Tira Kāwana / Governing Body

OPEN MINUTE ITEM ATTACHMENTS

<table>
<thead>
<tr>
<th>ITEM</th>
<th>TABLE OF CONTENTS</th>
<th>PAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>7.1</td>
<td>Local Board Input: Orakei Local Board - Pre-application documentation availability to Local Board members</td>
<td></td>
</tr>
<tr>
<td></td>
<td>A. 28 March 2019, Governing Body: Item 7.1 - Local Board Input: Ōrākei Local Board - Pre-application documentation availability to Local Board members</td>
<td>3</td>
</tr>
<tr>
<td>13</td>
<td>Auckland Council Group and Auckland Council quarterly performance reports to 31 December 2018</td>
<td></td>
</tr>
</tbody>
</table>
ORAKEI LOCAL BOARD SUBMISSION TO GOVERNING BODY – PRE APPLICATION DOCUMENTATION – 28 MARCH 2019

Thank you to the Governing Body for the opportunity to present our case for the consistent and transparent disclosure of key information held between Council planners and applicants.

1. The Auckland region and also notably the Orakei ward has been undergoing significant development and infrastructure changes. These changes impact our macroeconomic framework and suburban infrastructure and landscape.

2. From a governance and oversight perspective it is important that any elected representative (local board or Governing Body) can perform their duties and effectively and efficiently assessing all information on developments proposed by applicants.

3. This includes when entering the consent phase the Board is abreast of key information to support its view in a balanced and transparent manner.

4. The request for pre-application minutes and documentation is not extraordinary. The information may or may not be confidential – but if Council planners have had these preliminary discussions with the applicant then the local board should not be removed from access to minutes from this exchange.

5. The principal request for information originated in July 2018 – nearly 9 months ago. We have pivoted from one Council planning contact to the next to achieve an outcome.

6. This is not the first request for such information. Many rate payers, resident and business associations and other interested parties raise their awareness of developments and become more familiar with the Unitary plan and seek answers to impacts on their neighbourhoods even before formal applications are filed, and of course once they are filed. Many developers also hold pre-lodgment engagement meetings with some of these residents and groups.

7. As elected members we are the representatives of these stakeholders. Having access to pre-lodgment exchanges keeps us abreast of potential development and abreast of how Council may interpret the unitary plan.

8. We seek consistency and transparency with pre application documentation and conversations – if one AEE report is inclusive of this information – this should apply to all other AEE reports.

9. We thank the Acting Director of Regulatory Services for response to our formal request - received in January 2019.

10. The Director states: ...." Under the need to know principle elected members should have access to information held by Council where it is reasonably necessary to enable that member to properly perform their particular statutory duties.....".

11. The Director also confirms that pre-lodgment exchanges are not part of formal regulatory decision-making function for Council’s delegated planners under RMA process. Accordingly, it is inappropriate to have the situation that has developed whereby any elected representative – GB or local board - seeking information has their request managed by a delegated planning officer exercising a “need to know” principle. That is wrong.

12. The correct pathway is to enable internal access to that information and emphasise the elected representative’s duty of care and confidentiality and general code of conduct requirements regarding access to that pre-lodgment information.

13. Our statutory duties cover compliance and alignment to the obligations and parameters of the Unitary Plan.

14. It is noted in one paragraph of the Executive’s letter that an applicant may have an expectation that the information would not be made public. The Local Board members are not ‘the public’ – but are elected members of the Auckland Council.
ORAKEI LOCAL BOARD SUBMISSION TO GOVERNING BODY – PRE APPLICATION DOCUMENTATION – 28 MARCH 2019

15. This a formal request to you all directly as Mayor of Auckland and the Governing Body to exercise your authority and break down the barriers and ensure internal transparency – to action the local board request - namely:

- Elected reps (GB and Local Board) may, on request, have access to any pre-lodgment minutes of exchanges between any consent applicants and council planners – which includes where applicants have requested confidentiality

- Elected reps will receive any such pre lodgment information regardless of whether an applicant has sought confidentiality or not, on the basis they comply with elected rep codes of conduct including the duty to exercise judgment and not to disclose information considered sensitive or confidential

We thank you for your time and considered thought and pragmatism to our request this morning.
Quarter two Group performance
Referred from the Finance and Performance Committee
20 March 2019

Governing Body
28 March 2019

Group Summary
6 months into the 10 year plan

Solid capital progress
Capital investment of $832 million

$73m (10%) increase compared to the same period last year
$133m below budget with 86% delivered
**Group Summary**
6 months into the 10 year plan

**Prudent debt management**
- Net debt at $8.3 billion
  - on track to be under year-end budget of $9.0b
- Net debt to total asset at 16%
  - below year-end target of 18%
- Gross debt to adjusted revenue 237%
  - below year-end target of 254%
- Stable AA/Aa2 credit rating from S&P/Moody’s

**Group Summary**
6 months into the 10 year plan

**Strong operating performance**
$38 million favourable to budget

- Direct Revenue $17m favourable to budget
- Direct Expenditure $21m favourable to budget
Group Summary
6 months into the 10 year plan

Outlook
- Solid operational performance to continue

Risks
- Rising construction costs and capacity constraints

Group Summary
6 months into the 10 year plan

<table>
<thead>
<tr>
<th>Group</th>
<th>Entity FTEs</th>
<th>10 June 2018</th>
<th>30 June 2019</th>
<th>Variance</th>
<th>30 Dec 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Auckland Council</td>
<td>6,170</td>
<td>6,454</td>
<td>514</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ATEED</td>
<td>1,079</td>
<td>1,744</td>
<td>7</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Auckland Transport</td>
<td>1,676</td>
<td>1,653</td>
<td>0</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>Panuku</td>
<td>175</td>
<td>1,155</td>
<td>10</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PRFA</td>
<td>356</td>
<td>574</td>
<td>13</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Wateco</td>
<td>918</td>
<td>952</td>
<td>32</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PCMT</td>
<td>641</td>
<td>761</td>
<td>30</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Performance Measures
- 84 performance measures measured this period
- 71% met / 29% not met
- Key focus going forward will be Regulatory Services
Auckland Council
Performance Overview

Finance and Performance Committee
Quarter Two, FY2019

Kevin Ramsay, General Manager Corporate Finance and Property
David Gurney, Manager Corporate and Local Board Performance

Highlights

Digital & Transformational Initiatives resulted in three awards

Winner:
- Best Use Of Emerging Technology award (Robotic Process Automation)

Runner Up:
- Best Use of Emerging Technology (SafeSwim)
- Best Digital Transformation Programme (Smart Commission Operating System)

Significant progress to restore and maintain our natural forests

Completion of the first significant track upgrade to meet best practice haul dink management and forest health requirements within Western ranges Regional Park.
### Risks
- Drug use and antisocial behaviour within the city centre and across the region impacting on public safety.
- Challenges in recruitment and retaining staff in some delivery areas has impacted some service levels and statutory timetables.
- The LTP has the largest capital programme budget ($266) and challenges our ability to deliver.

### Mitigation
- Support received from Auckland City Mission to assist with outreach and support services.
- Along with the removal of shelters on public land.
- Increased focus on employee retention and engagement.
- Additional training and upskilling of staff in areas where there is a particular shortage of skills.
- Early engagement with suppliers.
- Improved relationship management with key stakeholders.

### Service performance - LTP performance measures
- 31 measures reported
- 20 reached target, 11 did not

- High level of satisfaction with our food and hygiene licensing service.
- Complaints satisfied with noise control services has exceeded target.
- Building and resource consents processing times and customer satisfaction behind target.
Net direct expenditure was $20m favourable against budget

Direct revenue

Favourable by $12m
- $5m mainly driven by Regulatory Services
  - Higher volume of resource consents of increasing complexity
  - 2,900 resource consent for the quarter
    (up from 1,400 for same quarter last year)

Direct expenditure

Favourable by $8m
- $11m due to staff vacancies across different departments
- Offset by $3m of other direct expenditure
  - Higher outsourced works in Regulatory Services to manage increased workload
  - Higher legal expenses from major projects such as AC36 and APTR

Capital spend of $236 million

$37m (19%) increase compared to the same period last year

Key contributor was from Community Facilities up $47m from $71m same period last year. Largely due to project-related works ($9mn) and land acquisition ($18mn)

On Track against budget

96% of half year budget delivered

Community facilities and Healthy Waters department are ahead by $19m (19%) and $13m (30%) respectively.

Key underspend across different areas such as AC36, DPO, Corporate Property, ICT, Procurement and Parks, Sports, and Recreation department.
Strategic Focus Areas

- Water Quality Programme – Detailed reporting was provided to the Environment and Community Committee
- Natural Environment Programme – Detailed reporting was provided to the Environment and Community Committee
- Regulatory – James Hassall, (Director Regulatory Services) to provide update
- Waste – Key programmes on track, including increased focus on illegal dumping
- Community Investment – Ian Maxwell (Director Community Services) and Rod Shanahan (GM Community Facilities), to provide update

Regulatory Services

James Hassall, Director Regulatory Services
### Inspect Project

1. Went live 18\textsuperscript{th} Feb
2. All 120 inspectors across the region now on one tool to carry out 160,000 inspections resulting in better consistency
3. Swimming pool team using it to inspect 16,000 pools per year reducing a lot of back end process
4. Increased customer service; Customers dashboard provides detailed inspection results instantly
5. SAP integrated inspection tool which allows for the collection of high quality inspection data. Provides code of practice guidance. Enables self-development and refreshes knowledge
6. Leverages technology that can be used across Council departments

### Didn’t skip a beat...

User confidence and increased speed using the tool saw the inspection number bounce back to pre-roll out levels by the 2\textsuperscript{nd} week.
Attachment B

Item 13

Checklist smarts

1. Information guidance from code of practice for every checklist item

2. Click on checklist line items to drill down for more detailed checklist (for trainees)

3. Add comments and photos. Edit and write on photos as required.

All stored instantly in SAP