#### Komiti Ārai Tūmatanui me Te Toko Raru Ohorere
Civil Defence and Emergency Management Group Committee

**OPEN MINUTE ITEM ATTACHMENTS**

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**Note:** The attachments contained within this document are for consideration and should not be construed as Council policy unless and until adopted. Should Councillors require further information relating to any reports, please contact the relevant manager, Chairperson or Deputy Chairperson.
Animal Welfare in Emergency Management

Welfare function

- Control
  - Intelligence
  - Planning
  - Operations
  - Logistics
  - PIM
  - Welfare
    - Registration
    - Needs assessment
    - Inquiry
    - Care and protection services for children and young people
    - Psychosocial support
    - Household goods and services
    - Shelter and accommodation
    - Financial assistance
    - Animal welfare
Animal Welfare Sub-function

to help provide for the needs of animals in emergencies when their owners are unable to themselves

MPI is the responsible agency

MPI is responsible for:
coordinating the provision of animal welfare services for all animals including planning and reporting to Government
Support Agencies – Plan

- Federated Farmers
- NZ Veterinary Association
- RNZSPCA
- NZ Companion Animal Council
- Territorial authorities (Animal Control)
- MPI
- World Animal Protection
- Ministry of Health

= Listed in the Plan

Additional Support Agencies - Guide

- Industry e.g.
  - Dairy NZ
  - Beef + Lamb
  - Deer Industry NZ
  - Meat Industry Assoc
  - NZ Pork
  - Poultry Industry NZ
  - Individual companies e.g. Fonterra

= Additional agencies listed in the Guide
Attachment A

Item 5.1

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Emergency Management Cycle

- Recovery
- Reduction
- Response
- Readiness

Animal Welfare Emergency Management

ALL Animals: Companion Animals, Production Animals, Zoo Animals, Research Animals & Wildlife

Evacuation  Rescue & Reunification  Shelter  Food & Water  Veterinary Care
MPI Activities

- Public Education – website, factsheets & social media campaigns

- Training & Education sector – conferences, exercises
  - Civil Defence Conferences and forms
  - Controllers Course
  - Ministry of Health – Public Health Summer School
  - Animal ethics and research committee national forum
  - New Zealand Institute of Animal Management Conference
  - New Zealand Veterinary Association & veterinary clinics

- Policy & Legislative review feedback

- Work with agencies to address gaps during business as usual

- Supporting research in AWEM

Auckland AWEM Activities

- First group nationally to workshop AWEM capacity and capability
- Rural sector four workshops
- Members attended various conference presentations
- Worked together during the April storm event
- Attendance at Welfare Co-ordination Group meetings
- Draft Auckland AWEM plan
Resources

Animals in emergencies
If an emergency happens today, do you have a plan in place to save yourself, your family and your animals? Learn how to prepare to ensure the welfare of your animals during a disaster, such as an earthquake or flood.

Protecting animals in emergencies
Your animals are your responsibility. You need to include them in your emergency planning and preparedness. Having a plan to rescue or transport your animals if they are at risk.

Prepare your plan:
Prepare an emergency plan that will cover any situation that could affect your family and animals. Discuss your plan with everyone who will be affected.

Use our checklists for different types of animals:
Download the checklists to help you prepare your emergency plan:

Resources

Protect your Animals in an Emergency
Planning for Pets

Think about having two Emergency Survival Kits

Prepare for your Animals – checklist:

Emergency Survival Kit

- Water
- Food
- Medications
- Collars
- Leashes
- ID tags
- First Aid kit

See full first aid kit checklist here.

www.mpi.govt.nz
Update from
Acting Director
Auckland Emergency Management

Presentation to the Auckland CDEM Group Committee
28 November 2018

Quarterly update to the CDEM Group Committee

• Readiness
• Raising awareness
• Resilience
• Relationships
Readiness - New Zealand ShakeOut 2018

- The New Zealand ShakeOut took place on Thursday 18 October 2018, at 9:30am.
- Tsunami Hikoi in Orewa
- Hazard Model in Albert St
- Nationwide participation

Readiness - Alerting

- King Tide Alerting pilot offered to all elected members
- Emergency Mobile Alert test
- Progress on Warning and Alerting strategy development (incl short term solution for Wairua River)
- Tsunami work programme update
Readiness - Response

- Incident Management Team capability requirements and training updated
- Exercise and Training Calendar established for 2019 (to align with CEG partners)
- Hazard assessments for Civil Defence Centres
- Workshop with Response Teams on interim approach on 1st Dec

Raising Awareness - Hazards

- Auckland Emergency Management and Determining Volcanic Risk in Auckland (DEVORA) hosted the annual DEVORA Research Forum.
- Auckland Council presented at the National Lifelines Forum in Wellington on the April Storm and Fuel Pipeline failure
- Auckland Welfare Coordination Group presented on April storm lessons learnt to Auckland Lifelines Group
- New Website and Hazard Viewer launched
- Other presentations and events focused on raising awareness of hazards
Raising Awareness - Summer storm preparedness

- Summer storm preparedness campaign from late November to early December with key messages of preparedness, signing up to alerts, making a plan, and staying informed
- Drought and water conservation messaging being prepared, particularly for areas on tank supply
- Crisis Management Plan and Business Continuity Plans refresh, contact list updates
- Incident Management Team Function Lead and Volunteer Training

Resilience and Recovery

- Recovery workshops with Local Boards complete
- MCDEM Disaster Resilience Strategy Consultation
- Community Resilience Plans underway – 13 Local Boards and 35 Resilience Groups
- Piha Community Workshop held – AEM attended to support
- Piha Art Gallery Evacuation Plan
- Piha Business Workshop – AEM attended to support
- Potential cross-Council approach to embed resilience planning into coastal and flooding hazard assessments being established
Relationships

- Exercise with NZDF on unwell passenger/ Border health Whenuapai
- Exercise with FENZ on Piha response – table top scenario to align Response and Welfare
- Support to MCDEM on new Training Framework. Attending Fuel Plan update
- Meeting Northland Civil Defence to improve working relationship – opportunities to collaborate
- Workshops with Great Barrier, Neighbourhood Support, Vector, APEC21, Americas Cup, Disability Panel, Waikato iwi
- Shelter and Accomodation Workshop
- MiNEDU workshop on school evacuation planning
Review of CDEM response to
10 April storm

Presentation to CDEM Committee 28 November 2018
Attachment A

Item 10

Agenda

- Background and approach to review
- Pre-event readiness
- Timeline for the response
- Recommendations:
  - Auckland CEDM
  - Utilities/lifelines
  - Welfare response
- Overall conclusions and next steps
Background and approach to review

• Biggest welfare response since Council amalgamation
• Impact of storm was significant for many Aucklanders
• Review of CEDM response: an opportunity to learn and improve
• Review method: read documentary record, interview CDEM participants
• Conclusions represent distillation of diverse reflections
Pre-event readiness

• Auckland’s updated CDEM plan - Resilient Auckland - published 2016
• All basic building blocks for effective CDEM were in place
• Various factors impacted readiness, including demographic changes impacting on community self-resilience:
  • rapid population growth
  • residential developments in semi-rural areas
  • more ethnically and culturally diverse
  • more people living longer and alone
Timeline for the response

- Pre-storm (9-10 April): weather forecasts anticipated severe winds; AEM and utilities prepared accordingly
- Immediate aftermath: high levels of emergency call-outs, damaged trees impacted roads, property and electricity supply
- 11-12 April: emerging awareness of scale of power outages
- Welfare response scaled-up to respond, including Operation Connect (14-17 April)
- Increasing focus on supporting more remote communities still without power
- Gradual scaling down of support from 18 April as power restoration progressed, more normal conditions re-emerged
Recommendations: Auckland CDEM Group

- Continue to invest in inter-agency relationships, at governance and operational levels
- Build shared understanding of how to apply CIMS in future responses
- Review call centre, website and app capacity for front-line response
- Support MCDEM in developing a Common Operating Picture capability
- Review ECC resources and roles for major responses, to ensure:
  - Controller(s) can focus on response leadership
  - Each critical function is resourced for sustained 24*7 operation
  - ACES will be available when required
- Consider potential role for CEG during response, in support of Controller
Recommendations: utilities/lifelines

- Seek assurance that Vector and Counties Power:
  - call centres and on-line apps have capacity for post-event loads
  - have access to close to real time data on household-level power outages
- Work with Vector and Counties Power:
  - on post-event resource sharing, including arborists, ‘works’ contractors and standby generators
  - to agree roles, responsibilities and a plan for managing tree-related risks to power lines
  - on options to strengthen network resilience, including through undergrounding
- Support review of regulations governing trees close to power lines
Recommendations: welfare response

- Further enhance intelligence gathering to identify all vulnerable and potentially vulnerable households post-event
- Clarity of accountability across AWCG members and utilities for:
  - supporting (potentially) vulnerable households to develop their own contingency plans
  - providing appropriate support to vulnerable households post-event
- Review status of ongoing work to build community self-resilience
- AEM and FENZ to ensure shared model of collaboration post-event, including welfare-related intelligence gathering
- Continue to support local boards to play an appropriate part in future responses
- CDEM to further develop plans for potential deployment of volunteer groups
Overall conclusions

• Many aspects of the response went well
• CDEM members hugely committed to supporting Aucklanders post-storm
• Business largely as usual was restored within just over two weeks
• Valuable learnings include opportunities to:
  • further enhance CDEM performance in readiness and response
  • strengthen resilience and enable better information flows on power supply
  • improve data and role clarity for the welfare response
• Lessons are relevant to preparing for plausible bigger events