

# Ōtara-Papatoetoe Local Board

## Message from the Chair

I am pleased to present our local board agreement for 2018/2019. Thank you to everyone who gave feedback on our draft proposals.

You confirmed that there is widespread support for our following key priorities:

- Advocating to Auckland Transport for construction of light rail from the airport to Manukau and on to Botany. This will transform transport linkages, improving access to jobs, education, shopping and recreation for our local residents
- Investing in improved sports field playing surfaces and lighting in Ōtara and Papatoetoe parks, to deal with the growth in demand for sports fields
- Developing land at Hunters Corner shopping centre, on the corner of Sutton Crescent and Great South Road, for public open space and recreational use
- Continuing free adult entry to swimming pools to secure important social and public health benefits, paid for again this year by a targeted rate
- Advocating for Colin Dale Park to be recognised as a key regional motorsport facility and to become a regional park, with past development debt taken over regionally. I am delighted that the governing body has agreed with this advocacy.

Our ongoing support for the health and well-being of our communities remains strong. We will maintain our local facilities, libraries and parks as well as possible and we will continue our successful grants programme. We will build on the success of our first diversity festival, held at Hayman Park in 2018, to develop the event into a major Auckland festival over future years.

We are confident this draft plan will make Ōtara-Papatoetoe a better place to live, work, study, play and visit.

Lotu Fuli

Chair Ōtara-Papatoetoe Local Board

## Introduction

Auckland Council's shared governance model means local boards are responsible for decision-making on local issues, activities and services and providing input into regional strategies, policies and plans. The local board agreement sets out the local board's budget, funding for activities, levels of service, performance measures and targets for the financial year 2018/2019 which has been agreed with Auckland Council's governing body.

The Ōtara-Papatoetoe Local Board Plan 2017 is a three year strategic document that guides local board activity, funding and investment decisions. A key role of the local board plan is to

provide a basis for development of the annual local board agreement for each financial year, this is set out below. Each local board also develops annual work programmes alongside adoption of their local board agreement.

Local boards also provide input to the governing body on larger scale investments, regional programmes and policy issues such as rates proposals, which are outside local board decision-making responsibilities. A list of key advocacy areas is set out as appendix A.

#### About this area

The Ōtara-Papatoetoe Local Board area includes the suburbs of Ōtara, East Tāmaki, Papatoetoe, Middlemore, Puhinui and Manukau. In June 2017 our population was estimated to be 87,800, up 7,500 since 2013.

It is an area with diverse and vibrant ethnic communities, with strong community networks. Ōtara and Papatoetoe residents live in established residential areas with local shopping centres in Ōtara town centre, Old Papatoetoe and Hunters Corner.

Manukau centre has good access to the main motorways to the north, south and west regions, and commuter rail. It is a major shopping hub, with good dining and entertainment options, including Rainbows End family theme park.

### Local Board Plan outcomes

The Ōtara-Papatoetoe Local Board Plan 2017 sets out the aspirations the local board has for the area. The outcomes in the Ōtara-Papatoetoe Local Board Plan are:

- **Outcome 1: Manukau transformation.** Manukau metropolitan centre becomes the thriving heart of our area, an attractive visitor destination, business centre and place to shop, live, learn, work and play
- **Outcome 2: Revitalising town centres.** Revitalised town centres in Ōtara, Old Papatoetoe and Hunters Corner will reinforce their place at the core of our communities
- **Outcome 3: Parks and facilities that meet people's needs.** Our communities have access to parks and facilities to help build a sense of identity and belonging, boost participation in community activities, and promote healthy lifestyles
- **Outcome 4: Healthy natural environment.** We enjoy attractive natural environments that are healthy and free from pests, litter and pollution
- **Outcome 5: Empowered, inclusive and prosperous communities.** People in Ōtara-Papatoetoe are proud of their area, feel welcome and safe, support each other and have better access to transport
- **Outcome 6: Honouring youth and seniors.** Youth and seniors are valued and can participate in work and community activities
- **Outcome 7: It's easy to get around.** Everyone can easily get around on foot, cycle, bus, train and car.

The local board agreement outlined in this document reflects how we plan to support these outcomes through agreed activities in the 2018/2019 financial year. In addition, each local board carries out responsibilities delegated by the Governing Body in accordance with the delegated power, and with the general priorities and preferences in the local board plan.

## Working with Māori

Delivering on Auckland Council's commitment to Māori at a local level is a priority for local boards. The council is committed to meeting its responsibilities under Te Tiriti o Waitangi / the Treaty of Waitangi and its broader statutory obligations to Māori.

The board will work with mana whenua and mataawaka to meet shared aspirations. There are ongoing discussions to develop the 'Māori input into local board decision making project', that evaluates and progresses opportunities for Māori to contribute to local board decision-making. This is a shared initiative with other southern local boards and we are positive it will enhance relationships between mana whenua and local boards by developing a collaborative governance model.

The board has programmes that contribute to Māori development, including a substantial commitment to develop a marae and multi-sport complex at Ngati Ōtara Park. We will continue to support the idea of developing a national marae at Colin Dale Park.

We will continue to support mana whenua in their customary kaitiaki role. We will support Māori priorities for protecting and restoring sites of cultural significance, the Manukau Harbour, the Tamaki Estuary and other waterways. We will work with mana whenua in naming new council-owned facilities, roads and parks to reflect our local cultural heritage.

## Ōtara-Papatoetoe Local Board Agreement 2018/2019

### Priorities by activity area

Auckland Council's 2018/2019 funding priorities for local activities which contribute to key community outcomes in the Ōtara-Papatoetoe local board area are set out below under each local activity.

Levels of service, performance measures and targets are also set out below under each local activity. Note that some of the descriptions of our levels of service, performance measure and targets have changed from how they are described in the 2017/2018 local board agreements. This is to better explain our local activities and to align the descriptions to those used in other strategic plans. Our actual levels of service (the activities that we as a Council perform in each local board area) have not changed.

### Local Community Services

Local community services is a broad activity area, which includes:

- Supporting local arts, culture, events and sport and recreation
- Providing grants and partnering with local organisations to deliver community services
- Maintaining facilities, including local parks, libraries and halls.

Our annual budget to deliver these activities includes operating costs of \$14.1 million and capital investment of \$6.4 million.

The key initiatives we have planned for 2018/2019 include:

- Funding to deliver programmes and activities at the Ōtara Music and Arts Centre
- Develop and deliver the Diversity Festival at Hayman Park
- Ongoing operations and exhibitions at the Fresh Gallery, Otara
- Capacity building for seniors, including access to facilities, resources, opportunities and activities
- Teaching people at four teaching gardens about how to grow their own food
- Improve amenity, landscape, biodiversity, and shade through a parks tree planting programme.

The local community services and key initiatives outlined above contribute towards achieving the following outcomes in the Ōtara-Papatoetoe Local Board Plan:

- Parks and facilities that meet people's needs
- Healthy natural environment
- Empowered, inclusive and prosperous communities
- Honouring youth and seniors.

## Levels of Service

We measure our performance against the following measures for each local activity.

Level of service	Performance measure	Actual 2016/17	Annual Plan Target 2017/18	LTP Target 2018/19
<b>We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life</b>	The number of internet session at libraries (unique sessions over public computing or public WIFI networks) (million)	0.55	0.56	0.56
	The number of visits to library facilities (million)	0.77	0.76	0.70
	Percentage of customers satisfied with the quality of library service delivery	75%	75%	85%
<b>We fund, enable and deliver community events and experiences that enhance identify and connect people</b>	The percentage of attendees satisfied with a nominated local community event	Not available	New measure	70%
	The number of attendees at Council-led community events	Not available	New measure	2,200
<b>We fund, enable and deliver arts and culture experiences that enhance identity and connect people</b>	The percentage of arts and culture programmes, grants and activities that are community led.	Not available	New measure	25%
<b>Utilising the Empowered Communities Approach we support Aucklanders to create thriving, connected and inclusive communities</b>	The percentage of Empowered Communities activities that are community led	Not available	New measure	35%
	The percentage of Empowered Communities activities that build capacity and capability	Not available	New measure	30%
<b>Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities</b>	Percentage of Aucklanders that feel their local town centre is safe	Day: 62%	Day: 81%	Day: 62%
		Night: 17%	Night: 21%	Night: 17%
<b>We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection</b>	The number of participants in activities at art facilities, community centres and hire venues	Not available	New measure	273,192
	The percentage of art facilities, community centres and hire venues network that is community led	Not available	New measure	33%
<b>We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often</b>	The percentage of park visitors who are satisfied with the overall quality of sportsfields	71%	75%	71%
	The customers' Net Promoter Score for Pool and Leisure Centres	57	15	57
<b>We provide safe and accessible parks, reserves and beaches</b>	The percentage of users who are satisfied with the overall quality of local parks	67%	75%	70%
	The percentage of residents who visited a local park in the last 12 months	76%	85%	76%
<b>We showcase Auckland's Maori identity and vibrant Maori culture</b>	The percentage of local programmes, grants and activities that respond to Maori aspirations	Not available	New measure	15%

## Local Planning and Development

This group of activities covers improvements to town centres, the local street environment as well as local environment and heritage protection. These activities also include working with business and community associations to improve local economic development and employment initiatives.

Our annual operating budget to deliver these activities is \$1.1 million.

The key initiatives we have planned for 2018/2019 include:

- Provide financial support for our business associations at Ōtara, Hunters Corner and Old Papatoetoe to build capacity, improve safety, develop economically, and for place-making of town centres
- Develop a plan for the refresh of the Manukau Sports Bowl facilities based on sport and recreation needs
- Support business sustainability and young enterprise initiatives.

The local planning and development activity, including the key initiatives outlined above contribute towards achieving the following outcomes in the Ōtara-Papatoetoe Local Board Plan:

- Manukau transformation
- Revitalising town centres
- Parks and facilities that meet people's needs
- Empowered, inclusive and prosperous communities.

## Levels of Service

We measure our performance against the following measures for each local activity.

Level of service	Performance measure	Actual 2016/17	Annual Plan Target 2017/18	LTP Target 2018/19
We help attract investment, businesses and a skilled workforce to Auckland	The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	100%	100%	100%

## Local Environmental Management

Local boards work in partnership with local communities and iwi to deliver projects and programmes to improve local environments. Our focus is on indigenous biodiversity, healthy waterways and sustainable living.

These activities include stream restoration, waste minimisation programmes, supporting environmental volunteers and partnering with schools to provide a range of environmental initiatives.

Our annual operating budget to deliver these activities is \$162,000.

The key initiatives we have planned for 2018/2019 include:

- Support community groups to care for and restore local streams through the Adopt a Spot programme
- Continue work towards positive environmental outcomes for the Ōtara Lake and waterways
- Deliver a Neat Streets project to promote neighbourhood action on litter, combined with Neighbours Day
- Increase awareness of the Manukau Harbour, and improve water quality through the Manukau Harbour Forum.

The local environmental management activity and key initiatives outlined above contribute towards achieving the following outcomes in the Ōtara-Papatoetoe Local Board Plan:

- Healthy natural environment
- Empowered, inclusive and prosperous communities.

### Levels of Service

We measure our performance against the following measures for each local activity.

Level of service	Performance measure	Actual 2016/17	Annual Plan Target 2017/18	LTP Target 2018/19
We manage Auckland's natural environment	The proportion of local programmes that deliver intended environmental actions and/or outcomes	100%	100%	100%

### Local Governance

Activities in this group support our 21 local boards to engage with and represent their communities, and make decisions on local activities. This support includes providing strategic advice, leadership of the preparation of Local Board Plans, support in developing Local Board Agreements, community engagement including relationships with mana whenua and Māori communities, and democracy and administrative support.

The measures for this group of activities are covered under the Regional Governance group of activities in the Long-term Plan 2018-2028 which determine participation with Auckland Council decision-making in general. This includes local decision-making. There are no significant changes to the measures or targets for 2018/2019.

Our annual operating budget to deliver these activities is \$951,000.

## Local Funding

Auckland Council has a shared governance model for making decisions on local activities. Under the Local Board Funding Policy adopted in August 2014, funding is allocated to local boards to deliver local services, through the following methods:

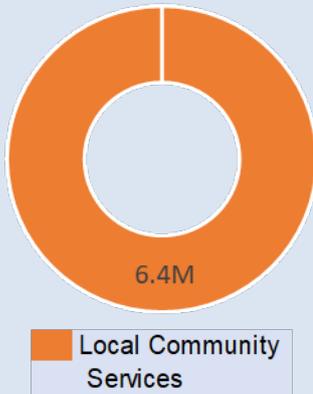
1. **Asset based services** - the governing body allocates funds to deliver local activities based on decisions about region-wide service levels. This includes allocation of funds for local asset based services, such as building a new swimming pool or library.
2. **Locally driven initiatives** – an allocation is based on a formula applied to each local board, with the exception of Great Barrier and Waiheke Local Boards who agree funding requirements with the governing body on an annual basis. This includes both operational and capital funds.
3. **Governance services** – an allocation is based on the number of elected members and associated administrative costs for each local board.

The total planned expenditure for local activities across all 21 local boards over the 2018/2019 financial year is shown in the table on pages x and x of Volume 3: Local Board Information and Agreements. The budgets for each local board are listed within the individual local board agreements in this volume.

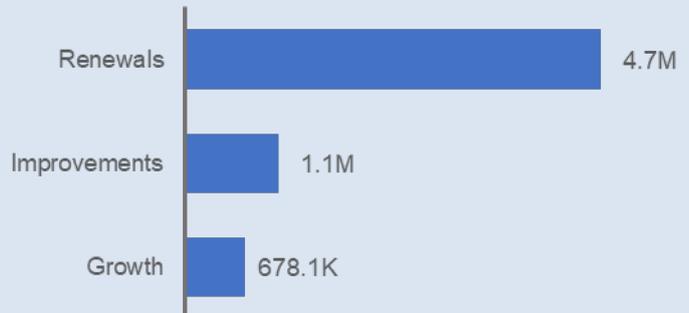
## Funding priorities for local activities

### Capital spend

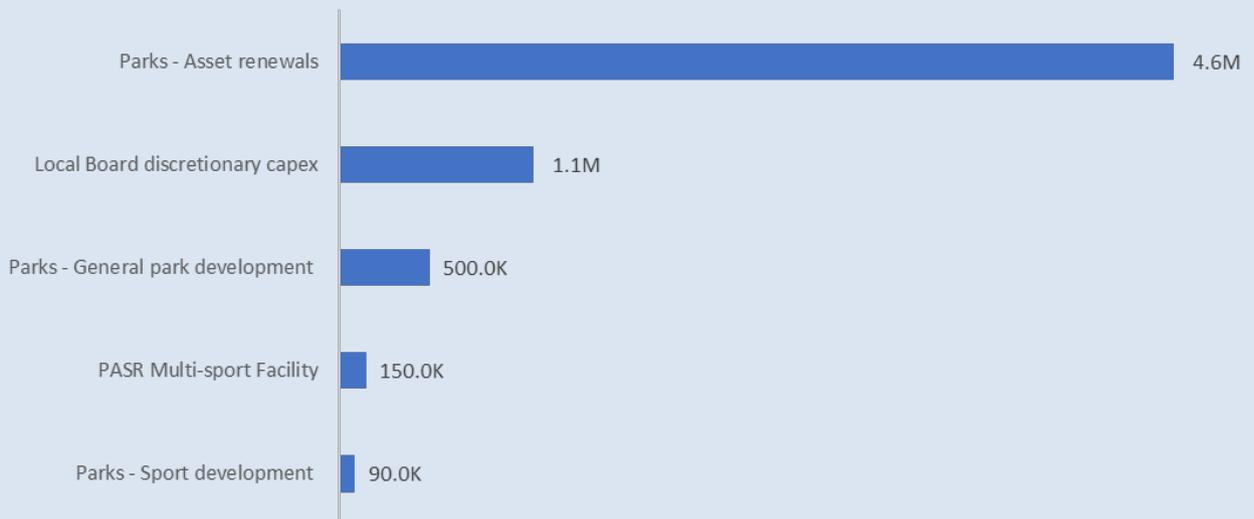
#### By activity area



#### By category



### Key projects



### Operating spend

#### By activity area



## Funding Impact Statement

This prospective funding impact statement has been prepared to meet the requirements of Section 21 (5) of the Local Government (Auckland Council) Act 2009. It covers the year from 1 July 2018 to 30 June 2019 and outlines the council's sources of funding for local activities in this local board area and our plan to apply them.

\$000	Annual Plan 2017/18	Annual Plan 2018/19
Financial year ending 30 June		
<b>Sources of operating funding:</b>		
General rates, UAGCs, rates penalties	14,546	12,920
Targeted rates	1,569	1,626
Subsidies and grants for operating purposes	960	1,067
Fees and charges	1,760	2,611
Local authorities fuel tax, fines, infringement fees and other receipts	1,186	219
<b>Total operating funding</b>	<b>20,022</b>	<b>18,443</b>
<b>Applications of operating funding:</b>		
Payment to staff and suppliers	15,764	15,197
Finance costs	1,427	830
Internal charges and overheads applied	2,725	2,173
Other operating funding applications	0	0
<b>Total applications of operating funding</b>	<b>19,916</b>	<b>18,200</b>
<b>Surplus (deficit) of operating funding</b>	<b>106</b>	<b>243</b>
<b>Sources of capital funding:</b>		
Subsidies and grants for capital expenditure	0	0
Development and financial contributions*	0	0
Increase (decrease) in debt	6,262	6,196
Gross proceeds from sale of assets	0	0
Lump sum contributions	0	0
Other dedicated capital funding	0	0
<b>Total sources of capital funding</b>	<b>6,262</b>	<b>6,196</b>
<b>Application of capital funding:</b>		
Capital expenditure:		
- to meet additional demand	1,053	678
- to improve the level of service	1,113	1,059
- to replace existing assets	4,203	4,702
Increase (decrease) in reserves	0	0
Increase (decrease) in investments	0	0
<b>Total applications of capital funding</b>	<b>6,368</b>	<b>6,439</b>
<b>Surplus (deficit) of capital funding</b>	<b>(106)</b>	<b>(243)</b>
<b>Funding balance</b>	<b>0</b>	<b>0</b>

## Appendix A: Advocacy initiatives

A key role of the local board is to advocate for initiatives that the local board may not have decision-making responsibilities or funding for in this 10-year Budget, but recognise the value it will add to the local community.

Key advocacy areas for this local board include:

Initiative	Description	Advocating to
<b>Colin Dale Park</b> (Key advocacy project)	Advocating for Colin Dale Park to become a regional park, recognising it is a key regional motorsport facility with regional benefit. Review the ongoing liability of \$280,000 for debt servicing because it is an unfair burden on the board (16 per cent of our locally-driven initiatives funding) reducing place-making opportunities and community programme funding.	Governing Body
<b>Fit for purpose sports fields and community facilities</b>	Seek funding to upgrade our local sports (sand-carpet, artificial or hybrid) fields and lights at Papatoetoe Recreational Reserve, Rongomai Reserve and Ngati Otara Park, and the development, renewals and/or refurbishment of: <ul style="list-style-type: none"> <li>• Ngati Otara Multi Sport Complex</li> <li>• Papatoetoe Town Hall and Chambers</li> <li>• East Tāmaki Community Centre</li> <li>• Te Puke o Tara Sports Park new changing room / toilet block</li> <li>• Roof renewals, Tui room, Fresh Gallery Otara Library and Tupu Library</li> <li>• Hayman Park – new playground (Stage 2)</li> <li>• Acquire and redevelop Sutton Crescent land for public open space and Kolmar use</li> <li>• Manukau Sports Bowl – redevelop in accordance with new master plan</li> <li>• Cooper Park refresh (Cooper Crescent)</li> <li>• Museum and Art facility (new facility).</li> </ul>	Governing Body
<b>Reduce alcohol harm</b>	<ul style="list-style-type: none"> <li>• Advocate for the local alcohol policy to be made operative as soon as possible</li> <li>• Advocate to make Otara-Papatoetoe a 'Dry Area' around local schools and dairies</li> <li>• Support community groups to build their capacity to participate in District Licensing Committee hearings</li> <li>• Advocate to reduce the barriers to community participation in District Licensing Committee hearings, including District Licensing Committee hearing procedures</li> <li>• District Licensing Committee membership should reflect the diversity and values of community it serves</li> <li>• Continue to advocate to strengthen the Sale and Supply of Alcohol Act.</li> </ul>	Governing Body, Central Government, Community
<b>Reducing gambling outlets</b>	Continued support of the 'sinking lid' policy and building capacity of community groups that support gambling addiction initiatives.	Governing Body
<b>Target 2025 to be Smokefree</b>	Continue to implement Smokefree conditions on all events and grants from the board. Support community groups and	Community groups

Initiative	Description	Advocating to
	programmes that encourage a Smokefree environment.	
<b>Manage the impact of street prostitution</b>	On-going advocacy to mitigate the neighbourhood effects, and for review of government and council policies. On-going advocacy to social services to support vulnerable people.	Governing Body, Police, Central Government
<b>Improve water quality of the harbours and waterways</b>	Advocate for funding for remediation of the Ōtara Lake, and streams flowing into the lake, including through the Water Quality targeted rate to improve water quality of the Puhinui Stream and Tamaki Estuary as well as Manukau Harbour.	Governing Body, Central Government, Panuku
<b>Improve regional Waste Management</b>	Higher waste disposal levy, a concentration on commercial waste streams construction and demolition waste, organic waste and plastic waste, which contribute 80 per cent of Auckland waste. More resources put towards Illegal dumping. Advocate for product stewardship as well as elimination of single use plastics. Progress Resource Recovery Centre in the south and explore alternative methods of rubbish disposal- clean burning.	Governing Body, Central Government
<b>Support the inclusion of social, affordable and well insulated housing in the local area</b>	Work with potential developers, council, central government and mana whenua with a focus on achieving a better urban design, as well as providing affordable, well insulated housing within the development mix. Advocate for solutions to homelessness including overnight shelters and emergency housing.	Governing Body, Central Government
<b>Improve development, employment and training opportunities for young people and encourage entrepreneurship</b>	Seek/leverage opportunities for youth especially those classified as NEET (people not in employment, education or training.) Advocate for TSI (the Southern Initiative) and other council departments to work together to find funding opportunities within council as well as externally, including education providers in the area: Manukau Institute of Technology, AUT University, and private training establishments (PTE). Support Youth Connections. Encourage youth leadership development opportunities through groups like TOPS (The Otara-Papatoetoe Squad)	Governing Body, Central Government
<b>Safer roads and connectivity within our local area</b>	<p>Advocate for prioritisation of route protection, design and construction of:</p> <ul style="list-style-type: none"> <li>• Light rail from Auckland Airport to Puhinui Station through State Highway 20B to Manukau and to Botany, before considering any other corridors</li> <li>• Redevelopment of Puhinui Station</li> <li>• Development of the Southern Spur rail line.</li> </ul> <p>Intersection upgrades:</p> <ul style="list-style-type: none"> <li>• Ormiston Rd/Preston Rd/East Tamaki Rd</li> <li>• Realignment – Portage Rd/Gray Ave/Station Rd</li> <li>• Realignment – St George/Kolmar Rd/Wallace Rd</li> <li>• Continued implementation of Greenways plan (better cycling and walking tracks)</li> <li>• Ensuring our local transport network is accessible and safe for people of all communities especially disabled and school students in high risk area (Papatoetoe North).</li> </ul>	Auckland Transport, Governing Body, Central Government

Initiative	Description	Advocating to
<b>Promote Transform Manukau and other potential unlock locations</b>	Promote the Transform Manukau project to create an exciting and vibrant lifestyle, academic hub and business centre. Continue to advocate for Te Papa Manukau in Hayman Park. Advocate to the Governing Body that funds generated within the transform area should stay within the local board area in which it resides. Advocate to the Governing Body for Otara Town Centre to become an Unlock location.	Panuku, Auckland Transport, Governing Body

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## Appendix B: How to contact your Local Board

Local boards have been established to enable local representation and decision-making on behalf of local communities. You are encouraged to contact your elected members to have your say on matters that are important to your community.

### Your Ōtara-Papatoetoe Local Board Members



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For general enquiries, assistance and information, phone 09 301 0101 any time or visit [www.aucklandcouncil.govt.nz](http://www.aucklandcouncil.govt.nz)

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