



Great Barrier Island Community Health Trust

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Accountability Funding Report

July 1 – December 31

2017

Report to

Great Barrier Local Board

Hector Sanderson Road

Claris, GBI

Report prepared by

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Date: 16.01.18

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Hector Sanderson Road
Claris, Great Barrier Island

Accountability Funding Report for the period of: 1 July 2017 – 31 December 2017

1) Summary/ snapshot

- The Community Worker Project (CWP) embraces **4 specific social service sectors**:
 - Referral / informative / advisory e.g. to Law Centre, to Women's Refuge, to gay support line
 - Logistical support to access professional service providers e.g. First Aid training, Victim Support, Educational access / issues
 - Navigation / advocacy with government services (e.g. Ministry of Health, Ministry of Social Development)
 - Emergency / crisis support, including targeted crisis funding
- The CWP focus is firmly with on-island community development and support for capacity building in partnership with mana whenua

Outputs / Snapshot

- **Aging:** 45% of resident population is 55+ years [Osborn, B 2015].
 - **HIGHLIGHT:** 65 + As people move onto NZ Super, they often become more financially secure. This may seem counter intuitive, however, at present Job Seeker Support income for a single adult living alone is \$11,000 p a. National Super for the same circumstances is \$22,000 pa.
 - **Challenge:** more people attending tertiary care clinics each month: requiring increased assistance with travel arrangements: multiple repeat travel arrangements per person, increase in need for support people to travel with patient. Additional immediate fly-offs (due to medical event) requiring investment in time / support paperwork

2) Progress to Date / specific projects and outcomes

Project Name	Project objective	Progress so far/ key performance indicators (figures/ stats)	Summary of outcomes – what difference has your organisation made?	Highlights and challenges	Looking forward- how you will improve on what you're doing over the next 6 months?
<p>Medical Alarm project</p> <p>New technology introduced by St John Ambulance enabled medical alarms to function across local land-line and cell phone networks</p>	<p>Residents able to stay in their own homes</p> <p>"Aging in Place"</p>	<p>21 households connected in relation to medical need.</p> <p>CW provided liaison / networking between medical information concerning those in need and St John</p> <p>CW liaison with Senior Services (WINZ) for payment reimbursement to individuals where applicable</p> <p>Liaison for additional top up from AFSG under specific circumstances</p>	<p>People are supported to make safer choices</p> <p>People are connected to services</p> <p>People able to remain in their homes longer</p>	<p>Highlight: Individual / whanau celebration / relief at this important connection allowing them further independence</p> <p>Challenge: Coordinating hosting St John technician to remote locations / ensuring appropriate whanau are present to understand the process.</p>	<p>Net work extends now more slowly as the main persons at risk have been provided with alarms</p> <p>Ensure a full understanding that not every person will qualify for financial assistance</p> <p>Continue to liaise with St John and individuals as needed</p>
<p>Emergency off Island care packs</p>	<p>Amelioration of hardship for people traveling in an emergency.</p> <p>Geographic isolation creates additional barriers for injured or medical 'evacuees' and their families.</p>	<p>CW organises care packs and tops up necessities as needed, from specific funds raised in community.</p> <p>CW liaises with medical staff / patient / whanau as needed</p>	<p>Residents are supported at time of emergency. Individuals are ensured of basic clothing, toiletry needs, and funding until relatives can arrange to take over.</p>	<p>Highlight: Resident returns with extra 'bits' to contribute to the emergency packs and a big thank you for the service!</p> <p>Challenge: working with whanau in trauma, ascertaining and trying to provide appropriate assistance. (no large size track pants! Oops)</p>	<p>Care packs and funding are available for emergency staff to access out of hours (and all staff know where and that it is available)</p> <p>Residents understand that this is available to all given particular urgent circumstances</p>
<p>Ka piki te ora ka hua te pai ki tatou iwi.</p> <p>Our people thrive, and life is good</p>	<p>On-going support.</p> <p>CWP provides the best support for all our people.</p>	<p>Trust</p> <p>Confidentiality</p> <p>Longevity</p> <p>Delivery</p>	<p>Outcomes are that people thrive, that life is as good as we can possibly manage with the resources at the table</p>	<p>Life is challenging – in a small, rural and very isolated community with no reticulated services, there are times it is overwhelming. Crisis care and on-going support is essential for wellbeing.</p>	<p>Reassure that the service has no religious, political or ethnic partiality and it is a confidential and independent service.</p>

Community Worker Report

July 1 – December 31, 2017 6 Month Statistics

REF	SERVICE	NOTES	Person Numbers Year to date	Total Engagements Year to Date
A	Advisory Services Referrals Accessing Support	<p>Referrals</p> <ul style="list-style-type: none"> • Support lines (e.g. gay, youth, law centre, grand-parenting) • Counselling Services <p>Advocacy</p> <ul style="list-style-type: none"> • Telephone, email, letter (with person / specifically authorised by them) as voice, as information recorder, as question asker, 	32	29
B	Logistical support Access professional service providers (on Island)	<ul style="list-style-type: none"> • Health: health promotion, support physical access, empower • Police: liaison including Victim Support, support as requested • Education: Correspondence school supervisors liaison / support, educational initiatives, advocacy for improvements to services and / or costs 	26	25
C	Navigation/Advocacy with Government Support Services (off Island)	MOH, MSD + Corrections, ACC, IRD, Justice: Total	618	486
D	Emergency Funding Support	<p>Crisis support</p> <ul style="list-style-type: none"> • Listening / reassuring / financial assistance • Families in Crisis / Home Help liaison (AFSG) • Food Box (St John's) • Ref Counselling (see A) • Ref AA / NA support • Ref Marae Support 	31	27
REF	TOTALS		707	567

						Year to Date
	Number of Food Boxes distributed					23
<i>REF</i>			North Year to Date	Centre Year to Date	South Year to Date	
	Geographic Demand for services Total Person Contacts 6 monthly		129	287	229	
		<i>Overall stats trend to three areas being equally represented per capita (North, Centre, South settlement areas) TOTAL</i>				

Insight Brief:

<i>REF</i>	<i>Service</i>	<i>Notes</i>	<i>Events / Participation</i>
E	Capacity Building		AFSG meetings x5
F	Manawhenua interaction		North clinic x 10, Hui Motairehe Dec 1