

Waitematā Local Board

This report provides a picture of Auckland Transport activities over the October - December 2018 Quarter.

The report is in two sections:

- (a) Information on AT projects that are located within the Waitematā Local Board area;**
- (b) Information on Regional Projects.**

The numbering used in the report has no meaning other than as a reference to facilitate subsequent discussion.

The report has been compiled by Auckland Transport's Elected Member Relationship Unit from data supplied by the Major Capital, Parking, Strategy, Public Transport, Network Management & Safety and Assets & Maintenance departments.

Waitematā

Major Capital

Programme	Item	ID	Start	Finish	Status	Notes	
36349	Franklin Road Enhancements	Renewal of carriage, footpaths, stormwater connections, street lighting, drainage, road surfacing, introduction of new on road cycleway and construction of new RAB at Wellington St. Prior to these works utility operators will be upgrading their assets.	C.101156	Feb 14	Sep 20	Construction	Phase 1 (Wellington St to Victoria St) in progress. 90 % of the phase 1 works have been completed . Overall phase 1 completion target date is the end of February 2019 .
36350	Victoria St (East West Route) C/way	Midtown Cycleway (Victoria St) College Hill to Grafton Road. To address infrastructure deficit and improve accessibility through the provision of a cycling network for the interested but concerned user group.	C.100760	May 15	Apr 21	Detailed Design	The urban design review has been completed and guidance to enhance the look, the feel and overall quality of the facilities was considered in the subsequent design review. The cycleway has changed from an on-road lane protected by concrete separators to an off road Copenhagen cycleway which would provide a more permanent look to the route.
36351	K Road Cycleway	Providing a separated cycleway and streetscape enhancement in partnership with Auckland Council along Karangahape Road and Upper Queen St from K Rd to motorway overbridge.	C.100759	May 15	Jul 21	Detailed Design	Physical Works tender closed mid January 2019 and evaluation and award of contract is planned for late January to early February 2019. The team has been engaging with community and K Rd Business Association on how to be implement contractor requirements and development response to minimise disruption during construction.

36352	DIDP - Downtown Infra Develop Programme	This project will replace/repair the seawall (between Princess and Queens Wharves) and strengthen Quay Street (between Princes and Marsden Wharves) against seismic failures. The work needs to be completed by December 2020 before the Americas Cup event to enable the delivery of the Downtown Infrastructure Development Programme - consisting of the mooring dolphins at the end of Queens Wharf; the relocation of ferry terminal piers 3 and 4 to the western edge of Queens Wharf; the delivery of the Downtown Public Space; the Britomart East Bus Interchange and the Quay Street west streetscape project.	C.101603	Aug 17	Jun 26	Investigation	The projects in Downtown Programme are progressing well with the majority now transitioned into Developed Design. Resource consents for most projects are now well underway, with hearings progressing well.
36353	DIDP - Seawall	This project will replace/repair the seawall (between Princess and Queens Wharves) and strengthen Quay Street (between Princes and Marsden Wharves) against seismic failures. The work needs to be completed by December 2020 before the Americas Cup event to enable the delivery of the Downtown Infrastructure Development Programme - consisting of the mooring dolphins at the end of Queens Wharf; the relocation of ferry terminal piers 3 and 4 to the western edge of Queens Wharf; the delivery of the Downtown Public Space; the Britomart East Bus Interchange and the Quay Street west streetscape project.	C.101604	Aug 17	Feb 20	Detailed Design	The Princes Wharf and Ferry Basin resource consent addendums were lodged on the 26 October. The Queens Wharf to Marsden section resource consent hearing were held on 3 and 4 December 2018. The designs for Queens to Marsden are being refined with additional information obtained from recent borehole testing. The need for rock anchors has been eliminated from the designs in the original pricing packs and this will likely reduce overall costs. Revised pricing packs have been issued and the Utilities Relocation phase started on site December 2018.
36354	DIDP - DBI - BEBI (Streetscapes)	This project will replace/repair the seawall (between Princess and Queens Wharves) and strengthen Quay Street (between Princes and Marsden Wharves) against seismic failures. The work needs to be completed by December 2020 before the Americas Cup event to enable the delivery of the Downtown Infrastructure Development Programme - consisting of the mooring dolphins at the end of Queens Wharf; the relocation of ferry terminal piers 3 and 4 to the western edge of Queens Wharf; the delivery of the Downtown Public Space; the Britomart East Bus Interchange and the Quay Street west streetscape project.	C.101607	Aug 17	Dec 20	Investigation	The project team are in the process of refreshing the approach to determining a long list of options based on a reviewed and updated strategic business case. Undertaking Multi Criteria Assessment to allow robust decisions on short list of options in consultation with Mana Whenua, Cooper and Co and Ports of Auckland Limited. Concept design programmed for end 2018.

36355	DIDP - DBI - Lower Albert (Streetscapes)	This project will replace/repair the seawall (between Princess and Queens Wharves) and strengthen Quay Street (between Princes and Marsden Wharves) against seismic failures. The work needs to be completed by December 2020 before the Americas Cup event to enable the delivery of the Downtown Infrastructure Development Programme - consisting of the mooring dolphins at the end of Queens Wharf; the relocation of ferry terminal piers 3 and 4 to the western edge of Queens Wharf; the delivery of the Downtown Public Space; the Britomart East Bus Interchange and the Quay Street west streetscape project.	C.101608	Aug 17	Apr 20	Investigation	The project is now in developed design stage. The project was presented to Programme Design Approval Group for approval on Structural and Civil aspects of the design. At the present, project team is responding to queries/suggestions from Approval Group members. In parallel, the team is working with funding team on refining the business case and economics evaluation.
36356	DIDP - Pier 3 and 4 Relocation (Marine)	This project will replace/repair the seawall (between Princess and Queens Wharves) and strengthen Quay Street (between Princes and Marsden Wharves) against seismic failures. The work needs to be completed by December 2020 before the Americas Cup event to enable the delivery of the Downtown Infrastructure Development Programme - consisting of the mooring dolphins at the end of Queens Wharf; the relocation of ferry terminal piers 3 and 4 to the western edge of Queens Wharf; the delivery of the Downtown Public Space; the Britomart East Bus Interchange and the Quay Street west streetscape project.	C.101609	May 18	Oct 19	Investigation	Resource consent with additional documentation was publicly notified on 19 November, design developed for pricing pack drop 3 December; continued proactive stakeholder engagement ahead of and following public notification, draft business case produced and peer reviewed.
36357	Waitematā Safe Routes Scheme	A walking and cycling project in Grey Lynn contributing to the implementation of a cycle network in Western Waitematā area to improve safety and increase walking and cycling levels. It comprises Route A, from Surrey Crescent/Prime Road intersection to the Meola Road roundabout. Route B, a cycle greenway, connecting Cox's Bay Reserve to Great North Road and Route C along Richmond Road to Route A at the intersection with Surrey Crescent and to Route B at Westmoreland Street West.	C.001756	Jul 12	Apr 21	Detailed Design	Consultation has closed and is currently being assessed. There were over 1,100 submissions.
36358	Wellesley St Bus Improvements	The project will address future requirements for the Wellesley St east-west public transport corridor and Learning Quarter, particularly in terms of public transport provision, pedestrian connectivity and urban amenity.	C.001728	Jan 16	Jan 26	Investigation	The Investigation phase contract was awarded on 11 October and is due to be completed August 2019. Work has commenced. Stakeholder consultation is scheduled from February/March 2019 onwards and public consultation April/May 2019.

36359	Pt Chev - Herne Bay Cycleway	The purpose of this project is to address a infrastructure deficit and improve accessibility through the provision of a basic network of cycle facility where key gaps are identified. A system of prioritising and optimising investment linked to the adjacent cycle facility in the wider network and other local facilities.	C.100880	Jul 15	Jun 22	Detailed Design	Short-listed options for Meola Road are being consolidated and reported to the PCG. Work will continue with the Community Liaison Group to refine the preferred option.
36360	Parnell Rd to Tamaki Drive Cycle Route	The Parnell to Tamaki Drive Cycle Route is planned to provide a safe, continuous, connected and appealing route for both confident and less confident cyclists to link with existing and planned cycle facilities on Tamaki Drive.	C.100876	Jul 15	Sep 21	Investigation	The Strand/Gladstone Road intersection improvement to deliver detailed design has started. Review of the cycleway options is continuing.
36361	Rail Crossing Separation (Phase 1B)	Development of the long term plan for rail level crossing removal, includes grade separation, closures and localised safety measures.	C.101551	Jul 15	Apr 20	Detailed Design	Construction works have commenced on two sites.
36362	Rail Crossing Separation (Phase 2)	Development of the long-term plan for rail level crossing removal, includes grade separation, closures and localised safety measures.	C.101552	Jul 15	Aug 20	Detailed Design	Finalising detailed civil designs
36363	Westhaven to CBD Cycleway	The purpose of the project is to deliver a commuter cycling facility linking Westhaven Drive with Quay Street.	C.100877	Jul 15	Jan 21	Detailed Design	The detailed design is continuing.
36364	Daldy Street Upgrade	Works include Daldy Street, and the linear park + central park.	C.101337	Jul 14	Jan 22	Construction	Physical works are progressing well onsite - current works include stabilisation, rain gardens, service relocation/ installation and preparation of the tram/ light pole foundations.
36365	Williamson Ave- K Rd Cycleway	Deliver a high quality link between Crummer Road and the Karangahape Road on Great North Road. That provides a safer route for existing cyclists, encourages more people on bikes while making bus journeys in the peak faster and more reliable.	C.100879	Jul 15	Oct 21	Detailed Design	Detail design tenders were put out to market. Expect to complete the design in first half of 2019. The funding application for the project construction is progressing expected by April 2019. This project now forms part if the Integrated Corridors Programme.
36366	Federal Street W&C Safety Imp	W&C Project. Part of the Walking and Cycling safety bucket	C.101015	Jul 15	Jun 22	Construction	The consultation feedback was received. A comprehensive record of feedback was reviewed and some changes are proposed for return in the first quarter 2019.

36367	Newmarket Crossing	Removal of the existing level crossing at Sarawia Street to improve rail operational efficiency and safety around Newmarket Station. A bridge is proposed to replace the road access to Laxon Terrace.	C.001717	Jul 12	Dec 18	Complete	Working toward obtaining the Certificate of Compliance for the bridge and completion consent conditions. Renewal work of Cowie Street to be undertaken before June 2019.
36368	Wynyard Bus Inter & Fanshawe Bus Prior	This project provides a prioritised bus way along Fanshawe Street-Customs Street and delivers bus interchanges / stops in the Wynyard Quarter area where the New Network Isthmus bus services will be turned around. The project has been extended to examine the impacts of LRT and Bus combined running.	C.001730	Aug 13	Nov 19	Construction	Awaiting confirmation of additional budget to complete work by the end March 2019 including Jellicoe Street bus stop extension, signs and markings to ease tracking for buses at Beaumont/Gaunt intersection.
36369	Herne Bay - Westhaven Cycleway	Herne Bay to Westhaven Cycleway - The purpose of this project is to address an infrastructure deficit and improve accessibility through the provision of a basic network of foot/cycle paths where key gaps are identified.	C.100878	Jul 15	Sep 20	Detailed Design	The project team is currently working on the Curran Street and Sarsfield Street intersection design. A street lighting assessment of the project area is underway.
36370	Parnell Train Station	Parnell Station will be a new stop on the network. The original construction is a base case station only at this stage carried out in advance of future development of the area by others. A footpath connection will be funded by the Local Board and AT to connect the station to Nicholls Lane. In addition the station has been identified to have ticket control gates to prevent fare evasion.	C.100351	Jul 12	Sep 19	Construction	New permanent entrances on the Parnell side of the station were opened. This includes stairs and ramp access.
36371	Ian Mckinnon Dr Cycleway	Construction started on the 19th of February. We have finalised the design at Upper Queen Street/Ian McKinnon Drive and over Upper Queen Street bridge to Canada St intersection and are now awaiting an Auckland Motorways Alliance (NZTA) Service Agreement to undertake the works. The final design will be presented to the Waitemata local board on Tuesday 3 July and we estimate completion at the end September/early October due to additional scope that was required by NZTA/AMA and to revised detail design..	C.100758	Apr 15	Nov 18	Complete	Construction completed on 29 November 2018 and officially opened on 30 November 2018.

Network Management and Safety

Programme	Item	ID	Start	Finish	Status	Notes
36603	Minor Cycling Improvements	Great North Road Shared Path-Caltex. Upgrade footpath to shared path, new paired crossings at slip lanes and Western Springs Road, shared path crossing with cycle lights, raised tables and kerb realignments.	Oct 17	On hold	Detail design and resolution	No funding has been allocated to this project

Cycling Safety and Promotional Programme

Programme	Item	ID	Start	Finish	Status	Notes
36602	Cycling Education and Events	Delivery of three adult drop-in bike sessions covering maintenance and beginner skills. Delivery of activation and cycling information at the E-Bike Expo. Funding for a bike hub at Silo Park. Delivery of two Kids Learn to Ride sessions for children and families. Support for bike parking with bike racks at two events (Diwali and Parnell Festival of Roses). Support for Bike Auckland and te Ara I Whiti, Lightpath festival. Multiple events to support Karangahape Road Enhancements Project. Support at four events to support Waitematā Safe Routes project consultation. Opening of Ian McKinnon drive event.	Oct 18	Dec 18	Complete	

Network Optimisation Programme

Programme	Item	ID	Start	Finish	Status	Notes
36608	Network Efficiency	Upper Queen Street / Canada Street intersection improvement	Jan 18	Dec 19	Construction completed	
36647	Network Efficiency	The Strand freight priority investigation	Apr 18	Jun 20	scheme design	
36648	Network Efficiency	Fanshawe St / Halsey St bus efficiency improvement	Jun 18	Jun 19	Not proceeding	No proceeding due to consultation feedback
36649	Network Efficiency	Grafton Road clearway	Dec 19	Jun 20	scheme design	
36650	Network Efficiency	Beach Road / Stanley Street two aspect signal trial	Dec 18	Dec 19	Detailed Design	

Road Safety Campaigns, Education and Events

Programme	Item	ID	Start	Finish	Status	Notes
36601	Community and Road Safety Programme	Delivered a red light running checkpoint with NZ Police. Delivered a motorcycle workshop. Delivered a motorcycle breakfast event. Delivered a regional motorcycle campaign. Delivered a compulsory breath testing operation with NZ Police. Delivered a regional alcohol campaign in conjunction with NZ Police and the Warriors Rugby League team. Delivered two scooter and motorcycle checks at Auckland City Hospital. Delivered two scooter and motorcycle checks in Wynyard Quarter.	Oct 18	Dec 18	Completed	

Travel Demand

Programme	Item	ID	Start	Finish	Status	Notes
36642	Business Travel Planning - Staff Travel Surveys		Dec 18	Dec 18		
	AT's Travel Demand team worked with several Auckland businesses on developing their Travel Plan, aimed at changing travel behaviour and promoting active mode share. This included a development of staff travel surveys for Auckland Museum, Auckland Council, and Datacom.					
36643	Business Travel Planning - Expos		Dec 18	Dec 18		
	AT's Travel Demand team hosted a two-day Travel Roadshow at Datacom to inform staff about their travel options and promote sustainable travel modes. Following the roadshow, two e-bike trials were held at Datacom to encourage uptake of Datacom's new electric fleet bikes.					
36644	Walking and Cycling		Nov 18	Nov 18	Completed	
	Ebike expo at the Cloud, 10 & 11 November. AT hosted a stand at Auckland's first eBike expo. With growing interest around electric bikes (e-bikes), information was available about where to ride, and attendees had the opportunity to try out an e-bike on a guided tour of the city centre cycleway loop.					
36645	Walking and Cycling		Nov 18	Nov 18	Completed	
	Electric-bike City Centre Business Trial Request for Quote. In light of the success of electric bike tours run by AT's Walking and Cycling team in partnership with an electric bike instructor, the Travel Demand Team issued a Request for Quote for suppliers to provide e-bike guided rides to staff at central Auckland businesses, aimed at changing travel behaviour and promoting active mode share.					
36646			Sep 18	Oct 18	Completed	
	Online Give it a Go Public Transport sign ups for Auckland and Counties Manukau District Health Boards. The Travel Demand Team provided an online link for our Give it a Go public transport trial for Auckland and Counties Manukau District Health Boards. There were over 220 sign ups for the public transport trial.					

Parking Services

Programme	Item	ID	Start	Finish	Status	Notes
36267	Parnell Parking Improvements	C.001812	Mar 17	Feb 19	Implementation	Area 1 implementations completed. Implementation of Area 2 & 3 expected to be completed in March 19 and Area 4 & 5 in early May 19.

36268	Grey Lynn/Arch Hill Residential Parking Zone	The Grey Lynn/Arch Hill Residential Parking Zone will look at improving access to parking in the residential streets for residents and visitors. Consultation finished in January and amendments to the proposals were made and presented back to the Local Board and Residents Association to reflect the consultation feedback.	C.001648	Feb 18	Mar 19	Implementation	Implementation completed. Residential zone went live on 9th Dec 2018.
36269	College Hill and side streets paid parking	Consulted on a proposal for paid parking on College Hill and several side streets in Freemans Bay. This was supported by some and proposal is being implemented in December 2018.	C.001812	May 18	Feb 19	Implementation	Expected to go live on 29th Jan 2019.

Public Transport

Programme	Item	ID	Start	Finish	Status	Notes
36429	Ferry Improvements	Works / activities completes in the last quarter: lodging of resource consent for the partial redevelopment of the Downtown Ferry Terminal to support America's Cup 36 works. Works / activities planned for completion in the next quarter include: renewal of berth 1B at Downtown Ferry Terminal (TBC); commencement of fender pile replacement at Downtown Ferry Terminal (TBC); review of public feedback on resource consent for the partial redevelopment of the Downtown Ferry Terminal to support America's Cup 36 works.	Ferry	Jul 13	On-going	On-going
36430	Rail Improvements	Parnell Station HOP Security Gates are expected to become operational in May 2019	Rail		May 19	On-going
36431	Rail Improvements	Construction of the footpath through Carlaw Park, to Parnell Station, is due to be completed in September 2018	Rail		Dec 18	Complete

Road Corridor Delivery

Street lighting Improvements

Programme	Item	ID	Start	Finish	Status	Notes
36699	LED retrofit		Jul 17	On-going	In progress	Local roads completion end June 2018 Main roads begin Oct/Nov 2018

Strategy

Programme	Item	ID	Start	Finish	Status	Notes
36454	Wellesley Street Bus Improvements project		Mar 16	Mar 19	Detailed Business Case about to commence	
36455	North West Rapid Transit Corridor Indicative Business Case - Proposed Northwestern Busway		Aug 16	Dec 17	Scoping for next stages to commence in July	

Regional

Assets and Maintenance

Programme	Item	ID	Start	Finish	Status	Notes	
36328	Double decker network mitigation works	Mitigation works on identified risks for Double decker buses such as building verandas, street furniture & signage, low hanging power/phone lines, service poles, overhanging trees, low bridge structures to allow the passage of double decker buses.	C.100553	Jul 14	Jun 24	Construction	For Remuera Road, physical works (tree trimming, veranda cut-backs, civil works and light pole/signal/sign relocations) are continuing. Work is progressing well for 24 February 2019 go-live. For New North Road, the professional services contract has been awarded.
36329	Northern Double Decker School Bus	Mitigation works on identified risks for Double decker buses such as building verandas, street furniture & signage, low hanging power/phone lines, service poles, overhanging trees, low bridge structures to allow the passage of double decker buses.	C.101625	Oct 16	Jun 25	Complete	All work completed.

Major Capital

Programme	Item	ID	Start	Finish	Status	Notes	
36330	Links to Glen Innes Walking & Cycling	Supports integration between active travel modes and public transport by providing new infrastructure that encourages travel to Glen Innes train station by walking and cycling. Includes secure cycle parking at public interchanges and links to interchanges.	C.100766	Oct 14	Mar 21	Detailed Design	Investigation is underway for the option of a raised cycleway. Site visit and workshops have been completed.

36331	East West FN32 Bus Network	This is to provide local road improvements to support NZTA's new freight connection between SH20/Onehunga and SH1. It also includes public transport and cycling improvements between Mangere and Sylvia Park. Project created to reflect the southern portion of East West.	C.101099	Mar 16	Oct 24	Construction	Design and internal consultation is underway on the Church St shared path. A meeting held with the Tupuna Maunga Authority regarding project interface with Bert Henham Park and AT to prepare various options regarding the existing footpath encroachment. AT is preparing a no encroachment option and further liaison with Tupuna Maunga Authority to follow. Stage 3 works on Massey Road are now part of the Integrated Corridor programme. Design is planned to start in February 2019, with construction later in the calendar year.
36332	Public Transport Safety Security & Amenity	Enhancing station safety, security and amenity. Current projects include electronic ticket gating at Henderson, Manurewa, Middlemore, Papatoetoe and Papakura in addition to the trial and installation of gap filler at Fruitvale Road, Baldwin Ave and Sunnyvale stations.	C.100206	Jul 13	Jul 20	Detailed Design	Finalising designs for Middlemore and Papakura train stations.

Network Management and Safety

New footpaths and crossings

Programme	Item	ID	Start	Finish	Status	Notes
36579	Regional New Footpaths Programme	Spencer Road, Noel Avenue and Selfs Road	Nov 17	Mar 19	Construction	
36581	Regional New Footpaths Programme	Airfield Road, Metcalfe Road, Maire Road, Hibiscus Coast Highway B, Marmion Street	Jul 18	Jun 19	Scheme design	
36582	Regional New Footpaths Programme	Hibiscus Coast Highway C, Huia Road	Jul 18	Sep 19	Scheme design	
36583	Regional New Footpaths Programme	Don Buck Road, Muriwai Road	Nov 18	Sep 19	Concept plan	

36584	Regional New Footpaths Programme	East Coast Road A, Third View Avenue, Davis Crescent, Great South Road A, Ngahue Drive, East Tamaki Road, Hibiscus Coast Highway D, Cascades Road, East Coast Road B, Walters Road A		Nov 18	Dec 19	Investigation	
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New footpaths, crossings and speed calming

Programme	Item	ID	Start	Finish	Status	Notes
36580	Regional New Footpaths Programme		Mar 18	Jul 18	Consultation	Grey Street, Great South Road, King Street, Levy Road, Upper Queen Street, South Lynn Road, Sea View Road, Manuel/Bankside Road, Shelly Beach Parade, West Hoe Heights, Opanuku Road

Travel Demand

Programme	Item	ID	Start	Finish	Status	Notes
36639	Auckland Walk Challenge - November 2018		Oct 18	Nov 18	Completed	The Auckland Walk Challenge took place during November to encourage people to walk more often (or further) for transport. Participants registered online and logged their walking trips, enabling teams to complete virtual walk around New Zealand. Over 5000 Aucklanders took part, collectively walking over 900 million steps.
36640	New Movers		Oct 18	Jun 19	Ongoing	AT Metro is partnering with Travel Demand and Watercare to encourage public transport uptake. A flyer is mailed to new Watercare customers (people who have recently shifted in Auckland) inviting them to complete a travel survey. Eligible participants are provided with a personal journey plan and a 'Give Public Transport a Go' trial card (14 days free travel on buses and trains).

Public Transport

Programme	Item	ID	Start	Finish	Status	Notes
36395	Public Transport Operating Model (PTOM)		Oct 14	On-going	On-going	Bus: North PTOM agreements are signed and the services implemented on 30 September 2018. Waiheke PTOM agreement ITP released. Negotiations started on 30 October 2018 and will continue in Q1 2019. Ferry: Phase 2 of the Ferry Future Strategy has commenced, which will inform a strategic approach to ferry procurement. Ferry service procurement plan to be provided to the Finance, Risk and Capital Committee in early 2019. Current contracts are valid until 31 March 2019 (Fullers Group Limited) and 31 July (SeaLink and Belaire). Negotiations are underway to further extend ferry contracts, subject to NZTA approval, following the outcome of the Ferry PTOM procurement. Rail: A review of procurement options for the next rail franchise has been completed and options assessed. Rail Franchise Director (Procurement Director) started working on 25 October 2018. Rail Franchise procurement plan to be provided to the Finance, Risk and Capital Committee in early 2019.

36419	New Network	We are reviewing all regions following the roll out of the New Network. A number of changes are being made in February 2019, including the introduction of the 191 to replace the 107, and two new rural services in Rodney, funded by Rodney LB targeted rates. Ongoing review of the network continues	Bus		On-going	On-going
36420	New Network	Following an extensive customer information campaign, on 30 September we launched the New Network changes to North Shore, Hibiscus Coast and Warkworth bus services. We consolidated and simplified the routes, improved frequencies, especially in evenings and weekends. Ongoing review in underway to monitor performance of routes, infrastructure requirements and school bus routes	Bus		On-going	On-going

Bus - Improvements

Programme	Item	ID	Start	Finish	Status	Notes
36396	Bus Capacity	Analysis of March 2018 bus capacity data has been completed and, where necessary, additional capacity has been planned for key corridors for 2019 where New Network may not cater for the forecasted demand.	Bus		On-going	Completed
36397	Bus Shelter Design	The new modular bus shelter design are being implemented throughout the region with working being focused in line with majority installed during the rollout of the New Network.	Bus		On-going	On-going
36398	Double Decker clearance	Double Decker clearance work is progressing with majority of the key decker corridors completed and the progressive introduction of decker services in line with Public Transport Operator Model (PTOM) and New Network. The remaining Remuera Rd corridor and replacement of some temporary safety mitigations are underway.	Bus		On-going	On-going
36421	Electric Buses	Further electric buses to be added to the bus fleet, this time on 380 Airporter route. Two additional buses will be added for a period of up to 3 months.	Bus		On-going	On-going

Rail Improvements

Programme	Item	ID	Start	Finish	Status	Notes
36399	Train Patronage	Train Patronage for the current financial year is currently on target and expected to achieve over 21.1m passengers.	Rail		On-going	Complete
36400	Train Services	Over the last Calendar year, we operated over 173,000 train services, travelling over 5.6 million kilometres. Punctuality was recorded at 96.2%, with 97.8% Reliability.	Rail		On-going	On-going
36401	Right time Departure	The year-end result for the Right Time departure KPI was 88.1% against a target of 86%. Introduced in July 2017, this KPI records the number of our services departing between 0-59 seconds of the scheduled departure time.	Rail		On-going	On-going

36402	Customer Satisfaction	Customer Satisfaction decreased by 0.6% to 92.3% in the latest Customer Satisfaction survey. A Customer Improvement Plan remains in place with Transdev, to ensure that we respond positively to any trends in the survey, and to return us to a positive trajectory.	Rail	On-going	On-going
36403	Carriage Sales	31 x SA/SD Carriages sold to Antipodean Explorer; 39 x Carriages sold to Kiwirail; 4 x SD carriages sold to Mainline Steam; 26 x SA/SD under conditional sale to Octagonal Capital; 4 x SD and 6 x SX carriages remaining	Rail		On-going
36404	Graffiti	Due to an increased instances of Graffiti on the EMU's, a security review of the at risk areas and stabling sites has been carried out and recommendations provided to be actioned. A number of projects are now underway to secure those facilities from further vandalism.	Rail	On-going	On-going
36405	Rail Network Trespass	Auckland Transport are continuing to introduce recommendations, where possible, from the recent Rail network trespass review. These actions are being designed to both reduce the number of trespass incidents, but to also reduce the safety risk to those people who choose to access the rail corridor. Further, by adding these additional protection measures to the rail corridor, we would also expect to see a corresponding reduction in near miss incidents.	Rail	On-going	On-going
36406	Bridge Strike	Bridge Strike incidents are continuing to impact operations across the rail network. AT Metro Train Services are working with AT Network Management and Safety to implement improvements to signage, median barriers, road markings, etc. to improve safety	Rail/Road	Jun 19	On-going
36407	Train Services	Over Christmas Day and Boxing Day, AT Metro operated more than 800 train services across its network, an increase of 20% compared to 2017 – this included 6 Car services operating across the Eastern Line on Boxing Day to cater for those customer's travelling to, and from Sylvia Park - 6 Car services also operated across the Eastern Line from 3pm on New Year's Eve through to the end of service at 2:16am on New Year's morning	Rail	Jan 19	Complete
36408	Rail Timetables	For the first time. the timetables for the rail replacement bus services over the Christmas and New Year have been loaded into Journey Planner, making it easier for customers and staff to plan trips. To allow Customers to differentiate between a scheduled Bus service and a rail replacement service we have also introduced new Bus service signage to display the route code RBS, RBW, RBE and RBO (Rail Bus South, etc.)	Rail	Jan 19	Complete
36409	City Rail Link (CRL)	The CRL Train Plan (proposed Timetable), has been agreed by the AT Board. Further analysis is underway to determine the future requirements including future Train Fleet, Stabling and Maintenance requirements	Rail	Jun 19	On-going

36410	Automated Platform Announcements	We have recently introduced Automated Platform Announcements at all terminal railway stations across the rail network. We are currently working on a software solution that would permit the introduction of these announcements at all intermediate stations, which we expect to be in place by the end of the financial year. The announcements are designed to increase the level of Customer awareness, and safety at our stations. In addition to train service information, the pre-recorded automated announcements will also provide routine safety information and instructions aimed at inexperienced passenger, such as platform information, next destination, etc.	Rail	Jun 19	On-going
36411	Pedestrian Level Crossing Gating	Phase 1B of our Pedestrian Level Crossing Gating programme is underway, and due to be completed by June 2019. This phase of the programme will see Automatic Pedestrian Gates installed at St Georges Road, Chalmers Street, St Judes Street and Portage Road.	Rail/Pedestrian	Jun 19	On-going
36412	Red Light Safety Camera's	Auckland Transport are working on a proposal to introduce Red Light Safety Camera's at Road and Pedestrian Level Crossings across the Auckland Network	Rail/Road	On-going	On-going
36413	LED lighting	Eighteen of our network stations will soon receive new energy efficient LED lighting, replacing the current fluorescent lights. Manufactured in New Zealand, these LED Lights will help Auckland Transport realise important benefits, such as reduced energy and maintenance bills. The improved lighting is also expected to improve customer satisfaction and station safety.	Rail	On-going	On-going
36414	Station Platform Shelters	Additional Station Platform Shelters being introduced at a number of Stations across the Network	Rail	On-going	On-going
36415	Trial of flashing tactile	Trial of flashing tactile at Mt Eden & Homai Pedestrian Crossings. Video Analytic cameras installed at Glen Innes and Mt Eden to monitor crossing compliance. Completion of installation by August 2018.	Rail	Jun 19	On-going
36416	Te Reo on Trains	A software solution has been developed for the EMU train fleet to address the PA volume issue. This is in the process of being uploaded to the Fleet, and will ensure that both Te Reo and English announcements are played at the same volume.	Rail	Jan 19	On-going

36417	Station Public Information Display	As part of our Station Public Information Display (PIDs) upgrade project, we have recently upgraded these PIDs at Grafton; Morningside and Mount Albert. Parnell, Newmarket and Kingsland Stations are due to be upgraded by November. Phase 2 of our programme will see upgrades at Middlemore; Papatoetoe; Puhinui; Sylvia Park and Manurewa. Linked with our introduction of the enrichment project, and automated announcements, these new double-sided PIDs will increase Customer awareness and safety at each Station. During CRL construction, we have to operate single line working, Customers will be warned of non-stopping services, the train service destination and also the service consist (3 car / 6 car), both audibly and visually.	Rail	Jun 19	On-going
36418	Beautification of the rail corridor	We are working with colleagues in Auckland Council to establish a new contract to manage Beautification of the rail corridor. AT has procured 3 contractors to clean the entire metro including rail bridges. No additional funding is available, however a funding request has been made to AC and this is progressing. We are not intending to respond to individual sites, as we are already aware of most areas. The approach we're taking is to tackle the larger areas and those that cause the most offence, as this provides greater value in our current phase and is better for managing the Safety risks when working in the rail corridor. This is a systemic issue across Auckland, and as such needs the continued support of Council and Local Boards for our Working Group.	Rail	On-going	On-going
36422	Level Crossing awareness	Auckland Transport will be working with TrackSafe to launch a Level Crossing awareness programme ahead of the new school term. Using footage from recent incidents, we will be targeting this at both schoolchildren and adults – to 'lead by example'.	Rail	Jun 19	On-going
36423	Electric Trains	The first of our new Electric Trains is due to arrive in New Zealand in September 2019, and introduced into service in December 2019. The introduction of the fourteen remaining units continues through until July 2020.	Rail	Dec 19	On-going
36424	Barcode Readers	The introduction of barcode readers at station gate lines will provide a number of significant benefits including faster boarding and disembarking at gated stations, reduces any opportunity for human error when checking paper tickets and will greatly improve the overall customer experience.	Rail	Dec 19	On-going

Strategy

Programme	Item	ID	Start	Finish	Status	Notes
36445	Supporting Growth: Transport Networks for Growth		Nov 15	Dec 22	Detailed Business Case/In Progress	The Supporting Growth Alliance continues to proceed through the Business Case and route protection process. We have completed the Indicative Business Case assessment and are now presenting the preferred networks to Local Boards and the Planning Committee as well as the AT and NZTA Boards. Depending on Board approvals we are anticipating the next stage of consultation to commence in May 2019 along with the Detailed Business Cases and route protection stages of the programme. There has been significant interest in the short list of options by stakeholders, the public and developers, with over 700 people attending public events and ongoing stakeholder and developer meetings. The Supporting Growth Alliance thanks the Local Boards for their support at the public consultation events, and their participation in workshops. The Alliance will continue working with our partners and Local Boards to confirm the preferred network from the 2016 Programme Business Case and further development of the corridor options through 2019.
36446	North Shore Rapid Transit Network Study		Oct 18	Jul 19	Business Case in Progress	Findings and proposed next stages were reported to the AT Board in December. AT are now working with the NZTA on a joint Business Case looking at strategic transport connections between the North Shore and the isthmus, the outputs of which will include likely next steps for the North Shore rapid transit network.

36447	Airport to Botany Rapid Transit	<p>Airport to Botany Rapid Transit was open to public consultation during November and December 2018. The Southwest Gateway (Airport to Botany Rapid Transit and 20 Connect) project teams attended nine community open days across south and east Auckland. Approximately 850 people were spoken with and around 500 written comments recorded. The open days were held in spaces located central to the communities in the programme area. The project team also attended a community event at the Tupu Youth Library in Otara to broaden engagement reach following feedback from the Otara-Papatoetoe Local Board. Engagement team included staff who spoke English, Tongan, Samoan, Maori, Chinese, Hindi and Urdu to ensure a variety of languages could be used to actively engage with the community. Some of the key themes captured in the engagement feedback were: safety, connectivity and integration of projects with other infrastructure (current and proposed future) in the southeast and southwest Auckland, and growth and development. Technical work is ongoing to confirm the preferred rapid transit route alignment. The project team will be updating the Local Boards in February.</p>	Detailed Business Case
36448	Short Term Airport Access	<p>Draft Concept designs for proposed Puhinui Road bus lanes and Mangere Walking & Cycling Projects commenced and completed in December 2018. Concept designs, development of cost estimates and draft Business Case to be completed first quarter of 2019.</p>	Detailed Business Case