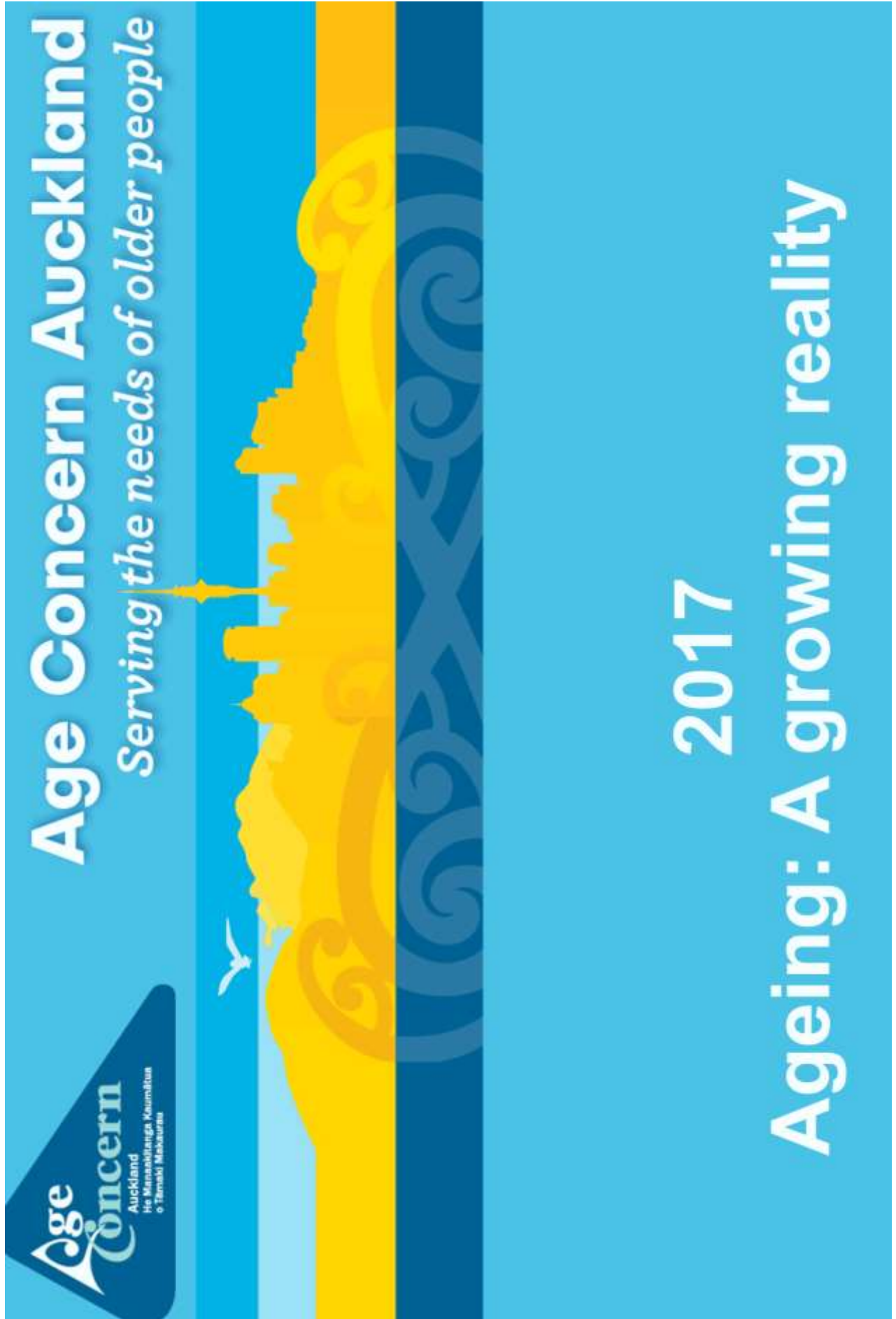


Date: Wednesday 22 November 2017
Time: 4.00pm
Meeting Room: Western Springs Community Hall, Hall
Venue: 956 Great North Road, Western Springs

Albert-Eden Local Board

OPEN MINUTE ITEM ATTACHMENTS

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Age Concern Auckland
Serving the needs of older people

Ageing: A growing reality
2017

Age Concern
Auckland
He Manaakitanga Kaumaitua
o Tamaki Makaurau

Who are we?

The vision of Age Concern Auckland is for older people to live a valued life in an inclusive society.

We are committed to promoting wellbeing, rights, respect and dignity for older people.



Ageing: A Growing Reality

People aged 65+
living in Auckland...



Our Services: Mitigating the detrimental impact of loneliness and isolation



ACCREDITED VISITING SERVICE (AVS)

- ~20,000 Aucklanders over 65 are lonely and isolated
- A lack of social ties confers vulnerability
- 278 Volunteer visitors gave 13,000 hours in the last year



TOTAL MOBILITY SCHEME

- We issued 2,883 TM cards in the last year
- 33% of over 65s sight accessible transport as a key issue
- 56% cannot participate in their community due to mobility and/ or transport

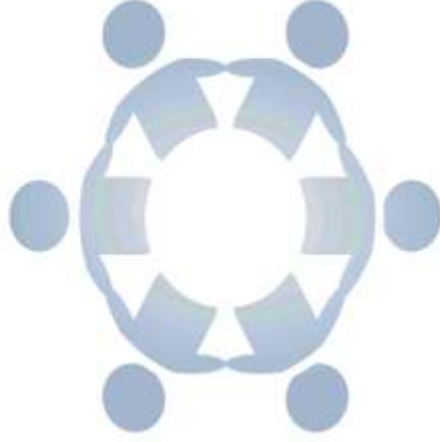
Our Services: Actively promoting the principles of Positive Ageing



HEALTH PROMOTION & COMMUNITY EDUCATION

10% of over 65s in Auckland sight “Access to services” as an issue due to digital technology

888 individuals attended our Ageing Well workshops last year, which includes Tech for Seniors



ADVOCACY AND LOBBYING

Age Concern Auckland actively engages with local and national bodies to highlight issues facing a growing population of over 65s including abuse, neglect and accessibility to social and health services and housing



Our Services: Actively supporting and empowering the most vulnerable older people within our communities



ELDER ABUSE & NEGLECT PREVENTION

- 1 in 10 over 65s will experience some form of elder abuse & neglect
- That's almost 20,000 Aucklanders aged over 65
- 566 accessed our service in the last year - a 70% increase in referrals on last year
- Several thousand still out there in need of help



SOCIAL WORK

- 478 accessed our service last year
- Needs range from assistance with severe hoarding, mental health challenges, self and home neglect and not knowing where to turn to for assistance with "basic" tasks e.g. closing down utility accounts, going to WINZ or HNZ
- 81% of over 65s still prefer snail mail, these tasks are challenging in an extremely digital world



Our services aim to

- Reduce Social Isolation and Loneliness
- Prevent Elder Abuse and Neglect
- Maximise the independence of older people
- Promote positive ageing strategies so people can age in place
- Inform local bodies on issues of concern so older people are represented in their communities



Elder Abuse, Social Isolation and Loneliness

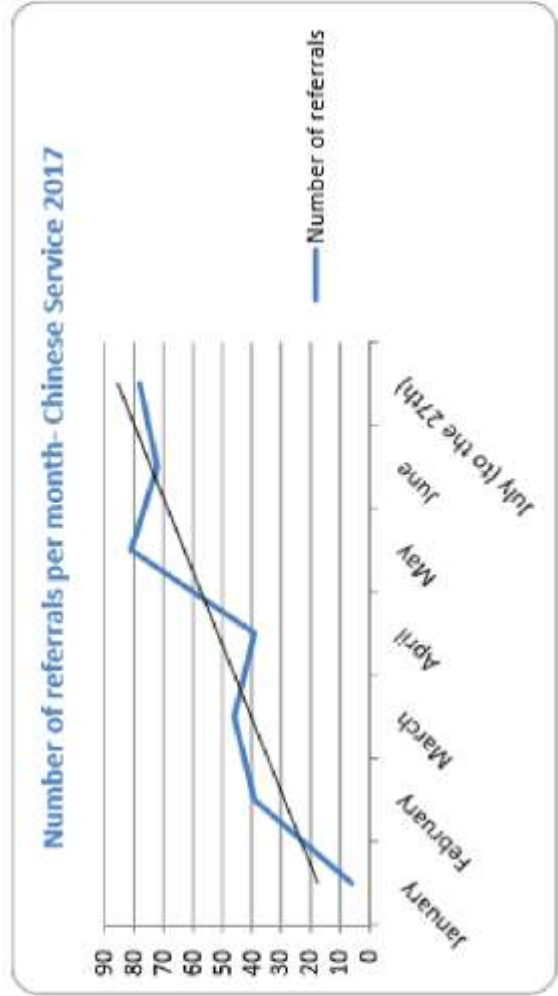
- Awareness is increasing
- So is the demand on our services (70% this year)
- Auckland's diversity: Demand for culturally and linguistically appropriate social services
- We are evolving as an organisation to meet these changing needs





Evolving to meet changing needs

- Age Concern Auckland Asian Service (ACAKAS)- Launched January 2017
- IMPACT and DEMAND- over 700 have accessed this service in the 6 months since launch.



Local Body Engagement

1. Mobile Clinics- Increase community engagement and accessibility
2. Awareness events
 - World Elder Abuse Awareness Day (June 15th)
 - IDOP (October 1st)
 - Auckland Arts Festival (March 2018)
3. Funding

