I hereby give notice that an ordinary meeting of the Seniors Advisory Panel will be held on:

**Date:** Monday, 19 March 2018  
**Time:** 10:30am  
**Meeting Room:** Board Room  
**Venue:** Ground Floor  
Auckland Town Hall  
301-305 Queen Street  
Auckland

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**Te Rōpū Kaitohutohu Take Kaumātua**  
**Seniors Advisory Panel**

**OPEN AGENDA**

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**MEMBERSHIP**

- **Chairperson**
  Janet Clews, CNZM, QSO, JP  
- **Deputy Chairperson**
  David Wong Hop, MNZM, JP  
- **Members**
  Dr Judy Blakey, MNZM  
  Roger Fowler, QSM  
  Joan Lardner-Rivlin, QSM  
  Sonny Niha  
  Mihi Te Huia  
  Mere Tunks, QSM

- **Liaison Councillor**
  Cr Daniel Newman, JP  
- **Chief Liaison Councillor**
  Cr Dr Cathy Casey

(Quorum 5 members)

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Suad Allie  
Governance Advisor

**13 March 2018**

Contact Telephone: (09) 977 6953  
Email: Suad.Allie@aucklandcouncil.govt.nz  
Website: www.aucklandcouncil.govt.nz

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**Note:** The reports contained within this agenda are for consideration and should not be construed as Council policy unless and until adopted. Should Members require further information relating to any reports, please contact the relevant manager, Chairperson or Deputy Chairperson.
Terms of Reference

(Excerpt – full terms of reference available as a separate document)

The terms of reference set out the purpose, role and protocols of the Panel.

Panel members abide by the Code of Conduct for members of Auckland Council advisory panels.

Purpose
As one of council’s engagement mechanisms with diverse communities, the demographic advisory panels provide advice to the governing body and council staff within the remit of the Auckland Plan on the following areas:
• Auckland Council’s regional policies, plans and strategies
• regional and strategic matters including those that Council-Controlled Organisations deal with
• any matter of particular interest or concern to diverse communities.

Outcomes
The panel’s advice will contribute to improving the outcomes of diverse communities and social cohesion as set out in the Auckland Plan. The panel will advise through their agreed strategic agenda and detailed work programme.

Strategic agenda and work programme
The panel must develop a work programme and set a strategic agenda for the term. The agendas should be focused and integrated across the panels for collaborative input into shared agendas, particularly on the Auckland Plan, the Long-term Plan and annual plans. The panel should advise on council’s organisational strategies relevant to diverse communities. The governing body and council staff should work with the panel for the development of their strategic agendas and work programme. An appropriate committee will approve the panel’s work programme and any subsequent major changes to it.

Submissions
The panel must not make formal submissions to Auckland Council on council strategies, policies and plans, for example, the annual plan. In its advisory role to the council, the panel may have input to submissions made by the council to external organisations but do not make independent submissions, except as agreed with the council. This does not prevent individual members being party to submissions outside their role as panel members.

Review
The form and functioning of the panels may be reviewed prior to or after, the end of the panel’s term in September 2019.
ITEM | TABLE OF CONTENTS | PAGE
---|---|---
Opening Karakia
1 | Apologies | 5
2 | Declaration of Interest | 5
3 | Confirmation of Minutes | 5
4 | Public Input | 5
5 | Cr Daniel Newman's Update | 7
6 | Orquidea Morera – Dementia Friendly Communities | 9
7 | Seniors Advisory Panel Work Programme Update | 11
8 | Public consultation process for the council's 10-year budget and Auckland Plan 2050 | 17

Closing Karakia
Opening Karakia

1 Apologies

At the close of the agenda no apologies had been received.

2 Declaration of Interest

Members are reminded of the need to be vigilant to stand aside from decision making when a conflict arises between their role as a member and any private or other external interest they might have.

3 Confirmation of Minutes

That the Seniors Advisory Panel:

a) confirm the ordinary minutes of its meeting, held on Monday, 16 October 2017, as a true and correct record.

4 Public Input

At the close of the agenda no requests for public input had been received.
Cr Daniel Newman’s Update

File No.: CP2018/03231

Te take mō te pūrongo / Purpose of the report
1. Liaison Councillor’s update to the Seniors Advisory Panel.

Whakarāpopototanga matua / Executive summary
2. Cr Daniel Newman will provide and update of recent Council business, and his local Ward matters, to the Seniors Advisory Panel.

Ngā tūtohunga / Recommendation/s
That the Seniors Advisory Panel:

a) note the update from Cr Daniel Newman.

Ngā tāpirihanga / Attachments
There are no attachments for this report.

Ngā kaihaina / Signatories

<table>
<thead>
<tr>
<th>Authors</th>
<th>Suad Allie – Governance Advisor</th>
</tr>
</thead>
<tbody>
<tr>
<td>Authorisers</td>
<td>Allison Dobbie – Lead Officer</td>
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</table>
Orquidea Mortera – Dementia Friendly Communities

File No.: CP2018/03326

Te take mō te pūrongo / Purpose of the report
1. Orquidea Mortera, Group Diversional Therapist, will be provide a presentation to the Seniors Advisory Panel.

Whakarāpopototanga matua / Executive summary
2. Orquidea Mortera, Group Diversional Therapist will provide a brief presentation on Engagement in Life for people living with dementia in Dementia Friendly Communities.

Ngā tūtohunga / Recommendation/s
That the Seniors Advisory Panel:
a) receive Orquidea Mortera, Group Diversional Therapist, presentation and thank her for her attendance.

Ngā tāpirihanga / Attachments
There are no attachments for this report.

Ngā kaihaina / Signatories

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Seniors Advisory Panel Work Programme Update

File No.: CP2018/03367

Purpose
1. To receive an update on the Seniors Advisory Panel work programme for the 2017/18 financial year.

Executive summary
2. Cecily Dower, Deputy Lead Officer, will provide the panel with an update on the work programme for the 2017/18 financial year.

Recommendation/s
That the Seniors Advisory Panel:

a) receive the update on the work programme from Cecily Dower.

Attachments

<table>
<thead>
<tr>
<th>No.</th>
<th>Title</th>
<th>Page</th>
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<tbody>
<tr>
<td>A</td>
<td>Seniors Advisory Panel Work Programme Update Attachment - Work Programme</td>
<td>13</td>
</tr>
</tbody>
</table>

Signatories

<table>
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Attachments A

<table>
<thead>
<tr>
<th>Council initiative</th>
<th>Description</th>
<th>Panel’s input</th>
<th>Expected timeframes for advice</th>
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</table>
| Auckland Plan Refresh      | The Auckland Plan Refresh updates the council’s strategic direction for Auckland for the next 30 years. The current Auckland Plan was adopted in 2012. The plan is now being refreshed, and will be clearer and more focused on the key issues. | • Panel members attended the Auckland Plan Refresh integrated panel sessions on 26 April 2017 to advise on Refresh process.  
• The panel offered additional feedback to the Auckland Plan team in the May workshop.  
• Staff organised community workshops with the stakeholders recommended by the panel.  
• Memo sent to all panels on 22 September updating on targeted engagement and strategic framework.  
• Long Term Plan and Auckland Plan formal consultation processes and documents will be running at the same time in February/March 2018.  
• Panels will present their feedback to the joint F&P/Planning committee meeting on 21 March.  
• The panel chairs have been invited to 3 different sessions to receive feedback and analysis from Auckland Plan Refresh consultation and participate in discussion – the sessions are 3, 10 and 14 May. | Q3   | Q4   | Q1   | Q2   |
| Long-term Plan 2018-2028   | The Long-term Plan sets out the priorities and funding for council activities that are planned over a 10-year period. It includes financial and non-financial information for the council and council-controlled organisations. | • To advise on the needs and priorities of senior citizens  
• An integrated panel session was held on 30 October 2017. This feedback will be incorporated into the overall approach.  
• A memo was provided to panel members on 10 November 2017, thanking those who attended the integrated session, and advising that the key findings will be incorporated into a presentation to the Finance and Performance Committee on 15 November.  
• The Mayoral Proposal was released on 29 November 2017. Topics were approved for consultation at the Governing Body meeting held on 12 December 2017.  
• Long Term Plan and Auckland Plan formal consultation processes and documents will be running at the same time in February/March 2018. The panels will be able to present their feedback to F&P/Planning committee on 21 March 2018. Panel chairs will receive feedback and analysis from LTP consultation on 9 May. | Q3   | Q4   | Q1   | Q2   |
<table>
<thead>
<tr>
<th>Item 7</th>
<th>Engagement approach</th>
<th>Community forums</th>
<th>Tākaro – Investing in Play</th>
<th>Regional Facilities Auckland</th>
<th>Investing in Aucklanders</th>
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<tr>
<td></td>
<td>The council is striving to achieve best community engagement processes and practices for engagement with senior citizens. The panel will assist the development of the council’s comprehensive stakeholder lists for senior citizens. The panel will provide advice related to councils photo stock and the need to increase the range of images which reflect the diversity of Auckland’s older citizens.</td>
<td>The panel is entitled to organise one or more community forum(s) within an operating budget to engage with senior citizens on council’s substantial issues or issues important to the communities.</td>
<td>The council seeks panel’s input to ensure that council’s investment in play is directed to where it can deliver the greatest value to the most people.</td>
<td>Regional Facilities Auckland strives to offer cultural and social programmes which are more inclusive of diverse communities. In particular, it seeks to ensure its services and processes meet the needs of senior citizens.</td>
<td>The Community and Social Policy Unit is starting a qualitative engagement process to elicit Aucklanders’ views on their lived experiences of inclusion and belonging, exclusion and social isolation. This work also focuses on barriers to participation and council’s role. The project will take a holistic approach to inclusion and will engage with a diverse range of population groups.</td>
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<td>To offer feedback and advice to the Citizens and Engagement unit. To advise on the Auckland Council Engagement Guidelines for more effective engagement with senior citizens. Invite official photographer to attend the Senior Advisor Panel Community event.</td>
<td>To design the panel’s community forum(s) to bring senior citizens to discuss council issues and/or issues important to senior citizens. A Community Forum will be held on Friday 16 March 2018, themed ‘Focus on the Future – The Journey to (Planning for) Age Friendly Communities’. The panel seeks to stimulate a dialogue about Auckland as an age friendly city of the future and to hear from older people whose voices are less often heard in community consultation processes.</td>
<td>Jacqueline Fa’amatuainu-Pointon presented Investing in Play: Tākaro Consultation Project on 21 August 2017. Analysis will take place over the next 2 months. The advice from the Seniors Panel is being incorporated into our consultation summary report, together with feedback from several other of the demographic advisory panels. The report will be presented to the Environment and Community Committee in February. We will then draw on the advice to create a draft investment plan (Tākaro – Investing in Play). This will occur early in 2018. Once there is a draft, staff will undertake another round of public consultation, including with the Seniors Panel. Once we have a draft, we will undertake another round of public consultation, including with the Senior Panel. This will give the Panel the opportunity to see how the ideas they advocated for have shaped policy, and to help further refine the draft. Indicative timing is that this will occur around April 2018.</td>
<td>To advise RFA about more inclusive services, programmes and processes. Judy Lawley presented an overview of the Regional Facilities Auckland (RFA) on 17 July 2017. The panel provided feedback on how RFA can enhance services for senior citizens.</td>
<td>To help shape the engagement process, contribute a diverse set of perspectives throughout the process, and provide advice on wider community engagement. Further advisory panel engagement will be sought through several co-design phases and a summit in 2018. On 25 September 2017, the panels attended an integrated panel session to advise on Investing in Aucklanders. Taena Abbey. Community Policy has completed a series of public engagement and consultation. Panel members are invited to join a stakeholder meeting for 10 April 2018.</td>
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### Housing and urban design

The council is developing its position and role on affordable housing including homelessness, and will engage with the panel on the development and implementation plan. The panel seeks to understand and contribute to development planning related to mixed housing and urban and universal design guidelines, to help ensure these support strong local neighbourhoods which meet the needs of seniors.

- To advise on council’s policy approach to mixed and affordable housing and homelessness issues, including urban and universal design.
- On 15 May the panel advised on the use of the Universal Design Tool and offered feedback on the tool.
- On 16 October the affordable housing policy team attended the Open Panel meeting. They would like to thank the Seniors panel for providing advice on the homelessness policy project and development of the regional, cross sectoral homelessness strategy. The team have commenced engagement with key stakeholders which includes government departments and service providers, along with advisory panels.
- This initial phase of engagement is to develop our understanding of where homelessness fits with the strategic priorities of government and other agencies. We are also exploring how these agencies would like to be involved in the development of the strategy, and their ideas about mechanisms for collaboration and oversight. Development of the strategy will commence early in 2018 centred around a methodology based on co-design and collective impact.
- The affordable housing policy team will continue to update the Seniors Panel on progress and seek further input through this process.

### Inclusive Auckland Framework

The council has developed a diversity and inclusion framework to guide council staff in working more inclusively and effectively with Auckland’s diverse populations.

- To advise on council’s approach to working inclusively with diverse groups.
- Deborah James, Head of Diversity and Inclusion, attended the Senior Advisory Panel meeting on 18 September.
- An Executive Lead Team, Governing Body and Panel chairs workshop will be held on 17 May 2018 to share current issues of diverse communities in an interactive way.

### Auckland Transport

Auckland Transport is a Council Controlled Organisation that delivers safe, innovative and sustainable transport for Auckland. The panel’s advice will focus on sustainable and accessible public transport that meets the needs of senior citizens.

- On 17 July the panel met AT staff and advised on overall issues and challenges senior citizens have with the public transport system.
- AT staff will seek advice on bus network redesign, hop and gold card and cycle/walk ways.
- AT staff attended the 16 October panel meeting to discuss the Super Gold card.
- The Panel were concerned about the design of the K-Road station for City Rail Link. At the 16 September meeting, the Panel provided advice to City Rail Link Ltd staff who were invited to present on the design of the City Rail Link (CRL) K-Road Station Project.
- Auckland Transport presented to the 21 November meeting on Karangahape Road Streetscape.

### Environment and open space

Council is responsible for managing many aspects of Auckland’s natural environment, including air and water quality, beaches, forests and open spaces, and waste management. The panel is aware of a generational responsibility to protect and improve the environment and open spaces for future generations, in particular by applying Te Ao Maori values and approaches. The panel contributes to environmental initiatives that improve public.

- To advise on Council’s approach to environmental and open space protection, including reduction of plastic waste and kauri dieback.
### Public Safety and Nuisance Bylaw Review

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<td>The council is reviewing the Public Safety and Nuisance Bylaw. Main areas of the bylaw for panels’ advice include begging, car window washing and fireworks amongst many other issues.</td>
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<td>The panel advised on the Public Safety and Nuisance Bylaw Review in May 2017.</td>
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<td>The engagement period for the bylaw review ended on Friday 30 June. All feedback received and research undertaken during the engagement period will now be collated and a findings report will be presented to the Regulatory Committee.</td>
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<td>Staff presented a report to the Regulatory Committee in September 2017. The committee requested more options to be investigated and a workshop is scheduled for 8 February 2018.</td>
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**Advised and to close the feedback loop**
Public consultation process for the council’s 10-year budget and Auckland Plan 2050

File No.: CP2018/03380

Te take mō te pūrongo / Purpose of the report
1. To note the consultation process for the council’s 10-year budget and the Auckland Plan 2050.

Whakarāpopototanga matua / Executive summary
3. The 10-year budget 2018-2028 (or Long-term Plan) which sets out service levels and budgets and enables rates to be set. The 10-year budget is statutorily required to be completed every three years (with annual budgets prepared in between) and includes local board agreements and a summary of the Tūpuna Maunga Authority Annual Operational Plan.
4. The updated Auckland Plan, which is a long-term spatial plan for Auckland that looks ahead to 2050 and considers how we will address our key challenges and manage growth and development.
5. The final consultation documents are available on https://www.aucklandcouncil.govt.nz/have-your-say/topics-you-can-have-your-say-on/ak-have-your-say/Pages/default.aspx/.
6. The panel should consider its position on the key council issues in the document which include:
   - regional fuel tax
   - environment
   - healthy waters
   - and other issues that are important to senior citizens.
7. The Seniors Advisory Panel has an opportunity to present its views on the consultation document to the mayor and councillors on 21 March 2018.
8. As a process of forming its views, the panel hosted an event for older people of Auckland at Mt-Eden War Memorial Hall on 16 March 2018.
9. Based on the panel’s engagement with the public on 16 March and each panel member’s views, the panel will present the panel’s collective recommendations on the budget and Auckland Plan to the governing body on 21 March 2018.

Ngā tūtohunga / Recommendation/s
That the Seniors Advisory Panel:
   a) note the consultation process for the council’s 10-year budget and Auckland Plan 2050.

Ngā tāpirihanga / Attachments
There are no attachments for this report.
**Ngā kaihaina / Signatories**

<table>
<thead>
<tr>
<th>Authors</th>
<th>Austin Kim - Principal Advisor Panels</th>
</tr>
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<tbody>
<tr>
<td>Authorisers</td>
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