

Annual Budget 2019/2020 consultation feedback report for Devonport-Takapuna Local Board

1. Purpose

This report summarises feedback relating to the Devonport-Takapuna Local Board received through the Annual Budget 2019/2020 consultation. This includes:

- Feedback on the Devonport-Takapuna Local Board priorities for 2019/2020
- Feedback on regional proposals in the Annual Budget 2019/2020 from people or organisations based in the Devonport-Takapuna local board area

The feedback received will inform the Devonport-Takapuna Local Board decisions on allocation of their local budgets in their local board agreement for 2019/2020. It will also inform the Devonport-Takapuna Local Board input and advocacy on regional budgets and proposals that will be agreed at their business meeting on 16 April 2019 and subsequently discussed with the Finance and Performance Committee on 8 May 2019.

2. Executive Summary

This report summarises consultation feedback on the Annual Budget 2019/2020 (including on local board priorities for 2019/2020).

The figures in this report are based on information received as at 29 March 2019. However, additional quality control processes may lead to slight variations by the time of the 16 April 2019 business meeting. These are not expected to be material.

Council received feedback in person at community engagement events, through written forms (including online and hard copy forms, emails and letters) and through social media.

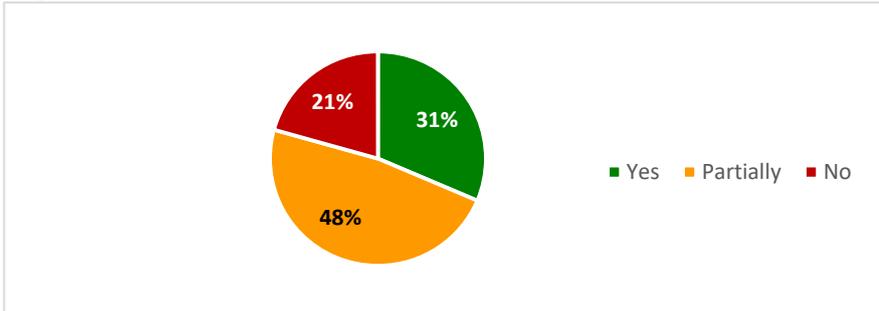
Feedback on Devonport-Takapuna Local Board priorities for 2019/2020

The local board consulted on the following priorities:

- deliver projects identified as priorities in the Devonport-Takapuna Local Board Plan 2017
- maintain and enhance of the natural environment
- support local businesses through the upgrade of Hurstmere Road
- work to ease congestion on Lake Road
- advocate to the governing body for improvement to the ferry services
- support retention of surplus assets where the local board identifies community need

121 submissions were received on Devonport-Takapuna local board priorities for 2019/2020, showing that the majority of people either partially support (48%) or support (31%) the local board's priorities.

Figure 1: Breakdown of local support for the Devonport-Takapuna Local Board Priorities.



Feedback on regional proposals in the Annual Budget 2019/2020 from the Devonport-Takapuna local board area

Out of the 2,953 submissions received on the regional proposals in the Annual Budget 2019/2020, 223 submissions were from people living or organisations in the Devonport-Takapuna local board area.

Figures 2 and 3 below provide an overview of the level of support within the Devonport-Takapuna Local Board area for the regional proposals within the Annual Budget 2019/2020

Figure 2: Local feedback on changes to rates and fees

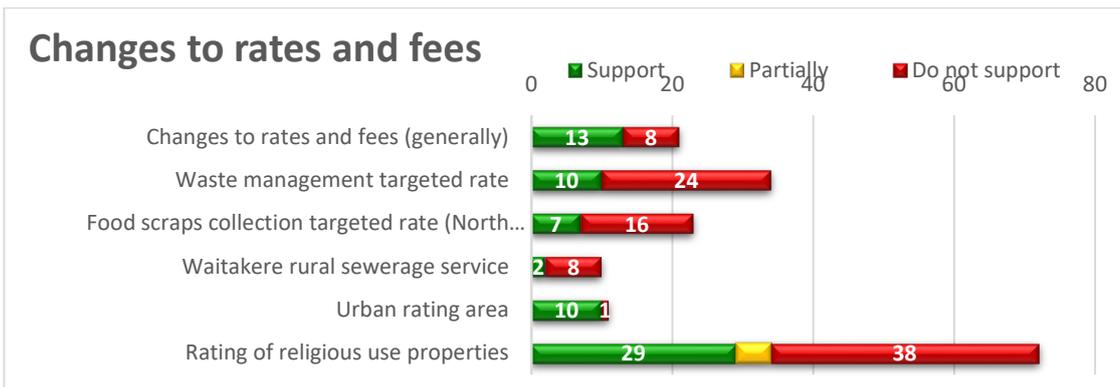
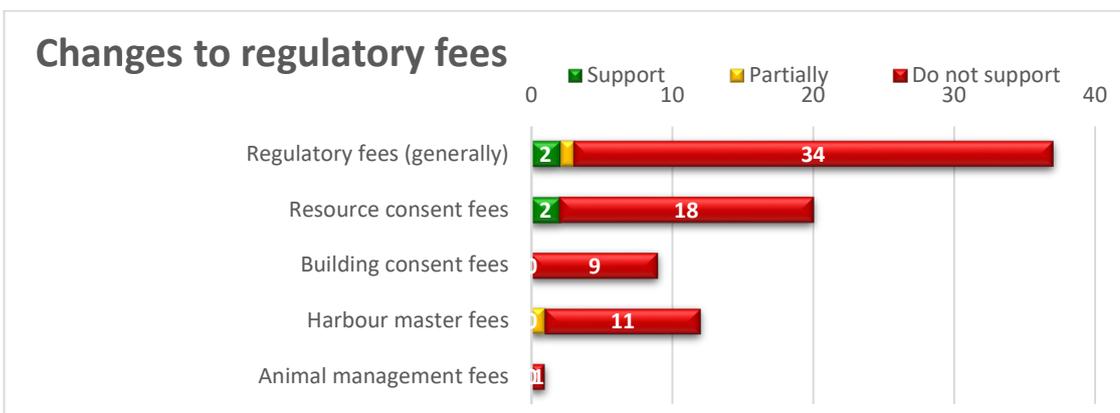


Figure 3: Local Feedback on changes to regulatory fees



Draft Tūpuna Maunga o Tamaki Makaurau Authority – Operational Plan 2019/2020

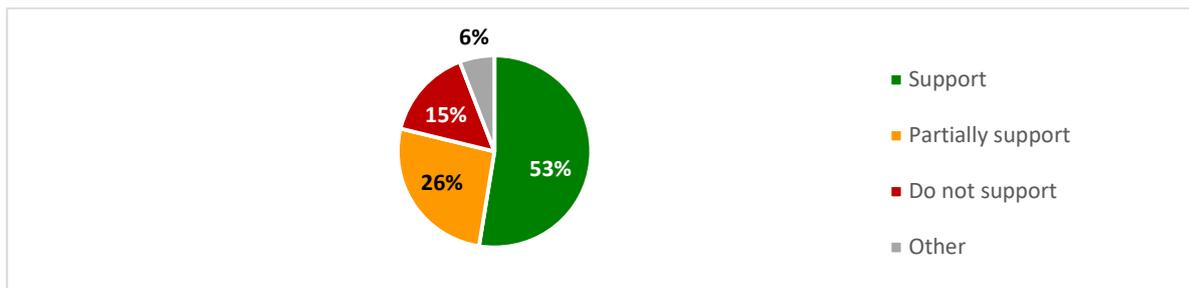
No submissions were received from people living or organisations in the Devonport-Takapuna Local Board on the Draft Tūpuna Maunga o Tamaki Makaurau Authority – Operational Plan 2019/2020.

Feedback on the proposed amendment to the 10-year Budget 2018-2028 regarding property transfers

Out of the 2,422 submissions received on the proposed amendment to the 10-year Budget 2018-2028 regarding property transfers, 137 submissions were from people living or organisations in the Devonport-Takapuna local board area.

In general, the proposal was supported with 53% of respondents supporting the proposal, and 36% in partial support. 15% of respondents did not support the proposal.

Figure 4: Breakdown of local responses to the proposed amendment to the 10-year Budget 2018-2028 regarding property transfers



3. Context

Auckland Council consulted on its Annual Budget 2019/2020 and a proposed Amendment to the 10-year Budget 2018-2028 regarding property transfers between 17 February and 17 March 2019.

The Annual Budget 2019/2020 must include a Local Board Agreement for the Devonport-Takapuna Local Board which sets out our priorities and how we're going to pay for them.

Auckland Council also consulted on the Our Water Future discussion document at the same time. The feedback received on this discussion document will be presented at a later date.

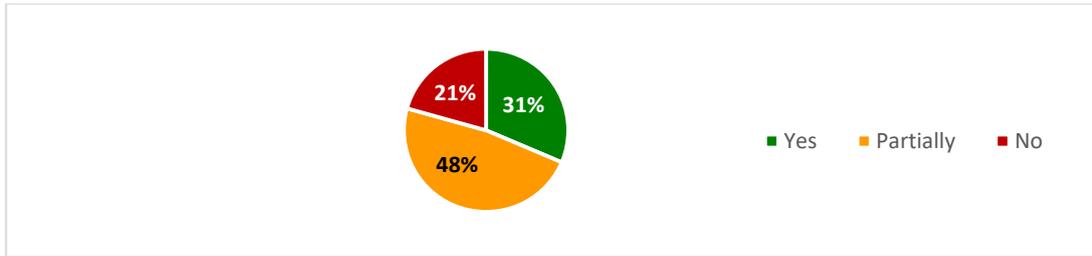
Types of feedback

Overall Auckland Council received feedback from 6,529 submitters in the consultation period. This feedback was received through:

- Written feedback – 5,249 hard copy and online forms, emails and letters
- In person – feedback was received through 14 have your say events and 51 community events which had 2,278 attendees.
- Social media – 25 comments were received through Facebook and Twitter.

4. Feedback received on Devonport-Takapuna Local Board priorities for 2019/2020

The Devonport-Takapuna Local Board consulted on the undernoted priorities. The number of feedback points received is shown in brackets with a comment indicating support shown for context.



Deliver projects identified in the Devonport-Takapuna Local Board Plan 2017 (6)

- *“On the whole, the Local Board generally seems to be making the 'right' decisions, and we do seem to have it quite nice in the area.”*

Protection and enhancement of the natural environment (10)

- *“I would be happy to have the rates/fees increased to ensure the water quality at Takapuna Beach is significantly improved.”*

Support local businesses through the upgrade of Hurstmere Road and provide input to the Unlock Takapuna Project (4)

- *“It's a very exciting time for the area with the Hurstmere Road streetscape upgrade and Unlock Takapuna projects — both brilliant initiatives. Any help the Local Board can give to these projects would be good in my book.”*

Work to ease congestion on Lake Road (11)

- *“In general, I think the focus is in the right areas. Very glad to see support for better walking and cycling facilities. Our communities have so much potential for better active transport, we just need to invest properly and get it right.”*

Advocate to the Governing Body for improvements to ferry services (2)

- *“Rebuild/upgrade ferry services for Bayswater need to be prioritized.”*

Support retention of surplus council assets where the local board identifies community need (1)

- *“..I especially approve of the point about trying to retain allegedly surplus assets for the benefit of the community.”*

Feedback received through written submissions

121 submissions were received on Devonport-Takapuna Local Board priorities for 2019/2020, showing that the majority of people either partially support (48%) or support (31%) the local board’s priorities.

Table 2: Local Board Priorities

Are we on the right track with our priorities?			
	Yes	38	31%
	Partially	58	48%
	No	25	21%

Feedback received on whether the local board is on the right track with its priorities

Yes (38 responses 31%)

- *Council has great plans for the community*
- *I think Takapuna has the potential to be the hotspot of the shore, similar to Mission Bay.*

- *Building up Takapuna with the unlock Takapuna plan is fantastic and welcome as things are a bit rundown right now. Don't listen to the people who never want to change anything, they are stuck in the past and just want to complain for the sake of it. We will be able to enjoy the benefits in the future with some changes now.*
- *They seem to identify the key areas of concern for residents*
- *Comprehensive summary with residents wishes incorporated*

No (25 responses 21%)

- *The board is too busy on preserving the area as it is making no effort to change and adapt to new conditions.*
- *The members are out of touch with the desires of young families in the area and focused only on the aims of the older generation*
- *Water quality is of higher importance and it is a disgrace that we have substandard water on the northern beaches. Priority should be water quality*
- *Much more could be done about sewage on the beaches. Easy first step is to give huge fines to people purposely putting storm water into sewers.*
- *You keep raising rates and your facilities have not improved*
- *Lake Rd needs to be sorted immediately.*

Partial (58 responses 48%)

- *Should be more focus on Lake Road. Needs to be stronger focus on congestion and transport easing especially improving the unreliable ferries*
- *More focus on increasing active and public transport options....to ease traffic congestion and decrease CO2 emissions*
- *Forget funding dog parks-get some parks for people and their kids to play safely without dogs.*
- *Adequate shade protection on playgrounds and bus stands*
- *Sort out more environmental initiatives*
- *Bayswater Ferry Terminal must include adequate parking for commuters working in the city.*
- *Area needs revitalizing, a lot of neglected basic services*
- *The local board always prioritises what was important for our communities now it is all about the greater Auckland. Our specific needs are not being met.*

Feedback on other local topics

Key themes across feedback points received in response to Devonport-Takapuna Local Board's 2019/2020 priorities are outlined in Table 1 below.

Table 1: Key local feedback in themes and number of related comments

Key Themes	No. related feedback points
Transport	27
Water	10
Rating and Funding	29
Regional Community services	3
Regional Services (other)	20
Revenue and Finance	7
Council Controlled Services	2
Regional Planning	6

Transport (27)

- Walking and cycling (7)
- Roding Inc. maintenance (12)
- Parking (2)

Water (10)

- Supply Including cost (3)
- *Stormwater (4)*
- Wastewater (3)

Rating and Funding (29)

- Expenditure /debt (8)
- Rating policy (10)
- Focus on services (5)
- Request for funding/subsidy (4)
- Other (2)

Regional Community Services (3)

- *Maintain library services*
- *Curb waste*
- *Noted reduction in standard of parks maintenance*

Regional Services – Other (20)

- *Council needs a better communications system*
- *More thought for disposal of lithium batteries, plastics and lightbulbs*
- *Staffing costs too high*
- *Too many different waste contractors*
- *Need more frequent recycle collections*
- *Should adopt ethical tendering and contracting procedures.*
- **Revenue and Finance (7)**
 - *Against increase in mooring fees*
 - *Religious organization should pay rates, fair if mean spirited*
 - *Religious use not adequate to justify rates waiver*
 - *Religious organisations should not pay rates, the Act is clear*
 - *Religious organisations provide community services, would need to pass on costs*
- **Council Controlled Services (2)**
 - *Eden Park is a not for profit providing a community service. Should be exempt from rates*
 - *Do not bail out Eden Park*
- **Regional Planning (6)**
 - *Zoning controls forcing people out, fear of what is to come*
 - *Require adequate funding for animal control*
 - *As Auckland grows infrastructure must keep up*
 - *Support role of City Mission and Council's contribution*

Requests for local funding

Requests for local funding include:

- Support for shade sails in parks and at bus stops
- Greater investment in footpaths, walkways, cycleways and public transport
- Investment in local community facilities

Information on submitters

The tables and graphs below indicate what demographic categories people identified with. This information only relates to those submitters who provided demographic information.

Table 3: Demographics (gender and age)

Demographics	Count	%
Gender	171	100%
Male	91	53%
Female	79	46%
Gender diverse	1	1%
Age	169	100%
14 years or younger	0	0%
15 - 24 years	2	1%
25 - 34 years	15	9%
35 - 44 years	19	11%
45 - 54 years	32	19%
55 - 64 years	39	23%
65 - 74 years	31	18%
75 years or older	31	18%

Figure 5: Local submission numbers by gender and age

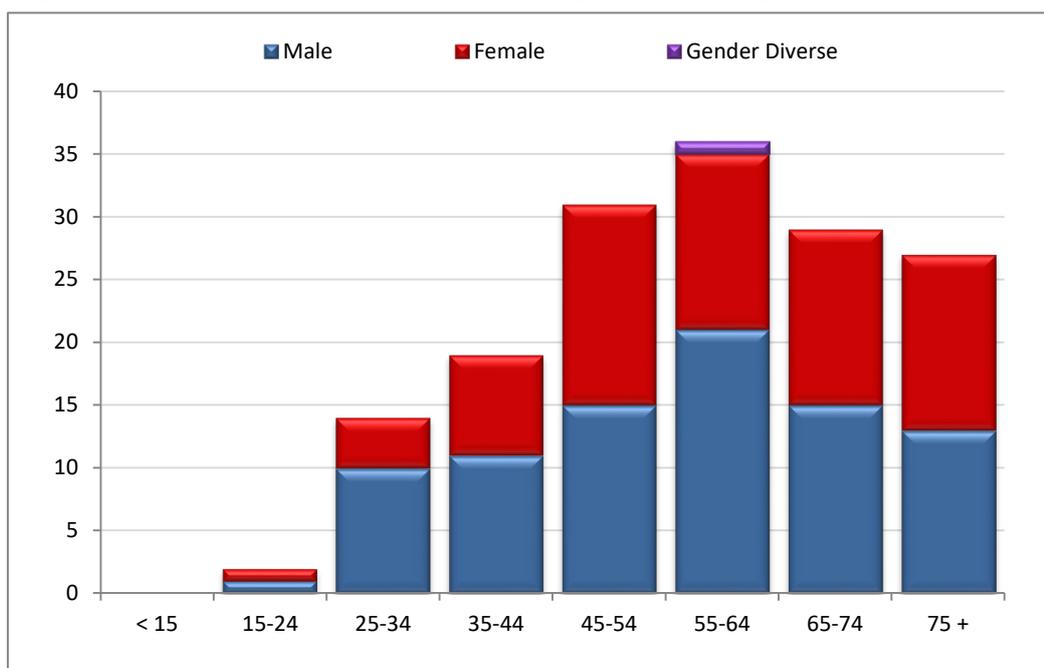
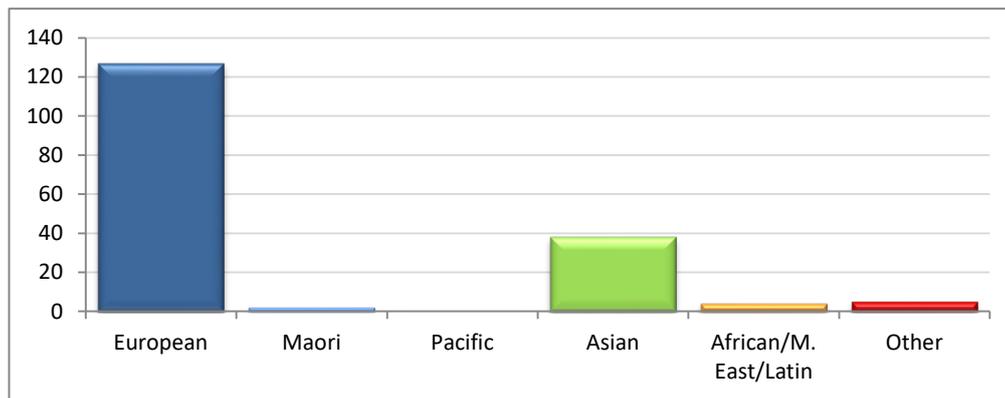


Table 4: Demographics (ethnicity)

Ethnicity	#	%
European	127	76%
Pakeha/NZ European	112	67%
Other European	15	9%
Maori	2	1%
Pacific	0	0%
Samoan	0	0%
Tongan	0	0%
Other Pacific	0	0%
Asian	38	23%
Chinese	25	15%
Indian	2	1%
Other Asian	11	7%
African/Middle Eastern/Latin	4	2%
Other	5	3%
Total people providing ethnicity	168	105%

Figure 6: Local submission by ethnicities



5. Overview of feedback received on the Annual Budget from Devonport-Takapuna Local Board area

The Annual Budget 2019/2020 sets out our priorities and how we're going to pay for them. The regional consultation on the proposed Annual Budget focused on changes to rates and fees:

- Changes to rates and fees
 - Annual waste management changes
 - Food scraps targeted rate
 - Waitākere rural sewerage targeted rate
 - Urban boundary rating
 - Religious properties rates
 - Regulatory fees

The submissions received from the Devonport-Takapuna Local Board area on these key issues is summarised below, along with an overview of any other areas of feedback on regional proposals with a local impact.

Changes to rates and fees

Aucklanders were asked about a proposed small number of rating and fee changes.

Question 1: We are proposing a small number of rating and fee changes for 2019/2020

These changes include:

- *a \$20.67 increase to the annual waste management charge to cover increased costs*
- *extending the food scraps targeted rate to 2000 properties in the North Shore former trial area to whom the service is available*
- *phasing out the Waitākere rural sewerage service and targeted rate over a two-year period (2019/2020-2020/2021)*
- *adjusting the urban rating boundary to apply urban rates to 400 properties in recently urbanised areas (that receive the same services as their adjacent urban neighbours)*
- *not charging rates on some parts of the land owned by religious organisations, and*
- *an increase to some regulatory fees (such as resource consent, building control and mooring fees) to cover increased costs.*

Please tell us what you think about some or all of these changes

The table below give an overview of the responses from the Devonport-Takapuna Local Board area.

Table 5: Changes to rates and fees

DEVONPORT-TAKAPUNA				
Changes to rates and fees	TOTAL	Support	Partially	Do not support
Waste management targeted rate	31	6	0	25
Food scraps collection targeted rate (North Shore trial area)	53	15	0	38
Waitakere rural sewerage service	2	1	0	1
Urban rating area	5	4	0	1
Rating of religious use properties	72	30	2	40
Regulatory fees (generally)	23	2	2	19
Resource consent fees	16	0	1	15
Building consent fees	6	0	0	6
Harbour master fees	14	2	3	9
Animal management fees	1	0	0	1

Changes to rates and fees

Waste management targeted rate changes:

- There were 31 local responses to the question of support for waste management targeted rate changes. Most local respondents do not support the changes (81 per cent). Regionally, 67 per cent of respondents do not support the changes.

Food scraps targeted rate changes:

- There were 53 local responses to the question of support for the targeted rate (North Shore trial area). Most respondents do not support the proposal (72 per cent). Regionally , 75 per cent of respondents do not support the proposed changes.

Waitakere rural sewerage targeted rate changes:

- There were 2 local responses to the question of support for the Waitakere rural sewerage charge. One respondent supported the change, one did not.

Urban boundary rating:

- There were 5 local responses to the question of support to the urban boundary rating changes. Most local respondents support the changes (80 per cent). Regionally, 79 per cent of respondents support the change.

Religious property rates:

- There were 72 local responses to the proposed changes to the religious properties rating changes. Most local respondents do not support the changes (55 per cent). Regionally 53 per cent of respondents so not support the changes.

Regulatory fees

There were 23 local responses to the question of support for regulatory fee increases. Overall , most residents do not support the changes (82 per cent). Regionally 83 per cent of respondents do not support the changes.

Feedback on the draft Tūpuna Maunga o Tamaki Makaurau Authority – Operational Plan 2019/2020

No feedback was received from the Devonport-Takapuna Local Board area on the draft Tūpuna Maunga o Tamaki Makaurau Authority – Operational Plan 2019/2020.

Feedback on other regional proposals with a local impact

Table 6: Requests for regional funding/support

Submitter	Request
Bayswater Community Committee	Bayswater Community Inc welcomes the opportunity to support the funding and development of a regional marina strategy for Auckland. We wish to be considered a stakeholder in the development of this strategy.
Grey Power North Shore Association	<p>1. The urgent completion of a city wide survey of the current state and needs of the city's senior organisations, and the development of specific support policies and funding action for the older community organisations and clubs to ensure that they continue into the future, and can adapt to the changing demographic and social changes of the next 10 years and help meet the social and community contact needs of the growing senior population.</p> <p>2. Establish as a core Council property and seniors welfare policy that all properties under existing Senior Citizens Association leases be ring-fenced and specifically retained for the ongoing provision of senior community facilities in the town or community centres they are situated in. This does not necessarily mean that the exact same sites need to be used, but that their existing community presence and value be recognised and retained in a new development if necessary.</p> <p>3. As a corollary to 2, all Panuku directed urban centre development must include provision for a seniors activity centre equivalent as part of core planning requirements.</p>
Grey Power Zone	The Council re-affirms its commitment to the Built Heritage Acquisition Fund, its core purpose, of

<p>2 - Auckland Region</p>	<p>preserving Auckland’s built heritage, and to an adequate financing flow as envisaged on its establishment in 2011</p> <p>The \$10 million capital base provided for the Fund, and subsequently removed, be repaid as part of the 2019/2020 Plan, and the current \$3.5 million provided for the years ending 2018 to 2025 be retained in the new 10 Year Budget. Any balance not spent in a current year be rolled over into the following year as was the situation when the Fund was established. Any further funding for the St. James Theatre be considered independently of the Fund. A Management Committee for the Fund consisting of the Chair of the Heritage Advisory Panel (an elected Member), the Council Heritage Manager, and one other member of the Heritage Advisory Panel be established to manage the Fund and make the key decision on the properties and projects to be supported. The Terms of reference be reviewed to ensure that they are “fit for purpose” in the current Auckland development environment, and the direction of the new Auckland Plan.</p> <p>Regional Heritage Grants: The current level of \$80,700 per annum is totally inadequate and Grey Power asks that the budget should allow for an increase to \$300,000 per annum commencing in 2019/20 and for the balance of the current 10 Year Budget period. Council is asked to recognise the extremely valuable role volunteer and community groups have in preserving and presenting Auckland’s heritage by approving this increase.</p> <p>Council designate the Symonds St Cemetery as a key major heritage project and provide appropriate funding to rapidly accelerate the restoration programme being undertaken by the Waitemata Local Board. It is anticipated that a joint venture approach with the Government would be the optimum solution.</p>
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Overview of feedback received on the proposed amendment to the 10-year Budget 2018-2028 regarding property transfers from Devonport-Takapuna Local Board area

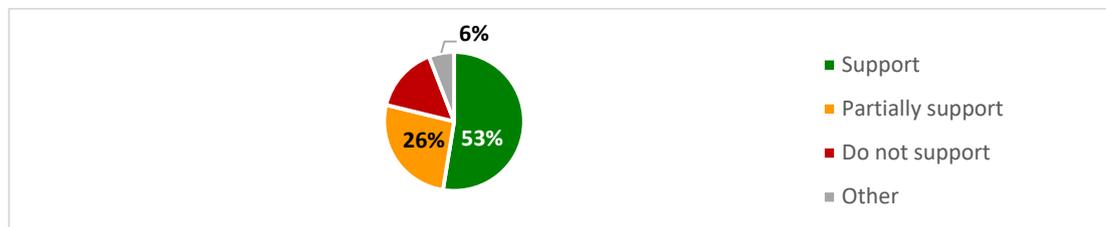
The question and text below is directly from the feedback form. The feedback from the Devonport-Takapuna Local Board area is set out under the question.

Question 1:

Panuku is Auckland Council’s urban development agency and currently owns and manages about \$790 million of city centre waterfront properties. We are proposing to transfer the legal ownership of those properties to Auckland Council. Panuku would continue to manage the properties. The resulting ownership structure would reduce governance duplication, increase consistency with other development areas and maximise future flexibility. The city centre waterfront properties are strategic assets so we want to know what you think of the proposal.

What is your opinion about this proposal?

The figure below gives an overview of the responses from the Devonport-Takapuna Local Board area.



10 Year Budget Amendment	Code	Count	%
What is your opinion about this proposal?			
	Support	72	53%
	Partially support	36	26%
	Do not support	21	15%
	Other	8	6%

