



# WE LOOK AFTER OUR SAFETY & WELLBEING

SEE, SAY DO  
SOMETHING

Mayor Phil Goff

Chief Executive Stephen Town

**Health and safety isn't separate from our business. It's central to everything we do in delivering our excellent services and working safely for our visitors and our people.**

**Putting health and safety at the heart of what we do doesn't mean putting obstacles in the way. It's about our behaviour when we're carrying out our responsibilities.**

### Being open and honest

We all have a duty to report on health and safety, and to share experiences and learning. It's as important to record close calls or near misses, as it is to record accidents and injuries. This enables us to learn, prevent future accidents, and get better at what we do. Let's understand what went wrong, why it went wrong, and how we can improve.

### Working with others

As Mayor and Chief Executive we maintain ultimate responsibility as Officers, but some duties are delegated to our directors to ensure:

- they have their own departmental safe operating procedures
- they demonstrate and have detailed their commitment to safety, risk-profiled their services, and implemented local arrangements
- they undertake monitoring to gauge their safety performance.

We're a council whanau, and alongside your personal responsibility, those who have a critical role to play in delivering safety are:

- our people leaders

- our health and safety representatives
- the trade unions
- external partners such as contractors

### Embracing safety

It's easy to see safety measures as getting in the way and slowing us down. The truth is, working safely improves productivity and efficiency and often delivers substantial savings. Preventing unnecessary waste aligns with our key business objective: better value for ratepayers and residents.

### Communicating clearly

As a complex organisation we need to make sure our people understand what to do to stay well and safe. Our processes and basic rules are much more likely to be remembered and adhered to if they're clear and simple.

### Trusting your instincts

We're committed to a no blame culture in the reporting of near misses and incidents. **See something, Say something, Do something.** If something doesn't feel safe, the chances are it's not. So don't do it. Stop the job. Speak up. If you see others doing something dangerous, stop them. Don't take shortcuts because that's when accidents tend to happen.

To build a positive safety culture and better serve Auckland, we must collaborate and take responsibility and pride in working safely.