

## LOCAL BOARD INPUT – REVIEW OF CAB SERVICES

July 2017

Local Board	Henderson-Massey Local Board
Workshop date	18 July 2017
Note taker	Glenn Boyd – Local Board Services

### CURRENT RELATIONSHIPS

- Sits with individual members and local groups, not with board as a whole
- Would like to understand and acknowledge what they do.
- Extend a deputation to LB.

### VALUE OF THE SERVICE

- Do feel that CAB members would have valuable insight to community trends and emerging matters.
- Do understand is a level of way finding support provided to clients and that do help to connect people to services.
- Would like transparency around the value of the accommodation provided.
- Governance review feedback will be held at a later date

### REPORTING

With growth in service trends would like to understand CAB view on why this has occurred?

- Improved data collection
- Changing local circumstance
- More volunteer support leading to more advice

Would like to understand how much support is to new migrants

Would like to understand what support CAB get locally from central government particularly new migrant and job seekers

- Six monthly reporting

### ACABx

- Would like to ensure that value is being obtained by having a coordinating group
- Do see CABx network as having a regional relationship with Auckland Council and that funding not devolved to Local Boards.

### EQUITY & FAIRNESS

- Should give consideration to funding model picking up matters of deprivation
- Do value translation services and see these be used
- Would like to understand what alignment of volunteers and those seeking support (relating to culture and ethnicity)
- See key role as knowing and brokering - have concerns around the giving of legal advice by volunteers who are not legally trained
- Note new library /community centre at Westgate and that space for CAB to relocate from Massey library is included
- Would like to understand how Cab services may respond to Maori and cultural perspective