**Devonport-Takapuna Local Board Community Forum**

**OPEN MINUTE ITEM ATTACHMENTS**

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Wishing Tree 2018
Transcript

Jeyantha Jeyaseelan | July 2018
The spirit of community wellbeing and accessibility for all has been the driving force of the Takapuna Community Hub - Kōtahitanga since its establishment in 2017. The Hub has focused on being a space where the community can access support programmes for children and adults, enjoy family friendly activities and come together for learning and professional development.

In keeping with the spirit of the Hub, the Takapuna Wishing Tree event was envisaged by the ANCAD Team. This event was planned and executed in partnership with the Shore to Thrive initiative of ANCAD and Takapuna Methodist Church and was provided key guidance by the North Shore Family Violence Network Coordinator, Deb Humphries.

The idea of the wishing tree came from Katherine Applegate’s book ‘Wish Tree’. The grand Oak tree outside the Mary Thomas Centre provided us with the perfect setting for our very own wishing tree on 29th May 2018. The Hub and rest of the building came alive with the buzz of the event. The wishing tree gives us all a chance to share a collective space that represents our wishes, hopes and dreams. Everyone was invited to write a little wish and put it up on the Oak tree.

28 community organisations participated in a bustling services expo on the day of the wishing tree event. These organisations were: North Shore Women’s Centre, Home & Family Counselling Services, North Harbour Living Without Violence, YES Disability, Connecting Support Recovery, Anglican Trust for Women & Children, Family Works Northern, Barnardos, Hearts & Minds, Strengthening Families, Centre for Mutual Aid, Whanau Marama Parenting YMCA, Waitakaruru DHB, Citizens Advice Bureau, Takapuna Library, Bays Youth Community Trust, Salvation Army, Takapuna North Community Trust, HELP, Eat Right Be Bright, Global Action Plan Oceania, North Shore Budgeting Services, Auckland North Community & Development, Live Healthy, Willow Farm Therapy, Community Action on Youth and Drugs and Lakehouse Arts Centre.

Breathtaking music and dance performances were offered at the Wishing Tree by the students of Music and Audio Institute of New Zealand (MAINZ) and the Chinese group Duolan Dance. A rousing Kapahaka performance by the Aru Waihirere group was the most befitting way to close the event.

Children from Academy for Gifted Education (Takapuna), Murrays Bay Intermediate, Long Bay Primary, YMCA school holiday programmes and Kaitahi Bayswater shared their wishes and have given us a lot of food for thought to work towards creating communities that our children want to live in.

The event received some great media coverage in the local North shore times and channel magazine. People continued to make wishes on the tree and in the library for a week after the event and now a process of transcribing and consolidating these wishes is underway. Some key themes have emerged from the wishes which indicate the priorities of the community we live and work in:
- Clean beaches
- Shared gardens
- Effective rubbish collection
- Facilities for youth
- Better parking and public transport
- Community safety and wellbeing

Takapuna Library was amazing in offering support to the event. From promotion of the event to running children’s activities on the day and ongoing post event support, The Library staff have been phenomenal.

Volunteers from the Takapuna Methodist Church who came for the event were instrumental in the smooth facilitation of the activities on the day. Hero Coffee and Olas Food Truck kept the participants and organizers fueled with great coffee and food.

The Glenfield Men’s shed created a wonderful wooden wishing tree that was placed in the library for people to continue wishing after the event will also be part of the public display of wishes in the future.

The Wishing Tree provided a great platform to be the local community services be widely known in the community and to capture how things can be done better to make a positive difference to the lives of people living in our community. The ANCAD staff is grateful to all those who supported the event and endeavour to be guided by the uplifting community spirit that was generated by it in their work.

If you have any questions or queries relating to the Wishing Tree Event or about Takapuna Community Hub– Kotahitanga please email: hub@ancod.org.nz

The following pages categorise the wishes made into related themes and areas. Let’s keep wishing well for our community and working together to make these wishes come true!
1 TAKAPUNA

'Playground.'

'We wish for an extension to the Takapuna kid's playground that is more suitable for kids aged between 1-3 years old. (Current playground is really for kid 3+ years) Thank you!'

'It would be fantastic to build a manmade swimming pool into the rocks at the north end of Takapuna similar to the pools in Sydney beaches. Thank you!'

'Hurstmore Rd: Remove a cluster of buildings on Easter side (relocate to western side) to open up the beach vista. The natural way to add some zest.'

'We'd like to see much more attention to keeping Takapuna area much more tidy & rubbish free. Why doesn't the council pay more attention to cleaning Takapuna beach regularly? As they do for mission bay & St Heliers.'

'I wish there were an Asian Supermarket and Pack n’ save Takapuna so I could buy food much more conveniently.' – Olivia

'I wish for a visitors centre (could be run ourselves)'

'I wish that you could continue to provide for the arts (art gallery needed), support your marvelous library, the Frank Sargeson home, be kind to the homeless & make visitors welcome.'

1.1 TAKAPUNA PANUKU DEVELOPMENT

'I look forward to the development of a town square in Takapuna.'

'Car parking in central Takapuna should remain in present location. All shops and other facilities are easily accessed without having to walk up hills.'

'Keep the Takapuna Market on Sundays where it is.'

'More green spaces, no more apartments, keep the Sunday market.'

'I wish that they keep the car park in Takapuna. For use on Sunday morning for the market. For use during the week as handy parking for the shops and businesses.'

2 HURON ST PARK

'Shared garden at Huron St, the park is not nice at the moment.'

'A pollinator park at Huron St. please.'

'Community garden.' – AGE Huron St.

'A veggie garden we can all use. Huron St is not a nice park.'

'A park with bees at Huron St, no more smoking at the park.' – Branson

PAGE 3
'A pollinator park at Huron St.' – Pheobe
'At Huron St the ugly park make it nice please.'
'A pollinator park at Huron St the smokers park ☹' – Antoine

3 BAYSWATER COMMUNITY

'A café down at Bayswater Marina – maybe with board games to play with.'
'The Bayswater marina developed with nice shops & cafes.'
'On the Bayswater playground I want a flying Fox.'
'Community Orchard in Home Paddock (next to the path to Bayswater Bridge).'
'My wish is to have chickens and sell free range eggs.' – Alice

3.1 FROM MAY'S KAITahi BAYSWATER
'I wish for one hundred dolphins.'
'A remote-control car.'
'Kite to pull my bike.' – Arlo, Aged 3
'My wish is for a PS4.'
'I wish one day I will get the Lego Death Star (Star Wars).'
'I wish I was a pig.'
'To have a wishing well.'
'I wish I had a real sword.' – Tyler
'I wish the best for my friends and family and have water and fire powers.'
'Getting chocolate and nerf guns.' – Mason
'I wish for a puppy an otter pup.' – Petra
'I wish for an iphonex'
'I wish I had a car.'
'I wish I had a new boat.'
'I wish to have powers and for the best for my family.'
'To have a racing car.'
'I wish my back wasn’t sore and still.' – Tash
'A glowing Christmas star on the Christmas tree & a unicorn in the park.' – Ellie, Aged 6
'I wish for happiness.'
'I wish to have money.'
'I want all the best for family units whatever your definition of family is.'
'Improved public transport.'
'Zebra crossing at Boyswater Ave at the park.'
'I wish the cars on Lake Road went away from parking in Devonport downtown.
'I wish that everyone in our community will be safe and valued.
'Happy, healthy, safe community.'
'I wish for more playgrounds' – Lucas
'More playgrounds.' – Tyler
'More green spaces for kids to play, just for fun.'
'I wish that no kids at school will go hungry.'
'I wish my daughter would stop.'
'I wish that the rubbish that is in our world would go.' – Petra

4 SUNNYNOOK & MAIRANGI BAY COMMUNITIES

'Dinner party for Sunnynook at the community centre.'
'Area of Centennial Park to be dog free or on a lead only so kids can play safely without being jumped on.'
'Safe fenced shaded playgrounds with fountain + toilets, e.g. upgrade Seine Rd reserve.'
'A skate park facility at Mairangi bay.'

4.1 SUNNYNOOK PRIMARY SCHOOL
'Safer roads – another crossing on Sunrise'
'Adopt an elderly dog.'
'More rubbish bins and recycling bins within our community.'
'More public transport.'
5 **MURRAYS BAY INTERMEDIATE**

-I wish for a concert arena.

-‘More food options e.g. Mac Donald’s, Sushi shops and more.’

-‘More fortnite gaming zones & clubs for fortnite players.’

-‘More community get togethers like festivals & community events.’

-‘Ice skating or roller skating rink in the East Coast Bays area.’

-‘More playgrounds on the North Shore, especially for older children e.g. Flying Fox.’

-‘Swimming pool in Rothesay Bay.’

-‘Younger generation, organizations of fundraisers, volunteer work.’

-‘Pollution free environment, more help for the earth.’

-‘More solar panels & energy powered cars.’

-‘Less Crime.’ ‘People caring for each other (including elderly).’

-‘Animal shelters for stray pets.’

-‘More housing area for the homeless people.’

-‘For shops to stop offering free plastic bags.’

-‘Protect wildlife on our beaches.’

-‘Clean our oceans as much as we can.’

-‘Protect places like Midway Island.’

-‘Have more bins’

-‘Plant more trees to prevent erosion.’

-‘Cleaner community toilets.’

-‘Better maintenance of parks and drug free skate parks.’

-‘More drinking fountains.’

-‘Growing plants or buildings to reduce carbon.’

6 **LONG BAY PRIMARY**

-I wish for a dog park to take my dog to.’

-I wish for a dog park to take my dog for a play.’
'I wish for a petting zoo so I can cuddle rabbits.'
'I wish for a hamster park so I can pat hamsters.'
'I wish for a flying fox, a smaller one for little kids.'
'I wish for a basketball court.'
'I wish for a playground with swings, tunnels and a big slide.'
'I wish for a big dream house for kids to play in.'
'I wish for a BMX track.'
'I wish for public toilets in Long Bay Park.'
'I wish for a zoo near my home.'
'I wish for a wharf at Waiheke.'
'I wish for a long bay swimming pool.'
'I wish for a skate park.'

7 YMCA

'I wish to be happy.'
'I wish to get on Harvey Specters level one day.' – Jackie
'I wish I could make a really cool stop motions film.'
'I wish I could go to SM concert.'
'I wish Biggie and Tupac were resurrected.'
'I wish to find a nice Spanish boy when I move there for uni in 3 years.' – Maria Carb
'I wish a McLaren 720S showed up in my driveway.'
'I wish to either marry Gareth or Aries, I want to be a lawyer and be happy.'
'I wish that Troy and I are married.'
'Normalizing Te Reo Maori all over Aotearoa.'
'I wish I pass all my exams.' – S.F
'I wish I could come up with an idea for my art board.'

8 THE LIBRARY TREE

'I wish that I could have some ducks.' – Sophie, Age 7
'More fresh milk.'
'I love autumn.' – Mohia
'I love autumn.' – From Georgia
'I wish the warriors would be more consistent.'
'PEACE!'
'More Free Parking.'
'Two-hour free parking in Takapuna.'
'I wish I could take out lots of books from the library.'
'I wish every library had every sing movie.' – Isabelle
'More fun kids’ books.'
'I wish this library had more new books.'
'New awesome books.' – Caroline
'I wish the library had more books.'
'I wish the library had more 9-10-year-old books about animals.' – Sofie
'I wish the library had more marvel books (Nova ones would be nice).’ = Willow
'I like the library.' – Miles
'New awesome activities in the Library.'
'I wish I could find more of Dav Pilkey’s books (Captain Underpants).’ – William
'I wish that the library had more wings of fire books.'
'I want more Captain Underpants books.’ – Steven
'I wish that the library had more Geronimo Stilton books.’ – Steven
'I wish I was good at math.'

8.1 ABOUT THE LIBRARY & BOOKS
'I wish I could take out lots of books from the library.'
Item 8.1

“I wish every library had every sing movie.” – Isabelle

“More fun kids’ books.”

“I wish this library had more new books.”

“New awesome books.” – Caroline

“I wish the library had more books.”

“I wish the library had more 9-10 year old books about animals.” – Sofie

“I wish the library had more marvel books (Nova ones would be nice).” – Willow

“I like the library.” – Miles

“New awesome activities in the Library.”

“I wish I could find more of Dav Pilkey’s books (Captain Underpants).” – William

“I want more anime books.”

“I would like a book about Queens History.”

“I want more books.”

“I love love love Stacy Gregg books!” – Danielle

“All Fly guy books.”

“I wish that the library had more wings of fire books.”

“I want more Captain Underpants books.” – Steven

“I wish that the library had more Geronimo Stilton books.” – Steven

“I wish the library would not go away.”


9 TBBA

“We wish for the health and prosperity of everyone in the Takapuna region.” – Terence
10 COMMUNITY

10.1 COMMUNITY SAFETY
‘I wish that everyone in our community will be safe and valued.’
‘Happy, healthy, safe community.’
‘Elimination of violence towards women & children.’ – North Shore Women’s Centre
‘I wish I could go anywhere I want in any time.’ – Karen

10.2 COMMUNITY WELLBEING & SAFETY
‘For a community where sustainability is a core. Value – less cars, more walking – less isolation, more community.’
‘Advertise the winter fun preschool, free playgroup on Mondays. Fitness/yoga classes for adults – in the evening. New skills workshops for adults – in the evening. Soft play music/dance preschool classes. Youth Club.’
‘More rubbish bins and emptied more often, visible police on patrol.’
‘Soft play/ Indoor play for wet weather.’
‘For there always to be a place for community to gather as it is always for & about the people and connection.’
‘For everyone in the community to be seen and acknowledged.’
‘Protection of the rights and dignity of all, from the unborn through to the elderly – from a concerned 20-year-old.’
‘Better links with neighborhoods – return to the village structure. More local jobs to support this structure.’
‘I wish the Local Board would lead a process for the community to talk together and advise them of what the community most needs & can help do.’
‘I wish for more playgrounds.’ – Lucas
‘More playgrounds.’ – Tyler
‘Social library for Haunaki Corner.’
‘I wish for all the hurting people to know that they are loved and deserving of love.’
‘Expand no smoking areas.’
‘Shelter for homeless people like the city mission.’
‘Cheaper food and petrol.’
‘More green spaces for kids to play, just for fun.’
‘I wish for a community that works & talks together.’
‘Loneliness in New Zealand is still viewed as a problem that largely affects the elderly I wish there is a special (specific) service dealing with it.’ – Abid Al-Atati & North Shore budget services.
‘Let’s pressure & create lots of places from people to meet & greet, including outside.’
‘I wish could give all the money to the poor and Lauren would play with me.’ – Georgina
‘I wish for free music classes for kids.’
‘More concert arenas for the public.’
‘More community events that promotes clean, green NZ.’
‘Adopt an elderly dog.’
‘More rubbish bins and recycling bins within our community.’
‘More public transport.’
‘Younger generation, organizations of fundraisers, volunteer work.’
‘Pollution free environment, more help for the earth.’
‘More solar panels & energy powered cars.’
‘Less Crime. ‘People caring for each other (including elderly).’
‘Animal shelters for stray pets.’
‘More housing area for the homeless people.’
‘I wish for a friendly community.’
‘Less talking nonsense and more positivity.’

10.3 Health
‘Free health checks at GP services for all residents.’
‘Initiative to support being more health conscious (nutrition & exercise)’

11 Environmental

11.1 Rubbish & Shared Gardens
‘I wish for an urban shared garden.’
‘I wish that the rubbish that is in our world would go.’ – Petra
'I wish to have no rubbish.'
'To have a shared garden.'
'I wish for more recycling facilities, I wish for plastic to be banned. #zerowaste.'
'Keep our parks & green spaces for our outdoor pleasure.'
'No pollution and pests.
'For shops to stop offering free plastic bags.'
'Protect wildlife on our beaches.'
'Clean our oceans as much as we can.'
'Protect places like midway island.'
'Have more bins'
'Plant more trees to prevent erosion.'
'Cleaner community toilets.'
'Needed on the North Shore, a botanical garden or some glass houses.' – Loralie
'What is happening about the proposed Korean gardens in the area of Fred Thomas Road, Takapuna?' – Loralie
'More picnic tables & seats needed on beaches & reserves.' – Loralie
'Better maintenance of parks and drug free skate parks.'
'More drinking fountains.'
'Growing plants or buildings to reduce carbon.'

11.2 CLEAN OCEANS/BEACHES
'I wish that people will keep the beaches clean of rubbish.'
'I wish our beaches were clean.'
'I wish for the sea not to die.' – Charlie
'Clean beaches, unpolluted water so we don’t get sick.'
'I wish for spectacularly clean & healthy oceans & marine life.' – Tash & Whanau
'I wish the Takapuna beach will be clean and free from rubbish.'
'A clean Muruays Bay Beach – No Plastic'
'Keep Takapuna tidy – the streets & beaches are a disgrace.'
12 PERSONAL HOPES, DREAMS, WANTS AND ASPIRATIONS

'I wish I could have a sister to play with me’ – Georgina Aged 8
'I wish my family was very healthy and I want many toys in my bedroom.’
'I wish for all the makeup in the world.’ – Luna

I wish for ANZAC day to come so I get the poster again because my sister ayane ruined the other one.' – Tomihana Shiori
'I wish for a unicorn’ – Robyn Kilhert
'I wish I had a unicorn’ – Elisa & Mia
'I wish that I had lots of surprise eggs'
'I wish to be the Government.’
'I wish grandma Jenny came to my house to see my new dog.’
'I want a kitten.'
'I want to be rich.’
'I wish for an iphoneX'
'I wish I can fly'
'I wish you could come to my house.’
'I want a toy a nerf gun and a soccer ball.' – Zach
'I love you Leah.'
I wish I had a baby sister called Charlotte.’ – Cleo, Aged 7
'Toys.’
‘I love Nina.’ – Yuki Wang
‘I wish for my sister to stop being annoying.’ – Shiori
‘I wish to be happy.’
‘I wish to get on Harvey Specters level one day.’ – Jackie
‘I wish for one hundred dolphins.’
‘I wish I could make a really cool stop motions film.’
‘A remote-control car.’
‘Kite to pull my bike.’ – Arlo, Aged 3
‘I wish I could go to SM concert.’
‘My wish is for a PS4.’
‘I wish Biggie and Tupac were resurrected.’
‘I wish to find a nice Spanish boy when I move there for uni in 3 years.’ – Maria Carb
‘I wish a McLaren 720S showed up in my driveway.’
‘I wish one day I will get the Lego Death Star (Star Wars).’
‘I wish I was a pig.’
‘To have a wishing well.’
‘I wish that I have a Jeep Car.’ – T
‘I wish I had a real sword.’ – Tyler
‘I wish the best for my friends and family and have water and fire powers.’
‘Getting chocolate and nerf guns.’ – Mason
‘I wish for a puppy an otter pup.’ – Petra
‘I wish to either marry Gareth or Aries, I want to be a lawyer and be happy.’
‘I wish for an iphone’
‘I want to take a holiday cruise with mum.’ – Nicholas
‘I wish that troy and I are married.’
‘I wish I had a car.’
‘I wish I had a new boat.’
'I wish to have powers and for the best for my family.'
'To have a racing car.'
'I wish my back wasn't sore and stiff.' – Tash
'I wish to become an only child and I wish to be a vet when I am older.'
'A glowing Christmas star on the Christmas tree & a unicorn in the park.' – Ellie, Aged 6
'I wish that I could have some ducks.' – Sophie, Age 7
'More fresh milk.'
'I love autumn.' – Mahia
'I love autumn.' – From Georgia
'I wish the warriors would be more consistent.'
'A dog.'
'I wish for a guard dog.'
'I wish for unicorn day.'

12.1 PARENTAL WISHES
'I wish my daughter would stop.'
'To see my daddy.'
'For more connection with parents – children, intergenerational connection.'
'I wish Whanau Marama Parenting gets financial support.'

12.2 HAPPINESS
'I wish for happiness.'
'I want more rainbow magic.'
'We wish for the health and prosperity of everyone in the Takapuna region.' – Terence
'I wish to make everyone happy.'
'I wish for everyone to share what is in their heart without fear & to spread love for themselves & others.'
'I wish for a healthy, happy joyful & peaceful life.'
'Love community.'
'Healthy, Smart in Alex, Happiness in my mind & Honor in my Husband. Good Health.'
'I wish for happy life and healthy body.' – Donna, Maria, David, Mr, Ariane, Darin, Lawrence & Krystal

'I wish for kindness and Justice.'

'May god save NZ & Harmonize all races. God bless us.' – Soyoung Lee, from Korea

'PEACE!'

12.3 UNINTELLIGIBLE BUT VALUABLE

'Library.' – Kate W

'Period Day.'

'I wish to have money.'

12.4 INDIVIDUAL THOUGHTS

'Bring back Campbell Live.' – Ellie

'I want all the best for family units whatever your definition of family is.'

'I wish for a two-day holiday for people with disabilities from New Dawn.' – Rubi

13 DEVELOPMENT

13.1 TRANSPORT

'Improved public transport.'

'Zebra crossing at Bayswater Ave at the park.'

'More buses from Torbay to TNA'

'Safer roads – another crossing on Sunrise'

'Have more bikeable areas in the community.'

'No plastic bags at countdown.'

'I wish that I didn’t have to risk life & limb each time I choose to cycle to work.'

'Busses.'

13.2 PARKING

'I wish the cars on Lake road went away from parking in Devonport downtown.'

'More time for free parking.'

'Tree street parking, would support local residents and shops.'
14 LONG BAY DEVELOPMENT

'I wish for a dog park to take my dog to.'
'I wish for a dog park to take my dog for a play.'
'I wish for a petting zoo so I can cuddle rabbits.'
'I wish for a hamster park so I can pet hamsters.'
'I wish for a flying fox, a smaller one for little kids.'
'I wish for a basketball court.'
'I wish for a playground with swings, tunnels and a big slide.'
'I wish for a big dream house for kids to play in.'
'I wish for a BMX track.'
'I wish for public toilets in long bay park.'
'I wish for a zoo near my home.'
'I wish for a wave at wakes.'
'I wish for a long bay swimming pool.'
'I wish for a skate park.'

15 LANGUAGE & TE REO MAORI

'Normalizing Te Reo Maori all over Aotearoa.'
'More people speaking Te Reo.'
'I wish for a bilingual education & community... more Te Reo.'
'I wish I can speak, read & write in English, as well as any native language here.'
'I wish that I could buy LB Chinese A's guide, so I didn’t need to buy it from overseas, they're really expensive.'
'I wish for love and health for everybody.'

16 SCHOOL

'I wish I pass all my exams.' – S.F

'I wish I could come up with an idea for my art board.'

'I wish that no kids at school will go hungry.'
17 **YOUTH**

'There is a real need for a recreational area for teens and young adults.'

'Our city to be the head place for kids and youth to grow up and enter the world.'

'Youth Support.'

'For teens in the area to have better & more supportive families (to deal with future social issues before they happen.)'

'I would like to see a safe place where teenagers can gather for socializing & casual sports activities. The younger children have playgrounds.'

'To have gaming stuff like computers and speakers, mouse and headphones on my 11th birthday.'

'I wish for a gaming studio.'

18 **WISHING TREE**

'I wish that we can keep doing amazing community events like this.'

'What a wonderful initiative, connect, fun, empower & love.'
19 Word Clouds
Ki te kore nga putake e mākukungia e kore te rākau e tupu

If the roots of the tree are not watered, the tree will never grow
Chairperson’s Report

Without a doubt, the theme of the last 12 months has been one of new partnerships and new initiatives. ANCAD has continued to provide innovation and support across the not for profit sector in Auckland North.

A big effort over the last 12 months has seen ANCAD step in and assist with the management and refocusing of the North Shore Budget Service. With the election of a new board and governance enthusiasm for North Shore Budget Service, ANCAD has been able to provide overall managerial and financial advice, helping to restructure the Budget Services organisation to meet its changing needs and growing demands. This has been a particularly demanding role for Yvonne Powley – ANCAD’s Chief Executive Officer.

The demands of financial accountability on the not for profit sector have grown considerably under the changing focus of Charities Services and the Department of Internal Affairs. Key funding agents like Foundation North, Tindall Foundation, the Todd Foundation and the McKenzie Trust, are all expecting more succinct and legible financial reporting from agencies seeking funding for charitable purposes. In turn, with most organisations operating with volunteer members or semi-skilled staff in financial matters, the demands for higher quality and focused financial reporting is proving to be a huge demand.

It was with that in mind that ANCAD responded to Charities Services and DIA to establish a community accounting project. This has been done in partnership with Massey University and the appointment of a skilled professional Geoff Andrews as project Manager. Geoff has considerable experience across the not for profit sector. The programme provides Massey University accounting students with an opportunity to assist NFPs with financial advice under the supervision of chartered accountants. The programme is proving to be extremely popular with the ANCAD’s membership and other community organisations. Internally, our in-house accounts administrator Susan is now looking after the accounts of six not for profit organisations to ensure that their accounts are in line with the new accounting protocols established by Charities Services. This then makes those organisations eligible for a wide range of funding opportunities should they wish to apply.

The Takapuna Community Hub Kotahianga, now established on the ground floor of the Mary Thomas Centre, is gaining momentum and popularity. This has proven to be a worthwhile project, now firmly established in its second year of operations.

ANCAD’s staff, particularly Yvonne, are spending a lot of time as mentor providers to various organisations. This is challenging but rewarding work, giving not for profit organisations a step up in terms of their governance and management abilities. This work is assisted by the Tindall Foundation 5 Good Ideas project which remains ever popular.

A real initiative that has taken a firm grasp on an opportunity over the last year has been the innovation known as ‘The Repair Cafe’. This
initiative is fronted by Steve McCrackie as part of Steve’s work with the Takapuna Methodist Church community initiative. This partnership with the church has proven to be of great value. Steve’s work has assisted in facilitating 15 Repair Cafes across the region over the last 12 months. These have proven to be very popular with local communities where the Repair Cafe is taking place, bringing in their broken electrical and other items where they are repaired or examined by volunteers with a wide range of handyman and technical skills.

A further extension of this partnership with the Takapuna Methodist Church has been the Shore To Thrive – Kaitahi Bayswater community dinners. They succeed because of the high level of volunteer help provided in food supply and food preparation. The Shore To Thrive dinners have proven to be extremely popular and engender strong community development outcomes.

Under Deb Humphries’ strong leadership the Family Violence Prevention Project has continued to grow and strengthen. The project has a well-deserved high reputation amongst those agencies working within the family violence and family protection areas. The success of this programme owes a lot to Deb’s skill, application and trusted relationship with local communities.

Last year saw the Parliamentary elections taking place and ANCAD played its now established role as a facilitator of meetings and ideas for candidates providing an important linkage back to our community membership base.

ANCAD’s bi-monthly lunchtime meetings remain extremely popular with high attendances and rewarding participation from those who come along.

On behalf of the ANCAD Board I wish to make a special thank you to the ANCAD staff and all associated parties who assist in the work that we do on behalf of the community. Their work links us to the local board structure and the full Council in many ways. These linkages and connections are fundamental to the community development work we undertake. Finally, I extend a special thank you to the Board members of ANCAD who, as volunteers, turn up and give freely of their expertise and knowledge across a wide range of activities. We are indeed lucky to enjoy the support of a skilled Board membership that has so much experience and so much to offer across many community development fields. Finally, and on behalf of the Board, we extend a special thank you to our CEO Yvonne Powley, for the energy and enthusiasm which she has given throughout the year. This year Yvonne undertook the Institute of Directors Governance Course which has given her a new focus on governance practice and at the same time looking at how she can focus and assist the not for profit sector with this knowledge.

A big thank you to all of our members for their involvement, support and participation in everything that ANCAD achieves.

Brian Putt
Chairperson
2018
A new addition to our capability building work is the Auckland Community Accounting project, a free service offering financial support, advice and assistance to NFPs across the Auckland Region. We are delighted to grow some new partnerships with this project including the School of Accountancy at Massey University, Charities Services, Foundation North, Chartered Accountants Australia and New Zealand, Auckland Council, the Department of Internal Affairs and RSM. This is an exciting journey we are taking together with this new programme. It has been great to have Geoff Andrews join ANCAD who will lead and grow this project going forward.

Susan Moyle has expanded her backroom financial support to six organisations apart from ANCAD and we continue to receive excellent feedback about her work. She is a very safe pair of hands. We wish we could clone Susan to assist more in this way.

Community-led Development (CLD) is the process of working together to create and achieve locally owned visions and goals. It puts local voices in the lead, builds on local strengths (rather than focus on problems), collaborates across sectors, is intentional and adaptable, and works to achieve systemic change. Our partnerships with the Takapuna Methodist Church and Denise Bijoux of Catalyse have been a strong catalyst in growing our understanding of this approach through our Shore To Thrive Project led by our enthusiastic and vibrant Steve McLuckie. We are in our third year with this project with future sustainability an important goal this year.

Our ongoing family violence prevention work continues to build strength by strength with the very able Deb Humphries at the lead. One of the biggest challenges facing ANCAD is impacting systems and policies to improve the well-being of citizens particularly with entrenched social issues such as family violence and child abuse. ANCAD along with over 20 organisations on the Shore explored the collective impact process.
that we knew would provide a useful framework for community change focusing on systems and policy change. We hope that this will gain more traction over the next few years as we are convinced this is a necessary approach to solving many of these entrenched issues. Collaborations, partnerships and working together is a must.

Prachi Mittal has set a solid base for the growth of the Takapuna Community Hub Kotahitanga. A big thanks to Prachi for her determination to make this a success despite considerable challenges. The Hub has been a truly community-led development process strongly supported by North Shore agencies working at the coal face with families and children.

One of the highlights this past year has been assisting with the management and financial accounting of the North Shore Budget Service. The ANCAD team has grown to include, Abid, Sue and Lane the staff of NSBS and with the development of a new Board to lead the ongoing governance we believe it will fly. NSBS are their own organisation but with the benefit of a close collaboration with ANCAD, we are delighted to see this organisation going from strength to strength.

This year sees an exciting development in looking at how our works aligns with the United Nations development goals. We are pleased to present our progress towards the goals in this report.

Our work would not be possible without our financial partners and supporters. We thank you wholeheartedly for your contributions that enable ANCAD to be a connected force for community change. A big thank you to the ANCAD Board for their energy and enthusiasm. A special thanks to Brian Purt for his constant support. And finally thank you to all of our other community members and supporters.

Nga mihi nui

Yvonne Powley
Chief Executive Officer
2018

I am pleased to present the ANCAD accounts for the financial year ending 31 March 2018. The accounts are audited by Brown’s Chartered Accountants from Albany. My report is written pre-audit so there may be changes at a later date. The accounts are not available in the Annual Report but are available to any one that requests a copy.

ANCAD continues to grow fiscally albeit with less income but importantly shows a better diversity and spread of income. Government funding has decreased (as we had a large injection in the 2016 year, with the one-off MSD Capability Investment Resource) but we have received an increase in philanthropic income as well as doubling our income from social enterprise. Overall, we have been more efficient with our costs and we have ended up with a slightly better surplus at the end of the financial year. Our operational reserves show growth this year after the reduction of last year. This is a heartening sign.

Our income for the year was $477,048 which came from Local Government, Central Government, a range of philanthropic organisations and Trusts, the Lottery Grants Board, COGs and a growing social enterprise. We are very grateful to our funders, especially those that support our operational funding. A special thanks to the Lottery, Lion Foundation, Devonport Takapuna Local Board, the Department of Internal Affairs and the Ministry of Social Development who contribute specifically to ANCAD’s overall operational costs.

Our operations team manages the organisation, develops and maintains systems, to ensure ANCAD is efficient and well run, and that the staff are happy and productive. ANCAD continues to upgrade its financial systems with cloud-based technology in the use of Xero, and through building what we think is the largest community database in Auckland. Project funding is fantastic but we continually have to ensure that each project contributes to the whole. This is a constant ongoing challenge for many NFP’s.

Our total expenditure is $474,406 leaving a surplus of $2,642.

Daniel Malherbe
Treasurer 2018
Who We Are

Auckland North Community and Development (ANCAD) is an incorporated Society, governed by an Executive Committee. The organisation was formed in 1974 and incorporated in 1979. It is affiliated to the Community Networks Aotearoa, (formerly NZ Council of Social Services) and is one of around 55 Councils of Social Services throughout New Zealand.

Governance Structure

The governing body consists of 9 elected members, all who have extensive community involvement and an understanding of and commitment to community development.

The organisation has a governance/management structure whereby the Executive Committee carry out the functions of strategic planning, policy development, financial accountability, and the appointment and supervision of the Chief Executive Officer.

Structure Diagram

Board Members

- Brian Putt: Chairperson
- Carol Hayward: Secretary
- Daniel Malherbe: Treasurer
- Lisa Easte: Deputy Chair
- Prof Michael Belgrave: Massey University
- Terry Hoskins: Approach Ltd
- Maria Lafaere: North Shore Pasefika Forum
- Rangi Davis: Tikanga Adviser
- Peter Norman: Takapuna Methodist Church

Yvonne Powley
Chief Executive Officer

North Shore Budget Service
Contract Management and Back Office Support
Working Partnership

Susan Moyle
Financial Administrator
Funding Directory

Ruth Greenaway
Five Good Ideas
Training Coordinator
Media/Communications Coordinator
Community Resources

Deb Humphries
Family Violence Prevention Network
Safer Whānau project
Child Focus Group Coordinator

Prachi Mittal
Takapuna Community Hub Kōhatihanga Coordinator

Stephen McLuckie
Community Development Coordinator
Shore To Thrive Partnership Project
Takapuna Methodist Church and Lifewise

Geoff Andrews
Project Manager
Auckland Community Accounting

Resilient Safer Connected Communities

Annual Report 2018
Our Story

Auckland North Community and Development (ANCAD) is a community development organisation that has been supporting the Auckland North Community since 1974. ANCAD is a leading social service enabler which focuses on supporting and strengthening community agencies, groups and projects to deliver effective and needed services to the Auckland North community and across the wider Auckland region.

ANCAD is a highly connected organisation that convenes, facilitates and enables innovative community partnerships, networks and initiatives. Then using the voice of this experience, it connects providers with businesses, government agencies and funders to work together to build strong local communities. Through meetings, events, training, research and information delivery, ANCAD enables the right people and agencies to understand what is working and where the gaps are in community services.

ANCAD has a proven record of building strong communities together and they share this expertise and experience with organisations and agencies across New Zealand. With a focus on social justice, ANCAD continues to support those marginalised in our communities. ANCAD also works with new community organisations to assist them with advice on planning, constitutional options and financial administration systems. ANCAD acts as a fundholder and provides accounting services to a number of organisations and community projects.

Our Vision
Resilient safer connected communities

Our Mission
Championing positive change through effective community development that builds strong community agencies, networks and community wellbeing

Stakeholder Outcomes

Auckland Council
Promote a strategic response to community issues

Community Sector
Resilient communities have the capacity, knowledge, and expertise to participate in and lead their own development.

Business Sector
More active engagement in community projects and more awareness of community issues

Local Boards
Contributes to Local Board community outcomes

Government Agencies
Champions positive outcomes through innovative programme delivery

Resilient Safer Connected Communities

Attachment B

Item 8.1
ANCAD’s Strategic Plan 2018 - 2020

ANCAD’s new strategic plan is working towards United Nations development outcomes

The 17 UNSDGs cover these themes and are a progressive definition of community development

- Health and well-being
- Good employers and jobs
- Equitable access to resources
- A healthy environment is good for everyone
- Accountability to focus on what matters

1. No poverty
2. Zero hunger
3. Good health and wellbeing
4. Quality education
5. Gender equality
6. Clean water and sanitation
7. Affordable and clean energy
8. Decent work and economic growth
9. Industry, innovation and infrastructure
10. Reduced inequalities
11. Sustainable cities and communities
12. Responsible consumption and production
13. Climate action
14. Life below water
15. Life on land
16. Place, justice and strong institutions
17. Partnerships for the goals

Supporting families and social services, caring for our environment and preserving biodiversity, encouraging enterprise and employment, strengthening the community sector and promoting generosity and giving.

Community Organisation and Grants Scheme (COGS) outcomes for Rodney/North Shore: safe, connected and strong communities, good public utilisation of community services, sense of belonging, growing and supporting volunteerism, celebrating cultural diversity and resourcing WhānauOra and KaupapaMāori services.

Funding is shared between arts, culture, heritage and environment (30% of funding allocations), health (15%), sport (40%) and education (15%).

Support for communities of today, to shape the communities of tomorrow. Outcomes for Auckland and Northland: increasing participation, social equity, family and whānau resilience, community capability and cohesion and enhancing environmental well-being and cultural vibrancy.
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**MINISTRY OF SOCIAL DEVELOPMENT**

Invests over $300 million in community-based social services each year. Services help support our most vulnerable children, young people and adults to be safe, strong and independent.

**Blue Sky Foundation**

Grants for education, community cultural and arts festivals, public amenities, sports facilities, amateur sport and other charitable and non-commercial purposes that are beneficial to the community.

**Four Winds Foundation**

Funds for any charitable, philanthropic, cultural or sporting purpose that provides benefit to the local community. Distributes funds in and around areas where venues are located.

**Pub Charity**

Providing grants to community organisations in order to make them more capable and sustainable, thereby making communities stronger.

**Devonport-Takapuna Local Board**

Outcomes for the Devonport-Takapuna area: quality open spaces that everyone can enjoy, a place of natural beauty and rich culture, efficient public transport and roads, empowered, engaged and inclusive communities and a thriving local economy and town centres.

**SKYCITY Auckland Community Trust**

Enhancing the well-being of children and young people, increasing the financial capability and income of families and increasing opportunities for community economic development. Focusing on skills and education, mental health, long-term change, family harm and sustainable housing.

**Auckland Council**

All Aucklanders will be part of and contribute to society, benefit from a thriving Maori identity, have secure, healthy, and affordable homes, access to public places, get to where they want to go more easily, care for the natural environment and have a better standard of living (Auckland Plan 2050).

**Takapuna Methodist Church**

Supporting strengths based community lead development activities in Bayswater, Belmont, Northcote and Takapuna. Takapuna Methodist Church's vision is “compassionate, creative and connected communities” and its mission “living a life of purpose and meaning with and for others”.

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**Annual Report 2018**

Resilient Safer Connected Community
ANCAD’S Strategic Plan 2018 – 2020

Our Vision
Resilient safer connected people and places

What we strive to achieve

1. Health and wellbeing for all ages achieving zero poverty and hunger, equality and safety for all

2. Empowering communities and families with decent work that’s founded on innovative enterprise and infrastructure

Annual Plan 2018 – 2019

What We’re Passionate About This Year!

- More Safer Whanau and Children
- Being a Living Wage Employer
- Making accounting easier for NGOs
- Reducing North Shore homelessness
- Expanding Shore To Thrive
- Leveraging ANCAD’s Networks
- Expanding Five Good Ideas
- Reducing meth-amphetamine use in Auckland
- North Shore Budget Service Innovation
- Strengthening Takapuna’s Community Hub
- Applying global best practice from world conference
- Working with you to find the next cool idea...

Join us at www.ancad.org.nz to help make a bigger impact!

attachment B

Devonport-Takapuna Local Board Community Forum
06 November 2018
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Mission
Championing positive change through effective community development that builds strong community agencies, networks and community well-being

How We Know If We're Making A Difference

Making progress towards United Nation sustainable outcome goals

ANCAD is well known across New Zealand as an effective lead support agency

How We'll Do It

Thought leadership
Influencing for outcomes
Measuring to make a difference
Building capability & capacity
Incubating innovation
Strategic brokering
ANCAD's Strategic Plan 2018 - 2020

How ANCAD operates/streamlining operational objectives

Our Vision
Resilient safer connected people and places

Sustainable Outcome Goals

Mission
Championing positive change through effective community development that builds strong community agencies, networks and community well-being

How we'll do it

Thought Leadership
Demonstrating thought leadership to achieve meaningful outcomes by understanding our customer needs in the community

- Facilitate active research and effectively gather data and information and compile in a way that informs our work and enables evaluation
- Create forums and meetings to have brave innovative conversations that are topical and results driven
- Identify gaps in service delivery
- Notice and promote initiatives and projects that are making a meaningful difference to our communities
- Support community agencies to collate data that will inform future activities

Building Capability & Capacity
Supporting and strengthening community agencies, groups and projects by listening and responding to needs of community service providers

- Provide training opportunities throughout Auckland to build capacity of organisations
- Provide opportunities and events to inform community agencies of changes to how they need to operate their organizations
- Share information and resources widely
- Provide administration support services to small agencies to build capability
- Support and empower employees and volunteers through excellent training and employment practices

Influencing for Outcomes
Influencing decision makers and government to respond to and enable social change with relevant information and conversation

- Share our expertise and experience with other agencies across New Zealand
- Have close and trusted relationships with funders, government, Auckland Council and local boards
- Make informed submissions on social policies evidenced by our work
- Capture and tell our success stories through multiple channels
How we'll do it

**Incubating Innovation**
- Developing innovative initiatives to meet the needs of our community, incubating until they can stand alone
- Identifying gaps where new initiatives could add value and building strength until they can stand alone
- Enable innovation by thinking about parallels and linkages among projects and about how to better leverage resources.

**Strategic Brokering**
- Networking and collaborating to broker and build strong networks and projects that best respond to changing needs
- Build stronger connections between the business community and community initiatives including sponsorship opportunities
- Ensure local boards, Auckland Council and key funders understand how ANCAD can assist and add value to achieve their priorities.

**Measuring To Make A Difference**
- Continuously evaluating management and governance practice and effectiveness of services so they’re responsive to community needs
- Effective accountability and reporting processes
- Recognize and identify the impact that ANCAD has in projects and the community
- Being open to opportunities and ensuring excellent financial management processes and standards
- Develop social enterprise to broaden income base and diversify funding base
- Demonstrate strong governance with a committed and trained board
- Develop and maintain appropriate policies and procedures for good management.
ANCAD’s Strategic Plan 2018 - 2020

What ANCAD’s doing

Framed in this new way, ANCAD’s projects deliver multiple outcomes and there are many linkages across projects.

Sustainable Outcome Goals

1. Health and wellbeing for all ages achieving zero poverty and hunger, equality and safety for all
2. Empowering communities and families with decent work that’s founded on innovative enterprise and infrastructure

What We’re Passionate About This Year!

- Reducing methamphetamine use in Auckland
- More Safer Whanau and Children
- Being a Living Wage Employer
- Making accounting easier for NGOs

- Strengthening Takapuna’s Community Hub
- Expanding Shore To Thrive
- Leveraging ANCAD’s networks
- Expanding Five Good Ideas

- North Shore budget innovation
- Reducing North Shore homelessness

Annual Report 2018

Resilient Safer Connected Communities
Partnerships

Auckland Regional Methamphetamine Working Group of 20+ agencies
Te Puna Haoura, Ministry of Social Development, North Shore Child Focus Group
Living Wage Aotearoa
Mossey University, Charity Services, Foundation North, Dept of Internal Affairs, Chartered Accountants ANZ
North Shore Budget Service, De Paul House, WINZ, Citizens Advice Bureau
Takapuna Public Library, Takapuna Community Coordinator
Takapuna Methodist Church, Lifewise
Multi-sector membership, International Association for Community Development
Tindall Foundation, local boards, community organizations
Auckland Council

Annual Report 2018
Inclusive Safe Connected Communities
ANCAD’s Focus Areas

Resilient Safer Connected Communities

Community Development
- Training/Professional Development
- Five Good Ideas
- Strengthening Community Agencies

Championing Positive Change
- Weekly E-news
- Monthly Newsletter
- ANCAD Website
- Social Media

Collaborating Community Engagement
- Identifying Gaps
- Asset Mapping
- Shore To Thrive
- Belmont/Bayswater Survey

Backbone Support
- Resourcing & Enabling Community Initiatives
  - Shore To Thrive
  - Youth Facility
  - Community Hub
  - Advice/Mentoring
  - Emerging & Established Community Groups’ Back Office Support
- Innovative Practice & Knowledge Sharing
  - Bi-monthly Meetings
  - Community Workshops
  - Community Resources Funding Directory
- Working Together Regionally & Nationally
  - Regional Councils of Social Services
  - Community Networks Aotearoa
  - HuIE Community Aotearoa
  - Christian Council of Social Services
- Collective Impact
  - Active Citizenship
  - Community Engagement
  - Advocacy – Forums
  - Submissions to Local and Central Government
  - Presentations to Local Civic Groups

Leadership
- Chair: Auckland Regional Methamphetamine Group
- Advocacy and Submissions

Annual Report 2018
Devonport-Takapuna Local Board Community Forum
06 November 2018

Financial Summary

Sources of Revenue

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<tr>
<th>Source</th>
<th>Revenue</th>
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<tbody>
<tr>
<td>Social Enterprise</td>
<td>13.8%</td>
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<tr>
<td>Memberships</td>
<td>0.2%</td>
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<tr>
<td>Interest</td>
<td>0.3%</td>
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<tr>
<td>Local Government</td>
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<td>Central Government</td>
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<tr>
<td>Trusts and Philanthropic Foundations Grants</td>
<td>36.5%</td>
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<tr>
<td>NZ Lottery Grants Board</td>
<td>11.3%</td>
</tr>
<tr>
<td>Donations</td>
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Allocation of Resources

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<th>Resource</th>
<th>Allocation</th>
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<tr>
<td>FVPM, Child Focus, Safer Whanau, Bullying Prevention</td>
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<tr>
<td>Community Hub</td>
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<tr>
<td>Community Meetings</td>
<td>1%</td>
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<tr>
<td>Community Resources (Including FVPM)</td>
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<tr>
<td>Capability Investment</td>
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<td>Shore To Thrive</td>
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<td>Community Training/Five Good Ideas</td>
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<tr>
<td>Social Enterprise</td>
<td>16%</td>
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<tr>
<td>Auckland Community Accounting Project</td>
<td>9%</td>
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Meet Our Board Members

Brian Putt
Chairperson – COMET Auckland Trustee

Brian is a self-employed town planner with 44 years of professional work in local, district, regional and central government planning. He has a long involvement with North Shore community organisations from his time as a councillor on the former Northcote Borough Council (from 1980). He was part of the establishment of Avatara Marae and Onepoto Awhina. Brian was an elected councillor on the inaugural North Shore City Council from 1989 – 1992. He chaired the Northcote Soccer Club for 6 years and was a member and Chair of the Northcote College Board of Trustees for 7 years.

Brian's interests remain in the strategic purpose and function of community development. He sees his professional skills as a valuable tool to assist in helping ANCAD confront and liaise with central and local government organisations.

Brian is married with 4 adult children and 5 grandchildren. He lived in Northcote for 40 years and remains closely associated with North Shore not-for-profit organisations. Brian is currently an Auckland Council appointed trustee on COMET Auckland, a Council controlled organization covering community education needs and initiatives.

Lisa Easte
Deputy Chair

Lisa Easte has over 25 years of experience in community and youth development with a passion for family, youth and community. A passion for building strong community relationships to build up cultures of achievement and excellence. Lisa has held long time positions with Youthline and Foundation for Youth Development.

Trained with a MSc in Psychology Lisa has also gained skills in teaching both youth and adults, counselling and supervision. Moving into management with strategic and financial planning as well as training and development of workforces.

Lisa is the deputy chair of ANCAD (Auckland North Community and Development), the chair of Healthlink North and sits on the board of NSBS (North Shore Budget Service). Recently Lisa has worked with a not for profit to develop a business plan for merger of two services, project manager and facilitator of an intergenerational forum for Auckland Council and undertook key interviews and research for a community organisation.

Lisa has key expertise in the following areas: strategic, business and operational planning, budgeting and financial reporting and accountability, community engagement and development, staff management, event management, relationship and stakeholder management and networking.

Lisa is currently working with Southern Spars with their people development as the company grows after the recent America’s Cup win.

Lisa has lived and worked on the North Shore for most of her life. She is an alumni of Northcote College and Auckland University. Lisa has an adult daughter and continues to advocate for community led development and access to health services especially mental health and youth development.
Devonport-Takapuna Local Board Community Forum
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Item 8.1

Daniel Malherbe
(CA) – Treasurer

Daniel is a New Zealand and South African qualified accountant with a BCom Hons degree from the University of Pretoria.

Daniel joined Southern Spars in May 2013 as a Management Accountant; he was promoted to Group Chief Financial Officer in March 2014 and is responsible for Finance and Accounting functions across the Southern Spars Group. Daniel is now at PepsiCo New Zealand.

Previously he had six years working in Chartered Accounting firms including Price Waterhouse Coopers and BDO.

Carol Hayward
Secretary

As an engagement and communications specialist, Carol has enjoyed 20 years working in the health and local government sectors helping bridge the gap between organisations, the community and stakeholders. She has experience in governance positions with strengths in leadership and coaching, and is a strategic thinker who has led the development of key strategies and policies in both New Zealand and the UK. She is a relationship builder and networker who has a collaborative leadership style, providing mentoring and support to implement innovation and change.

Originally from the UK, she moved to Auckland’s North Shore in 2009 where she has been actively involved in the development and implementation of the Birkenhead Community-led Neighbourhood Plan which was launched in February 2018.

Currently working as the Community Engagement Manager at Waiheke District Health Board, she previously worked in Auckland Council and Redcay District Council in democratic engagement and research management roles. She is currently studying part-time for a Master of Business Administration at AUT.

Professor Michael Belgrave
Massey University

Professor Michael Belgrave joined Auckland North Community and Development in July 2009. Michael is a Professor in History in the School of Humanities at Massey University in Albany. He has expertise in history, social policy, social service research and publishing.

He has published in a range of areas, including social service and health delivery, social policy, the history of health and medicine, and race relations, using methods that range from quantitative to oral.

Michael has also been the research manager for the Waitangi Tribunal and was responsible for all the research, hearing and reporting of claims from 1987 to 1993. Some other of his key appointments include: Visiting Fellow, Centre for Research in the Arts, Social Sciences and Humanities (CRASSH) and Visiting Fellow, Wolfson College, Cambridge. He has an extensive background in social policy and social work education and developed the social workers in schools programme from its pilot on the North Shore to becoming a national programme reaching 673 decile 1-3 schools.
Terry Hoskins is the Chief Executive of Approach Limited which provides services to improve the performance of client businesses. Prior to this he was, for ten years, the Chief Executive of Enterprise North Shore which was the economic development agency for North Shore City.

Terry was educated and brought up in England where he managed and lead a range of enterprises. He has an MBA from Henley, England, and is a member of the Institute of Accredited Business Consultants NZ, the Institute of Directors and the NZ Institute of Management. He is a Trustee of the Independent Business Foundation and Auckland North Community and Development.

Since arriving in New Zealand twenty years ago, he has run his own business, worked with a variety of enterprises as a business consultant, and was the Chief Executive of a medium sized business, prior to joining Enterprise North Shore. Terry has helped many enterprises to succeed and grow by taking a strategic view of their enterprises and building on their strengths.

Maria Lafaele  
*Project Manager: Planning and Funding Auckland DHB and Waitemata DHB*

Born of Samoan decent, Maria is a graduate from the University of Auckland. She is currently working for Auckland DHB and Waitemata DHB in the Planning, Funding and Outcomes team. Prior to that, she worked as a Smokefree Practitioner for Pacific Quit Smoking Services at the Auckland Regional Public Health Services, a Pacific Careers Consultant for the University of Auckland Career Centre and also for the WDHB Clinical Research and Resources Centre as a Pacific Researcher Assistant.

She is serving the communities through her work as an executive member of the North Shore Pasifika Forum, a trustee board member to the North Shore Women’s Centre and as a Committee member to the Birkdale and Beach Haven Community Project. Maria has a strong interest in communities and in particular a passion for Pacific communities looking at the transition experienced by many families arriving and living in New Zealand. She would like to see the Pasifika communities on the North Shore strengthened and empowered to achieve their aspirations.

Peter Norman  
*Superintendent Northcote and Takapuna Methodist Parish*

Peter worked in the wine industry for over twenty years and left the position of winemaker with a large New Zealand company in 1998. In 1999 he entered Theological College and spent the next nine years studying. He emerged with a number of degrees including a Masters in Theology and a Graduate Diploma in Sociology. His first appointment was to a Presbyterian Methodist Cooperating Venture in Motueka.

Driven by a passion for community-led development, Peter took on a number of roles in the not-for-profit sector. He was a member of Motueka and Districts Preschool and Whānau Trust Board for six years and as chairperson for three years. His involvement also included trustee for the Motueka Short Term Accommodation Trust, Chairperson for the Collaboration of Agencies and community panel member for Nelson Restorative Justice.

He was also involved in a number of community initiatives including affordable housing and Vision Motueka. Peter moved from Motueka to Takapuna in July 2014. He is married to Lynnette and they have five adult children.
Rangi Josephine Davis

Qualifications: Dip Adult Tertiary Teaching (AUT); Dip Matauranga Maori (Raukawa); Dip Small Business Skills; Dip Psychosynthesis Practising Counsellor (Institute of Psychosynthesis); Dip Poupou Karanga

Rangi is a mother of seven children, with twenty two mokopuna. Her mother was Catholic, and her father was steeped in tikanga Maori, which has given Rangi a strong base to work from in her life. After belonging to many community groups while her children were young she started up the Oruata School Playcentre and Tereawatea Kohanga Reo, which still operates today in Moerewa.

Rangi and her husband moved to Northcote in 1988 to become the first house parents for Hato Petera College boarding students. Rangi went on to gain a youth qualification through Hato Petera College. After thirteen years, Rangi left Hato Petera but returned in 2007 to look after fourteen boys. Rangi has gained a Diploma in Adult Tertiary Teaching from AUT, studied five University papers in Theology, gained a Diploma in Matauranga Maori, completed a Mercy leadership pilgrimage in Ireland, completed a Poupou Karanga Certificate, as well as a certificate in leading Mental Health Promotion, and numerous other courses.

She has long community involvement in policy making as well as supporting individuals and organisations where ever she can. She started up the Mana Wahine Taumatatanga Trust, which runs free programmes and wananga for women. From 2012 to 2014, Rangi was the Kairatapu Overseer (along with her husband) for Maori University accommodation, which has housed thirty residents to date. In 2015 Rangi and her husband were asked to champion the development of the Dame Whina Cooper Catholic Maori Education, Research and Spirituality Centre, where they currently reside.
Yvonne Powley
Executive Officer

Yvonne joined ANCAD (formerly North Shore Community and Social Services) in May 2009. She has a B.Soc.Sc. and has completed all the papers towards a M.Soc.Sc. and Dip. Com.Psych. (University of Waikato). Moving to Auckland in the early 1980s Yvonne has held numerous management positions including General Manager of Auckland New Ventures from 1994-2001. Since moving to the North Shore, Yvonne became the Director of Northcote College Community English School and Campus Manager of Sir George Seymour National College of Travel & Tourism.

In 2006, Yvonne set up her own business Pacific Research & Development, working for three years on various projects in the Pacific. She undertook a disaster assessment mission in the Solomon Islands after a tsunami and earthquake; worked with the Caritas Office of Justice and Peace in PNG; made a risk analysis for Oxfam of going into West Papua, and worked on a UNICEF project looking at the preparation for Avian Influenza in Samoa. Yvonne was a Board member of RedR NZ and EWPA NZ.

Yvonne is a member of the NZ Institute of Directors. As well as being the CEO of ANCAD she also manages the North Shore Budget Service. She has been awarded honours: APSNZ/Associate of the Photographic Society of NZ; has a Diploma in Photo Journalism and studied Entrepreneurship at the University of Auckland Graduate School of Business. Yvonne lives in Devonport, is married, and has two children and three grandchildren.

Susan Moyle
Financial Administration

Susan has a long involvement in nonprofit organisations, in a wide range of both voluntary and unpaid roles. This includes past roles within North Shore Playcentre, Epilepsy New Zealand and Special Olympics North Harbour, and current volunteer roles with Air Training Corps No 6 (North Shore) Squadron and SPELD New Zealand.

Susan has a degree in accountancy, which included a special project focused on applying the new financial reporting requirements for charities. Her role with ANCAD allows her to combine a passion for the community sector with her enjoyment of working with finances.

Susan is married with three children aged young adult to teen and has lived on the North Shore for over twenty years.

Prachi Mittal
Takapuna Community Hub Coordinator – Kōtahitanga

With a Master's in Sociology, Prachi is committed to working with communities for change. Prachi has worked in the family violence prevention sector in New Zealand for the last 7 years. She has strong ties with the Family Violence Prevention Network, Child Focus Group and other community initiatives. She started off on the North Shore with SHINE (Safer Homes in New Zealand Everyday) as the MSD Advocate for children who witness family violence on the North Shore.

In her latest role before joining ANCAD, she was the Agency Manager at Inner City Women’s Group. Prachi moved to New Zealand from India in 2009, where she worked in the children’s rights sector including setting up programmes for prevention of child sexual abuse.

Annual Report 2018
Ruth Greenaway
Training and Communications Coordinator

Ruth Greenaway has over 20 years’ experience of working in the community sector in areas of fund-raising, community research and media communications. For the past 10 years Ruth has also worked as a freelance Oral Historian, and gained experience in producing radio and film documentaries.

Ruth is the former President of the National Oral History Association of NZ. Ruth has produced a number of community histories and digital story-telling projects with NFP organisations including; the Peace Foundation, Jewish online Museum, Christchurch Environment Centre, Monte Cecilia Housing Trust, MS Auckland Society and Trade Aid.

Ruth coordinates the Five Good Ideas training workshops and oversees the ANCAD communications with members and the wider community.

Stephen McLuckie
Community Development Coordinator

Stephen joined ANCAD in February 2016. He is a Community Development Practitioner with extensive social service and local government experience. Before this role he worked for Auckland Council, that position being Community Development in Devonport Takapuna and community food and sustainability initiatives across the other northern local boards.

Prior to that he worked for Lifewise, co-ordinating support services for homeless people in Auckland’s CBD.

Between 2008 and 2013 Stephen was a trustee and Auckland Coordinator for Street Football Aotearoa, a network of projects aimed at transforming the lives of homeless people through sport. Before leaving the UK Stephen was the Liverpool Team Leader for The Big Issue in the North, a street paper providing an income and support to homeless people. Stephen is passionate about social justice and inclusion and wants to live in an Auckland where everyone has the opportunity to thrive and make a contribution.

Stephen arrived from the UK with his partner in 2007, they live in Bayswater with their eight year old daughter.

Deb Humphries
North Shore Family Violence Prevention Network; Safer Whānau Project; Child Focus Group

Deb has worked in the North Shore community sector for the past 15 years. Her past employment history has seen her involved in the fields of education, social services, health and most recently Family Violence Prevention and intervention.

Initially she worked within The Salvation Army North Shore Community Ministries situated in Glenfield. She was then involved with Community Child and Family Services, at North Shore Hospital employed by WDHB.

Most recently she held the role of the North Shore Advocate for children and young people who have witnessed family violence, a role established by the former Safer Families Foundation/Shine.

With a background in teaching, Deb is passionate about Community Development, especially that which involves enhancing public awareness and promoting change in culture and attitudes which condone violence within our homes and whānau. She believes our whole community benefits when we work towards supporting safer whānau for our children to be nurtured and cherished within.
Geoff Andrews
Project Manager Auckland Community Accounting

Geoff is passionate about the Charity Sector and has worked extensively with volunteers in the education, health and social services fields with many years of management experience. He trained as a primary and intermediate teacher and completed his bachelor’s degree in Education and Political Studies through the University of Auckland along with a Post-Graduate Diploma in Education. He was awarded a Travelling Fellowship to study gifted education in the United Kingdom. After teaching he commenced a role as the Manager Donor Services managing the blood collection from voluntary blood donors at the Auckland Regional Blood Service. Following this he became Auckland Campus Manager of Tai Poutini Polytechnic managing a campus in Otara and a second in the CBD. This was followed by an appointment as the Northern Regional Manager of the Institute of Chartered Accountants of New Zealand. It was during this period that Geoff completed a Post-Graduate Diploma in Business and Administration and a Master of Business Studies both through Massey University.
Our Membership

Abilities Inc | Abuse Prevention Services | Age Concern North Shore | Adults in Motion | Albany Village Library | Alexandra Associates | Aotea Family Support Group | Arthritis NZ
North Shore Service Centre | Awataha Marae Inc Society | Babylon Charitable Trust | Baptist Union of New Zealand | Bays Community Housing Trust | Bayview Community Centre | Birkdale and Beach Haven Community Project | Business Professional Services | Campbells Bay Community Association | Campus Radio BFM | Citizens Advice Bureau Birkenhead |
Citizens Advice Bureau Browns Bay | Citizens Advice Bureau Glenfield | Citizens Advice Bureau North Shore | Citizens Advice Bureau Takapuna | Centres for Mutual Aid | Child Connection Trust | Community Networks Aotearoa | Community Waitakere | De Paul House | Depot Arts Space | Devonport Community Coordinator |
Devonport Community House | Disabled Riding Warkworth | East Coast Bays Methodist Parish | Earth Action Trust | East Coast Bays Community Project | English Language Partners | North Shore | Equip | Flaxroots Community Planning | Franklin Family Support Services | Girl Guiding NZ | Glenfield Community Centre | Graeme Dingle Foundation | Greenhithe Community Trust | Grief Centre | Harbourside Community Services | Health Promotion Forum of NZ | Highbury Community House | Homebuilders | Hospice North Shore |
ANCAD Submissions 2017 to 2018

A key focus area for ANCAD is 'influencing local and central government policy' and to ensure a community voice is heard in as many forums as possible. The insights and knowledge embedded in our communities can then have a chance to inform public policies and decisions. This is important locally, regionally and nationally.

These are the submissions ANCAD submitted April 2017 – March 2018.
ANCAD often hosted workshops around these submissions.

- June 2017 – Devonport Takapuna Draft Local Board Plan Submission
- July 2017 – AT Lake Road Improvements Consultation Submission
- 25 August 2017 – 40 Anzac Street Car Park, Unlocking Takapuna’s Potential Submission
- 28 September 2017 – Auckland Transport’s Hurstmere Road Streetscape Upgrade
- December 2017 – AT Killarney Street Pedestrian Crossing Consultation
- March 2018 – Repair Café Auckland - Draft Auckland WMMP 2018 Submission
- March 2018 – Draft Auckland WMMP 2018 Submission
- March 2018 – Ten Year Budget and Auckland Plan 2050
ANCAD brings in qualified consultants to mentor Managers, CEOs and Governance Board/Committee members in various aspects of capability building from good governance, leadership, fundraising, marketing, to financial management and strategic planning. The sessions are intended to be short, sharp presentations that give a taste of issues pertaining to management and governance.

In 2017 we had a record number of people attend courses; with 463 registrations in total from across 149 community organisations. We continue to work with partner organisations such as Franklin Council of Community Services, Waiheke Council of Social Services, Manukau East Council of Social Services and the Aotea Family Centre on Great Barrier Island. We utilised several community venues across various regions of Auckland: Howick, Franklin, Orewa, Helensville, Parnell.

People attending courses gave feedback with over 80% of people saying that the material they received and the calibre of the presenter met or went beyond their expectations. ANCAD welcomes feedback from participants and key stakeholders to ensure that we continually improve and meet the needs of the community.

Within the range of topics we cover - Leadership continues to be one of the more prominent themes. Sub-themes included in courses in the past year were: Wellness in leadership; Effective teamwork; Leadership as a Chairperson; Mentoring/Coaching; and Facilitation.

Successfully leading an organisation today requires a diverse skill set that is likely to include a mix of hard technical knowledge and the softer generic management skills.
Financial Management for Not-For-Profit organisations has been another prominent theme. Sub-themes included: Preparing strategic budgets for your organisation; Financial literacy for board members; Financial reporting; and Fundraising.

Financial Management means planning, organising, directing and controlling financial activities such as procurement and utilisation of funds of the organisation/enterprise. It also means applying general management principles to financial resources of the not-for-profit organisation/enterprise.

Legal issues and the impact of new legislation for not-for-profit organisations was another theme in the courses provided. Sub-themes included: The Health and Safety at Work Act (2015); Employment law and best practice; Limited liability for governance boards; Vulnerable Children’s Act (2014); Compliance to funding expectations; Declaring conflicts of interest; Internal fraud; and Cyber-crime.

Legal compliance is fundamental to governance best practice. A board adds value by ensuring the probity of financial reports and processes and a high standard of compliance with regulatory environments.

Our Impact
Five Good Ideas is designed to assist community organisations in building capability, developing and strengthening leadership and supporting teams to be adaptive and resilient in a changing environment.

Statistics:
- 28 courses
- 463 registrations
- 149 organisations attending from across 8 regions of Auckland (including the Hauraki Gulf)
- 4 partner organisations
- 8 community venues
- 80% satisfaction rate

We wish to thank our primary sponsor the Tindall Foundation.

Ruth Greenaway
ANCAD Training and Communications Coordinator

Testimonials

- My Board are supportive of the changes to our agenda, as recommended, and we are very much looking forward to testing out more efficient and effective ways of operating. There was so much valuable information packed into this two hour course. I can highly recommend it to other chairpersons! Thanks again.
  Shelley Pilkington, Chairperson, Bayview Community Centre

- I really appreciate that the course was heavily subsidised as it made it really, accessible. This is a wonderful way to allow people to start upskilling so that they can contribute to the community in a positive way. Thank you for recognising and facilitating the process.
  Jane Blackmore, Director, Brand Magic Ltd

- ‘Workplace wellness and leadership’: numerous comments after the workshop emphasised how attendees returned to work with a fresh attitude and skills that improved self-awareness and reduced stress.
  Rendt Gorter, General Manager, Aotea Family Support Group (Great Barrier Island)

- I have always found ANCAD training – whether it is about NFP leadership, Governance development, or even First Aid courses to be consistently high quality, relevant, targeted to my needs and very reasonably priced. I would recommend ANCAD training to anyone in, or aspiring to be in, NFP, leadership, management or governance.
  Andrew Connolly, Director, Counselling Creatively Ltd

- ANCAD gives our team the opportunity to access some valued training at a reasonable cost. In the past year our accounts, fundraising person or myself have attended courses and we have always come back with knowledge to help better our organisation. The training material is always appropriate for the not-for-profit world, which makes a huge difference. An added benefit is networking within our local communities and service providers that understand our work. I would like to thank ANCAD for what they offer we certainly could not access this information without their support.
  Sudha Bhana, General Manager, Communicare CMA (AK) INC

- The courses at ANCAD are great. This time I attended three over two months, to build up my knowledge. I always learn new things and meet people who were thinking about the same questions. The courses are worth doing more than once in your career.
  Andy Smith, President – Living Streets Aotearoa / Coordinator – Walk Auckland / Trustee – SkyPath Trust / Convenor – 2WALKandCYCLE Conference
<table>
<thead>
<tr>
<th>Date</th>
<th>Seminar Title</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>4 April 2017</td>
<td>DIA: Are you ready for funding?</td>
<td>Takapuna</td>
</tr>
<tr>
<td>5 April 2017</td>
<td>Wellness and Leadership</td>
<td>Franklin</td>
</tr>
<tr>
<td>11 April</td>
<td>Wellness and Leadership</td>
<td>Takapuna</td>
</tr>
<tr>
<td>26 April</td>
<td>Governance and Management: Roles and Responsibilities</td>
<td>Ponsonby</td>
</tr>
<tr>
<td>10 May</td>
<td>Health and Safety at Work Act</td>
<td>Takapuna</td>
</tr>
<tr>
<td>16 May</td>
<td>ME in Mentoring</td>
<td>Orewa</td>
</tr>
<tr>
<td>23 May</td>
<td>Preparing Strategic Organisational Budgets</td>
<td>Takapuna</td>
</tr>
<tr>
<td>31 May</td>
<td>Facilitating with Flair</td>
<td>Howick</td>
</tr>
<tr>
<td>7 June</td>
<td>Creating an appropriate funding strategy for your NGO</td>
<td>Parnell</td>
</tr>
<tr>
<td>28 June</td>
<td>Secrets of being a good chairperson</td>
<td>Parnell</td>
</tr>
<tr>
<td>5 July</td>
<td>Lottery Community, COGs: Results and Reporting</td>
<td>Takapuna</td>
</tr>
<tr>
<td>25 July</td>
<td>Creating a funding strategy</td>
<td>Helensville</td>
</tr>
<tr>
<td>22 August</td>
<td>Effective Teams</td>
<td>Orewa</td>
</tr>
<tr>
<td>29 August</td>
<td>Youth Rights in Aotearoa</td>
<td>Takapuna</td>
</tr>
<tr>
<td>4 October</td>
<td>Chairing a Good Board</td>
<td>Parnell</td>
</tr>
<tr>
<td>17 October</td>
<td>Wellness and Leadership</td>
<td>Helensville</td>
</tr>
<tr>
<td>6 March 2018</td>
<td>COGs and Lotteries Funding Workshop</td>
<td>Takapuna</td>
</tr>
<tr>
<td>7 March</td>
<td>Employment Law</td>
<td>Takapuna</td>
</tr>
<tr>
<td>21 March</td>
<td>Legal Responsibilities for Boards</td>
<td>Howick</td>
</tr>
</tbody>
</table>
One Day Workshops 2017 - 2018

The following one day workshops were held as a more in-depth review of some of the Lunchtime Seminars.

<table>
<thead>
<tr>
<th>Date</th>
<th>Topic</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>9 May 2017</td>
<td>Legal Responsibilities and Financial Management for Governance Boards</td>
<td>Helensville</td>
</tr>
<tr>
<td>13 September</td>
<td>Community Checklist</td>
<td>Helensville</td>
</tr>
<tr>
<td>11 October</td>
<td>Strategic Planning, Project Management and Budgets</td>
<td>Great Barrier Island</td>
</tr>
<tr>
<td>18 October</td>
<td>Strategic Planning, Project Management and Budgets</td>
<td>Franklin</td>
</tr>
<tr>
<td>1 November</td>
<td>Essential First Aid</td>
<td>Takapuna</td>
</tr>
<tr>
<td>13 December</td>
<td>PAUSE, Reflect and PLAN</td>
<td>Takapuna</td>
</tr>
</tbody>
</table>

Total Number of Registrations: 463

ANCAD Events and Community Meetings 2017 - 2018

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>9 May 2017</td>
<td>ANCAD Bimonthly Network Meeting: Guest speaker Detective Inspector Tusha Penny</td>
<td>Takapuna</td>
</tr>
<tr>
<td>6 June</td>
<td>Health and Safety meeting for Mary Thomas Centre</td>
<td>Takapuna</td>
</tr>
<tr>
<td>19 July</td>
<td>ANCAD 43rd AGM</td>
<td>Takapuna</td>
</tr>
<tr>
<td>6 September</td>
<td>General Election – Meet the Candidates</td>
<td>Takapuna</td>
</tr>
<tr>
<td>20 September</td>
<td>ANCAD Bimonthly Network Meeting: Guest Speaker Heather du Plessis Allan</td>
<td>Takapuna</td>
</tr>
<tr>
<td>14 November</td>
<td>Investing in Auckland A city for all: Auckland Council</td>
<td>Takapuna</td>
</tr>
<tr>
<td>22 November</td>
<td>ANCAD Bimonthly Network Meeting: Akina Foundation (Social Enterprise), Lucia De Gal</td>
<td>Takapuna</td>
</tr>
<tr>
<td>21 March 2018</td>
<td>Auckland Region Network Meeting</td>
<td>Takapuna</td>
</tr>
</tbody>
</table>

Total Number of Attendees: 330
### North Shore Family Violence Prevention Network
**Workshops 1 April 2017 – 31 March 2018**

<table>
<thead>
<tr>
<th>Date</th>
<th>Event Description</th>
<th>Location</th>
</tr>
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<tbody>
<tr>
<td>6 April 2017</td>
<td>Information about the collection of ICLD</td>
<td>The Hub – Kotahitanga, Takapuna</td>
</tr>
<tr>
<td>4 May</td>
<td>Protection and Parenting Orders</td>
<td>Channel View Lounge, Takapuna</td>
</tr>
<tr>
<td>1 June</td>
<td>Centres of Mutual Aid</td>
<td>Channel View Lounge, Takapuna</td>
</tr>
<tr>
<td>8 June</td>
<td>‘How Poverty Changes the Brain’ Research</td>
<td>Oranga Tamariki, Takapuna</td>
</tr>
<tr>
<td>6 July</td>
<td>Walk the Talk, Soroptimist International</td>
<td>Channel View Lounge, Takapuna</td>
</tr>
<tr>
<td>13 July</td>
<td>Salvation Army Glenfield Services</td>
<td>Oranga Tamariki, Takapuna</td>
</tr>
<tr>
<td>3 August</td>
<td>Everyday Theatre Schools Project: Oranga Tamariki</td>
<td>Channel View Lounge, Takapuna</td>
</tr>
<tr>
<td>10 August</td>
<td>ANCAD Research, Lisa Easte</td>
<td>Oranga Tamariki, Takapuna</td>
</tr>
<tr>
<td>7 September</td>
<td>ANCAD Research, Lisa Easte</td>
<td>Channel View Lounge, Takapuna</td>
</tr>
<tr>
<td>14 September</td>
<td>Kaitaia Ora (Healthy Homes Initiative)</td>
<td>Oranga Tamariki, Takapuna</td>
</tr>
<tr>
<td>2 October</td>
<td>Ghandi Nivas Waitemata Hui</td>
<td>Corbans Estate, Henderson</td>
</tr>
<tr>
<td>5 October</td>
<td>SAFSA Safeguarding Adults From Abuse</td>
<td>Channel View Lounge, Takapuna</td>
</tr>
<tr>
<td>12 October</td>
<td>Takapuna Normal Intermediate – Exhibition Project</td>
<td>Oranga Tamariki, Takapuna</td>
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<tr>
<td>19 October</td>
<td>YCS Healthy Relationships - Social Media</td>
<td>Oranga Tamariki, Takapuna</td>
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<tr>
<td>2 November</td>
<td>Child Emotion Regulation Therapy</td>
<td>The Hub – Kotahitanga, Takapuna</td>
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<tr>
<td>9 November</td>
<td>Talking Matters and Talking Trouble</td>
<td>The Hub – Kotahitanga, Takapuna</td>
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<tr>
<td>7 December</td>
<td>NSFVPN Network Review</td>
<td>Channel View Lounge, Takapuna</td>
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<tr>
<td>14 December</td>
<td>Child Focus Group and YCS Review</td>
<td>Oranga Tamariki, Takapuna</td>
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<tr>
<td>1 February 2018</td>
<td>Primary Prevention - Suicide Focus</td>
<td>The Hub – Kotahitanga, Takapuna</td>
</tr>
<tr>
<td>8 February</td>
<td>Collaborative Training: Mental Health and FV</td>
<td>Oranga Tamariki, Takapuna</td>
</tr>
<tr>
<td>15 February</td>
<td>Waitamata Whangaia Nga Ha Harekeke</td>
<td>The Hub – Kotahitanga, Takapuna</td>
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<tr>
<td>1 March</td>
<td>Workforce Capability Framework – MOJ</td>
<td>Workforce Capability Framework – MOJ</td>
</tr>
<tr>
<td>8 March</td>
<td>Eat Right Be Bright Campaign</td>
<td>Oranga Tamariki, Takapuna</td>
</tr>
<tr>
<td>Date</td>
<td>Event Description</td>
<td>Location</td>
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<tr>
<td>5 April 2017</td>
<td>Activate Community-Led Development Tour</td>
<td>Takapuna</td>
</tr>
<tr>
<td>3 May</td>
<td>Wellbeing Survey Walk Through</td>
<td>Café Bella Monte, Belmont</td>
</tr>
<tr>
<td>4 May</td>
<td>Kaitiakitanga Meeting</td>
<td>Takapuna Methodist Church</td>
</tr>
<tr>
<td>14 May</td>
<td>Bayswater Ave Safety Meeting</td>
<td>Bayswater School</td>
</tr>
<tr>
<td>29 May</td>
<td>Kaitiakitanga Meeting</td>
<td>Takapuna Methodist Church</td>
</tr>
<tr>
<td>22 July</td>
<td>Ngatarina Bay Pest Control</td>
<td>Ngatarina Bay</td>
</tr>
<tr>
<td>3 August</td>
<td>Repair Café Steering Group</td>
<td>Mary Thomas Centre, Takapuna</td>
</tr>
<tr>
<td>5 August</td>
<td>Ngatarina Bay Pest Control</td>
<td>Ngatarina Bay</td>
</tr>
<tr>
<td>24 August</td>
<td>Kaitahi Planning Meeting</td>
<td>Belmont Park Bowling Club</td>
</tr>
<tr>
<td>26 August</td>
<td>Clothing Repair Café – Community Recycling Centre</td>
<td>Devonport</td>
</tr>
<tr>
<td>7 September</td>
<td>Whānau Marama Parenting</td>
<td>Bayswater School, Bayswater</td>
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<tr>
<td>13 September</td>
<td>Kaitahi Bayswater</td>
<td>Belmont Park Bowling Club</td>
</tr>
<tr>
<td>14 September</td>
<td>Whānau Marama Parenting</td>
<td>Bayswater School, Bayswater</td>
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<tr>
<td>21 September</td>
<td>Whānau Marama Parenting</td>
<td>Bayswater School, Bayswater</td>
</tr>
<tr>
<td>23 September</td>
<td>Ngatarina Bay Pest Control</td>
<td>Ngatarina Bay</td>
</tr>
<tr>
<td>28 September</td>
<td>Whānau Marama Parenting</td>
<td>Bayswater School, Bayswater</td>
</tr>
<tr>
<td>11 October</td>
<td>Kaitahi Bayswater</td>
<td>Belmont Park Bowling Club</td>
</tr>
<tr>
<td>26 October</td>
<td>Kaitaki Group Meeting</td>
<td>Takapuna Methodist Church</td>
</tr>
<tr>
<td>11 November</td>
<td>Repair Café Takapuna</td>
<td>Takapuna Methodist Church</td>
</tr>
<tr>
<td>15 November</td>
<td>Kaitahi Bayswater</td>
<td>Belmont Park Bowling Club</td>
</tr>
<tr>
<td>25 November</td>
<td>Ngatarina Bay Pest Control</td>
<td>Ngatarina Bay</td>
</tr>
<tr>
<td>14 December</td>
<td>Kaitaki Group Review</td>
<td>Takapuna Methodist Church</td>
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<tr>
<td>16 December</td>
<td>Ngatarina Bay Pest Control</td>
<td>Ngatarina Bay</td>
</tr>
<tr>
<td>20 December</td>
<td>Kaitahi Bayswater</td>
<td>Belmont Park Bowling Club</td>
</tr>
<tr>
<td>1 February 2018</td>
<td>Kaitaki Group Planning</td>
<td>Takapuna Methodist Church</td>
</tr>
<tr>
<td>15 February</td>
<td>Kaitaki Group Sustainability Meeting</td>
<td>Mary Thomas Centre, Takapuna</td>
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<tr>
<td>21 February</td>
<td>Kaitahi Bayswater</td>
<td>Belmont Park Bowling Club</td>
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<tr>
<td>27 February</td>
<td>Takapuna Community Garden Conversation</td>
<td>Mary Thomas Centre, Takapuna</td>
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<tr>
<td>1 March</td>
<td>Kaitaki Group Meeting</td>
<td>Mary Thomas Centre, Takapuna</td>
</tr>
<tr>
<td>21 March</td>
<td>Kaitahi Bayswater</td>
<td>Belmont Park Bowling Club</td>
</tr>
<tr>
<td>31 March</td>
<td>Ngatarina Bay Pest Control</td>
<td>Ngatarina Bay</td>
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</table>
### Auckland Community Accounting Meetings - 2017 - 2018

<table>
<thead>
<tr>
<th>Date</th>
<th>Event Description</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>23 August 2017</td>
<td>ACA Planning Meeting with Prof Fawzi Laswad, Dr Warwick Stent, (Massey University) and Yvonne Powley and Geoff Andrews (ANCAD)</td>
<td>Massey University, Albany Campus</td>
</tr>
<tr>
<td>29 September</td>
<td>Auckland Community Accounting Launch to Students and Partners</td>
<td>Massey University, Albany Campus</td>
</tr>
<tr>
<td>6 October</td>
<td>Initial meeting with first NFP to join the ACA programme</td>
<td>Bayview Community Centre</td>
</tr>
<tr>
<td>25 October</td>
<td>Inaugural ACA training day for Massey Students</td>
<td>Mary Thomas Centre, Takapuna</td>
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<tr>
<td>14 November</td>
<td>Presentation to Foundation North Advisors</td>
<td>Pamell</td>
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<td>24 November</td>
<td>Second ACA training day for Massey Students</td>
<td>Bayview</td>
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<tr>
<td>27 November</td>
<td>Presentation meeting on ACA Programme to Chartered Accountants Australia and New Zealand</td>
<td>Pamell</td>
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<td>30 November</td>
<td>Inaugural ACA Steering Committee meeting</td>
<td>Mary Thomas Centre, Takapuna</td>
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<tr>
<td>1 February 2018</td>
<td>First student team meets with Not-For-Profit</td>
<td>Bayview</td>
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<td>22 February</td>
<td>First South Auckland NFP joins the ACA Programme</td>
<td>Oāhuhu</td>
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<td>2 – 6 March</td>
<td>Presentations to 2nd and 3rd year Bachelor Accountancy Students and 1st and 2nd year Masters Students recruiting for the 2nd semester 2018</td>
<td>Massey University, Albany Campus</td>
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<tr>
<td>14 March</td>
<td>Attendance at Accountancy and Finance EXPO at Massey University to promote ACA accompanied by current ACA students</td>
<td>Massey University, Albany Campus</td>
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<tr>
<td>29 March</td>
<td>Inaugural ACA one hour clinic held</td>
<td>Mary Thomas Centre, Takapuna</td>
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Takapuna Community Hub - Kotahitanga

Takapuna Community Hub Kotahitanga is a step towards realising the collective vision of organisations in the community.

The vision being, Thriving Children And Whānau In Healthy Safe Relationships.

Takapuna Community Hub Kotahitanga took strides in the last year towards becoming a community space with the spirit of wellbeing for all. It is shaping up to be a space where the community can access support programmes for children, enjoy family friendly activities and come together for learning and professional development.

The physical space has had a major uplift with newly painted premises (big thanks to the volunteers who put in their time and energy), new carpets, new heat pumps, comfortable furniture and a fibre wifi connection.

ANCAD is grateful to SkyCity Community Trust for providing the funding for hub coordination.

The Hub regularly hosts the Preschool winter fun activities run by the Takapuna North Community Trust, school holiday programmes run for young girls by the North Shore Women's Centre and Family Violence Prevention awareness programmes under the banner of the North Shore Family Violence Prevention Network. Since October of last year, child therapist Debbie Rowberry is based at the hub every week and is working with young people providing emotional regulation therapy.

Addiction recovery support, one on one counselling, parenting programmes, Intergenerational Dialogue, Child Matters trainings for professionals working with children, Talking Trouble, Budgeting Training, Migrant Connect Workshops run by Citizens Advice Bureau, Babysitting Workshop for Teenagers, programmes for the elderly run by the Centre of Mutual Aid are among some of the other events and activities that have been provided at the Hub in the last year.

The Hub has been instrumental in bringing HELP Auckland a key sexual violence prevention service over to the North Shore. There is no similar specialist service available in the area and is proving to be of great benefit to the community.

2018 has started with some exciting opportunities and possibilities for the Hub development and realizing its commitment to a shared vision, safety of children and families and community well-being. In partnership with the Hub, Yes Disability is running a community outreach clinic once a month for people trying to navigate the disability support services system.

A Takapuna Wishing Tree event is scheduled for 29th May. This event hosted by ANCAD will be a unique opportunity to bring the community together and capture their wishes, hopes and dreams. Relevant information from this event will be presented to the Local Board and other bodies that could help with realising the wishes of the community. This event will also give us a chance to showcase the Hub and local services and businesses.

A series of Sustainable Living Workshops run by the Takapuna Community North Trust will be available at the Hub over May – June.

Initial conversations have started about creating a community garden leadership with the support of Takapuna North Community Trust, Takapuna Library and Shore To Thrive. The Hub is constantly looking for innovative ways to bring the local community together and build new connections.
Our Impact

In 2017 – 2018, the hub was utilised for 162 events by 25 different groups and organizations. We have had encouraging feedback from those who have accessed the space. People have commented on the central location and accessibility of the space.

One of the users said, "It is a lovely warm and welcoming space. Ideal for what we needed."

Another commented, "The location, kitchen facilities and comfortable seating made it ideal for purpose."

The Hub has created a space for organisations to provide key services that were not previously available in this geographical area.
The Safer Whānau project is an inter-agency partnered response to Family Violence on Auckland’s North Shore. This innovative service involves working in partnership with Te Puna Hauora and key social service providers to provide a wrap-around holistic whānau ora service.

After a 6 month ‘pause’ in Safer Whānau service provision (due to exponential demand and exhausting funding in Dec 2016) we have had the opportunity to adjust the collaborative process to ensure we maximise the impact of our coordination of integrated services in the 2017 – 2018 year.

During the past year we have seen a tangible move away from the current Family Violence Inter-Agency Response Service (FVIARS) process as Watemata Police move to implement the new Whāngai Nga Pō Harakeke model. It is exciting to see the enhancement of Police capacity and priority of Police focus and resources in this new model responding to family harm. The proposed partnership with iwi and model of co-intervention certainly takes steps to address the needs of our Maori community experiencing family violence. FVIARS members are keen to explore how collaborative case management will be coordinated under this new way of working. Best practice guidelines encourage confidentiality, information sharing and joined-up ways of working; partners are currently focused on what this will look like for the North Shore community.

We are also keen to develop the infrastructure needed to support remote integrated services. Without partner agencies capacity to co-locate physically it would be ideal to create remote/digital triage and case management capabilities.

In 2014, the North Shore Family Violence Prevention Network completed a capability development plan with Ministry of Social Development Capability Investment Resource funding and organisational technology was identified as an area for development. For small agencies the cost of an electronic case management system is disproportionately high. This is because some costs are per instance of the database not per user. The SASS (Small Agency Shared Database) project has built organisational capabilities in participating agencies; specifically data analysis and reporting. ANCAD continues to support the SASS project and collaboration in 2018.

The trend of dual diagnosis: mental health, addiction and family violence and our need to enhance collaboration with Health referrals and case management continues to be a priority action area. We are pleased that a new role, ‘Family Violence and Child Abuse Coordinator’ has been developed at Watemata District Health Board (Marinoto North, Child and Adolescent Mental Health) and look forward to enhanced liaison and communication.

We are currently exploring ways in which to enhance access to specialised therapeutic programmes and support not currently available on the North Shore. We acknowledge that the majority of our local schools have limited additional resources to support student well-being – the resources are prioritised for lower decile schools. Our vulnerable children, young people and families on the North Shore need to be able to access these supports and we hope to create this opportunity through the development of the Takapuna Community Hub Kotahianga.
The North Shore is an ethnically diverse community and it is home to many migrants, their children and grandchildren. It is also home to a diverse range of needs, with people living in a broad spectrum of socio-economic situations. The primary prevention/community development activities planned for the Takapuna Community Hub acknowledge that accessing supports can be a challenge and that the first step for many is assisted through connecting with community and reducing isolation.

The NFPN Network coordinator works closely with the Takapuna Hub Coordinator to support the strategic direction and development of this shared space which has a strong primary prevention work stream. The ‘Working together to achieve whānau wellbeing in Waitemata’ project directly informs and supports this work. See project artefact for more information: https://nzfvc.org.nz/sites/nzfvc.org.nz/files/Waitemata-whanau-wellbeing-v2.pdf.

The Progress Evaluation Report for this work has recently been completed and you will find it on the New Zealand Family Violence Clearinghouse website here: https://library.nzfvc.org.nz/cgi-bin/koha/opac-detail.pl?biblionumber=5666.

Our Impact – Safer Whānau

- Family Violence Prevention, Child Focus Group And Safer Whānau
- 80 individuals / 25 families supported
- 73 organisations worked with
- 23 Network meetings

The North Shore Family Violence Prevention Network

Family Violence networks operate throughout New Zealand. Each network has different membership and operates according to local needs. However, all networks share a common purpose: They provide a forum where a range of government and community organisations meet to direct a local joined-up response to family/whānau violence.

Activities April 2017 – March 2018

- 23 training/good practice sessions delivered (including CFG and YCS)
- 12 collaborative network meetings
- 36 NFPN and Child Focus Group (CFG) Partners meetings/presentations
- 8 Northcote/Kaipatiki Community Project meetings
- SASS (Small Agency Shared System) ICT Project Partners liaisons
- Promotion of family violence services
- White Ribbon 2017 planning meeting
- White Ribbon 2017 Takapuna events (x2) – in partnership with Soroptimist International
- 26 ANCAD/HUB/CI Strategy meetings
- 8 Wellbeing in Waitemata (Auckland Council) meetings/teleconferences/workshops
- Wellbeing in Waitemata – project evaluation
- 7 Regional Family Violence Network Coordinators meetings
- 1 Kaipatiki Housing/Mental Health partnership agencies meeting
- Devonport-Takapuna Local Board Consultation
- Albany Hub Opening
- “Meet and Greet” Oranga Tamariki Presentation
- Waitakere Police Whangāla Na Pa Harakeke Community Consultation
- Ghandi Nivas Waitakere Community Consultation
- Waitakere Police SF Family Harm Training
- 2 SAFA Collective meetings
- North Shore Family Start Networking Event
- Takapuna North Community Network
- Work and Income White Ribbon Awareness Filming – Agency Interviews
Attachment B

Item 8.1

Network Review
Workforce Capability Framework – Ministry of Justice Project
Community-led Places Project Working Group
47 weekly e-news delivered to network

Presentations
Information about the collection of ICLD (Individual Client Level Data)
Protection and Parenting Orders…Legal Fees
Centre of Mutual Aid – Isolated Elderly
Walk the Talk – Soroptimist International
Everyday theatre
Ghandi Nivas Watemata Hui
SAFA (Safeguarding Adults from Abuse) Watemata Project
Child Emotion Regulation Therapy

Primary Prevention – Suicide Focus
Collaborative Training: Mental Health and Family Violence
Waitamata Whangai Nga Ha Harekeke
Workforce Capability Framework – Ministry of Justice Project

Professional Development
Tamarack Collective Impact Webinar: Living Cities and Collaborating with the Enemy
Community Research Webinar: Organisational Outcomes & Meaningful Measures
Community Research Webinar: Client Level Data
ANZASW Webinar: Preventing adolescent relationship abuse & promoting healthy relationships
Codesign and Community Development Webinar

Child Focus Group

Child Focus Group (CFG) was formed in October 2010 with the over-arching goal of strengthening the Auckland north community’s ability to effectively support children who have been affected by family violence and prevent them from further abuse by enhancing existing systems, increasing community ownership and the service response wrapped around families and whānau.

Activities April 2017 – March 2018

11 monthly interagency information-sharing meetings
5 Youth Cyber Safety Multi-Sector Working Group meetings
Collection of ICLD (Individual Client Level Data) Consultation
‘How Poverty Changes the Brain’ Research
Salvation Army Glenfield, Community Services Presentation
ANCAD Research, Lisa Easte
Kaianga Ora (Healthy Homes Initiative) Presentation
Takapuna Normal Intermediate – Exhibition project Consultation
Youth Cyber Safety – Healthy Relationships Social Media Campaign

Talking Matters & Talking Trouble Presentation
Eat Right Be Bright Campaign Presentation
CAVAD – Community Action Youth Alcohol & Drugs
11 Shore To Thrive project meetings
Takapuna Inter-generational Dialogue 2017
North Shore Times Youth Cyber Safety article
NetSafe Application 2017 – Partnership project with WAVES and Community Waitakere
Vodafone Application 2017 & 2018 – Partnership project with WAVES and Community Waitakere
SkyCity Application – HUB Coordination and Social Enterprise development
Primary Prevention, Community Mobilisation and Child Focus Relationships Diagram

Auckland North Community and Development
Kaitiaki/Guardian

North Shore Family Violence Prevention Network
Representing engaged and listed members
Coordinator: Deb Humphries

Child Focus Group
Representing engaged and listed members
Coordinator: Deb Humphries

Safer Whānau – Whānau Ora
Coordinator: Deb Humphries
Te Puna Hauora/ANCAD (MOU)
Referrals and assessment:
Barnardos, North Shore Women’s Centre, Shine
Engaged Service Delivery:
Numerous agencies and partners.
Family Violence Interagency Response System
Coordination and co-chairing weekly case management
SAVES Strategic Forum Coordination

Takapuna Community Hub Kohatianga
Coordinator: Prachi Mittal

Youth Cyber Safety
Multi-Sector Working Group

Prevent Safer Connected Communities
### North Shore Family Violence Prevention Network - Member Agencies

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<th>Child Focus Group - Member Agencies</th>
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<td>Abuse Prevention Services</td>
<td>Salvation Army</td>
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<td>Age Concern</td>
<td>Seasons for Growth</td>
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<td>ANCAD</td>
<td>SHAKTI</td>
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<td>Anglican Trust For Women and Children</td>
<td>SHINE</td>
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<td>Auckland Dyspraxia Trust</td>
<td>Social Workers in Schools (SWIS)</td>
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<td>Auckland University</td>
<td>Speak Out Loud</td>
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<td>Auckland Women's Centre</td>
<td>Strengthening Families (Hearts and Minds)</td>
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<td>Auckland Women's Refuge</td>
<td>TANI</td>
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<td>Autism NZ</td>
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<td>Fairway Mediation (FDR)</td>
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<td>Family Works</td>
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<td>Mana Wahine</td>
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<td>North Harbour Living Without Violence</td>
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<td>Safer North Community Trust</td>
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### Attachment B

**Item 8.1**

The following agencies have all ‘signed up’ as members of the NSFVP Network/CFG and they remain keen to receive news and the minutes of our regular network meetings. A strong core team of up to 20 member agencies meet regularly on a monthly basis at the Mary Thomas Centre, 3 Gibbons Road, Takapuna. Anyone who is interested and actively working in the FVP sector including central and local government personnel are welcome to attend.

Date, time and venue for the network meetings are advertised through ANCAD notices and the NSFVP Network e-news.
Shore To Thrive

Shore To Thrive is the strengths based and community led partnership project between Auckland North Community and Development and the Takapuna Methodist Church. The work emerged from the Let the Children Live Research project conducted in 2015. Shore To Thrive is all about bringing people together, fermenting locally led change and positive outcomes in partnership with local people. It is about supporting community connections and strengthening relationships to enhance the wellbeing of families and children in North Shore Communities.

Coordinated by Stephen McCullie this initiative is now into its third year. The North Shore suburbs of Bayswater and Belmont have been the primary focus of many of the activities as from the outset there was most traction and opportunities here relating to the Kaupapa of the approach. Initiatives have also been supported in Northcote and Takapuna, activating individual and community resources in ways that grow generosity, connections and social capital.

Three principles underpin work that is undertaken:

- Activities fit if they naturally create spaces and opportunity for people to come together, strengthen relationships and connection.
- The focus on the wellbeing of children also means the upskilling and support of parents, wider whānau and the local community.
- Activities that are planned are done so in partnership and rely, as far as is possible, on the strengths, assets and enthusiasm of the local community.

Our Impact

2017 – 18 has been another significant year with 32 different community activities, meetings and events supported or led by Shore To Thrive. Through the various events, projects and initiatives, Shore To Thrive has had a significant local impact, touching the lives of over 1000 people in the Devonport Takapuna Area. The two most engaging and exciting elements have been the continued development of the Repair Café Auckland initiative in partnership with the team at the Devonport Community Recycling Centre and the monthly Kaitahi Bayswater community dinners working alongside Karavan Delicatessens, the Bayswater Community Committee and the Devonport Peninsula Trust with rescued food supplied by our wonderful friends from KiwiHarvest.

Some highlights and achievements:

- Kaitahi means shared food, eating together. It’s also a free, monthly community dinner that is all about bringing people together to share a meal made from rescued food. Shore To Thrive has supported six Kaitahi Bayswater Community Dinners so far bringing together between 110-130 people each time to share a meal made from rescued food.
- The Repair Café partnership with Devonport Community Recycling Centre has continued to flourish with activities locally as well as regionally through the support of the Auckland Council Waste Minimisation and Innovation Fund grant.
- In May the results of the November 2016 Bayswater and Belmont Community Wellbeing survey were fed back to local people at a walkthrough event at Bella Monte Café. The 40 people who came along helped make sense of the findings and provided focus for the year’s activities.
- The Bayswater School TravelWise group’s presentation to the Devonport Takapuna Local Board in August was fabulous. Emerging from the Auckland Transport Lake Road consultation process, the children put lots of work into how they thought Bayswater Ave could be made a safer place. Through this work all years five and six at Bayswater school submitted on the Lake Road Improvements Consultation as well as many local residents.
A further Clothes Share at Bayswater School, an op shop without money, meant that roughly 200 items of clothing found new homes.

The Activate Community Led Development Tour in April showcased some fantastic local initiatives like the Takapuna Playground, Claystore and the Community Recycling Centre with 25 visitors from across Aotearoa.

The Ngatarina Rat Pack, part of the Pest Free Devonport initiative, combines pest control and monitoring, litter clean up and playground pit stops around Ngatarina Bay. Six such activities occurred through the year bringing a committed group of young and old locals together to progress environmental action.

Whanau Marama Parenting’s Effective Discipline course at Bayswater School brought nine local Mums and Dads together to connect and learn together in September.

Attendance and presentations at a total of 211 meetings and workshops during the year. These have included presentations to the Devonport Takapuna Local Board, various local network meetings, the Intergenerational Dialogue and quarterly meetings at the Takapuna Methodist Church.

Future project sustainability is an important goal this year. We also look to build on the momentum generated so far and to increase local involvement, participation and leadership.

At its heart, this work aims to enable and empower local people. It asks how caring and connected communities can come together and have a positive influence on some of the complex issues affecting the lives of local people.
Repair Café Auckland is a Global Action Plan Aotearoa and Shore To Thrive Partnership project that seeks to grow the Repair Café movement across Auckland. The partnership began with an event supported by Shore To Thrive in Bayswater in July of 2016, an event that provided the catalyst for a collaborative ANCAD application to Auckland Council’s Waste Minimisation and Innovation Fund. Nine other community groups across Auckland supported this effort.

Repair Cafés are pop up events where people bring their broken and damaged belongings and local experts sit down with them and do their best to repair them. They’re about bringing people together, connecting local people in their communities with others who are happy to share their skills and knowledge, saving people money and reducing the amount of material that ends up in our landfills.

The successful WMIF application received support to… “Provide access to shared resources and knowledge that can be used by other organizations and community groups to set up and run Repair Cafes in their own neighbourhoods.” The funding has purchased a range of shared resources accessible to community groups wanting to stage their own events in Auckland. We are fortunate to have Jane Walters from Global Action Plan Oceania and the Devonport Community Recycling Centre coordinating this regional activity. In addition to a How-to Manual, the shared resources include things like toolkits and safety mats that are stored on a Repair Café Auckland transportable trailer. The support also includes a qualified appliance service person at events.

Repair Café Auckland is supported by a steering group consisting of Matthew Luxon from Envision, Janet Cole from the Kaipatiki Environment Project, Andrew and Jane Walters from Global Action Plan Oceania and Stephen McCluckie from Shore To Thrive. The initiative is linked to the International Repair Café movement.

The event in Bayswater in 2016 emerged from Shore To Thrive, an ANCAD and Takapuna Methodist Church partnership project and was made possible by the amazing skills and generosity of local people and the fact that they were so willing to share their talents and expertise to help those around them. The success of this event combined with the sheer volume of interest from other community groups and organizations led to the formation of Repair Cafe Auckland.

Our Impact
To date we have supported 16 Repair Café events with ten different community partners in 11 different locations across Tamaki Makaurau from Matakana down to Papakura. We estimate that the 16 events that have taken place so far have saved visitors over $50,000 on the cost it would have been to replace repaired items. On average about a hundred people attend each event over the course of the two to three hours they run and roughly 15-20 volunteers share their skills and time at events. We have a well-frequented website and our social media audience is growing rapidly. Our Facebook page currently reaches 362 people.

Locally Takapuna saw its first Repair Café staged in November 2017. Twenty or so volunteers greeted around 100 visitors over the three hours, some coming from as far afield as Okura and Sunnyvale to have their items repaired. The team managed to fix at least 35 of the 65 items that were brought along, advice was provided on another eight items and 17 were unreparable. We estimate this event saved visitors about $3800 on the cost it would have been to replace repaired belongings. More importantly though, the event shared skills, created friendships and prevented items heading off to landfill. Loveliest repair of the day had to be Lorraine’s precious, 1940s preschool cuddly bunny being mended.
Attachment B

Item 8.1

Repair Café and Shore To Thrive Events

Aru Washirere Kapa Haka at Kaitahi Bayswater Community Dinner, November 2017

Steve McCluckie and Paddy Stafford-Bush at Kaitahi Bayswater Community Dinner, December 2017

Whaiao Marama Parenting at Bayswater School

Resilient. Infused. Connected Communities
Attachment B

Item 8.1

Auckland Community Accounting

Te Ohu Takaha a Akarana
‘The Volunteer Collective of Auckland’

Auckland Community Accounting (ACA) is a free service to community groups within the Auckland region offering support, advice or assistance on financial matters. ACA is a Massey University initiative which has been operating on the Palmerston North Campus for the past four years.

ANCAD was approached to develop and run the programme in Auckland with students from Massey University’s Albany Campus. The official launch of Auckland Community Accounting was held on the 29th September 2017 at Massey University.

ACA provides an opportunity for senior Massey University Accounting students to assist Not-For-Profits (NFP) with their finances under the supervision of Chartered Accountants who supervise and mentor the students.

Students undergo training in ‘soft skills’ and ‘technical skills’ including the new Financial Reporting Standards introduced for Charities in 2015. They are placed into teams of 3 – 4 students and work alongside their assigned NFP for up to 16 weeks. Alternatively, they may be involved in running clinics where treasurers and other board members of small to medium community groups bring queries to the student teams in either 30 minute or 60 minute sessions.

The programme introduces students to the large Not-For-Profit sector in New Zealand which comprises over 100,000 entities, of which over 27,000 are registered with Charities Services.

Students are provided with the opportunity to practice their ‘soft skills’ including communication, questioning, interviewing, relationship building and team skills as well as practical experience in applying their current accounting knowledge and skills ‘hard or technical skills’.

Students gain ‘real life work experience’, get to practice their communication and technical skills, develop leadership skills and contribute positively to the Not-For-Profit they are assisting. They gain an understanding of the Charitable Sector which traditionally relies heavily on the goodwill of volunteers. Students are able to record their Community Accounting experience on their CVs and contribute as volunteers themselves. In addition, students are given the opportunity to be supervised and mentored by Chartered Accountants who volunteer their time freely.

- 2 half day training sessions for students were provided for students in October and November 2017
- 28 students have been working with eight organisations since February 2018 and two clinics have been held to date.
- 25 students have currently registered for the second semester intake in July 2018.
- 9 Chartered Accountants have volunteered to supervise and mentor students.

Consultative meetings held with:
- Prof Fawzi Laswad and Dr Warwick Stent – Massey University
- Paul Prestidge, Shirley Samuels and Zella Morrison - Auckland Council
- Fran Lapsley and Wasantha Marasinghe – Department of Internal Affairs
- Jamie Cattell – Charities Services
- Craig Fisher and Wayne Tukuri – RSM Accountants
- Analiese Robertson and Pale Sauni - ACE Aotearoa
- Tim Swann – Pacifica Commission for Financial Capability
Our Impact
The ACA programme began formally in February 2018 when the first of the student groups began working with their assigned Not-For-Profit organisations and their supervising Chartered Accountants. Positive feedback has been received from all stakeholders involved both in the semester and clinic forms.

Not-For-Profits
The Not-For-Profit sector in New Zealand comprises over 100,000 entities, of which over 27,000 are registered with Charities Services. The majority of these organisations rely heavily on volunteers to perform the various governance roles on committees and boards including that of Treasurer. As well as coming to grips with the numerous tasks of Treasurer there are a number of legal and financial obligations that organisations are required to perform. With the introduction of the Financial Reporting Standards in particular for Tier 3 and Tier 4 charities registered charities are required to present their annual performance reports in the new format.

Auckland Community Accounting assists those entities to meet the new requirements in addition to providing other financial advice and support to ensure organisations are sustainable.

Students
Students are exposed to the charitable sector in many cases for the first time and have the opportunity to assist existing charitable organisations with financial advice as well as gaining experience in developing their soft and hard skills. Exposure to the Not-For-Profit sector will hopefully see the students continue to give back voluntarily in the future and find employment in the charitable sector.

Chartered Accountants
Chartered Accountants from Chartered Accountants New Zealand and Australia volunteer their time to supervise and mentor students in the programme as a way of giving back to the community both to the students in training and supporting the community organisations in the ACA programme.

The programme is supported by the following organisations: Massey University, Foundation North, Department of Internal Affairs, Charities Services, Auckland Council, Chartered Accountants Australia and New Zealand, RSM Accountants and ANCAD.
ANCAD and the North Shore Budget Service became partners on the 1 July 2017. At the end of June 2017, Manager of North Shore Budget Service (NSBS), Brian Pethybridge, and the Management Committee Chair, Graeme Wright, retired and Auckland North Community and Development Inc (ANCAD) were contracted to provide management and accounting support. A memorandum of understanding signed between ANCAD and NSBS outlines the partnership.

It has become obvious that the needs of the whānau, clients and family are at the centre of the North Shore Budget Service (NSBS). I would like to acknowledge the previous NSBS Board for recruiting ANCAD and making the important decision to keep the Service going and to lead it into a positive future. I am enjoying, and feel challenged by, being part of the journey along with the NSBS staff on refocusing the organisation and building the sustainability ongoing. We have recruited some excellent new Board members who bring enormous skill and strategic vision to the organisation. It is great to have such an exciting team governing the organisation.

Yvonne Powley, ANCAD CEO
The ANCAD ‘Back Office’ support service provides a valuable service to community agencies, assisting them with financial accounting and administrative services.

ANCAD currently provides support to the Devonport Peninsula Trust, Takapuna Community Facilities Trust (Takapuna Community Trust), Safer North Trust, North Shore Budget Service, The Rose Garden Community Centre and Theatre Incorporated and the North Shore Women’s Centre, as well as acting as an umbrella organisation for a number of projects in the Auckland North region.

These support services also extend to providing community agencies with access to photocopying services and managing bookings of the Channel View Lounge, as well as support work for the Community Hub bookings. Susan coordinates ANCAD’s back office services and is happy to assist organisations with their accounts, as well as directing them to resources and answers to accounting questions and issues.

Our Impact
The impact of these services include building resilient communities through allowing community organisations to focus on their core work rather than on administration and accounting concerns. Community groups are able to better utilise the core skills and specialities of their staff members in providing community events and programmes in their local communities. This allows for the efficient use of staff time and abilities.

We provide back-office support to the following six organisations:
- The Rose Garden Community Centre & Theatre Incorporated
- Devonport Peninsula Trust
- Safer North Community Trust
- North Shore Budget Service
- Takapuna Community Facilities Trust (Takapuna Community Trust)
- The North Shore Women’s Centre

We have taken 338 bookings for the Channel View Lounge in the 2017/2018 year.

We have sold numerous community resources on various topics to community organisations.

We have updated the Auckland Region Funding Directory for 2018.
ANCAD Publications

Newsletters

Weekly E-News: Fifty weekly e-newsletters were sent out over the twelve months between April 2017 – March 2018. On average, 1,000 people receive these. News is sent to us from subscribers, as well as sourced from a variety of new sources. We receive good feedback about our e-news from across many agencies and individuals. E-News is also a way for ANCAD to advertise our publications, bi-monthly meetings, special forums, training and events. The audience for this is Auckland wide with some subscribers from across New Zealand.

Community Connections: 1500 newsletters were distributed over the past twelve months. This provides a much needed vehicle to share information and allow community groups to promote their events and services in Auckland North.

Auckland Region Funding Directory

We have published our twentieth edition of the Auckland Region Funding Directory. Fundraising committees find this directory invaluable, and it is sought after by both large and small not for profit groups, as well as educational organisations.

Safer Community Publications — All publications available at ANCAD office
## Supporting Regional Initiatives

### The Auckland Regional Methamphetamine Working Group

The Auckland Regional Methamphetamine Working Group (ARMWG) was established in July 2011 as part of the ‘P’ Free Communities project, led by Mayor Len Brown.

The Auckland Regional Methamphetamine Working Group (ARMWG) is focused on raising the awareness of the impact that methamphetamine use has on our communities and influencing legislation, as well as galvanising national, regional and local action to ensure effective outcomes for the Auckland region.

The Working Group is a vehicle for strengthening local governance and action on methamphetamine supply and demand, and involves representation from more than twenty different agencies.

The Auckland Regional Methamphetamine Plan aligns with the National Methamphetamine Action Plan.

#### Vision
- Auckland is a city free from the influence and harm of methamphetamine

#### Purpose
- To build a collective and cohesive approach to methamphetamine related harm that motivates positive and sustained change in Auckland communities

<table>
<thead>
<tr>
<th>Chairperson and CEO from Auckland North Community and Development</th>
<th>Methminder – private business</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yvonne Powley</td>
<td>Ministry of Social Development</td>
</tr>
<tr>
<td>Deputy Chairperson and Director of Forensic and Industrial Science</td>
<td>Housing NZ</td>
</tr>
<tr>
<td>Dr Nicholas Powell</td>
<td>CADS</td>
</tr>
<tr>
<td>Auckland Council</td>
<td>NZ Police</td>
</tr>
<tr>
<td>Auckland Regional Public Health Service</td>
<td>Odyssey House</td>
</tr>
<tr>
<td>Auckland District Health Board</td>
<td>Wings Trust</td>
</tr>
<tr>
<td>Massey University</td>
<td>Salvation Army</td>
</tr>
<tr>
<td>Consumer Network</td>
<td>Te Whānau o Waipareira – Patua te Ngangara, Hoani Waititi Marae</td>
</tr>
<tr>
<td>Department of Corrections – Prisons</td>
<td>Real Estate Institute of New Zealand</td>
</tr>
<tr>
<td>Department of Corrections – Probation</td>
<td>Auckland Law Society</td>
</tr>
</tbody>
</table>
Looking Ahead 2018 - 2019 And Beyond

Bringing in a progressive definition of community development and aligning this with the United Nation goals is an exciting development for ANCAD. Demonstrating thought leadership to achieve meaningful outcomes by understanding our customer needs in the community is a priority.

Continuing relevant research to evidence our work is critical to ensure we are appropriately responsive to new needs as they arise.

The 2017 change of government will impact our work going forward and we are excited with the renewed commitment to the social sector. It has marked a change in emphasis and a welcome focus for the year ahead.

This next year ANCAD will focus on:
- Relevant research to evidence community need
- Continuing our core capability building work, expanding this to include our new community accounting focus
- Increasing a strength-based approach to social issues and services by ensuring they are not just a 'place of last resort' but a proactive enabler of responses to complex issues. ANCAD will continue to advocate for those most marginalised in our communities
- Researching international trends by attending the World Community Development Conference in Ireland and visiting and looking at social systems in Norway, Denmark, Finland and Sweden
- Create forums and meetings to have brave innovative conversations that are topical and results driven
- Develop and expand the Takapuna Community Hub Kotahianga
- Support community agencies to collate data that will inform future activities
- Share our information and resources widely
- Continuing to influence decision makers and government to respond to and enable social change
- Ensure enhanced family well-being in our communities
- Ensure ANCAD is fiscally sound and continues to grow its financial capability
Overview of the Year 2017 - 2018

150
Number of ANCAD Members

1941
Community Meetings

96
Number of partner organisations/stakeholders

ANCAD (North Shore) = 330 attending
Auckland Community Accounting (North Shore, CBD and South Auckland) = 52 attending
Child Focus Group = 220 attending
North Shore Family Violence Prevention Network North Shore = 240 attending
Shore To Thrive = 1049 attending
Youth Cyber Safety Working Group = 50 attending

4
Community-led Development Initiatives

Kaitahi – FREE Community Dinners (Belmont / Bayswater)
Repair Cafés
Takapuna Community Hub Kotahtanga
White-Ribbon Events

160
ANCAD Annual activities survey

ANCAD interviews with stakeholder groups
Shore To Thrive – Community well-being survey (Belmont/Bayswater)

338
Channel View Lounge

192
Takapuna Hub Kotahtanga

Venue Hire (Bookings)

9
Areas of Auckland worked in

Central Auckland
Franklin
Hauraki Gulf / Waitemata and Great Barrier Island
Hibiscus Coast
Manukau East
North Shore
Rodney
South Auckland
Waitakere

Integrated Service Coordination

25
Families

80
Individuals

North Shore Family Violence Prevention Network
North Shore (Safes Whanau project)
Item 8.1

ANCAD Community Resources:
- 19 resources
- ANCAD Annual Report: 300 copies
- Auckland Community Accounting promotional flyers: 5000 copies
- Auckland Region Funding Directory: 300 copies
- Five Good Ideas programme: 200 printed copies and 50 electronic copies
- My Story/Your Story/Together Builds Communities: 30 copies
- Repair Café Manual
- 20 electronic copies

Facebook
ANCAD Page audience = 259
Takapuna Community Hub Kōtaihanga
Page audience = 39 (new page)
Shore To Thrive
Page audience = 106
Repair Café Auckland
Page audience = 357
Auckland Community Accounting
Page audience = 51 (new page)

100,000 people p.a. receive the e-news Auckland wide
1650 people p.a. receive Community Connections Newsletter Auckland wide
10,293 people p.a. receive the Family Violence Prevention Network Newsletter nationally
3,300 people p.a. receive the Shore To Thrive e-news locally

Devonport Peninsula Trust
North Shore Budget Service
North Shore Women’s Centre
Rose Garden Community Centre and Theatre
Safer North Community Trust
Takapuna Community Foundation’s Trust (Takapuna Community Trust)

Devonport-Takapuna Local Board Plan Submission – June 2017
AT Lake Road Improvements Consultation Submission – July 2017
40 Anzac Street Car Park, Unlocking Takapuna’s Potential Submission – 25 August 2017
Auckland Transport’s Huntly Road Streetscape Upgrade – 28 September 2017
AT Killarney Street Pedestrian Crossing Consultation – December 2017
Repair Café Auckland – Draft Auckland WMMP 2018 Submission – March 2018
Draft Auckland WMMP 2018 Submission – March 2018
Ten Year Budget and Auckland Plan 2050 – March 2018

Auckland Transport
Devonport / Takapuna Local Board
Foundation North
Intergenerational Dialogue
Massey University
Rotary (North Shore)
SkyCity Community Trust
Takapuna Methodist Church
Events 2017 - 2018

Above: Candidates meeting for 2017

Above: Bi-monthly meeting 2017

Above from left: Zella Morrison, Yvonne Pawley and Mike Cohen, Channel Magazine © April 2018

Above from left: Chewy Wilson, Steve McLuckie and Deb Humphries, Channel Magazine © April 2018

Above: Geoff Andrews (Auckland Community Accounting) in the classroom
Attachment B

Item 8.1

Above: Company Directors Course, October 2017. Institute of Directors ©

Above: Company Directors Course, October 2017. Institute of Directors ©

Above: ANICAD staff joking around, 2018
Item 8.1

Above: White Ribbon Event 2017

Baywater School Clothes Share

Resilient, Safe, Connected Communities
ANCAD thanks our funders and sponsors for their support.

- Auckland Council
- Devonport-Takapuna Local Board
- Lottery Grants Board
- The Tindall Foundation
- Lion Foundation
- TMC
- Foundation North
- COGS
- Ministry of Social Development
- SkyCity
- Four Winds Foundation
- Massey University
- Internal Affairs
- Blue Sky Trust
A Whole-of-Community Approach to Wellbeing

November 2018
A Vibrant, Thriving Devonport-Takapuna
A Shared Commitment to Strong Community Outcomes

Most Relevant to Devonport-Takapuna Local Board’s ‘Outcome 4’

Our communities are empowered, engaged and inclusive

Hearts & Minds works alongside people and communities to support their community engagement initiatives, for example:

- Global Food and Friends
- Volunteering
- Support and health navigation (including information on local community initiatives / groups available to them)
- Provide inclusive opportunities for people and families/whanau to connect, engage and be involved in events, celebrations, having their voice heard....... and more

Hearts & Minds continues to produce the Support Services Directory which plays a critical role in ensuring communities are empowered, engaged and inclusive.

"When communities are well informed, have access to information, resources and support and are engaged in identifying their own health needs and solutions then the well-being / health outcomes in those communities are greatly improved"

(World Health Organisation)
Resourcing Communities
Delivered in community by community

- Provides safe and inclusive opportunities for civic participation, activities and community engagement

- Support navigation to people of all socio-economic and cultural backgrounds, customised to the unique needs of individuals and families.

- Resourcing Communities: Identifies, compiles and promotes community-based health & social services (Support Services Directory - online, APP and hardcopy = 350+ services)

- Connects people to local support at the time it is needed – preventing the emotional and financial costs of Crisis Intervention

Thank you for supporting the latest publication of this Directory
## Issues affecting individuals and families

<table>
<thead>
<tr>
<th>Category</th>
<th>2015/16</th>
<th>2016/17</th>
<th>2017/18</th>
<th>% Increase 2015/16 to 2017/18</th>
</tr>
</thead>
<tbody>
<tr>
<td>Abuse/Violence</td>
<td>1,885</td>
<td>1,389</td>
<td>1,389</td>
<td>117.67%</td>
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<tr>
<td>Addiction</td>
<td>3216</td>
<td>3,216</td>
<td>3,216</td>
<td>147.77%</td>
</tr>
<tr>
<td>Asian Services</td>
<td>835</td>
<td>835</td>
<td>835</td>
<td>0%</td>
</tr>
<tr>
<td>Children &amp; Young People</td>
<td>628</td>
<td>628</td>
<td>628</td>
<td>0%</td>
</tr>
<tr>
<td>Community Info Resources</td>
<td>933</td>
<td>933</td>
<td>933</td>
<td>0%</td>
</tr>
<tr>
<td>Counselling</td>
<td>300</td>
<td>300</td>
<td>300</td>
<td>0%</td>
</tr>
<tr>
<td>Crisis &amp; Emergency</td>
<td>300</td>
<td>300</td>
<td>300</td>
<td>0%</td>
</tr>
<tr>
<td>Disability</td>
<td>300</td>
<td>300</td>
<td>300</td>
<td>0%</td>
</tr>
<tr>
<td>Disability</td>
<td>300</td>
<td>300</td>
<td>300</td>
<td>0%</td>
</tr>
<tr>
<td>Gay, Lesbian, Transgender</td>
<td>300</td>
<td>300</td>
<td>300</td>
<td>0%</td>
</tr>
<tr>
<td>Hardship Support</td>
<td>300</td>
<td>300</td>
<td>300</td>
<td>0%</td>
</tr>
<tr>
<td>Health Support</td>
<td>300</td>
<td>300</td>
<td>300</td>
<td>0%</td>
</tr>
<tr>
<td>Migrant &amp; Refugee</td>
<td>300</td>
<td>300</td>
<td>300</td>
<td>0%</td>
</tr>
<tr>
<td>Mental Health</td>
<td>300</td>
<td>300</td>
<td>300</td>
<td>0%</td>
</tr>
<tr>
<td>Older Adults</td>
<td>300</td>
<td>300</td>
<td>300</td>
<td>0%</td>
</tr>
<tr>
<td>Pacific</td>
<td>300</td>
<td>300</td>
<td>300</td>
<td>0%</td>
</tr>
<tr>
<td>Whānau (Family)</td>
<td>300</td>
<td>300</td>
<td>300</td>
<td>0%</td>
</tr>
</tbody>
</table>

**Note:** The table above provides a summary of issues affecting individuals and families, including various categories such as abuse/violence, addiction, and community info resources, with corresponding data from 2015/16 to 2017/18 and their respective percentage increases.
Support Navigation for Diverse Populations

Available in three languages: English, Mandarin and Cantonese

Recognised as the leading community provider of Health Navigation services in the region, Hearts & Minds delivers essential navigation support at a grass-roots level.

Quality of Service Provision:

- Clients who access the service consistently report a 95%+ satisfaction rating.
- "Your service is so friendly, responsive and helpful."

Phone-based Support = 1,100 per annum
Email-based Support = 1,500 per annum
Face-to-face Support = 250 per annum
Pathways For Support – Example: An Older Adult

Support Networks
- Health Sector
- Community Sector
- Social Sector
- Youth Sector
- Legal Sector
- Diversity Sector
- Cultural Networks
- NGOs
- Mental Health Sector
- Education Sector
- Counselling/CBT Therapists
- Māori Whānau Ora
- PHDs
- LGBTIQ

Whole-of-Community Approach

Consideration Factors:
- Presenting Issue/Criteria
- Socio economic/Financial Means
- Demographics
- Cultural factors
- Geographical

Tailored/Individualised Support Pathways
- Outcomes
  - Coordinated Support
  - Improved wellbeing
  - Connected to wider community
  - More sustainable health outcomes

Consultation
- Free & Confidential
- Culturally inclusive
  - English/Mandarin/Korean
- Whole-of-person to whole-of-community approach

Support Pathway

60 year old lady
Support Navigator

Hearts & Minds
PEOPLE – FAMILIES – COMMUNITIES

Devonport-Takapuna Local Board
Community Forum
06 November 2018
Determining Long Term Sustainability

- Hearts & Minds is in the early stage of developing a social enterprise.

- This development is to ensure long term sustainability of wellbeing for future generations.

- Hearts & Minds consistently demonstrates an ability to respond to the needs of diverse communities and is committed to re-invest Social Enterprise profits back into strengthening community wellbeing.

- We are in an ideal position to facilitate healthy longevity for our organisation while at the same time increasing support to people, communities and their development.
Thank You