**Hibiscus and Bays Local Board**

**OPEN MINUTE ITEM ATTACHMENTS**

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Hibiscus & Bays landslide remediation
Ross Roberts / Paul Klinac
Slip locations

- St Anne’s Hall car park
- Lotus Walk
- Crows Nest Walk
Lotus Walk
Crows Nest
Hello from
CAB Hibiscus Coast
Deputation to Hibiscus and Bays Local Board

21 February 2018
Aims of CAB

- To help people, through skilled interviewing and advice to understand their rights and to empower them to achieve the best outcomes appropriate to their issues or needs.
- Exert a responsible influence on the development of social policies and services both nationally and locally.
- In 2017 we assisted 8913 clients.
- Offer daily JP services and two free legal clinics monthly.
- Most common enquiries are Tenancy, Neighbours, Employment, Separation, Custody...
- Most challenging enquiry in terms of providing support is Emergency Accommodation.
Interesting Case Examples

1. Client announced that he wanted to sue Auckland Council. The problem is that they move river silt on to the beach when sand has been washed away by storms. This then blows in the wind, causing dust in his garden and property as well as onto the road etc.

What we did

We advised client to try other avenues before suing the Council. Since he had taken no action yet, he should make a formal complaint to the council. Also gave name and contact details of Local Board member.
2. Client’s 18 year old son was charged by the police over the weekend for having drugs (cannabis?) in his car. Advice required on what to do. Court date is in less than two weeks.

What we did:-
Advised that there is a duty lawyer at the court who can advise on the day of the court appearance - arrive early to take advantage of this. The legal aid situation depends on whether the charge has a possible 6 month or more imprisonment. Provided contact details for Youth Law and advised her or her son to contact them.
New Initiatives

- Client feedback trial which commenced on 19 February
- Compilation of new bureau brochure, both hardcopy and electronic, towards promotion of services
- A nationwide adoption of a new and improved electronic database which should come into effect later this year

Challenges / Focus Areas

- Bureau refurbishment with greatly improved work spaces
- Further profiling of services
Challenges / Focus Areas

- Bureau refurbishment allowing greatly enhanced spaces which will benefit both clients and bureau staff
A very big thank you to Auckland City Council and Hibiscus Coast & Bays Local Board for ongoing support.