

# OUR CHARTER — FOUNDATION PRINCIPLES



**WE HONOUR TE TIRITI O WAITANGI | E WHAKAHONORE ANA TĀTOU I TE TIRITI O WAITANGI**

**We recognise the council group's commitment to a treaty-based partnership with Māori.**  
We support and enable the council group to meet its commitments to te Tiriti o Waitangi/the Treaty of Waitangi and Māori responsiveness – achieving better outcomes for Māori, strengthening our effectiveness for Māori and optimising post-treaty settlement opportunities to benefit Māori and all Aucklanders.



**WE MAKE THIS A GREAT PLACE TO WORK | NĀ TĀTOU I TIHO RAWE AI TĒNEI HEI WĀHI MAHI**

**We value a positive, inclusive culture and we work together towards common goals.**  
Our Behaviours guide us in how we work and interact with others, and help us to strive for excellence. We act in a way that builds trust and values individual contributions. We do not tolerate discrimination, bias, bullying or unfair treatment of individuals or groups. We're comfortable to be ourselves at work.



**WE LOOK AFTER THE PEOPLE WE SERVE | KA TIAKI TĀTOU I TE IWI KA WHAKARATO HEI TĀTOU**

**We're here to serve and we do it in a way that enables people to trust and have confidence in the council group.**  
We strive to deliver an excellent level of service to all Aucklanders - our citizens, communities, customers, colleagues and elected members. Our decision-making is inclusive and respectful of the individual needs of diverse Aucklanders, and we have an unrelenting focus on improving the experience of those who interact with the council group.



**WE LOOK AFTER OUR MONEY & ASSETS | KA TIAKI TĀTOU I Ā TĀTOU TAHUA ME NGĀ RAWA**

**We're stewards of Auckland's assets and we use all money and resources in a way that delivers the best value for money and builds trust with the public.**  
We're open and transparent in the way we operate and make decisions, and we act with integrity and in accordance with the law at all times.



**WE LOOK AFTER OUR INFORMATION | HE TIAKI I Ā TĀTOU PANGA KŌRERO TĀ TĀTOU MAHI**

**As a public organisation our information must be easily accessible to the public. At the same time we're entrusted with sensitive and personal information, which we respect and protect at all times.**  
We consider how we access and store information, and we are always alert for scams that put our organisation at risk. We safeguard the reputation of the council group by acting in an appropriate way on social media.



**WE LOOK AFTER OUR SAFETY & WELLBEING | KA TIAKI TĀTOU KIA ĀHURU KIA ORA TONU TĀTOU**

**We put the health and safety of our people and the people of Auckland first.**  
We empower all people working at the council group to stop work and speak up if they see unsafe work practices. We recognise the importance of maintaining a work-life balance that supports our people to be their best.