

Template

10-year Budget 2018-2028 and Auckland Plan 2050 consultation feedback report for Māngere-Ōtāhuhu Local Board

1. Purpose

This report summarises feedback relating to the Māngere-Ōtāhuhu Local Board received through the 10-year Budget 2018-2028 and Auckland Plan 2050 consultation. This includes:

- Feedback on the Māngere-Ōtāhuhu Local Board priorities for 2018/19.
- Feedback on regional proposals in the 10-year Budget 2018-2028 and Auckland Plan 2050 from people or organisations based in the Māngere-Ōtāhuhu local board area.

The feedback received will inform the Māngere-Ōtāhuhu Local Board decisions on allocation of their local budgets in their local board agreement for 2018/2019. It will also inform the Māngere-Ōtāhuhu Local Board input and advocacy on regional budgets and proposals that will be agreed at their business meeting on 9 May and subsequently discussed with the Finance and Performance Committee on 17/18 May.

2. Executive Summary

This report summarises consultation feedback on the 10-year Budget 2018-2028 (including on local board priorities for 2018/19) and the Auckland Plan 2050.

Council received feedback in person at community engagement events, through written forms (including online and hard copy forms, emails and letters) and through social media.

Feedback on Māngere-Ōtāhuhu Local Board priorities for 2018/2019

The local board consulted on the following five priorities:

- **Priority 1:** Promote waste reduction through existing partnerships with Business Improvement Districts so town centres are clean and attractive; monitoring delivery of maintenance contract outcomes and supporting projects that influence behaviour change and build capacity through education of industry and the community.
- **Priority 2:** Implement Boggust Park concept plan which will see new toilets, pathway and fitness equipment in the park.
- **Priority 3:** Continue supporting active, healthy lifestyles and free access to swimming pools.
- **Priority 4:** Continuing to improve our local parks and playgrounds so they are safe, attractive and well-used, such as the green areas near Māngere Bridge, Favona and Centre Park.
- **Priority 5:** Promoting local tourism opportunities and creating gateway to the city, by leveraging local art, craft, culture and enterprise to promote Māori and Pasifika identity and our rich natural environment. Examples include promoting local markets increasing bilingual signage and historical narratives.

A total of 320 written submissions were received on Māngere-Ōtāhuhu Local Board priorities for 2018/19, showing that the majority of people either support (43%) or partially support (39%) the local board's priorities.

A summary of the feedback on regional proposals in the 10-year Budget 2018-2028 from the Māngere-Ōtāhuhu local board area as follows:

Issues	Proposal	Support	Do not support	Other
1. Transport	Support a regional fuel tax to help pay for improvements to the transport system.	49%	44%	7%
2. Natural Environment target rates:				
i. Water quality	Support a water quality targeted rate?	64%	27%	8%
ii. Environmental Initiatives			35%	22%
Option A \$21	Some investment to environment issues but focusing on kauri dieback disease	33%		
Option B \$47	Spend more on tackling kauri dieback disease and better protect our native species and ecosystems	32%		
3. General rates increase	Proposed rate increase of 2.5% for the first two years and 3.5% for years three to 10	49%	39%	12%
4. On-line accommodation provider target rate	People were asked about whether online accommodation providers that meet thresholds should pay business rates and the Accommodation Provider Targeted Rate.	70%	24%	6%

Feedback on the Auckland Plan 2050 from the MĀNGERE-ŌTĀHUHU local board area

Out of the 5,050 submissions received on the Auckland Plan 2050, 320 submissions were from people living in Māngere-Ōtāhuhu Local Board area.

Outcome area 1: Belonging and participation

- A total of 247 pieces of feedback comments received, with a larger percentage in support. (Support 147; Do not support – 33; Partial – 67).
- The context of an expanding and growing city need for cross-cultural understanding through interaction, and utilising existing diversity in the southern area of the city is mentioned in the feedback. Comments also noted need for equity and living conditions as influencing factors in achieving the outcome. Those partially in support made supportive statements and commented on community well-being, vulnerable families and home affordability. Community resilience and preparedness was noted with reference to the large industrial area in Māngere-Ōtāhuhu (See summary in attachment A).
- Those not in favour questioned the value to the rate payer and role of council and that the outcome area is too broadly defined.

Outcome area 2: Māori identity and wellbeing

- A total of 240 pieces of feedback and most are in support.
- (Support -134; Do not support – 38; Partial – 68).
- Feedback notes that the principle of the outcome is a priority, that there is social and economic potential that needs to be unlocked. Involving mana whenua in decision making is seen as important. Feedback notes that there is a need to prioritise employment, affordable housing and improving health and well-being.
- Those not in favour note the large investment in south Auckland, duplication and an approach of 'giving' that is not supported. Responses are also about including Pacific people and for council to help in achieve Treaty aspirations.

Outcome area 3: Homes and places

- A total of 254 pieces of feedback and most are in support.
- Support – 122; Do not support- 41; Partial -91).
- Feedback that note partial support also show supportive comments. Affordable housing, the pressure on the rental community to move on fringes of the city and the need for matching infrastructure and services are seen as important.
- Access to transport hubs, quality of design and access to green spaces.

Outcome area 4: Transport and access

- A total of 254 pieces of feedback and most are in support and those in partial support have also given favourable comments.
- (Support – 141; Do not support - 31; Partial - 76).
- Comments on rail link from Mangere for working population, from Manukau to the airport find mention. Reliability, frequency and affordability of public transport are mentioned and the

need for a cultural shift that people need to make out of cars and car-centric planning. Making public transport a viable option is suggested. Many responses that say they are not in support make comments about the challenges of congestion, need for safety for walking and cycling.

Outcome area 5: Environment and cultural heritage

- A total of 246 responses and most are in support.
- (Support – 137; Do not support 25; Partial – 84).
- Feedback is about making developers businesses incorporate sustainable practices. Support for recycling practices and need for additional investment/ funding. Concerns about effectiveness of the change in approach to inorganic waste collection, and illegal dumping. Comments on need to resolve problems of water, waste water and poor sewage systems and vehicle pollution.
- A few not supportive comments note that greater priority needs to be placed on issues of unemployment, drugs and alcohol in the local area. That development in the Ihumatao area is not a good example if this is an outcome to be achieved.

Outcome area 6: Opportunity and prosperity

- A total of 234 responses. (Support – 128; Do not support – 26; Partial – 80).
- Feedback is about creation and availability of jobs, youth employment, sense of identity for Māori; on the need to advance opportunities for all population groups that are poor – Pacific, refugee people and others. There are comments and concerns about the role of council to achieve this outcome asking for greater investment and partnership with central government.

Shaping our growth

- A total of 254 comments to this topic and most are in support (Support -121; Do not support – 36; Partial - 88).
- Key points in the feedback are about integrated planning and higher density; protecting rural areas for cultivation and need for focus on the longer term rather than retrofitting in few years time. Need for business hubs to be closer to high density residential hubs and reducing congestion on the roads are seen as a priority. Feedback comments express concerns on the sustainability of the growth planned and inadequate infrastructure.

3. Context

Auckland Council consulted on its 10-year Budget 2018-2028 and the Auckland Plan 2050 between 28 February and 28 March 2018.

The 10-year Budget 2018-2028 sets out our priorities and how we're going to pay for them. The Auckland Plan 2050 sets our long-term direction and looks at the important challenges we need to address.

The 10-year Budget also includes information on each local board's priorities for 2018/19. These priorities have been informed by in the development of the Māngere-Ōtāhuhu Local Board Plan 2017.

Auckland Council also consulted on the Regional Pest Management Strategy and the Waste Management and Minimisation Strategy at the same time. The feedback received on the Waste Management and Minimisation Strategy is presented in a separate report.

The feedback received on the Regional Pest Management Strategy will be presented later in the year (following decisions on the 10-year Budget).

Types of feedback

Overall Auckland Council received feedback through the following channels:

- Written feedback – 26,556 hard copy and online forms, emails and letters.
- In person – council interacted with a total of 5,374 people through 39 have your say events and 61 community events.
- Social media – 114 comments were received through Facebook and Twitter.

4. Feedback received on Māngere-Ōtāhuhu Local Board priorities for 2018/19

The Māngere-Ōtāhuhu Local Board consulted on the following five priorities:

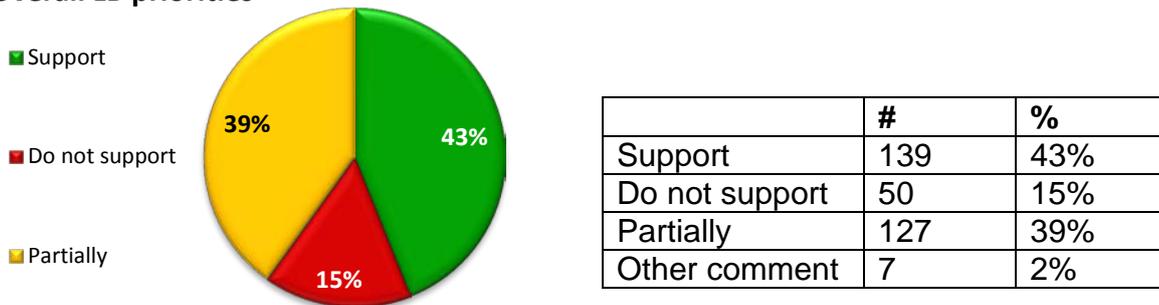
- **Priority 1:** Promote waste reduction through existing partnerships with Business Improvement Districts so town centres are clean and attractive; monitoring delivery of maintenance contract outcomes and supporting projects that influence behaviour change and build capacity through education of industry and the community.
- **Priority 2:** Implement Boggust Park concept plan which will see new toilets, pathway and fitness equipment in the park.
- **Priority 3:** Continue supporting active, healthy lifestyles and free access to swimming pools.
- **Priority 4:** Continuing to improve our local parks and playgrounds so they are safe, attractive and well-used, such as the green areas near Māngere Bridge, Favona and Centre Park
- **Priority 5:** Promoting local tourism opportunities and creating gateway to the city, by leveraging local art, craft, culture and enterprise to promote Māori and Pasifika identity and our rich natural environment. Examples include promoting local markets increasing bilingual signage and historical narratives.

A summary of the feedback received through each channel is provided below.

Feedback received through written submissions

A total of 320 submissions were received on Māngere-Ōtāhuhu Local Board priorities for 2018/19, showing that the majority of people either support (43%) or partially support (39%) the local board's priorities.

Overall LB priorities



Priority 1: Promote waste reduction through existing partnerships with Business Improvement Districts so town centres are clean and attractive; monitoring delivery of maintenance contract outcomes and supporting projects that influence behaviour change and build capacity through education of industry and the community.

Here are examples from submissions to illustrate each category (where applicable):

Support

- *Improving town districts in Mangere and Otahuhu because they're growth driven by public transport infrastructure including Otahuhu transport interchange, South Auckland bus network and cycleway improvements.*
- *... Also the waste reduction. Man, where do i start on that - it is bad, there is waste everywhere.*

Partially

- *The Otahuhu township is very run down. Tired old and empty shops, no green area. All concrete and asphalt... Litter is a huge issue and is often not related to the availability of rubbish bins but rather a lack of understanding as to why it is harmful to the environment. I would like to see more details around the proposed campaigns to bring about behavioural change within the community. Recycling is also not as commonplace in this area as it is in the rest of Auckland, I would love to see this promoted more in the area with the aim of reducing general waste by x% in the next decade.*
- *Town centre should have a few anchor businesses. For example large supermarket, large retail (kmart,briscoes,warehouse).*

Other comment

- *Included in this development needs to be a transport hub in Mangere East Village - Massey Road. This will free up traffic flow and make the lively community hub safer. It will also improve connectivity for people traveling out of and into this well-used community hub.*

Priority 2: Implement Boggust Park concept plan which will see new toilets, pathway and fitness equipment in the park.

Partially

- *Yes look after the volcanic cone at Boggust Park. Any chance to add to concept - a way to restore what was broken with subdivision earthworks - to restore the crater lines with sculptural forms.*

Priority 3: Continue supporting active, healthy lifestyles and free access to swimming pools.

Do not support

- *Stop spending money on non-essential services. If people want a non-essential service then they should pay for it. Making essential services like waste disposal and recycling expensive just means people dump their rubbish in our streets.*
- *Spending on non-essential services for which ratepayers get no direct benefit. Stick to doing basics for essential services.*

Partially

- *Promote food production in our ward. Reduce availability of really unhealthy food.*
- *I don't think free access to pools should be at local targeted rate increase - that means they are not free. There is little free in the South - just continue it.*
- *I agree with the free swimming pools as it encourages everyone with no excuses.*

Priority 4: Continuing to improve our local parks and playgrounds so they are safe, attractive and well-used, such as the green areas near Māngere Bridge, Favona and Centre Park.

Support

- *something needs to be done to improve the green spaces of Mangere Bridge. Each weekend these spaces are overflowing with rubbish*
- *We understand that the Local Board has to manage priorities across the ward, but we at Centre Park have been very active in our consultation process and also as park users...*

Do not support

- *there seems to be a low emphasis on the Otahuhu area with more emphasis on Mangere*
- *Mangere should be on its own... We in Mangere we got the biggest airports in NZ an advantage but we should also get the enormous developments areas, investments, employment and where money speaks...*
- *Develop Fields at Moyle Park, Bader Drive Mangere 2) Develop the infrastructure like Manukau Rugby League Clubrooms at Moyle Park. Not enough money is being spent on the Sporting Infrastructure of our Community e.g Manukau Rugby League Roof.*

Partially

- *I live in Mangere Bridge which differs from most of the rest of the board area in many respects. Most of the 'priorities' concern Otahuhu and the rest of Mangere, that is fine, but I think Mangere Bridge rather ignored. I would like to see the Mangere Bridge library up-*

graded, especially with respect to study areas and a better transport service connecting the area to Onehunga, in particular to and from the train station.

- *Give money to Upgrading of Seaside Park Otahuhu.*
- *Rubbish in open areas (i.e. parks/roadside) is an absolute eye sore. People caught dumping should be imposed with a hefty fine.*

Priority 5: Promoting local tourism opportunities and creating gateway to the city, by leveraging local art, craft, culture and enterprise to promote Māori and Pasifika identity and our rich natural environment. Examples include promoting local markets increasing bilingual signage and historical narratives.

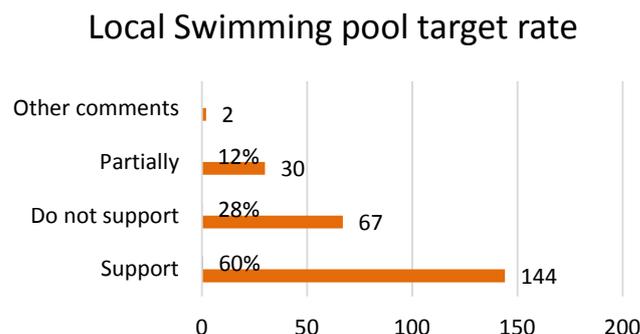
Support

- *Yes, this board has most priorities clear. Support of tourism, art and culture opportunities need to be based on assessment of sustainability (i.e. create long term opportunities and/or operate as a business or without council support after they are funded).*
- *Particularly like the promoting local tourism as the gateway to Auckland NZ.*

Partially

- *Just don't go overboard on the tourism aspect. Read trip adviser forums; Mangere is only really known for having the airport and busses to town.*
- *I don't believe investment in tourism is going to be effective.*
- *We also need to have better access from the airport to our town centre which we do but I think we need to attract our departing visitors from Auckland to stop off at the Mangere Town Centre before heading to the Airport.*
- *We believe that the board could lift their gaze a little bit higher, especially for Māori interests. ie restoration of indigenous food systems e.g awa, tuna, Manukau harbour.*

Swimming Pool: Local target rate



Here are examples from submissions to illustrate each category above:

Support

- *Definately support this - elderly and disabled locals should not have to pay to enter the pool! That is ridiculous.*
- *I use the pool, it's often busy which means it's working. Carry on!*

- *Because you need adults to supervise the children and a kids go free policy is meaningless unless the adults can get in to supervise.*

Do not support

- *Absolutely not. Rate payers shouldn't need to pay for this as a lot of people don't use this facility.*
- *Why should all households be levied this charge when only a few people will get to benefit from it. this charge seems excessive, suggest adult access is subsidised to lower this cost across households if it is to continue.*
- *I don't use the pools. You use you pay simple.*

Other

- *South Auckland has a huge problem with obesity and people cannot afford to pay extra... We should be encouraging sport.*

Partially

- *Can't even get in there to swim comfortably during summer. Too small.*
- *Free entry should require proof of address by the properties that paid target rate. Hot pool should also be half price for those properties.*
- *Otahuhu and Mangere have many lower income families so yes it is better to have free swimming but if you had say \$1 charge for adults then you would still get them to swim especially with their children and that would not put a strain on the rates.*

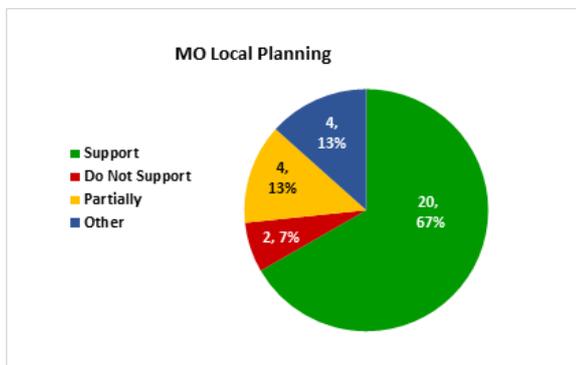
Summary

The local swimming pool target continues to be supported by locals. It was noted, that only local adults should gain entry to use local swimming pools at no charge.

Feedback on other local topics

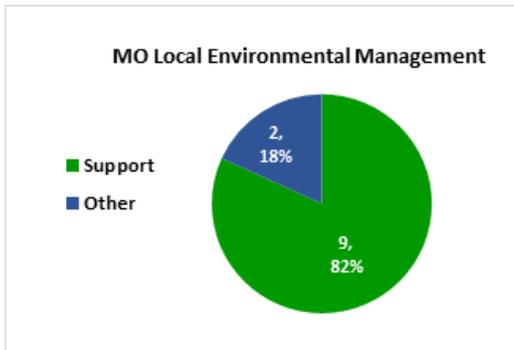
Key themes across feedback received on other local topics included:

Planning



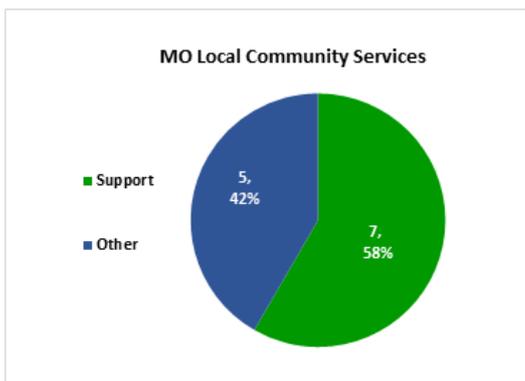
There was clear support for cleaner town centers and connectivity through enhanced transport networks by improving road routes and addressing congestion. Cycle and walks ways were not supported and engagement by council was poor. Other comments mentioned improvements to the local roads, more businesses, attracting more tourists, cleanliness, better use of rates, supporting the local board's local board plan aspirations.

Environmental management



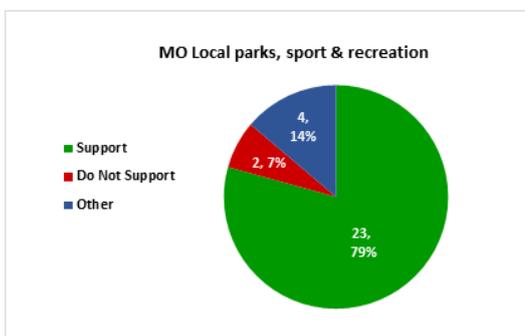
There was clear support for more tree and shrub planting, taking care of our harbour, streams and addressing rubbish through more recycling, waste management education, and making fees affordable at the refuse stations.

Community services



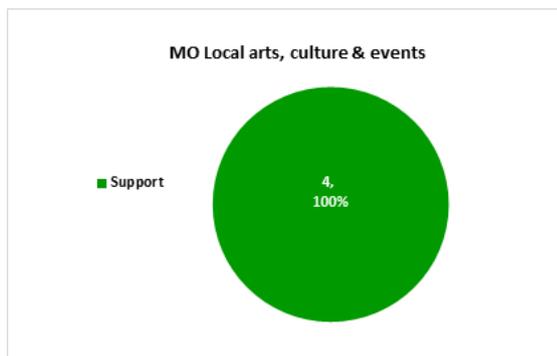
There was clear support for central and local government to be involved, to address youth issues, homelessness and local health needs. A community facility in Mangere East was supported, and others were asking for a user pays system for council services and facilities to be implemented.

Parks, sports and recreation



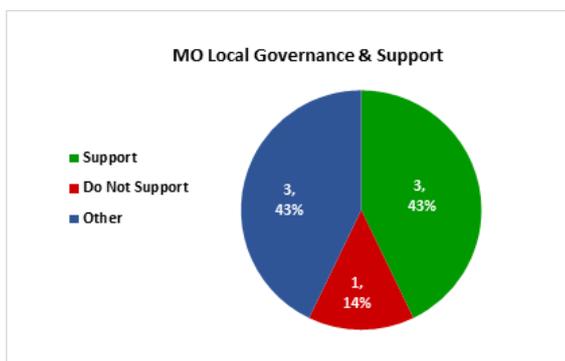
There was clear support for better parks and sporting facilities up-grades and active programs, that included, such as Boggust Park, Moyle Park, and Portage route project. Not supported was the local swimming pool target rate.

Arts, culture and events



There was clear support to promote local tourism opportunities, by leveraging local talents, culture craft and art was supported. Highlighting local heritage was also important such as the Otataua Stonefields.

Governance and support



Submissions noted support to improve transport network, to deal with heavy vehicles in residential areas, and rail link to the airport. Consultation by council was poor. Safety, excessive noise and pollution and better use of rates payers was also mentioned by submitters.

Other issues:

Submissions noted a better transport network and better use of buses to travel around Auckland. Some wanted upgrades and cleaner town centres through waste management. Submissions also noted council to spend rates better by prioritising its projects. The environment and climate needed to be protected through recycling and preserving planting more trees. One comment supported the Mangere East town centre development.

Feedback received through events

The Māngere-Ōtāhuhu Local Board held one have your say event at the Otahuhu Town Hall Community Centre, three drop-in sessions at various locations in the local area, and other local engagement events, like the Otahuhu Fun Day, and the regional led Southern Boards Pacifica Forum.

- Have Your Say – Ōtāhuhu Town Hall Community Centre, 6 March 2018
- Drop-in session – Mangere Town Centre, 10 March 2017
- Drop-in session – Māngere East Community Centre Night Market, 15 March 2018
- Drop-in session - Mangere Bridge Village Boutique Market, 25 March 2018.

Feedback received through social media channels

There was no feedback received from social media channels, as people were encouraged to make a submission through, on-line forms, Have Your Say events, and drop-in sessions.

Information on submitters

Local resident population for the Māngere-Ōtāhuhu Local Board area was 79,900. Māngere-Ōtāhuhu's population increased by 2,808 (4.1%) between the 2006 and 2013 Censuses. A total of 60% of residents identify as Pasifika and 16% Māori. A total of 28% of residents are children under 14, with 45% of the local population being under 24 years old.

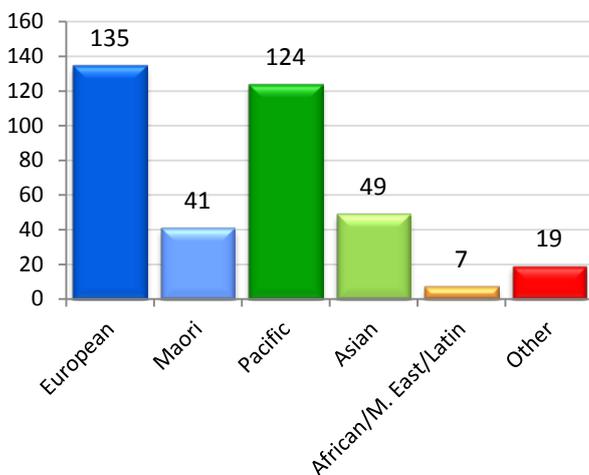
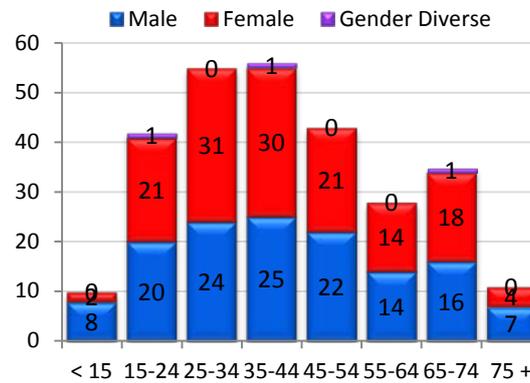
The tables and graphs below indicate what demographic categories people identified with. This information only relates to those submitters who provided demographic information.

Submission Demographics:

Gender

Gender	#	%
Male	138	49%
Female	142	50%
Gender diverse	3	1%
	283	

Age



Submission methodology received

- On-line submission forms (179) were the most popular method used by people who made submissions, followed by those who used the hard copy forms (125), and followed by submission that was received by non-form.
- Most of the submission were from individuals (310), and 24 from organisations: African Communities Forum Incorporated (ACOFI), Business Improvement Districts of Auckland (AKBIDS), Alliance Community Initiative Trust, Auckland Rugby Union, Bike Auckland, Church in Progress MCC, Civic Trust Auckland, Counties Manukau Rugby League, Eagles, Earthmaker Enterprises, Housing New Zealand Corporation and HLC (2017) Limited, IPRO, Mangere Centre Park Sports Association (Inc), Mangere Connect, Mangere East Rugby

League Club, Manukau Harbour Restoration Society Inc., New Zealand Recreation Association, Otahuhu United Associated Football Club, Royal NZ Plunket Trust, SkyCabs International Ltd, South Harbour Business Assoc Inc., Strive Community Trust, Tennis Auckland and Tennis Northern, and Trains to Huapai.

- Three are from Mana whenua: Waikato Tainui, Ngati Paoa and Ngati Tamaoho Trust.
- Two proforma groups: Auckland Ratepayers Alliance and Generation Zero.

5. Overview of feedback received on the 10-year Budget from MĀNGERE-ŌTĀHUHU Local Board area

The 10-year Budget 2018-2028 sets out our priorities and how we're going to pay for them. The regional consultation on the proposed 10-year Budget focused on four key issues:

- Issue 1: Transport
- Issue 2: Natural Environment
- Issue 3: Rates and charges
- Issue 4: Other changes and budget information.

The written submissions for the Māngere-Ōtāhuhu Local Board area on these key issues is summarised below including graphs and tables, along with an overview of any other areas of feedback on regional proposals with a local impact.

Three Mana Whenua groups, Waikato Tainui, Ngati Paoa, and Ngati Tamaoho Trust, made submissions that included this board. Their position is noted under each regional issue where applicable.

There were two proforma submissions to this board, Auckland Ratepayers Alliance and Generation Zero, both agreed not to support proposal 5, the accommodation provider target rate. However, they differed for the proposals 1 – 4. Generation Zero supported those proposals, and Auckland Ratepayers Alliance, opposed those proposals.

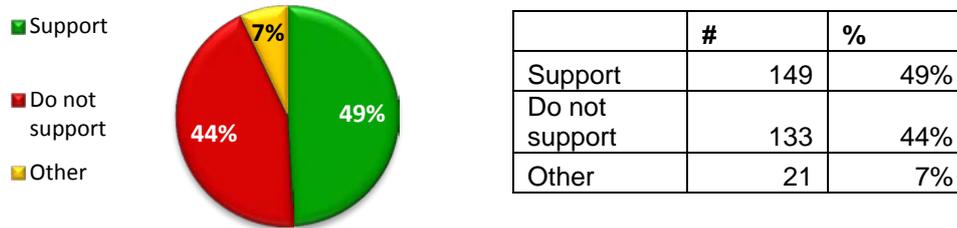
Issue 1: Transport

Aucklanders were asked their opinion on whether they would support a regional fuel tax to help pay for improvements to the transport system.

Question 1: We want to improve our transport system. As the population grows, congestion (and the pollution it creates) is getting worse, safety is declining and businesses are struggling to move freight and people. We are proposing that a regional fuel tax of 10 cents per litre (plus GST) be used to raise more funding for transport projects and services.

What is your opinion on the proposal to introduce a regional fuel tax to help pay for improvements to the transport system?

The graph and table below give an overview of the responses from the Māngere-Ōtāhuhu Local Board area.



Examples of comments from submissions:

Support

- *I think that the only solution to congestion in a big city is to incentivise people not to use their cars when other methods of transport are possible. Also, it will provide the money needed to provide safer active modes of transport.*
- *As a low-income earner this is not ideal, but I support the view that we need better management of congestion on our roads and the need to improve the environment of air pollution and dependence of oil fossil fuel products to be limited.*

Do not support

- *We pay enough already, and we are taxed already for the petrol, find another way.*
- *A fuel tax only allows for the wealthy to use the roads we all pay for, there is no consideration for people that are working for minimum wages or those living on a pension. It seems to me to be simply a 'keep the transport lobby happy' solution... Perhaps more thought should be towards getting huge trucks off the roads and goods onto rail.*

Other

- *I support this in general but believe the tax to be regressive and therefore impacts lower income families*
- *Transport infrastructure projects should include budget for kaitiaki initiatives and the integration of Mana Whenua values into the built and physical environment*

Summary:

Local submissions supported a regional fuel tax. Those that opposed commented that council needed to prioritise its spending to afford these projects. The three Mana whenua groups had different views, from supporting, partial supported, and suggesting a road toll to raise revenue, but all three agreed that intervention was required to fix Auckland's transport issues.

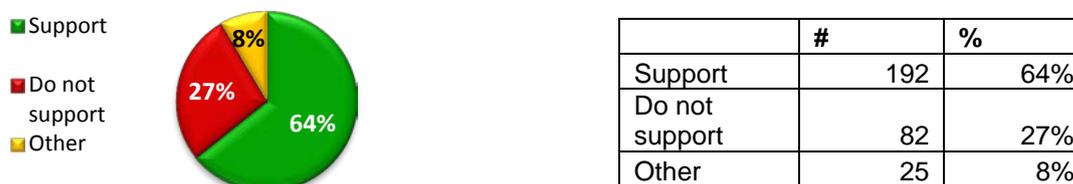
Issue 2: Natural environment

Aucklanders were asked whether they would support a water quality targeted rate

Question 2: Our harbours, beaches and streams are being polluted by overflows from ageing sewerage and stormwater systems that can't cope with heavy rainfall and from contaminants washed into natural waterways. We want to improve our infrastructure to address this problem. Under current budgets this would take 30 years to achieve. We propose to introduce a new targeted rate to increase our funding of water infrastructure and speed up delivery of cleaner harbours, beaches and streams to 10 years. Our proposed targeted rate would cost the average residential ratepayer \$66 per year (\$1.30 per week), although this will vary based on your property value.

What is your opinion on this proposed targeted rate to speed up the delivery of cleaner harbours, beaches and streams?

The graph and table below give an overview of the responses from the Māngere-Ōtāhuhu Local Board area.



Examples of comments from submissions:

Support

- Clean water is important for people's health first but also for the environment which has flow on factors which affect land, animals and people.*
- I generally support this, but I would like to see changes to areas which have been overly forgotten about. Manukau Harbour and Weymouth Beach in particular instead of funneling more money into already affluent areas (Mission bay and north shore beaches). Nothing was or is planned to clean up Weymouth Beach and I'm sure it's the same for other beaches that surround the Manukau Harbour. Auckland is growing in all directions.*

Do not support

- Teach as young as we can - our children the principal of looking after their environment by introducing environmental days. Take the children out to local parks, beaches to identify environmental hazardous items e.g. plastic, organizing classes to clear them ourselves.*
- The charge should be based on how many people live at the address, not on the value of the property.*
- There should be a more focused approach to revenue gathering. Why should I have to pay for cleaning up the beaches in Takapuna/Mission Bay/etc?*

Other

- I think the additional tax should come through increased water charge rates rather than tied to property values. That way Big users of water pay more and low users proportionately less. Why charge a single person without lives in a high value property a lot more when they may be great at economizing on water use. You'll hit seniors on fixed incomes who may have a valuable house but little income.*

- *Target the rate on those over 60 who refused to deal with these problems when they were young and who got most things cheap or for free all their lives.*

Summary

This proposal was supported. Those opposed noted, council had high rates already, and for council to prioritise its spending. Mana whenua generally supported this proposal.

Environmental initiatives

People were also asked if they supported a natural environment targeted rate. Two options (A and B) were provided for the natural environment targeted rate.

Question 3: Auckland's rapid growth is putting pressure on the environment, as is the spread of pests, weeds and diseases that are threatening many of our native species. Approximately two-thirds of Auckland's local native species are under threat of extinction.

Our proposal is to invest more in environment initiatives and to fund this through a targeted rate (based on your property value) at one of two levels described below.

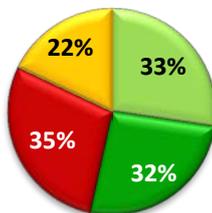
Option A – a targeted rate of an average rate of \$21 per year per residential ratepayer. This increase would allow us to make limited improvements to environmental protection, mainly focusing on kauri dieback disease.

Option B – a targeted rate of an average rate of \$47 per year per residential ratepayer. This increase would allow us to spend more on tackling kauri dieback disease, and allow us to better protect our native species and ecosystems.

What is your opinion on a proposed targeted rate to invest more to protect our environment?

The graph and table below give an overview of the responses from the Māngere-Ōtāhuhu Local Board area.

- Option A - (\$21 p.a.)
- Option B - (\$47 p.a.)
- Do not support
- Other option



	#	%
Option A - (\$21 p.a.)	84	33%
Option B - (\$47 p.a.)	80	32%
Do not support	88	35%
Other option	55	22%

Examples of comments from submissions:

Support

Option A

- *The bush is not just about Kauri trees, there are plenty of other native trees. Trials in 2015 established there were disease resistant kauri that grew happily along with diseased ones.*
- *Auckland is already an expensive place to live, raising rates only penalise people who have saved to buy a home and should be limited.*

Option B

- *We only have one environment and we need to do whatever we can to protect it for future generations.*
- *I support a targeted rate to invest in environmental initiatives such as tackling kauri dieback.*

Do not support

- *Do not support a targeted rate to invest more to protect our environment. We're already putting a lot of pressure on households and the environment is the responsibility of the entire country and visitors to Auckland, not just residents. I would support donation points (including contactless donation points) at our public reserves, parks and beaches. I feel that voluntary contributions will be a lot better received than more rates increases at this stage. Changing public feeling and perception takes time and education, both of which we haven't really invested in as a city.*
- *A Flat levy per household seems a more fair way to raise the funds for these initiatives - the value of a property has nothing to do with the issue.*

Other (Option)

- *Charge tourists for taking advantage of our natural wonders. They seem to use it more than locals. (Purely observational, I have no research to back that up).*
- *Protect more trees and make green space a not negotiable condition of developments. The kauri dieback is basically, unfortunately, a lost cause and is a nationwide problem and should have a central government funded approach.*

Summary

Option B was supported. And a high number of submissions noted opposition to this proposal. Although, the water quality proposal received more support. Mana whenua generally supported the water quality proposal.

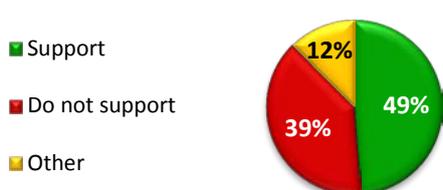
Issue 3: Rates and charges

People were asked about a proposed rates increase of 2.5 percent for the first two years and 3.5 percent for years three to 10.

Question 4: For this 10-year Budget we are proposing an average general rates increase of 2.5 per cent for the first two years and then 3.5 per cent for years three to 10. This will be used to fund our growing city. Without this level of rate increase, we would have to reduce existing service levels and defer or cut some currently planned projects.

What is your opinion on this proposed rates increase?

The graph and table below give an overview of the responses from the Māngere-Ōtāhuhu Local Board area.



	#	%
Support	141	49%
Do not support	112	39%
Other	36	12%

Examples of comments from submissions:

Support

- *Am only on a pension with some savings but am happy to support city if I continue to live here.*
- *I think the services that council provides are important. I don't want to see a cut in library, leisure or parks spaces. I want better management of our parks, the grass is too long.*
- *Anything good done for the sake of the people and city etc is worth chipping in for. Our future generations do need our support now.*

Do not support

- *Council must learn to live within its means; people on low and fixed incomes cannot afford these nonstop increases. Funding for Arts and Parades should be reduced. Auckland does not need "APAC" conferences and only minimum support for the Americas cup as only a small number of residents will be able to enjoy the spectacle.*
- *So you guys are targeting people who work hard all their lives to buy a house and pay it off (hardworking people) you want them to pay for increased rates. How about putting the benefit down for people who have too many kids and sit at home and eat food with our tax money whereas they can be going outside and working. Again, why isn't this billed to the whole public?*

Other

- *The increase should be based on how many people live at the address, not on the value of the property. How is a single person supposed to afford these increases on minimal incomes? Why should small person households support larger households who are using more resources.*
- *Why did we become a super city? In the past each area was able to fund and meet the needs of its own locality. We were promised that making us all one would reduce the rates, but instead we have rising rates at an ever more rapid rate. With some areas seeming to get preference over others.*

Summary

This proposal received support but those opposing included calling for Auckland Council to prioritise its spending to core services. Waikato Tainui, Ngati Paoa, and Ngati Tamaoho Trust support this proposal, but local income families and the elderly would not be heavily impacted with the increasing charges.

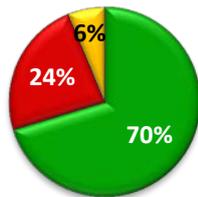
Online Accommodation - secondly people were asked about whether online accommodation providers that meet particular thresholds should pay business rates and the Accommodation Provider Targeted Rate.

Question 5: We are proposing that online accommodation providers (e.g. Airbnb properties) who let out their whole property (not just a room) for a certain number of days per year should pay business rates and the Accommodation Provider Targeted Rate (if the property is within a certain zone). This would mean they are treated the same way as other accommodation providers.

What is your opinion on this proposal?

The graph and table below give an overview of the responses from the Māngere-Ōtāhuhu Local Board area.

- Support
- Do not support
- Other



	#	%
Support	182	70%
Do not support	61	24%
Other	16	6%

Examples of comments from submissions:

Support

- *Why are they any different? We are hurting our motel and hotel owners by not having a level playing field.*
- *Not only BnB but lodges how we have food ratings, based on the health side as well as value for money, evaluations and inspections put in place, are they adequate to accommodate? Etc.*

Do not support

- *It will cause a problem in that Tourism numbers will probably drop.*
- *The current infrastructure is already lacking behind resulting the big gap in hotel/accommodation available on the market, this will impact negatively on our leading industry - tourism. What the government should do is to encourage online accommodation providers rather than making them pay more rates as they are contributing to NZ economy and helping the government while it's catching up in building more hotels and reducing the overall construction costs and making homes affordable again in Auckland.*
- *This is just mean spirited and revenue gathering.*

Other

- *I have no experience of this service but depending on how many weeks out of the year it is rented out needs to be a consideration.*
- *eventually charging the online accommodation would push the prices of these up too. Auckland already has accommodation problems. Can the online be the source of temporary stay while our government works on solving housing issues?*

Summary:

Support was noted for this proposal, including Mana whenua. Those that opposed, including the two proforma groups, believe this will not be popular with visitors if this rate this is implemented.

Issue 4: other changes and budget information

Aucklanders were asked if they had any other feedback on matters in the consultation document.

Question 7: Please provide any other feedback on other matters in the consultation document or supporting information, such as changes to waste service charges (targeted rate to fund food waste collection service and standardisation of user-pays refuse collection), Tūpuna Maunga Authority Draft Operational Plan or the proposal to disestablish Auckland Council Investments Limited.

Submission quote:

"No wonder people are dumping rubbish on roadsides - the inorganic collection now doesn't work and fees at refuse stations are expensive".

Feedback on other regional proposals with a local impact

Feedback was received from the Māngere-Ōtāhuhu Local Board area on other regional proposals.

This graph shows the methods promoted by this feedback.

How did you hear about it?	
99.5.1 How did you hear about it NZ Herald	18
99.5.2 How did you hear about it Radio	12
99.5.3 How did you hear about it Our Auckland online	29
99.5.4 How did you hear about it Social media (e.g. Facebook)	48
99.5.5 How did you hear about it Have Your Say website	16
99.5.6 How did you hear about it Engagement event at a school	0
99.5.7 How did you hear about it Local Newspaper	14
99.5.8 How did you hear about it Our Auckland print	21
99.5.9 How did you hear about it People's Panel newsletter/survey	42
99.5.10 How did you hear about it Local board e-newsletter	10
99.5.11 How did you hear about it Attended an event or workshop	10
99.5.12 How did you hear about it Gave feedback previously	20
99.5.99 How did you hear about it Other	0

6. Overview of feedback received on the Auckland Plan 2050 from Mangere-Otahuhu Local Board area

The Auckland Plan 2050 sets our long-term direction and looks at the important challenges we need to address in the following outcome areas:

- Outcome area 1: Belonging and participation
- Outcome area 2: Māori identity and wellbeing
- Outcome area 3: Homes and places
- Outcome area 4: Transport and access
- Outcome area 5: Environment and cultural heritage
- Outcome area 6: Opportunity and prosperity.

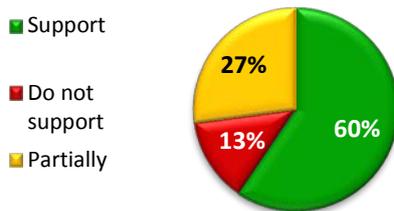
There is a question in the feedback form that relates to each outcome area. The questions and text below are directly from the feedback form. The feedback from the Māngere-Ōtāhuhu Local Board area is set out under each question.

Question 1: An inclusive Auckland

In a fast-growing city of increasing diversity and social change, people may or may not feel included or enjoy positive life experiences. The Auckland Plan proposes an inclusive Auckland where people live together with trust and mutual respect and everyone has the opportunity to participate to their full potential.

Do you think the six focus areas identified in Belonging and Participation will achieve this?

The graph below gives an overview of the responses from the Māngere-Ōtāhuhu Local Board area.



<p>Outcome area 1: Belonging and participation</p> <p>An inclusive Auckland</p>	<p>Support: 147</p> <p>The more the city expands the better it is that people know each other, city is multicultural, keep regional focus with a balance on local priorities.</p> <p>Connect people at local level through sports clubs, stronger connection between council staff and community leaders, programmes for migrant women and seniors, embrace all races, gender and disability and people from refugee background. Encourage different people within communities to connect and understand each other through markets, cafes, and community centres. Support youth to be leaders in future; include migrants in addition to focus on Pacific people. Utilise rich vibrant local diversity of the southern area.</p> <p>Well-being is essential. Inequity, home affordability, living conditions and safety are directly related to sense of connection to place and these are serious challenges in south Auckland. Need to work towards the vision and achieve it.</p> <p>Do not support: 33</p> <p>Encouraging differences is a racist approach. The result is increasing resentment. The outcome should instead focus on merit, cost of living and faster growth through development. Increasing safety is the priority – from alcohol, drugs and smoking. More clarity on areas of disparity. There are too many different people to agree on differences or assimilating. The idea too broadly defined and does not help with decision making and there are no clear measures.</p> <p>Two views – prioritise tangata whenua and that the Treaty is not relevant today.</p> <p>Partial: 67</p> <p>People need strive for improvement with appropriate support to get a chance in life, place more priority on employment and job opportunities;</p>
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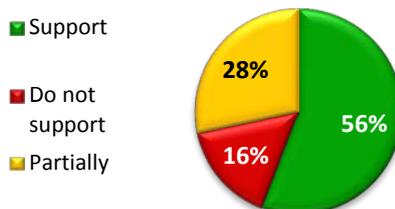
	<p>Community wellbeing is not a matter of crime prevention alone. Add a reference to community resilience nor community empowerment –Māngere-Ōtāhuhu has a heavy industrial area and there is a need for disaster preparedness and emergency management.</p> <p>Relevance to council role: Council should deliver on its core business – water, roads and rubbish. Need clarity on the value to the rate payer? Central government should meet costs.</p> <p>Need affordable homes to progress well-being, support for vulnerable children and families. Include emphasis on town centres and Business Improvement Districts as did the Auckland Plan document- and local boards should be partners. Include a reference to appropriate buffer zones in specific locations that are expected to undergo a significant amount of housing and business growth in the next 30 years. Increasing rates increases barriers to participation in local area.</p> <p>Community spaces Libraries contribute to the outcome and need the support for longer hours; quality sports and recreation spaces.</p> <p>Treaty, bicultural foundation and growing diversity – establishing the ‘how’ of the principles of inclusive Auckland is unclear.</p>
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Question 2: Advance Māori well-being

The strengths and contributions Māori bring to Auckland will fuel economic growth and advance Māori well-being. With nearly a third of all Māori in Auckland aged under 15 years old, the Auckland Plan proposes investing more in tamariki and rangatahi to advance Māori well-being.

Do you think the seven focus areas identified in Māori Well-being and Identity will achieve this?

The graph below gives an overview of the responses from the Māngere-Ōtāhuhu Local Board area.



<p>Outcome area 2: Māori identity and well-being</p> <p>Advance Māori Well-being</p>	<p>Support: 134</p> <p>Principle is right, need to unlock the economic potential of existing assets to support the uplift of tribal social and economic wellbeing; involve mana whenua in decision making role; Protect history of place and people; deliver on 2 or 3 focus areas.</p>
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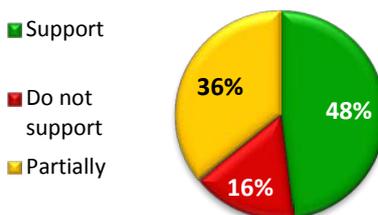
	<p>Do not support: 38 Focus on Tamariki and vulnerable families first; Already there is a lot of investment in south Auckland resulting in duplication and no results; ‘giving’ diminishes capacities and initiative.</p> <p>Partially: 68 Employment, housing and health (harm from smoking, drugs and alcohol) are a priority. Lot more focus on young people to change the situation.</p> <p>Concern about focus area 5 in particular as mana whenua are not the only people who understand / have unique relationship with environment, as there are others who do have deep care, concern and knowledge.</p> <p>Identity and culture- Otuataua Stonefield is important for Māori; Te Reo promotion.</p> <p>Include other cultures-While the principle is ok, there is a need to include others, e.g Pacific people.</p> <p>Others: Uncertainty about council’s role; Needs to be a more explicit focus in council achieving realization of Treaty aspirations.</p>
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Question 3: Affordable homes

Lack of affordable housing is creating stress for many Aucklanders. It is driving some key workers out of Auckland and limiting our ability to attract and retain talent. The Auckland Plan proposes that all Aucklanders deserve healthy, affordable homes with secure tenure in well-designed places, whether they own or rent their homes.

Do you think the five focus areas identified in Homes and Places will achieve this?

The graph below gives an overview of the responses from the Māngere-Ōtāhuhu Local Board area.



<p>Outcome area 3: Homes and places</p> <p>Affordable homes</p>	<p>Support: 122</p> <p>More affordable housing is of high priority. Also need infrastructure to cater to growth and for developers to service other costs on households - construction and demolition waste. Faster consenting processes.</p> <p>Sports clubs also support for their communities and delivers on Māori outcomes.</p>
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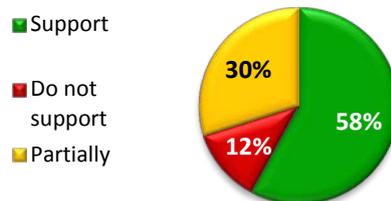
	<p>Do not support: 41</p> <p>Prices have reached beyond peoples means Foreign buyers are gaining and with adverse impact on rental community who are pushed out of the city.</p> <p>Partial support: 91</p> <p>Need more action for quality design, low to high rise apartments with ease of access to transport and work hubs. Better models - quality design and not a sprawl without reasonable access to green spaces for children; models support first home buyers and tenants who can purchase off government (state houses).</p>
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Question 4: Moving easily around Auckland

People lack choice in how they get around and it can take a long time to get where they need to go. To better connect people and places, the Auckland Plan proposes an integrated transport system that accelerates progress on walking, cycling and public transport and makes better use of existing networks.

Do you think the seven focus areas identified in Transport and Access will achieve this?

The graph below gives an overview of the responses from the Māngere-Ōtāhuhu Local Board area.



<p>Outcome area 4:</p> <p>Transport and access</p> <p>Moving easily around Auckland</p>	<p>Support: 147</p> <p>Public transport (PT)- Make it a viable option, more incentive to get people away from car-centric travel and a cultural shift; cycleways, encourage scooters and bikes.</p> <p>Rail link from Māngere a high need for people working in city and living in suburbs is a priority. Light rail (Manukau to airport); commuter trains to north and south (Hamilton).</p> <p>Congestion issues need to be tackled; historical underinvestment in PT and narrow geography of the city and growth sprawl.</p> <p>Safe walking and cycling infrastructure.</p>
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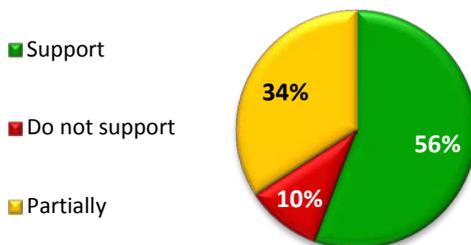
	<p>Do not support: 31 Causes of congestion -poor planning, developing factories and industry close to roads and reducing speed limits; Separate cycleways cause more problems.</p> <p>Cars preferred because of weather and convenience</p> <p>Walking and cycling are unsafe. Train from Onehunga to Airport and Puhinui with less disruption to business.</p> <p>Public transport needs to be reliable, frequent and affordable. Subsidize costs for some (disabled, seniors and students).</p> <p>Children should walk to school – improves wellbeing</p> <p>Partially: 76 Needs stronger goals and targets, reduce carbon emission More homes means traffic, no more tunnels and motorways.</p>
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Question 5: Protecting and enhancing our environment

Unprecedented growth has required Auckland to provide for essential development, which has had an impact on our environment and cultural heritage. The Auckland Plan proposes utilising every opportunity to protect and enhance Auckland's environment as growth and development happens.

Do you think the six focus areas identified in Environment and Cultural Heritage will achieve this?

The graph below gives an overview of the responses from the Māngere-Ōtāhuhu Local Board area.



<p>Outcome area 5: Environment and cultural heritage</p> <p>Protecting and enhancing our environment</p>	<p>Support: 137</p> <p>Need for delivery on a few, make people accountable and for the next generation to make choices that are sustainable.</p> <p>More accountability and responsibility of actions to achieve the outcomes.</p> <p>Focus areas are too broad and general, local actions needed. Education for all parts of community, and also target some population groups.</p>
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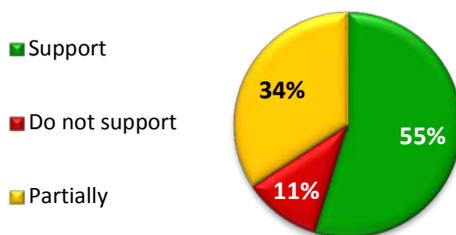
	<p>All new development and businesses to incorporate sustainable practices – rain water, solar energy; ban plastics.</p> <p>Inorganic collection method in the past is preferred and will reduce illegal waste dumping.</p> <p>More funding support for implementation.</p> <p>Do not support: 25 Ihumatuo is not a good example if this is an outcome to be achieved A good aspiration but larger issues of unemployment, proliferation of alcohol and gambling and its harm, begging in the local areas.</p> <p>Partial: 84 The area has industries and these cause pollution, hazard risks. Need community resilience and preparedness.</p> <p>More specific actions to resolve real problems of water, waste water and poor sewage systems, rubbish dumping and vehicle pollution.</p> <p>All planning must place environment priorities (land, water, air) integral and not secondary to development.</p> <p>Making businesses accountable for impact on environment.</p> <p>Support recycling.</p>
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Question 6: Equipping people for future jobs

Rapid technology advances will create challenges, opportunities and change across many industries and jobs. The Auckland Plan proposes Aucklanders will need to adapt to the coming changes by investing in education, training and skills development for all.

Do you think the five focus areas identified in Opportunity and Prosperity will achieve this?

The graph below gives an overview of the responses from the Māngere-Ōtāhuhu Local Board area.



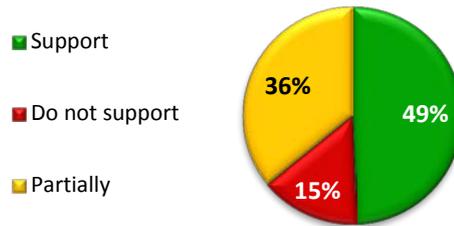
<p>Outcome area 6: Opportunity and prosperity</p> <p>Equipping people for future jobs</p>	<p>Support: 128 Creation and availability of jobs is the key, youth employment, sense of identity for Māori as important to this area. Access to technology.</p> <p>Central government role, council to be more proactive to get resources / partnership with government.</p> <p>Investment in the sector essential to avoid loss of skills and talent moving overseas.</p> <p>Do not support: 26 Primarily it is the role of central government, council at a local level to support libraries and life long learning.</p> <p>Poorer areas do not have inadequate access to broadband.</p> <p>Local reality for Māngere: <i>“The businesses are small can only accommodate 2 to 3 employees, which are mainly members of the family. They cannot afford to employ surplus to their needs because of the high cost of rentals. So where do we go from here? The only kind of businesses that can or resolved or easy up the strain are the McDonalds and Burger King. Still is insufficient...second airport may be but its not win-win...”</i></p> <p>Partial: 80 Include focus on Pacific, refugee, other ethnic minorities – advance employment for all who are poor/er.</p> <p>Less focus on Māori alone; racial bias.</p> <p>Living wage is a good example set by council and needs to be promoted to other businesses.</p> <p>Technology cannot replace gaps in reading-writing skills.</p> <p>Central government responsibility not local.</p> <p>Risk of wasting investment as skills are lost to overseas countries.</p>
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Question 7: Shaping our growth

Auckland has to provide for around 740,000 more people in the next 30 years, which would mean another 320,000 dwellings and up to 270,000 extra jobs. The Auckland Plan proposes to manage long-term population growth by prioritising development in existing urban areas and establishing new communities and new business land in future urban areas. Investment in Auckland’s infrastructure will need to keep up with the pace and scale of growth.

Do you think the proposed approach for enabling growth will effectively provide for Auckland’s future?

The graph below gives an overview of the responses from the Māngere-Ōtāhuhu Local Board area.



Development strategy	
Shaping our growth	<p>Support: 121</p> <p>Business hubs need to be close to where people live, reduce pressure on transport and green areas for leisure and recreation; and for growing food.</p> <p>Infrastructure and four-lanes on roads essential.</p> <p>Protect rural areas, avoid planning city designed for cars; intensify and build-up and no sprawl.</p> <p>Right issues are identified, the ‘how’ needs to be different to what is proposed.</p> <p>Do not support: 36</p> <p>Infrastructure (utilities, water, housing, schools and hospitals) is lacking and lagging; consolidate before further expansion</p> <p>Council (and Panuku) processes delay / hinder growth and development</p> <p>The gains of development are to developers primarily and not all Aucklanders</p> <p>Not council role to define where people live Limit immigration; Infinite growth is not sustainable</p> <p>Partial: 88</p> <p>Build connections to satellite centres/ towns/ cities without singular focus on Auckland alone; integrate the transport network beyond Auckland with central government support (rail link to nearest cities).</p> <p>Growth is unsustainable – loss of habitat, farm land, and strain on transport infrastructure.</p> <p>Ensure good design and quality, limit intensification in existing urban areas (80%).</p> <p>Planning to address long term and future proof; not have to retrofit every few years at a higher cost (e.g. insufficient lanes on Harbour bridge, Waterview tunnel at a high cost, two-lane highways).</p>

	<p>Integrated planning and higher density.</p> <p>Enforce focus area 1 – support the aspirations of tamariki and whanau.</p> <p>Concerns: Loss of agricultural land; loss of character of Auckland in trying to accommodate increasing population; uncertain about who oversees focus area 2 (invest in marae to be self-sustaining and prosperous); immigration and foreign investment and ‘Special Housing Areas) ; how sustainable is this growth?</p>
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