

## **CNSST General introduction:**

Chinese New Settlers Services Trust (CNSST), as a registered charitable trust from 1998, offers culturally and linguistically appropriate social services, education and social housing to Asian and the wider community in New Zealand.

For the initial 3 years, CNSST operated at Jenny's home garage without any external funding. Now the organization has developed to a medium-size NGO serving more than 15,000 local Asian migrants per annum by a professional and cohesive team including 38 paid staff, 100+ contracted tutors or counsellors, and over 50 long-term volunteers.

CNSST provides wraparound services by its five teams:

- Social work & counseling team, annually serving over 249 individuals and families and running community parenting programmes for over 500 local young parents;
- Employment & enterprise team, annually serving over 717 job seekers with over 397 successful job placements;
- Education & settlement team, annually serving over 500 new comers with settlement support and over 1600 youths and community participants into cultural and art programme;
- Korean community services team, annually serving over 200 Korean families;
- Social enterprise team, annually serving over 2000 elderly through Senior Mutual Support Network as well as weekly educating over 1500 young students at CNSST Cultural Learning Centre.

As a professional service provider, CNSST has been approved and certified as below:

- In 2002: Approved by CYFNZ as a service provider to the local Asian community, mainly Chinese, Korean and other Asian migrant communities, e.g. Cambodian and Vietnamese migrants;
- In 2010: Approved by NZICA as an ATO;
- In May 2013: Approved by NZQA as a PTE;
- In July 2013: Approved by SHU as a social housing provider;
- In Nov 2013: Approved by China Government as the Overseas Chinese Language Teaching Model School;
- In 2015: Approved by China Government as the Overseas Chinese Service Centre.

Year 2017 is CNSST's 19<sup>th</sup> anniversary. In the Long term, CNSST aims to be developed as an Asian community hub to provide services to the local Asian minority communities in a holistic approach, as well as to develop it to be a successful social enterprise.