

## Draft Ōtara- Papatoetoe Local Board Plan 2017 consultation feedback

### 1. Purpose

This report provides a high level overview of data gathered through public consultation held on the draft Ōtara-Papatoetoe Local Board Plan 2017. For further detail, all submissions and feedback on the draft are attached to this report.

This information is presented to the board now so that they have sufficient time to read it before considering staff recommendations and adopting the final Ōtara-Papatoetoe Local Board Plan 2017 at their September business meeting.

### 2. Executive Summary

The consultation period on draft local board plans ran from 22 May to 30 June 2017. Submissions were made through the following channels and coded together:

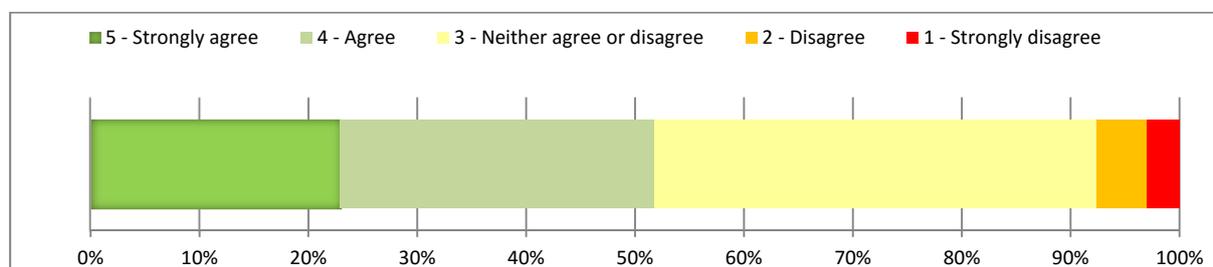
- Online form available on the Shape Auckland website
- Hard copy forms included in the household summary documents
- Via email or post.

In total 195 submissions were received on the draft Ōtara-Papatoetoe Local Board Plan 2017. In addition, There were 14 people that attended the 'Have your Say' event and approximately 30- 40 people who engaged in the two pop up events (Papatoetoe Night Markets & Ōtara Flea Market) that people provided feedback at engagement events and there were 28 pieces of feedback gathered through Facebook. All of this information is attached to this report.

#### Written responses and submissions

The following questions were asked in the online form and hard copy form and responses given via those channels, email and post.

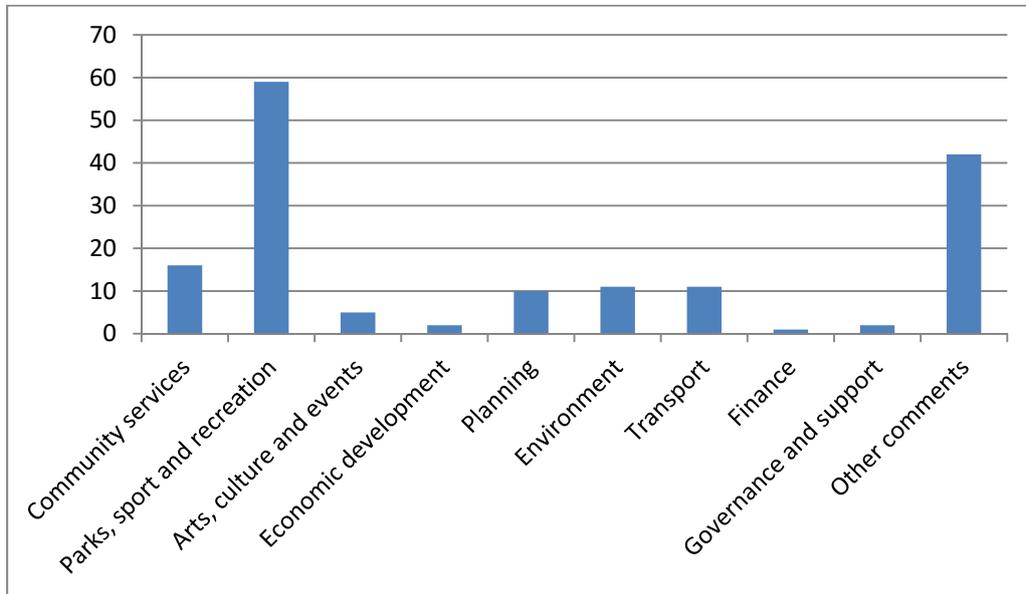
#### Question 1: On a scale of one to five, are we on the right track with our proposed local board plan?



The purpose of the first question was to gauge respondent's general support for the overall draft plan. The responses were varied as evident in the below table.

52% of respondents either agreed or strongly agreed, 40% neither agreed nor disagreed, and 8% either disagreed or strongly disagreed.

**Question 2: Do you think we missed anything? If yes, tell us what and why it is important?**



Feedback received has been categorised into ten categories. The number of responses for each category are as follows: Community Services (16), Parks Sport and Recreation (59), Arts Culture and Events (5), Economic Development (2), Planning (10), Environment (11), Transport (11) Finance (1) Governance and Support (2 comments), Other Comments (42) and no response (55).

The graph above shows high numbers of submissions around two areas, Parks Sport and Recreation (PSR) and other comments. A large majority of the submissions for PSR are from Fit-life D65. Papatoetoe United Football Club have strongly advocated floodlights and artificial turf at Papatoetoe Recreation Reserve and several submissions have voiced their concerns around facility upgrades for Ngati Ōtara and East Tamaki Reserve.

A good portion of the other comments section were from members of the Papatoetoe United Football Club and their concerns about how the local board would advocate for more sport opportunities for South Auckland. There was also mentions for Smokefree to be more explicit in the plan as well as health promotions and control of liquor and gambling outlets.

**Question 3: What activities or services would you like the board to provide for older people in Ōtara- Papatoetoe?**

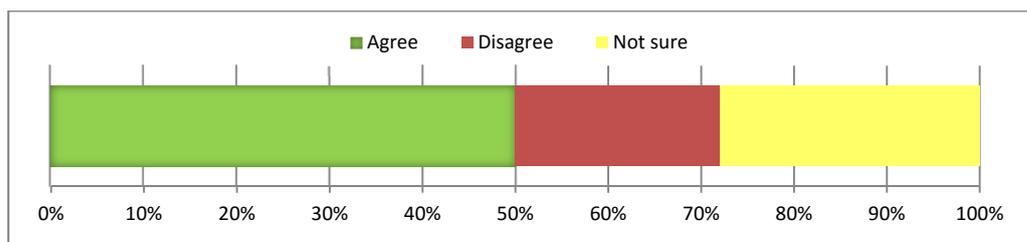
Thirteen submissions related to transport (free shuttle, taxi, bus to assist with shopping, medical appointments and general errands). Sixteen submissions refer to safety (footpath, police presence, safety programmes). Twenty-six submissions referred to activities (Health and Fitness, Zumba, IT classes).

Three key themes emerged through the submission:

1. Transport which included offering free shuttles, taxi or bus services for elderly to get to town centres, medical appointments, shopping and general errands.
2. Safety, which looked at having more of a police presence in the local area, safety programmes and safe footpaths.
3. Free activities around health and Fitness, Zumba, gym equipment in parks, education (IT, Te Reo, cooking workshops). There were also some suggestions around a recreation space for elderly and looking for opportunities for elderly to be engaging with young people.

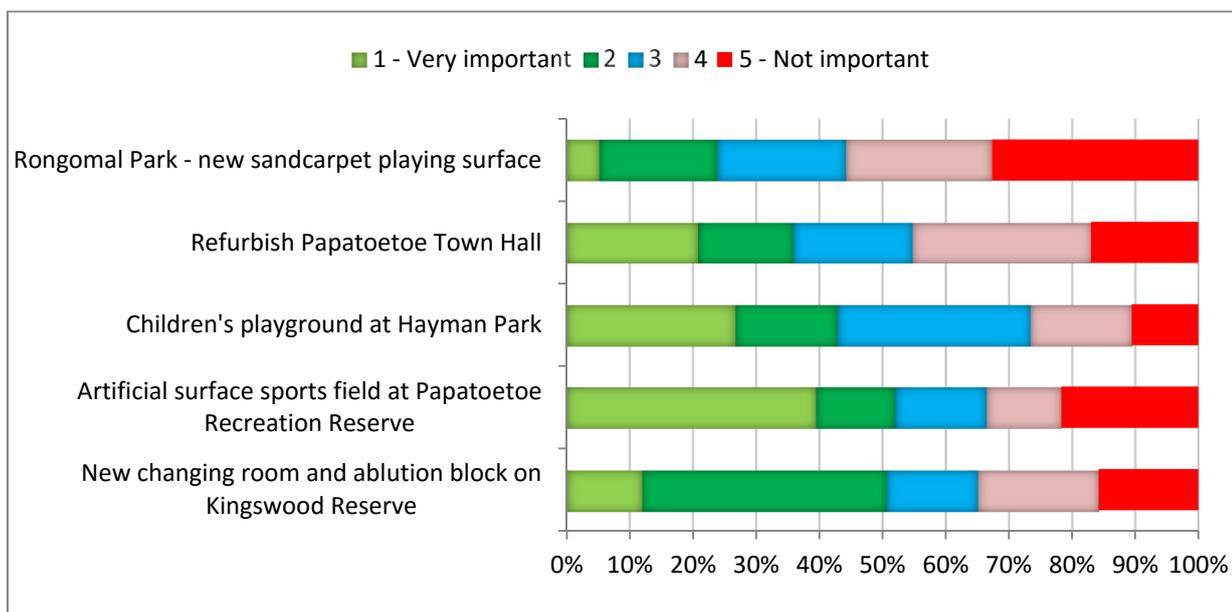
#### **Question 4: What do you think of the idea to develop Manukau Sports Bowl into an athletics sports centre?**

The finding from the submissions is as follows 50% agree, 22% disagree and 28% are not sure.



As seen in the graph above of people who responded to this question in their submissions, 50% think it is a good idea. Some key themes that have come out are that it would be good for the community; it would ensure local talent would stay local and it would be good for young people. Common comments from the percentage that disagreed saw that the sports bowl fields are well utilised (5 nights a week by Papatoetoe United Football Club) and investment should be going into upgrading current parks and facilities rather than looking to build a new facility. Submitter in the unsure percentage commented that a needs assessment needed to be done before they could have a view and who will this facility cater to will it be for locals or will it be for regional use.

**Question 5: Rank these proposed projects in order of importance, where [1] is most important, and [5] is least important?**



A variety of responses were given. Here is the board ranking order:

**1. Artificial surface sports field at Papatoetoe Recreation Reserve**

- a. Most important and Important 52% (1-2), somewhat importance 14% (3), not important and least important 34% (4-5)

**2. New changing rooms and ablution block on Kingswood Reserve**

- a. Most important and Important 51% (1-2), somewhat importance 14% (3), not important and least important 35% (4-5)

**3. Children's playground at Hayman Park**

- a. Most important and Important 43% (1-2), somewhat importance 30% (3), not important and least important 27% (4-5)

**4. Refurbishment of Papatoetoe Town Hall**

- a. Most important and Important 38% (1-2), somewhat importance 15% (3), not important and least important 47% (4-5)

**5. Rongomai Park- New sandcarpet playing surface**

- a. Most important and Important 24% (1-2), somewhat importance 20% (3), not important and least important 56% (4-5)

In general all the proposed projects are seen as positive for the community. As seen in the graph above the new changing rooms and ablution block at Kingswood Reserve and the artificial playing surface were rated highest when combining both rating (1-2), these projects also had the most comments.

## Feedback received on the draft Ōtara Local Board Plan 2017

Results gathered from the 195 responses to the questions asked in the online and hardcopy form, and submissions made via email and post, is displayed below.

SUBMISSION TYPE	#	%
Online form	108	55%
Hard copy form	72	37%
Non form*	15	8%
Total	195	100%

\* Feedback received via anything other than a Council form (e.g. letter, email, pro forma)

## Event feedback

*Across all the events common comments have been summarised below-*

### Transport

More transportation services/amenities to cater for the needs of older persons such as bus shelters, shuttle buses and transport as a vehicle to more connection and networking amongst people.

### Planning

Revitalisation and upkeep of communally used places such as Otara Town Centre, Marae and Papatoetoe Town Hall and costs involved.

### Parks, Sports and Recreation

New features/structures to existing parks and facilities such as Hayman and Ngati Otara Park.

### Arts, Culture and Events

More participation by locals in decision-making regarding locally relevant arts, culture or event initiatives such as:

- Arts exhibitions at Otara Fresh Gallery.
- More Pacific Island events at Otara Centre.

### Community Services

Concerns about community wellbeing of families experiencing hardship in their lives including homelessness, health, low income, access to facilities and safety issues.

### Other Comments

A mixture of comments requesting/supporting diverse community wellbeing initiatives such as Smokefree and mental illness/homelessness.

## Environment

Cleaner and better water quality, waterways (Otara Lake), streams (Kohoura) and preservation of Manukau Harbour. No waste during events

## Facebook feedback

28 pieces of feedback were received via Facebook, feedback related to PSR looked at a new basketball court at Allenbee Park and a general upgrade of all parks and facilities. There was mention that there needs to be a focus on healthy communities in specific Smokefree, Health promotions (less fast food stores) and less alcohol and gambling outlets. There were comments around revitalizing Ōtara town centre (Countdown or Pak n Save, possibility to turn into a mall).

## Common themes

Common themes across all feedback received were:

- **Need for variety of activities for old people** – the submission showed that the idea of having more of a variety of free and accessible activities in the fields of education and health and fitness for our older people would have social and health benefits for that part of our community.
- **Upgrade of parks and facilities** – Papatoetoe Recreation Reserve, Ngati Otara and Kingswood Reserve toilet and ablution block have been highlighted as concerns, there is a general consensus that our parks and facilities need to be fit for purpose

## Submissions made by organisations to Ōtara-Papatoetoe Local Board

The following organisations made submissions to the draft Ōtara-Papatoetoe Local Board Plan 2017.

- Accelerate Aotearoa Inc
- Auckland Cricket Association
- Auckland Curling Club
- Auckland Rugby Union
- Auckland Teaching Gardens Trust
- Flatbush Neighbourhood Support
- Girl Guides NZ
- Greater East Tamaki Business Association
- East Tamaki Business Association
- Healthy Auckland Together
- Heritage New Zealand Pouhere Taonga
- Kolmar Charitable Trust
- Love your Libraries
- ONAC

- Pacific Smokefree Network
- Papatoetoe United Football Club
- Southern District Hockey Club
- Te Whakakitenga O Waikato-Tainui
- The Arts Council of New Zealand toi Aotearoa Creatives NZ
- The Tree Council Inc
- Toxic Awareness Group
- New Zealand Cancer Society

Each organisation raised particular issues of concern to that organisation, not always issues referred to in the draft local board plan.

### Generic submissions made by organisations to all boards

Some pro forma submissions were made to all local boards by an organisation call “Spray Free Streets” who created a campaign entitled “ Draft Local Board Plan Feedback: Stop spraying chemical herbicides in our streets and parks” A copy of this pro forma can be found in the submissions and feedback on the draft local board plan 2017 report (File No.:2017/15329, refer to attachment B)

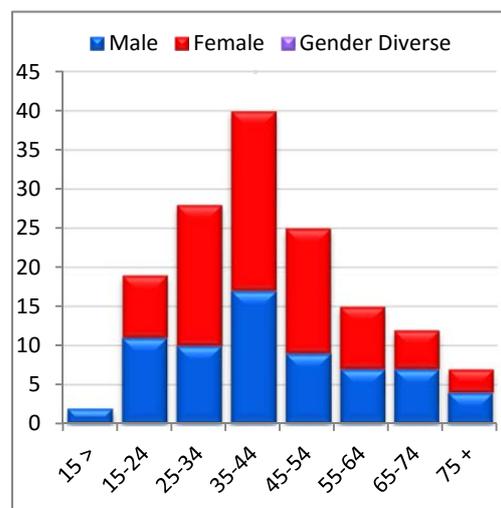
### Information on submitters

Some pro forma submissions were made to all local boards by an organization called “ Spray Free S

The tables and graphs below indicate what demographic categories people identified with. This information only relates to those submitters who provided demographic information.

#### Gender

GENDER	#	%
Male	69	46%
Female	82	54%
Gender diverse	0	0%
<b>Total</b>	<b>151</b>	<b>100%</b>



## Ethnicity

ETHNICITY	#	%
<b>European</b>	<b>59</b>	<b>40%</b>
NZ European	56	38%
Other European	3	2%
<b>Maori</b>	<b>21</b>	<b>14%</b>
<b>Pacific</b>	<b>64</b>	<b>43%</b>
Samoan	38	26%
Tongan	5	3%
Other Pacific	21	14%
<b>Asian</b>	<b>25</b>	<b>17%</b>
Chinese	0	0%
Indian	18	12%
Korean	0	0%
Other Asian	7	5%
<b>African/Middle Eastern/Latin</b>	<b>1</b>	<b>1%</b>
<b>Other</b>	<b>1</b>	<b>1%</b>
New Zealander/Kiwi	0	0%
Other	1	1%
<b>Total Submitters</b>	<b>148</b>	<b>N/A</b>

