

ID	LB Plan Outcome	Lead Dept/Unit or CCO	Activity Name	Activity Description	Activity Benefits	Further Decision Points for LB	Timeframe	Budget Source	FY18/19
1180	Empowered, engaged and connected Upper Harbour communities	CS: Libraries & Information	Provision of Library Service - Upper Harbour	Deliver a library service - Help customers find what they need, when they need it, and help them navigate our services and digital offerings. Providing information, library collection lending services and eResources as well as support for customers using library digital resources, PCs and WiFi. Hours of service: 56 hours over 7 days per week.	Connecting the diverse communities and people of Auckland with the world of information, knowledge and ideas, through the library network (both physical and digital). Customers and communities have access to information provided in many formats including physical books and eResources and to collections that inspire, and encourage imagination and a joy of reading. Safeguarding access to information and freedom of expression. Supporting 24/7 access to library service through the use of the digital library.	No further decisions anticipated	Q1; Q2; Q3; Q4	ABS: Opex	\$ 416,272
1181	Empowered, engaged and connected Upper Harbour communities	CS: Libraries & Information	Preschool programming - Upper Harbour	Provide programming for preschoolers that encourages early literacy, active movement, and supports parents and caregivers to participate confidently in their children's early development and learning. Programmes include: Wriggle and Rhyme, Rhymetime, Storytime.	Babies and parents/caregivers learn and practice active movement and babies' body and brain development are stimulated and increase over time. Preschoolers learn and practice a range of oral and social skills that will help with developing their literacy, numeracy and learning. Cultural inclusion and maintenance of first language is supported. Parents and caregivers are provided with a safe, welcoming space to socialise. Parents and caregivers gain confidence in reading with their children by observing library staff modelling reading with children.	No further decisions anticipated	Q1; Q2; Q3; Q4	ABS: Opex	\$ -
1182	Empowered, engaged and connected Upper Harbour communities	CS: Libraries & Information	Children and Youth engagement - Upper Harbour	Provide children and youth services and programming which encourage learning, literacy and social interaction. Engage with children, youth and whānau along with local schools to support literacy and grow awareness of library resources. Provide a flagship language and literacy-building summer reading programme for 5-13 year olds.	Children and youth have access to activities that build a range of literacies, including reading/writing, oral, social and digital literacies. Children's imagination, creativity and learning stimulated through play. Positive relationships between children, whānau and library staff built and strengthened. A safe, welcoming space to socialise. Students learn effective information literacy skills and gain awareness of the educational resources available to them through the library and wider internet. Students gain confidence as independent learners.	No further decisions anticipated	Q1; Q2; Q3; Q4	ABS: Opex	\$ -

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1183	Empowered, engaged and connected Upper Harbour communities	CS: Libraries & Information	Support customer and community connection and Celebrate cultural diversity and local places, people and heritage - Upper Harbour	Provide services and programmes that facilitate customer connection with the library and empowers communities through collaborative design and partnerships with Council and other agencies. Celebrate local communities, cultural diversity and heritage. Gather, protect and share the stories, old and new, that celebrate our people, communities and Tāmaki Makaurau.	Playing a significant role in place-making, community building and contributing to cultural and economic life of the local board area. Creating a sense of belonging and connected communities. Providing opportunities to learn more about the local area, local history and family history. Fosters a sense of belonging and connection with the community. Providing opportunities for communities to share and learn about a range of cultures, traditions and practices. Celebrates our differences and promotes tolerance, open-mindedness, respect for others' values. Fosters social cohesion and understanding. Fosters a sense of belonging.	No further decisions anticipated	Q1; Q2; Q3; Q4	ABS: Opex	\$ -
1184	Empowered, engaged and connected Upper Harbour communities	CS: Libraries & Information	Celebrating Te Ao Māori and strengthening responsiveness to Māori. Whakatipu i te reo Māori - Upper Harbour	Celebrating te ao Māori with events and programmes including regionally coordinated and promoted programmes: Te Tiriti o Waitangi, Matariki and Māori Language Week. Engaging with Iwi and Māori organisations. Whakatipu i te reo Māori - champion and embed te reo Māori in our libraries and communities.	Providing opportunities to learn more about Te Ao Māori and Te Reo Māori. Fosters a sense of belonging and connection with the community. Providing opportunities for communities to share and learn about mātauranga Māori, traditions and practices. Celebrates our differences and promotes open-mindedness and respect for others' values. Fosters social cohesion and understanding of Te Tiriti o Waitangi and partnership.	No further decisions anticipated	Q1; Q2; Q3; Q4	ABS: Opex	\$ -
1185	Empowered, engaged and connected Upper Harbour communities	CS: Libraries & Information	Learning and Literacy programming and digital literacy support - Upper Harbour	Provide learning programmes and events throughout the year. Support our customers to embrace new ways of doing things. Lift literacy in the communities that need it most. Help customers and whānau learn and grow, and provide opportunities for knowledge creation and innovation.	Providing opportunities for lifelong learning, to grow through inspiration, innovation and creativity. Customers' literacy and digital skills are improved.	No further decisions anticipated	Q1; Q2; Q3; Q4	ABS: Opex	\$ -