

# Annual Budget 2019/2020 consultation feedback report for Ōtara-Papatoetoe Local Board

## 1. Purpose

This report summarises feedback relating to the Ōtara-Papatoetoe Local Board received through the Annual Budget 2019/2020 consultation. This includes:

- Feedback on the Ōtara-Papatoetoe Local Board priorities for 2019/2020
- Feedback on regional proposals in the Annual Budget 2019/2020 from people or organisations based in the Ōtara-Papatoetoe local board area

The feedback received will inform the Ōtara-Papatoetoe Local Board decisions on allocation of their local budgets in their local board agreement for 2019/2020. It will also inform the Ōtara-Papatoetoe Local Board input and advocacy on regional budgets and proposals that will be agreed at their business meeting on 16 April 2019 and subsequently discussed with the Finance and Performance Committee on 8 May 2019.

## 2. Executive Summary

This report summarises consultation feedback on the Annual Budget 2019/2020 (including on local board priorities for 2019/2020).

Council received 5,249 written submissions (including online and hard copy forms, emails and letters), 1,256 feedback points in person at 65 community engagement events, and 25 comments on social media (Facebook and Twitter).

There were 46 written submissions received from people living in the Ōtara-Papatoetoe Local Board area and 119 people attended 2 local events where verbal submissions were collected.

### Feedback on Ōtara-Papatoetoe Local Board priorities for 2019/2020

The local board consulted on a short proposal which summarised the key priorities 2019/2020. The proposal outlined that the local board's approach for 2019/2020 is to continue delivering projects and priorities identified in the local board with no major changes. These priorities include community development programmes (including community-led) that specifically target young people, older residents, diverse communities, town centres and natural environment. The local board also outlined that it proposes to continue to deliver free entry to swimming pools through the existing targeted rate and focus its advocacy efforts on securing resources for the redevelopment of Ōtara Town Centre as well as providing appropriate community facilities in high growth parts of our local board area.

Forty six (46) written submissions were received on Ōtara-Papatoetoe local board priorities for 2019/2020, showing that the majority of people support (64%) the local board's priorities. At the 2 local events that was attended by 119 people, there was a general sense of support from participants for the proposed priorities of the local board.

Because of the low amount of written submissions, there are only a handful of themes that can be gleaned from the limited numbers of issues raised in the feedback. The key themes in the written feedback are: concerns about maintenance and look and feel of local streets and town centres (8 feedback points), support for good quality local facilities – including concerns/complaints about poor quality of some existing facilities (6 feedback points) and support for prioritising some focus and investment in Ōtara (3 feedback points).

The discussions at the 2 local events were a lot more focused on the key priorities. The themes/topics for which there were more feedback points recorded in the record of discussions are: support for youth, support for seniors and support for a range of other community initiatives (eg food initiatives, community education, diverse events and enabling support through reductions in venue hire charges).

### Feedback on regional proposals in the Annual Budget 2019/2020 from the Ōtara-Papatoetoe local board area

Out of the 2,953 responses received on the regional proposals only 40 responses were from people living in the Ōtara-Papatoetoe local board area.

Responding to a general question regarding level of support for changes to rates and fees, there were 8 local people who indicated they supported these proposed changes and only 2 responses that do not support.

However when responding to individual rates and fees, there wasn't much support for:

- **Annual waste management changes**

Feedback shows majority of responses (8 out of 9 local people) do not support the proposal to increase the annual waste management charge by \$20.67.

- **Regulatory fees (proposal to increase a small list of regulatory fees).**

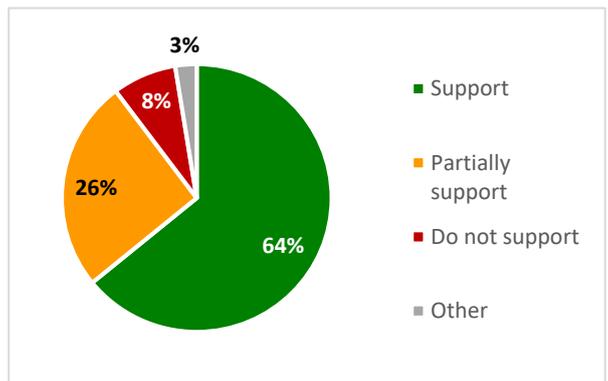
Feedback show that out of the 5 local people who responded to this question, 3 responses were not in support of this proposal.

### Draft Tūpuna Maunga o Tamaki Makaurau Authority – Operational Plan 2019/2020

Only one feedback point was received by the Tūpuna Maunga o Tāmaki Makaurau authority regarding the Draft Tūpuna Maunga o Tamaki Makaurau Authority – Operational Plan 2019/2020.

### Feedback on the proposed amendment to the 10-year Budget 2018-2028 regarding property transfers

Out of the 2,422 responses received on the proposed amendment to the 10-year Budget 2018-2028 regarding property transfers, 39 responses were from people living in the Ōtara-Papatoetoe local board area. Most of these responses (64%) are in support of this proposal.



## 3. Context

Auckland Council consulted on its Annual Budget 2019/2020 and a proposed Amendment to the 10-year Budget 2018-2028 regarding property transfers between 17 February and 17 March 2019.

The Annual Budget 2019/2020 must include a Local Board Agreement for the Ōtara-Papatoetoe Local Board which sets out our priorities and how we're going to pay for them.

Auckland Council also consulted on the Our Water Future discussion document at the same time. The feedback received on this discussion document will be presented at a later date.

### Types of feedback

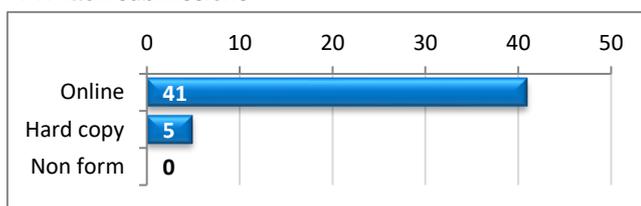
Overall Auckland Council received feedback through:

- Written feedback/submissions - 5,249 (hard copy - 1,113, online – 2,423, emails, letters, proforma – 1,713)
- In person – feedback was received at 65 events that were attended by 2,278 attendees. A total of 1,256 feedback points were noted at these events.
- Social media – 25 comments were received through Facebook and Twitter.

Feedback received from local people is through:

- 46 written feedback/submissions – 41 online and 5 hard copies
- In person – feedback was received at 2 events that were attended by 119 attendees.

1. Written submissions



## 4. Feedback received on Ōtara-Papatoetoe Local Board priorities for 2019/2020

The Ōtara-Papatoetoe Local Board consulted on a short proposal which summarised the key priorities 2019/2020. The proposal also outlined that the local board’s approach for 2019/202 is to continue delivering projects and priorities identified in the local board with no major changes. Key elements of the proposal are:

- continue our support for community-led initiatives through our discretionary grants programmes
- community development programmes that specifically target our young people, older residents, diverse communities, town centres and natural environment
- continue to support our local business associations to deliver initiatives in town centres
- continue to deliver free entry to swimming pools for children and adults through a targeted rate – this is intended to help secure important social and public health benefits to the community
- plan more upgrades to Hayman Park and start the construction of the Otara multisport facility at Ngāti Ōtara Park.
- Focus advocacy efforts on securing resources for the redevelopment of Ōtara Town Centre and providing appropriate community facilities in high growth parts of our local board area such as Manukau and Papatoetoe.

Key themes across all feedback received (through written, event and social media channels):

- **Programmes for youth and seniors**
  - There appears to be a great deal of support for programmes that support youth and seniors based on the many references to youth (13 feedback points) as well as seniors (6 feedback points)

- Issues raised include: more programmes at local facilities for youth, further discounts/enable seniors to use local facilities
- Support youth to access programmes such as MyRIVR
- **Good quality and accessibility facilities wanted**
  - Concerns raised in submissions about poor quality of some local parks especially when compared to local parks in other parts of the region
  - Support for key projects such as the Ngati Ōtara multisport facility
  - Request for off-leash dog areas (1 feedback point)
  - Accessibility - venue hire fees were noted as too high even after the discount for community groups (3 feedback points)
- **Concerns about poor maintenance and general cleanliness of the area – streets and town centres**
  - Particular issues of concern include illegal dumping (4 feedback points), plastic pollution (1 feedback point), cleanliness (3 feedback points)
  - Based on some of the responses, there is a desire to address this issue by strengthening Council's enforcement response (3 feedback points)
- **Support for community education and community-led initiatives**
  - Submitters requested more support for community education initiatives (including Enviroschools) on topics such pollution, conservation, bylaw education (8 feedback points)
  - Request more support for community food initiatives (3 feedback points), neighbourhood days (1 feedback point)
- **Ōtara needs an upgrade and/or new facilities**
  - Submitters noted that Ōtara needs an upgrade and some new facilities (3 feedback points)
- **Value for money events programme**
  - There is support for community events (3 feedback points), however there is also feedback suggesting there is too much of some types of events (eg Diwali) and as such some submitters think this warrants a reduction in support for events or diversification (2 feedback points)
- **Transportation issues**
  - Want improved transportation (4 feedback points), cycle parking facilities at town centres (1 feedback point), upgrade poor condition footpaths and crossings (1 feedback point)
- **Other issues**

Other issues that that are of concern or are a priority that's been mentioned in the feedback (mostly singular feedback points) include:

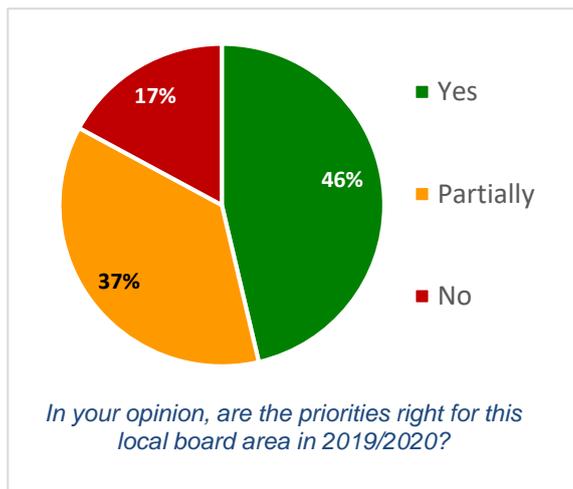
  - Crime prevention
  - Homelessness
  - Request for a museum in the local board area
  - Support for small businesses

A summary of the feedback received through each channel is provided below.

### Feedback received through written submissions

Forty six (46) written submissions were received on Ōtara-Papatoetoe local board priorities for 2019/2020, showing that the majority of people support (64%) the local board's priorities.

Because of the low amount of written submissions, there were only a handful of themes that can be gleaned from the limited numbers of issues raised in the feedback. The key themes in the written feedback are: concerns about maintenance and look and feel of local streets and town centres (8 feedback points), support for good quality local facilities – including concerns/complaints about poor quality of some existing facilities (6 feedback points) and support for prioritising some focus and investment in Ōtara (3 feedback points).



### Feedback received through events

The Ōtara-Papatoetoe Local Board held 2 have your say events in the form of Service Provider Hui and a Community Hui. Feedback was received from 119 people.

- Service Provider Hui, 5th March, was attended by 67 people, mainly service providers.
- Community Hui, 12th March, was attended by 52 people, mainly residents.

The issues and ideas discussed at these events have been clustered into these themes below:

- **Youth**
  - Need for more free programmes, competitions (eg swimming programmes), activities in local board public places e.g. Tupu Library
  - co-design local board youth programmes, involve schools – youth to help identify solutions. Council to work more closely with youth networks
  - digital platforms, promote MyRIVR app for wider youth use
  - Local employment for young people, partnerships with local providers and businesses
  - target funding towards young children, recognise large number of early childhood education in the local board area
- **Seniors**
  - Event for seniors where they can share their stories, a seniors day/s – organize/fund large celebrations on International day of older persons
  - Homeless – Seniors caring groups want to work with local board to help
  - Space for programmes for seniors should be free
  - Intergenerational activities, more recreational activities, safety
- **Community Empowerment**
  - Diversity policy/approach to events (eg Korean, Chinese, Punjabi, Tongan) – plan around demographics; reduce grant funding for events
  - Support kai initiatives eg regular soup kitchens, koha dinners
  - Support small businesses, capacity building, legal aid
  - Community projects need a long term funding approach to ensure impact
  - Council to help increase the profile of community groups eg promote groups at events so people can find out about what's on offer

- Support Otara and Papatoetoe markets
- Homelessness
- Community days and celebrations (themes)
- **Parks and facilities**
  - Venue hire and access to facilities should be made affordable, need further discounts for seniors, volunteer-run groups
  - Upgrade fields – East Tamaki, Papatoetoe, Ngati Otara
  - Various issues:
    - James Watson Park – group asked to pay for lighting
    - Burnside Park - seats and toilets
    - Ramsey Street and Kenderdine Road – needs attention
  - Programmes to enhance interaction with facilities, community gardens
  - More and better sports facilities, multiuse
  - Rebrand Papatoetoe Garden city
  - Want a museum
- **Environment**
  - Support for Enviroschools and sustainability initiatives – want to see more gardens in schools
  - Waste minimisation community education in different languages
  - Town centres needs proper recycle bins – these also help educate people about sorting
  - Illegal dumping – support enforcement action
- **Key theme 6: Community safety**
  - Neighbourhood watch is needed in Otara
- **Key theme 7: Transport**
  - Better accessibility for public transport (some sites mentioned eg Kolmar)
  - Bus service needed (some sites mentioned eg Kolmar Road)
  - Need cycle parking in local town areas – people want to cycle but no parking facility
  - Safety camera and lights required at Puhinui railway station

### Feedback received through social media channels

There was no feedback received through social media on Ōtara-Papatoetoe Local Board priorities.

### Information on submitters

The tables and graphs below indicate the demographic categories people identified with. This information relates to those local people who provided demographic information as part of their written feedback or at the 2 local events.

### Written feedback submissions

Three (3) out of the 46 written submissions were from church organisations and the rest were individuals.

The organisations are:

- Manukau Pacific Island Presbyterian Church Group
- St Paul’s Methodist Church Ōtara
- Wesley Methodist Church Papatoetoe

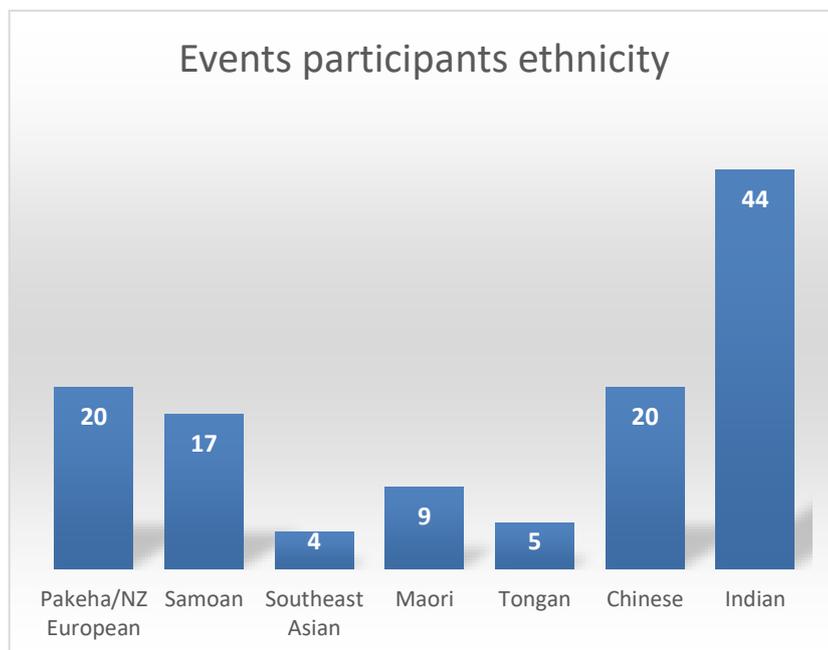
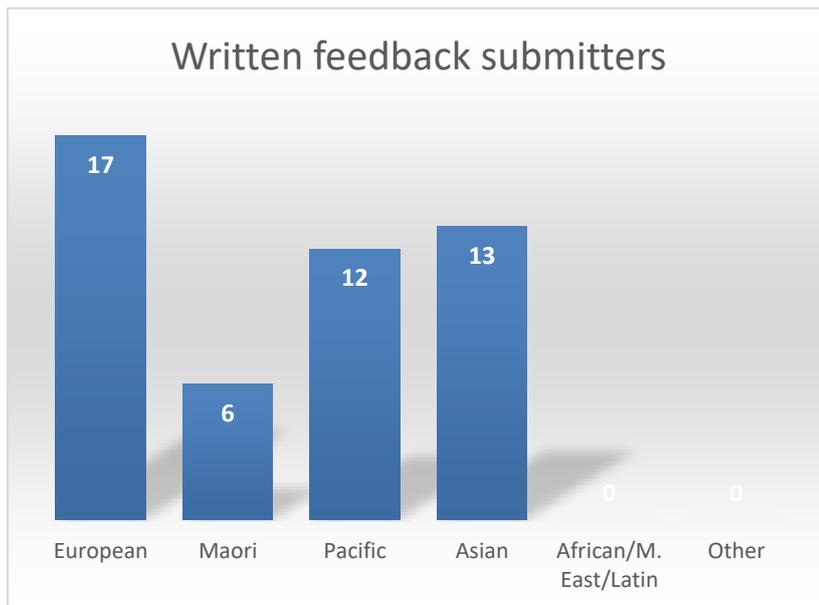
Fifty-six percent (51%) of written feedback submitters are male, 41% are female and 2% identify as gender diverse.

With regards to ethnicity, the largest submitter group is European (30%) with Pacific (15%) and Asian (15%) as the next largest groups.

### Events feedback – participant info

Participants information were collected at the 2 event. The diagram on the right summarises ethnicity information.

Fifty-seven percent (57%) of event participants were male and 43% were female.



## 5. Overview of feedback received on the Annual Budget from Ōtara-Papatoetoe Local Board area

The Annual Budget 2019/2020 sets out our priorities and how we're going to pay for them. The regional consultation on the proposed Annual Budget focused on changes to rates and fees:

- Changes to rates and fees
  - Annual waste management changes
  - Food scraps targeted rate
  - Waitākere rural sewerage targeted rate
  - Urban boundary rating
  - Religious properties rates
  - Regulatory fees

The submissions received from the Ōtara-Papatoetoe Local Board area on these key issues is summarised below, along with an overview of any other areas of feedback on regional proposals with a local impact.

### Changes to rates and fees

Aucklanders were asked about a proposed small number of rating and fee changes.

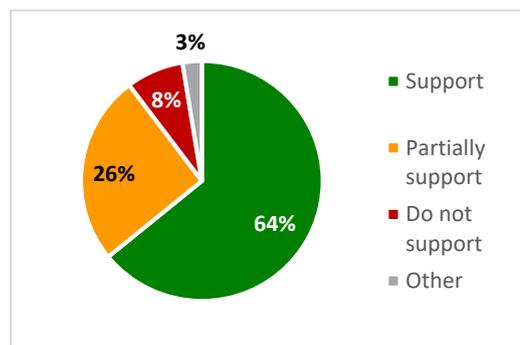
*Question 1: We are proposing a small number of rating and fee changes for 2019/2020*

*These changes include:*

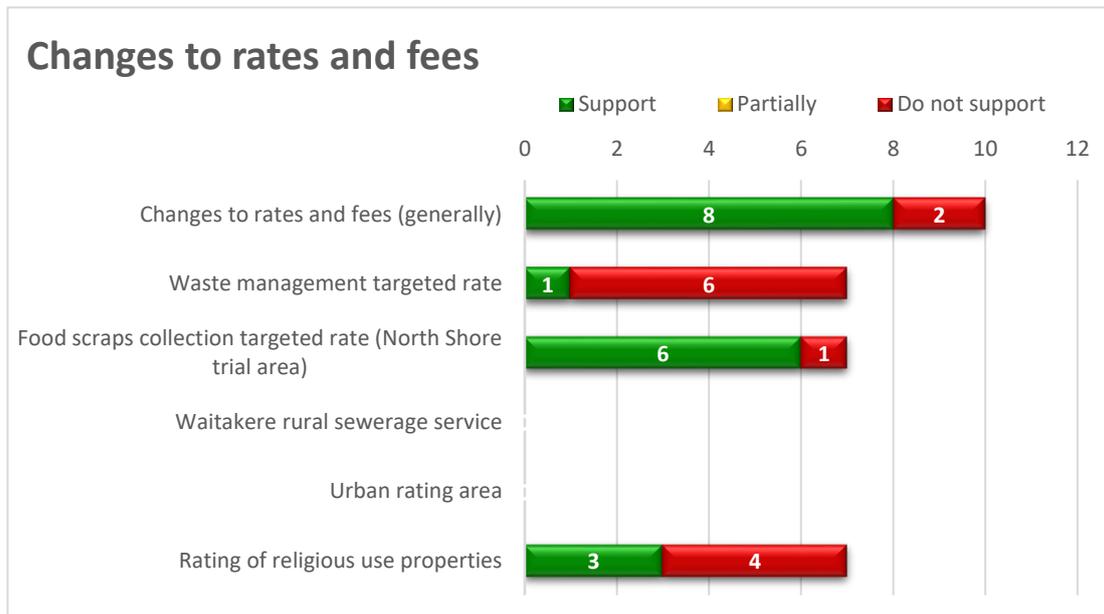
- *a \$20.67 increase to the annual waste management charge to cover increased costs*
- *extending the food scraps targeted rate to 2000 properties in the North Shore former trial area to whom the service is available*
- *phasing out the Waitākere rural sewerage service and targeted rate over a two-year period (2019/2020-2020/2021)*
- *adjusting the urban rating boundary to apply urban rates to 400 properties in recently urbanised areas (that receive the same services as their adjacent urban neighbours)*
- *not charging rates on some parts of the land owned by religious organisations, and*
- *an increase to some regulatory fees (such as resource consent, building control and mooring fees) to cover increased costs.*

*Please tell us what you think about some or all of these changes*

The graph below gives an overview of the responses from the Ōtara-Papatoetoe Local Board area (written feedback submissions only).



Responding to a general question regarding level of support for changes to rates and fees, there were 8 local people who indicated they supported these proposed changes and only 2 responses that do not support. Responses to specific rates and fees are as follows:



- **Annual waste management changes**

Feedback shows majority of responses (8 out of 9 local people) do not support the proposal to increase the annual waste management charge by \$20.67.

- **Food scraps targeted rate**

Feedback shows majority of responses (6 out of 7 local people) are in support of this proposal. A few submitters noted that they support/would like this service to be extended to South Auckland (5 feedback points). There was 1 response opposing this proposal.

- **Waitākere rural sewerage targeted rate**

There were no responses from local people on this issue which does not apply to Ōtara-Papatoetoe local board area.

- **Urban boundary rating**

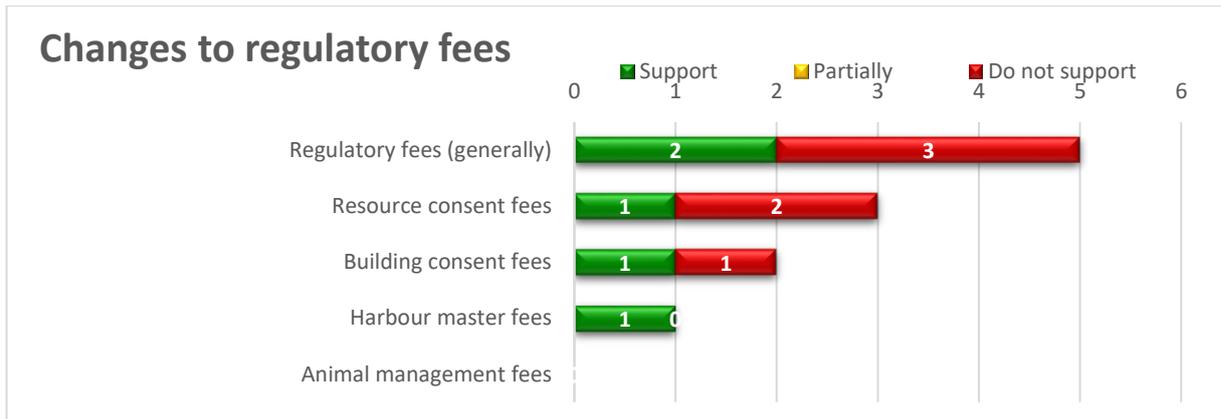
There were no responses from local people on this issue which does not affect to Ōtara-Papatoetoe local board area.

- **Religious properties rates**

Feedback shows 4 local people do support the proposal to not charge rates on some parts of land owned by religious organisations. There were 3 responses in support of this proposal.

- **Regulatory fees**

Feedback show that only 5 local people responded to this question (proposal to increase a small list of regulatory fees). There were 3 responses that were not in support of this proposal and only 2 in support.



### Feedback on the draft Tūpuna Maunga o Tamaki Makaurau Authority – Operational Plan 2019/2020

Only one feedback point was received by the Tūpuna Maunga o Tāmaki Makaurau authority regarding the Draft Tūpuna Maunga o Tamaki Makaurau Authority – Operational Plan 2019/2020.

## 6. Overview of feedback received on the proposed amendment to the 10-year Budget 2018-2028 regarding property transfers from Ōtara-Papatoetoe Local Board area

The question and text below is directly from the feedback form. The feedback from the Ōtara-Papatoetoe Local Board area is set out under the question.

*Question 1:*

*Panuku is Auckland Council’s urban development agency and currently owns and manages about \$790 million of city centre waterfront properties. We are proposing to transfer the legal ownership of those properties to Auckland Council. Panuku would continue to manage the properties. The resulting ownership structure would reduce governance duplication, increase consistency with other development areas and maximise future flexibility. The city centre waterfront properties are strategic assets so we want to know what you think of the proposal.*

*What is your opinion about this proposal?*

Out of the 2,422 responses received on the proposed amendment to the 10-year Budget 2018-2028 regarding property transfers, 39 responses were from people living in the Ōtara-Papatoetoe local board area. Most of these responses (64%) are in support of this proposal.

