



OUR CHARTER

Foundation principle

WE HONOUR
TE TIRITI
O WAITANGI

WE MAKE THIS A
GREAT
PLACE
TO WORK

WE LOOK AFTER THE
PEOPLE WE
SERVE

Our principles explained

Behavioural expectations

Behavioural expectations and bottom lines

Behavioural expectations and bottom lines

WE LOOK AFTER
OUR MONEY
& ASSETS

WE LOOK AFTER OUR
OUR
INFORMATION

WE LOOK AFTER OUR
SAFETY
& WELLBEING

Behavioural expectations and bottom lines

Behavioural expectations and bottom lines

Behavioural expectations and bottom lines

Supporting documents

Standards

Minimum requirements

Minimum requirements

Minimum requirements

Minimum requirements

Minimum requirements

Minimum requirements

Guides

How-to in practice

How-to in practice

How-to in practice

How-to in practice

How-to in practice

How-to in practice

Procedures

Process steps

Process steps

Process steps

Process steps

Process steps

Process steps