

Annual Budget 2017/2018 consultation feedback report for the Papakura Local Board

1. Purpose

- A. This report summarises all feedback received through the Annual Budget 2017/2018 consultation on Papakura Local Board proposals. It also summarises feedback on the regional proposals from people or organisations based in the Papakura local board area.
- B. The purpose of this report is to inform the Papakura Local Board of the views of their local community on the annual proposals. This will build on the boards understanding of community priorities and preferences as established in the development of the Papakura Local Board Plan 2014.
- C. The feedback received will inform the Papakura Local Board decisions on allocation of their local budgets in their local board agreement for 2017/2018. It will also inform the Papakura Local Board discussions with the Finance and Performance Committee on 9 May on advocacy and local priorities in relation to the regional budgets and proposals.

2. Executive Summary

Out of the 8058 submissions received on the Annual Budget 2017/2018, 152 were submissions from people living in Papakura Local Board area or concerning Papakura Local Board local proposals.

A. Papakura Local Board local proposals consulted on for 2017/2018

Planning to continue the following priorities:

- greenway and walkway development
- general park development
- establishing a multi-purpose facility at Takanini
- renewal of existing assets.

Proposing the following priorities in addition to what is planned:

- invest in town centre events and celebrations of our cultural diversity
- establish partnerships between council and town centre businesses
- develop economic, cultural and safety projects through a Papakura Commercial Project Group
- invest in more streetscape improvements in the town centre
- establish a World War 100 anniversary memorial near Central Park
- invest in youth development and training initiatives
- construction of the first stage of built facilities at Opaheke Fields
- breathing new life into older reserves and community facilities.

B. Regional proposals consulted on for 2017/2018

The bullet points below note the approval ratings for each of the regional proposals. Further information about responses can be found in section 5.

Issue 1: Rates increases

Feedback shows that more than half (56%) of the local respondents agreed that we have the balance right with a 2.5 per cent average rates increase. Respondents sought more investment in transport.

Issue 2: Rating stability

More than half of the respondents (58%) agreed that businesses and residential ratepayers should receive the same rates increase.

Issue 3: Paying for tourism promotion

Most respondents (64%) agreed that the Council budget for tourism promotion and major events should be funded from a targeted rate on accommodation providers rather than general rates.

Issue 4: Paying for housing infrastructure

Most respondents (72%) agree with the proposed change the Council's funding policy to allow infrastructure for new housing developments to be funded by targeted rates, rather than ratepayers across Auckland.

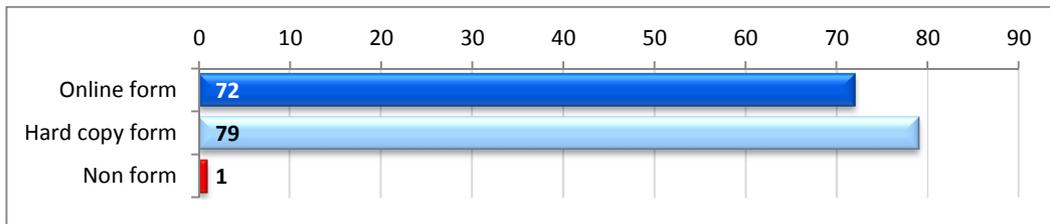
Issue 5: Paying council staff a living wage

There were mixed views amongst respondents with regards to implementing a living wage policy over the council term ending October 2019 to ensure all council staff can afford typical living costs. 45% of the respondents agreed with this proposal whereas 43% of the respondents disagreed. The funding for the implementation of a living wage policy would come from savings within the existing budgets.

3. Context

- A. This report is being provided to the Papakura Local Board, summarising the local consultation feedback received on the annual budget. Council received feedback in person at community engagement events, through written forms (including those submitted online) and through social media.
- B. Feedback on Papakura Local Board local proposals and on regional proposals from the Papakura Local Board area were received via the following routes:

Figure 1. Submission types



- C. Of the feedback received 98% came from individuals and 2% from organisations.
- D. Responses are categorised in terms of age, gender and ethnicity below:

Figure 2. Responses in relation to gender and age

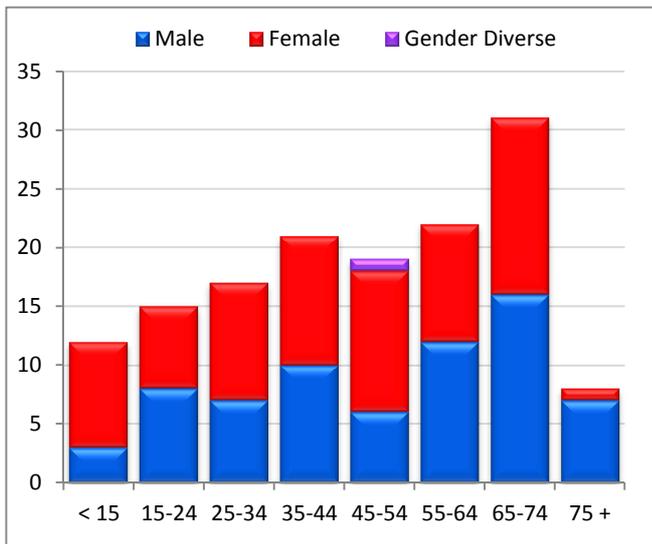
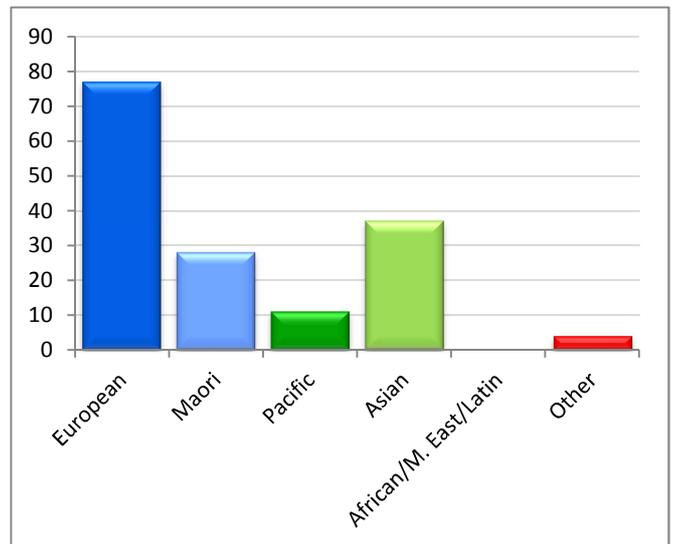


Figure 3. Responses in relation to ethnicity

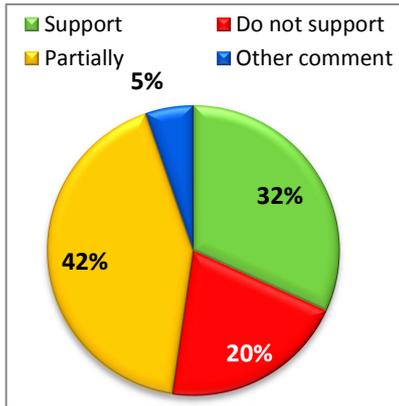


4. Feedback received on the local proposals

A. Written feedback on the Local board priorities:

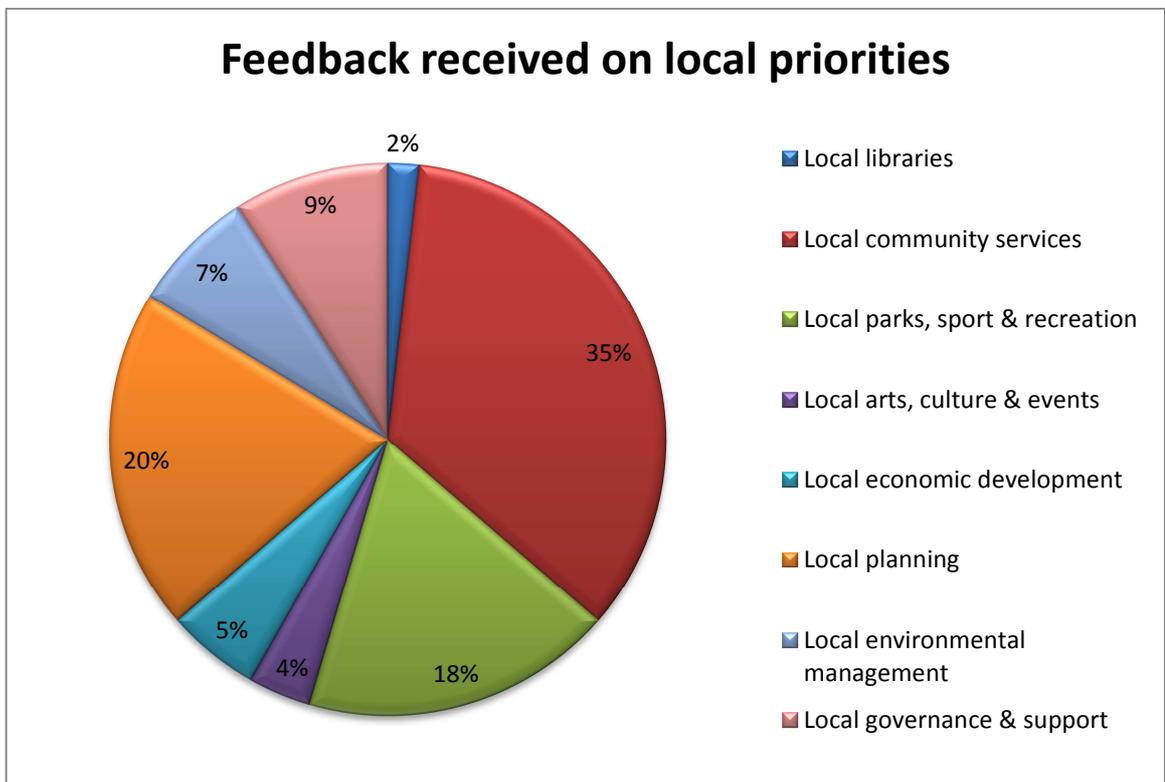
- Out of the 152 submissions received for the Papakura Local Board area, 118 submitters commented on the Local Boards priorities.
- Most submitters either support (32%) or partially support (42%) the Papakura Local Board’s key priorities as set out in Figure 4 below.

Figure 4. Overall responses to the Papakura Local Boards priorities



- The following graph (Figure 5) shows which local board proposed priorities received the most feedback.

Figure 5. Percentages of feedback received per Local Board priority (themed)



B. Attachment A provides an overview of the verbatim comments received.

5. Overview of feedback received on regional proposals from Papakura Local Board area

The consultation on the proposed annual budget focused on five key issues, Issue 1: Rates increases, Issue 2: Rating stability, Issue 3: Paying for tourism promotion, Issue 4: Paying for housing infrastructure and Issue 5: Paying council staff a living wage. The written feedback received from the Papakura Local Board area on these key consultation topics is summarised below, along with an overview of any other areas of feedback on regional proposals with a local impact.

Issue 1: Rates increases

Aucklanders were asked if we have the balance right with a 2.5 per cent average rates increase or should we have a higher rates increase (3.5 per cent) and do more or a lower rates increase (2 per cent) and do less.

Question 1: Delivering our planned investments and services will require an average rates increase of 2.5 per cent for 2017/2018. A higher rates increase would enable us to do more, while a lower rates increase would mean we can do less. What do you think?

The graphs below give an overview of the responses from the Papakura Local Board area.

Figure 6. Responses to the rates increase

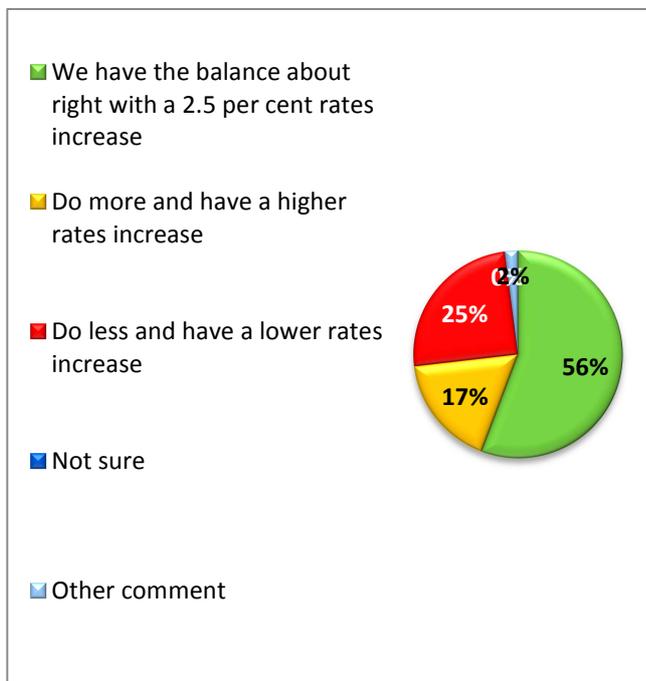
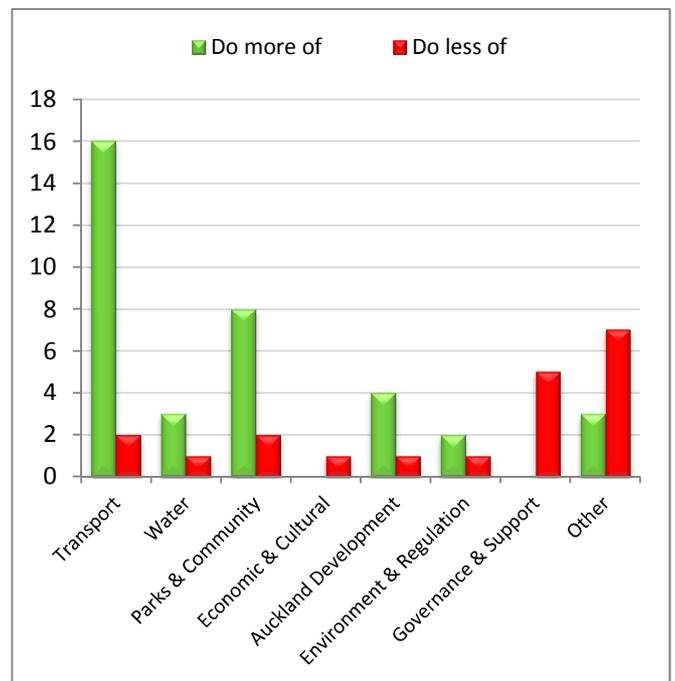


Figure 7 Responses to do more versus do less of



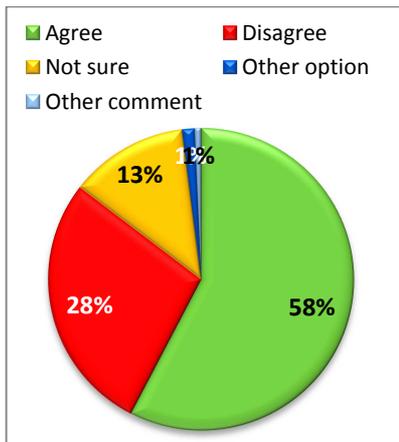
Issue 2: Rating stability

Aucklanders were asked if businesses should receive the same rates increase as residential ratepayers in 2017/2018.

Question 2: The council has been adjusting the share of general rates between businesses and residential ratepayers over time. This has resulted in businesses having a smaller increase than residential ratepayers. We are proposing that for 2017/2018 both should receive the same rates increase. What do you think?

The graph below gives an overview of the responses from the Papakura Local Board area.

Figure 8. Overview of Papakura Local Board respondents to rating stability



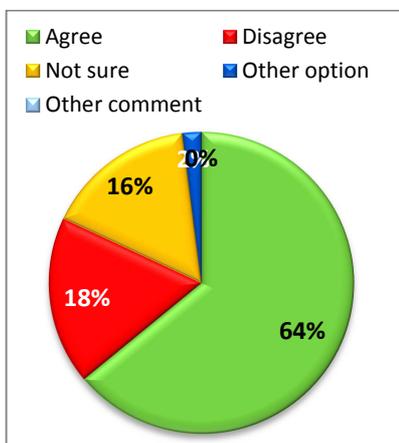
Issue 3: Paying for tourism promotion

Aucklanders were asked if they agree or disagree with the proposed targeted rate on accommodation providers to fund tourism promotion rather than from general rates.

Question 3: The council spends \$20-30 million on tourism promotion and major events each year. We are proposing to fund this from a targeted rate on accommodation providers rather than general rates. What do you think?

The graph below gives an overview of the responses from the Papakura Local Board area.

Figure 9. Overview of Papakura Local Board respondents to paying for tourism promotion



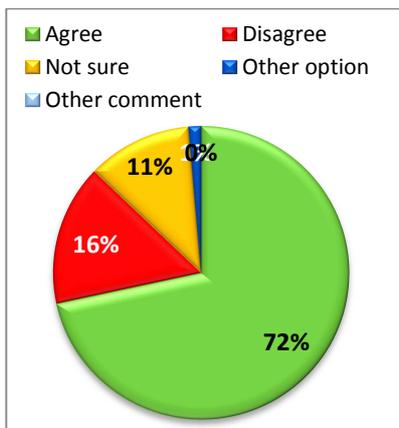
Issue 4: Paying for housing infrastructure

People were asked if they supported changing our funding policy to allow infrastructure for new housing developments to be funded by targeted rates alongside existing growth charges, rather than ratepayers across Auckland.

Question 4: The council is proposing to change our funding policy to allow infrastructure for new housing developments to be funded by targeted rates, rather than ratepayers across Auckland. What do you think?

The graph below gives an overview of the responses from the Papakura Local Board area.

Figure 10. Overview of Papakura Local Board respondents to paying for housing infrastructure



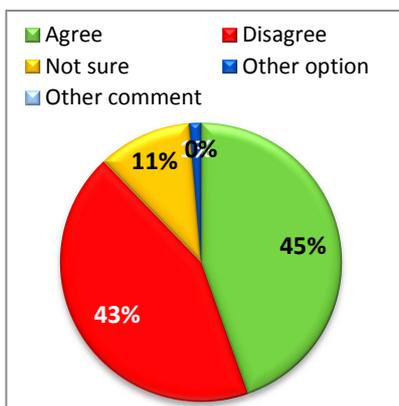
Issue 5: Paying council staff a living wage

People were asked if they support the council to implement a living wage policy over the council term ending October 2019 to ensure all council staff can afford typical living costs. This would be funded from savings within the existing budgets.

Question 5: The council is proposing to implement a living wage policy over the council term ending October 2019 to ensure all council staff can afford typical living costs. This would be funded from savings within the existing budgets. What do you think?

The graph below gives an overview of the responses from the Papakura Local Board area.

Figure 11. Overview of Papakura Local Board respondents to paying council staff a living wage



Attachment A – Verbatim comments

A. Commentary on Local Board Priorities

Papakura Local Board priorities – Comments in support

Verbatim comment	Local Board Priority/Theme
Like the idea of revitalising existing facilities. Need to do things such as covering the Massey Park pool to allow the growing population to have easy access to these facilities all year 'round	SPORTS AND REC
Essential to have the Papakura railway station completely enclosed for security of travellers and guards	TRANSPORT
The priority needs to be continuation of improving the environment and employment opportunities in the local area	ENVIRONMENT/LOCAL EMPLOYMENT
We are very pleased with the new spirit of open-ness and co-operation between the local board and PBA and we look forward to achieving a great deal during the term of the current board	TOWN CENTRE
Keep the planned items going, nothing too dramatic and enough to keep visible that something is happening	LOCAL GOVERNANCE
Harsh punishments should be imposed on break-in burglars	SAFE AND HEALTHY COMMUNITIES

Papakura Local Board priorities – Comments not in support

Verbatim comment	Local Board Priority/Theme
Lloyd elsmore park has a huge facility what is the multipurpose facility at Takanini for? Better to use funds for Mill road corridor and bridge to airport with toll roads	TRANSPORT
Free access to pools and gyms	SPORTS AND REC
Need more police crime is rising	SAFE AND HEALTHY COMMUNITIES
Too much is wasted on Public Transport Buses	TRANSPORT
A Karaka Weymouth Road Link must be approved as a National Road Link, & the Mill Road Corridor from Clevedon Road north must be brought forward & as a National Road Link	TRANSPORT
Focus on things that matter like rubbish on the streets, services to support youth e.g. Youth Hub	SAFE HEALTHY COMMUNITIES/ ENVIRONMENT
No - everything you prioritise looks good, but you simply do not have the money	LOCAL GOVERNANCE
Harsh punishments should be imposed on break-in burglary and theft. The government	SAFE HEALTHY COMMUNITIES/TRANSPORT

that holds an indulgent attitude to these crimes is in fact committing crimes against the public. Traffic congestion needs solving	
solve traffic congestion	TRANSPORT
Harsh punishments should be imposed on break-in burglaries	SAFE AND HEALTHY COMMUNITIES

Papakura Local Board priorities – Comments partially in support

Verbatim comment	Local Board Priority/Theme
Based on the information provided on this website I have not been provided with enough information to form a conclusion. What are the proposed benefits for each initiative and how will we know that the money spent on each of them has been a success? I am not against spending money but I want to understand how much is being invested and what you are setting out to achieve (specific and measurable)	LOCAL GOVERNANCE
Safety for business and residents! Can't stress this enough - lower crime rate across major and petty crimes -that'll make Papakura more appealing	SAFE AND HEALTHY COMMUNITIES
Road infrastructure along Great South Rd thru Drury to Takanini needs addressing. Youth development centres sound great to address the growing concerns of our youth today	TRANSPORT
More on safety in the area, like the parks and greenwork	SAFE AND HEALTHY COMMUNITIES
Upgrading existing council assets to top of the list. Construct roof over Massey Park 50m pool and switch to solar heating to allow this pool to be available all year round	SPORTS AND REC
There is a lot of crime in the Papakura township, the High Street is losing businesses to other areas, it seems quite run-down	SAFE AND HEALTHY COMMUNITIES
There are a lot of new developments going on at this point in time that can only create gridlock on the motorway and Great South Road. Both of which are already chaotic at peak times. Some consideration should be given to upgrading these roads BEFORE approval is given for development. It appears that it is all reactive and by the time any improvements are made, the situation is already demanding a better solution	TRANSPORT
I disagree with increased safety features, this pervasive nonsense is a waste of money. People need to take some personal responsibility	SAFE AND HEALTHY COMMUNITIES
Over-focus on Takanini at expense of dying town centre - revive centre first. Opaheke Fields (is that the name?) should never be built on. Have you seen photos of the lake last week? It is totally unfeasible and green areas are important in flood-prone areas. There is a binding obligation	TOWN CENTRE/ SPORTS AND REC

to have a park even if it's not a golf course	
Youth hub	SAFE AND HEALTHY COMMUNITIES
Some facilities should not be upgraded e.g. like the Smith Avenue building but rather put back into a parkland if the buildings require too much funding to upgrade. These types of upgrade need more consideration to make them fit for purpose	SAFE AND HEALTHY COMMUNITIES
make homes more affordable for families struggling with money	SAFE AND HEALTHY COMMUNITIES
Youth services	SAFE AND HEALTHY COMMUNITIES
More services for teenage parents	SAFE AND HEALTHY COMMUNITIES
Traffic congestion needs to be reviewed	TRANSPORT
Public transport is the priority	TRANSPORT

Papakura Local Board priorities – other comments

Verbatim comment	Local Board Priority/Theme
The Super city does not seem to be interested in spending any money on Papakura at all. The other parts of Auckland should be paying targeted rates for the expenditure in their areas	LOCAL GOVERNANCE
Making schools better	SAFE AND HEALTHY COMMUNITIES/ EDUCATION
Make flash houses. Study options	HOUSING/ EDUCATION
Lowering rent and affordable housing	HOUSING
The local board needs to set a target for getting protected cycle lanes to the business district and the train station	TRANSPORT
Make more schools	EDUCATION/SAFE HEALTHY COMMUNITIES
Also, while not quite a local board issue, would be great to see people stop slugging our local schools. They are doing a great job with the limited resources they have and they deserve all the support we can give them so they continue to aim high and provide the community with great young adults ready to give it a go and become part of a vibrant and diverse community.	SAFE HEALTHY COMMUNITIES

Papakura Local Board priorities – improvements required

Verbatim comment	Local Board Priority/Theme
Attention needs to be paid to the footpath and main street cleaning	SAFE HEALTHY COMMUNITIES/ ENVIRONMENT
I think we should look at free outdoor fixed fitness equipment for adults in parks. I have seen these in the UK and they are a great initiative. Do not take from existing vehicle lanes to create cycle or	SPORT AND REC/ TRANSPORT

<p>busways. (e.g. Great South Road near Takanini) If you want to create these lanes, you need to add the width of the road. Where is the report from this that measure the success of the initiative? How many cyclists have to use this road a day for it to be deemed a success, and a good use of space, money and time?</p>	
<p>Rebuilding a sense of community that is sorely lacking. Perhaps instigate projects that locals can get behind and be proud of - give people something they can be invested in and make them feel like they can make a difference. For example, get businesses and locals to fundraise to sponsor the local schools in Duffy Books in Schools since not all our schools have sponsors. Designate areas in parks where kids can plant swan plants and bee/butterfly friendly plants where they can tend to them, watch the butterflies and take responsibility for their local park. A focus on building events around kids/schools is a great place to start (without events being solely for kids/families of course - I don't have kids myself so child/family only events leave me out completely).</p>	SAFE AND HEALTHY COMMUNITIES
<p>As far as Papakura goes, the board/council need to be much tougher on the landlords in the business area. Having water spilling out onto the footpath when it is raining is unacceptable. It would be good if the board could impose an "empty rate" on shop areas empty for more than 6 months. This would start a general lowering of the number of empty shops, and at the same time, lower the very high rentals that are being asked by many absentee landlords that are doing nothing for Papakura except pull money out of the place. The folk in Pukekohe told the landlords to reduce their rentals some years ago, and look at the success Puke is having! Since the number of lights went into Papakura, foot traffic has decreased by about 50% for shops, and I know a number of folk have gone to Pukekohe or Botany (probably now Takanini) rather than bother with the uncoordinated traffic lights of Papakura. - It may not be a board thing directly, but if at least some of the traffic lights were coordinated, it would make our town much more likely to buzz again</p>	LOCAL GOVERNANCE/ TOWN CENTRE TRANSPORT
<p>The lane layout for great south rd around takanini. 2/3 of the road is unable to be used. It's a crazy setup. The infrastructure is inadequate And that is just one small problem</p>	TRANSPORT
<p>With the rapid growth of infrastructure in especially Papakura, as a student i think that the public facilities should be added to more places such as Harbourside and Lakeside. Students like</p>	SAFE AND HEALTHY COMMUNITIES

me would be encouraged to go outside and stay active and healthy with workout parks and fitness stations. We can look at Australia for an example and see how they operate to keep the locals busy and fit.	
In Papakura, specifically in Karaka Lakes or Harbourside, which are both developing areas a think all the students and younger adults who are into fitness could hugely benefit from having more fitness facilities should be provided. Personally as a student I think this would be great as it would help promote daily exercise and be of good use to people around it even from the Rosehill area or Karaka countryside. As there are already a few schools really close to this area students would be hugely benefited and it would also create a large improvement for them in sports, helping by giving them a chance to work on their on weaknesses to help them perform better on the field, mainly on building muscle. I think a good option would be to have fitness stations with pull-up bars, and other bars which can work out different parts of the body	SAFE AND HEALTHY COMMUNITIES/ SPORT AND RECREATION
Working with Transport NZ to have tide gates when the motorway bridge in Papakura is enlarged. It will give access to the inlet for people to have a sheltered safe area to do water activities such as kayaking	TRANSPORT
That all new houses have a water tank to collect roofwater (such as some places in Australia)	HOUSING
More surveillance around areas where individuals dump rubbish; e.g. top of Red Hill rd, Settlement Rd, and Dominion Rd near Hunua Rd. This is an ongoing weekly problem	SAFE AND HEALTHY COMMUNITIES/ ENVIRONMENT
Keeping the area clean and tidy - it is improving, more Police presence would help I am sure	SAFE AND HEALTHY COMMUNITIES/ ENVIRONMENT
There are a lot of new developments going on at this point in time that can only create gridlock on the motorway and Great South Road. Both of which are already chaotic at peak times. Some consideration should be given to upgrading these roads BEFORE approval is given for development. It appears that it is all reactive and by the time any improvements are made, the situation is already demanding a better solution	TRANSPORT
Papakura could be the gate way to NZ. The establishment of an upmarket visitors centre for those arriving in the country and heading south, as most do. I have promoted this for year but no council has had the vision to follow up. One only needs to look at centres at other parts of NZ to see the benefit of such a vision	LOCAL ECONOMY
We need bus shelter in front of 5 Edinburgh Avenue, Papakura, Auckland	TRANSPORT

More emphasis on cycleways and 'joined up' cycling for commuting and pleasure; more lane separated cycleways (especially Great South Road). More spending in the CBD - it has been a decade since anything significant was done and the area looks tired and a bit tatty More support for small businesses, be an advocate for them and push back against Auckland Transport's silliness. Revisit the liquor ban situation.	TRANSPORT
Papakura is getting to disjointed, and Takanini is so congested with traffic, people are going elsewhere to shop	TRANSPORT
Improvement of roads for increased housing due to higher demand and more cars on the road	TRANSPORT
Grade separation of the rail crossings at Manuroa, Taka & Walters road is essential and council should continue to push AT to do this. Provision of parking at Takanini station and removal of Cycle lanes on Gt South Road between the Takanini Off ramp and Papakura township will help the traffic flow on this busy road. Removal of mangroves in Conifer Grove and Pahurehure to continue	TRANSPORT
Faster, more reliable public transport with late connections to Middlemore hospital to accommodate shift workers and increase the viability of public transport as an option	TRANSPORT
better roads because there are a lot more housing developments going on	TRANSPORT
Traffic control and speed limit signage is a shambles, not properly maintained	TRANSPORT
Bring back 2 lanes great south road Takanini get rid of cycle lane personally never seen anyone use it. If you need a cycle lane why not put on grass verge next to normal path like they did in parts of Manurewa. Open park in ride in Drury.	TRANSPORT
A train station at Drury More concentrated on parking - more than one level - at the station	TRANSPORT
We are already engaged in positive feedback and working with the Board to make things happen for the businesses and people of Papakura	SAFE AND HEALTHY COMMUNITIES
more police cars on the streets and the police station open 24 hrs	SAFE AND HEALTHY COMMUNITIES
there needs to be land earmarked for a route to continue from Mill Road down to and past Drury to link up with Pukekohe.	TRANSPORT
AC must fund the PLB to have the Karaka Harbourside Coastal Erosion completed next summer - the continued erosion is unacceptable here & Stage Three funding must come from the Governing Body not the Board. Papakura DC was negligent here & thus AC must now fund & complete this urgently. The above Roads must be approved & funding planned to complete ASAP	ENVIRONMENT

I think there needs to be more services in Takanini e.g. what happen to the library?	SAFE AND HEALTHY COMMUNITIES
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B Commentary on Local Board projects

Project	Comment
Streetscape improvements	Better separation of cycleways from roads required
Streetscape improvements	Over-focus on Takanini at expense of dying town centre - revive centre first. Opaheke Fields (is that the name?) should never be built on. Have you seen photos of the lake last week? It is totally unfeasible and green areas are important in flood-prone areas. There is a binging obligation to have a park even if it's not a golf course
War memorial	I disagree with creating a WW1 anniversary memorial, I believe the centennial is sufficient, no need for more money to be spent on another memorial
Youth development and training	Youth development centres sound great to address the growing concerns of our youth today
Youth development and training	More involvement and interaction with youth
Construction at Opaheke fields	It is imperative that funding for lighting of the Opaheke Sports Fields be included in the 2017/2018 Budget as without these lights, the complex will not be able to provide good winter training use to the wide range of Community Groups. Money spent on the buildings alone is not sufficient.
Construction at Opaheke fields	Opaheke reserve needs to be open during week for dog walkers and the like. Or install a stile to get over the fence for us non-athletic individuals
Breathing in new life into reserves and community facilities	Upgrade existing facilities for a growing population, such as covering the pool at Massey Park in Papakura. It is cheaper than building a new facility, and is central for the existing area and new subdivisions being built in the area
Breathing in new life into reserves and community facilities	Like the idea of revitalising existing facilities. Need to do things such as covering the Massey Park pool to allow the growing population to have easy access to these facilities all year 'round
Town centre and council partnerships	Over-focus on Takanini at expense of dying town centre - revive centre first.
Breathing in new life into reserves and community facilities	Upgrading existing council assets to top of the list.
Governance and support	Plenty of investment for young and retired/retiring, but not enough for middle aged group
Governance and support	No interest from the elected members
Governance and support	Weeding out more spinous committees, projects and sub-contractors to stem the flow of the councils budget

Libraries/Transport	Need to include train station and library / community centre for Takanini Village - Walters Road vicinity as a priority.
Local Community Services	Safety for business and residents! Can't stress this enough - lower crime rate across major and petty crimes -that'll make Papakura more appealing
Local Community Services	Security around the town centre
Local Community Services	Free access to pools and gyms
Local Community Services	Need more police crime is rising. more police cars on the streets and the police station open 24 hrs.
Local Community Services	Youth hub
Local Community Services	Focus on things that matter like services to support youth e.g. Youth Hub
Local Community Services	Youth - more activities and after school programs
Local Community Services	More services for teenage parents
Local Community Services	More kid initiatives and activities
Local Community Services	Home theft is a problem in Papakura. We need to raise public safety and security
Local Community Services	Put public safety first
Local Community Services	There should be strict punishments on those who conduct themselves in a socially immoral manner.
Local Community Services	Harsh punishments should be imposed on break-in burglars.
Local Planning	I don't know which authority is responsible for this but surely one would expect urgent work to be done upgrading the existing and building new infrastructure to accommodate the population that will live in the huge number of houses being thrown up in the area. The traffic is already bad enough. When all those houses are built, it's only going to get worse. This is completely unacceptable. Who, exactly, is responsible for the woefully inadequate public transport system into and out of Papakura?
Local Planning	To demand a train station at Drury
Local Planning	There is a lot of crime in the Papakura township, the High Street is losing businesses to other areas, it seems quite run-down
Local Planning	Unreasonable to 'tart up' Papakura main st. Millenials will go to modern South Gate Takanini village Pukekohe parking now , is a big put of why build apt on railway land .we need more parking
Local Planning	Need to include train station and library / community centre for Takanini Village - Walters Road vicinity as a priority
Local Planning	Papakura township is dying - turning into another Manurewa. The local board needs to concentrate on this
Local Planning	there needs to be land earmarked for a route to

	<p>continue from Mill Road down to and past Drury to link up with Pukekohe</p>
<p>Local Planning</p>	<p>AC must fund the PLB to have the Karaka Harbourside Coastal Erosion completed next summer - the continued erosion is unacceptable here & Stage Three funding must come from the Governing Body not the Board. Papakura DC was negligent here & thus AC must now fund & complete this urgently. The above Roads must be approved & funding planned to complete ASAP? Support an early start & completion of Opaheke Facilities - Toilets, Showers & Training Lights. A Boardwalk that links Pahurehure with Longford Park, either from the NZTA Walkway & Cycleway or within the No 2 Inlet.</p>