









Evolution - Auckland Libraries' Pātaka Kōrero Kaewa – Mobile Library and Access Unit

	Shift	
Team of 4 working independently and operating 4 vehicles		Fully supported team of 11 operating 6 vehicles, including <u>new roles</u> - dedicated Rural Librarian , full time Housebound Access Co-ordinator , full time Maori Mobile Librarian plus admin assistance
Operating weekdays "9 to 5" on fixed schedules plus some events		Operating seven days a week on a combination of schedules PLUS " being where and when the people are " (transport hubs, malls). <u>Increased</u> event attendance.
Non-targeted, servicing anyone / everyone		Special focus on children & young people (particularly around literacy), older Aucklanders and ' isolated communities ' (both socially isolated and geographically isolated).
Legacy geographic allocation, including many poorly used stops in urban areas service by a community library		Where we will make the most difference
Presence (emphasis on number of stops and 'transactions')		Impact (emphasis on creating relationships and making a difference to those who will most benefit)
Basic 'book buses'		Increased programming and digital capability to provide an experience more like a community library
Largely reactive, fixed, non-reflective		Proactive, flexible and impact reviewed
Minimal engagement with Maori		Te Reo speaking Maori Mobile Librarian to build relationships and services with Maori (beginning with marae and Kohanga Reo)
"It's about the vehicle"		"It's about the service" For example, sending a big bus to service older Aucklanders might be the 'traditional' way but in most cases it is not the 'best' way
Relies entirely on paid staff		Supplemented by proactively recruited and managed volunteers