

Michaels Avenue Reserve Operational Management Plan and Strategy



Michaels Avenue Reserve Upper Field, photo provided by permission of Earthco Civil Limited

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Figure 1: Aerial image of Michaels Avenue Reserve, 46 Michaels Avenue, Ellerslie

1.0 Background

1.1 Consent Conditions

Decision No. [2016] NZEnvC 120 was issued by the Environment Court on 30 June 2016 determining the final conditions of consent relating to the authorising of noise levels generated by organised winter sport activities on the upper and lower fields of Michaels Avenue Reserve, the installation and operation of 18 lighting poles with floodlights in the lower fields, and the construction of up to four sound barriers at various positions in the upper fields at Michaels Avenue Reserve.

Condition 35 of the Court's decision requires the consent holder to prepare and submit to Council a Michaels Avenue Reserve Management Plan and Strategy (MARMPAS) for organised sport activities at Michaels Avenue Reserve. This MARMPAS document gives effect to the conditions of the consent (as attached in Appendix A) and considers operational and monitoring issues / activities within the reserve as well as future planning developments that

are likely to take place at the reserve. This is a master document that parties can refer to and update as necessary.

Following are the operational and management procedures as required by condition 35 of the Decision No. [2016] NZEnvC 120 as issued by the Environment Court.

1.1.1 Condition 35 Decision No. [2016] NZEnvC 120

a) Goals for the Management and Future of the Reserve

The concept plan for Michaels Avenue Reserve has been designed to provide recreation facilities in an attractive setting that encourages a number of outcomes including those for formal and informal sport.

Auckland Council's aim is to continue to balance the different uses of this space to accommodate multiple outcomes and this plan sets out how park development, activities on the park and facilities like the sports fields will be managed so that community need is met and negative impacts on those who live nearby is minimised.

The future development of the site has been set out in the Michaels Avenue Reserve Concept Staging Plan (02 October 2008, LA4 Landscape Architects-Appendix B) and in the Michaels Avenue Reserve Draft Concept Plan of South Section (September 2015, Ōrākei Local Board) and updated in June 2016 (Appendix C). Within this development framework, the following park outcomes are seen as fundamental to the successful management and development of the reserve.

General

- The reserve continues to provide safe, easy to navigate and accessible space for formal sport and casual recreation including football, cricket, walking, running, and informal play.
- Enhancement of the general locality and environment of the reserve through maintenance and development.

Wetland area to the north of the site

- Retain area to the north of the artificial fields as a naturally landscaped pleasure area.

Community facilities hub

- Develop and relocate (where identified in relevant plans) formal and informal leisure spaces like the playground and clubrooms/changing facilities together with reconfiguration of onsite carparking.
- Create more opportunity for socializing and opportunity to connect people with nature.
- Develop new clubrooms, in approved new location, that are designed to accommodate multi-use purposes and be capable of year round use.
- To construct internal vehicular access ways in a manner that discourages high speeding and through traffic, and encourages safe pedestrian and cycle access.

Sports fields

- Continue to maintain the sports fields so that they provide flexible, multi-purpose space for people to be active.
- Provide fields beyond daylight hours by means of floodlighting in order to meet local/regional network needs.
- Ensure the fields are bookable on a seasonal basis to the incumbent clubs and their codes and also on an informal basis to community groups (allocations permitting).

As Auckland's population grows, it becomes more important to ensure that spaces like Michaels Avenue Reserve offer a multitude of opportunities for sport and active recreation for our diverse communities.

This plan provides the blueprint for achieving that goal and the following facilities are all seen as an integral part of a highly functioning sports park:

- Facilities and services at the site that enable both formal sport and informal community activation include natural turf, artificial sports field and training area, cricket wickets plus nets, and the YMCA operated leisure centre.
- Facilities that provide ancillary services that support activation include, but are not limited to toilets, changing rooms, clubrooms, third party community facilities, carparking, equipment storage, scoreboards, sightscreens, floodlighting and amenity lighting.
- Facilities and services that complement primary sport usage and informal recreation include cycleways and walking routes, playgrounds, picnic areas and exercise equipment.

All future park development at Michaels Avenue Reserve will give consideration to:

- the natural character and the conservation values of the open space
- minimising adverse effects upon the surrounding environment and community
- protecting the wider amenity values of the reserve
- limiting buildings, structures and activities to those necessary to enhance people's ability to use and enjoy the open space for informal recreation
- applying design elements, materials and colour schemes to building developments that are sympathetic to the natural park surroundings and complement the open space character plus function and amenity value of the site.

Proposals included in the plan are subject to funds being available and prioritisation against work elsewhere.

b) MARMPAS Operational Guidance

(i) Development of the Reserve and Associated Facilities

Michaels Avenue Reserve is a well-established, medium to large sized sports park located in the Ōrākei Local Board area. The reserve occupies 8.8 ha of land with the majority of the reserve taken up by sports fields and associated infrastructure.

The site is the home ground for the Ellerslie Association Football Club and the Ellerslie Cricket Club and there are several buildings located in the central area of the reserve which are occupied and used by the YMCA Ellerslie Recreation Centre, and the Ellerslie Sports Club respectively. There are also changing rooms and a toilet block located in this area.

While the site has been developed mainly for active recreation, the reserve also provides for passive recreational needs of the local community with extensive pathways for walking, a fitness trail, a children's playground on the eastern side of the site and a more 'natural' wetland pleasure area with walkways in the northern part of the park.

Football is played at Michaels Ave Reserve all year round on the upper fields and on the lower fields during the winter. Cricket is played on the lower fields in the summer months and practice nets are located on the western side of the reserve just to the south of the Elwood Place entrance at the park.

There are currently four main playing fields for football, with the northern most (known as the upper field) consisting of a synthetic surface and match-standard floodlights. The three full-sized lower fields have a sand carpet base and lights; one set of lights providing for both competition and training and the other two sets just for training. An artificial training field has been constructed adjacent to and south of the upper field and there is also a sand carpet training area/ half sized pitch on the lower fields.

The upper and lower fields are separated by the existing vehicle access way and carpark.

The lower fields are characterised by a large, flat open expanse of grass which is largely enclosed by the surrounding elevated topography, except in the vicinity of the main entrance to the reserve off Michaels Avenue. The layout of the site is illustrated in the attached plan (Appendix B).

The wider reserve can be accessed from several of the surrounding roads, however the main points of access are at the end of Elwood Place or via Michaels Avenue. There are three separate parking areas, the largest being adjacent to Michaels Avenue, and two smaller areas adjacent to the main buildings in the centre of the reserve and at the entrance off Elwood Place. The park entrances and car park locations are shown in Appendix B.

The recent park developments / improvements (build of artificial field with lights in 2012/13 and upgrade of lower fields plus floodlight installation between 2014 and 2018) were provided for in the Michaels Avenue Reserve Landscape Master Plan which was approved by the Maungakiekie Community Board in 2008.

This Master Plan split the development of the site into four areas and stages (Appendix C):

Stage 1 Upper field development (build of artificial field plus training area with lights) – completed in 2013

Stage 2 Sand carpeting and floodlight installation on lower fields – completed in 2018

Stage 3 Central park improvements - club room, play, access and parking developments

Stage 4 Development of pleasure area in northern section of park

Stages 1 and 2 have been delivered with some changes to the 2008 Master Plan in regard to location and design of the cricket practice nets, the layout of the soccer fields and the retention of landscape features cherished by the community (i.e. grass bank around northern and western section of lower fields and associated trees).

Stage 3 works were re-consulted on in 2015 and the new design (Appendix C) for the south section of the park was approved by the Ōrākei Local Board in June 2016.

The plan provides for:

- a new combined club and changing room facility
- relocation of playground
- pedestrianising the central east west connection through the reserve
- removing parking along the access road
- consolidating the parking around Elwood Place and Michaels Ave car parks and increasing car park capacity in the location of the existing playground.

(ii) Lighting and Hours of Use for Organized Winter Sport

The Consent Decision No. [2016] NZEnvC 120 provides through conditions 13-26 for restrictions on the hours of use of the flood lights for organised winter sport on the upper and lower fields during the winter (typically 1 April to 30 September).

Evening use of the fields under floodlights during the winter is restricted to times set out in the resource consent.

Use of the lights are not permitted during the summer (typically 1 October to March 31).

In scheduling use of the playing field for winter soccer, preference shall be given to:

- I. Minimising the number of nights and hours of use of the fields; and
- II. Preferentially, during evenings, using fields located away from residential properties as far as practicable.

All floodlights are on timers and they automatically shut off at specific times determined by consent conditions 14, 15 and 18. This ensures that sport does not continue beyond permitted hours of use. Daylight hours in the summer determine the extent of play.

The consent provides through conditions 14, 15, 16, 18 and 19 for the following hours of operation of lighting in winter:

That for the upper artificial field and warm up training area, the use of lights is permitted during the following times:

- Monday until 7pm
- Tuesday to Saturday until 9pm
- Competition games under lights are limited to the evenings of Friday , Saturday and one other day between Tues-Thurs inclusive

For the lower fields, use of the floodlights is permitted during the following times:

- Tuesday to Friday until 9pm
- Competition games under lights are limited to Friday night and one other night between Tues-Thurs inclusive

The total amount of booked play on the lower fields each week (seven day period from Monday to Sunday and applies to each field/pitch) shall not exceed 22 hours.

It is envisaged that floodlights must be turned off once play or training ceases. However, the current technology does not allow for this.

No play under floodlights is permitted at any time on Sundays and Public Holidays (irrespective of the day that public holiday falls on) and between the hours of 8am and 5pm; floodlights may be used for competition games only when natural light is insufficient for competition games.

Conditions 20 and 21 of the consent allows a grace period of a maximum ten minutes after competition games when the lights may be left on at a training lux level to allow for people to safely leave the field. Infrequent use may also extend beyond the 9pm time limit in exceptional circumstances, such as to accommodate a penalty shoot-out, with the approval of an authorised official of the Ellerslie Association Football Club. Competition games under lights will only be played on the upper artificial field and lower number 1 field, and it is only these two fields which, in exceptional circumstances, may have light use extended.

The lights may be used between 8 am to 5 pm for competition games only when natural light is insufficient.

(iii) Management of Noise

The consent allows through conditions 6 and 11 for the management of noise:

The generation of noise caused by organised sport activity is limited up to 58Db L10 at any relevant part of any residential façade around the upper and lower fields. Any properties that experience exceedances of this limit are to be offered noise mitigation to meet an internal noise limit of 35 db LAeq (15 min) in affected bedrooms and 40 dB LAeq(15 min) in affected living rooms/rumpus rooms or kitchens.

Noise testing has shown that marginal noise exceedances have occurred for many years prior to the upgrades but have been limited largely to Saturday senior competition games. With the conversion of the upper field to an artificial surface, and the lighting of the lower fields, these minor exceedances associated with senior competition games now occur more frequently. Auckland Council have addressed this issue by:

- Providing acoustically effective fences to mitigate the noise effects (location of fences shown in Appendix D)
- prohibiting the use of voice or music amplification systems or air horns (except in an emergency);
- drafting of a noise complaints response protocol as part of a noise management plan whereby residents of the surrounding properties can contact a representative of the Council with any noise complaints;
- supporting the development and implementation of a code of conduct for players as part of the noise management plan. The code of conduct prohibits the use of offensive language by players and spectators at Michaels Avenue Reserve;
- developing a communication plan to ensure neighbouring residents are given prior notice of all major tournaments and the likely impacts on the surrounding area.

(c) Management Objectives and Management of Cumulative Effects

The following management objectives and methods will minimise, as far as practicable, each different potential adverse cumulative effect from evening recreational use of the fields under lights, including noise, traffic and parking effects:

- Provide for the formal and informal recreation needs of both the local, and wider regional community
- Maintain the site to a quality standard
- Ensure that activities comply with unitary plan rules, reserves classification, and the objectives and policies set out in the Ellerslie Domain Management Plan (attached in Appendix F) and Environment Court consent conditions.
- Ensure that park developments are consulted on, planned and coordinated and appropriate to the natural park setting
- Minimise the impacts that park activities have on neighbouring properties, particularly relating to noise and traffic.

(d) Purpose of the Community Liaison Committee (CLC)

The Environment Court ruling determined that prior to the commencement of the consent, Auckland Council shall invite a maximum of two representatives from each of the following parties to establish a Community Liaison Committee (CLC):

- a) Auckland Council, Parks, Sports and Recreation
- b) Ōrākei Local Board
- c) Ellerslie Association Football Club
- d) Ellerslie Cricket Club
- e) Ellerslie YMCA
- f) Friends of Michaels Avenue Reserve Incorporated
- g) Michael Park School
- h) 1-2 adjoining neighbours not part of (d) above

The purpose of the CLC is to facilitate consultation among the members of the CLC and to:

- I. Provide the opportunity for directly affected parties to comment on and contribute to the development of the MARMPAS, while recognising that the consent holder has final decision-making responsibility for the MARMPAS.
- II. Build effective relationships and mutual trust among the members of the CLC.
- III. Promote the free flow of information among the members of the CLC, particularly in relation to the conduct and effects of organised sport activity, with a view to anticipating and resolving any potential issue(s) before they arise.
- IV. Receive any information about any community concerns.
- V. Develop a strategy for addressing community concerns should they arise.

2.0 Strategies

2.1 Noise

2.1.1 Acoustic treatments

Acoustic fencing has been erected at three locations around the upper field (as shown in Appendix D) as required by conditions 7,8 and 10.

Condition 29 requires that within 12 months of the granting of consent, Council shall have made a written offer of noise mitigation (restricted to mechanical ventilation and noise attenuation glazing) where required to meet an internal noise limit of 35 dB LAeq (15 min) in affected bedrooms and 40 dB LAeq (15 min) in affected living rooms/rumpus rooms or kitchens of affected properties on Elwood Place and Michaels Avenue. Offers have now been made to all relevant properties.

2.1.2 Noise Complaints Response Protocol

In line with the requirement of condition 35 of the consent, the consent holder (Auckland Council) must prepare a Noise Complaints Response Protocol as part of this MARMPAS, and make this available to all neighbouring residents. The protocol outlines the appropriate channels for making complaints in regard to noise and lighting incidents that do not comply with the conditions of consent.

The protocol also provides a means by which general disorderly behaviour can be addressed and dealt with. In order to proactively deal with these issues, Auckland Council will be working in partnership with the main sporting organisations based at the site (i.e. Ellerslie Association Football Club and Ellerslie Cricket Club) to make users of the sports fields and associated facilities (car parks etc.) aware of their responsibilities through a Code of Conduct. The YMCA Ellerslie Recreation Centre will also be notified of the Code of Conduct protocols, and encouraged to promote this amongst its members.

Under the Resource Management Act 1991, Auckland Council has the power to control unreasonable and excessive noise.

The only way to determine if noise is excessive is to make a noise complaint while the noise is taking place by phoning the Auckland Council Call Centre on 09 301 0101, and it can then be investigated. The investigation is carried out by a noise control officer.

To judge if noise is reasonable or not, the following is considered:

- the time of day

- the type of noise
- the volume of noise
- the duration of noise.

Monitoring equipment is not used to decide if noise is excessive. A noise control officer will decide on site whether the noise is excessive, based on the standard council guidelines for excessive noise. All officers responding to noise complaints at Michaels Ave Reserve will complete the attached Michaels Ave Reserve pro forma (see Appendix G), the information from which will be passed on to Council and stored in a database.

When measuring the noise that is produced from an organised sport game, crowd noise is not to be considered. It would be extremely unlikely for a game to be stopped or deemed too loud because of crowd noise. However, if anyone in the crowd or anyone involved with the game is using amplified sound, or if stereos are being used in the carpark, then action will be taken.

The investigating officer will complete the information sheet (pro forma, see Appendix G) and pass on the information to Council's Parks Booking Coordinators.

If a complaint is received at the Auckland Council Call Centre (09 301 0101) about noise, use of lighting or general antisocial behaviour, the following process will be followed:

1. Firstly, the complaint will be passed on to a Noise Control Officer who will then go out on site, assess the noise, and complete the Michaels Avenue Reserve Pro Forma.
2. The information will then be passed on to a Community Services Parks Booking Coordinator.
3. The Parks Booking Coordinator will then communicate with either the specific club, or other park user and inform them of the complaint.
4. The nature of the complaint will be recorded in a database which will include the time of the complaint, the place, the field number, the sport involved, the team involved and outcome of the investigation (i.e. if a formal warning was issued).
5. If the complaint is upheld, then a written warning will be sent to the offender, whether that is a whole team or an individual player.
6. A third written warning will result in a ban for the season. If a ban is applied, then it will be the responsibility of the club or YMCA to enforce the ban generally, and for the specific sports club to enforce the ban in respect to training and games.
7. A database spreadsheet will be utilised to keep track of all complaints received and the actions taken.

2.1.3 Code of Conduct

Auckland Council and the sports clubs based at Michaels Avenue Reserve are committed to using their best endeavours to work together with local residents and the Friends of Michaels Ave Reserve to reduce the likelihood that neighbours are subjected to antisocial behaviour associated with active recreation. Particularly, the groups are working to reduce the amount of foul language at the park. Foul language is deemed to be the use of any swear-word, particularly when said with a raised voice, or said in anger.

The Code of Conduct required by condition 35(i) of the consent encourages all park users, and particularly the sports clubs, to have consideration to local residents and other park visitors, particularly around noise, use of lighting and general behaviour at Michaels Avenue Reserve.

Noise is a by-product of city life, and public open spaces as focal points for a large number of activities and recreational experiences, generate noise that impacts on immediate neighbours. Sports parks generate higher levels of noise than most passive parks at peak times (midweek evenings and weekends) and in specific areas (i.e. around sports fields, playgrounds and car parks).

Excessive noise is defined as 'any noise that is under human control and interferes with the peace, comfort and convenience of any person'.

Therefore, the following Code of Conduct principles will apply to the clubs, YMCA and any other park users to ensure that appropriate noise levels and behaviours are maintained during training and competition games:

- Be considerate to neighbours, particularly with regard to noise
- Refrain from yelling and screaming
- Do not use foul language even if you think the referee / umpire has made a bad decision
- Leave the car park quietly, particularly after dark
- Do not use amplified sound equipment other than for an emergency event (as outlined in Condition 27 of the Environment Court's Decision No. [2016] NZEnvC 120)
- Encourage spectators to adhere to the same protocols and behaviours as the players.

The following measures will ensure these principles are adhered to by the clubs, YMCA, and other park users:

- The decision of the referee is to be relied on to determine whether foul language of players and coaches is an issue for the neighbours during matches;
- The decision of the coach is to be relied on to determine whether foul language is an issue for the neighbours during training;
- The inclusion of a complaints process to deal with complaints by neighbours to determine the team responsible, particularly for training; and
- The provision of specific penalties for individuals and teams in the form of a written warning;
- A third written warning would result in a season long ban from the reserve.

In order to reinforce these behaviours, Auckland Council will also put up signs both inside and outside the changing rooms / toilets and at other key locations (i.e. the cricket practice nets), requesting users to *please be mindful of neighbours and please refrain from making excessive noise.*

2.2 Control of Usage

2.2.1 Lighting

Any instance of a late finish to a competition game on either the No 1 Artificial or Lower No. 1 field, requiring the lights to remain on for an extended period of time, an entry must be made into the notification register (to be maintained by Ellerslie Association Football Club) and a report provided to the Community Liaison Committee of when (date and time) either of these two provisions are realised.

The club will record all instances when this occurs and provide this information to the parks unit at Auckland Council on a weekly basis.

If residents wish to speak to someone at the Auckland Council about excessive use of the lights, or use of the lights outside of the agreed consent hours, then they should call the Auckland Council Call Centre on 09 301 0101. Issues and incidents relating to lighting should be directed to the Senior Maintenance Delivery Coordinators for the Wha Sector in Community Facilities.

It should be noted that the current management technology installed at Michaels Avenue Reserve for the control of lighting does not provide for flexibility to enable earlier shut off/extensions of time. Council is presently investigating how to modify the current system to enable the conditions of consent to be fully met.

2.2.2 Field Bookings

Season specific bookings across the entire Reserve are made by each club every six (6) months. Other casual, field bookings by third parties are made for use of the fields through the Auckland Council Call Centre (09-301 0101). Auckland Council manages bookings for the sports fields through a "Pathway" Booking system. A user's contact details are taken when the booking is made, which ensures a level of control over the use of the fields (ie issues relating to a particular field can be followed up with the relevant code, club or casual user).

(ii) Process for Receiving Notification of Weekend and Mid Week Schedule of Reserve Use

- Auckland Council, via the Council's Park Rangers, determine the availability of all grounds for organized sport during winter (both mid week and weekend) and communicate such information to Auckland Football Federation (AFF), generally by 12 noon each Friday.
- AFF, as the competition managers for football, then determine the fixtures to be played, and at what venues.
- Each weekly draw for all AFF sanctioned competitions (inclusive of Michaels Ave Reserve) is available on the AFF website

<http://www.aucklandfootball.org.nz/FIXTURES-RESULTS/FIXTURES-RESULTS-4#>

With regard to the re scheduling of football match changes due to weather and field conditions, AFF post updated schedules as such changes are made. For up to date information of matches scheduled to play at Michaels Avenue Reserve every week, the Auckland Football Federation website should be checked after 9pm on a Friday via their website:

<http://www.aucklandfootball.org.nz/FIXTURES-RESULTS/FIXTURES-RESULTS-4#>

- Ground closures are publicised weekly on the Council website :

<https://www.aucklandcouncil.govt.nz/parks-recreation/sports/Pages/sports-field-closures.aspx>

- Information regarding key dates for trials, holiday programmes and tournaments held by the Football club at Michaels Avenue Reserve is uploaded to the Club website at the start of every year, and is updated throughout the season. The calendar of major events can be found via their website:

<http://www.ellersliefootball.org.nz/keydates.php>

2.3 Communications

2.3.1 Community Liaison Committee

(i) Administrative Arrangements of the Community Liaison Committee (CLC)

Auckland Council is required to convene CLC meetings up to a maximum of three times year; once prior to 1 April, during the winter sports season (if necessary) and after conclusion of the season on 30 September, unless agreed otherwise between the consent holder and members of the CLC.

Auckland Council is also obliged to keep minutes of all CLC meetings, and distribute them to each member within ten working days after each meeting.

The CLC shall operate for an initial period of five years.

The MARMPAS shall be reviewed no less than annually by the consent holder in consultation with CLC. A copy of the reviewed MARMPAS shall be provided to the Council and to members of the CLC each time changes are made to it.

The MARMPAS may be amended from time to time by the consent holder with the agreement of all members of the CLC. Where a proposed amendment to the Plan does not affect all

members of the CLC, only the agreement of the parties affected is required. A copy of the amended MARMPAS shall be provided to the Consent Authority.

In the event of disagreement relating to the contents or implementation of the MARMPAS, the use of one or more independent and appropriately qualified peer reviewers shall be considered as a means of resolving such disagreement. In the event that agreement still cannot be reached, the matter shall be referred to the consent holder for decision.

(ii) Distribution of the Code of Conduct

The Code of Conduct document referred to in 2.1.3 above will be distributed to the community and sports member groups of the Community Liaison Committee for distribution to their group members, including but not limited to:

- a) Ellerslie Association Football Club
- b) Ellerslie Cricket Club
- c) Ellerslie YMCA

(iii) Communication Plan

A data base of residents and stakeholders wishing to receive information about major tournaments or events planned for the reserve and the details of the likely impacts that these events will have on the surrounding area will be maintained. The communication plan will be a way for all of the major stakeholders of the reserve to disseminate information regarding events that the various organizations are planning to hold in the Reserve. To be added to the mailing list, send your email address to The Ellerslie Residents Association and the Friends of Michaels Ave respectively at :

FOMAR :

ERA :

The respective Clubs will communicate with these two organizations on an ad hoc basis to advise of such events, controlled/promoted by them.

Other organizations using the Reserve for a specific event eg AFF/Auckland Cricket/YMCA will be directed by Council at the time of booking to communicate through the same channel.

2.4 Other

2.4.1 Travel Management Plan

Michaels Avenue Reserve is used intensely throughout the year and as a result, the car parks and local roads around the reserve can become congested, particularly at peak times such as Saturday mornings during the football season.

Auckland Council has developed a Travel Management Plan (Appendix E) to reduce the number of car journeys being made to the reserve through the promotion of public transport, active transport and car-pooling.

The plan gives information regarding access to the reserve and information that helps plan journeys to the site whether by public transport, bicycle, car or on foot.

Any residents or stakeholders who wish to be informed of large events, tournaments or activities in the reserve that could impact on access / parking, can have their contact details added to a contact list.

The successful promotion of sustainable alternative transport options will have considerable long-term beneficial outcomes for local residents, park users and the environment.

2.4.2 Odour Issues

Compliance officers from the regulatory arm of Council have investigated complaints relating to the rubber odour. The inspections involved applying an assessment of the FIDOL (Frequency, Intensity, Duration, Offensiveness, Location) test factors and in all instances, the officers did not consider the smell to be 'offensive' or 'objectionable'.

Complaints relating to odour will continue to be dealt with in a similar fashion through Council.

2.4.3 Fencing

Three sections of acoustic fencing have been constructed in FY18, as per the conditions 7,8 and 10 of the Environment Court Decision. These fences are all located in close proximity to the artificial field (two at the western end of the field and one at eastern end). They consist of a combination of wooden panels and perspex. The Council will maintain these fences as and when required.

2.4.4 Planting

In order to mitigate for the loss of trees that were removed around the lower fields, 36 specimen trees were planted in the winter of 2014. The tree species included Rata, Rewarewa, Kowhai, Walnut, Tararua, Cork Oak, Jacaranda, Nikau, Pear and Kauri.

2.4.5 Maintenance

Auckland Council maintains the park and associated assets which include the sportsfields, field lights, car parks, playground, footpaths, vegetation, public toilets etc.

Calls regarding park maintenance should be logged through Auckland Council's call centre on 09 301 0101. If ongoing issues arise, they will also be minuted at CLC meetings.

2.4.6 Complaints

Calls that relate to noise exceedances or foul language should be logged with the call centre and Noise Control will respond.

Recurring issues should be directed to the following departments:

- Maintenance issues – Maintenance Delivery Team in Community Facilities
- Resource consent breaches – Compliance Monitoring Officer in Regulatory Services
- Sports Club Issues - Parks Sports and Recreation in Community Services.

3.0 Appendices

Appendix A – Environment Court Resource Consent Decision No. [2016] NZEnvC 120 (16 June 2016, Environment Court)

Appendix B – Michaels Avenue Reserve Concept Staging Plan (02 October 2008, LA4 Landscape Architects)

Appendix C – Michaels Avenue Reserve Draft Concept Plan of South Section (September 2015, Ōrākei Local Board)

Appendix D – Michaels Avenue Reserve Upper Field Acoustic Wall Setout and Details (9 March 2016, LA4 Landscape Architects)

Appendix E – Draft Michaels Avenue Reserve Travel Management Plan (undated, Auckland Council)

Appendix F – Ellerslie Domain - Management Plan for Ellerslie Borough Council (undated, Auckland City Council)

Appendix G – Auckland Council Pro Forma Noise Assessment Form