Date: Tuesday 13 March 2018  
Time: 9.30am  
Meeting Room: Reception Lounge  
Venue: Auckland Town Hall  
301-305 Queen Street  
Auckland

Komiti Taiaro ā-Hapori Hoki / Environment and Community Committee

OPEN ATTACHMENTS

ADDITIONAL ATTACHMENTS UNDER SEPARATE COVER

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Note: The attachments contained within this document are for consideration and should not be construed as Council policy unless and until adopted. Should Councillors require further information relating to any reports, please contact the relevant manager, Chairperson or Deputy Chairperson.
Memo

To: Mayor Phil Goff, Councillors, Independent Maori Statutory Board Members, Executive Leadership Team

Cc: Jacques Victor, GM - Auckland Plan Strategy & Research

From: Koro Dickinson, Manager Global Partnerships and Strategy Unit (GPS)

Subject: Global Engagement Activity Update – March 2018

Summary

The purpose of this memo is to outline Auckland Council’s key upcoming global engagement activity during the month of March 2018. It notes key activity undertaken last month and outcomes achieved through this activity.

Action: for information

<table>
<thead>
<tr>
<th>Date</th>
<th>Key Activity – March 2018</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-4 Mar</td>
<td>Auckland Lantern Festival (ATEED-led)</td>
<td>Auckland</td>
</tr>
<tr>
<td>7 Mar</td>
<td>Visit by President Jin of the Asian Infrastructure Investment Bank</td>
<td>Auckland</td>
</tr>
<tr>
<td>2 Mar</td>
<td>Australia New Zealand Leadership Forum participation by ATEED CEO</td>
<td>Sydney</td>
</tr>
<tr>
<td>27 Feb -18 Mar</td>
<td>Volvo Ocean Race Auckland leg visit and accompanying events</td>
<td>Auckland</td>
</tr>
<tr>
<td>15 Mar</td>
<td>Visit by Volnei José Morastoni, the Mayor of Itajaí (the Brazilian city that will host the next leg of the Volvo Ocean Race) and delegation</td>
<td>Auckland</td>
</tr>
<tr>
<td>15 Mar</td>
<td>Roundtable discussion on impacts of climate change with Adrienne van der Sar, Deputy Director of the Delta Committee of the Netherlands</td>
<td>Auckland</td>
</tr>
<tr>
<td>15-16 Mar</td>
<td>Visit by Mr Anutin Charnvirakul - Thai politician and business leader to learn about Auckland’s experience in renewable energy use and infrastructure development</td>
<td>Auckland</td>
</tr>
<tr>
<td>20-29 Mar</td>
<td>Councillor Chris Darby visiting Taiwan at the official invitation by the Taipei Economic and Cultural Office in Auckland</td>
<td>Taiwan</td>
</tr>
<tr>
<td>28 Mar</td>
<td>Visit by Asian Pacific Children’s Conference “Mission Project” delegation from Fukuoka, Japan</td>
<td>Auckland</td>
</tr>
</tbody>
</table>

Key Activity - February 2018

The following is a list of key global activity facilitated by GPS and outcomes achieved:

<table>
<thead>
<tr>
<th>Date</th>
<th>Activity</th>
<th>Location</th>
<th>Outcome</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-2 Feb</td>
<td>Visit by the inaugural Australian Indigenous Business Delegation focused on Māori economic development</td>
<td>Auckland</td>
<td>• Supported Auckland Council group engagement with the delegation and facilitated The Southern Initiative participation on social procurement - in particular He Waka Eke Noa.</td>
</tr>
<tr>
<td>1 Feb</td>
<td>Mayor hosted the welcome reception for 2018 APEC Business Advisory Council (ABAC) meeting</td>
<td>Auckland</td>
<td>• Provided an overview of Auckland Council’s role and outlined Auckland’s key global engagement priorities.</td>
</tr>
<tr>
<td>Date</td>
<td>Event Description</td>
<td>Location</td>
<td>Notes</td>
</tr>
<tr>
<td>------------</td>
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</tr>
<tr>
<td>7 Feb</td>
<td>Wahidullah Waissi, Ambassador of Afghanistan to New Zealand called on Auckland Council</td>
<td>Auckland</td>
<td>Provided an overview of Auckland Council’s key priorities. Welcomed further engagement with the Afghan Community in Auckland.</td>
</tr>
<tr>
<td>12 Feb</td>
<td>UK Minister of State for Asia and the Pacific, Mark Field called on Mayor Goff</td>
<td>Auckland</td>
<td>Gained insight into geo-political issues in Asia-Pacific and future opportunities for collaboration between UK and NZ.</td>
</tr>
<tr>
<td>13-14 Feb</td>
<td>Japanese special needs student delegation from Kakogawa called on Councillor Wayne Walker</td>
<td>Auckland</td>
<td>Reinforced the partner city relationship between Auckland and Kakogawa. Enhanced the students’ confidence through their Auckland engagements.</td>
</tr>
<tr>
<td>19 Feb</td>
<td>The Lord Mayor of London, Alderman Charles Bowman called on Mayor Goff</td>
<td>Auckland</td>
<td>Discussed opportunity to collaborate with City of London on FINTECH, cybersecurity, infrastructure development and green finance.</td>
</tr>
<tr>
<td>Week of 20 Feb</td>
<td>Facilitated Sky Tower’s participation in Guangzhou’s ‘Worldwide Tower Light-up Project’ to celebrate the Chinese Spring Festival</td>
<td>Auckland</td>
<td>Acknowledge the Auckland-Guangzhou city partnership and helped to enhance Auckland’s global visibility.</td>
</tr>
<tr>
<td>20 Feb</td>
<td>Mayor of Toyota City, Japan called on Deputy Mayor Cashmore to promote 2019 Rugby World Cup in Japan</td>
<td>Auckland</td>
<td>Promoted the sport exchange between Japan and Auckland. Best practice sharing of Auckland’s experience in hosting RWC 2011.</td>
</tr>
<tr>
<td>20 Feb</td>
<td>The State Minister for Foreign Affairs of Japan called on Mayor Goff</td>
<td>Auckland</td>
<td>Noted the involvement of the Obayashi Corporation in the Waterview Tunnel project and opportunities for Japanese investment in Auckland’s infrastructure. Discussed the collaboration opportunities along with the sporting events to be held in Japan.</td>
</tr>
<tr>
<td>23 Feb</td>
<td>Courtesy call on Mayor Goff by the Australian High Commissioner, H.E. Mr Ewen McDonald</td>
<td>Auckland</td>
<td>Discussed major infrastructure, funding to meet growth demand and other key challenges.</td>
</tr>
<tr>
<td>26 Feb</td>
<td>Roundtable with Finland’s Minister of Economic Affairs Mika Lintila and accompanying Smart City focused trade delegation</td>
<td>Auckland</td>
<td>Opportunity to engage in best practice exchange with an innovative global economy and learn from leading actors in the Smart City space including Nokia and VTT.</td>
</tr>
<tr>
<td>26 Feb</td>
<td>Tripartite Reunion and ASB Lantern Forum</td>
<td>Auckland</td>
<td>Over 300 attendees were informed and inspired by new thinking, connections and business between Auckland and China. Mayor Goff’s speech promoted Auckland as a great place to live, work and invest, and emphasised the importance of strong Auckland-China relationship.</td>
</tr>
</tbody>
</table>

**Next steps**

- The Global Partnerships and Strategy Unit will provide an update on key global activity each month.
- Requests for additional information or enquiries about the information listed above can be directed to Tao Chen, Advisor Global Partnerships and Strategy; [tao.chen@aucklandcouncil.govt.nz](mailto:tao.chen@aucklandcouncil.govt.nz) Mobile: 021 853 948).
Memorandum

To: All Councillors

Cc: Jim Quinn, Chief of Strategy


From: Dave Allen Manager, Natural Environment Strategy

Purpose

Summary
- The State of Our Gulf report, prepared by the Hauraki Gulf Forum will be publically released on Friday 2 March at 10am.
- The report uses a set of environmental indicators to catalogue the range of human impacts on the Hauraki Gulf, and concludes that, despite some successes, responses from resource management agencies are not keeping pace with the pressures and their impacts.
- Many of the identified issues that fall within Auckland Council’s statutory obligations are actively being addressed by existing programmes and new programmes proposed in the 10-year Budget.

Context/Background
2. The State of the Gulf 2017 (the report) is the fifth state of environment report released by the Hauraki Gulf Forum, following its independent preparation. The Hauraki Gulf Forum is required to report every 3 years on the health of the Hauraki Gulf Tikapa Moana / Te Moana-nui-ā-Toi and progress being made towards integrated management.
3. The report uses a ‘pressure-state-response’ approach to assess the range of pressures on the Gulf, how they impact its health, and what agencies are doing to address their respective environmental obligations.
4. Broadly, the report catalogues the range of human impacts on the Gulf, like urban growth, agriculture, fishing and pests, and measures the change in these using a set of indicators, which use data from a range of sources, including data supplied by constituent parties of the Hauraki Gulf Forum.

Discussion
5. The report broadly contends that responses from resource management agencies (including both local and central government), are not keeping pace with the pressures and their impacts in the Gulf. It highlights the ongoing degradation in the Gulf, which has been previously reported by Auckland Council through its regular State of Environment Reports, its other regular monitoring reports, and previous Hauraki Gulf Forum State of the Environment reports.
6. The report describes the agency constraints and barriers from improving their relevant responses as:
   - technical complexity,
   - commercial imperatives,
   - legislative conflicts, and
   - lack of funding.
7. As well as declining trends, the report recognises that some tangible progress has been made over the past three years. For example, nutrient loads for Hauraki Plains and heavy metal concentrations remain elevated, but there are signs of improvement at some locations. Terrestrial biodiversity values have rebounded as a result of pest eradication, revegetation and translocation efforts on the Gulf’s islands and implementation of speed restrictions has brightened the outlook for Bryde’s whales.

8. However, pressures are rapidly mounting as the population increases – demand for facilities, infrastructure and resources is pushing development towards the sea. Gains could easily be undone by new activities or by emerging effects of climate change.

9. The report states the lack of an accepted, holistic and integrated plan for the Gulf is one of the reasons why the pace of change is outstripping the ability of current management frameworks to respond effectively. It then states that SeaChange is a significant step forward for moving beyond current state, but the summary document identifies that it is not the silver bullet for everything.

**Auckland Council Response**

10. Many of the identified issues that fall within Auckland Council’s statutory responsibilities, such as reduced water quality from stormwater and wastewater overflows, marine biosecurity, sediment run off from land, and protecting biodiversity, are actively being addressed by Auckland Council through existing programmes and new programmes proposed in the 10-year Budget.

11. The Auckland Unitary Plan, Operative in Part since November 2016, provides a framework for managing environmental effects which aim to achieve better outcomes.

12. The Auckland Plan 2050, which sets the strategic direction for Auckland, also supports improving the health of our environments, while balancing other priorities. It recognises the decline in natural environments and aims to better integrate growth with protecting the environment. Both the 10-year Budget and Auckland Plan 2050 will be available for public consultation between 28 February and 28 March 2018.

13. Two new targeted rates are proposed in the 10-year Budget, for Natural Environment and Water. If these new targeted rates are introduced, they will provide significant additional funding to support better outcomes in the Hauraki Gulf.

14. The Water targeted rate provides funding for five initiatives to improve water quality in catchments draining to the Gulf:

   - a stormwater improvement program will reduce combined sewer overflows to the Waitemata Harbour and Gulf,
   - a contaminant reduction programme, aims to reduce sediment, litter and road contaminants, through improved treatment methods,
   - an urban and rural stream rehabilitation programme will support ecological health, and reduce sediment delivery to the Gulf,
   - a proactive compliance programme for onsite wastewater systems (septic tanks) to ensure maintenance and reduced contamination of streams and beaches,
   - an illicit discharges programme, aiming to reduce illegal connections to the wastewater network, aiming to reduce SafeSwim non-compliance alerts.

15. The Natural Environment targeted rate focuses on tackling kauri dieback disease and improving environmental protection and enhancement through control of pest plants and animals. It also provides additional funding for marine ecology assessments and improved marine biosecurity programmes.

16. Two other council plans will be consulted on between 28 February and 28 March 2018:

   - the Regional Pest Management Plan, which outlines how council will manage pests in the environment, including, further efforts focused on the Hauraki Gulf Islands,
   - the Waste Management and Minimisation Plan, will help Auckland deliver waste reduction targets, and minimise the environmental impact of waste.
Next steps
17. The report provides further input into council consideration of priorities for addressing environmental outcomes affecting the Gulf in conjunction with other agency activity. Within Auckland Council, there are a number of other initiatives underway that need to be assessed for their collective contribution to the Gulf’s environmental health.

18. For further information, please contact:

   **Political:**
   
   Councillor Penny Hulse  021 2734663  penny.hulse@aucklandcouncil.govt.nz

   **Operational:**
   
   Sietsje Bouma       021 801 358  sietsje.bouma@aucklandcouncil.govt.nz
   Nick Reid           021 711 549  nick.reid@aucklandcouncil.govt.nz
Memorandum 06 March 2018

To: Environment and Community Committee
Cc: Jim Quinn, Chief of Strategy
     Dean Kimpton, Chief Operating Officer

Subject: Kaipara Harbour Sedimentation Mitigation Study

From: Dave Allen Manager, Natural Environment Strategy

Purpose
1. To provide key messages on the Kaipara Harbour Sedimentation Mitigation Study and alert members to the release of the final reports.

Summary
- A technical project to develop a catchment economic model for use in assessing the economic costs and environmental benefits of a range of scenarios for mitigating sediment losses to rivers and estuaries within the Kaipara Harbour catchment was completed in December 2017.
- Final project reports (a main report, two supplementary, and one summary report) produced as a result are now publically available via Knowledge Auckland (www.knowledgeauckland.org.nz).

Context/Background
2. Erosion in the Kaipara Harbour Catchment is understood to be the main pressure on the quality of water in its streams, rivers, and estuaries. A range of adverse effects are caused by elevated levels of suspended and deposited sediment.
3. Over the last several decades, a number of initiatives (regulatory and non-regulatory) have been undertaken to conserve soil on land. However, contemporary sediment accumulation rates in the Kaipara Harbour and levels of suspended sediment in contributing rivers and streams in its catchment remain elevated.
4. While there is a growing body of information on sources and levels of sediment in the Kaipara Harbour Catchment, there are still large uncertainties about the economic costs and environmental benefits of reducing sediment loads to water at the farm, sub-catchment, and ultimately harbour catchment scales. This made it difficult for the community and the councils to determine what constituted an appropriate erosion mitigation target. That is, deciding on the appropriate level of investment to reduce sediment losses to water, and conversely, retaining the value of sediment on the land itself.
5. To address this issue a study was commissioned jointly by MFE (major funder), Auckland Council and Northland Regional Council (project manager) in June 2016. It was completed in December 2017.
6. The main objective of the study was to develop a catchment economic model for use in assessing the economic costs and environmental benefits of a range of scenarios for mitigating sediment losses to rivers and estuaries within the Kaipara Harbour catchment.

Discussion
7. A baseline scenario was established for comparison with nine sediment mitigation scenarios and two land-use change scenarios, both of which involved full re-afforestation of the catchment. Five of the sediment mitigation scenarios were “practice-based” (e.g., fencing all streams for stock exclusion) and four were “outcome-based” (e.g., reducing sediment load by a certain percentage).
8. The report provided the following high level conclusions:
   - Sheep and beef farms face the largest total and per-hectare costs for nearly all scenarios investigated.
   - Scenarios with opportunity costs due to taking some land out of production (e.g. by riparian fencing or wetland construction) have the highest per-hectare costs.
   - Most of the practice-based scenarios require mitigation to be implemented on a much greater area of the catchment compared to the outcome-based scenarios.
   - Costs are generally less under the outcome-based scenarios because mitigation can be targeted to the land in a cost-effective way to achieve outcomes.
   - Based on our current understanding of the impacts of fine sediment on fish and invertebrate species found in New Zealand, which is rather limited, significant, catchment-wide improvements in stream and river ecosystem health will only be achieved by re-afforestation of the catchment.
   - Excluding livestock from rivers and streams and stabilising large tracts of highly erodible land currently in pasture with poplars (as one option) has the potential, on balance, to yield beneficial outcomes for aquatic ecosystems in rivers in certain sub-catchments, which could be prioritised for mitigation efforts.
   - Currently, annual-average sedimentation rate, which is a high-level indicator of estuarine ecosystem health and functioning, is less than the adverse-effects threshold in all six of the depositional basins in the northern sector of the harbour that were examined.
   - Currently, annual-average sedimentation rate exceeds the adverse-effects threshold in all three of the depositional basins in the southern sector of the harbour that were examined.
   - Interventions to reduce sedimentation rates may not immediately generate positive ecological effects; the legacy of muddy sediments may impinge on the ecology for decades after management interventions are initiated.

9. The report acknowledged that there were many uncertainties and assumptions associated with the study, which were clearly articulated. The report concluded that, based on the findings of the study, careful consideration of current and future initiatives to reduce sediment losses in the catchment of Kaipara Harbour is required to deliver a strategic approach to target interventions at the location and scale that will maximise desired benefits.

Next steps

10. Sediment is a region-wide issue. This complex piece of technical work highlights the challenges in front of all people / decision makers in terms of potential changes (and costs) to land use that would seek to improve water outcomes within the Kaipara Harbour, with learnings for elsewhere.

11. The results of this study will help to inform Auckland Council’s governance, planning and operational outputs, for example during Treaty Settlement negotiations, Healthy Waters operations and developing Auckland Council’s actions for compliance with the National Policy Statement for Freshwater Management (NPS-FM).

12. The Natural Environment Strategy Unit (NES) is currently scoping Auckland Council’s approach to managing sedimentation issues across the region for its full range of functions, with a view to identifying strategic direction opportunities that other departments can use.

13. For further information on the study, please contact:

   Dave Allen       021 927 368       dave.allen@aucklandcouncil.govt.nz
   Sarah Le Claire  021 194 3654     sarah.leclaire@aucklandcouncil.govt.nz
Memorandum

Date: 8 March 2018

To: Environment and Community Committee

Subject: Programme update: Enterprise Booking System

From: Mace Ward, General Manager Parks, Sports and Recreation
       Rod Sheridan, General Manager Community Facilities
       Graham Bodman, General Manager Arts, Community and Events
       Nigel King, General Manager Customer Services
       Wendy Beban, Head of Digital and Transformation

Purpose

1. To provide the Environment and Community Committee with an update on the next phase of the online bookings programme.

Key Messages

- From 30 April 2018
  - Aucklanders and visitors who want to stay at our regional parks will be able to search, book, pay, amend and cancel online
  - There will be a single bookings system for event locations across the wider Council Events teams including ACE (Arts, Community & Events), Panuku Development, ATEED and Screen Auckland.
- From 18 August 2018
  - Customers will be able to make a one off or casual booking online for selected sports fields.

Background

2. Driven by customer demand for online services, we are working to digitise 70% of our most common customer transactions. Digitisation is also a key enabler in decreasing our cost to serve and building transparency, consistency and accessibility around our services and customer’s experience now and in the future. As an integral part of this work we delivered a digital bookings system in 2016 for online event permit applications, sport parks applications and community venue hire bookings across for over 150 council-run community venues and libraries.

3. On 1 March 20181 there was an increase of over 6000 venue hire bookings from this time last year, with just 14 customers sending in a paper application form out of 16,638 bookings made.

4. Since the introduction of the first phase of the programme, accumulatively 50% of our regular venue hire customers are now using our online bookings service; 98% of sports parks applications and 92% of event applications are now made online.

5. As anticipated from prior research, this indicates an increasing demand for people wanting to self-serve and puts them in charge of their own bookings, supporting our vision for “For Auckland to be a world-class city”.

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1 annual venue bookings release
Discussion

6. Throughout the development of the online bookings service, we have involved customers and our people to help shape the new system to deliver a simple and easy bookings service.\textsuperscript{2} We continue to seek feedback and adjust our approach based on what our customers tell us. We would welcome any insights that you or your constituents have to offer.

Feature: Regional Parks

7. 23 beaches, 4 lodges, 24 campgrounds, 18 vehicle based campgrounds and 27 bookable sites can now be booked online, helping us to realise our goal to provide better value for ratepayers and residents.\textsuperscript{3}

8. For those customers who \textit{prefer to book online}, they will be able to:
   - Search, book, and \textit{pay} online
   - Make multiple bookings in one transaction
   - Receive immediate confirmation of their booking
   - View and amend their bookings in their own time
   - And, if they need to cancel, they will receive an immediate refund (when paid online by credit card).

9. For those customers who \textit{prefer to book in person} at our Customer Services Centres, they can continue to do so.

10. If customers are having trouble making their booking online, our customer services representatives and contact centre staff will be a phone call away to guide them through their booking, or even to reserve a tentative booking for up to two working days. Payment can then be made at our Customer Service Centres.

   \textbf{Important points to note:}
   
a. All bookings will be confirmed once payment is received. Through our research we found this is best practice in booking other types of accommodation online\textsuperscript{4}, and will ensure our facilities are utilised.
   
b. Through our discovery work with customers, we found out that our Interactive Voice Response (IVR) payment system was the number 1 complaint about the telephone bookings service\textsuperscript{5}. Taking on board this feedback, we will no longer be offering over the phone payment.
   
c. Customers will now be able to book 6-months in advance, from any point in the year. We are removing our seasonal booking windows for all accommodation bookings to manage peak volumes.

11. Feedback from customers throughout the development of the new bookings system has reinforced the need to offer a digital booking channel:
   
   “Much clearer journey”
   
   “Like being able to book multiple things at once”

Feature: Sports Parks

12. With over 98\% of sports clubs and regional sports organisations continuing to apply for seasonal (winter and summer) sports fields online since 2016, from 18 August 2018 customers will be able to make one off or casual bookings online for selected sports fields (instead of having to go through a bookings facilitator).

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\textsuperscript{2} Auckland Council Strategy #3 Smart and easy for our customers
\textsuperscript{3} Auckland Council Strategy #5 Providing better value for our ratepayers and residents
\textsuperscript{4} Comparison with booking.com, expedia.co.nz, doc.govt.nz (Department of Conservation), AirBnB.co.nz and BookaBach.co.nz
\textsuperscript{5} Regional Parks Survey 2016 (1187 customers)
Feature: Event Permitting

13. In February 2016, event organisers were able to complete their event permit applications online. This digital option was so successful that on average, 92% of event organisers have continued to use this option. Subsequently, Auckland Council Events (ACE), Regional Parks, Sports Parks, ATEED, Screen Auckland, and Panuku Development will now use a single booking system for all events and filming locations across the Council family resulting in greater visibility of the same information across all these teams.

Next Steps

14. In order to enable our people and our customers to adopt the changes and increase online uptake, we will be engaging with them through our usual business channels.

Screenshots from our prototypes:
Attachment E

Item 12

Check availability and select dates

Adults: $15 per person
Children (5-17 years): $6 per person
Infants (under 5 years): free

Select dates
Check in date: [ ]
Check out date: [ ]

Book online

Other ways to book
+ In person
+ By phone

Check out

Booking type:
All Modes Campground at Tawharanui regional park

Booking date:
Check in: Tuesday 19 January
Check out: Friday 23 January

Amount:
$532.00

Sub total (1 item):
$532.00

Payment method
- Account2Account (bank transfer)
- Credit card

Sub total (1 item):
$532.00

Total:
$532.00

Previous
Step: 2

Place order
Confirm and book
Order successful

Booking reference: CS6678
Transaction reference: 11111111
Transactional amount: $532.00

Booking type
All Motels Campground at Takarau regional park

Booking date
Check in: Tuesday 19 January
Check out: Friday 23 January

Amount
$532.00

Sub total (1 item)
$532.00

Go to My Bookings
Parks and recreation

Cricket pitch 3 at Auckland Domain
Check availability and select dates

Select date:

Other ways to book
- Book in person
- Book by phone
Form

**Book a sports field**
Hetia maka puirongo para

You should know

**Before you start**

You may need to apply for an event permit if you are planning to:

1. have food or alcohol
2. have structures such as gazebo or marquee
3. sell tickets/charging people
4. have more than 50 people attending.

Terms and conditions apply

☐ Five minutes estimated time to complete this form

---

Form

**Book a sports field**
Step 2 of 3

Do you want to add another item to your booking?

- Yes
- No

Find and book a place to play sports

Find and book a campground, bach or lodge