

Memo

07 September 2018

To: Darryl Soljan, Head of Community Libraries North and West and Mobile and Access unit
cc: Manoj Ragupathy, Relationship Manager

From: Manurewa Local Board

Subject: Manurewa Local Board feedback on Auckland Libraries – Draft proposal for expanded regional Mobile Library and Access service

Background

Manurewa Local Board received a memo from Auckland Libraries about the Draft proposal for expanded regional Mobile Library and Access service on 16 August 2018. The purpose of the memo was to:

- provide information about the current state of the mobile libraries service
- provide information about the proposed plans for the service
- identify specific changes that are proposed in the Manurewa area.

The memo also requested general local board feedback about the proposed plan. In particular, the memo asked the local board to identify any geographically and or socially isolated communities that Auckland Libraries may not be aware of.

Manurewa Local Board general feedback

The Manurewa Local Board supports:

- the proposed approach of targeting where mobile library services should be delivered
- the proposed reduction in the physical size of the buses to suit a smaller more agile service
- the efficiencies gained by adapting the service to adequately target communities
- the creation of a new full time Access Coordinator as this supports the board's priority focus on older people
- the proposed increase in level of service to rest homes and residential villages in the Manurewa area.

The board is concerned about the proposed move from a baseline level of service that the council should be providing, to an increased reliance on volunteers.

Manurewa Local Board specific feedback

- The Manurewa community benefits from the current state of mobile libraries. Multiple rest homes and retirement villages in Manurewa are involved in the mobile libraries service and it is well utilised.
- Whilst there is a library in Clendon, the board still believes that is necessary to have targeted mobile library services in this area. This would align with outcome two of the Manurewa Local Board Plan 2017, which identifies the Clendon area as a priority.