

# Memo

9 August 2017

To: Devonport-Takapuna Local Board  
From: Lou Lennane, Strategic Projects Manager, Local Board Services  
Karen Lyons, General Manager, Local Board Services

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Subject: Governance Framework Review – Organisational Support Workstream

## Purpose

To reflect on how the organisation is providing support to you and your local board and to discuss potential areas for improvement.

## Background

The Governance Framework Review completed in 2016 considered the extent to which the organisation is supporting the dual objectives of the reforms of strong local democracy and addressing strategic regional issues. The review made a number of recommendations that are now being taken forward as part of the GFR implementation programme. This is one of four distinct workstreams in the programme and relates to how the organisation supports local boards. The objectives of this workstream are:

- To provide the best support we can to local boards in fulfilment of their important governance role
- To consider recommendations arising from other governance framework review workstreams and how they impact on organisational support
- To fully consider opportunities to enhance and streamline support arrangements around local boards

As indicated in Phil Wilson's e-mail to you of 7 July, this workstream is looking at the end-to-end support model for local boards incorporating operational, policy and planning support as well as the dedicated governance advisory support.

We will be talking to all 21 local boards and holding extensive engagement with the organisation and we will discuss our initial findings with you at the September cluster workshops.

At the workshop, we would like to discuss the following with you and hear your views:

- Are there any particular areas of focus for you when we are talking about organisational support?
- Six years on, what do you think is going well? What could still be improved on in terms of how the organisation is supporting you and your local board?
- Are you seeing 'integrated support', i.e. are all parts of the organisation working together in providing you advice and support?
- Are there any gaps in the advice you are receiving and what do you think would assist with this?
- Are there any areas of support that Local Board Services could provide to further enhance the role the department plays in supporting you and your board?