**Date:** Thursday 16 August 2018  
**Time:** 4.00PM  
**Meeting Room:** Local Board Office  
**Venue:** 560 Mt Albert Road  
Three Kings

## Puketāpapa Local Board

**OPEN MINUTE ITEM ATTACHMENTS**

<table>
<thead>
<tr>
<th>ITEM</th>
<th>TABLE OF CONTENTS</th>
<th>PAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>19</td>
<td>Project Streetscapes</td>
<td></td>
</tr>
<tr>
<td></td>
<td>A. 20180816 Puketāpapa Local Board Item 18 Draft feedback on project streetscape</td>
<td>3</td>
</tr>
<tr>
<td>24</td>
<td>Mt Roskill village streetscape improvements</td>
<td></td>
</tr>
<tr>
<td></td>
<td>A. 2010816 Puketāpapa Local Board Item 24 Mt Roskill village streetscape improvements</td>
<td>7</td>
</tr>
</tbody>
</table>

**Note:** The attachments contained within this document are for consideration and should not be construed as Council policy unless and until adopted. Should Councillors require further information relating to any reports, please contact the relevant manager, Chairperson or Deputy Chairperson.
Feedback on:
Project Streetscape
14 August 2018

For clarifications and questions, please contact:
Mary Hay
Senior Local Board Advisor - Puketāpapa

Context
1. Streetscapes services are being transferred from Auckland Transport and Waste Solutions to Community Facilities’ Full Facilities suppliers. Streetscape services include mowing and weeding of berms, town centre cleaning and loose litter collection.

2. The Community Facilities department are seeking feedback, by 30 August, from local boards on key local issues or priority areas with streetscape services in their local board area. A report is on the Puketāpapa Local Board agenda, seeking this feedback.

<table>
<thead>
<tr>
<th>What</th>
<th>From</th>
<th>To</th>
<th>When</th>
</tr>
</thead>
<tbody>
<tr>
<td>All urban and rural berm mowing and weed management</td>
<td>Auckland Transport</td>
<td>Community Facilities</td>
<td>1 April 2019</td>
</tr>
<tr>
<td>‘Streetscapes’ – town centre cleaning and loose litter collection, bin emptying</td>
<td>Auckland Transport and Waste Solutions</td>
<td>Community Facilities</td>
<td>1 July 2019</td>
</tr>
</tbody>
</table>

3. Following input from local boards, negotiations with suppliers will take place in August/September 2018. Final decisions will be made by the Strategic Procurement and the Finance and Performance Committees in October 2018

Puketāpapa Local Board questions

The board has a few outstanding questions about this proposal, which it would like responses to.

4. The board is concerned about the cleaning and maintenance of toilets, inside and out.
   a) Inside toilets - we have been advised that:
      • all public toilet cleaning, whether it is in a park or a streetscape, is already covered under Council’s full facilities contracts
      • Steam cleaning will not be done in public toilets
      • the contract requirements are for toilets to be clean and odour free

1
o If the inside of toilets are not steam cleaned, what is the approach to odour control?

b) Outside toilets - we have been advised that:
   • the area around toilet blocks will be included in Project Streetscapes if the toilet is within a town centre.
     o Will steam cleaning be used in the area around the outside of toilets, to ensure that they stay clean?
     o How much cleaning/maintenance is included e.g. is the cleaning of gutters or graffiti removal included?

5. Cleaning of hard surfaces - we have been advised that:
   • Steam cleaning will be used on hard surfaces of streets, such as pavements, plazas, shared spaces
     o Please advise how areas are identified as needing steam cleaning

6. In regard to berms, the board would like to know whether this project also looks at the management of berms in front of residential properties (or does it only include berm management in front of parks and within town centres).
   • Is berm management in front of parks already included in the Full Facilities contract?
   • Please confirm advise berms in front of residential properties is included in this Project Streetscapes

7. Maintenance of overhanging vegetation
   • Is maintenance of overhanging vegetation onto roads/and foot paths covered in this project? If so, does it include overhanging vegetation from both public and private properties?

8. The board is seeking information about 'hot spots' that that Council are aware of, particularly around illegal dumping. We have been advised that:
   • Illegal dumping is currently managed out of Waste Solutions and this will not change through the Streetscapes Project.
   • That the board’s feedback may include areas where illegal dumping has an impact on town centre maintenance

9. Can the project team confirm that the contract will be flexible enough to enable the inclusion of future problem areas?
10. Are street signs included in the scope of Project Streetscapes?

Puketāpapa Local Board feedback

1) The highest priority for the board is accessibility, particularly for cyclists and pedestrians, so managing slip/trip hazards, ponding of water and overhanging vegetation is important.

2) Taking into account the questions above, a very high priority for the board is cleanliness in and around toilets. This is important both from and amenity point of view, but also because of perceptions of safety.

3) Another amenity issue is overflowing bins/lose litter; therefore it may be necessary to increase the contract spec near takeaway outlets to reduce this. Illegal dumping also needs to be managed swiftly.

4) The board is committed to ecological restoration and weed control is an important part of this. Effective management of pest plant species is critical.

5) Comments on the map provided for the Mt Roskill town centre (P18_Town_Centre_A4_Rua_Mount Roskill)
   • Comfortable with the B contract spec but note the following inclusions:
     o a public walkway between 981 and 979 Dominion Road
     o a bus stop outside 386-388 Mt Albert Road
     o footpath outside 386-388 Mt Albert Road
   • the area outside the school, between 1276 and 1268 Dominion Road needs attention

6) Comments on the map provided for the Mt Roskill South town centre (P18_Town_Centre_A4_Rua_Mount Roskill - Richardson Rd Dominion Rd shops)
   • The whole town centre should be a B contract spec
   • The space around the public toilet (580 Richardson Road) is an issue
   • Noting the site at 1215 Dominion Road will come to Council, so the road frontage on Richardson Road will need to be included in the contract

7) Comments on the map provided for the Stoddard Road town centre (P18_Town_Centre_A4_Rua_Owairaka)
   • Note that the western end of this town centre and also the area around Countdown supermarket should be a B contract spec

8) Note there was no town centre map provided for the Three Kings town centre. Please supply.
9) Note there was no town centre map provided for the Carr Road town centre area, between the two roundabouts. Please supply.

10) If street signs form a part of this contract then the board would like these to be checked when town centre maintenance occurs.

11) Supports the transfer of streetscape services from Auckland Transport and Waste Solutions to Community Facilities’ Full Facilities suppliers as part of Project Streetscapes with the proviso that the contract outcomes reflect local character, not one generic outcome across the region.

12) Requests that simple and measurable Key Performance Indicators and penalties for non-performance are included in the Project Streetscapes contracts.

13) Notes that the majority of the service specifications for the proposed 5 levels of service (A, B, C, D and E) for Project Streetscapes remain prescriptive and not outcome focused, due to budget constraints, and requests that the Governing Body consider increasing the budget for Project Streetscapes so it aligns with the outcomes based service levels of Project 17.

14) Notes with concern that some of the assets being transferred from Auckland Transport to Community Facilities’ Full Facilities suppliers may not be in good condition or are not being serviced appropriately and supports Community Facilities working with Auckland Transport to upgrade these assets before they are transferred as part of Project Streetscapes.

15) Considers that providing more opportunities for local suppliers, or community groups, for the Project Streetscapes contracts will allow for:
   - greater economic opportunities for these local providers
   - greater pride and ownership in the work and consequently better standards
   - economic development in local areas, including jobs closer to where people live.

16) Requests that staff ensure that the Project Streetscapes contracts provide a sustainable procurement approach as per the Council’s procurement policy which includes “increased local spend and enhanced local capability where appropriate”.

17) Requests that the Project Streetscapes contracts be designed to allow for enough flexibility for local boards to make minor changes to levels of service without the need for locally driven initiative funding.