

## **Auckland Transport Media Releases in April 2017 Relevant to Howick Local Board Area**

21 April 2017

### **Three new directors appointed to Auckland Transport board**

Former Finance Minister Sir Michael Cullen, Mary-Jane Daly and Kylie Clegg have been appointed to the board of the Auckland Council-controlled organisation Auckland Transport (AT).

The council's Appointments and Performance Review Committee approved the appointments of the three new AT directors at its 29 March meeting following a rigorous and transparent selection process that sought directors with a high-level of political experience, solid financial acumen and significant experience in large and complex organisations.

Auckland Mayor Phil Goff welcomed the new appointments: "Auckland Transport has a vital role to play in addressing the city's major transport challenges caused by unprecedented population growth.

"I need a strong and effective board to ensure good governance and delivery of key performance indicators. All three members have governance and business experience. Between them, they bring the financial, legal and political skills we need on the board," Mayor Goff said.

"With nine years' experience as Finance Minister of New Zealand, Sir Michael Cullen will be invaluable in ensuring the organisation has a strong understanding of the relationship with central government. Collaboration with government is vital in addressing Auckland's need for infrastructure funding.

"Mary-Jane Daly and Kylie Clegg have excellent financial and legal skills and also bring a better gender balance to the Board. Patrick Reynolds, as a co-opted committee member, will also help challenge the board's thinking and broaden its perspective," the mayor said.

AT Chair, Dr Lester Levy said: "These three new directors bring an excellent mix of skill and experience which will complement those we already have on our board. They came through a rigorous selection process and will be part of the next phase of driving innovative change in the region."

“The addition of Patrick Reynolds as a co-opted member of our Customer Focus Committee is also welcomed,” Dr Levy said.

“Mr Reynolds is a well-known transport commentator with an urban design background who was a candidate for one of the vacant director positions. He has a background which will bring an even greater emphasis to improving the customer experience across all modes,” Dr Levy said.

All new directors commence their roles from 1 May 2017.

The Appointment and Performance Review Committee is responsible for all board appointments to substantive council-controlled organisations.

About the new directors

- Sir Michael Cullen entered Parliament in 1981 and was Finance Minister from 1999 to 2008 and Deputy Prime Minister to Helen Clark from 2002 to 2008. His achievements include the establishment of the New Zealand Superannuation Fund and the creation of KiwiSaver. He was deputy chair, and went on to become chair of New Zealand Post and a director of Kiwibank.
- Mary-Jane Daly is Director of Cigna Insurance New Zealand Limited, a director of Kiwi Property Group Limited, Chair of the New Zealand Green Building Council, Deputy Chair of Airways Corporation and Deputy Chair of EQC.
- Previously, Ms Daly served as Executive General Manager, and Chief Financial Officer at IAG New Zealand. Before joining IAG, she spent four years with Fonterra as Group Treasurer and Risk Manager. She has also held positions at the Bank of New Zealand, National Australia Bank and Toronto-Dominion Bank in London.
- Kylie Clegg is deputy chair of Waitematā District Health Board, board member of Hockey New Zealand and chairs the New Zealand Hockey Foundation. She is a double Olympian and former New Zealand Olympic hockey captain. Ms Clegg has a corporate legal background, having specialised in mergers and acquisitions across a range of industries. Her previous governance experience has been as a board member of the New Zealand Olympic Committee and the Halberg Disability Sports Foundation and as a board observer on Auckland Transport.

## Ōtāhuhu Station wins prestigious design award

One of Auckland Transport’s flagship public transport projects has been recognised with an Award of Excellence in the Te Karanga o te Tui category, at the 2017 New Zealand Institute of Landscape Architects (NZILA) Awards.

In their citation the judges say, “The design team expertly weaved together multiple cultural and historic narratives, all whilst navigating a raft of complicated technical planning issues required for this complex site.”

Auckland Transport’s Group Manager Major Capital, Andrew Scoggins says that Auckland Transport takes care to build public transport infrastructure that reflects and respects the area’s cultural and historical importance.

“The project team worked closely with mana whenua from project inception through to its construction. Partnering with mana whenua at the outset of the project allowed clear priorities and narratives to be established. These were further refined through the use of the *Te Aranga Design Principles*.

“As a result of this consultation there were two key design outcomes: the desire to restore the *mauri* (life force) and the establishment of three key narratives to be incorporated into the project design: navigation, portage/*waka* and *maunga*. This influenced the layout and design of the architecture and landscape, and resulted in the integration of iwi art and design throughout the station site.”

Auckland Transport recognises the important role played by the wider team and consultants, including artists Tessa Harris (Ngai Tai Ki Tamaki) and Graham Tipene (Ngāti Whātua Ōrākei) and architects Jasmax in building an iconic structure and associated landscape at Ōtāhuhu.

The following mana whenua partnered with Auckland Transport under the philosophy *Mā te mahi ngā tahi, ka ea ngā huanga* – By collaboration the outcomes will be achieved. This partnership was essential to integrate cultural elements to strengthen the sense of place and significance for all to embrace:

- Ngāti Te Ata
- Ngāti Tamaoho
- Te Ahiwaru
- Te Akitai Waiohua
- Ngāti Whātua Ōrākei
- Ngai Tai ki Tamaki
- Ngāti Maru
- Ngāti Paoa
- Ngāti Whānaunga
- Te Kawerau a Maki
- Ngāti Tamatera

## **Preferred tenderers announced for Auckland Public Transport Bus Service - Central & East**

Auckland Transport has announced the preferred tenderers for the contract for Auckland Public Transport Bus Service Central and East Procurement.

Group Manager AT Metro Development - Colin Homan says the tenders were called under the Public Transport Operating Model (PTOM).

“This is a new approach to planning and contracting Public Transport services to enable less reliance on public subsidy and to ensure services are procured effectively.”

Mr Homan says the process from here is to enter into negotiations with the preferred tenderers before finalising the offer.

The Units and Preferred Tenderers are:

- Unit 03 Grey Lynn – Transportation Auckland Corporation Limited (NZ Bus)
- Unit 14 Mt Wellington – Go Bus Transport Limited
- Unit 52 Howick to Panmure – Go Bus Transport Limited
- Unit 53 Botany Cross-Town – Howick & Eastern Buses Limited

The current contracts for the Central & East tranches are held by:

- Central Auckland - Transportation Auckland Corporation Limited (NZ Bus), Pavlovich Coachlines Limited (t/a Urban Express)
- East Auckland – Howick & Eastern Buses Limited, Transportation Auckland Corporation Limited (NZ Bus)

The new contracts are planned to come into effect from:

- Central Auckland – early to mid-2018
- East Auckland – end 2017 to early 2018

## Auckland Transport media release

6 April 2017



### **An extra million on the trains in just three months**

Auckland's rail network is adding a million passenger trips every three to four months.

Auckland Transport says another milestone has been reached with 19 million passenger trips for the year, an annual increase of 19.4%.

Brendon Main, Group Manager AT Metro Operations says the rail network performance continues to be outstanding. "We've added a million more trips in just 117 days and we've seen growth at around that rate for the past two years. This time in 2015 we'd just celebrated 13 million trips.

"The completion of the electrification of the rail network from Papakura to Swanson has seen Aucklanders vote with their feet and use the trains."

Mr Main says including around 27,000 for the Adele concert on Thursday 23 March, trains carried a little over 113,000 passengers that day, setting a new daily record.

He says passengers are liking the service, satisfaction with the rail network is at 92.1%.

And Auckland's newest rail station is performing well, last week Parnell station was used by 2900 passengers.

For the 12 months to March 2017 Auckland public transport patronage totalled just under 87 million passenger boardings, an increase of 6.9% on the previous year.

For more about Auckland Transport: [www.at.govt.nz](http://www.at.govt.nz)

4 April 2017

## **Auckland Transport announces rail experience improvements**

Auckland Transport has announced a number of initiatives to improve customer experience, increase security and safety and reduce vandalism and fare evasion. These initiatives will begin on the rail network and will later be expanded across all AT Metro public transport services including bus and ferry.

Last week Auckland Transport and its rail operator Transdev signed a contract extension and variation through to January 2020.

Group Manager AT Metro Operations Brendon Main says AT and Transdev will work together to deliver the next customer experience initiatives to continue the transformation of Auckland's rail service over the next three years.

The first project is to bring together the ticket offices and customer service centres at five train stations. Currently customers need to queue at one point to buy a cash ticket and queue at another to get journey planning advice and other information on AT Metro services.

Mr Main says, "Bringing the ticket offices and customer service centres together will provide a faster ticketing service and give our customers better service overall. This will be in place by the end of July."

A second initiative later in the year will look to pilot on-board Transport Officers. New legislation that is expected to be passed by Parliament later this year will mean the Transport Officers will have greater powers to enforce fare payment by all and will be able to issue penalty notices to fare evaders as well as provide assistance to customers.

"We are proposing a pilot with 18 officers working on the AT Metro public transport network. Safety and security on public transport is important to our customers therefore it is important to us. The presence of legally empowered Transport Officers will provide this and provide a deterrent to people who do not want to pay their share and purchase a ticket. Our customers have also told us that equity in fare purchase to travel is very important to them."

A further project underway is to install new AT HOP electronic gates at eight more stations over the next 18 months: Otahuhu, Manurewa, Papatoetoe, Henderson, Parnell, Middlemore, Glen Innes and Papakura. This is a further enabler to encourage all passengers to pay their way and purchase a valid ticket to travel on the rail network.

Mr Main says, "The combination of on-board Transport Officers, improved face-to-face ticket purchase and AT HOP top-up at stations and more AT HOP electronic gates at stations will reduce vandalism, reduce fare evasion and create a better customer experience for our paying customers."

### **Notes to editors.**

- The new initiatives will be complete by the end of 2019.
- Transdev operate the Auckland passenger rail network on behalf of Auckland Transport.
- The five stations to get integrated offices are: Britomart, Newmarket, New Lynn, Papakura and Manukau

- Auckland rail patronage continues to grow in unprecedented numbers. AT has a target of 19.5 million train journeys for the financial year ending 30<sup>th</sup> June 2017. We expect to hit 19 million this month. For the 12-months to end-March, rail boardings has grown by over 19% and AT Metro public transport use across rail, bus and ferry by 6.8%.

For more on Auckland Transport: [www.at.govt.nz](http://www.at.govt.nz)