normally updated more slowly because immediate information is circulated using Twitter and Facebook.
Highbrook Cycle Way	Local workers in Highbrook have requested that a safer cycle net work is developed in the Highbrook area.	This matter is currently being investigated as a possible Local Board Transport Capital Fund Project. See main report.
Baverstock Road	Concerns have been raised about speed on Baverstock Road	<p>Auckland Transport has investigated building new pedestrian crossing. The investigation concluded that:</p> <ul style="list-style-type: none"> • The road experienced a normal school pedestrian flows i.e. was busy as people went to and from school • Speed was within the expected norms for this type of road. • The area warranted a zebra crossing this has been put into the forward work programme. • It is expected that this will be delivered in the 17-18 Financial Year
No Stopping at all Times Bleakhouse Road	Safety concerns have been raised about vehicles parking too close to the intersection of Bleakhouse and Mcleans Road . It was reported that parked cars near the intersection force cars into the middle of the road.	<p>Auckland Transport engineers reviewed this site and agreed.</p> <p>Auckland Transport is going to put Broken Yellow Lines on the road to improve safety.</p> <p>Consultation information was circulated to the HLB in January 2017.</p> <p>The project still needs to be reviewed and signed off by the Traffic Control Committee.</p>
No Stopping at all Times s Ridge Road Bus Stop	A Board Member request Auckland Transport investigate putting broken yellow lines at the bus stop to make it easier and safer for buses to enter the stop.	<p>Auckland Transport has investigated the request and agrees,</p> <p>The stop will be modified as part of the changes made to bus stops when the East Auckland New Network is delivered.</p> <p>This issue will be removed next month.</p>
Chapel Road Bridge Pedestrian Safety	A Board Member requested signage on the Chapel Road Bridge to warn people not to cross the road in that location.	<p>This information has been passed to the Chapel Road Project Team.</p> <p>This issue will be removed next month.</p>

Cascades Road Footpath	<p>A resident has requested a continuation of the footpath on Cascades Road so that it links to the 'Cascades Walkway'</p>	<p>The footpath is missing because the original consent did not require it.</p> <p>In 2016 an application was made to Auckland Transport to build the missing section of footpath using Auckland Transport Funds. This was declined.</p> <p>The HLB is now investigating using some of its Local Board Transport Capital Fund to complete this section of footpath. Details are in the main body of the report.</p>
Picton Street Bus Stop	<p>A Board Member has raised a number of issues with this bus stop:</p> <ul style="list-style-type: none"> • Bus stop in the wrong place near a drainage grate • Buses stopping near the grate cannot 'kneel' to allow passengers off • The bus creates a visibility issue for people in Moore Street. Particularlry when buses are stacked there. • The buses emit disiel fumes. <p>The request is that the stop is either modified or moved further up Picton Street</p>	<p>Auckland Transport has investigated this request and discussed the issues with the bus company.</p> <p>The issues are acknowledged and have been fed into the Eastern New Network planning.</p> <p>This project will seek to address the issues. But it will take some time.</p> <p>If the issue is urgent it is suggested that it could be the basis of a Local Board Transport Capital Fund Project.</p> <p>This issue will be removed next month.</p>