

Aotea Family Support Group End of funding period report FY 2018

Summary

As outlined below, thanks to our funders support the Aotea Family Support Group is able to offer a well-established support programme in our community, especially for younger and older residents and those finding themselves unexpectedly in need of support. We do this with a number of part time staff, a group of volunteer trustees and close collaboration with other individuals and groups in the community. Through our work, our volunteers and our partners, we have good feedback systems in place that substantiate the performance statistics we collect. The trust meets twice a year to review our performance in the context of our knowledge of the community and adopts planned outcomes accordingly. We can therefore feel confident that with the available resources we are providing effective social support services to our targeted clientele while at the same time being responsive to developing issues. Provided we receive continued financial support from our major donors, the Ministry of Children, the Lotteries fund, the Foundation North and Auckland Council Great Barrier Local Board we have the resources in place to continue in that role, as we have in the past 30 years.

Project outcomes

Objective	LB priority	Progress	Outcomes	Highlights and challenges	Looking forward
Children and youth support	5	All planned outputs were delivered: school holiday programmes in term breaks, separate kids activity programmes for Y7/8 and correspondence students, annual camp (at Orama/Hilary outdoors).	Children and youth have been able to take part in “safe and healthy activities, to grow in a positive environment with positive role models”, through these programmes.	While the school holiday programmes have enjoyed mostly near full attendance, engagement with older youth has been challenging. This has been addressed through recruiting a young outdoors oriented coordinator, running a very successful separate year 7/8 group and exploring alternative activities, eg weekend overnight, the collaboration with AE trust for leadership week, CAYAD events.	Continue holiday programme, Year 7/8 programme, off island trip to prepare transition to Auckland, collaborate on more activities with Learning Hub and AET, police and schools.

Family support	5	2x well attended parenting workshops were organized in spring and autumn. Welfare support/ assistance was provided every month to on average 3 families in difficulty.	Parents feedback stated improved skills and more confidence 'to face challenges of parenting'. The families in crisis were supported.	There is good collaboration between the services, ie community worker and police. Noticeable is the lack of savings and resources among residents to face even smaller crises.	Apart from being available for crises and counselling support, our workers are also proactively reaching out through CAYAD and other networking efforts to be available for those in genuine need.
Older people support	5	Regular programmes well attended of over 60s meals (32-48) along with monthly outings (9-12). Weekly physical exercise programme continued with typically 5 pp. Home maintenance assistance provided to 3 clients per month on average.	Older people tell us they are aging positively on the island and benefit from having access to support and peer networks as well as continuing to participate in the community.	Preparedness for old age and the inevitable dependence on assistance and living support is easily underestimated by aging Great Barrier residents.	Our services for aging persons are well established but the need to better prepare for aging needs more work. We generally reach out to older people to assist them with the process and we use NYP funds for assisting with home maintenance.
Community support	5	Two workshops benefitting community groups were held in late 2017, both attended by 17pp. This year we worked with Auckland Council's CAYAD team to focus on Drug and Alcohol issue with 2 events. Crisis support was provided to 26 individual cases, incl referrals. The community vans were in use.	The intended outcomes were achieved, with the development of community organization's capacity, residents in crisis supported, and the van. Tents and other resources being available for the use of other groups, eg arts and crafts, kids soccer and surfing, etc	We are limited in staff time to administer and maintain resources. We therefore have to rely on honesty and goodwill when we work with volunteers and officers for other groups. Limited staff time also affects capacity for community organization so we focus other planned outcomes and services.	We will continue providing resources but take a less active role in the organisation of community group huis.

Services 2018/19

The current Schedule of Delivery represents well the work of the AFSG that Local Board financial support is required for. However, there is a disconnect between the Objectives and Measures (p3) and the Schedule of Delivery. Also, the most recent planning meetings refined some targeted outcomes. Our proposed amendments are:

Objectives (p3)	Schedule of delivery 1
<p>The general objective of the funding is to support the “Recipient” to provide for:</p> <ul style="list-style-type: none"> * Youth support & development programming * Youth Self-development & learning programming * Family Support programmes for parents and families * Support programmes for the older community * Community Support <p>Remove:</p> <ul style="list-style-type: none"> * Youth support & development programming * Youth Self-development & learning programming <p>Replace with:</p> <ul style="list-style-type: none"> * Children and youth support <p>Justification:</p> <p>To align contractual objectives with the 'Schedule of Delivery'</p>	<p>Children and Youth Support</p> <p>Remove:</p> <p>2x Kids Activity Programmes for year 7/8s & Learning Hub students</p> <p>Replace with:</p> <p>Out of school activities for students year 7 and up. (Group activities after school, weekends and/or during term break)</p> <p>Justification:</p> <p>To allow for alternative youth engagement activities.</p> <p>Older People Support</p> <p>Remove:</p> <p>Firewood - Safe and Warm Homes</p> <p>Replace with:</p> <ul style="list-style-type: none"> - Senior's home maintenance services <p>(to provide labour only for non-consentable repairs and maintenance to improve safety for senior residents, max 8h labour only).</p> <p>Add:</p> <p>Aging advice (so that Residents over 60 have the opportunity to reflect on, be informed about and make decisions for changing needs with aging. Older people can remain in their homes.)</p>