

**Date:** Wednesday 13 December 2017  
**Time:** 6.00pm  
**Meeting Room:** Whau Local Board Office  
**Venue:** 31 Totara Avenue  
New Lynn

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## Whau Local Board

# OPEN MINUTE ITEM ATTACHMENTS

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<b>ITEM</b>	<b>TABLE OF CONTENTS</b>	<b>PAGE</b>
<b>8.2</b>	<b>Deputation: Ageing - A growing Reality</b>	
	A. Age Concern General Presentation	3
<b>8.3</b>	<b>Deputation: The Auckland Performing Arts Centre</b>	
	A. The Auckland Performing Arts Centre presentation	11
<b>16</b>	<b>10-year Budget 2018-2028 consultation</b>	
	A. Local content for consultation	17
	B. Local supporting information for consultation	19

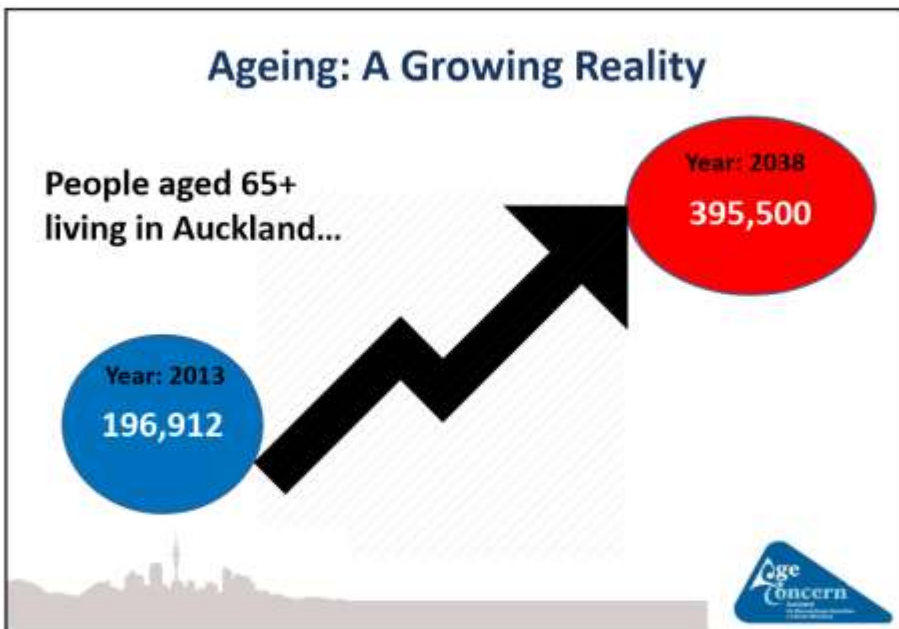


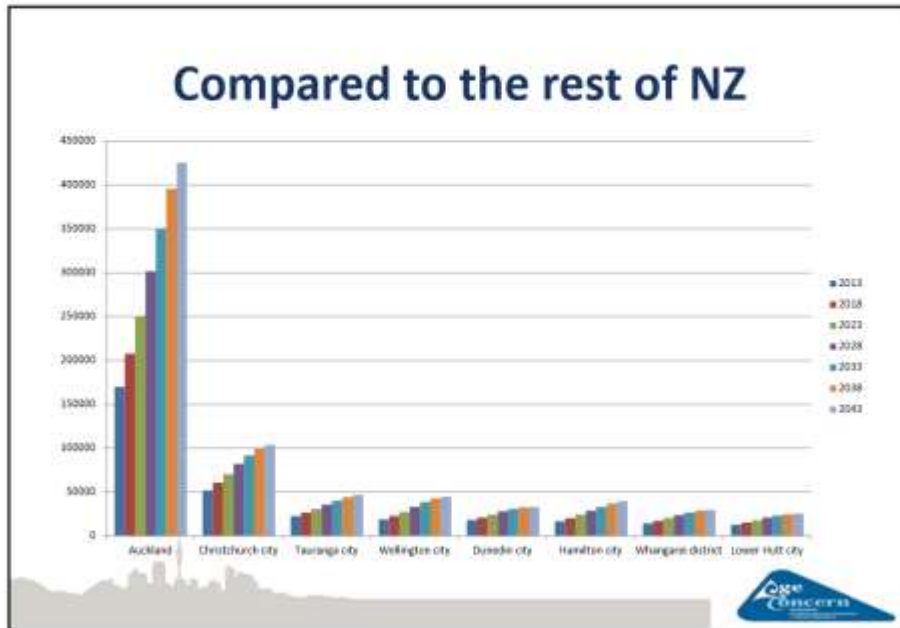


### Who are we?

The vision of Age Concern Auckland is for older people to live a valued life in an inclusive society.

We are committed to promoting wellbeing, rights, respect and dignity for older people.





### Our Services: Mitigating the detrimental impact of loneliness and isolation



**ACCREDITED VISITING SERVICE (AVS)**

- ~20,000 Aucklanders over 65 are lonely and isolated
- A lack of social ties confers vulnerability
- 278 Volunteer visitors gave 13,000 hours in the last year



**TOTAL MOBILITY SCHEME**

- We issued 2,883 TM cards in the last year
- 33% of over 65s sight accessible transport as a key issue
- 56% cannot participate in their community due to mobility and/ or transport

### Our Services:

## Actively promoting the principles of Positive Ageing



**HEALTH PROMOTION & COMMUNITY EDUCATION**

- 10% of over 65s in Auckland sight "Access to services" as an issue due to digital technology
- 888 individuals attended our Ageing Well workshops last year, which includes Tech for Seniors



**ADVOCACY AND LOBBYING**

Age Concern Auckland actively engages with local and national bodies to highlight issues facing a growing population of over 65s including abuse, neglect and accessibility to social and health services and housing



### Our Services:

## Actively supporting and empowering the most vulnerable older people within our communities



**ELDER ABUSE & NEGLECT PREVENTION**

- 1 in 10 over 65s will experience some form of elder abuse & neglect
- That's almost 20,000 Aucklanders aged over 65
- 566 accessed our service in the last year - a 70% increase in referrals on last year
- Several thousand still out there in need of help



**SOCIAL WORK**

- 478 accessed our service last year
- Needs range from assistance with severe hoarding, mental health challenges, self and home neglect and not knowing where to turn to for assistance with "basic" tasks e.g. closing down utility accounts, going to WINZ or HNZ
- 81% of over 65s still prefer snail mail, these tasks are challenging in an extremely digital world







- ### Our services aim to
- Reduce Social Isolation and Loneliness
  - Prevent Elder Abuse and Neglect
  - Maximise the independence of older people
  - Promote positive ageing strategies so people can age in place
  - Inform local bodies on issues of concern so older people are represented in their communities
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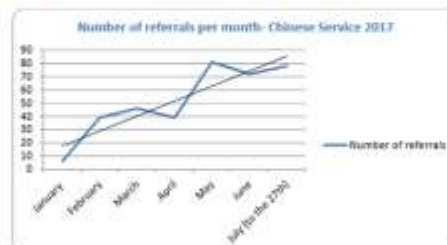
## Elder Abuse, Social Isolation and Loneliness

- Awareness is increasing
- So is the demand on our services (70% this year)
- Auckland's diversity: Demand for culturally and linguistically appropriate social services
- We are evolving as an organisation to meet these changing needs



## Evolving to meet changing needs

- Age Concern Auckland Asian Service (ACAKAS)- Launched January 2017
- IMPACT and DEMAND- over 700 have accessed this service in the 6 months since launch.





## Local Body Engagement

1. Mobile Clinics- Increase community engagement and accessibility
2. Awareness events
  - World Elder Abuse Awareness Day (June 15<sup>th</sup>)
  - IDOP (October 1<sup>st</sup>)
  - Auckland Arts Festival (March 2018)
3. Funding











**MANY  
PEOPLE  
RELY ON TAPAC**

*"My granddaughter comes to classes at TAPAC. TAPAC is easily accessible and the classes are great. TAPAC is truly a unique place and we love going there".*

— ANA HIINI  
(MĀORI/PAKEHA, AVONDALE)

*"TAPAC is critically important. It is the glue to the social fabric that is the new multi-cultural New Zealand".*

— TERA ONLY  
(EURASIAN, NEW LYNN, 'CULTURE CLASH')

**WE PERFORM**

<b>129</b>	<b>9,791</b>
Performances	Audience













## Consultation document

### Local board priorities

This section sets out the key local priorities, including the key advocacy project<sup>1</sup>, for each local board area for 2018/2019. We are seeking your feedback on whether we have got these priorities right.

For more information about the priorities for your local area, please see section XX of the supporting information for this consultation document. For more information about activities delivered in your local area, see section XX of the supporting information of this consultation document.

Local Board	Key priorities
Whau	<ul style="list-style-type: none"><li>• Advocate to the Governing Body to include funding for a pool and recreation centre for the Whau in the 10-year Budget</li><li>• strengthen and connect our diverse communities delivering on our ethnic peoples plan</li><li>• seek increased care and protection for our significant trees<ul style="list-style-type: none"><li>• work closely with BIDs and foster quality town centre development and improvements to local transport centres</li></ul></li><li>• look at new projects that move Whau to “lower carbon” living</li></ul>

<sup>1</sup> Local boards advocate to the Governing Body for funding for projects that cannot currently be accommodated in local budgets. A key advocacy project has been identified by each local board as its highest priority for consideration in the 10-year budget.



## Supporting information - local board priorities

Each year we plan the projects and initiatives we will deliver in your local board area. These are based on our 2017 Local Board Plan, which sets our three-year direction. We are seeking your input on our proposals for the 2018/2019 financial year.

### a) 3.1 Whau Local Board

#### b) Draft message from the Chair

Having recently completed our local board plan 2017, we are now developing the annual budget to deliver the plan for the 2018/2019 year. This covers a wide range of activities including library programmes, parks, events, grants, environmental restoration, neighbourhood development and recreation.

Our future focus is on:

- town centre developments in Avondale and New Lynn
- park improvements across the Whau particularly in Blockhouse Bay, Green Bay and Kelston
- a replacement, expanded Avondale community facility
- programmes to reduce water pollution and to plant more trees
- local cycling and walking connections including Te Whau Pathway and the New Lynn to Avondale shared path
- neighbourhood events and projects in Bollard-Methuen Road, Glenavon and Green Bay

We are also looking how we can encourage more local businesses and jobs as well as looking at what we can do locally to support the Government's initiative's to address climate change.

A major focus will be advocating to the Governing Body for funding for a Whau pool and recreation centre in the 10-year Budget.

Please have your say on our proposals through our submission forms and at our meetings. I can assure we do listen.

#### c) What we propose in your local board area in 2018/2019

We plan to invest \$16.8 million to renew and develop assets and \$11.6 million to maintain and operate assets as well as provide the local programmes and initiatives that you've told us are important.

#### d) Regarding our assets we will:

- Construct a replacement community facility in Avondale

- Upgrade playgrounds including Archibald and sports fields at Olympic Park, Blockhouse Bay Recreation Reserve, Brains Park and Ken Maunder Park
- Develop Te Whau Pathway boardwalks and renew park walkways in Tony Segedin, Blockhouse Bay Recreation, Rizal, Taramea and Waititi reserves
- Renew park car parks at Golf Road Domain and Wingate Reserve and fences at Blockhouse Bay Recreation and Beach Reserves

We also plan to:

- strengthen and connect our diverse communities
- seek increased care and protection for our significant trees
- work closely with BIDs and foster quality town centre development and improvements to transport centres
- look at new projects that move Whau to “lower carbon” living

**e) Our key advocacy project**

Our advocacy focus is for a new pool and recreation centre in the Whau to fill the gap between neighbouring services in Mount Albert and Henderson.

The facilities in our neighbouring communities are often over crowded already and with large increases in our population expected, suitable land is fast disappearing.

We will advocate to the Governing Body to include funding for a community pool complex, including exercise rooms and two indoor courts, in the 10-year Budget. Due to the high need, we would like funding to be in the first five years of the budget.

**f) What do you think?**

Have we got our priorities right?

Do you support building the Whau pool and recreation centre?

What should the board focus on to strengthen and connect our diverse communities?

How should the Board progress increased care and protection for our significant trees?

What would make our town centres and our transport centres outstanding?