

Annual Budget 2019/2020 consultation feedback report for Maungakiekie-Tāmaki Local Board

1. Purpose

This report summarises feedback relating to the Maungakiekie-Tāmaki Local Board received through the Annual Budget 2019/2020 consultation. This includes:

- Feedback on the Maungakiekie-Tāmaki Local Board priorities for 2019/2020
- Feedback on regional proposals in the Annual Budget 2019/2020 from people or organisations based in the Maungakiekie-Tāmaki local board area
- Feedback on the proposed amendment to the 10-year Budget 2018-2028 regarding property transfers.

The feedback received will inform the Maungakiekie-Tāmaki Local Board decisions on allocation of their local budgets in their local board agreement and work programmes for 2019/2020. It will also inform the Maungakiekie-Tāmaki Local Board input and advocacy on regional budgets and proposals that will be agreed at their business meeting on 23 April and subsequently discussed with the Finance and Performance Committee on 8 May.

2. Executive Summary

This report summarises consultation feedback on the Annual Budget 2019/2020 (including on local board priorities for 2019/2020 and the proposed amendment to the 10-year Budget 2018-2028).

Council received **5,250 written submissions** (including online and hard copy forms, emails and letters), **1,246 feedback points** in person at **65 community engagement events**, and **25 comments** through social media.

There were 147 submissions received from people living in the Maungakiekie-Tāmaki Local Board area.

Feedback on Maungakiekie-Tāmaki Local Board priorities for 2019/2020

Out of 147 submissions from people living in the Maungakiekie-Tāmaki Local Board area, 94 responses were received on the Maungakiekie-Tāmaki Local Board priorities for 2019/2020, showing that majority of people either partially support (46%) or support (43%) the local board's priorities.

Feedback on regional proposals in the Annual Budget 2019/2020 from the Maungakiekie-Tāmaki local board area

Out of the **2,928 responses** received on the regional proposals in the Annual Budget 2019/2020, **121 responses** were from people living in the Maungakiekie-Tāmaki Local Board area.

Fifty-eight per cent of people in Maungakiekie-Tāmaki Local Board area generally support changes to rates and fees. However, only 10% of local people generally support changes to regulatory fees - 33% do not support and 56% partially support.

Changes to rates and fees

- **Annual waste management changes**

Feedback shows majority of local people do not support (61%) the proposal to increase the annual waste management charge by \$20.67 to cover the increased costs.

- **Food scraps targeted rate**

Feedback shows a balance of local people who do not support (59%) and who support or partially support (50%) the proposal to extend food scraps targeted rate to 2000 properties in the North Shore who currently benefit from this service.

- **Waitākere rural sewerage targeted rate**

Feedback shows local people support (100%) the proposal to phase out the Waitākere rural sewerage service and targeted rate over a two-year period (2019/2020-2020/2021).

- **Urban boundary rating**

Feedback shows local people support (100%) the proposal to adjust the urban rating boundary to apply urban rates to 400 properties in recently urbanised areas (that receive same services as their adjacent urban neighbours).

- **Religious properties rates**

Feedback shows majority of local people do not support (58%) the proposal to not charge rates on some parts of land owned by religious organisations.

- **Regulatory fees**

Feedback shows 92% do not support an increase in resource consent fees, 100% do not support an increase in building consent fees and 100% do not support an increase in harbour master fees.

Draft Tūpuna Maunga o Tamaki Makaurau Authority – Operational Plan 2019/2020

There was no feedback received from the Maungakiekie-Tāmaki Local Board area on the draft Tūpuna Maunga o Tamaki Makaurau Authority – Operational Plan 2019/2020.

Feedback on the proposed amendment to the 10-year Budget 2018-2028 regarding property transfers

Out of the **2,450 responses** received on the proposed amendment to the 10-year Budget 2018-2028 regarding property transfers, **116 responses** were from people living in the Maungakiekie-Tāmaki Local Board area.

Feedback shows majority of local people support (59%) the proposal to amend the 10-year Budget.

3. Context

Auckland Council consulted on its Annual Budget 2019/2020 and a proposed Amendment to the 10-year Budget 2018-2028 regarding property transfers between 17 February and 17 March 2019.

The Annual Budget 2019/2020 must include a Local Board Agreement for the Maungakiekie-Tāmaki Local Board which sets out our priorities and how we're going to pay for them.

Auckland Council also consulted on the Our Water Future discussion document at the same time. The feedback received on this discussion document will be presented at a later date.

Types of feedback

Overall Auckland Council received feedback through:

- Written feedback – **5,250** hard copy and online forms, emails and letters
 - Online – 2,446
 - Hard copy – 1,093
 - Non-form – 1,711 (1,461 WOW/Franklin pro formas)
- In person – feedback was received through **1,246 feedback points** at have your say events and community events.
- Social media – **25 comments** were received through Facebook and Twitter.

Have your say events

During the consultation period a total of **65 events** were held. 14 of these were Have Your Say events (Roundtable, Hearing Style, or Town Hall), the remaining 51 were Community events (including Drop-ins).

There was a total of **2,278 attendees** at these events.

4. Feedback received on Maungakiekie-Tāmaki Local Board priorities for 2019/2020

The Maungakiekie-Tāmaki Local Board consulted on the following priorities:

- continue to work with developers, Panuku, and Homes, Land, Communities (HLC), to make sure all development is well designed and maintains our sense of community
- develop a heritage inventory so that the character, history and culture of our area is reflected in future changes
- support innovation and local economic development by funding a pop-up business school
- fund and deliver upgrades to local parks and facilities in Tāmaki, Panmure and Onehunga as funding allows.

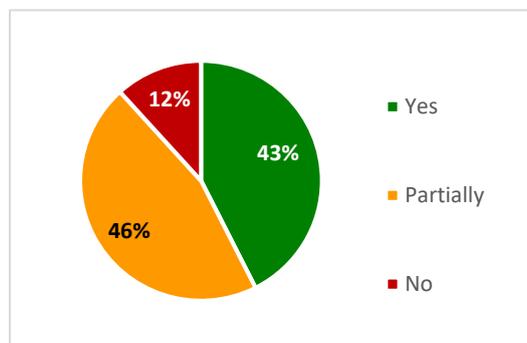
Key themes across all feedback received (through written, event and social media channels) were:

- support for improved environmental outcomes
- mixed support for a business pop-up school
- support for improving safety and access to alternative transport modes, such as public transport network, walking and cycle ways
- support for enforcement of parking infringements
- support for maintenance and renewal of community facilities, including playgrounds.

A summary of the feedback received through each channel is provided below.

Feedback received through written submissions

Out of 147 submissions from people living in the Maungakiekie-Tāmaki Local Board area, 94 responses were received on the Maungakiekie-Tāmaki Local Board priorities for 2019/2020, showing that majority of people either partially support (46%) or support (43%) the local board's priorities.



Some verbatim comments include:

“More investment needs to be made on safer streets. Bike lanes, speed reduction...Importantly we also need investment to provide safe routes for children on bikes.”

“Investment is needed in and around the Te Papapa train station to make it a safer and more appealing rail option for the community.”

“Better playgrounds and facilities for young people in Riverside, Oranga, Glen Innes and Panmure.”

“I like the focus on maintaining the community feel through good design. Also supporting waste minimisation initiatives is important, glad this is being included.”

“Want to see how the pop-up business school will work.”

*“1. Do not think pop-up business service is a good value for money. There is a lot of information/service/s from central government already available...
2. Do not think heritage inventory is a good use of funds...”*

“The new/updated playgrounds are a long-awaited and much-needed improvement and we are very grateful for the facilities available so close by. In the past we always thought of travelling elsewhere for good playgrounds and nice places to walk/exercise, now we are fortunate enough to have playgrounds and beautiful walking paths close by. We also definitely need to continue to support the youth in our area so that they can find gainful employment and studies.”

Feedback received through events

The Maungakiekie-Tāmaki Local Board held two have your say drop-in events at Onehunga Community Centre and Te Oro. Feedback was received from 9 people.

Feedback received through social media channels

There was no feedback received through social media on the Maungakiekie-Tāmaki local board priorities.

Information on submitters

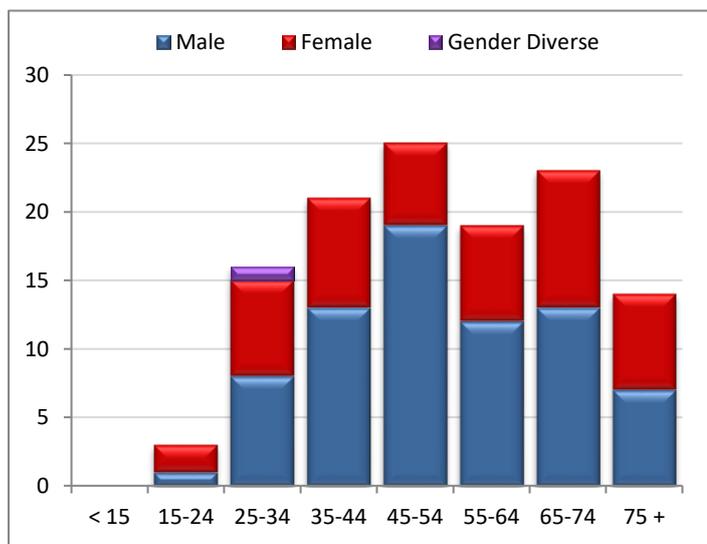
The tables and graphs below indicate what demographic categories people identified with. This information only relates to those submitters who provided demographic information.

Submission type	No.	%
Online	114	78%
Hard copy	43	22%
Non form	0	0%
Total	149	100%

Submitter group	No.	%
An individual	142	97%
Organisation	5	3%
Total	149	100%

The 5 organisation submissions were from:

Submission No.	Organisation
1487	The Labour Exchange Ltd
1778	Greenlane Presbyterian Church
2025	Onehunga Co-operating Parish
2149	Panmure Business Association
3041	Methodist Church of NZ Panmure Samoa Parish



125 people responded to the gender question, 130 responded with their age group and there were 121 responses to the ethnicity question. Of the 125, 60% were male, 39% female, and 1% gender diverse.

Most represented age groups were (in order):

- 65-74 years – 21%
- 45-54 years – 20%
- 35-44 years – 18%
- 55-64 years – 15%
- 25-34 years – 12%
- 75+ years – 12%
- 15-24 years – 2%

Majority of submitters identified as European (74%), 22% Asian, 6% Maori, 2% Pacific, 2%

Other and 1% Middle Eastern/Latin/African.

5. Overview of feedback received on the Annual Budget from Maungakiekie-Tāmaki Local Board area

The Annual Budget 2019/2020 sets out our priorities and how we're going to pay for them. The regional consultation on the proposed Annual Budget focused on changes to rates and fees:

- Changes to rates and fees
 - Annual waste management changes
 - Food scraps targeted rate
 - Waitākere rural sewerage targeted rate
 - Urban boundary rating
 - Religious properties rates
 - Regulatory fees

The submissions received from the Maungakiekie-Tāmaki Local Board area on these key issues is summarised below, along with an overview of any other areas of feedback on regional proposals with a local impact.

Changes to rates and fees

Aucklanders were asked about a proposed small number of rating and fee changes.

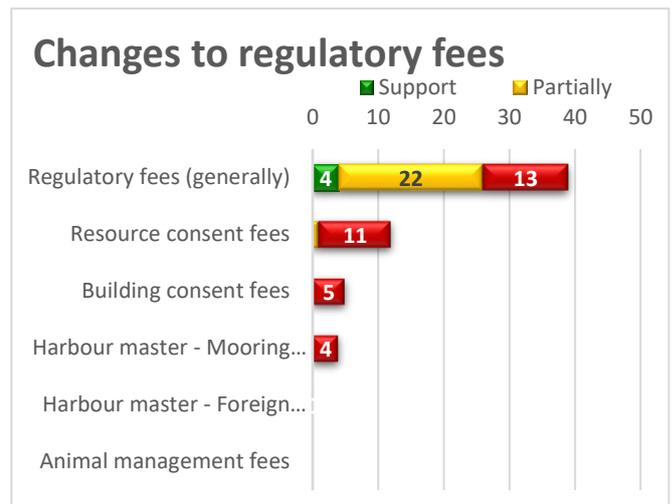
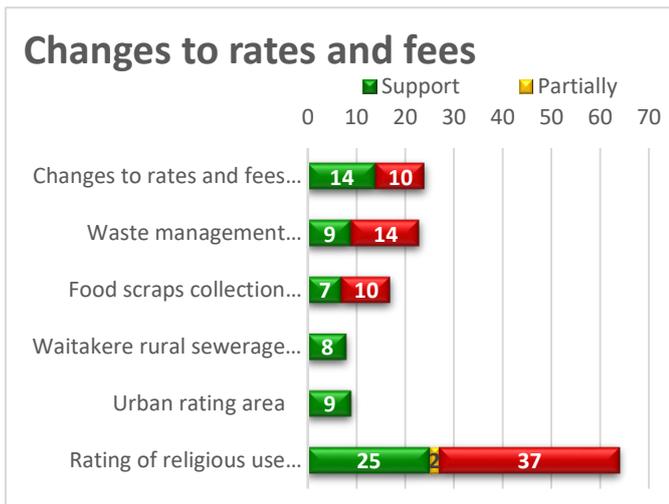
Question 1: We are proposing a small number of rating and fee changes for 2019/2020

These changes include:

- *a \$20.67 increase to the annual waste management charge to cover increased costs*
- *extending the food scraps targeted rate to 2000 properties in the North Shore former trial area to whom the service is available*
- *phasing out the Waitākere rural sewerage service and targeted rate over a two-year period (2019/2020-2020/2021)*
- *adjusting the urban rating boundary to apply urban rates to 400 properties in recently urbanised areas (that receive the same services as their adjacent urban neighbours)*
- *not charging rates on some parts of the land owned by religious organisations, and*
- *an increase to some regulatory fees (such as resource consent, building control and mooring fees) to cover increased costs.*

Please tell us what you think about some or all of these changes

The graphs below give an overview of the 121 responses from the Maungakiekie-Tāmaki Local Board area.



Feedback shows majority of people in Maungakiekie-Tāmaki Local Board area generally **support changes to rates and fees (58%)**. However, only 10% of local people generally support changes to regulatory fees - 56% partially support and 33% do not support.

Changes to rates and fees

General verbatim comments include:

- *“I am happy with the changes.”*
- *“I am happy for there to be a rate increase if it means a better service. These services make sense.”*
- *“All changes seem reasonable.”*

- **Annual waste management changes**

Feedback shows majority of local people do not support (66%) the proposal to increase the annual waste management charge by \$20.67 to cover the increased costs.

Verbatim comments include:

- *“The waste management system should have more classification e.g. glass, cardboard, metal to make us more sustainable. Increase of fees based on current service is not supported.”*
- *“Investing in waste and sewage is critical.”*
- *“I’m very much in favour of better environmental protection through improved waste management.”*
- *“If annual waste management charge is to be implemented, it can be charged based on the size of rubbish bin and the frequency of waste collection. This will encourage people to reduce the amount of waste they produce and use them for soil enrichment.”*

- **Food scraps targeted rate**

Feedback shows a balance of local people who do not support (50%) and who support or partially support (50%) the proposal to extend food scraps targeted rate to 2000 properties in the North Shore who currently benefit from this service.

Verbatim comments include:

- *“Food scrap collection is good. This should be rolled out everywhere.”*

- *“It would be great for the food scraps area to be extended, there are many people who would benefit from that service too.”*
- *“There should be an option to opt out and instead have a worm farm.”*
- *“This type of collection should be on a use by use basis.”*
- **Waitākere rural sewerage targeted rate**

Feedback shows local people support (100%) the proposal to phase out the Waitākere rural sewerage service and targeted rate over a two-year period (2019/2020-2020/2021).
- **Urban boundary rating**

Feedback shows local people support (100%) the proposal to adjust the urban rating boundary to apply urban rates to 400 properties in recently urbanised areas (that receive same services as their adjacent urban neighbours).
- **Religious properties rates**

Feedback shows majority of local people do not support (59%) the proposal to not charge rates on some parts of land owned by religious organisations.

Verbatim comments include:

- *“Even if you accept the provision or religious ‘services’ and facilities is a ‘public good’ this argument applies equally to a range of other services/facilities that operate both on a commercial and non-commercial basis. i.e. Citizen’s Advice, Budgeting Services, Family Services, medical practices, sports and recreational clubs and services. There is no basis for singling religious sites/facilities or services out.”*
- *“I disagree with religious sites being exempted from civic rates charges, and if they are to in effect be given money it should be in the form of grants for heritage building preservation paired with improved heritage scheduling (for historic church buildings) and/or community grants for community services operating from religious sites.”*
- *“Churches and grounds that house a vicarage, parish office and community hall and or preschool activities should not have to be burdened with paying rates. These organisations are struggling to exist as it is because of their outreach into the community that they have done for many years. They will not be able to remain financially viable if they had to pay rates.”*
- *“I fully support the decision by Council not to charge rates on land used for religious purposes. Most churches and sacred buildings exist as places of worship and services, and most contribute a great deal to the social cohesion of the communities in which they are placed.”*

Regulatory fees

Feedback shows 90% do not support an increase in resource consent fees, 100% do not support an increase in building consent fees and 75% do not support an increase in harbour master fees.

Verbatim comments include:

- *“Having been through the resource consent process I feel that unless the process is streamlined and made more efficient any further costs are unethical.”*
- *“The regulatory fees should be reduced to bring down the cost of compliance and hence reduce cost of construction in and around Auckland.”*

- *“If regulatory fees are increasing, I believe that services need to be reflective of that price increase, in terms of timeliness of the provided service.”*

Feedback on the draft Tūpuna Maunga o Tamaki Makaurau Authority – Operational Plan 2019/2020

There was no feedback received from the Maungakiekie-Tāmaki Local Board area on the draft Tūpuna Maunga o Tamaki Makaurau Authority – Operational Plan 2019/2020.

Feedback on other regional proposals with a local impact

There were 103 responses received from the Maungakiekie-Tāmaki Local Board area on other regional proposals.

Transport: 27 feedback points related to transport, the majority of which supported improvements to public transport, cycling and walking networks. Verbatim comments include:

- *“Get on with the East-West Link and train system to the Airport! It's overdue and it won't get cheaper.”*
- *“Strongly support investment in transport - particularly building new cycle infrastructure.”*
- *“Encouraging Aucklanders to get active e.g. through developing paths, are great things to have as priorities in my opinion.”*
- *“Realistically priced and reliable public transport, focus on safe cycling and walking routes.”*
- *“The upgrades to Auckland's public transport system over the last few years have been very good. The train station upgrades and the introduction of double decker buses have had a positive impact. More needs to be done to the transport system to help with congestion.”*

Water: 4 feedback points related to water, the majority of which supported improvements to the water supply, waste water and storm water.

Regional planning: 11 feedback points related to regional planning, the majority of which supported improvements to homelessness and housing. Verbatim comments include:

- *“I also fully support the decision to allocate \$5 million funding to the Auckland City Mission Home Ground building project. This is one of the most significant efforts to address homelessness in our city in years and it's good to see the Council getting behind it.”*
- *“As a city the situation of the homeless is terrible for everyone and any financial support - such as the proposed \$5 million for the homeless - is a very good step. I support any initiative of the city mission to empower the homeless and struggling people and would endorse any Council initiative towards this.”*

Regional community services: 5 feedback points related to regional community services, the majority of which supported improvements to regional and local services and amenities.

Other regional services: 23 feedback points related to other regional services, the majority of which supported improvements to environmental and waste initiatives. Verbatim comments include:

- *“More education is required for inorganic pickups. Too much illegal dumping.”*

- *“Sustainability initiatives like recycling are great things to have as priorities in my opinion.”*
- *“Action on climate change, supporting Aucklanders to have access to locally grown food, open spaces supporting biodiversity recreation and food production.”*

Rating and funding: 21 feedback points related to rating and funding.

Revenue and finance: 4 feedback points related to revenue and finance.

Council-controlled services: 2 feedback points related to Council-controlled services.

General matters: 6 feedback points related to general matters.

6. Overview of feedback received on the proposed amendment to the 10-year Budget 2018-2028 regarding property transfers from Maungakiekie-Tāmaki Local Board area

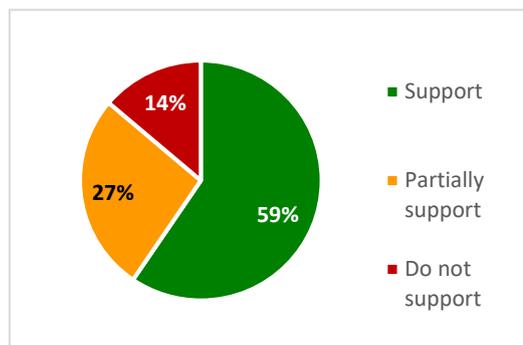
The question and text below is directly from the feedback form. The feedback from the Maungakiekie-Tāmaki Local Board area is set out under the question.

Question 1:

Panuku is Auckland Council’s urban development agency and currently owns and manages about \$790 million of city centre waterfront properties. We are proposing to transfer the legal ownership of those properties to Auckland Council. Panuku would continue to manage the properties. The resulting ownership structure would reduce governance duplication, increase consistency with other development areas and maximise future flexibility. The city centre waterfront properties are strategic assets so we want to know what you think of the proposal.

What is your opinion about this proposal?

The graph below gives an overview of the 116 responses from the Maungakiekie-Tāmaki Local Board area.



Out of 2,450 responses received on the proposed amendment to the 10-year Budget 2018-2028 regarding property transfers, 116 responses were from people living in the Maungakiekie-Tāmaki local board area. Feedback shows majority of local people **support (59%) and 27% partially support the proposal to amend the 10-year Budget.**

Verbatim comments include:

“If the proposed transfer of legal ownership of these waterfront properties goes ahead, I would want assurances that there would be no further cost to the ratepayer beyond the legal costs resulting from the transfer i.e. that there are no further salaried staff needing to be hired to manage the properties in some way...I would also want to be assured that the development of the waterfront continues as it is going...I would want to be assured that the development would not suddenly be pushed further in to the Waitemata”

“Anything that does away with governance duplication will save money.”

“Reducing duplication and improving consistency are positive.”

“The council should hold these properties with a long term view. Public control of key waterfront properties is vital to maintain access for future generations.”

“Makes logical sense.”

“I support the move if it decreases costs.”