

# 10-year Budget 2018-2028 and Auckland Plan 2050 consultation feedback report for Henderson-Massey Local Board

## 1. Purpose

This report summarises feedback relating to Henderson-Massey Local Board received through the 10-year Budget 2018-2028 and Auckland Plan 2050 consultation. This includes:

- feedback on Henderson-Massey Local board priorities for 2018/19
- feedback on regional proposals in the 10 year Budget 2018-2028 and Auckland Plan 2050 from people or organisation based in the Henderson-Massey local board area.

The feedback received will inform the Henderson-Massey Local Board decisions on allocation of their local budgets in their local board agreement for 2018/2019. It will also inform the Henderson-Massey Local Board input and advocacy on regional budgets and proposals that will be agreed at their business meeting on 8 May and subsequently discussed with the Finance and Performance Committee on 17/18 May.

## 2. Executive Summary

This report summarises consultation feedback on the 10-year Budget 2018-2028 (including on local board priorities for 2018/19) and the Auckland Plan 2050.

Council received feedback in person at community engagement events, through written forms (including online and hard copy forms, emails and letters) and through social media.

### Feedback on Henderson-Massey Local Board priorities for 2018/2019

The local board consulted on the following four priorities:

1. Preparing an urban design plan for Te Atatu South in collaboration with the 'Heart of Te Atatu South' community group, particularly to enhance the area around the community centre and local park space.
2. Developing a Henderson-Massey wide 'connections' plan to identify alternative street routes, park paths and trails and prioritise investment areas for improving these opportunities to get around without a car.
3. Refreshing the Henderson heritage trail to also express the Māori history of the area.
4. One Local Advocacy Initiative: Advocating for a pool in the north-west area and to buy land to prepare for it, plus sports fields and local community facilities in the future.

891 written submissions were received on Henderson-Massey local board priorities for 2018/19, showing that most people either partially support (46%) or support (36%) the local board's priorities.

Of these submissions, 31 were from organisations, 12 of which identified as being from the local board area.

## Feedback on regional proposals in the 10-year Budget 2018-2028 from the Henderson-Massey local board area

Out of the 26,556 written submissions received on the regional proposals in the 10-year Budget 2018-2028, 854 submissions were from people living in the Henderson-Massey local board area.

### Issue 1: Transport

Aucklanders were asked their opinion on whether they would support a regional fuel tax to help pay for improvements to the transport system.

Support	384	46%
Do not support	369	45%
Other	73	9%
<b>Total responses out of 854</b>	<b>826</b>	

### Issue 2: Natural Environment

Aucklanders were asked whether they would support a water quality targeted rate

Support	576	70%
Do not support	196	24%
Other	49	6%
<b>Total responses out of 854</b>	<b>821</b>	

Aucklanders were also asked if they supported a natural environment targeted rate and two options were provided for the rate.

Option A - (\$21 p.a.)	219	31%
Option B - (\$47 p.a.)	273	38%
Do not support	220	31%
Other option	108	15%
<b>Total responses out of 854</b>	<b>820</b>	

### Issue 3: Rates and charges

Aucklanders were asked about a proposed general rates increase of 2.5 per cent for the first two years and 3.5 per cent for years three to 10.

Support	390	48%
Do not support	331	41%
Other	92	11%
<b>Total responses out of 854</b>	<b>813</b>	

They were also asked whether online accommodation providers that meet thresholds should pay business rates and the Accommodation Provider Targeted Rate.

Support	515	68%
Do not support	187	25%
Other	53	7%
<b>Total responses out of 854</b>	<b>755</b>	

## Feedback on the Auckland Plan 2050 from the Henderson-Massey local board area

Out of the 26,556 submissions received on the Auckland Plan 2050, 854 submissions were from people living in the Henderson-Massey local board area.

### Outcome area 1: Belonging and participation

Support	368	56%
Do not support	83	13%
Partially	207	31%
<b>Total responses out of 854</b>	<b>658</b>	

### Outcome area 2: Māori identity and wellbeing

Support	304	47%
Do not support	156	24%
Partially	182	28%
<b>Total responses out of 854</b>	<b>642</b>	

### Outcome area 3: Homes and places

Support	308	45%
Do not support	118	17%
Partially	256	38%
<b>Total responses out of 854</b>	<b>682</b>	

### Outcome area 4: Transport and access

Support	377	55%
Do not support	92	13%
Partially	220	32%
<b>Total responses out of 854</b>	<b>689</b>	

### Outcome area 5: Environment and cultural heritage

Support	416	63%
Do not support	53	8%
Partially	196	29%
<b>Total responses out of 854</b>	<b>665</b>	

### Outcome area 6: Opportunity and prosperity

Support	332	52%
Do not support	87	14%
Partially	220	34%
<b>Total responses out of 854</b>	<b>639</b>	

### Shaping our growth

Support	335	52%
Do not support	82	13%
Partially	232	36%
<b>Total responses out of 854</b>	<b>649</b>	

### 3. Context

Auckland Council consulted on its 10-year Budget 2018-2028 and the Auckland Plan 2050 between 28 February and 28 March 2018.

The 10-year Budget 2018-2028 sets out our priorities and how we're going to pay for them. The Auckland Plan 2050 sets our long-term direction and looks at the important challenges we need to address.

The 10-year Budget also includes information on each local board's priorities for 2018/19. These priorities have been informed by in the development of the Henderson-Massey Local Board Plan 2017.

Auckland Council also consulted on the Regional Pest Management Strategy and the Waste Management and Minimisation Strategy at the same time. The feedback received on the Waste Management and Minimisation Strategy is presented in a separate report. The feedback received on the Regional Pest Management Strategy will be presented later in the year (following decisions on the 10-year Budget).

#### Types of feedback

Overall Auckland Council received feedback through the following channels:

- Written feedback – 26,556 hard copy and online forms, emails and letters.
- In person – council interacted with a total of 5,374 people through 39 have your say events and 61 community events.
- Social media – 114 comments were received through Facebook and Twitter.

### 4. Feedback received on Henderson-Massey Local Board priorities for 2018/19

The local board consulted on the following priorities:

1. Preparing an urban design plan for Te Atatu South in collaboration with the 'Heart of Te Atatu South' community group, particularly to enhance the area around the community centre and local park space.

The board asked, *"To help us prepare an urban design plan for the area around the Te Atatu South Community Centre and local park space, what do you see as key ways we can improve the area?"* and received 273 comments about ways to improve the area.

2. Developing a Henderson-Massey wide 'connections' plan to identify alternative street routes, park paths and trails and prioritise investment areas for improving these opportunities to get around without a car.

The board asked, *"To help us prepare a Henderson wide connections plan, what could be done to make it easier for you to walk and cycle more?"*

Responses	Count	% of count	% of Local Board submissions
Support	490	73%	57%
Do not support	93	14%	11%
Partially support	89	13%	10%
Other comments	309		

309 submitters also provided comment about what could be done to make it easier to walk and cycle more.

3. Refreshing the Henderson heritage trail to also express the Māori history of the area.

The board asked, “Do you support refreshing the Henderson heritage trail to also express the Māori history of the area?”.

Responses	Count	% of count	% of Local Board submissions
Yes	394	59%	46%
No	164	25%	19%
Partially	108	16%	13%
other comments	10		1%

4. One Local Advocacy Initiative: Advocating for a pool in the north-west area and to buy land to prepare for it, plus sports fields and local community facilities in the future

The board asked, “Do you support advocating for a pool in the north west area and to buy land to prepare for it plus sports fields and local community facilities in the future?”.

Responses	Count	% of count	% of Local Board submissions
Yes	499	72%	58%
No	101	15%	12%
Partially	90	13%	11%
Other comments	10		1%

817 submissions indicated support or otherwise of Henderson-Massey Local Board priorities in general, showing most submitters either partially support (47%) or support (37%) the priorities. The remainder (16%) did not support the priorities.

Key themes across all feedback received (through written, event and social media channels) were:

### Transport

- Enthusiasm for initiatives that support alternatives to travelling by car, for example developing safe cycleways, improving and maintaining footpaths and increasing public transport options.
- Requests to improve traffic flow by improving road design and good urban design.

### Community facilities

- Strong support for a pool in the northwest.
- Concern about parks maintenance or lack of parks/public infrastructure like seats, toilets and rubbish bins.

### Environment

- Support for the environment in general, expressed through wanting more streamside planting and looking after the water, wanting more open green space and

### Feedback received through events

The Henderson-Massey Local Board held four library drop in sessions. Feedback was in the form of post it notes under the key priorities.

Advocacy for a pool in the Northwest was overwhelmingly supported.

The Henderson-Massey wide connections plan received 27 suggestions for ways to make it easier to walk and cycle more for example more underpasses and bridges over busy roads/intersections, separate cycleways, making it safe to cycle on Lincoln Rd, complete Te Whau pathway and repair and maintain existing footpaths.

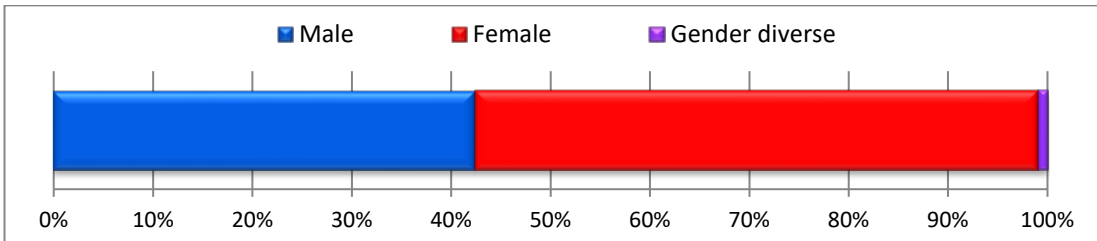
The Te Atatu South Urban Design Plan received 47 comments, examples being a request for tennis courts, planting bee friendly trees and shaded seating and playgrounds.

connections plan was the most popular,

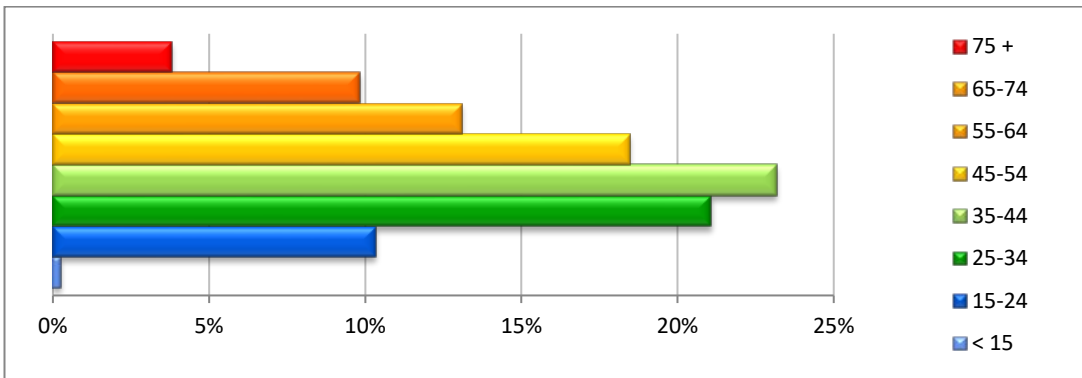
**Information on submitters**

The tables and graphs below indicate what demographic categories people identified with. This information only relates to those submitters who provided demographic information.

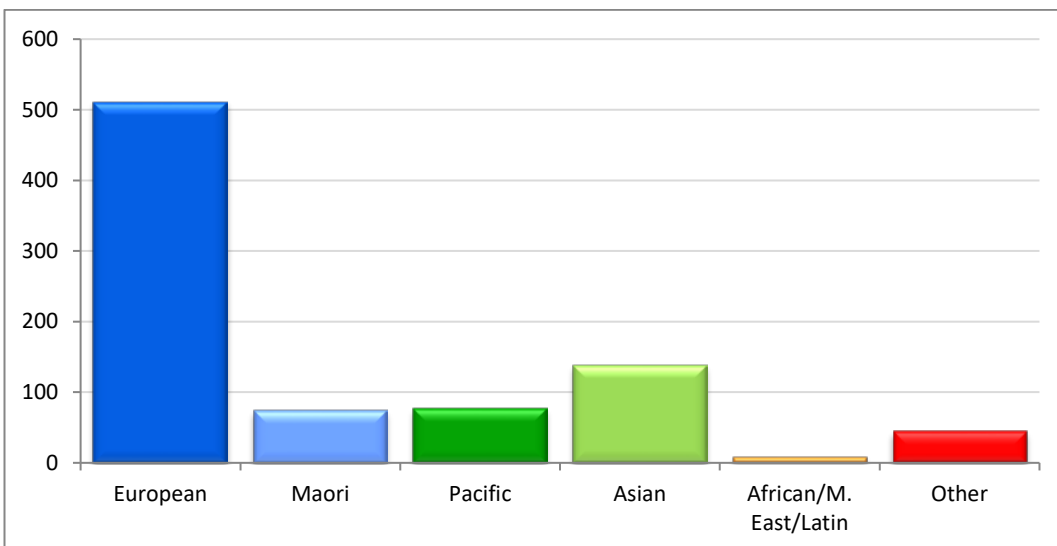
By gender, from 759 submissions



By age, from 764 submissions



By ethnicity, from 852 submissions



## 5. Overview of feedback received on the 10-year Budget from Henderson-Massey Local Board Local Board area

The 10-year Budget 2018-2028 sets out our priorities and how we're going to pay for them. The regional consultation on the proposed 10-year Budget focused on four key issues:

- Issue 1: Transport
- Issue 2: Natural Environment
- Issue 3: Rates and charges
- Issue 4: Other changes and budget information

The written submissions received from the Henderson-Massey Local Board area on these key issues is summarised below, along with an overview of any other areas of feedback on regional proposals with a local impact.

### Issue 1: Transport

Aucklanders were asked their opinion on whether they would support a regional fuel tax to help pay for improvements to the transport system.

*Question 1: We want to improve our transport system. As the population grows, congestion (and the pollution it creates) is getting worse, safety is declining and businesses are struggling to move freight and people. We are proposing that a regional fuel tax of 10 cents per litre (plus GST) be used to raise more funding for transport projects and services.*

*What is your opinion on the proposal to introduce a regional fuel tax to help pay for improvements to the transport system?*

The graphs below give an overview of the responses from the Henderson-Massey Local Board area.



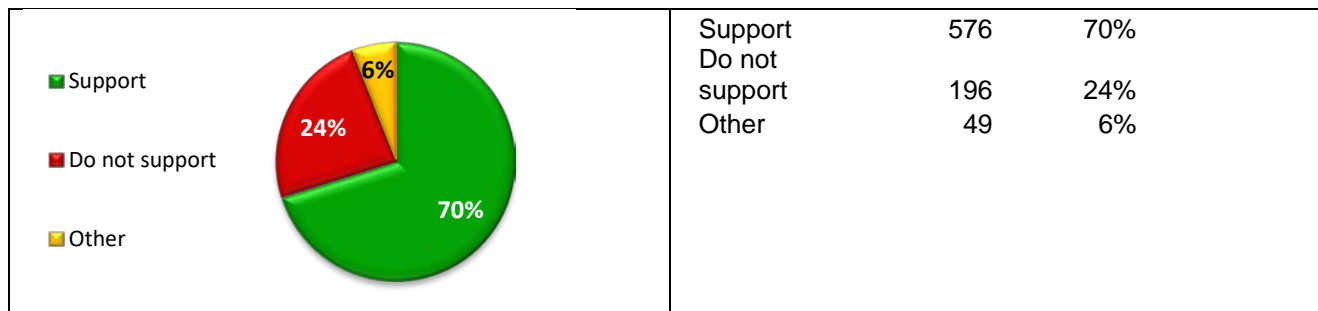
### Issue 2: Natural environment

Aucklanders were asked whether they would support a water quality targeted rate

*Question 2: Our harbours, beaches and streams are being polluted by overflows from ageing sewerage and stormwater systems that can't cope with heavy rainfall and from contaminants washed into natural waterways. We want to improve our infrastructure to address this problem. Under current budgets this would take 30 years to achieve. We propose to introduce a new targeted rate to increase our funding of water infrastructure and speed up delivery of cleaner harbours, beaches and streams to 10 years. Our proposed targeted rate would cost the average residential ratepayer \$66 per year (\$1.30 per week), although this will vary based on your property value.*

*What is your opinion on this proposed targeted rate to speed up the delivery of cleaner harbours, beaches and streams?*

The graphs below give an overview of the responses from the Henderson-Massey Local Board area.



People were also asked if they supported a natural environment targeted rate. Two options (A and B) were provided for the natural environment targeted rate.

*Question 3: Auckland's rapid growth is putting pressure on the environment, as is the spread of pests, weeds and diseases that are threatening many of our native species. Approximately two-thirds of Auckland's local native species are under threat of extinction.*

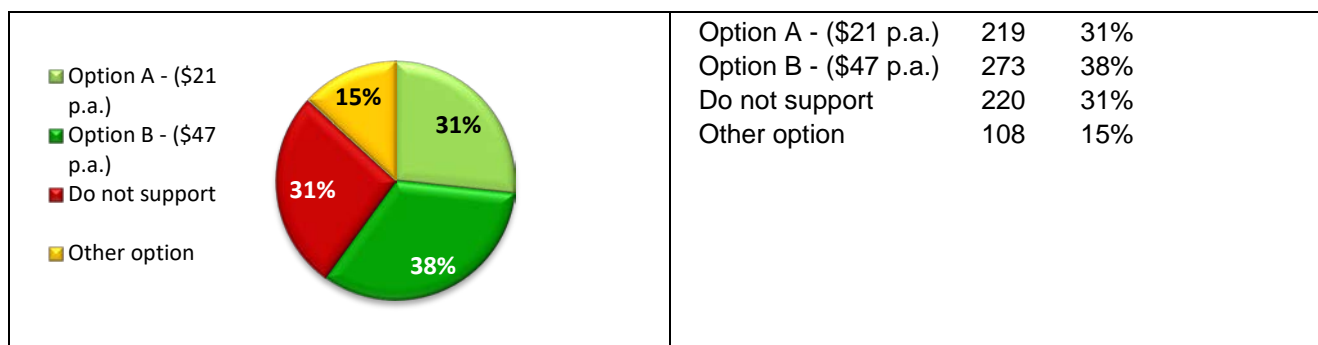
*Our proposal is to invest more in environment initiatives and to fund this through a targeted rate (based on your property value) at one of two levels described below.*

*Option A – a targeted rate of an average rate of \$21 per year per residential ratepayer. This increase would allow us to make limited improvements to environmental protection, mainly focusing on kauri dieback disease.*

*Option B – a targeted rate of an average rate of \$47 per year per residential ratepayer. This increase would allow us to spend more on tackling kauri dieback disease, and allow us to better protect our native species and ecosystems.*

*What is your opinion on a proposed targeted rate to invest more to protect our environment?*

The graphs below give an overview of the responses from the Henderson-Massey Local Board area.



### Issue 3: Rates and charges

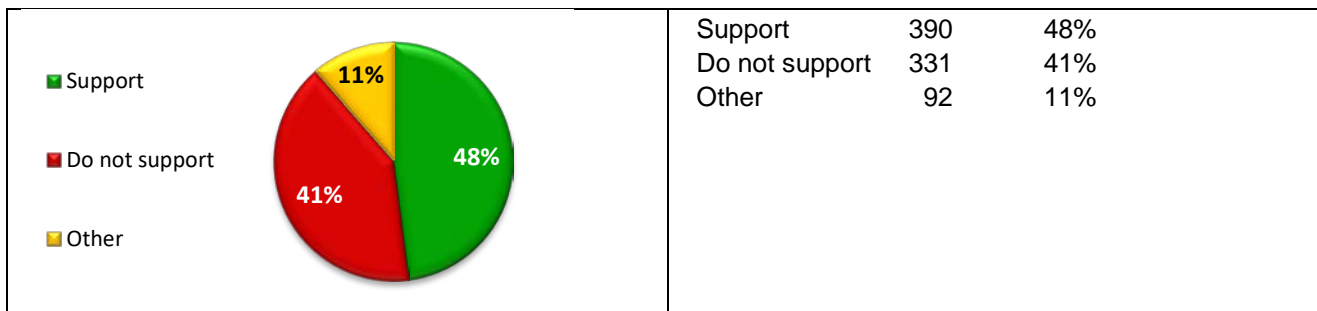
People were asked about a proposed rates increase of 2.5 percent for the first two years and 3.5 percent for years three to 10.

*Question 4: For this 10-year Budget we are proposing an average general rates increase of 2.5 per cent for the first two years and then 3.5 per cent for years three to 10. This will be used to fund our growing city. Without this level of rate increase, we would have to reduce existing service levels and defer or cut some currently planned projects.*

*What is your opinion on this proposed rates increase?*

The graphs below give an overview of the responses from the Henderson-Massey Local Board area.



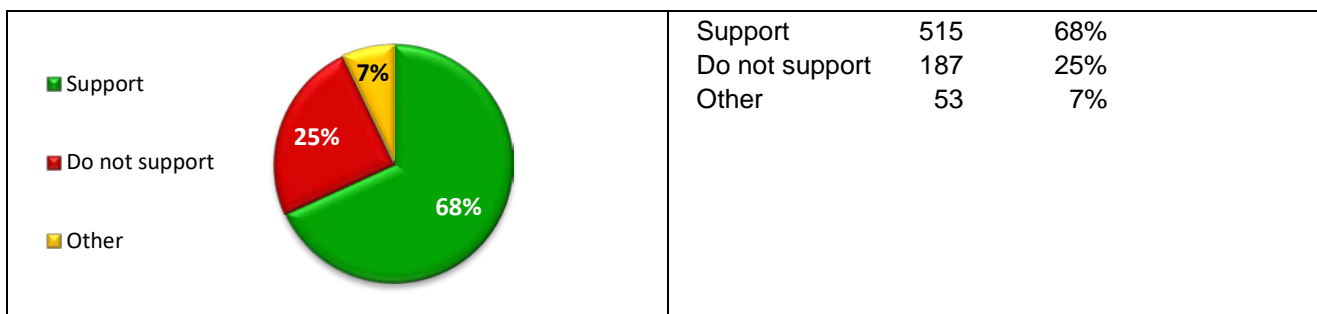


Secondly people were asked about whether online accommodation providers that meet particular thresholds should pay business rates and the Accommodation Provider Targeted Rate.

*Question 5: We are proposing that online accommodation providers (e.g. Airbnb properties) who let out their whole property (not just a room) for a certain number of days per year should pay business rates and the Accommodation Provider Targeted Rate (if the property is within a certain zone). This would mean they are treated the same way as other accommodation providers.*

*What is your opinion on this proposal?*

The graphs below give an overview of the responses from the Henderson-Massey Local Board area.



### Feedback on other regional proposals with a local impact

Feedback was received from the Henderson-Massey Local Board area on other regional proposals, in the following categories

Theme	Count
Roads and footpaths	69
Public transport and travel demand management	384
Transport key projects	19
Water supply	1
Waste water treatment and disposal	4
Storm water management	17
Regional planning	49
Regulatory services	5
Solid waste and environmental services	170
Regional community services	117
Auckland emergency management	0
Regional governance	25
Organisational support	0
Rating and funding	351
Tūpuna Maunga	0
Council Controlled Services	59
General comments	34

## 6. Overview of feedback received on the Auckland Plan 2050 from Henderson-Massey Local Board area

The Auckland Plan 2050 sets our long-term direction and looks at the important challenges we need to address in the following outcome areas:

- Outcome area 1: Belonging and participation
- Outcome area 2: Māori identity and wellbeing
- Outcome area 3: Homes and places
- Outcome area 4: Transport and access
- Outcome area 5: Environment and cultural heritage
- Outcome area 6: Opportunity and prosperity.

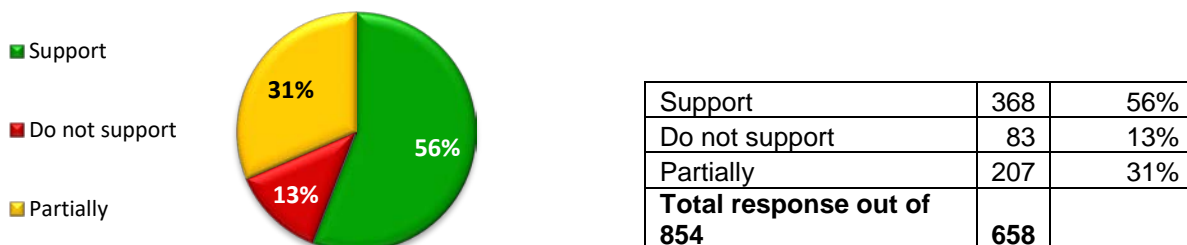
There is a question in the feedback form that relates to each outcome area. The questions and text below are directly from the feedback form. The feedback from the Henderson-Massey Local Board area is set out under each question.

### Question 1: An inclusive Auckland

In a fast-growing city of increasing diversity and social change, people may or may not feel included or enjoy positive life experiences. The Auckland Plan proposes an inclusive Auckland where people live together with trust and mutual respect and everyone has the opportunity to participate to their full potential

*Do you think the six focus areas identified in Belonging and Participation will achieve this?*

The graphs below give an overview of the responses from the Henderson-Massey Local Board area.

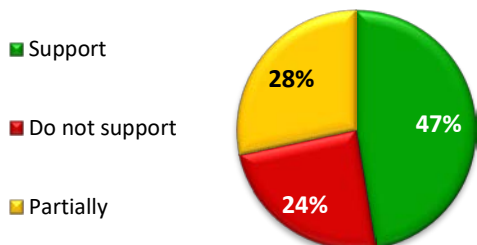


### Question 2: Advance Māori well-being

The strengths and contributions Māori bring to Auckland will fuel economic growth and advance Māori well-being. With nearly a third of all Māori in Auckland aged under 15 years old, the Auckland Plan proposes investing more in tamariki and rangatahi to advance Māori well-being.

*Do you think the seven focus areas identified in Māori Well-being and Identity will achieve this?*

The graphs below give an overview of the responses from the Henderson-Massey Local Board area.



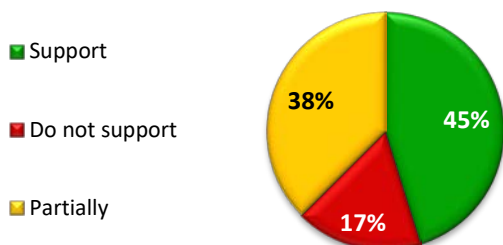
Support	304	47%
Do not support	156	24%
Partially	182	28%
<b>Total response out of 854</b>	<b>642</b>	

### Question 3: Affordable homes

Lack of affordable housing is creating stress for many Aucklanders. It is driving some key workers out of Auckland and limiting our ability to attract and retain talent. The Auckland Plan proposes that all Aucklanders deserve healthy, affordable homes with secure tenure in well-designed places, whether they own or rent their homes.

*Do you think the five focus areas identified in Homes and Places will achieve this?*

The graphs below give an overview of the responses from the Henderson-Massey Local Board area.



Support	308	45%
Do not support	118	17%
Partially	256	38%
<b>Total response out of 854</b>	<b>682</b>	

#### Question 4: Moving easily around Auckland

People lack choice in how they get around and it can take a long time to get where they need to go. To better connect people and places, the Auckland Plan proposes an integrated transport system that accelerates progress on walking, cycling and public transport and makes better use of existing networks.

*Do you think the seven focus areas identified in Transport and Access will achieve this?*

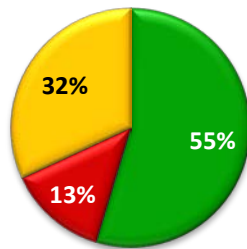
The graphs below give an overview of the responses from the Henderson-Massey Local Board area.

**Total response out of 854**

■ Support

■ Do not support

■ Partially



Support	377	55%
Do not support	92	13%
Partially	220	32%
<b>Total response out of 854</b>	<b>689</b>	

#### Question 5: Protecting and enhancing our environment

Unprecedented growth has required Auckland to provide for essential development, which has had an impact on our environment and cultural heritage. The Auckland Plan proposes utilising every opportunity to protect and enhance Auckland's environment as growth and development happens.

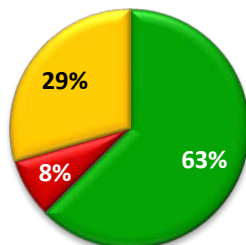
*Do you think the six focus areas identified in Environment and Cultural Heritage will achieve this?*

The graphs below give an overview of the responses from the Henderson-Massey Local Board area.

■ Support

■ Do not support

■ Partially



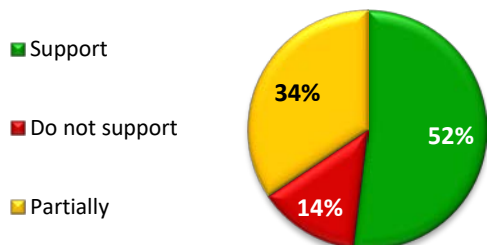
Support	416	63%
Do not support	53	8%
Partially	196	29%
<b>Total response out of 854</b>	<b>665</b>	

### Question 6: Equipping people for future jobs

Rapid technology advances will create challenges, opportunities and change across many industries and jobs. The Auckland Plan proposes Aucklanders will need to adapt to the coming changes by investing in education, training and skills development for all.

*Do you think the five focus areas identified in Opportunity and Prosperity will achieve this?*

The graphs below give an overview of the responses from the Henderson-Massey Local Board area.



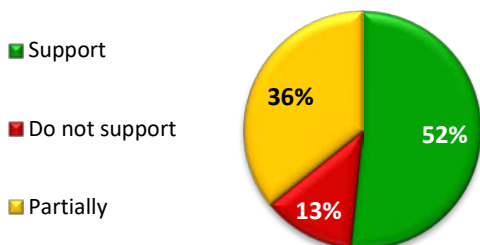
Support	332	52%
Do not support	87	14%
Partially	220	34%
<b>Total response out of 854</b>	<b>639</b>	

### Question 7: Shaping our growth

Auckland has to provide for around 740,000 more people in the next 30 years, which would mean another 320,000 dwellings and up to 270,000 extra jobs. The Auckland Plan proposes to manage long-term population growth by prioritising development in existing urban areas and establishing new communities and new business land in future urban areas. Investment in Auckland's infrastructure will need to keep up with the pace and scale of growth.

*Do you think the proposed approach for enabling growth will effectively provide for Auckland's future?*

The graphs below give an overview of the responses from the Henderson-Massey Local Board area.



Support	335	52%
Do not support	82	13%
Partially	232	36%
<b>Total response out of 854</b>	<b>649</b>	