

# Draft Māngere-Ōtāhuhu Local Board Plan 2017 consultation feedback report

## 1. Purpose

This report provides a high level overview of data gathered through public consultation held on the draft Māngere-Ōtāhuhu Local Board Plan 2017. For further detail, all submissions and feedback on the draft are attached to this report.

This information is presented to the board now so that they have sufficient time to read it before considering staff recommendations and adopting the final Mangere-Otahuhu Local Board Plan 2017 at their September business meeting.

## 2. Executive Summary

The consultation period on draft local board plans ran from 22 May to 30 June 2017. Submissions were made through the following channels and coded together:

- Online form available on the Shape Auckland website
- Hard copy forms included in the household summary documents
- Via email or post.

In total 214 submissions were received on the draft Māngere-Ōtāhuhu Local Board Plan 2017, from engagement events and there were 49 pieces of feedback gathered through Facebook. All of this information is attached to this report.

## 3. Feedback received on the draft Māngere-Ōtāhuhu Local Board Plan 2017

Results gathered from the six questions asked in the online and hardcopy form, and submissions made via email and post, is displayed below.

SUBMISSION TYPE	#	%
Online form	88	41%
Hard copy form	83	39%
Non form*	43	20%
<b>Total</b>	<b>214</b>	<b>100%</b>

\* Feedback received via anything other than a Council form (e.g. letter, email, pro forma)

## Information on submitters

The tables and graphs below indicate what demographic categories people identified with. This information only relates to those submitters who provided demographic information.

Of the 139 people who provided demographic information, 88 were female and 51 were male. 101 were between the ages of 35 to 64. 58 identified as Pacific the same count as Europeans (58) followed by Maori (29), Asian (12), the African/Middle East/ Latin group did not provide details.

### Age

AGE	MALE	FEMALE	DIVERSE	TOTAL	%
<15	0	1	0	1	1%
15 – 24	1	5	0	6	4%
25 – 34	4	9	0	13	9%
35 – 44	11	27	0	38	27%
45 – 54	9	24	0	33	24%
55 – 64	14	16	0	30	22%
65 – 74	8	5	0	13	9%
75+	4	1	0	5	4%
<b>Total</b>				<b>139</b>	<b>100%</b>

### Ethnic

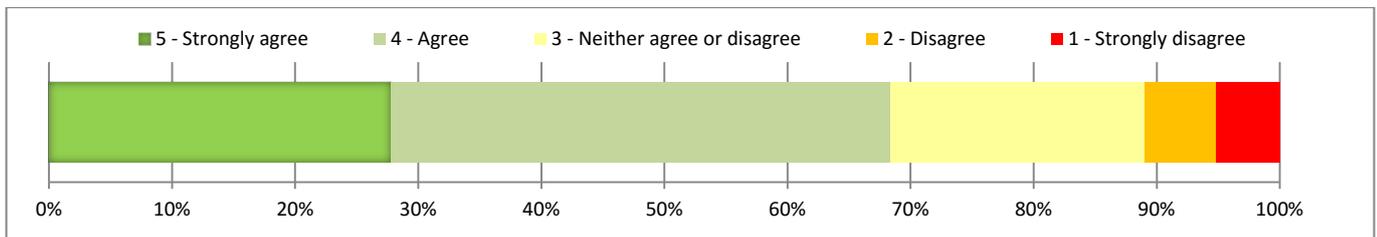
ETHNICITY	#	%
<b>European</b>	<b>58</b>	<b>44%</b>
NZ European	50	38%
Other European	8	6%
<b>Maori</b>	<b>29</b>	<b>22%</b>
<b>Pacific</b>	<b>58</b>	<b>44%</b>
Samoan	27	20%
Tongan	14	11%
Other Pacific	17	13%
<b>Asian</b>	<b>12</b>	<b>9%</b>
Chinese	4	3%
Indian	3	2%
Korean	0	0%
Other Asian	8	6%
<b>African/Middle Eastern/Latin</b>	<b>0</b>	<b>0%</b>
<b>Other</b>	<b>0</b>	<b>0%</b>
New Zealander/Kiwi	0	0%
Other	0	0%
<b>Total Submitters</b>		<b>*NA</b>
* Does not add to 100% due to some people selecting more than one ethnicity		

## 4. Written responses and submissions

The following questions were asked in the online form and hard copy form and responses given via those channels, email and post.

### Question 1: On a scale of one to five, are we on the right track with our proposed local board plan? (155 processed)

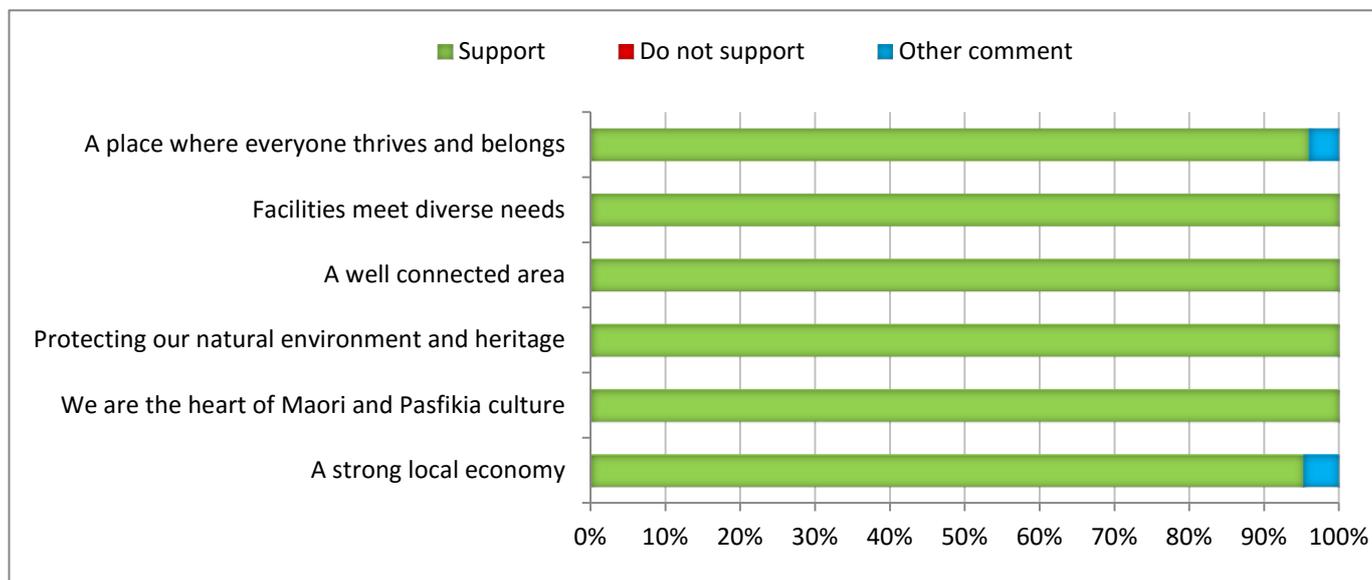
The purpose of the first question was to gauge respondent's general support for the overall draft plan. The responses were varied but mostly agreed with the proposed local board plan, as evident in the table below.



- i. 69% of submissions strongly agreed and agreed with the draft local board plan  
 “It is a balanced plan that addresses the needs of our community” (submission #187)  
 “Very awesome local board plan. - Great projects - Great ideas - Great plans - Not much to add or criticise” (#1813)
- ii. The neither agreed or disagreed category (21%) presented mixed comments from asking for more youth programmes and initiatives, and better engagement between council and local residence.  
 “more programs for the youth. Keep them out of trouble”.  
 “As I am not sure or know much of what the local board does. Sorry about being ignorant”.
- iii. 10% of submissions disagree and strongly disagree, included questioning the local cycle lanes and, more support for Mangere than other areas of the local board boundary.  
 “Mangere Bridge doesn't appear to be getting any focus, e.g. Playgrounds, road safety etc.”

**Question 2: Tell us what you like most about our proposed local board plan? (119 processed)**

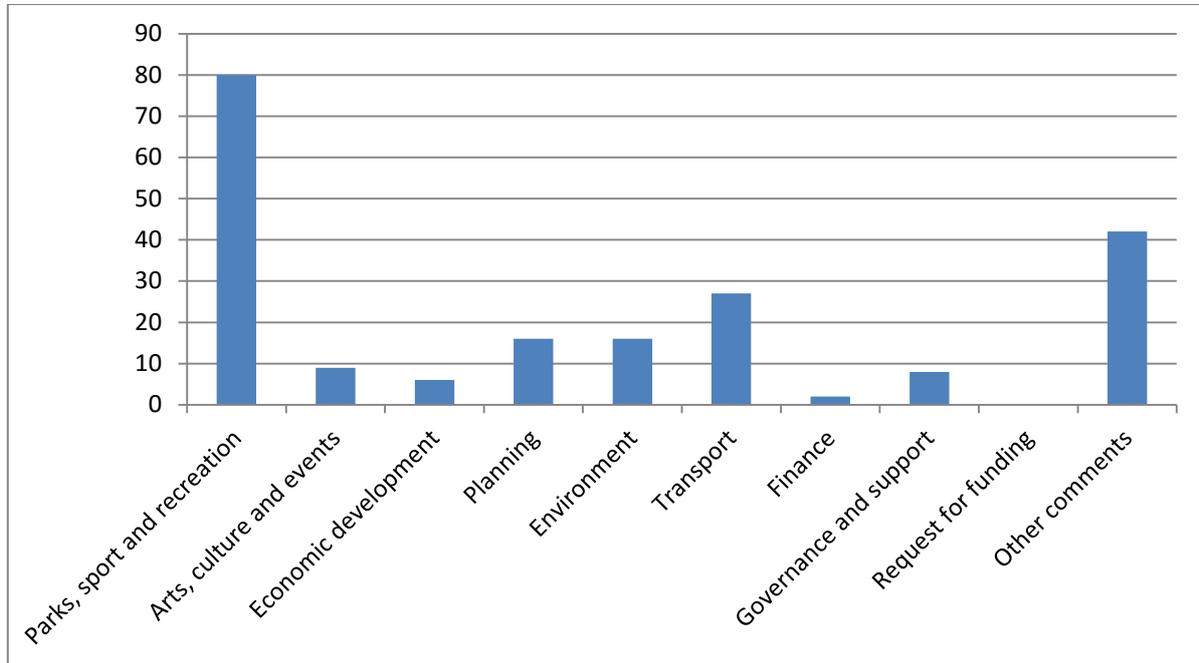
Responses to this question were open ended and then coded against the draft outcomes.



- The majority of the responses supported the board’s outcomes and the following were identified:
  - i. A place where everyone thrives and belongs – more youth initiatives and community development is important for the local area.
  - ii. Facilities meet diverse needs – a new facility in Mangere East for youth and community use. Maintaining and upgrading current facilities were also highlighted.
  - iii. A well connected area – local cycling and walkways received positive comments. Safety and timeliness of public transport local priorities.
  - iv. Protecting our natural environment and heritage – Waterways, heritage, environment, recycling and waste management are all important issues in the local area.
  - v. We are the heart of Maori and Pasifika Culture – Promoting our local diversity, investing in local talents and prioritising our sense of uniqueness and belonging were acknowledged.
  - vi. A strong local economy – attractions for tourists was highlighted, local business investments, improve employment opportunities and clean and safe town centres were also important.
  - vii. Other comments and No response – the majority of the comments were positive in this category.
    - “I like all six of the key areas, they are clear and focused”.
    - “While recognising the limitations that are placed on a local board, there is hope that some changes can be made”.

**Question 3: Do you have any other comments about our proposed local board plan? (226 processed)**

Responses to this question were open ended and varied. The themes and number of responses to this question are reflected below:



- i. Eighty submissions referred to parks, sports and recreation. Just over half this total, were advocating to develop a dome facility, and roof repairs to a local sports facility. Maintenance and repairs to local parks furniture and playgrounds including flood lights and free sports activities were also important to locals. Auckland Curling has requested the board's support (#6192).
- ii. Twenty seven submissions referred to transport, including public transport efficiency, rail to Auckland airport, more parking at Otahuhu town centre, better enforcement, review cycling lanes, pedestrian safety streets and traffic calming methods i.e. speed bumps. And a call to develop the old Otahuhu bus station for community activities.
- iii. The other themes commented on a greater focus on environmental matters (16), planning (16), community services (20), and other concerns like, Arts, culture and events (9), economic development (6), finance (2), governance and support (8) including looking after our libraries and heritage, and
- iv. Other comments (42) included favouring more engagement with council, more healthier food outlets, cleaner town centres, affordable accommodation, equality, more community development and general support for the draft local board plan were highlighted.

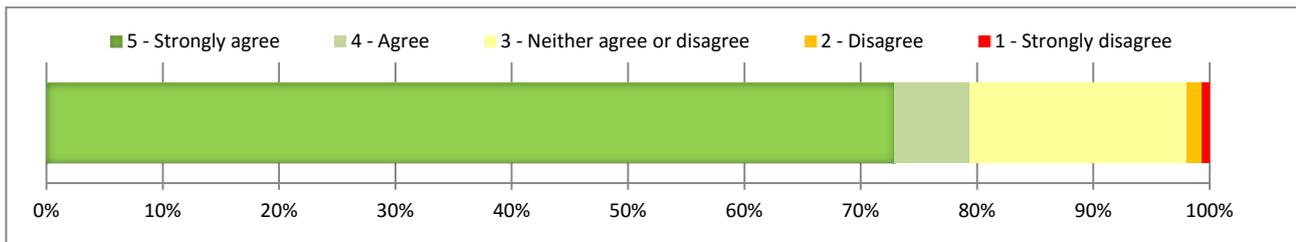
**Question 4: We want the Mangere East area to become a vibrant business and community hub. We propose advocating to the council's governing body, council-controlled organisations and external agencies to invest in the area? (155 processed)**

Overall there is strong support for the proposal to focus on the Māngere East area. Key reasons are growth, the need for economic development, safe traffic movement with less congestion and need for good quality urban environment. Underpinning this is the high value placed on need for planned, purpose built community facilities that create thriving and safe places.

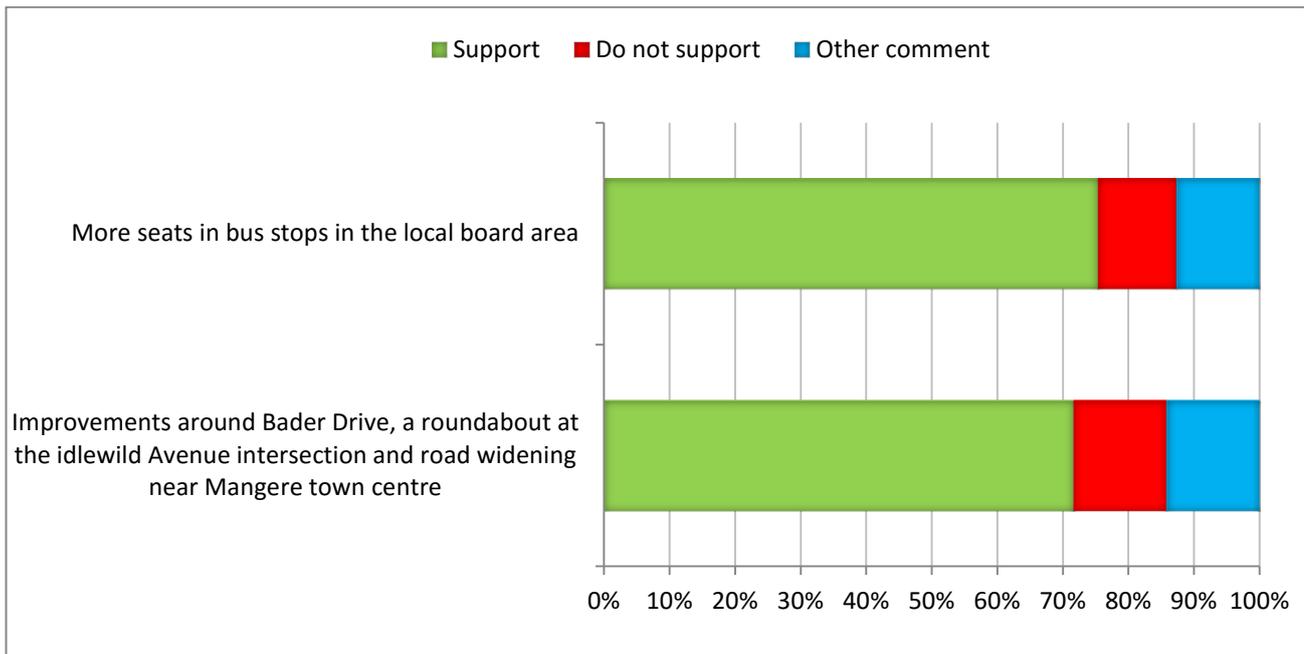
*E.g. "The Mangere communities will grow significantly over the next ten years and it will be important that these communities be supported by vibrant town centres and appropriate community facilities.*

*"The Mangere East shops have great potential and can really serve as a positive hub for its community. It is in the best interest for AT and Panuku to drive safe transportation/walkways/reduce truck traffic so that it can be a great destination. An Ikea on Savill Drive would bring in many jobs and support investment in the local area."*

A few responses were not in agreement, mainly noting that reducing crime and increasing safety is more important.



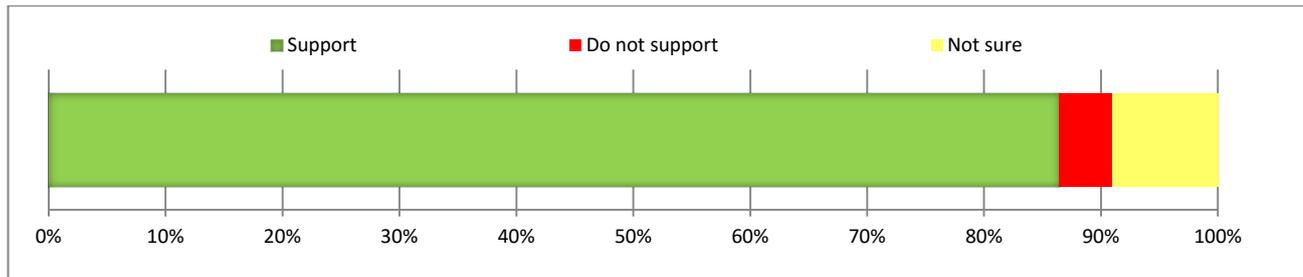
**Question 5: Well-designed and attractive street environments help people to get around easier, and you have told us you want improved quality. (290 processed)**



**Seats at bus stops:** Most responses were in favour and for the reason noted were that sheltered, protected and well- lit bus stops are needed in the area. Some submitters also note that frequency of the bus network is more important so that people are not having to sit and wait at stops.

**Bader Drive improvements:** Responses are mostly favourable and note various reasons such as smooth traffic flow, safe movement for cyclists and pedestrians, accessibility and lighting as important. The few not in favour say that improving public transport is more important compared to road widening as that only leads to priority for cars.

**Question 6: To protect our environment for future generations we need to reduce how much waste we produce and the amount of rubbish going into landfill? (155 processed)**



Overall the responses are favourable to the proposed initiatives.

Comments note need for community recycling centres, better engagement and partnerships with businesses and community.

E.g.” Yes, zero waste workshops in community to educate families on minimizing waste, with the bag to bin concept rolling out there will be a lot of illegal dumping until people get use to the bin concept.” More regular street cleaning and waste collection is also noted. Some submitters have also raised the need for more policy efforts to influence waste management, not limited to end users. E.g. “I would like to see local board and council really standing up and putting pressure on local business and industry to reduce waste.”

Those not in favour place more importance on reducing crime and increasing sense of safety in the area.

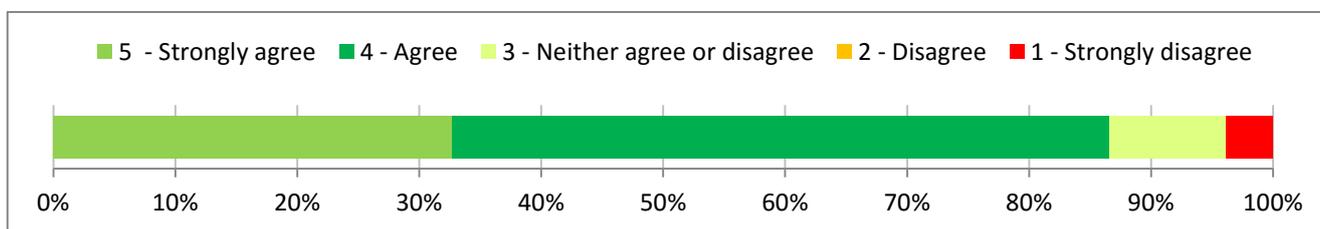
## Have your say and Pop-ups - event feedback

An average of 40 to 50 persons attended each pop-up event, and 24 people attended the 25<sup>th</sup> May 2017 'Have your say' event, hosted at the Mangere Arts Centre.

The pop-up event figures are estimate numbers only, as some 'attendees' declined to register their names, and preferred a quick chat with board members about their views on local issues.

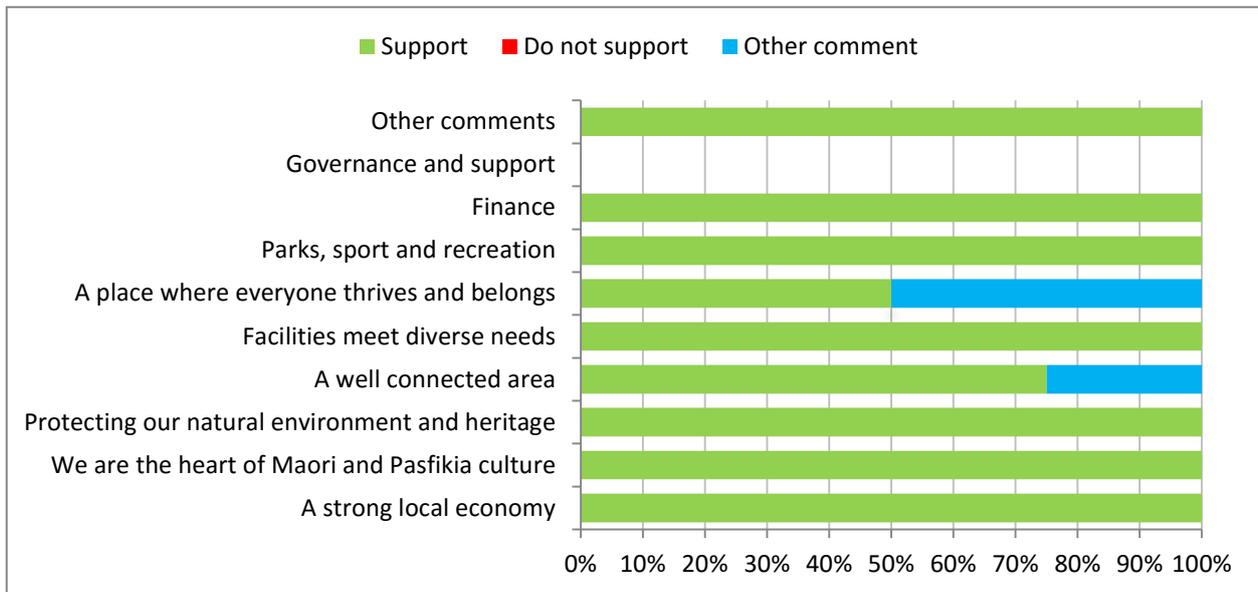
The following graphs highlights the combined results from the six summary questions, gathered from each event. These results also include brief highlights.

### Question 1: On a scale of one to five, are we on the right track with our proposed local board plan?



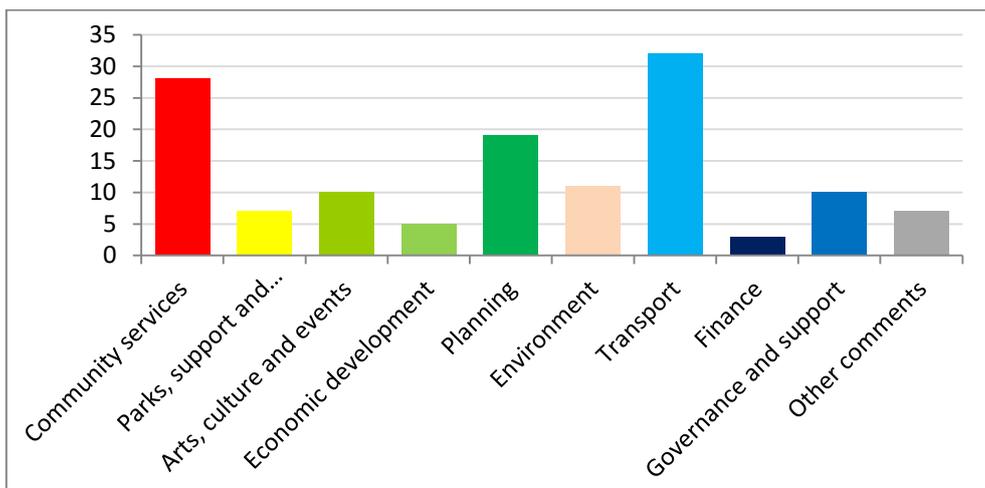
Highlights		
Strongly agreed and agreed	Neither agree or disagree	strongly disagree
<ul style="list-style-type: none"> <li>• General support</li> <li>• Rail important</li> <li>• Engage young people , sports, more activities</li> </ul>	<ul style="list-style-type: none"> <li>• Focus on crime prevention</li> </ul>	<ul style="list-style-type: none"> <li>• Better engagement</li> </ul>

**Question 2: Tell us what you like most about our proposed local board plan?**



Highlights	
A place where everyone thrives and belongs: Other comment	A well connected area: Other comment
<ul style="list-style-type: none"> <li>I think it will, the amount of beggars in town (no offence)</li> <li>Support all cultures not just Maori and Pasifika</li> <li>More stuff for youth...</li> </ul>	<ul style="list-style-type: none"> <li>Port development for all to enjoy</li> </ul>

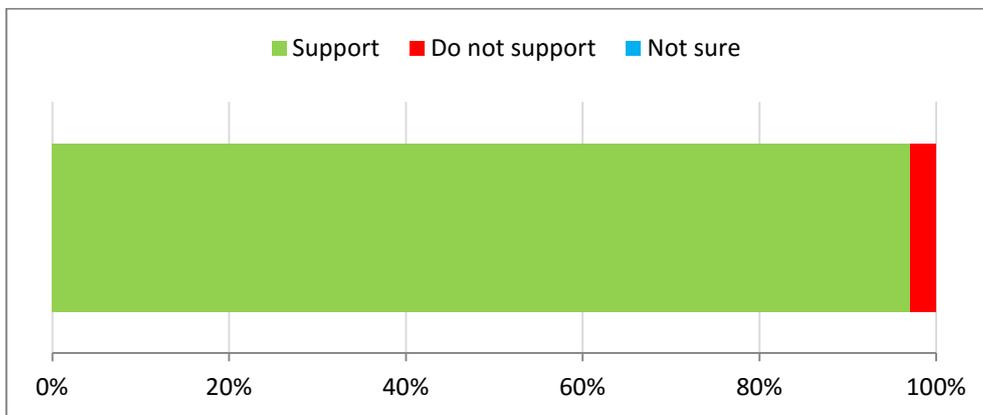
**Question 3: Do you have any other comments about our proposed local board plan?**



Highlights	
Community Services	<ul style="list-style-type: none"> <li>• Security and crime prevention including Fairburn reserve</li> <li>• Dog control</li> <li>• Education opportunities</li> </ul>
Parks, sport and recreation	<ul style="list-style-type: none"> <li>• Sturges Park improvements and use – Awa Street side.</li> <li>• Walkway to Nikau Road</li> <li>• Stairs going up to Otahuhu Rugby Club rooms can be better</li> </ul>
Arts, culture and events	<ul style="list-style-type: none"> <li>• Keep Easter trading</li> <li>• Encourage Te Reo, keep Maori history and protect stonefields</li> <li>• Stop corporates taking whenua</li> </ul>
Economic development	<ul style="list-style-type: none"> <li>• Easter trading keep/don't keep</li> <li>• Not enough shops</li> <li>• Stop corporations taking our whenua</li> </ul>
Planning	<ul style="list-style-type: none"> <li>• Security and crime prevention</li> <li>• Affordable housing and council facilities</li> </ul>
Environment	<ul style="list-style-type: none"> <li>• More education on rubbish bags to bins</li> <li>• Teach people to compost and outlaw single plastic bags</li> <li>• Improve Mangere as a port address industrial waste</li> </ul>
Transport	<ul style="list-style-type: none"> <li>• A free bus from Otahuhu town centre to the train station</li> <li>• Improve pedestrian access to Toia through Hall Ave</li> <li>• Mangere Mountain and Mangere Bridge a hub for families need pathways to be pedestrian friendly</li> <li>• Valuing older people safe transport</li> </ul>
Finance	<ul style="list-style-type: none"> <li>• Budgeting education target youth</li> </ul>

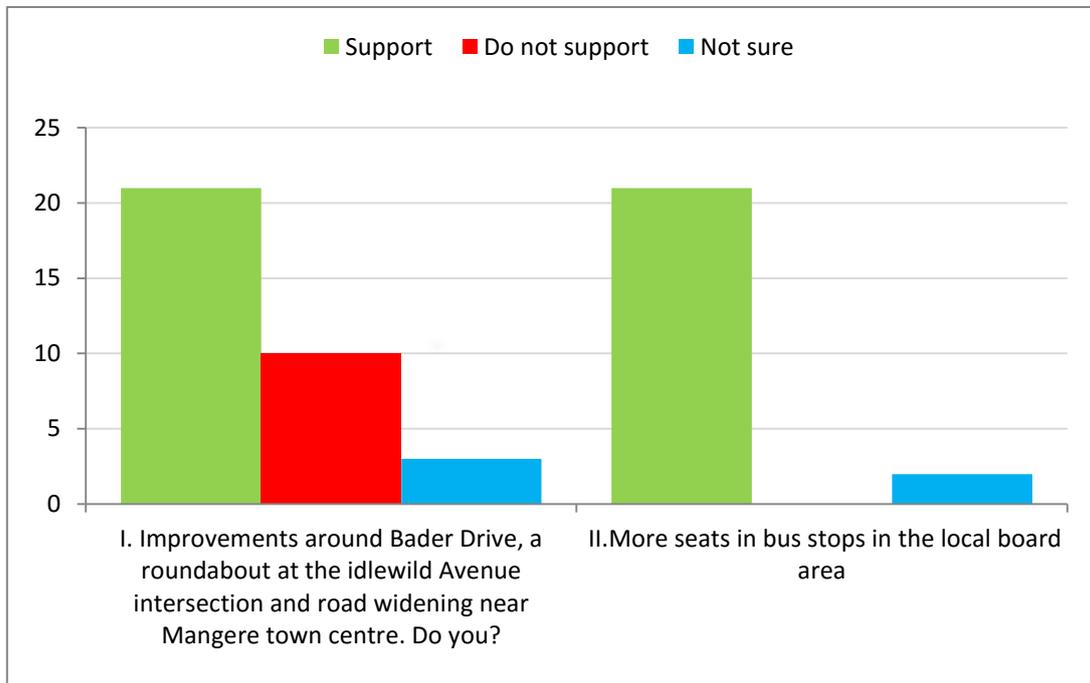
	<ul style="list-style-type: none"> <li>• Reduce council salary cuts</li> </ul>
Governance and support	<ul style="list-style-type: none"> <li>• Council to buy Mangere East vege shop</li> <li>• Money going into the city not here...</li> <li>• Easter trading keep/don't keep</li> </ul>
Other comments	<ul style="list-style-type: none"> <li>• Crime prevention</li> <li>• General support</li> </ul>

**Question 4: We want the Mangere East area to become a vibrant business and community hub. We propose advocating to the council's governing body, council-controlled organisations and external agencies to invest in the area?**



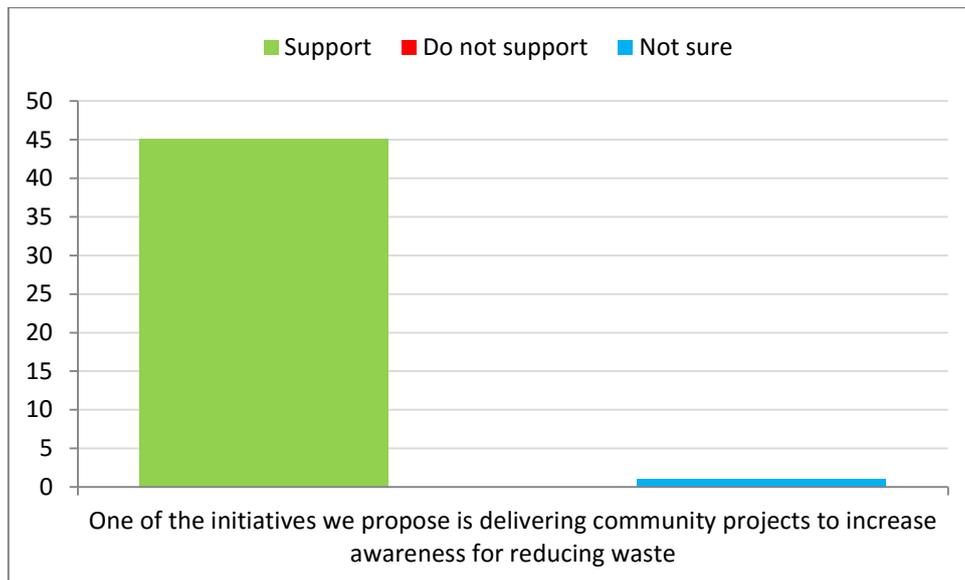
Highlights	
Support	<ul style="list-style-type: none"> <li>• Council needs to advocate for this</li> <li>• Our group can get funding but when getting close to carrying out the project we were asked to do a feasibility study</li> <li>• A co-ordinated approach is better</li> </ul>
Do not support	<ul style="list-style-type: none"> <li>• Light rail down town union road is utter nonsense.</li> </ul>
Other comments	<ul style="list-style-type: none"> <li>• Quote "At present Mangere East a quick stop" table agreed this statement sums up current situation</li> </ul>

**Question 5: Well-designed and attractive street environments help people to get around easier, and you have told us you want improved quality.**



Highlights			
Survey Questions	Improvements around Bader Drive, around about at Idlewild Ave intersection and road widening near Mangere town centre?	More seats in bus stops?	Well-designed and attractive street environments help people to get around easier, and you have told us you want improved quality?
Support	<ul style="list-style-type: none"> <li>Linking public transport, bikes and pedestrian friendly streets with less cars on the road.</li> </ul>	<ul style="list-style-type: none"> <li>Support initiative</li> </ul>	<ul style="list-style-type: none"> <li>More and better bus shelters i.e. lights</li> <li>Free shuttle bus from Otahuhu to hospitals similar to the CMDHB service</li> </ul>
Do not support	<ul style="list-style-type: none"> <li>More public transport make it free</li> </ul>	<ul style="list-style-type: none"> <li>No comments</li> </ul>	
Not sure	<ul style="list-style-type: none"> <li>Better cycling network and improvements needed</li> </ul>	<ul style="list-style-type: none"> <li>Need to look at bus stops in the area</li> </ul>	

**Question 6: To protect our environment for future generations we need to reduce how much waste we produce and the amount of rubbish going into landfill?**



Highlights	
Support	<ul style="list-style-type: none"> <li>• More education and awareness on reducing rubbish</li> <li>• Support new community transfer station</li> <li>• Support out harbour planning</li> </ul>
Do not support	<ul style="list-style-type: none"> <li>• I support Ihumatao maintaining their wahi tapu. No development.</li> </ul>
Not sure	<ul style="list-style-type: none"> <li>• Why did they move bins?</li> </ul>

## Social Media feedback – 49 pieces were received via Facebook. Full version of the feedback is found in attachment A.

Survey questions	Highlights
Q1 On a scale of one to five, are we on the right track with our proposed local board plan	<ul style="list-style-type: none"> <li>• Support the board's directions; Focus on jobs and infrastructure for population increase.</li> </ul>
Q2 Tell us what you like most about our proposed local board plan	<ul style="list-style-type: none"> <li>• Support local economy, better use and development of facilities for diverse needs i.e. dome, multi-purpose facility.</li> <li>• Better playgrounds in Mangere Bridge.</li> </ul>
Q3 Do you have any other comments about our proposed local board plan	<ul style="list-style-type: none"> <li>• Community services - Facility for youth and activities, crime prevention, better security, and dog control.</li> <li>• Environment – Great South Road near water/bridge needs clean up, clean up town centres and support community recycling for cash.</li> <li>• Transport – safety issues to be investigated by Auckland Transport tot eh issues raised in this feedback, including Bader Drive, Hain Ave, Massey Road Henwood Ave, Vine Street, Frisian Drive, Mascot Road, and Orly Ave. Vehicles speeding is an issue. Pedestrian crossings, speed bumps were also encouraged, and installing speed cameras.</li> <li>• Review noise control policy.</li> </ul>
Q4 We want the area surrounding the Mangere East shops to become a vibrant business and community hub, but we don't currently have the budget to make it happen. We propose adovating to the council's governing body, council-controlled organisations such as Auckland Transport, Panuku Development Auckland and external agencies to coordinate investment and planning in the area and to consider exisitng community facilities.	<ul style="list-style-type: none"> <li>• Support development to become pedestrian friendly.</li> </ul>
Q5 Well-designed and attractive street environments help people to get around easier, and you have told us you want improved quality. We are proposing improvements around Bader Drive, a roundabout at the idlewild Avenue intersection and road widening near Mangere town centre.	<p>What would the roundabout at Idlewild Ave provide? i.e. will it reduce accidents? If so, I support. And what will the widening of the roads in Mangere Town Centre provide? The Centre probably needs a complete re-vamp, and not just by widening the roads. More seats at bus stops are always good - as long as there is some shelter as well (preferably plastic, not glass as these are at times shattered by people). Also, more lights around public transport areas for safety.</p>

Q6 To protect our environment for future generations we need to reduce how much waste we produce and the amount of rubbish going into landfill	<ul style="list-style-type: none"> <li>• Initiatives to reduce waste, includes, promotion, education, and develop a local recycling centre and increase employment opportunities.</li> </ul>
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## Common themes

Common themes across all feedback received were:

- Local parks, facilities and public transport including cycle and walk ways.
- Sports facilities - roof repairs, new facilities on local parks and open spaces.
- Crime prevention and safety in parks and town centres
- Well-designing areas that are well lit and safe
- Community facilities are better maintained including town centre vitalisation
- Community capacity - more youth programmes and activities for all
- Tourism – promote local area to attract overseas visitors
- Enhance all diverse communities and cultures
- Invest in the local economy to enhance local employment opportunities
- Engaging and partnering with different parts of the community (including businesses) in reducing and managing waste
- Transport – reduce congestion, frequent bus services, well-lit areas for cycling and walking

## Submissions made by organisations to Mangere-Otahuhu Local Board

The following organisations made submissions to the draft Mangere-Otahuhu Local Board Plan 2017.

MP Manukan East	The Tree Council Inc	Auckland Niue Ruby League Inc.
St Andrew Commercial Building	Church in Progress MCC	Te Whakakitenga O Waikato-Tainui
Cooks Island Development Agency	Otahuhu Steering Group	Pacific Smokefree Network (PSN)
Auckland Cricket Association	Kiwi Coaches	Auckland Rugby Union
Save Our Unique Landscape	The Arts Council of New Zealand Toi Aotearoa Creative NZ	Otahuhu Youth Panel
Love Our Libraries	South Harbour Association Inc.	Respect Our Community Campaign- ROCC
Otahuhu-Mangere Youth Group (OMYG)	Mangere East ACCESS Trust	EcoMatters Environmental Trust

Auckland Teaching Gardens Trust	Heathy Auckland Together	Heritage New Zealand Pouhere Taonga
Big Man Clothing	Manukau Rovers Rugby Football Club	Mangere East ACCESS Trust
Homes. Land, Community - HLC	Auckland Curling Club	Cancer Society Auckland Northland

### Generic submissions made by organisations to all boards

The board received one pro forma submission from: Spray Free Streets Spray Free Streets.