

Draft Puketāpapa Local Board Plan 2017 - consultation feedback report (8 August 2017)

1. Purpose

This report provides an overview of data gathered through public consultation held on the draft Puketāpapa Local Board Plan 2017. For further detail, all submissions and feedback on the draft are attached to this report.

This information is presented to the board now so that they have sufficient time to read it before considering staff recommendations and adopting the final Puketāpapa Local Board Plan 2017 at their September or October business meeting.

2. Feedback channels

Feedback was provided on the draft plan in a range of ways:

- Formal written submissions (147):
 - This includes a pro-forma submission from Spray-Free Streets and five late submissions
 - Five submissions were received in Chinese and the remainder in English
- Events – formal with written notes (e.g. meeting with the kura students) and informal and verbal (e.g. local board drop-ins at retirement villages)
- Social media
- Direct conversations with and reports to the board (from individuals and groups)

The board funded four groups (Te Kura Kaupapa Maori o Nga Maungarongo, Roskill South Oasis, Roskill Together, Auckland Resettlement Community Coalition/ Migrant Action Trust) to engage with their communities to garner feedback and encourage involvement in the consultation process. Their feedback was returned in a range of ways – some sent in formal feedback from events, while others provided reports to the board (verbally and in writing).

The informal event feedback was largely verbal. For example at the Three Kings Countdown had 60-80 members of the community were made aware of the Local Board Plan and given feedback forms. Various community events/venues such as the Wesley Market and Kite Day allowed the Board members to converse with the community and engage in conversation related to the Local Board Plan.

Visits to Retirement Villages highlighted conversations around specific needs to the residents within each of the respective villages, and specific requirements around the immediate vicinity of the villages such as footpaths.

In focus groups, Lynfield and Mt Roskill Grammar School students both met to discuss the plan and provided written feedback. There were also engagements to develop the Children's Development Action Plan and Youth Action Plan that provided feedback on the draft local board plan.

3. Feedback received

A. Formal written feedback

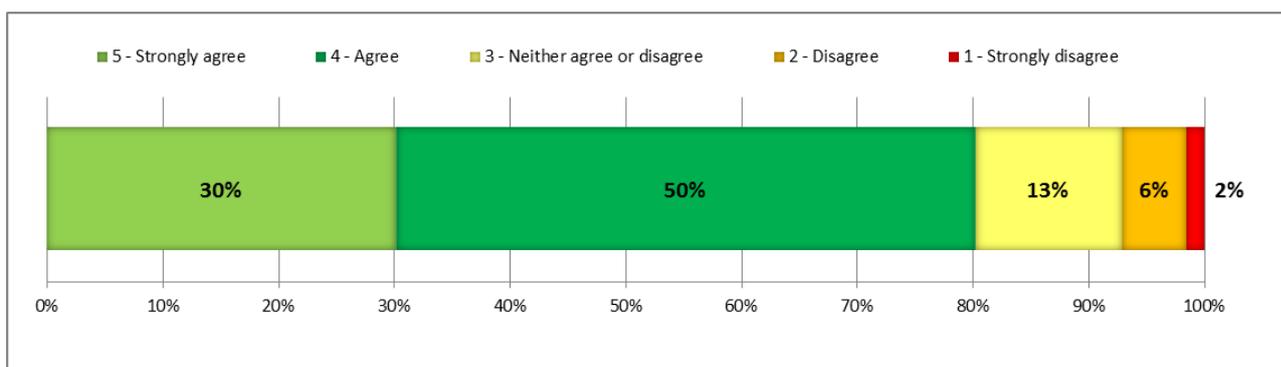
Feedback gathered in the online and hardcopy form and submissions made via email and post (ie 'formal written submissions'), are displayed below. These include submissions from 28 groups.

The following five questions were asked:

Question 1: On a scale of 1-5, are we on the right track with our proposed local board plan?

The purpose of the first question was to gauge respondent's general support for the overall draft plan. The responses were largely supportive as evident in the below table.

- **80% percent of respondents either agreed or strongly agreed**, 13% neither agreed nor disagreed, and 7% either disagreed or strongly disagreed. The comments from those that disagreed cited:
 - *In my view this is a waste of rate payers money. What KPI's are you achieving for the money?*
 - *Maori custom does not have a place in many events where other peoples are celebrating their particular country and their customs. "Belonging" should provide a forum for youth to aged community involvement.*
 - *As the Regional Organisation for Cricket we have over 40,000 players participating in cricket across the region, including the Eden Roskill Cricket Club. These players, who are actively engaged and involved in the community, will benefit greatly from increased funding being invested into Sport and Recreation.*
 - *Spend is not tied to measurable outcome just PR spend to justify Boards existence.*
 - *I disagree on the advocacy points for Liston village and where no rate payers money should be used. I don't mind the cycle way but they should not effect other sporting areas. I agree on events that bring people together*
 - *Because they shouldn't destroy the old houses, it's our history and old memories to tell our young children and our grandchildren, leave the old houses alone.*

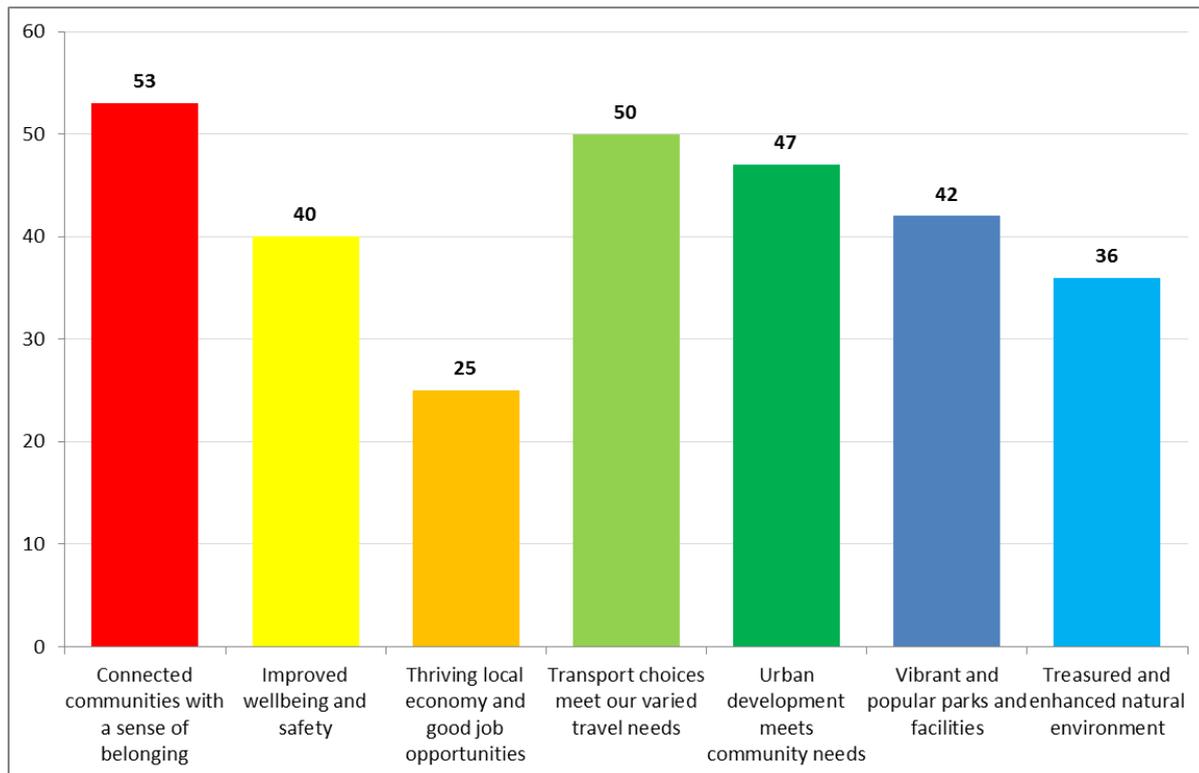


Question 2: Select the 3 outcomes that you think are the most important for the local board to focus on.

Responses to this question were open ended and then coded against the draft outcome they most closely align to.

➤ The three outcomes that were considered to be top priority were:

- **Connected communities with a sense of belonging**
- **Transport choices meet our varied travel needs**
- **Urban development meets community needs**



The comments under each outcome area were as follows:

1. Connected communities with a sense of belonging

- Stability & security are threatened at the moment by housing prices increasing.
- Support the concept of community centred housing developments as vulnerable populations face such enormous challenges in accessing affordable healthy housing. Also like the practical examples so social enterprises. Transport costs are a serious barrier for resettled communities - advocating for affordable bus fares is commendable.
- Connected communities are a major concern for Springleigh RA. Our community is situated on the border of Local Boards which means that there is little consistency in planning for communities. In our opinion, the Stoddard Rd and Owairaka communities would benefit hugely from better social and physical connection. [further information in the submissions].
- Getting connected communities can hopefully lead to the other outcomes happening.
- I hear people from some areas only have a bus every hour or so, so I'm at least grateful that in my area of Mount Roskill we have a bus going to the city (and therefore the University) every half an hour. In terms of improved wellbeing, I hope there will be a strong focus on children growing up and going to school in our area. A lot of programs that I was exposed to during schooling often taught me the importance of balance in diet and such, but I think the

concept of "moderation" is also key, in teaching young ones that it is ok to have a reward every so often but to keep it as a reward and not something for everyday consumption. It is when moderation is not followed that problems arise. It is also part of our job as a community to ensure that children grow up right and don't contribute to the statistics of diabetes, obesity, and smoking down the line.

- It is essential to try and get people to 'buy into' their local community. I despair over the loss of significant heritage areas like old Onehunga under the unitary plan and I would so love to see new development not some minimalist architects idea of great living but something that reflects the area it sits in and has some warmth and beauty to it.
- I appreciated that the draft plan was also published in Chinese. That's a really great way to make our diverse community feel more welcome and included.
- The most important outcomes the Puketapapa Local Board should be focusing on is creating and connecting communities with a sense of belonging. This will help achieve other outcomes like improved well being and safety as people feel like they have a stake in their community, with something to gain when it is enriched and something to lose when something negative like crime occurs.
- The above list reflects how intensification is changing the area and poses real challenges for folk of all ages. Social isolation of ethnic seniors as well as pakeha seniors remains a threat to health and wellbeing so event management needs to focus more on inclusion. On environmental matters we have many members keen on improving water quality and seeing spraying reduced (apart from noxious weeds) and appreciate the stormwater projects, tree planting and care of the maunga.
- Obviously our organisation is going to promote issues relating to heritage. All of the outcomes above are important to ensure our residents have a vibrant, safe, thriving community to reside in.
- Helps the community to feel like they belong, have the opportunities to give back while also being in a stable environment
- Communities connected with different people, making sure all age are safe, and not selling alcohol to minors and drunks. Listen to our public instead of telling them what to do, protect people.

2. Improve wellbeing and safety

- Support for Smokefree policy
- Need for more facilities to accommodate local events/functions and sport and recreation in Mt Roskill.
- Applaud the weaving of wellbeing/health throughout the Outcomes. e.g. connecting wellbeing with healthy food, safety, housing, social inclusion, and opportunities for exercise.
- We advocate for Aucklanders to lead active and healthy lifestyles.
- footpaths are in bad need of repair.
- advocate for undergrounding of transmission lines over Waikowhai.
- Love the exercise bars etc in parks/playgrounds.
- More street safety. encouragement of community watch groups. Board running workshops ; self defence, public safety, hobbies (gardening, healthy cooking etc) MORE education and involvement in use of plastics, how to recycle, awareness about litter and waterways, sewage, composting. A hotline to report an environmental issues.
- Strongly support the Board's efforts to retain Liston Village as social housing for Seniors, and advocacy for Light Rail down Dominion Rd.
- Need more events for the elders.
- Strongly endorse the outcome of 'improved wellbeing and safety' in Puketapapa's plan. Healthy Auckland Together would like to collaborate with your board on the Healthy Puketapapa Action plan.
- Can you also include healthy food in schools please.
- Families face a plethora of issues in the area that affect their emotional & physical health. Houses in the area are inadequate & a health hazard.

3. Thriving local economy and good job opportunities

- Thriving Economy and jobs: 20% of youth not in education or training (NEET) represents a major threat to wellbeing and safety for our community as those 10-13 who are NEET contribute to the crime stats. Recent research collated by Peter Collective shows early interventions, greater support for families as students go through transition years prior to entering High School are needed to prevent NEET. Parent need help to understand CAREER PATHWAYS so they can support youth towards study and jobs. Support for Drivers' license training locally and Youth Connections programmes is needed.
- Understanding how to commission freelance work. Also teaching kids about business.

4. Transport choices meet our varied travel needs

- More needs to be done. Stop passing the buck to central government.
- Transport (public) systems need to be improved for remote areas
- Transport is big issue in Roskill. Lots of oldies use bus to go shopping.
- We live in a rental at the end of Mt Eden Rd, opposite the quarry and next to the Three Kings Primary School field. We'd love to be able to buy a first home soon - the quarry development could be great but really needs good transport planning.
- We need to be able to supply transport for so many people that are and are going to move to this area with the 1500 new homes being built in the quarry, not to mention the retirement village. To have peaceful open spaces are going to become very important for everyone's well being.
- Transport costs are a serious barrier for resettled communities - advocating for affordable bus fare as suggested on page 19. Access to services is a real barrier for making social cohesion happens. Transport is a challenge for many of the women we work with and having affordable accessible (with pushchairs friendly) public transport is vital.
- Wholeheartedly endorse your Transport key initiatives. Would like to see you add advocacy for extending bus lanes and their hours of operation. It's nuts for buses carrying 30+ people to be held up in traffic by a handful of cars carrying 1.2 people on average at 6.01 pm every night! I know AT have plans for this but there is no reason to wait months or years more for this.
- While it is good to see you talk about continuing to develop connected cycle ways in the Board, there are still top many gaps in the designated cycle ways to make them really useful. The other thing I suggest you consider seriously is the sufficiency for cycling on shared paths as the explosion in popularity and usage of electric bikes takes off. These bikes are fast and often being ridden by elderly and those not used to travelling fast by bike. So the provision for cycle ways I suggest needs to accelerate and not to rest on existing achievements. Electric bikes are a transport category that is going to grow exponentially in the next few years as bikes become more affordable and lighter and New Zealand is extremely well suited to them. Good luck.
- It's hard to choose three top priorities as they are all vital. Transport is important to me in the way it supports wellbeing and a thriving economy. Cycling and public transport free up funds spend on roading (and private cars) for other sectors of development and the economy. Safe (warm and dry) and sufficient housing is also essential for wellbeing, and our environment is what we all stand on. This explains my choices, but I wouldn't want to give up any of these areas!
- To me transport and urban development are one of the same and are fundamental to making a place to live in feel positive, safe and well-connected.
- I think aside from providing genuine public transport options like Modern Light Rail down main arterial routes like Dominion and Mt Eden Roads.
- I wholeheartedly support the development of safer cycle paths. I think there needs to be a safe way to cycle from Three Kings into the city. Dominion Road and Mt Eden Road need to have specific cycle paths - not shared with buses to be safe.

I also think it would be good to have a cycle path which links up the North Western motorway.

- A bus stop of Route 255 or 258 needs to be set up near Mt Roskill. I am 82 years old and I live in 37/45 Stoddard Road Mt Roskill Village. Nearby there are 84 elder residents and the disabled. It takes us about 30 minutes to walk to the nearest bus stop at 12 Stoddard Road, where no chairs or rain shelter are available. It's too inconvenient for us.
- Bus lanes should be used for all public transport e.g. like taxi, shuttlebus, school mobility bus, cycle ways should be on shared footpath

5. Urban development meets community needs

- Creating a mixed-use development with low-income apartments would provide a model for future rebuilds.
- We need to be able to supply transport for so many people that are and are going to move to this area with the 1500 new homes being built in the quarry, not to mention the retirement village. To have peaceful open spaces are going to become very important for everyone's wellbeing.
- Local Govt Act does not include a purpose promoting healthy food, exercise and social services to sector groups such as migrants, disabled etc. Central govt is tasked with this area got back to basic services not promoting street parties at rate payers expense.
- Would be great to see improvements to Three Kings Plaza.
- Would be great if the Mt Roskill shops were better! Perhaps a pocket park close to the shops so there's somewhere to sit and eat the food you've just bought. A playground close to the shops like in Mt Eden would be a great addition.
- Liston Village needs to be retained as senior housing
- especially housing for seniors, as there is a waiting list for social housing and few options for seniors. Private rentals are very expensive.
- Senior housing shortage is critical
- Creating a safer neighbourhood for my young family, our concerns are: Alcohol in parks, threatening youths in parks, dangerous dogs, HNZ tenants, drugs in our neighbourhood (dealings).

6. Vibrant and popular parks and facilities

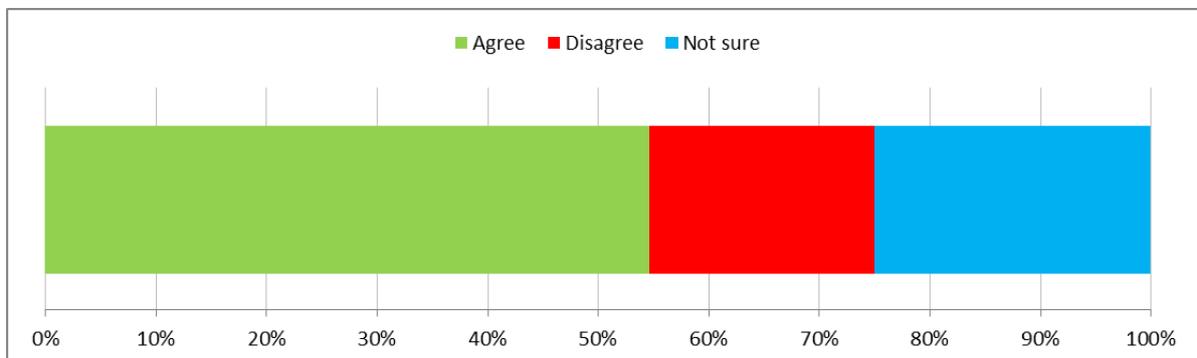
- As the Regional Organisation for Cricket we support the initiatives in the Puketapapa Local Board Plan of [see submission for detail]
- Sport Auckland would value working alongside the Puketapapa Local Board to assist and advance the following [see submission for detail]
- I would love to see a fantastic community park/playground in Three Kings itself. At the moment and while my kids were young we had to travel to Mt Eden or Mt Roskill South to park. Some local (and big!) to Three Kings would be wonderful.
- We need to be able to supply transport for so many people that are and are going to move to this area with the 1500 new homes being built in the quarry, not to mention the retirement village.
To have peaceful open spaces are going to become very important for everyone's wellbeing.
- Looking forward to playground/park upgrades e.g. Monte Cecelia.
- There is a huge appetite for volleyball in central Auckland [see submission for detail]
- Auckland Rugby Union: In particular we support outcomes 1, 2 and 6 outlined in the Puketapapa Local Board Draft Plan 2017. We would value the opportunity (alongside our clubs) to assist, where appropriate with the following initiatives [see submission for detail]
- Population growth need parks and open spaces. The new houses on 3 kings road are an eyesore - look like boxes - NZ architects could make this are better design - quarry fill in cost better left and developed as Eden Gardens.

7. Treasured and enhanced natural environment

- Need to have cycle lanes on all main routes - where do cyclists go on Manukau road or the drive to get Newmarket.
- We very much disagree about the new boardwalk walkway between Onehunga and Blockhouse Bay. It ruins the lovely Manukau coastline. The first bit is a big disappointment. The original historical coastline has been destroyed and people living along the coast cannot use their boat ramps anymore like this.
- Local waste minimisation and waste elimination plan that will support and compliment the upcoming Community Recycling Centre in Great North Road, Western Spring. The creation of a local waste drop-off site which can also be used a site to address community disconnection, lack of transport issue and running programmes such as permaculture to enhance the environment.
- Environment is very important. Want to support community groups who are already doing some great projects, and encourage more.
- Very important that we protect the natural areas that we have and involve the community in this.
- The Waikowhai coastal reserve is a jewel to Auckland. The current efforts to control weeds and get rid of pines should be maintained and preferably accelerated. Possum and rat control should be maintained. Feral cat control should occur. And removal of eucalyptus from Wattle Bay should be conducted.

Question 3: We would like to develop a masterplan for the Three Kings town centre, focusing on issues like parking, landmark trees, public art and culture, community markets and better walking links to surrounding suburbs. This may mean we cannot do some other things.

- **55% percent of respondents agreed with this proposal** and 20% disagreed. 25% were unsure.



Those that disagreed or were unsure made the following comments:

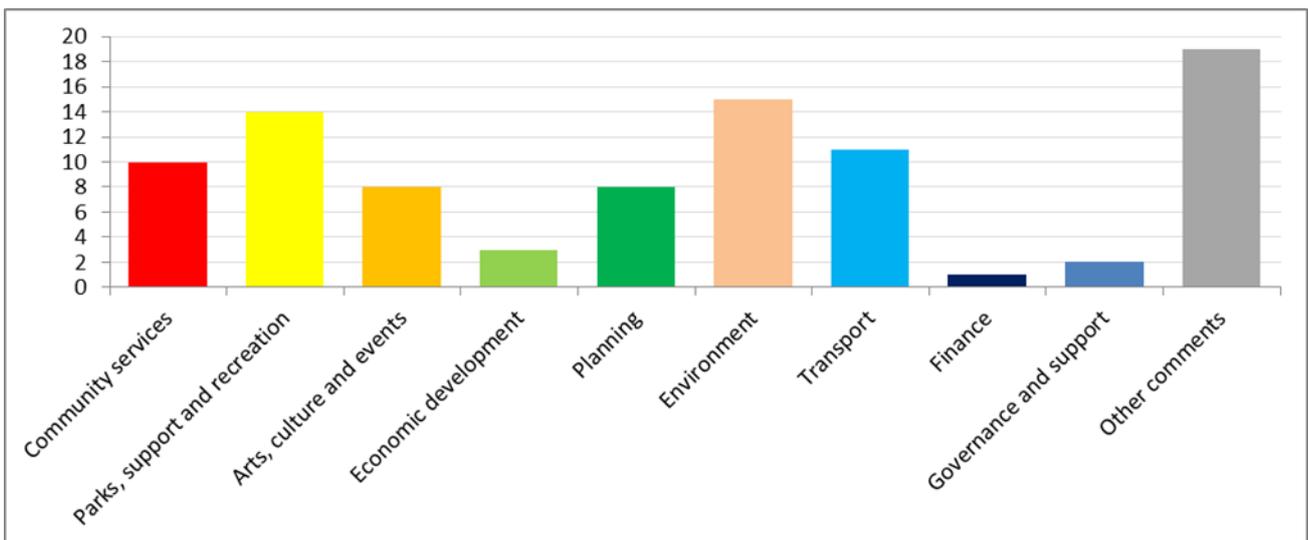
- Not parking, we need to move away from cars.
- What are you going to do? Spend another \$100mill of rate payers money on some plan dreams up by people who don't understand the importance of money. And where does that money come from?
- I have lived here for 40 years and I do not know where the three kings town centre is. I know were mt roskill and roskill south centres are.
- I don't think it should be at the neglect of other areas.
- The cultures within the community of Puketepapa changes so depending on where you live - so it will be better to be based in Mt Roskill
- Three Kings centre has over approx. 30 years continues to fade away from a vibrant retail/commercial area into a "nothing" event with no retail choices and really only

library/Countdown/WINZ to provide community services. upgrade has been promised for at least 10 years and still remains on the starting line.

- The Stoddard Rd shops are burning to get better pavements, street furniture, landmark trees as well.
In our opinion, funding should be allocated in a variety of communities even if this means that single developments may take longer.
- There are many ways to express these priorities, ie: focussing on public arts and culture could be building low-income apartments specifically for artists who provide monthly studio openings and display their work - this model was very successful in Portland, Oregon in the early 2000s.
- Depends on what will have to be sacrificed
- The Three Kings Plaza and surrounding areas are a disappointment to locals. I love the vibe of Mt Eden Village. Royal Oak has a vibe. I think the opportunity is there to create a village that we can be proud of. At the moment I don't feel safe letting my children go to the plaza without me. There are so many people who loiter around there. I believe having WINZ in the plaza is not welcoming. I think that yes, we obviously must need a WINZ office in our area but perhaps it should be a standalone shop rather than in the plaza. Countdown needs a MASSIVE upgrade. The shops and layout of the streets on the otherside of Mt Albert road are shaped ideally to create a neat, vibrant and welcoming hub of shops and cafes. We need to attract people to the area. The loitering, the uncleanliness of the environment, the discount shops are doing nothing to attract consumers who will spend money. Dress for the job you want - if we look what is on offer at the plaza, does it create the "vibe" that is truly reflective of Three Kings community?? At the moment, I think not!
- You haven't said what other things can't be done - what's being sacrificed.
- Let us improve all the things we need to district wide before just focusing down on Three Kings
- Natural environment and connecting people to their natural environment a higher priority.
- It depends what other things were sacrificed. Three Kings is a fair way away from Lynfield, where I live. Certainly Three Kings seems neglected and disjointed despite having a lovely library and parks.
- Depends on plans and costs.
- Whilst Three Kings is in need of improvement, smaller measures can be taken than putting other things on the backburner
- We think parking will be fine if it is located in the right place.
- We don't often go to Three Kings. It is not easy to catch Route 008.
- This would be good just to get everyone involved by making something that interest a large.
- Doesn't affect me as I don't live there. Should be used in Mt Roskill town centre instead.
- It does not make any sense
- Happy, safe & healthy families need to be first priority so they can then enjoy other initiatives
- The the three kings town centre commercial buildings are privately owned and should contribute to any enhancement projects. Obviously a business like countdown has a major interest in providing parking for customers.
- Put money in to our community first where it matters daily. Like get all the berms cut by the council like they used to. Fix all the footpath. Have better car park around our halls, parks and sporting venues to encourage family to attend.
- Roads are in pathetic condition, parks are in bad conditions
- Make sure that there is emphasis on walking links. Safe routes for females and children to walk alone, clean, well lit. At the moment there's re so many dodgy characters at this town centre, how can we discourage this?
- Three kings already has new houses, like Coronation street, enlarge at countdown. We don't need community market. i.e. get one at Sandringham, upgrade new fire station, Police station too keep our community safe, our young people are walking links all age.

Question 4: Do you think we have missed anything in the proposed local board plan?

➤ **There were 91 responses to this question.** The range of comments are listed below:



Community services: no comments

Parks, sport and recreation matters:

- Improved horticultural management
- Need for childrens' swimming lessons
- foster local sports Clubs, particularly for Asian residents
- concern about the prospect of a boardwalk around the Manukau coastline all the way to Blockhouse Bay.
- Essential we continue to concentrate on cleaning up the [Manukau] water and trying to reduce the mud deposits.
- Opposition to freedom camping
- into reinvigorating parks and recreational facilities
- Put toilets in up at the mountain to make it a more enjoyable time rather than having to leave and find one.
- Something needs to be done to our swimming pool for our water sports. Increase green space park area
- Parks and footpaths are in a bad condition.
- Smoke free signs for schools, noise levels/nuisance example model planes, houses borderline with the park.

Arts, Culture and Events:

- Diversity & inclusion is key to accepting the other cultures that Mt Roskill represents.
- Roskill students agree with the acknowledgment of Maori culture
- More cultural events, especially for the largest cultural groups e.g. bigger Diwali, Eid
- The Board should also help those immigrants out with their immigration issues
- Preservation of heritage
- use the water tank on top of Big King as a canvas which the community can use for a range of purposes. From local artists to ethnic groups and schools, the water tower could be used as a public space for art.
- Ensure all events funded or partially funded by the Local Board are required to be smokefree.
- Funds need to be committed to arts and culture programmes and infrastructure.

- Roskill is the most diverse community, we should have some form of a performing art venue. Most of our community there have to go out outside our area.
- We need a Marae at Mt Roskill.

Economic Development:

- Jobs in local suburban areas.
- A range of suggestions from Mount Roskill Grammar School (students) [see submission for detail]
- New migrants would like their young people to be engaged locally in sports on weekend nights rather than going down town to nightclubs ect.

Planning:

- Please do not fill up Mt Roskill and Hillsborough with more and more houses.
- affordable housing provision
- Focusing on the Three Kings town centre
- retaining and purchasing Liston Village for seniors' social housing
- turn one of the area's crown jewels, Big King, into a center piece for the community to connect around.
- Waikato-Tainui are tangata whenua over a large part of Auckland and have significant historical and cultural interests throughout the wider Auckland Region. 2. Waikato-Tainui seeks to work in partnership with the 13 above named Auckland Local Boards [see submission for details]
- Housing options and design must include access to health, community and social services, as access to these facilities directly influences the independence and quality of life of older people.
- Improve and upgrade the storm water system in my street. [see submission for details]

Environmental matters:

- Please don't ruin the Manukau harbour into another Tamaki Drive. It is lovely THERE but the Manukau harbour is so different and more natural. With so many water-birds, large and small. Please don't chase them all away.
- Support for Oakley Creek Te Auanga restoration plan.
- please replace the pesticides with chemical free versions.
- The board needs to physically identify all scheduled trees in the Local Board area with a sign
- Local waste minimisation and waste elimination plan that will support and compliment the upcoming Community Recycling Centre in Great North Road, Western Spring. The creation of a local waste drop-off site which can also be used a site to address community disconnection, lack of transport issue and running programmes such as permaculture to enhance the environment.
- A range of environmental initiatives from the students of Mt Roskill Grammar [see submission for details]
- Support for community environmental and sustainability programmes. More face-to-face contact with staff promoting environmental education (eg like Wai Care)
- Potentially the opportunity of more explicit commitment to greater levels of collaboration with community partners to achieve environmental and social outcomes as part of its empowered communities response.
- would like the Local Board commit some resource to a monthly celebration of the environment.
- More emphasis on environmental health. Involvement and support when new developments (flats, shops, retirement homes) threaten the ecological health of the surrounding area. Local residents are often left without support in this.
- Covered bins at Fearon park

Transport:

- Motorway completion
- What are you doing this for? Nz and Auckland was built without the need for this rubbish. Just need decisive action based activities not wardens and camera people running around trying to hurt people. My understanding is that 8% of people use public transport and your whole effort is on them. Cars superceded trains and buses 20 years ago.
- Active transport on Dominion Road. Only one bus number 267 is running. I propose to add one more bus route on the road. Dominion Road is the busiest road.
- Although improving transport and cycle lanes is a good idea, I strongly object to the widening of footpaths to narrow the roads and take away parking space.
- Improving footpaths on main roads. The footpath on Hillsborough Road is shocking. Although some parts of some of the street gets overhauled, the rest is ignored unless someone complains.
- The parking in this area needs a major overhaul as it is disjointed from one part of the carpark to the next.
- advocacy for increased bus lanes of the key roads eg mt Eden, dominion and Sandringham
Two views I would like to understand are:
 1. What is the things you can deliver in the next year that will make an impact immediately (e.g. Short term) and what are the things where you are investing for the future of the area (e.g. Long term such as light rail advocacy)
- If Park and Ride is supported, it must provide ample parking (ideally a parking building) and avoid the situation that has occurred at Albany. here should also be ample facilities for cycle and ride (such as bike parking at the Park and Ride).
- support any initiatives to make safe, fast cycling routes to the central city. Where needed
- support a lower urban speed limit to improve walking and cycling safety.
- A bus stop of Route 255 or 258 needs to be set up near Mt Roskill.
- Cheaper public transport.
- Please encourage Auckland Transport to continue with bus route no.299 (Lynfield to Civic Centre via Waikowhai, Hillsborough and Epsom). This is the only way that more mature seniors can travel to Newmarket. Changes from one bus to another are difficult.
- Maintenance and roads - not patch up jobs that have been done recently.
- Accessibility for older people is important

Finance / Governance and Support:

- Concern about cost of the plan to ratepayers
- Enforcing bylaws
- Smokefree
- Three Kings has a lot of HNZ houses. How are you working with this organisation to make sure we are attracting the right people into this area?
- We need an age-friendly community

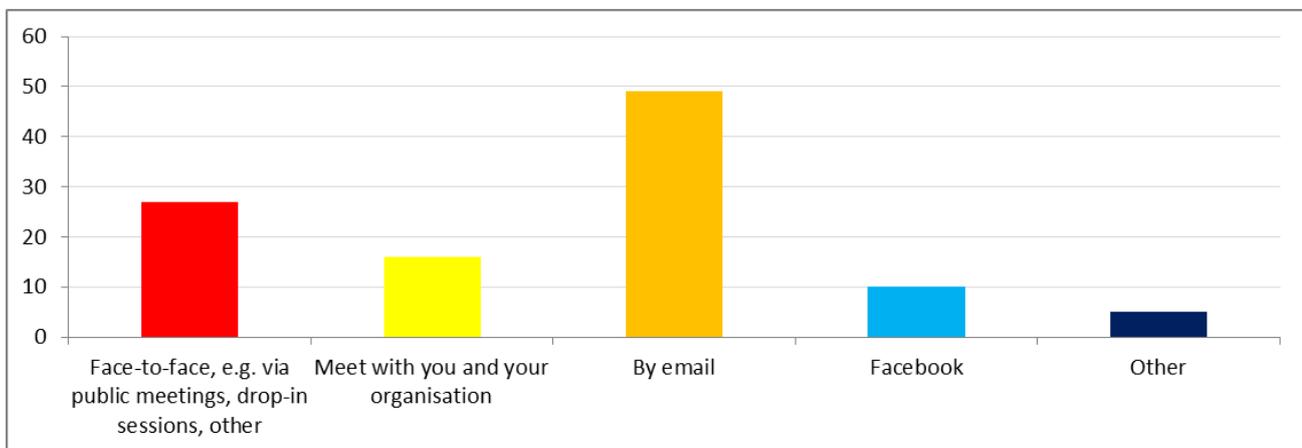
General ('other') comments:

- Smokefree NZ by 2025
- Maintaining core services
- The supermarket here is really not up to scratch compared to all the other supermarkets in the area
- advocate for undergrounding of transmission lines over Waikowhai.
- Upgrade of Mt Roskill
- We liked the practical examples social enterprises on page 16. And would like to see the Wise Women Catering Collective mentioned in the document.
- I think talking a bit about inequity and struggling families wouldn't hurt.
- Prohibiting freedom camping

- Preservation of heritage
- Looking to develop a cultural and linguistic diversity programme.
- Healthy food in schools

Question 5: We would like to continue to hear from you over the next three years about what we can do to help make our community the best it can be. What is the best way for the local board to communicate with you?

- There were 107 responses to this question. They are ranked in order of popularity:
 - [on line] By email – 49
 - [in person] Face-to-face, e.g. via public meetings, drop-in sessions, other – 27
 - [in person] Meet with you and your organisation – 16 [in person]
 - [on line] Facebook - 10
 - Other – 5



One comment noted that another channel was via community organisations.

Translated submissions

Five submissions were translated from Chinese (submission #134, 5351, 5355, 5357, 5359). Key comments made were:

- Seeking more events for elders
- Seeking improved access for elders in their home
- Concern that the draft plan is too ambitious
- Seeking a bus stop for route 255 or 258 near Mt Roskill village, for the elderly and disabled

Late submissions

The five late submissions, which are included in the 'Additional (un-coded) Feedback' attachment noted:

- Some general support for the draft plan, with prioritisation of economy, community and parks outcomes
- Agreement with Three Kings masterplan; concern about Denbeigh Ave roundabout
- Preference for face to face and email contact

B. Event feedback

18 people attended events where feedback on the draft plan was recorded. This was a Have Your Say event (2) and a session with Te Kura Kaupapa Maori o Nga Maungarongo (16). The latter was work that was contracted by the local board. Their feedback is included in the Event Report. The key themes were:

- Connections between neighbourhoods and parks
- Need for more recognition of Maori cultural values and stories in art, heritage and events [see more detail in submission]
- Focus on the environment – waterways and harbor

C. Social media feedback

27 pieces of feedback were received via Facebook. This feedback is noted in the Social Media report. Key themes emerging from this are:

- Request for more Council funded community programmes (including health, sport and active transport)
- Requests for more sports facilities
- Support for upgrades to Mt Roskill and Three Kings shopping areas

4. Submissions made by groups/organisations

28 organisations made formal submissions to the draft Puketapapa Local Board Plan 2017 and a further **6 groups** sent reports to the board. *Those marked with an asterisk reside locally in the Puketapapa area.*

Key points are noted below each organisation:

1. Springleigh Residents Association #2003
 - Need for more social and physical connection between the Stoddard Road and Owairaka communities
 - Need for improvements to Stoddard Road shopping area e.g. footpaths, street furniture
2. Auckland Cricket Association #2137
 - Seek more support for sports clubs, particularly cricket for Indian and Sri Lankans
 - Seek an initiative that Council partners with sports clubs to invest in the future growth needs of sport
3. Sport Auckland #2334
 - Seeking to work alongside the local board to progress the proposed Healthy Puketapapa Action Plan and its sport, recreation and parks initiatives
4. Auckland Grey Power Association Inc #4997
 - Noting threat to health of social isolation of seniors
 - Support measures to improve water quality, plant trees and care for maunga
 - Seek inclusion of community space for seniors – in particular for a hub for seniors in central Auckland

5. Heathy Auckland Together #6007

- Noting that Heathy Auckland Together is a coalition of 18 organisations and it endorses the Improved wellbeing and safety' outcome
- Offering assistance to progress the Healthy Puketapapa Action Plan as a co-design process
- Offering assistance to develop further initiatives that improve health outcomes

6. Te Whakakitenga O Waikato-Tainui #5709

- Note tangata whenua status and seek to work in partnership with 13 local boards to ensure the plan reflect iwi aspirations
- Are generally supportive of the outcomes in the draft plan
- Seeks to include a "*Partnering with iwi to achieve iwi outcomes*" provision in the local board plan
- *Asks to give an oral submission*

7. ATWC (Engage Priority Families) #7770

- Early childhood education

8. Auckland Rugby Union #5097

- Support for local board's parks, sport and recreation provisions
- Seeking to work alongside the local board to progress its proposed sport, recreation and parks initiatives

9. Cancer Society Auckland Northland #6032

- Seeks that all events that are funded, or partially funded, by the board are required to be smokefree
- Seeks inclusion of Smokefree clauses in all leases
- Seeks allocation of budget for smokefree signage and communication
- Asks the local board to advocate to the Governing Body to introduce regional mechanisms that ensure an effective Smokefree policy
- *Asks to give an oral submission*

10. The Arts Council of New Zealand Toi Aotearoa Creative NZ #7756

- Notes that it is happy to discuss submission, if required
- Notes links between arts and sense of identity, happiness and health
- Asks for the inclusion of an arts and culture related outcome
- Asks that a significant portion of the board's budgets is committed to arts and culture programmes and infrastructure

11. Bhartiya Samaj Charitable Trust* #613 and #614

- Transport on Dominion Road – an additional bus requested
- Seeking another police station

12. STEPS- St. Lukes Environmental Protection Society* #2430

- Support the board's Te Auaunga/Oakley Creek restoration plan
- Asks that the board works with Albert-Eden Local Board to develop a joint strategy for the restoration and protection of Waititiko Meola Creek and underlying aquifer (noting that the underlying water at Three Kings forms part of this landform)

13. Earth Action Trust* #3481

- Seeks a local waste minimisation/elimination plan
- Seeks a local waste drop off site
- Seeks programmes such as permaculture that enhance the environment

14. Somali Kiwi Association Incorporated* #4527

- Seek more support for families of youth not in education or training, to understand career pathways
- Seek more support for local driver licence training and Youth Connections
- Seek more community meeting space in a central location
- Support to purchase Liston Village and use for seniors housing. Noting that there are many vulnerable seniors of ethnic non NZ background that need to be living closer to their communities
- Seeking intergenerational cooperative learning activities

15. Mt. Roskill (Puketapapa) Historical Society* #5172

- Ask the board to advocate to the Governing Body for additional provision to restore significant heritage buildings
- Support the establishment of a Trust to fundraise for the restoration of the building known as the Whare on Monte Cecilia Park
- Are concerned about the lack of heritage proposals in the draft plan
- Seek publication of the local board Heritage Survey 2013
- Seek additional heritage trails and signage – one in each three year local board plan. A trail that leads on from the [recently adopted] Three Kings trail to connect the Pah Homestead would be desirable

16. The Umma Trust* #5268

- The Umma Trust has children and women of all ages
- Agree upgrade of Three Kings town centre – provide public art, culture and community market. Include a business hub at low/no rental
- Migrants and refugee new arrival communities would like to use recreation facilities, such as Cameron Pool, outside current hours of operation so their young people are engaged in sports on a Fri/Sat nights (rather than going to nightclubs).
- Suggest training for Council staff in a Cultural and Linguistic Diversity (CALD) training programmes

17. Te Manawanui Trust* #7766

- Te Manawanui Trust provides budgeting advice
- The Roskill Community Network allows for conversation – but concern that not much is getting done

18. Love Our Libraries #2978

- Library service is a core service, which shouldn't be compromised for cost savings
- Libraries need to ensure that there is a good access to the expertise of their staff (we don't want experienced staff to leave Council)

19. HLC #4419

- Strong support for the draft plan, noting it is comprehensive and balanced
- HLC would like to work with the board on its project to replace 280 HNZ homes near Freeland Reserve. It supports, and would like to work with the board, on a range of draft board initiatives, including local democracy, safety, employment, parks, housing and environment [see submission for details].
- Seek the inclusion in the plan of an initiative that focusses on developing a close relationship with HNZ/HLC, local schools and the Ministry of Education to ensure the best outcomes for growing communities

20. Auckland Regional Migrant Services ARMS) #2935

- Support the draft plan's linking of complex issues throughout the outcomes – housing, social inclusion, healthy food linking to wellbeing
- Transport costs and accessibility (and particularly for women) are a serious barrier for resettled communities. Access to services is needed for social cohesion.
- Seek the inclusion of Wise Women Catering Collective as an example of social enterprise

21. The Tree Council Inc #3292

- Would like to work with the board to improve the understanding and appreciation of the value of trees
- Seeks to identify all scheduled trees with a sign. Suggest a trail with temporary signs first, then develop a permanent labelling system
- Seek new objective in Outcome 7: "Protect and value our natural heritage"

22. Auckland Central Volleyball Club #4372

- Agrees the draft plan is on the right track

23. Auckland Resettlement Community Coalition and the Auckland Resettlement Sector Steering Group #1432

- Both our organisations work towards addressing the needs of resettled communities (former refugees)
- Agree with the draft plan's holistic approach and acknowledgment of diversity of ethnicities contributing to a rich community

- Strongly support weaving of wellbeing/health throughout the Outcomes e.g. connecting wellbeing with healthy food, safety, housing, social inclusion, exercise. Support concept of community centred housing. Advocate for affordable bus fares
- To achieve equitable outcomes for vulnerable communities, seek a targeted mechanism such as Ethnic Community Voices Policy be developed – to ensure voices are heard. Also seek opportunities for resettled community leaders to develop their skills e.g. via mentoring

24. EcoMatters Environmental Trust #4595

- EcoMatters Environment Trust is a non-profit hub that runs environmental outreach projects, workshops and social enterprises
- Support the environmental and empowering communities work that the board is doing
- Support the board's commitment to working with Maori
- Seeks that the board advocates more strongly for environmental outcomes and mentions low carbon outcomes as an opportunity
- Seeks consideration of more explicit commitment to greater levels of collaboration with community partners to achieve environmental and social outcomes
- Asks the board to commit some resource to a monthly celebration of the environment

25. Auckland Curling Club #6192

- Seeks assistance to find a site for a dedicated Auckland curling rink

26. Age Concern* #3933

- Advocate for Auckland to be an age friendly city, using the WHO Age Friendly City guidelines
- Seek the following in regards to housing– housing options and design must include access to health, community and social services, as access to these facilities directly influences the independence and quality of life of older people (and that the WHO housing indicators) [see detail in submission]
- Asks the board to consider the WHO indicators in regards to:
 - Transport
 - respect and social inclusion
 - cultural identity
- Asks the board to consider the WHO guidelines in regards to:
 - social participation and outdoor spaces and buildings
 - community support and health services
 - civic participation and employment and communication and information

27. Spray Free Streets (proforma)

- Please stop spraying chemical herbicides in our streets and parks and change and change to cost effective alternative methods such as Hot Water Technology, pine oil and coconut oil

28. Mt Roskill Grammar School student (via submission number 3933)*

- Agree the board is on the right track. Disagree with the Three Kings masterplan as the whole district needs attention
- Refer to the submission for detail on the following:
 - Cultural diversity – support acknowledgement of Maori culture, seek celebration of other cultures, seek continued support to community networks and youth leaders
 - Safety and Wellbeing – support fostering neighbourliness, reduction in smoking, drinking and gambling (seek more awareness), seek more focus on parks and recreation, support promotion of healthy eating choices.
 - Local economy – many suggestions made in the submission, in particular incentives for training, representation (for commerce), networking, social enterprise, partnering
 - Natural environment – support work on Te Auaunga/ Oakley Creek and restoring ecology and the natural environment (e.g. maunga) in general, recycling/littering, school programmes for waste reduction and efficient resource use

The submissions from the groups below were sent directly to the board. They are included with the 'Additional (un-coded) feedback' attachment to the board report.

29. Local youth group (from the development of a Puketapapa Youth Action Plan)*

- This feedback was gathered from an online survey and face to face meetings, including focus groups with Mt Roskill Grammar School students and member of Raise Up Youth Development programme at Lynfield Youth and Leisure Centre (which have both submitted feedback separately from this submission).
- Refer to the submission for detail on the following:
 - Concern about rise in crime and increasing transport costs, lack of employment
 - Would like more events (social and sport) – to create neighbourliness
- Young people would like to improve communication with the local board – recommend online surveying via social media
- For community issues, young people are most likely to go straight to their parents or teachers rather than the police

30. Local children's group (from the development of a Puketapapa Childrens' Action Plan and Children's Panels)*

- Refer to the submission for detail on the following:
 - Views and preferences on living in Mt Roskill
 - Environment
 - Community groups
 - Parks and reserves

- Transport
- Community connectedness (via technology vs school, church, cultural groups)
- Implementing ideas (e.g. by involving other people – teachers, local board/government, friends and family)
- Healthy communities (including where to go for health and wellbeing support)

31. Roskill South Oasis (contracted engagement work)*

- This feedback is the result of one to one conversations with 40 women, a large percentage of which were born overseas. Ethnicities include Maori, European, Tongan, Samoan, Cook Island, Niuean, Chinese, Malaysian, Korean, Filipino, Indian, Pakistani, Iranian and Ethiopian
- Refer to the submission for detail on the following:
 - People with a voice who can make a contribution - this group is not aware of who the local board is or how it is linked to the government
 - Thriving local economy, good jobs e.g. not enough good jobs
 - Real transport choices and connecting community e.g. can't afford bus and its difficult with pre-schoolers, getting a license is expensive
 - Vibrant popular parks and treasured natural environment e.g. want market at three kings, love local park
 - Healthy, safe people and places e.g. desire for safer parks and local police station
 - Strong sense of belonging and local identity places e.g. love Roskill but housing is expensive

32. Lynfield College (a school focus group)*

- Refer to the submission for detail on the following:
 - Only weak agreement that the draft is on the right track e.g. concern about safety
 - Transport as most important outcome
 - No agreement with Three Kings proposal

33. Roskill Together (contracted engagement work)*

- Roskill Together promoted this engagement opportunity on their website, at community events and social media. This resulted in 43 forms being sent in and about 23 online forms
- The most important aspect that was raised was Connected Communities and Jobs
- Refer to the Roskill Together report for detail on the following:
 - Communication and coordination with this contract
 - Readability of the draft plan and promotional materials

34. Auckland Resettled Community Coalition and Migrant Action Trust (contracted engagement work)*

- The ethnic communities' civic engagement process included: two engagement sessions at Wesley Community Centre and a number of other meetings [detail in submission]
- Overview of feedback:
 - Generally, the ethnic community leaders and representatives feel positive and support the Draft Local Board Plan.

- Accessibility to venue for cultural training and teaching children their own languages
- Lack funding for community events
- Adults English classes
- Need for community facility for community events
- Awareness for health screening
- The most important aspects that kept coming up:
 - Employment, housing, voice and sense of belonging
 - Discrimination and labelling
 - Lack of understanding regarding to ethnic community's contribution to New Zealand society, especially in Auckland.
 - Need for grassroots organisations to collaborate and network with local government
- The aspect people felt strongly about:
 - sense of being welcomed, appreciation and desire to contribute to the community.
 - Support to strengthen the ethnic family – one Afghan woman community leader mentioned that many mothers of NZ born Afghani children want their children to be connected to their roots through their language, culture and traditions. In some cultures where women have no voice, community leaders raised the need for women to be empowered and supported so they make decisions for themselves and their families.
- Other matters for the board to be aware of:
 - The ethnic communities in Puketapapa are very grateful for the opportunity to meet and get to know the PLB members and are looking forward to a stronger partnership and collaboration in the future.
 - The leaders feel that it's a good gesture for Puketapapa Local Board to reach out to former refugee communities, hoping to build a long-lasting collaboration
 - The leaders feel that Puketapapa has given them an opportunity to among themselves so they know themselves better
- Summary of recommendations (of the meeting held at the Wesley Community Centre on 10 June). Generally, the group agrees to the seven outcomes that the PLB is proposing to focus on. However, they would also want to include the following suggestions:
 - Communities are connected with a sense of belonging
 - Provide more space for communities (shared spaces for communities)
 - Ethnic people feel more inclusive in decision-making
 - Multiculturalism - provide acknowledgement of contributions of ethnic communities in the area
 - More events to bring communities together e.g. events in community centres to bring in everyone
 - More cross-cultural events at Wesley Community Centre
 - Improved wellbeing and safety
 - Safety of businesses owned by ethnic migrants

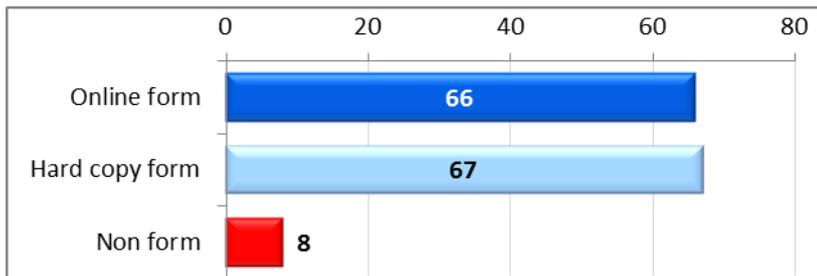
- For community patrol, ethnic communities feel that there is a need for them to be involved
- Culturally and gender-appropriate health check services in the community e.g. breast cancer screening
- Create health awareness in the ethnic communities; there is need for information on health issues such as diabetes, high blood pressure, etc
- Solution to address mental health issues in the ethnic and migrant community
- Thriving local economy and good job opportunities
 - Volunteering and job opportunities “bank” that is located in Puketapapa and is accessible/available only to Puketapapa community
- Transport choices meet our varied travel needs
 - Make public transport more affordable e.g. one fare to anywhere
 - Shuttle services within PLB area

Requests to be heard by the local board

Note: While the Puketapapa Local Board is not holding formal hearings and did not ask whether submitters wished to be heard, Te Whakakitenga O Waikato-Tainui and the Cancer Society both asked to speak to the board. This opportunity has been made available to both of these groups.

5. Information on submitters

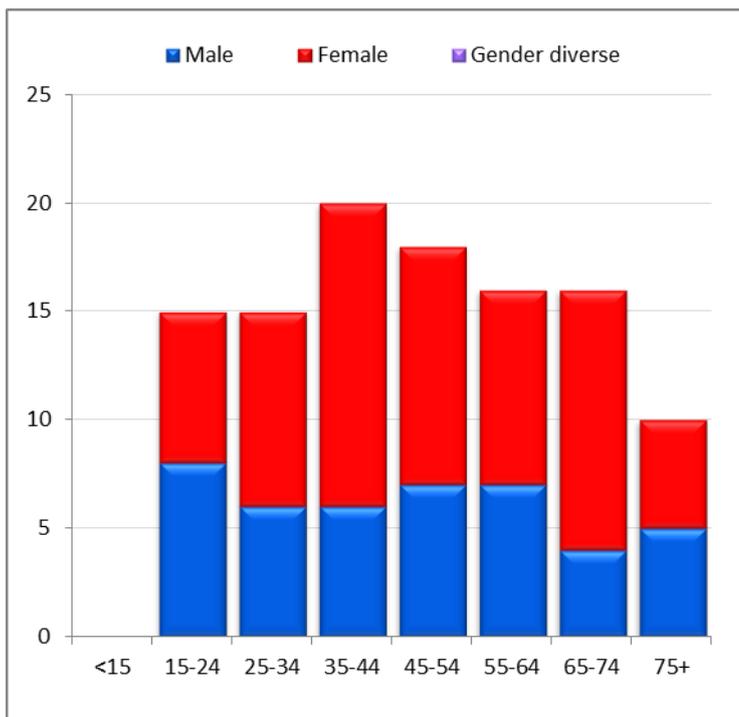
The preferred method of feedback was via the online form.

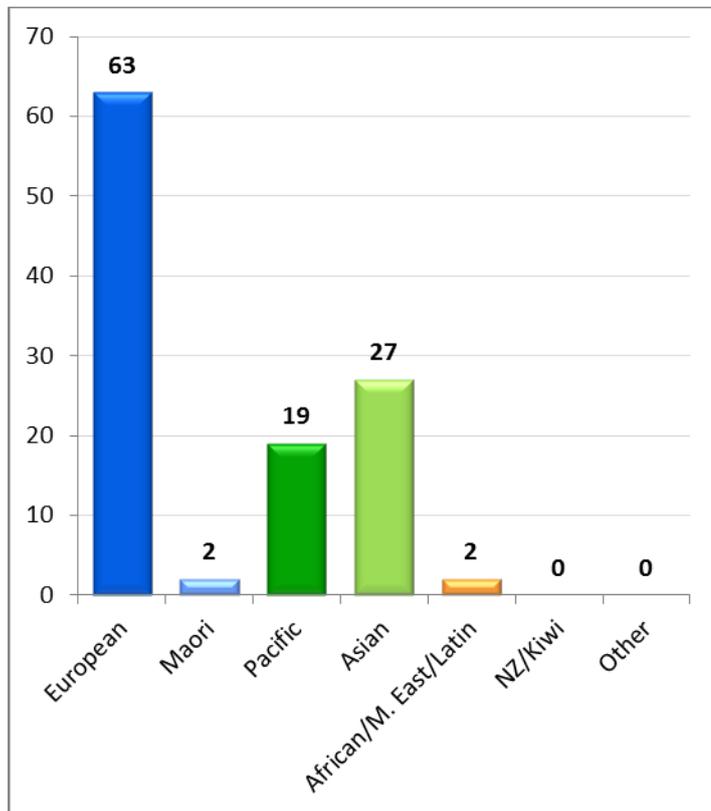


The tables and graphs below indicate what demographic categories people identified with. This information only relates to those submitters who provided demographic information and submitted via via online form, hard copy form, letters or emails.

Some of the submitters provided demographic information. This is as follows:

- 62 identified as female and 42 as male (none identified as Gender Diverse)
- The ages of submitters was reasonably equal, apart from low participation from over 75 year olds and none from under 15 years
- 63 people identified as European followed by 27 Asian (largely Indian), and 19 Pacific.





ETHNICITY	#	%
European	63	59%
NZ European	61	58%
Other European	2	2%
Maori	2	2%
Pacific	19	18%
Samoaan	12	11%
Tongan	3	3%
Other Pacific	4	4%
Asian	27	25%
Chinese	7	7%
Indian	17	16%
Korean	0	0%
Other Asian	3	3%
African/Middle Eastern/Latin	2	2%
Other	0	0%
New Zealander/Kiwi	0	0%
Other	0	0%
Total	106	NA*

* Does not add to 100% due to some people selecting more than one ethnicity