

Māngere-Ōtāhuhu Local Board

Message from the Chair

Talofa lava and greetings,

It is my pleasure to present the Māngere-Ōtāhuhu Local Board's annual agreement 2017/18 to deliver on the six outcomes set out in the three-year local board plan. This agreement is based on the third year of the Long-term Plan 2015-2025 (LTP).

Thank you for your submissions that we received and then considered,

Improving Manukau Harbour and its coastline remains important for us. Employment opportunities for young people through Youth Connections are a priority.

We continue to focus on the outcome of Māngere-Ōtāhuhu as the heart of Maori and Pasifika art and culture and we will fund programmes for arts brokering, exhibitions and shows and support local talents.

We will support events and activities to encourage local participation, neighbourhood connections and community safety in town centres. We continue our work, together with you, in shaping a healthy local environment that is smoke-free, alcohol and drug-free.

Improvements to street connections around Ōtāhuhu town centre will gain momentum.

It is our intention that local library hours and services are maintained. We will invest in local parks and community facilities to maintain quality standards. We will fund projects to support active lifestyles and encourage use of local paths and walkways.

Our relationships and collaboration with Mana Whenua are focused on shared interests and support co-management of natural heritage sites in their kaitiaki role, e.g. Pukaki Crater.

Māngere East area is our big focus, improvement of current facilities and future growth. Strong advocacy with Auckland Council and council controlled organisations remains high on our agenda and will help joined up thinking and investment..

Once again, thank you for the ongoing support to make Māngere-Ōtāhuhu communities stronger and prosperous.

Faafetai tele,

Lemauga Lydia Sosene

Introduction

Auckland Council's shared governance model means local boards make decisions on local issues, activities and the use of local facilities within their decision-making allocation responsibilities. Local boards develop a three-year local board plan as the basis of their annual funding agreement with Auckland Council's governing body (the mayor and

councillors). Local boards also advocate to the governing body on larger scale investments, regional programmes and policy issues such as rates proposals, which are outside local board decision-making responsibilities.

This document provides information on local activities that have been agreed for delivery in 2017/2018 between the governing body and the local board.

It outlines a local board agreement for 2017/2018 including local funding priorities, budgets and performance targets. This document also outlines supporting material to the agreement including a message from the Chair and key advocacy areas.

About this area

The Māngere-Ōtāhuhu area includes the coastal township of Māngere Bridge, the Māngere and Ōtāhuhu town centres, as well as the Favona and Māngere East suburbs. Our communities are increasingly diverse and hold a distinct Māori and Pacific identity that gives the area a wealth of cultural vibrancy. One fifth of Auckland's Pacific people live here and we have the most youthful population in the city.

There is growth in the area as more people make Māngere-Ōtāhuhu their home, along with transport infrastructure development. The local board area also includes Auckland International Airport, New Zealand's largest and busiest airport, and the Ōtāhuhu heavy industrial area. These two areas are employment hubs which provide jobs for our communities as well as the wider Auckland region.

Local Board Plan outcomes

The Māngere-Ōtāhuhu Local Board Plan sets out the aspirations the local board has for the area and how the board works towards creating the world's most liveable city (the vision of the Auckland Plan) at a local level.

The Māngere-Ōtāhuhu Local Board Plan outcomes are:

- **A strong local economy** – Our area attracts and supports businesses and our community has a range of opportunities to gain skills and employment locally.
- **Māngere-Ōtāhuhu is the heart of Māori and Pasifika arts and culture** – Our cultural diversity and distinct Māori and Pasifika identities are reflected in, and enhance, the everyday life of our community. We celebrate, showcase and share our many cultures and attract visitors to our area.
- **A place where environment and heritage are protected, enhanced and preserved** – Our environment is respected. Our spectacular natural heritage sites are national treasures. They are protected and enhanced for everyone to enjoy now and in the future.
- **A well-connected area** – Māngere-Ōtāhuhu is well connected by public transport, cycleways and walkways. A range of transport options makes it easy for everyone to get around.
- **A range of facilities to meet diverse needs** – Our community spaces are first-class and can be used in many different ways. They are popular community gathering places and encourage people to take part in local activities.

- **A place where communities thrive and belong** – Our communities live in safe and healthy neighbourhoods. We come together to celebrate our cultures. We are active and involved in local matters.

The local board agreement outlined in this document reflects how we plan to support these outcomes through agreed activities in the 2017/2018 financial year in addition, each local board carries out responsibilities delegated by the governing body in accordance with the delegated power, and with the general priorities and preferences in the local board plan.

The six outcomes will be further developed in a new local board plan to be published in the second half of 2017.

Māori transformational shift outcomes

Māngere-Ōtāhuhu board is committed to meeting responsibilities under Te Tiriti o Waitangi and in line with the Auckland Plan. The board will continue to strengthen its relationship with mana whenua and recognises the long term nature of some projects. A project of significance the board supports, together with other southern local boards, is 'Māori input into local board decision making'. The project evaluates and progresses opportunities for Māori to contribute to local board decision making by developing a collaborative governance model.

We will support Māori priorities for protecting and restoring sites of cultural significance, Manukau Harbour, Tamaki Estuary and other waterways. We will continue to support mana whenua in their customary kaitiaki (guardianship) role for Māngere Mountain and Pukaki Crater. We will actively support co-management of natural heritage sites and sites of significance in local heritage plans. Our board places importance on working with mana whenua in developing signage or naming new council-owned facilities, roads and parks to reflect our local heritage.

The local projects for parks, pools, leisure centres, libraries, environment, community grants and events are of benefit to Māori who live locally and comprise 16 per cent of the population. The board invests in initiatives that address Māori development outcomes, such as an annual grant to the Māngere Mountain Education Trust, Healthy rentals, and planting to increase indigenous biodiversity.

Māngere-Ōtāhuhu Local Board Agreement 2017/2017

Priorities by activity area

Auckland Council's 2017/2018 funding priorities for local activities and which have contributed to key community outcomes in the Māngere-Ōtāhuhu local board area are as follows under each local activity.

Local Parks, Sport and Recreation

This group of activities covers management and provision of local parks and open space and recreation activities for both passive and active recreation.

Local recreation includes swimming pools and leisure centres servicing communities in the local area – Moana-nui-ā-kiwa and leisure facilities and pools in Tōia.

Our annual budget to deliver these activities includes operating costs of \$6,730,000 and capital investment of \$5,027,000.

The key initiatives we have planned for 2017/2018 include:

- Boggust park – pathway and toilets
- Norana esplanade walkway development
- facility partnership grants
- mangrove management and removal
- tree planting programme

We measure our performance against the following measures for each local priority.

Levels of Service

We measure our performance against the following measures for each local priority.

| Level of service | Performance measure | Actual 2015/16 | LTP Target 2016/17 | AP Target 2017/18 |
|---|---|----------------|--------------------|-------------------|
| Provide a range of recreational opportunities catering for community needs on local parks, reserves and beaches | Percentage of residents satisfied with the provision (quality, location and distribution) of local parks and reserves | 51% | 75% | 75% |
| | Percentage of residents who visited a local park or reserve in the last 12 months | 74% | 90% | 90% |
| Provide sports fields that are fit for purpose and cater for community needs. | Percentage of residents satisfied with the provision (quality, location and distribution) of sports fields | 59% | 75% | 80% |
| Provide programmes and facilities that ensure more Aucklanders are more active more often | Customers Net Promoter Score for Pool and Leisure Centres | 48% | 20% | 20% |

Local Community Services

This group of activities contributes to improved community outcomes by providing places and spaces for the community to learn and recreate and by integrating arts and culture into the everyday lives of Aucklanders. Key activities include locally delivered Libraries and Information (Libraries) and Arts, Community and Events services.

Our annual budget to deliver these activities includes operating costs of \$8,142,000 and capital investment of \$940,000.

The key initiatives we have planned for 2017/2018 include:

- funding additional opening hours in local libraries
- Youth Connections (for youth employment)
- local community grants and events
- civic events (ANZAC and citizenship ceremonies)
- safety initiatives around local town centres

Levels of Service

We measure our performance against the following measures for each local priority.

| Level of service | Performance measure | Actual 2015/16 | LTP Target 2016/17 | AP Target 2017/18 |
|--|---|----------------|--------------------|-------------------|
| Provide safe, accessible, welcoming library facilities that support the delivery of quality learning programmes and services relevant to local communities | Use of libraries as digital community hubs: Number of internet sessions per capita (PC & Wi-Fi) | 7.5 | 4 | 8.0 |
| | Number of visits to library facilities per capita | 9.8 | 8.5 | 10.0 |
| | Percentage of customers satisfied with the quality of library service delivery | 85% | 85% | 85% |
| | Percentage of visitors satisfied with the library environment | 80% | 85% | 85% |
| Enable Aucklanders and communities to express themselves and improve their wellbeing through customer centric advice, funding, facilitation and permitting | Percentage of funding/grant applicants satisfied with information, assistance and advice provided | 74% | 76% | 78% |
| Deliver a variety of events, programmes and projects that improve safety, connect Aucklanders and engage them in their city and communities | Percentage of participants satisfied with council delivered local arts activities. | No result | 85% | 70% |
| | Percentage of Aucklanders that feel connected to their neighbourhood and local community | 30% | 79% | 48% |
| | Percentage of attendees satisfied with council delivered and funded local events | 63% | 85% | 70% |

| Level of service | Performance measure | Actual 2015/16 | LTP Target 2016/17 | AP Target 2017/18 |
|--|---|----------------------------|----------------------------|----------------------------|
| Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities | Percentage of Aucklanders that feel their local town centre is safe | Day: 66% Night: 14% | Day: 74% Night: 24% | Day: 75% Night: 25% |
| | Facility Utilisation - utilisation at peak times and off-peak times for council managed community centres and venues for hire | Peak: 50% Off peak: 18% | Peak: 38% Off peak: 22% | Peak: 45% Off peak: 19% |
| | Percentage of community facilities bookings used for health and wellbeing related activity | 23% | 20% | 21% |
| | Number of visitors to community centres and venues for hire | 285,549 | 388,198 | 336,273 |

Local Planning and Development

This group of activities covers local business area planning, local street environment and town centres and local environment and heritage protection.

Our annual budget to deliver these activities includes operating costs of \$1,743,000 and capital investment of \$2,343,000.

The key initiatives we have planned for 2017/2018 include:

- Ōtāhuhu town centre improvements – streetscapes, signage and connections
- 24 Hours South - web based tourism promotion to local destinations
- Heritage Survey - implement actions
- Local economic development plan refresh

Levels of Service

We measure our performance against the following measures for each local priority.

| Level of service | Performance measure | Actual 2015/16 | LTP Target 2016/17 | AP Target 2017/18 |
|--|---|----------------|--------------------|-------------------|
| Develop local business precincts and town centres as great places to do business | Percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations | 60% | 100% | 100% |

Local Environmental Management

Local environmental management activities work in partnership with locally based communities and iwi to deliver enhanced environmental outcomes (with a focus in indigenous

biodiversity, healthy waterways and sustainable living) that contribute to Māori, community wellbeing and economy.

Our annual budget to deliver these activities includes operating costs of \$160,000 and capital investment of \$0.

The key initiatives we have planned for 2017/2018 include:

- community education on waste reduction
- support the Manukau Harbour Forum
- Industry Pollution Prevention Programme
- restoration planting and weed control in Oruarangi awa

Levels of Service

We measure our performance against the following measures for each local priority.

| Level of service | Performance measure | Actual 2015/16 | LTP Target 2016/17 | AP Target 2017/18 |
|--|--|----------------|--------------------|-------------------|
| Provide leadership & support to protect and conserve the region's natural environment, historic heritage and Māori cultural heritage | Proportion of local programmes that deliver intended environmental actions and/or outcomes | 100% | 85% | 90% |

Local Governance

Activities in this group support our 21 local boards to engage with and represent their communities, and make decisions on local activities. This support includes providing strategic advice, leadership of the preparation of local board plans, support in developing Local Board Agreements, community engagement including relationships with mana whenua and Māori communities, and democracy and administrative support.

The measures for this group of activities are covered under the Regional Governance group of activities in the Long-term Plan 2015-2025 where the survey measures determine participation with Auckland Council decision-making in general. This includes local decision-making. There are no significant changes to the measures or targets for 2017/2018.

Our annual budget to deliver these activities includes operating costs of \$1,065,000 and capital investment of \$0.

Local Funding

Auckland Council has a shared governance model for making decisions on local activities. Under the Local Board Funding Policy adopted in August 2014, funding is allocated to local boards to deliver local services, through the following methods:

1. **Asset based services** - the governing body allocates funds to deliver local activities based on decisions about region-wide service levels. This includes allocation of funds for local asset based services, such as building a new swimming pool or library.
2. **Locally driven initiatives** – an allocation is based on a formula applied to each local board, with the exception of Great Barrier and Waiheke Local Boards who agree funding requirements with the governing body on an annual basis.
3. **Governance services** – an allocation is based on the number of elected members and associated administrative costs for each local board.

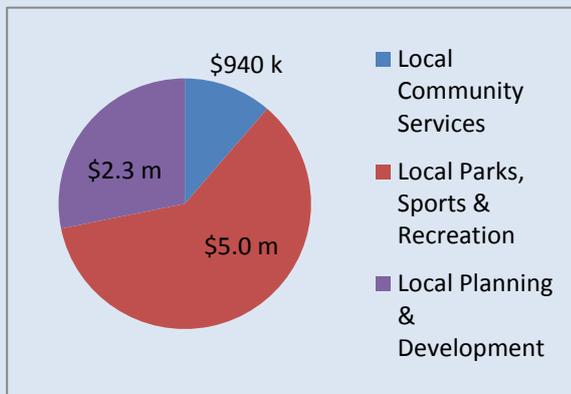
As part of the Long-term Plan 2015-2025, the governing body approved a new discretionary capital expenditure fund for local boards. This incorporates a total fund of \$10 million per annum across all 21 local boards, to be managed in three-year periods.

The total planned expenditure for local activities across all 21 local boards over the 2017/2018 financial year is shown in the table below. The budgets for each local board are listed within the individual local board agreements in this volume.

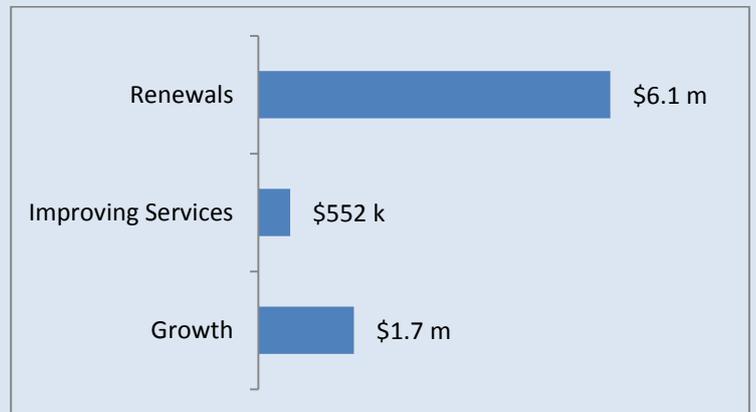
Funding priorities for local activities

Capital spend

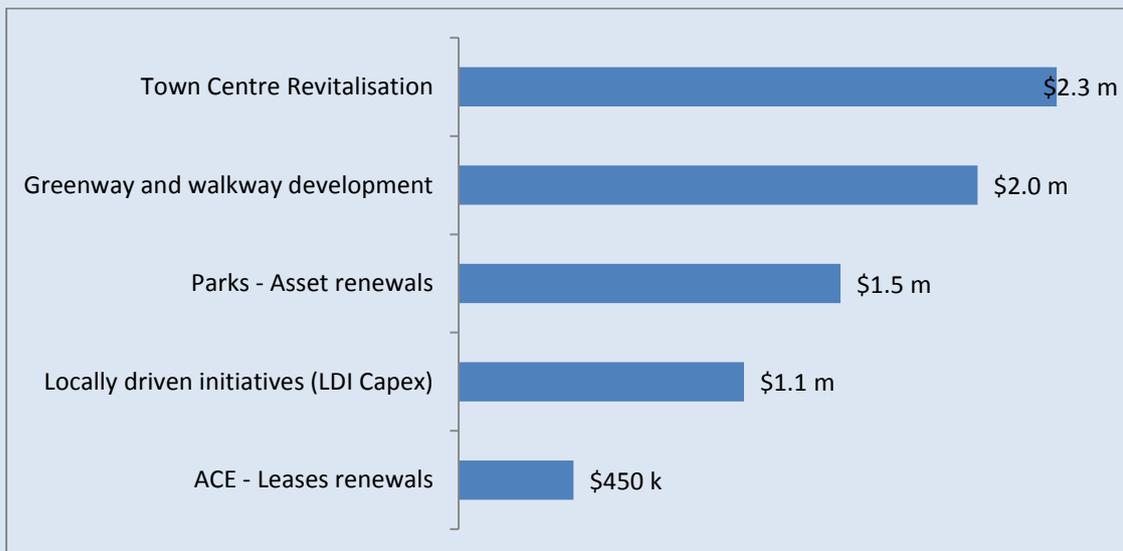
By activity area



By category

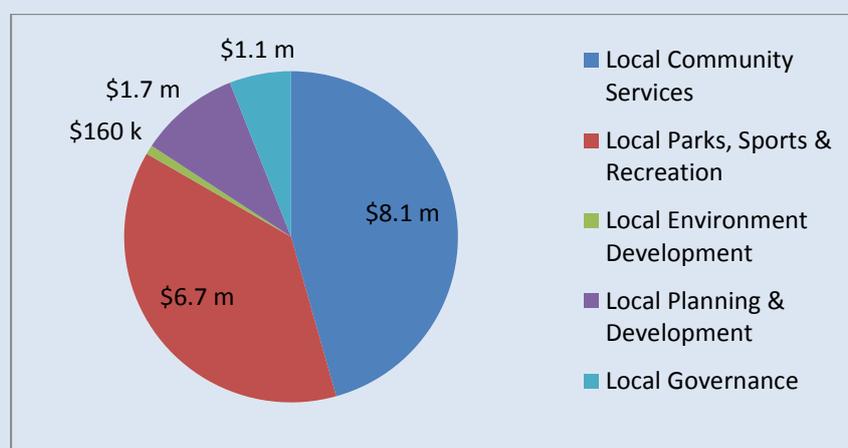


Key projects



Operating spend

By activity area



Funding Impact Statement

This prospective funding impact statement has been prepared to meet the requirements of Section 21 (5) of the Local Government (Auckland Council) Act 2009. It covers the year from 1 July 2017 to 30 June 2018 and outlines the council's sources of funding for local activities in this local board area and our plan to apply them.

| \$000 | 2017/2018 |
|---|---------------|
| Financial year ending 30 June | |
| Sources of operating funding: | |
| General rates, UAGCs, rates penalties | 17,414 |
| Targeted rates | 1,615 |
| Subsidies and grants for operating purposes | 38 |
| Fees and charges | 1,382 |
| Local authorities fuel tax, fines, infringement fees and other receipts | 36 |
| Total operating funding | 20,487 |
| Applications of operating funding: | |
| Payment to staff and suppliers | 16,227 |
| Finance costs | 1,473 |
| Internal charges and overheads applied | 2,654 |
| Other operating funding applications | 0 |
| Total applications of operating funding | 20,354 |
| Surplus (deficit) of operating funding | 133 |
| Sources of capital funding: | |
| Subsidies and grants for capital expenditure | 0 |
| Development and financial contributions* | 0 |
| Increase (decrease) in debt | 8,176 |
| Gross proceeds from sale of assets | 0 |
| Lump sum contributions | 0 |
| Other dedicated capital funding | 0 |
| Total sources of capital funding | 8,176 |
| Application of capital funding: | |
| Capital expenditure: | |
| - to meet additional demand | 1,656 |
| - to improve the level of service | 552 |
| - to replace existing assets | 6,101 |
| Increase (decrease) in reserves | 0 |
| Increase (decrease) in investments | 0 |
| Total applications of capital funding | 8,309 |
| Surplus (deficit) of capital funding | (133) |
| Funding balance | 0 |

Appendix A: Advocacy initiatives

A key role of the local board is to advocate for initiatives that the local board may not have decision-making responsibilities or funding for this annual plan, but recognise the value it will add to the local community. Key advocacy areas for this local board include:

| Initiative | Description | Advocating to |
|--|--|--|
| Māngere East Precinct: A priority focus and initiatives to enhance this centre as a thriving, liveable community | <p>The Māngere East area requires coordinated investment for planning and implementation. The local community facilities are rundown, old or not fit for use. A community facility needs assessment was completed in 2015 and next steps need to be progressed. For this, coordinated planning and investment is vital to shape a high-quality built area for a liveable community. The local board requests the governing body commit to capital funding through the next review of the Long-term Plan (LTP) for delivery of the Community Facilities Network Plan.</p> <p>Further to coordinate work through Panuku Development Auckland and Auckland Transport to focus on Māngere East area to develop this centre as a liveable community.</p> | Governing Body Panuku Development Auckland Auckland Transport |
| Heavy rail link as the preferred option, and include light rail for central city (CBD) to airport under the Rapid Rail model | <p>The airport to CBD rapid transit project has long-term strategic importance for Auckland's future commuter and freight.</p> <p>The current selection for light rail between central Auckland and Māngere fails to consider major growth implications for areas in the south, north and west. Auckland's strategic long-term transport security for both commuter and industrial heavy freight will not be served by the current plans for industry.</p> <p>The board would like that the Rapid Rail to support heavy and light rail link to the airport option is reconsidered and requests Governing body and Auckland Transport investigate into the heavy rail option.</p> | Governing Body, Auckland Transport, New Zealand Transport Authority |
| Waste management and our environment | <p>The city's waste-minimisation plan implementation requires that communities are prepared, equipped and supported to reach waste reduction targets.</p> <p>There is a need to get communities ready for change and finding opportunities in the way waste will be managed.</p> <p>Proactive support at this stage of the roll-out of changes in how council manages waste is important. This needs to be for multiple actions - communication, engagement, encouraging social enterprise and community –led initiatives.</p> <p>Ongoing work to develop local community recycling centres and waste reduction is a priority in the southern area. The board requests continued action for the regional scoping exercise to investigate the siting of various regional resource recovery centres and support for local community recycling centres.</p> | Governing Body |
| Boarding houses and high quality neighbourhoods | <p>The Māngere-Ōtāhuhu local board area has seen gradual proliferation of boarding houses and council's investigation has confirmed very poor standards and breaches of the building code on these sites.</p> <p>The board recognises the pressure on land, need for affordable housing and a range of provision for all. However the concern is that this is at the cost of deteriorating neighbourhoods and poor living standards in the area.</p> <p>There is a need for balanced, planned growth that is monitoring for the environmental impacts - traffic, noise- as there is also an "intensification by stealth" taking place. Currently, council has limited means to assess or address the impacts of the proliferation of boarding houses. The board continues to advocate for better</p> | Governing Body |

| Initiative | Description | Advocating to |
|--|--|--|
| | <p>monitoring of boarding houses. It must ensure that building code standards and a decent standard of living are maintained. Currently, council has limited means to assess or address the impacts of the proliferation of boarding houses. Data from regular monitoring can better improve boarding house conditions for the tenants.</p> | |
| <p>Development of an Auckland gateway programme</p> | <p>Leverage key opportunities with major stakeholders like Auckland International Airport Limited (AIAL) and utilise the unique natural and cultural characteristics of Māngere-Ōtāhuhu to achieve economic outcomes. The airport is New Zealand's gateway to the world. Their longer term plans to be a major hub connecting Asia and South America over the next 30 years, second runway offer opportunities for partnerships and attracting tourism. Council's investment in the Otāhuhu-Middlemore Spatial Priority Area, Greenways and Local Paths can be leveraged for economic and community outcomes by aligning efforts with stakeholders. The board sees potential to achieve local as well as citywide aspirations of more jobs via new industry growth, support for Māori tourism and heritage tourism initiatives – such as “Ōtāhuhu Portage Crossing” project – narrowest part of the North Island. The board request Auckland Tourism, Events and Economic Development (ATEED) to prioritise a gateway programme in the local board area to establish and grow Auckland's cultural and heritage tourism industry.</p> | <p>Governing Body Auckland Tourism, Events and Economic Development (ATEED)</p> |
| <p>Fund the Ōtāhuhu Portage route project</p> | <p>Allocating long-term funding for the Portage route project is a priority. The site is of national significance in terms of history and culture with huge potential to make the area accessible and connected for local and international visitors.</p> <p>The project is part of work stream of the Otāhuhu-Middlemore Spatial Priority Area, however no funding has been prioritised for this project. The board advocates that this project is funded in the next LTP budget, including exploring funds from council departments that are involved in this spatial priority area's work streams.</p> | <p>Governing Body</p> |
| <p>Alcohol harm minimisation initiatives: Supporting community voice and empowerment</p> | <p>Reducing harm from alcohol in the local communities is of high priority for Māngere-Ōtāhuhu Local Board.</p> <p>The Sale and Supply of Alcohol Act (the Act) came into effect in late 2013. The Local Alcohol Policy, a key instrument for addressing the negative impacts of alcohol on our communities, is yet to be finalised. The board will continue to support local communities to have their say through the hearings processes afforded them by the recent legislation.</p> <p>There are challenges for the community in responding to issues surrounding reducing harm from alcohol. Inaccessible language used by the District License Committee (DLC), inconsistency in decisions across the region and limited integration to address signage inconsistencies between by-laws, district plans and those resulting through DLC decisions are key examples. The board will continue to voice their concerns to ensure that these issues are identified and addressed as it is critical to assess the overall success of the act in achieving its intent.</p> <p>The board seeks a framework to monitor the success of the Act in practice and consideration of legislative change.</p> | <p>Governing Body</p> |

Appendix B: How to contact your Local Board

Local boards have been established to enable local representation and decision-making on behalf of local communities. You are encouraged to contact your elected members to have your say on matters that are important to your community.



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For general enquiries, assistance and information, phone 09 301 0101 any time or visit www.aucklandcouncil.govt.nz.

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