

## **Attachment A**

Te mahere-ā-rohe o Ōtara ki Papatoetoe te whakatauirā 2017

# **Ōtara-Papatoetoe Local Board Plan 2017**

## Mihi

Tēnā kia hoea e au taku waka mā ngā tai mihi o ata

e uru ake ai au mā te awa o Tāmaki

ki te ūnga o Tainui waka i Ōtāhuhu.

I reira ka toia aku mihi ki te uru ki te Pūkaki-Tapu-a-Poutūkeka,

i reira ko te Pā i Māngere.

E hoe aku mihi mā te Mānukanuka a Hoturoa

ki te kūrae o te Kūiti o Āwhitu.

I kona ka rere taku haere mā te ākau ki te puaha o Waikato,

te awa tukukiri o ngā tūpuna, Waikato Taniwharau, he piko he taniwha.

Ka hīkoi anō aku mihi mā te taha whakararo

mā Maioro ki Waiuku ki Mātukureira

kei kona ko ngā Pā o Tahuna me Reretewhioi.

Ka aro whakarunga au kia tau atu ki Pukekohe.

Ka tahuri te haere a taku reo ki te ao o te tonga e whāriki atu rā mā runga i ngā hiwi,

kia taka atu au ki Te Paina, ki te Pou o Mangatāwhiri.

Mātika tonu aku mihi ki a koe Kaiaua

te whākana atu rā ō whatu mā Tīkapa Moana ki te maunga tapu o Moehau.

Ka kauhoetia e aku kōrero te moana ki Maraetai

kia hoki ake au ki uta ki Ōhūiarangi, heteri mō Pakuranga.

I reira ka hoki whakaroto ake anō au i te awa o Tāmaki

ma te taha whakarunga ki te Puke o Taramainuku, kei kona ko Ōtara.

Ka rewa taku mihi ki runga ake o Kohuora,

katahi au ka toro atu ki te Manurewa a Tamapohore.

Ka whakatau aku mihi mutunga ki runga o Pukekiwiriki

kei raro ko Papakura ki kona au ka whakatau.

Let this vessel that carries my greetings

travel by way of the Tāmaki River

to the landing place of Tainui canoe at Ōtāhuhu.

There, let my salutations be borne across the isthmus to the Pūkaki lagoon

and the community of Māngere.

Paddling the Manukau Harbour

we follow the Āwhitu Peninsula to the headland.

From there we fly down coast to the Waikato river mouth,  
sacred waters of our forebears.

Coming ashore on the Northern side

at Maioro we head inland to Waiuku and Mātukureira,  
there too is the Pā at Tāhuna and Reretewhioi.

Heading southward I come to Pukekohe.

My words turn to follow the ancient ridgelines along the Southern boundary,  
dropping down into Mercer and Te Pou o Mangatāwhiri.

My greetings reach you at Kaiaua

who gaze across Tikapa Moana to the sacred mountain, Moehau.

Taking to the sea, my remarks travel to Maraetai  
and then to Ōhuiarangi, sentinel to Pakuranga.

There we follow again the Tāmaki River

to Te Puke o Taramainuku, Ōtara resides there.

I am suspended high above Kohuora before

I reach for Manurewa.

My greetings come to rest on Pukekiwiriki

below lies Papakura and there I rest.

# Ngā upoko kōrero

## Contents

Mihi	2
Contents	4
From the Chair	5
Ōtara-Papatoetoe Local Board area	7
About local boards	9
About local board plans	9
Developing our plan	10
Outcomes	
Manukau Transformation	11
Revitalising town centres	14
Parks and facilities that meet people's needs	16
Healthy natural environment	20
Empowered, inclusive and prosperous communities	22
Honouring youth and seniors	25
It's easy to get around	28
Carrying out our plan	30
Funding information	32
Your Ōtara-Papatoetoe Local Board members	33
Appendix one: Financial overview	35
Appendix two: Local activities and levels of service	36

# He kōrero mai i te Heamana

## From the Chair

Malo lava le soifua maua ma le lagi e mamā, (Good life, good health and may your skies be clear.)

I am pleased to present our Ōtara-Papatoetoe Local Board Plan. It contains the board's priorities for the next three years and beyond. You gave us great feedback on the draft plan, and many of your good ideas have been added. My thanks to everyone who participated.

You've told us you want to see improvements to town centres, parks and facilities, Ōtara Lake cleaned up, and a range of social issues addressed, including youth unemployment, and the harm to our communities from substance abuse and gambling.

The plan identifies seven broad outcomes which incorporate many of the ideas you've shared with us.

You'll see that each topic has board-led initiatives and identified partners and organisations to progress projects and activities that benefit our community.

The plan commits the board to working with Panuku Development Auckland, the council's development arm, to transform Manukau into a major centre for business, education, entertainment and living.

In planning for new projects and programmes, we know Auckland as a whole faces challenges and we cannot expect to receive all the funding we would like. We need to make choices, and our plan presents what we think are the most worthwhile local projects and programmes.

We must prioritise the funding we seek through the council's 10-year budget process. This plan proposes 14 projects for funding from the 10-year budget. After considering your feedback, we think these three are the most important:

- Ngāti-Otara multisport complex
- new changing room and ablution block on Kingswood Reserve
- playground at Hayman Park.

Thanks again to everyone who gave us feedback. Together we can achieve great things for Ōtara-Papatoetoe.

Lotu Fuli

Chairperson, Ōtara-Papatoetoe Local Board

# Te Rohe ā-Poari o Ōtara ki Papatoetoe

## Ōtara-Papatoetoe Local Board area



Ōtara-Papatoetoe includes the suburbs of Ōtara, Manukau, East Tāmaki and Papatoetoe. Manukau is the largest retail centre, while other retail and business centres include Hunters Corner, Ōtara and Old Papatoetoe. There are significant industrial areas in East Tāmaki and Wiri.

Ōtara-Papatoetoe is home to the Manukau Institute of Technology, AUT University south campus, and Middlemore Hospital, as well as numerous schools and private educational facilities. Rainbow's End and the Ōtara Markets are enjoyed by visitors and residents.

Our community exemplifies the cultural melting pot that is Auckland. While the largest groups are Pasifika, Indian, European and Māori, Ōtara-Papatoetoe is home to people of more than 100 ethnicities.

In June 2016, our population was estimated to be 86,300, up 6000 on the 2013 Census population estimates. The number of older people in our area continues to increase. In June 2016, it was estimated that 7300 residents were aged 65 years and over, up 7 per cent from 2013. At the other end of the scale, there has been slower growth in the number of children 0 to 14, estimated in June 2016 at 20,900, an increase of less than 1 per cent since 2013.

Other statistics from the 2013 Census:

- ethnic composition: 46 per cent Pacific, 22 per cent Indian, 21 per cent European, 16 per cent Māori and many smaller groups
- Samoan was spoken by 11,000 people and Hindi by 8000
- the median adult income was \$21,100 per annum – lower than Auckland as a whole at \$29,600.

# He kōrero mō ngā poari ā-rohe

## About local boards

Auckland Council has a unique model of local government in New Zealand, made up of the governing body (the mayor and 20 ward councillors) and 21 local boards. The governing body focuses on Auckland-wide issues while local boards are responsible for decision-making on local issues, activities and services and provide input into regional strategies, policies and plans.

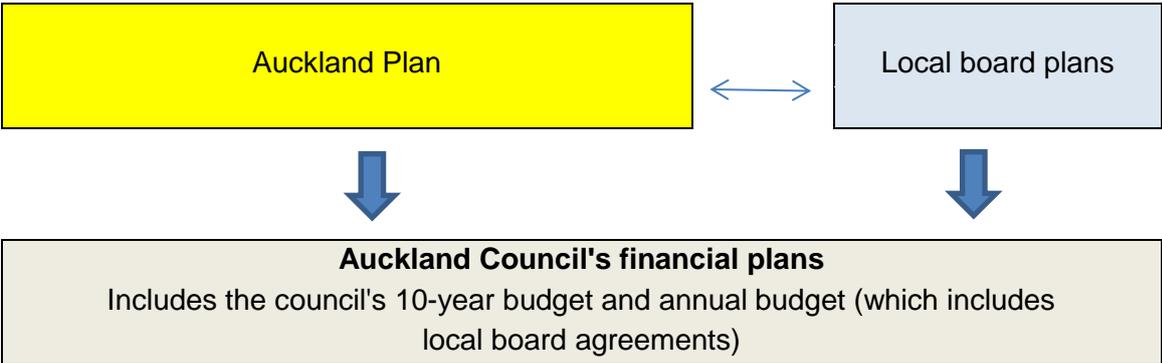
These local issues, activities and services include:

- supporting local arts, culture, events and sport and recreation
- providing grants and partnering with local organisations to deliver community services
- maintaining and upgrading town centres and facilities including parks, libraries and halls
- caring for the environment and preserving heritage.

Local boards also have a role in representing the view of their communities on issues of local importance.

## About local board plans

Local board plans are strategic documents that are developed every three years to set a direction for local boards. Reflecting community priorities and preferences, the plans guide local board activity, funding and investment decisions. They also influence local board input into regional strategies and plans, including the Auckland Plan (the 30-year vision for Auckland), the council’s 10-year budget and annual budgets.



## Local board agreements

A key role of local board plans is to provide a basis for developing annual local board agreements. Agreed between the council’s governing body and local boards, these are part of Auckland Council’s budget setting process and set out local funding priorities, budgets, levels of service, performance measures and targets by activity for each financial year. Each local board develops annual work programmes alongside adoption of their local board agreement.

# **Te whakawhanake i tā mātou mahere**

## **Developing our plan**

Our plan comprises aspirational outcomes, objectives we want to achieve and some of the key initiatives we will carry out to achieve them. To make this happen will take the efforts of many working together.

During May and June 2017 we consulted on a draft of this plan for feedback. The draft was developed by considering this feedback and what we know about our community, having worked closely with you over the last six years and heard your views on a wide range of things.

Written feedback on the draft plan was received from 195 people, and another 50 people commented at “Have your Say” and other engagement events. The majority of people agreed that the board was on the right track with the plan.

Numerous suggestions were made for activities or services the board could provide for older people. These focused on helping with transport, safety and activities like health and fitness, Zumba, and computer classes.

A wide variety of other issues were mentioned in feedback, including parks, sports, recreation, arts, culture, events, community services, family hardship and homelessness. Better water quality in Otara Lake, waterways and streams, and preservation of Manukau Harbour were also advocated for in the feedback.

# Whakaotinga 1: Te hurihanga hōu o Manukau

## Outcome 1: Manukau Transformation

**Manukau metropolitan centre becomes the thriving heart of our area: an attractive visitor destination, business centre and place to shop, live, learn, work and play.**

The board will partner with Panuku Development Auckland to transform Manukau. We will work with our communities to ensure facilities and services are developed to meet the needs of residents, visitors and businesses. Along with the Manukau Central Business Association, we will work to stimulate local growth, investment and innovation.

The board will work to create a safe, attractive environment in Manukau, improving parks and public spaces by following good design principles, such as improved lighting. We will rethink Manukau Square, Putney Way, Davies Avenue boulevard and other public spaces to attract events and markets for residents and visitors.

Together with the Mayor of Auckland and Panuku Development Auckland, we will continue to advocate to central government to proceed with building Te Papa Manukau.

Hayman Park needs to be reconfigured to complement the shopping areas, transport interchange, and Manukau Institute of Technology (MIT), and to reserve space for Te Papa Manukau. Planning is well down the track for a new children's playground. Ideas like a basketball court, public toilets, kiosk, memorial garden, upgrade of the skate park and recreational spaces for fitness and health will also be considered.

A better pedestrian experience is needed throughout Manukau. We will improve footpaths, crossings, street trees, street furniture and lighting, and reduce the dominance of cars. Plans for future use of Manukau Sports Bowl will be refreshed.

### **You've told us you support the growth of Manukau, if it's well planned**

- "South Auckland tends to mean crime and poverty and unemployment and trouble. Manukau is different. It is a common denominator for separate, distinct communities. It is not so much a place as a state of mind."
- "Manix (Manukau) is the centre of South Auckland. All the resources. Where everyone meets. You feel a bit rich there with all the fancy shops. You dress up to go there for sure."

### **Opportunities**

- Auckland Council owns significant land area that can be redeveloped or used to generate funds for reinvestment in the area.
- We have the chance to influence the area's design to better reflect Manukau's diverse community and strengthen the sense of place.
- Increase our residential population, with a range of housing options, to create a safer, busier place.
- Reposition Manukau as a multicultural centre and the place for people to meet.

## Challenges

- People’s negative perception of Manukau
- There’s currently little to keep shoppers or workers in town after hours.
- Attracting commercial investment.

<b>Outcome 1: Manukau Transformation</b>	
<b>Objective</b>	<b>Key initiatives</b>
Transform Manukau’s metropolitan area through good planning and sustainable development	Refresh the Manukau Centre vision and reposition it, in partnership with Panuku Development Auckland, MIT and AUT University as a centre for education and business innovation
	Improve connectivity through providing public WiFi and improving walking routes between Manukau Square and transport centre, Hayman Park, and public carparks
	Update Hayman Park plan to allocate space for Te Papa Manukau, playground, community events, a war memorial garden for Pacific soldiers, water feature, water play area and stormwater filtration system
	Advocate to the Governing Body and Panuku Development Auckland to provide funding, either in the council’s 10-year budget or through reinvestment of Manukau funds to build a destination playground, paths, toilets and kiosk in Hayman Park
	Create more public events to attract more visitors and activities for residents
	Refresh and implement of the Manukau Sports Bowl Masterplan, in partnership with Panuku Development Auckland

## **Whakaotinga 2: Te whakarauora i ngā pokapū ā-tāone**

### **Outcome 2: Revitalising town centres**

**Revitalised town centres in Ōtara, Old Papatoetoe and Hunters Corner will reinforce their place at the core of our communities.**

These town centres are central to our communities; they're places to gather and chat, shop, go to the doctor, tap into community support services, and enjoy live entertainment. We want our town centres to be clean, safe, attractive and easy to get to.

We will continue to improve footpaths, parks, public art, libraries, community centres and halls, and maintain and improve the closed circuit television security systems. We will also continue to support the Māori and Pacific wardens, ambassadors programme and other partnerships aiding public safety, as you've told us how valuable they are. At each centre, we will continue to work with and support the business associations to improve safety and economic development.

Above all, we want to recognise and enhance the distinctive character of each centre and will advocate for this with private and public developers.

#### **Ōtara town centre**

We will continue to support the arts and cultural activities you have told us you value, making Ōtara known for its celebration of music and arts throughout Auckland. We will support Fresh Gallery, public art (with MIT) and the Ōtara Music and Arts Centre (OMAC). Our first priority for Ōtara is to complete the refurbishment of Te Puke o Tara Community Centre.

#### **Old Papatoetoe town centre**

We will partner with Panuku Development Auckland to revitalise the town centre so that it becomes a popular place to live, shop, meet and have fun, and provides the services and facilities the community needs.

#### **Hunters Corner town centre**

We will continue our efforts to acquire and redevelop the land at the Sutton Crescent / Great South Road corner. This will make the sports facilities visible from Great South Road, creating an open space close to the shopping areas.

We'll also fund multicultural events to celebrate the diverse cultures of Hunters Corner.

#### **What you told us**

- I want Ōtara-Papatoetoe to be a lot safer and cleaner for our children and also more clean public toilets.
- I think it is great that there are places for people to sit.

#### **Opportunities**

- Potential for investment to cater for housing growth in and near town centres.

- Increase the number of events to foster community spirit and better understanding and appreciation of different cultures.

### Challenges

- Negative perceptions of the town centres and related social issues (e.g. street prostitution, crime, begging, drugs).
- Attracting new investment.

<b>Outcome 2: Revitalising town centres</b>	
<b>Objective</b>	<b>Key initiatives</b>
Promote economic development and public safety in the town centres and strengthen their roles as community hubs	Boost economic development by partnering with business associations to support community events and improve public safety
	Investigate opportunities for funding public facility improvements in town centres e.g. toilets, footpaths, parking and public art
	Advocate to the Governing Body to include in the council's 10-year budget: <ul style="list-style-type: none"> <li>• redeveloping Sutton Corner land as set out in the concept plan</li> <li>• redesigning the entrances to Ōtara library and Ōtara Music and Arts Centre, including the courtyard between the council buildings in Ōtara Mall</li> </ul>
	Partner with Panuku Development Auckland in the redevelopment of Old Papatoetoe.

## **Whakaotinga 3: Ngā papa rēhia me ngā whakaurunga e ea ai ngā hiahia o te iwi**

### **Outcome 3: Parks and facilities that meet people's needs**

**Our communities have access to parks and facilities to help build a sense of identity and belonging, boost participation in community activities, and promote healthy lifestyles.**

Participation in sport and recreation is a great way to strengthen communities and improve public health through active lifestyles. We will work to increase participation by providing facilities and by supporting the sports clubs that organise games and activities. We will continue to support the Kolmar Trust and similar arrangements of clubs working together.

Our fields for rugby, league, football, touch, tag, cricket, kilikiti, softball, and gridiron are at capacity, especially for winter training. Many people are asking for more and better sports facilities. In answer to the question, "What do you do for fun in Ōtara-Papatoetoe?" organised field sports were mentioned most often, along with calls for better facilities.

The area's increasing population, as well as shifts in age and ethnicity, all add to the pressure on our public spaces and facilities. These changes are also expanding the range of needs for sport and recreation. The recent popularity of the Indian sport of Kabaddi at Papatoetoe shows this. We do need to respond to these changing requirements.

Making better use of what we have is the first step, including forming partnerships with schools to share facilities. We will also look for opportunities for community use of private sports facilities and private investment in public facilities, along the lines of the new Boroughs basketball court at Otamariki Park, built by Spark on council land.

Subject to finance, we will complete Ngāti-Ōtara Park multisport centre, and Kingswood Reserve toilets and changing rooms in the next three years. We will look for funding to build some of the smaller projects that you called for, including public toilets.

We currently fund the new Colin Dale motorsport park which serves communities outside Ōtara-Papatoetoe. We will advocate to the Governing Body for it to be taken over and managed as a regional park so that it is funded in a way that recognises its regional benefit.

We want our local parks to be beautiful places where people can meet, exercise and socialise. It's important to continue providing these open areas as people have less outdoor space at home. There is also a growing demand for informal places to play. In the long-term, we want to open up the historic Hampton Park for wider public use.

We need to consciously conserve our green spaces. In the past, reserve land has been allocated for early childhood centres and other uses not related to sport or recreation.

There is a cost to the community in this. We will continue to work with providers to find alternative land for their developments.

Our community halls, leased spaces and centres are also heavily used and the board is concerned that many of these facilities are run down, aging and in need of new investment. We're looking forward to the completion of Te Puke o Tara Community Centre refurbishment in 2018. We believe that the Papatoetoe Town Hall, built in 1918, and the East Tāmaki Community Centre also need upgrading.

Funding to improve community spaces is limited. We will pursue opportunities to redevelop underperforming community assets currently owned by the council. This approach, or "optimisation policy," would involve selling selected land, buildings, or airspace, and using the proceeds to redevelop other community assets in the local board area. This approach would require no additional budget from the Governing Body.

Our four libraries are well-used and work in with other local council facilities to deliver shared programming and services. We also operate three leisure centres and two pools which you tell us are meeting your needs, although upgrades were suggested to make them better. We know swimming is the top activity for boys and girls, and we'll continue to provide adults and children with access to community pools without charge.

### **What you told us**

- "In 10 years I want more places to play sports – cricket, tennis, football, swimming."
- "Papatoetoe pools need an upgrade. In comparison to Otahuhu they are pretty dated."

### **Opportunities**

- Develop existing open space more intensively
- Make the most of local facilities by forming partnerships with schools (the area has 37 schools with 48 fields)
- Redevelop underperforming community assets under the councils "optimisation" policy, using the proceeds of sale of other assets
- Free up room in council buildings by encouraging sharing of community-leased spaces.

### **Challenges**

- Covering operational and renewal costs for existing parks and facilities
- Pressure on our parks and facilities due to population growth and diversity
- Helping community groups find appropriate accommodation.

<b>Outcome 3: Parks and facilities that meet people's needs</b>	
<b>Objective</b>	<b>Key initiatives</b>
Ensure community facilities are safe, accessible and fit-for-purpose	<p>Advocate to the Governing Body to provide funding in the council's 10-year budget for refurbishment of:</p> <ul style="list-style-type: none"> <li>• Papatoetoe Town Hall</li> <li>• East Tāmaki Community Centre</li> <li>• Papatoetoe Chambers</li> </ul>
Colin Dale Park becomes a regional park	Advocate to the Governing Body for Colin Dale Park to become a regional park
Parks and facilities meet community needs for sports and recreation	<p>Advocate to the Governing Body to provide funding in Council's 10-year budget for:</p> <ul style="list-style-type: none"> <li>• Ngāti-Ōtara multisport centre</li> <li>• a new changing room/toilet block at Kingswood Reserve</li> <li>• a new artificial surface playing field at Papatoetoe Recreation Reserve</li> <li>• a new changing room/toilet block at Te Puke o Tara Sports Park</li> <li>• a new sand carpet playing surface at Rongomai Park</li> <li>• refurbish and upgrade Papatoetoe Centennial Pools</li> </ul>
	Progress scoping and implementation of Puhinui Reserve and Sandbrook Reserve Masterplans
	Complete the renewal of the Ōtara Creek footbridge

## **Whakaotinga 4: He taiao taketake hauora**

### **Outcome 4: Healthy natural environment**

**We enjoy attractive natural environments that are healthy and free from pests, litter and pollution.**

We want to increase people's knowledge about the health of our natural environment and share ways to take care of it. Over the next three years, we will fund and promote school environmental programmes and community clean-up projects (like "Adopt a Spot") in some of our special areas.

One example is Ōtara Lake. The lake is choked with mangroves growing on contaminated sediment and is a health hazard. We've developed the Ōtara Lake and waterways vision to let people know about the bad state of the lake and create momentum towards restoration. We will continue to work with our community groups, including the Ōtara Network Action Committee and the Ōtara Lake and Waterways Trust. We will also seek funding from the Governing Body, the government, Contact Energy, local businesses and philanthropic agencies for remediation of the lake.

You've told us you also want cleaner water in our streams and harbour. We will advocate for measures to reduce sediment and pollution in streams flowing into the harbour and work with other local boards, through the Manukau Harbour Forum, to improve the health of the Manukau Harbour. We will also work with community groups, Panuku Development Auckland and the Manurewa Local Board to make Puhinui Stream more attractive and accessible. We make a huge difference when we all work together. Over the last few years, 2000 volunteers have removed more than six tonnes of rubbish from the Puhinui Stream and helped plant 25,000 native plants along its banks. This massive community effort was nationally recognised in 2016 by winning the New Zealand River Awards' most improved river. We'll help keep this momentum going.

The board will encourage residents to get involved in local ecological programmes that reduce plant pests. We will work with the Governing Body to identify alternatives to herbicides to control plant pests on council land. We will also support local environmental initiatives and enterprises, including urban forest restoration.

We will contribute to local efforts to reduce the quantity of solid waste going to landfill, by partnering with the Governing Body and other local boards to create a Southern Resource Recovery Network.

#### **What you told us**

- "I have had so many issues with illegal rubbish dumping and our rates are constantly wasted on people dumping rubbish."

#### **Opportunities**

- Increase skills among the community to tackle problem plants and animals

- Work with community groups and schools to decrease the amount of waste ending up in our landfills by promoting recycling, reusing and reducing waste.

### Challenges

- Changing people’s understanding of how their actions affect their environment
- Remediation of Ōtara Lake bed is beyond the board’s resources; partnering with other agencies is crucial to fund this work.

<b>Outcome 4: Healthy natural environment</b>	
<b>Objective</b>	<b>Key initiatives</b>
Improve water quality in local streams, the Manukau Harbour and Tāmaki Estuary	Promote Ōtara Lake and waterways vision, and remediation
	Promote planting along the banks of Ōtara Lake/creek and Puhinui Stream, and Hayman Park
	Advocate to the Governing Body to research and implement methods to reduce sediment in streams that flow into harbours
	Work with stakeholders to support Manukau Harbour and Tāmaki Estuary research and cleanup
Minimise waste going to landfill	Advocate to the Governing Body for funding in the council’s 10-year budget to create a Southern Resource Recovery Network to divert waste from landfill (in partnership with other local boards)
	Fund community groups to lead recycling, litter clean-ups and environmental education programmes
	Encourage community action to achieve the regional commitment to Zero Waste Auckland 2040
Reduce plant and animal pests through safe neighbourhood action	Work with the Governing Body to raise community awareness about pest plants and animals

## **Whakaotinga 5: Hapori whaimana, whakarauhī me te tōnui tonu**

### **Outcome 5: Empowered, inclusive and prosperous communities**

**People in Ōtara-Papatoetoe are proud of their area, feel welcome and safe, support each other and have better access to transport.**

We all want our neighbourhoods to be well-connected and desirable places to live and visit.

You've told us we need to make streets and public spaces even safer, and we will continue our safety initiatives with the police and local community groups.

We will continue to support events and projects that encourage people to get more involved with their communities. A priority over the next three years is to work with local communities to strengthen their ability to realise their own aspirations, create and successfully stage their own events and campaigns. Examples include our teaching gardens and providing expert advice to community action groups working to reduce alcohol harm and other substance abuse. We are committed to promoting Smokefree environments and reducing smoking-related harm.

We also want to contribute to the economic wellbeing of our communities. Social enterprises e.g. businesses driven by a social mission, allow communities to realise their aspirations on their own terms. In partnership with The Southern Initiative we will encourage the development of more social enterprises, helping people make a living out of doing good in the community.

Under Whiria Te Muka Tangata / Māori Responsiveness Framework, the council has committed to strengthening Māori communities and their wellbeing. The board will contribute to this through its programmes for engagement and capacity building, especially by active involvement in rangatahi mentoring programmes. We will also continue to advocate for kaumatua housing projects in Ōtara-Papatoetoe.

We will support programmes and events that bring together our diverse communities, comprising over 100 different ethnic groups. In 2017 we established a local Ethnic Diversity Forum, to improve the engagement of ethnic communities with the local board, and we will build on that initiative.

We know how important cultural events and programmes are in strengthening cultural understanding. We will continue to fund and resource community arts, events and festivals. We have started planning for an annual ethnic diversity event that can be developed over time to become the signature event for our local board area.

Our support for traditional events such as the Santa Parade, flower shows Diwali, Chinese New Year, Polyfest, Matariki and ANZAC commemorations will continue.

Places like our Ōtara Music and Arts Centre, the Fresh Gallery, and libraries also contribute to building a sense of belonging and will continue to offer local artists and performers opportunities to showcase their talents. The Ōtara Library is also looking at new ways of generating interest and attracting new customers.

### **What you told us**

- “Too many outlets for alcohol and gambling”
- “In 10 years I would like cleaner and safer neighbourhoods.”

### **Opportunities**

- Help people and groups to do more for themselves e.g. teaching gardens, and expert advice to groups working to reduce alcohol harm
- Expand programmes to involve recent migrants in training and education programmes.

### **Challenges**

- While the crime rate has dropped, there is still a perception that Ōtara-Papatoetoe is not a safe place to be
- Barriers, such as language, cultural practices or transport, limit the involvement of many communities.

<b>Outcome 5: Empowered, inclusive and prosperous communities</b>	
<b>Objective</b>	<b>Key initiatives</b>
Celebrate heritage and cultural diversity of our communities	Establish a local Ethnic Diversity Forum, to improve the engagement of ethnic communities with the local board
	Welcome recent migrants and refugees and help them connect with their new home with events and activities
	Develop an annual ethnic diversity festival in Hayman Park
	Fund art exhibitions and initiatives that support local artists and reflect the area's diversity
	Fund local events, awards, parades and cultural celebrations
	Promote new road names that reflect local heritage and culture
Community capacity building	Fund programmes to teach people and groups the skills they need for effective governance of their organisations
	Fund programmes to teach people how to grow food through teaching gardens
	Provide advice to groups on how to apply for grants and make submissions on areas of social concern, such as homelessness, family violence, substance abuse and gambling
Promote better health and wellbeing in the community	Fund Smokefree and Zero Waste events
	Help resource community groups promoting health, safety and wellbeing programmes and events
	Continue no cost access to public pools for all, funded through a local targeted rate
	Advocate for the council's local alcohol policy to be made operative

Promote community economic wellbeing	Actively encourage businesses to employ local people, particularly Māori and Pasifika using the council's contracting process
	Partner with The Southern Initiative to provide advice and grants to help social enterprise start-ups
	Fund migrant business support programmes

## **Whakaotinga 6: Whakamānawa ana i te taiohi me te hunga kaumātua**

### **Outcome 6: Honouring youth and seniors**

**Youth and seniors are valued and can participate in work and community activities.**

We want to create opportunities for youth and seniors to realise their full life potential. We have a far bigger proportion of young people than Auckland generally and a fast-growing number of people over 65.

We believe Auckland's young people are a rich source of talent, ideas and new energy. We know that including them fully in the life and work of our communities benefits them individually and supports the growth of the city of the future; one that we will all be proud to belong to.

Finding secure employment is a major issue for those under 25 and one that concerns many of you. The social costs of unemployment are of great concern to the board. Our major initiative to support this is Youth Connections. Some of their programmes include an employer hub, JobFest, youth mentoring, leadership training and helping young people get their driver licences.

Youth Connections also promotes YouthFULL, an online platform helping young people get work-ready and secure entry level roles, and JobFest which brings together work-ready youth with youth-ready employers. We will continue to support local youth groups and listen to their advice about the needs and ideas of young people. We're currently working with our advisory group, TOPS (The Ōtara-Papatoetoe Squad) to improve our engagement with youth.

Other initiatives we support include the Tuia Rangatahi Mentoring Programme, the Civic Leadership Awards for secondary school students, and Junior Neighbourhood Support. The board is interested in exploring opportunities to create a youth hub.

The number of people over 65 living here is increasing. You told us that particular issues for seniors include housing, health, safety, social isolation, and access to public transport. We will help set up a seniors advisory group to advise the local board about these issues. We will continue to make grants and resources available to organisations helping seniors. We will also monitor and advocate for the interests of seniors living in council housing. This includes advocating to central government for more housing, and to Police and other agencies to improve their safety and wellbeing.

The board is keen to encourage younger and older generations to get together and share experiences and skills. One example of this is the Ōtara Skills Shed where seniors socialise and build craft and hobby projects, and share their skills with young people. We envisage recycling and resource recovery activities and small not-for-profit community enterprises will also operate from the skills shed. The board will continue working to establish a skills shed in Papatoetoe.

Research from The Southern Initiative shows parents with newborns and toddlers need activities and opportunities to connect with each other and plan regular social outings. We can assist by working with the Governing Body on improving the coordination of programmes offered at council facilities.

### **What you told us**

- "If I had \$50k I would establish a drop-in youth centre and offer support/a safe environment and a fun place to enjoy/socialise/share and empower one another"
- "Being older safety is a big issue. Safe footpaths, plenty of ambassadors in our town centre make all citizens feel safe"
- "Keep our wisdom active by partnering [seniors] with youth. A kaumatua/mokopuna relationship"

### **Opportunities**

- Using technology, such as charging stations for mobility scooters and WiFi, can help people of all ages become more independent

### **Challenges**

- Finding providers who match the learning needs of local youth and seniors in delivering programmes
- Encouraging youth and seniors to engage in local board conversations and decision-making.

<b>Outcome 6: Honouring youth and seniors</b>	
<b>Objective</b>	<b>Key initiatives</b>
Promote youth leadership and participation in employment, education, training and business	Continue to fund Youth Connections , including encouraging businesses to work with Youth Connections and The Southern Initiative to create employment
	Facilitate TOPS (The Ōtara-Papatoetoe Squad) to provide advice to the board on youth issues
	Continue mentoring programmes, including Ka Eke Poutama and Tuia Rangatahi
	Promote excellence through funding activities such as the youth leadership awards
Ensure seniors in our area have access to quality facilities, resources and activities	Help set up a seniors advisory group to advise the local board
	Continue to fund events and culturally diverse activities especially for seniors e.g. Christmas dinners, and bus tours of the local board area with a variety of themes
	Investigate the needs for spaces that are attractive to seniors, and implement as funding allows
	Work with community housing providers, the Governing Body and central government to promote social housing for seniors
Create opportunities for interactions between young and old	Partner with local businesses and community groups to stage combined events and programmes for youth and seniors

## **Whakaotinga 7: He māmā te haere noa**

### **Outcome 7: It's easy to get around**

**Everyone can easily get around on foot, cycle, bus, train and car.**

You have told us you would like to see better transport connections to help everyone get around. You asked for new rail connections from Manukau centre to Pukekohe and mass transport to the airport, less congestion and better walking, cycling and public transport options. The need for better footpaths was highlighted as a particular issue for elderly people. We will advocate for these, along with safety and accessibility for all, including the elderly and other special needs groups, as a priority. .

The board has long advocated to the Governing Body and Auckland Transport for direct rail connections from Manukau to the south and to the airport. Recently, a proposal to identify and protect a mass transit corridor from the airport to Botany via Manukau has been supported by the board, as a good first step.

The board has funding for some small local projects from the Local Boards Transport Capital Fund. In recent years, we have improved footpaths and street lighting in town centres with this money. We would like to do more, and will advocate to the Governing Body to double this fund to \$20 million per year.

Our new Greenways Plan proposes a network of specially designed pathways for cyclists and pedestrians. We will start to build some of these paths in the next three years, using our transport capital funding.

Major road construction projects are needed at some major intersections in Papatoetoe and Ōtara. We will advocate to Auckland Transport to make the dangerous Preston Road / East Tāmaki Road / Ormiston intersection their top priority.

For the most part, our role is limited to representing your views on transport priorities, and keeping these in front of the decision-makers. We will continue to put our time and energy into this because we understand how important it is to you.

#### **What you told us**

- “If I had \$10k I would provide accessible footpaths for disabled, elderly at Swaffield Road, going to Middlemore Hospital”

<b>Outcome 7: It's easy to get around</b>	
<b>Objective</b>	<b>Key initiatives</b>
Everyone can easily get around Ōtara-Papatoetoe on foot, cycle, car, bus and train	Advocate to the Governing Body to double the Auckland Transport Local Boards Transport Capital Fund to \$20 million per year provide funding in the 10-year budget
	Advocate to Auckland Transport to increase the number of bus shelters and to improve footpaths, pedestrian and bike routes
	Advocate to Auckland Transport to realign Preston Road / Ormiston Road and East Tāmaki Road intersection
	Advocate to Auckland Transport to realign Station Road/ Portage Road/ Gray Avenue intersection
	Work with Auckland Transport to allocate funding and develop priority routes through parks and other public spaces for cyclists and walkers, as identified in the Ōtara-Papatoetoe Greenways Plan
Rail connections with the wider region	Advocate to the Governing Body and Auckland Transport for route protection for mass transit, including light rail transit, from the airport to Manukau and on to Botany, as well as the southern spur rail connection to Pukekohe

## **Te whakatutuki i tā mātou mahere**

### **Carrying out our plan**

To deliver against the outcomes of our plan we will:

- prioritise our budget to focus on the initiatives in the plan
- make the best use of our assets such as our community centres and parks
- set direction for council staff who are responsible for delivering our annual work programme
- work with others, including community organisations and partners, to deliver projects and services
- represent your views on matters of local importance.

In some instances, our role is limited to representing your views on matters of local importance because we do not have the decision-making authority and/or funding to carry it out. When this is the case, we will use our time and energy to influence the relevant decision-maker. We do this by advocating on your behalf or making formal submissions, ensuring decision-makers are aware of your views and our support for them.

Budget information can be found on page 36.

### **Empowering communities**

We seek to empower and enable our communities. This means listening to what you want to achieve, directing council resources towards community aspirations, and supporting diverse communities to have an input into the things they care about and which matter uniquely to them.

We will prioritise activities led by the community, encourage and support people from all walks of life to actively participate in their community, and fully use their diverse talents, insights and contributions. We will work with others to enable our communities to achieve their goals.

### **Working with Māori**

Delivering on Auckland Council's commitment to Māori at a local level is a priority for local boards. The council is committed to meeting its responsibilities under Te Tiriti o Waitangi/the Treaty of Waitangi and its broader statutory obligations to Māori.

As part of this commitment, the board will continue to build and formalise its relationship with mana whenua. We will work and share information by engaging rangatira ki te rangatira, or chief to chief. Feedback from mana whenua on this plan confirmed the value of board and mana whenua representatives meeting regularly.

The board supports Whiria Te Muka Tangata / Māori Responsiveness Framework. This ensures the council’s policies and actions recognise and protect Māori rights and interests, and address and contribute to the needs and aspirations of Māori.

Since 2015, we have worked with mana whenua and local board representatives on Māori input into local board decision-making. This project has eight jointly agreed actions that form the basis of a shared work programme between participating mana whenua and local boards.

The board recently approved a relationship agreement template and process to enter into formal governance relationship agreements with mana whenua groups in the greater Auckland area.

We are continuing to develop opportunities for mana whenua to set and agree expectations, identify common ground and opportunities for collaborative support and partnership. Our goal is to develop more effective Māori participation in democracy, for example, through Te Ao Māori 101 training for local board election candidates, designed and delivered by mana whenua.

We are confident the outcomes in this plan will help build strong Māori communities, another of the framework’s goals.

We also have proposals specific to Māori. We are providing the land and significant funding for the rebuilding of the urban marae at Ngāti Ōtara Park (Te Rongo nui o Naki) and we are providing a site for a new national marae at Puhinui.

We will continue to support mana whenua in their customary kaitiaki role. We will support Māori priorities for protecting and restoring sites of cultural significance, Manukau Harbour, Tāmaki Estuary and other waterways. We will work with mana whenua in naming new council-owned facilities, roads and parks to reflect our local cultural heritage.

### **Mana whenua groups who have identified interests in the local board area**

<b>Iwi / Hapū</b>	<b>Mana whenua representative organisation</b>
Te Kawerau a Maki	Te Kawerau Iwi Tribal Authority
Ngāi Tai ki Tāmaki	Ngāi Tai ki Tāmaki Trust
Ngāti Te Ata Waiohua	Te Ara Rangatu o Te Iwi o Ngāti Te Ata Waiohua
Te Akitai Waiohua	Te Akitai Waiohua Iwi Authority
Te Ahiwaru Waiohua	Makaurau Marae Māori Trust
Ngāti Paoa	Ngāti Paoa Iwi Trust
Ngāti Whanaunga	Ngāti Whanaunga Incorporated
Ngāti Maru	Ngāti Maru Rūnanga Incorporated
Ngāti Tamaterā	Ngāti Tamaterā Settlement Trust

Ngāti Tamaoho	Ngāti Tamaoho Settlement Trust
Waikato-Tainui	Waikato-Tainui Te Kauhanganui Incorporated

# He kōrero take pūtea

## Funding information

The purpose of this section is to provide information on local board funding.

### How local boards are funded

Funding is allocated to local boards through the council's budget setting process. This involves the council's Governing Body adopting a 10-year budget every three years and an annual budget every year. Local board agreements, briefly described in page nine, make up part of the annual budget.

A financial overview for the Ōtara-Papatoetoe Local Board for the 2017/18 financial year is included in Appendix 1.

The council's budget setting process involves allocating funding gathered through revenue sources such as rates and user charges. It also involves setting levels of service for council activities and corresponding performance targets.

Details on levels of service for local activities are included in Appendix 2.

### Auckland Council's 2018-2028 10-year budget

In June 2018, the council's Governing Body will adopt the 2018-2028 10-year budget informed by local board plans. The 10-year budget will need to consider all funding needs for Auckland and balance these with the need to keep rates and other council charges affordable. This balancing act may impact local boards' ability to carry out all the key initiatives in their local board plans.

### Auckland Transport's Local Board Transport Capital Fund

Local boards can also access funding from Auckland Transport's Local Board Transport Capital Fund which is allocated to deliver small transport related projects.

The fund allocated to the Ōtara-Papatoetoe Local Board for 2017/18 financial year is \$595,000.

### How local boards spend their budget

Much of the budget available to local boards is required to keep our services going and maintain our local assets including parks, community centres, libraries and halls.

Local boards also have additional, discretionary funding they can spend on local projects or programmes that are important to their communities.

More information about local board budgets can be found in Auckland Council's Local Board Funding Policy on the council website.

The council is currently looking at ways to provide local boards with more flexibility over their budgets.

# Ngā Mema o tō Poari ā-Rohe o Ōtara ki Papatoetoe

## Your Ōtara-Papatoetoe Local Board Members

	Members' details
	<p><b>Lotu Fuli - Chairperson</b> Phone: 021 242 3713 <a href="mailto:lotu.fuli@aucklandcouncil.govt.nz">lotu.fuli@aucklandcouncil.govt.nz</a></p>
	<p><b>Ross Robertson - Deputy Chairperson</b> Phone: 027 492 3245 <a href="mailto:ross.robertson@aucklandcouncil.govt.nz">ross.robertson@aucklandcouncil.govt.nz</a></p>
	<p><b>Apulu Reece Autagavaia</b> Phone: 021 723 146 <a href="mailto:reece.autagavaia@aucklandcouncil.govt.nz">reece.autagavaia@aucklandcouncil.govt.nz</a></p>
	<p><b>Ashraf Choudhary</b> Phone: 021 799 573 <a href="mailto:ashraf.choudhary@aucklandcouncil.govt.nz">ashraf.choudhary@aucklandcouncil.govt.nz</a></p>
	<p><b>Mary Gush</b> Phone: 021 287 8800 <a href="mailto:mary.gush@aucklandcouncil.govt.nz">mary.gush@aucklandcouncil.govt.nz</a></p>

<b>Members' details</b>	
	<p><b>Donna Lee</b></p> <p>Phone: 021 285 6611</p> <p><a href="mailto:donna.lee@aucklandcouncil.govt.nz">donna.lee@aucklandcouncil.govt.nz</a></p>
	<p><b>Dawn Trenberth</b></p> <p>Phone: 021 729 302</p> <p><a href="mailto:dawn.trenberth@aucklandcouncil.govt.nz">dawn.trenberth@aucklandcouncil.govt.nz</a></p>

# Appendix One

## Financial overview

Income, expenditure and capital investment by local activities for the period 1 July 2017 to 30 June 2018

<b>Annual Plan Financials</b>	<b>2017/18 (\$000s)</b>
<b>Operating revenue</b>	
Local community services	356
Local parks, sport and recreation	3,549
Local planning and development	
Local environment services	
<b>Total operating revenue</b>	<b>3,905</b>
<b>Operating expenditure</b>	
Local community services	6,218
Local governance	1,392
Local parks, sport and recreation	8,227
Local planning and development	1,098
Local environment services	110
<b>Total operating expenditure</b>	<b>17,045</b>
<b>Net operating expenditure</b>	<b>13,140</b>
<b>Capital expenditure</b>	
Local community services	1,999
Local governance	
Local parks, sport and recreation	4,369
Local planning and development	
Local environment services	
<b>Total capital expenditure</b>	<b>6,368</b>

## Appendix Two

### Local activities and levels of service

Local board responsibilities, provided for directly in legislation or allocated to boards, are summarised into local activities. These are described in the table below, along with levels of service statements.

More information regarding of levels of services, including performance measures and performance targets, can be found in the Ōtara-Papatoetoe Local Board Agreement 2017/2018. This is available on the council website.

Local activities	Levels of service statements
<p>Local parks, sport and recreation</p> <p>This group of activities covers management and provision of local parks and open space and recreation activities for both passive and active recreation</p>	<p>Provide a range of recreational opportunities catering for community needs on local parks, reserves and beaches</p> <p>Provide sports fields that are fit for purpose and cater for community needs</p> <p>Provide programmes and facilities that ensure more Aucklanders are more active more often</p>
<p>Local community services</p> <p>This group of activities contributes to improved community outcomes by providing places and spaces for the community to learn and recreate and by integrating arts and culture into the everyday lives of Aucklanders. Key activities include locally delivered Libraries and Information (Libraries) and Arts, Community and Events services</p>	<p>Provide safe, accessible, welcoming library facilities that support the delivery of quality learning programmes and services relevant to local communities</p> <p>Enable Aucklanders and communities to express themselves and improve their wellbeing through customer centric advice, funding, facilitation and permitting</p> <p>Deliver a variety of events, programmes and projects that improve safety, connect Aucklanders and engage them in their city and communities</p> <p>Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities</p>
<p>Local planning and development</p> <p>This group of activities covers local business area planning, local street</p>	<p>Develop local business precincts and town centres as great places to do business</p>

Local activities	Levels of service statements
<p>environment and town centres and local environment and heritage protection</p>	
<p>Local environmental management Local environmental management activities work in partnership with locally based communities and iwi to deliver enhanced environmental outcomes (with a focus on indigenous biodiversity, healthy waterways and sustainable living) that contribute to Māori, community wellbeing and economy</p>	<p>Provide leadership &amp; support to protect and conserve the region's natural environment, historic heritage and Māori cultural heritage</p>
<p>Local governance Activities in this group support our 21 local boards to engage with and represent their communities, and make decisions on local activities. This support includes providing strategic advice, leadership of the preparation of local board plans, support in developing the Local Board Agreements, community engagement including relationships with mana whenua and Māori communities, and democracy and administrative support</p>	<p>The measures for this group of activities are covered under the Regional Governance group of activities in the Long-term Plan 2015-2025 where the survey measures determine participation with Auckland Council decision-making in general. This includes local decision-making. There are no significant changes to the measures or targets for 2017/2018</p>