

WAIHEKE LOCAL BOARD

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Waiheke Skate Park

DRAFT

Message from the chairperson

On behalf of Waiheke Local Board, I am pleased to reflect on the local board's achievements as part of the 2016/2017 Auckland Council Annual Report.

Over the last year, we have made sound progress on the outcomes and vision we all share for our environment and our community as detailed within our 2014 Local Board Plan and 2016/2017 Local Board Agreement.

This Annual Report reviews our performance against targets, budgets, relationships and activities aimed at enhancing liveability on Waiheke. We are pleased to advise that capital and operational expenditure for the year was within budget.

Our programmes involving community partnerships continue to be a great success. This includes our community-led environmental restoration project, which continues to see volunteers taking part in planting and weeding days, providing in excess of 800 volunteer hours per year.

Community workshops on sustainable practices such as composting, recycling and weed management are well attended at the new sustainability hub in Alison Park. The Learning Centre at the Artworks complex continues to provide a variety of courses and workshops for our community. These two community-managed facilities are very well used by our locals so we will be investigating more community-managed models.

Other community-led projects underway include developing a plan for Matiatia, continuation of the Little Oneroa lagoon project and undertaking a review of our housing needs.

We are pleased to see the completion of the Ostend Reserve causeway upgrade and acknowledge the Ostend Boat Club's role in making this happen. This empowered-communities project has greatly improved boating facilities for the island community and has made the reserve and foreshore an attractive destination for residents and visitors for years to come. The project includes an upgraded playground and toilets, and a new seawall, pathway, hardstand and boat wash filtration.

The popularity of Waiheke has reached a peak, with an estimated one million visitors per year. We need to ensure that tourism benefits the island without compromising local lifestyle or the environment, and we will continue to advocate for the necessary budgets to protect and enhance what makes Waiheke and the Hauraki Gulf islands so special.

Major storms have had a destructive impact on roads, parks and open spaces throughout the island. This has highlighted the importance of wetland systems, quality road infrastructure, and water-sensitive design. We have included this as a focus within our draft 2017 Waiheke Local Board Plan.

On behalf of my fellow local board members, I'd like to thank our communities for their involvement over the past financial year. Working together builds strong and resilient island communities and we are fortunate to have such an engaged, passionate community.

Paul Walden

Chairperson, Waiheke Local Board

The year in review

Financial performance

Waiheke Local Board spent \$1.7 million in capital expenditure and \$4.9 million in operating expenditure in 2016/17.

Highlights and achievements

- Funding of \$185,000 was provided to support local community groups through contestable grant funding.
- Ecological restoration work was carried out across the island in conjunction with Waiheke Resources Trust, including over 800 volunteer hours, planting of over 3000 eco-sourced trees and weed control programmes.
- The draft Waiheke Local Board Plan was developed and consulted on.
- Renewal works were completed at various community facilities, including replacement of the roof at the Artworks facility and a water tank at the Waiheke Golf Club.
- The Ostend Reserve causeway project is complete. This includes a boat hardstand and wash down facility, an upgraded playground and toilets, and a new concrete walkway connecting the eastern and western ends of the reserve.
- Funding for sports and community facility improvements, including Waiheke Sports Club at Ostend Domain and the Sea Scouts hall.
- Substantial works were undertaken on Onetangi Backpackers to bring the building up to a compliant standard and ensure a suitable fit-out to provide accommodation. The building opened in time for the busy Christmas holiday season.
- Te Atawhai Whenua walking track upgrade at Matiatia was delivered in partnership with the Forest and Bird Hauraki branch.
- Funding was provided to Piritahi Marae Trust to conduct a feasibility study to build an education building on council land adjoining the current marae.
- Event funding provided for a variety of local events such as Santa Parade and Carols, Waitangi Day, Sculpture on the Gulf, Onetangi Beach Races, Jazz by the Sea, Wharf to Wharf and Cinema in the Courtyard.

Challenges

A main focus for Waiheke Local Board remains on the future ecology of the island. The challenge is to balance the tension between visitor numbers and ensuring the condition of the environment is maintained.

Renewing and maintaining ageing assets in the local board area continues to be difficult with the financial pressures faced by Auckland Council. Significant operational changes have also impacted delivery of our overall work programme.

How we performed

Local parks, sport and recreation

Performance was mixed for our local parks, sport and recreation amenities. Although visits to parks and reserves remained above target, the proportion of people who were satisfied with these open spaces declined. Satisfaction with sports fields increased slightly, but is still below target. Continued investment in these amenities is likely to positively influence future results.

Provide a range of recreational opportunities catering for community needs on local parks, reserves and beaches

Percentage of residents satisfied with the provision (quality, location and distribution) of local parks and reserves 

2017 target:	2017 actual:	2016 actual:	2015 actual:
75%	64% ⁽¹⁾	76%	New

Percentage of residents who visited a local park or reserve in the last 12 months 

2017 target:	2017 actual:	2016 actual:	2015 actual:
90%	92%	94%	93%

Provide sports fields that are fit for purpose and cater for community needs

Percentage of residents satisfied with the provision (quality, location and distribution) of sports fields 

2017 target:	2017 actual:	2016 actual:	2015 actual:
75%	63% ⁽²⁾	62%	New

Note

- 1 Ongoing investment in local parks facilities and services may help to improve future satisfaction ratings. Projects include:
- walkway renewals at Owhanake, Goodwin Reserve, Victoria Reserve, Ocean View Road to Delamore Drive, and Lannan Road to Burrell Road
 - playground renewals at Tin Boat Reserve and Ostend Domain
 - the new seawall and boat wash-down area at Ostend Domain
 - new directional signage for pedestrians and cyclists between Matiatia, Church Bay and Little Oneroa
 - new interpretive signage at coastal sites around the island.

2 A current review of the Sports Field Capacity Development Programme supply and demand modelling will include a review of underlying factors that influence this result. Projects that may improve future results include new floodlights at Ostend Domain and new clubrooms at Onetangi Sports Park. Lighting improvements are also planned for Onetangi.

Local community services

We fully met our level of service for libraries. The Wi-Fi service contributed to high numbers of customers using libraries as digital hubs, and a high percentage of customers are satisfied with both the quality of service delivery and the library environment.

Our grants satisfaction measure did not meet target. We have made improvements to the application form and grants webpage for 2017/2018.

Our level of service for events, programmes and projects was partially met. We saw significant improvement in community connectedness, but were unable to track progress with events satisfaction as no events suitable for surveying were identified.

We partially met our level of service relating to social infrastructure. Perceptions of safety have improved and there has been an increase in visits to facilities.

Provide safe, accessible, welcoming library facilities that support the delivery of quality learning programmes and services relevant to local communities

Use of libraries as digital community hubs: Number of internet sessions per capita (PC & Wi-Fi) 

2017 target:	2017 actual:	2016 actual:	2015 actual:
2.5	11.6 ⁽¹⁾	13.9	New

Number of visits to library facilities per capita 

2017 target:	2017 actual:	2016 actual:	2015 actual:
10.0	18.9 ⁽²⁾	19.3	18.7

Percentage of customers satisfied with the quality of library service delivery 

2017 target:	2017 actual:	2016 actual:	2015 actual:
85%	87%	94%	95%

Percentage of visitors satisfied with the library environment 

2017 target:	2017 actual:	2016 actual:	2015 actual:
85%	89%	94%	New

Enable Aucklanders and communities to express themselves and improve their wellbeing through customer-centric advice, funding, facilitation and permitting

Percentage of funding/grant applicants satisfied with information, assistance and advice provided 

2017 target:	2017 actual:	2016 actual:	2015 actual:
76%	63% ⁽³⁾	43%	New

Deliver a variety of events, programmes and projects that improve safety, connect Aucklanders and engage them in their city and communities

Percentage of Aucklanders that feel connected to their neighbourhood and local community 

2017 target:	2017 actual:	2016 actual:	2015 actual:
82%	88%	68%	New

Percentage of attendees satisfied with council-delivered and funded local events

2017 target:	2017 actual:	2016 actual:	2015 actual:
85%	No result ⁽⁴⁾	77%	New

Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities

Percentage of Aucklanders that feel their local town centre is safe – day time 

2017 target:	2017 actual:	2016 actual:	2015 actual:
94%	97%	92%	New

Percentage of Aucklanders that feel their local town centre is safe – night time 

2017 target:	2017 actual:	2016 actual:	2015 actual:
82%	81% ⁽⁵⁾	81%	New

Facility utilisation: utilisation at peak times for council-managed community centres and venues for hire 

2017 target:	2017 actual:	2016 actual:	2015 actual:
14%	11% ⁽⁶⁾	10%	14%

Facility utilisation: utilisation at off-peak times for council-managed community centres and venues for hire 

2017 target:	2017 actual:	2016 actual:	2015 actual:
8%	4% ⁽⁷⁾	5%	4%

Percentage of community facilities bookings used for health and wellbeing related activity 

2017 target:	2017 actual:	2016 actual:	2015 actual:
20%	9% ⁽⁸⁾	15%	New

Number of visitors to community centres and venues for hire 

2017 target:	2017 actual:	2016 actual:	2015 actual:
28,003	16,889 ⁽⁶⁾	14,279	21,283

Note

- 1 Customer internet usage exceeded expectations. The ease of access, speed and reliability of the Wi-Fi service has been enhanced since the target was set and the number of customers with their own devices has increased.
- 2 This result was well above the target, which was set prior to the opening of the new Waiheke Library
- 3 This result is based on only 10 survey responses and is subject to a ±26.6 per cent margin of error. Overall the level of customer satisfaction has increased by seven per cent for all local boards for this year. Customers have reported difficulties with completing the online form and navigating the council website, and improvements to these have been made for 2017/2018.
- 4 This measure aims to survey two events annually for each local board to assess attendees' views on a sample of events provided or funded by the council. No events suitable for surveying were identified this year.

- 5 A number of elements such as crime rates, the built environment, and socioeconomic and other similar factors influence how people feel in their town centre. The council undertakes projects and initiatives, including place-making activities, to improve perceptions of safety.
- 6 These targets were not met but the results did improve slightly compared to last year.
- 7 The target was not been reached despite delivery of the online booking system and network-wide awareness campaigns.
- 8 Health and wellbeing activity reduced due to an increase in other activities.

Local planning and development

There are no performance measures for Waiheke for this group of activities.

Local environmental management

In 2016/2017, Waiheke Local Board funded the continuing implementation of the Little Oneroa Action Plan, with Waiheke Resources Trust. The plan primarily aims to improve water quality at Little Oneroa. Waiheke Resources Trust held a public meeting in March to engage residents, and also held advisory meetings with at-risk properties. Newsletters were distributed regularly and 15 articles were produced promoting the Little Oneroa project.

The coastal bird surveys project increased knowledge of wildlife in recreational areas, to support local board decision-making for the local dog access bylaw review. The survey focused especially on little penguins and was designed to locate breeding sites around the western end of Waiheke. Due to adverse weather, not all priority areas of coastline were covered in the October 2016 survey. Funding has been allocated for further surveys in 2017/2018.

The Marine Protected Area Assessment report project was carried forward from 2015/2016, and phase two was completed this year. The aim of the project was to progress the establishment of a network of no-take marine reserves around Waiheke Island, in order to achieve ecological benefits for the local marine ecosystem.

Provide leadership & support to protect and conserve the region's natural environment, historic heritage and Māori cultural heritage

Proportion of local programmes that deliver intended environmental actions and/or outcomes



2017 target:	2017 actual:	2016 actual:	2015 actual:
85%	100%⁽¹⁾	100%	New

Note

- 1 We successfully delivered three environmental projects for Waiheke in 2016/2017, all of which contributed to local environmental outcomes as described in the Waiheke Local Board Plan.

Local governance

There are no performance measures for this group of activities.

Financial information

Summary of revenue and expenditure by local activity – Waiheke Local Board

For the year ended 30 June 2017

\$000	Note	Actual 2017	Annual Plan 2017	Actual 2016
Operating revenue				
Local community services		212	215	223
Local environmental services		-	-	-
Local parks sport and recreation		3	-	-
Local planning and development		-	-	-
Local governance		-	-	-
Total operating revenue		215	215	223
Operating expenditure				
Local community services		1,545	1,582	1,570
Local environmental services		42	58	37
Local parks sport and recreation	1	2,420	3,912	2,961
Local planning and development		40	30	33
Local governance		852	852	852
Total operating expenditure		4,899	6,434	5,453
Net expenditure		4,684	6,219	5,230
Subsidies and grants for capital expenditure				
Local community services		-	-	-
Local environmental services		-	-	-
Local parks sport and recreation		-	-	-
Local planning and development		-	-	-
Local governance		-	-	-
Total subsidies and grants for capital expenditure		-	-	-
Capital expenditure				
Local community services		493	362	122
Local environmental management		-	-	-
Local parks sport and recreation		1,202	1,625	1,402
Local planning and development		-	-	-
Local governance		-	-	-
Total capital expenditure		1,695	1,987	1,524

Variance explanations – Actual 2017 to Annual Plan 2017

- 1 Operating expenditure for local parks sport and recreation is below budget due to planned maintenance not being undertaken as a result of extreme weather conditions.

Funding impact statement – Waiheke Local Board

For the year ended 30 June 2017

\$000	Note	Actual 2017	Annual Plan 2017	Long-term Plan 2016
Sources of operating funding:				
General rates, UAGC, rates penalties		6,628	6,548	6,096
Targeted rates		-	-	-
Subsidies and grants for operating purposes		1	4	4
Fees and charges		32	28	27
Local authorities fuel tax, fines, infringement fees and other receipts		182	182	190
Total operating funding		6,843	6,762	6,317
Applications of operating funding:				
Payment to staff and suppliers	1	4,410	5,772	5,742
Finance costs		309	309	-
Internal charges and overheads applied		948	948	949
Other operating funding applications		-	-	-
Total applications of operating funding		5,667	7,029	6,691
Surplus (deficit) of operating funding		1,176	(267)	(374)
Sources of capital funding:				
Subsidies and grants for capital expenditure		-	-	-
Development and financial contributions		-	-	-
Increase (decrease) in debt	2	518	2,255	1,802
Gross proceeds from sale of assets		-	-	-
Lump sum contributions		-	-	-
Other dedicated capital funding		-	-	-
Total sources of capital funding		518	2,255	1,802
Applications of capital funding:				
Capital expenditure:				
- to meet additional demand		338	-	-
- to improve the level of service		41	14	604
- to replace existing assets		1,315	1,974	824
Increase (decrease) in reserves		-	-	-
Increase (decrease) in investments		-	-	-
Total applications of capital funding		1,694	1,988	1,428
Surplus (deficit) of capital funding		(1,176)	267	374
Funding balance		-	-	-

Variance explanations – Actual 2017 to Annual Plan 2017

- 1 Payment to staff and suppliers is below budget due to planned maintenance not being undertaken as a result of extreme weather conditions, and less responsive maintenance work.
- 2 Increase in debt is lower than anticipated due to capital expenditure and payment to staff and suppliers being below budget, which resulted in lower capital funding requirement.