

Annual Budget 2019/2020 consultation feedback report for Upper Harbour Local Board

1. Purpose

This report summarises feedback relating to the Upper Harbour Local Board received through the Annual Budget 2019/2020 consultation. This includes:

- feedback on the Upper Harbour Local Board priorities for 2019/2020
- feedback on regional proposals in the Annual Budget 2019/2020 from people or organisations based in the Upper Harbour Local Board area.

The feedback received will inform the Upper Harbour Local Board decisions on allocation of their local budgets in their local board agreement for 2019/2020. It will also inform the Upper Harbour Local Board input and advocacy on regional budgets and proposals that will be agreed at their business meeting on 18 April 2019, and subsequently discussed with the Finance and Performance Committee on 8 May 2019.

2. Executive Summary

This report summarises consultation feedback on the Annual Budget 2019/2020 (including on local board priorities for 2019/2020).

Auckland Council received feedback in person at community engagement events, through written forms (including online and hard copy forms, emails and letters) and through social media.

Feedback on Upper Harbour Local Board priorities for 2019/2020

The local board consulted on the following issues:

- a high-level view of the proposed budget and work programme
- signalled that it was refreshing its Greenways Plan and parks classifications and sought initial comments from the public, prior to further consultation through both processes.

Seventy-nine submissions were received on Upper Harbour Local Board priorities for 2019/2020, showing that the majority of people either partially support (38), or support (20) the local board's priorities.

With the low number of submission points, few topics received more than one comment. Those that did included:

- transport – congestion and growth
- parks – maintenance and facilities provided
- council facilities and service provision - in areas facing growth.

The low numbers of submissions relative to the Upper Harbour population mean that it is statistically unsound to assume that the comments made are reflective of widely held community views.

Feedback on regional proposals in the Annual Budget 2019/2020 from the Upper Harbour Local Board area

Out of the 6529 submissions received on the regional proposals in the Annual Budget 2019/2020, 142 submissions were from people living in the Upper Harbour Local Board area.

Changes to rates and fees

- **Annual waste management changes**

Four submission points were received either supporting or generally supporting the proposed change. Twenty submission points were received opposing or generally opposing the proposed change. A variety of reasons were advanced for opposing the increase of \$20.67, including:

- it was too high already
- North Shore residents paid for rubbish on a user pays basis.

- **Food scraps targeted rate**

Eight submission points were in support of this proposal. Eleven submitters did not support the proposal. This opposition was grounded in either the belief that the service was unnecessary or the view that as many people already composted food waste, they should not be forced to pay rates for something they did not need.

- **Waitākere rural sewerage targeted rate**

Three submission points supported the proposal and 10 submission points did not support the proposal. Reasons for opposing the removal of the scheme included a belief that it was important to protect public health. Some residents also commented that they could not understand the letter sent to them.

- **Urban boundary rating**

Eighteen submission points were received on the adjustment to the urban rating boundary. All submissions were supportive of the proposal. Most submitters provided no reason for their support of the proposal, but a small number commented that it seemed fair to move from rural rates to urban rates as an area urbanised.

- **Religious properties rates**

Thirty-one submission points were made in support of the proposal. Twenty-one submission points were made in opposition to the proposal. The feedback fell into two main camps:

- those believing that religious properties should pay rates like other land owners
- those who believed that the 'good works' being carried out by religious organisations should exempt them from rates.

- **Regulatory fees**

Two submission points were received in support of the proposal. Twenty-five submission points were received in opposition to the proposal. Reasons given for opposing the increase were that charges were too high already for the quality of the service provided. A small number of comments were made from boat owners objecting to the increase in mooring fees and the fact that all boat owners were paying to dispose of abandoned boats.

Draft Tūpuna Maunga o Tamaki Makaurau Authority – Operational Plan 2019/2020

No submission points were received on this topic from submitters identifying themselves as Upper Harbour residents.

Feedback on the proposed amendment to the 10-year Budget 2018-2028 regarding property transfers

Out of the 6529 submissions received on the proposed amendment to the 10-year Budget 2018-2028 regarding property transfers, 94 submissions were from people living in the Upper Harbour Local Board area.

Eighty-four submission points support or partially support the proposal, whilst 14 opposed or partially opposed the proposal. Relatively few actual comments were made in submissions. They covered a range of issues including a belief that it was a logical approach and should streamline things and a number of comments about Panuku performance.

3. Context

Auckland Council consulted on its Annual Budget 2019/2020 and a proposed amendment to the 10-year Budget 2018-2028 regarding property transfers between 17 February and 17 March 2019.

The Annual Budget 2019/2020 must include a Local Board Agreement for the Upper Harbour Local Board which sets out its priorities and how the board is going to pay for them.

Auckland Council also consulted on the Our Water Future discussion document at the same time. The feedback received on this discussion document will be presented at a later date.

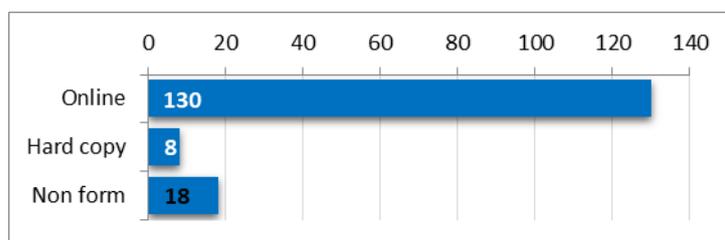
Types of feedback

Overall, Auckland Council received feedback from 6529 people in the consultation period. This feedback was received through:

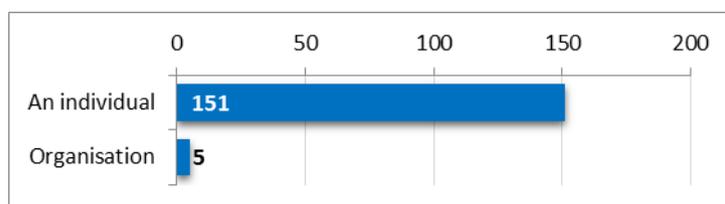
- written feedback – 5254 hard copy and online forms, emails and letters
- in person – feedback was received through 14 have-your-say events and 51 community events that attracted 2278 attendees
- social media – 19 comments were received through Facebook and Twitter.

4. Feedback received on Upper Harbour Local Board priorities for 2019/2020

One hundred and fifty-six pieces of written feedback was received from residents or organisations from Upper Harbour. Of this feedback, 130 pieces were online, eight in hard copy form and 18 non-form pieces of feedback.



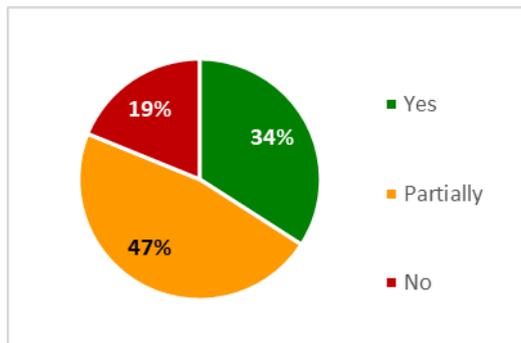
The majority of feedback came from individuals, but there were five pieces of feedback from organisations.



The local board consulted on the following issues:

- a high-level view of the proposed budget and work programme
- signalled that it was refreshing its Greenways Plan and parks classifications and sought initial comments from the public, prior to further consultation through both processes.

Seventy-nine submissions were received on Upper Harbour Local Board priorities for 2019/2020, showing that the majority of people either partially support (38), or support (20) the local board's priorities.



Comments made covered a wide range of issues, but due to the low number of comments it would be unwise to rely on them as indicative of wider community views. Comments covered topics such as:

- a request for more shade in parks, shade sails and water play options
- moving Hobsonville to the Henderson-Massey local board area
- a perceived lack of accountability from council-controlled organisations and a desire to see local boards have more power
- better maintenance standards for parks
- support for green pathways
- traffic congestion
- aspects of the New Zealand Transport Agency northern corridor improvements project
- more planning for Whenuapai
- the need to continue to invest in facilities for the growing population.

The most common reasons given in opposition to the board's priorities were the lack of detail provided.

Feedback received through events

The Upper Harbour Local Board did not hold any have-your-say events.

Feedback received through social media channels

No feedback, identified from Upper Harbour residents was received from social media channels.

Feedback on other local topics

Seventy-nine submission points were received on local topics. Of these submission points, 25 supported the board's priorities, 42 partially supported and 14 opposed the board's priorities.

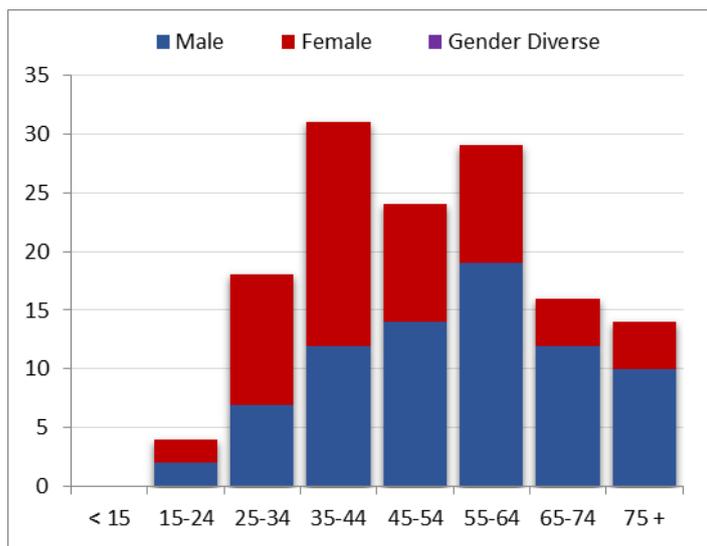
Requests for local funding

There were no direct requests for increased funding for particular projects.

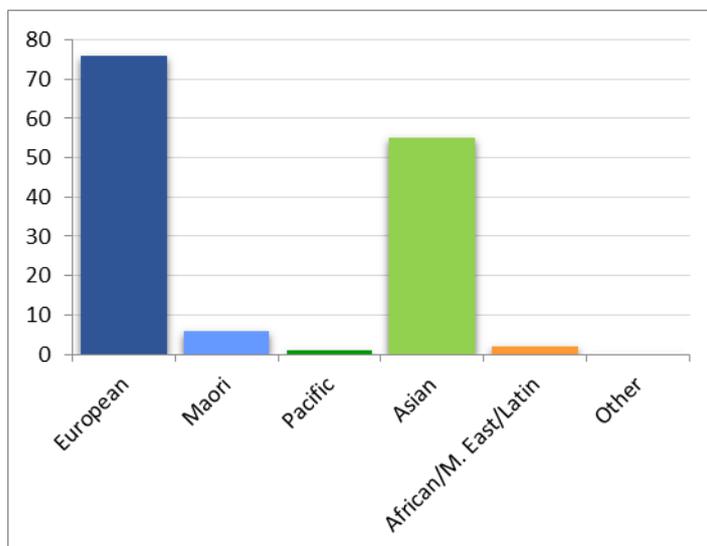
Information on submitters

The tables and graphs below indicate what demographic categories people identified with. This information only relates to those submitters who provided demographic information.

A small majority of the individuals responding were male and the age group of those responding ranged from 15-24 through to 75+, with the majority of respondents in the 35-64 age bracket.



European and Asian submitters made up the bulk of those responding.



5. Overview of feedback received on the Annual Budget from Upper Harbour Local Board area

The Annual Budget 2019/2020 sets out our priorities and how we're going to pay for them. The regional consultation on the proposed Annual Budget focused on changes to rates and fees:

- Changes to rates and fees:
 - annual waste management changes
 - food scraps targeted rate
 - Waitākere rural sewerage targeted rate
 - urban boundary rating
 - religious properties rates
 - regulatory fees.

The submissions received from the Upper Harbour Local Board area on these key issues are summarised below, along with an overview of any other areas of feedback on regional proposals with a local impact.

Changes to rates and fees

Aucklanders were asked about a proposed small number of rating and fee changes:

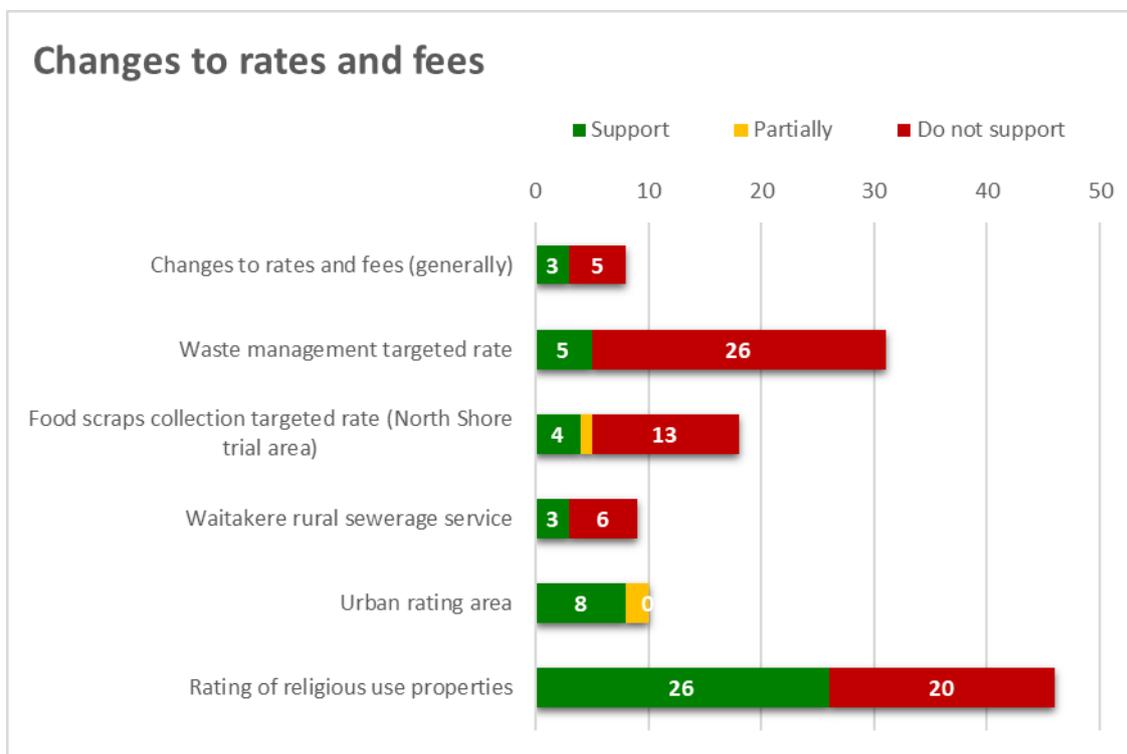
Question 1: We are proposing a small number of rating and fee changes for 2019/2020

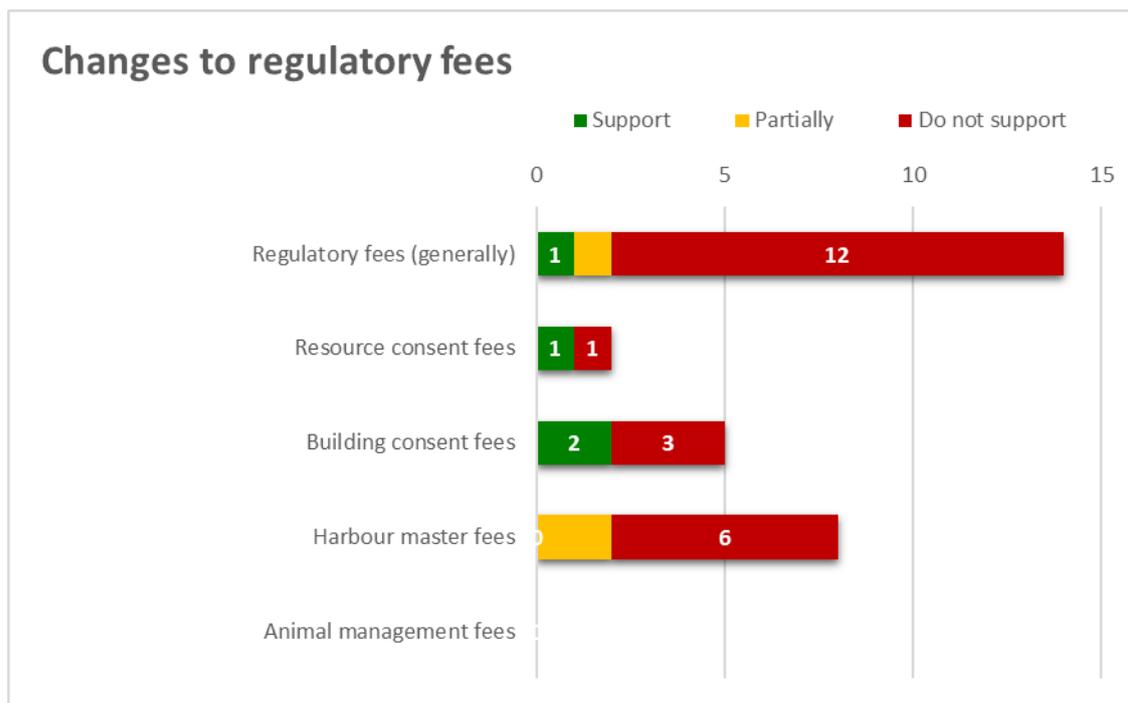
These changes include:

- a \$20.67 increase to the annual waste management charge to cover increased costs
- extending the food scraps targeted rate to 2000 properties in the North Shore former trial area to whom the service is available
- phasing out the Waitākere rural sewerage service and targeted rate over a two-year period (2019/2020-2020/2021)
- adjusting the urban rating boundary to apply urban rates to 400 properties in recently urbanised areas (that receive the same services as their adjacent urban neighbours)
- not charging rates on some parts of the land owned by religious organisations, and
- an increase to some regulatory fees (such as resource consent, building control and mooring fees) to cover increased costs.

Please tell us what you think about some or all of these changes.

The following graphs give an overview of the responses from the Upper Harbour Local Board area:





Feedback on the draft Tūpuna Maunga o Tamaki Makaurau Authority – Operational Plan 2019/2020

No feedback was received from the Upper Harbour Local Board area on the draft Tūpuna Maunga o Tāmaki Makaurau Authority – Operational Plan 2019/2020.

Feedback on other regional proposals with a local impact

Feedback was received from the Upper Harbour Local Board area on other regional proposals. The graph below shows the areas covered by this feedback:

Theme	Sub-theme	Count
5-Transport		20
	Roads and footpaths - existing	8
	Roads and footpaths - new	1
	Roads and footpaths - other	1
	Public transport infrastructure - existing	5
	Public transport infrastructure - new	1
	Public transport services - existing	7
	Public transport services - new	1
	Public transport - other	1
	Walking and cycling improvements	5
	Parking & enforcement	2
	Other transport comments	5
6-Water		4
	Water supply	3
	Wastewater	1
	Stormwater	1
7-Regional Planning		10
	Spatial, strategic and infrastructure planning	3
	Bylaws	0
	Homelessness	3
	Housing	2

Theme	Sub-theme	Count
	Air, land and water monitoring and management	2
	Regulatory services	1
	Other planning	1
8-Regional Community Services		3
	Regional community services	1
	Regional libraries	0
	Regional parks, sport & recreation	1
	Regional arts, culture & events	0
	Regional social housing	1
9-Other Regional Services		11
	Solid waste services	3
	Environmental services	5
	Auckland emergency management	0
	Governance and support	3
	Mayoral Office	0
	Māori outcomes	0
	IMSB	0
	Organisational support	0
10-Rating and funding		14
	Focus on core services	2
	Expenditure/debt	4
	Asset sales	0
	Rating policy	11
	Local Board Funding Policy	0
	Contributions policy	0
	Grants and subsidies	0
	Business Improvement Districts	0
	Other rating and funding comments	2
13-Tupuna Maunga		0
14-Council-controlled Services		2
	Development Auckland	0
	Waterfront development	0
	Regional Facilities	1
	Economic Growth and visitor economy (ATEED)	1
	Auckland Council Investment Limited (ACIL)	0
	Third party amenity and grant	0
15-General Comments		5
	Question/information request	1
	Generally agrees with the plan	0
	Generally disagrees with the plan	0
	General comments about the plan	0
	Suggested amendments to the plan	0
	General comments about summary information	0
	General comments about the feedback form	1
	General comments about the online form	1
	General comments about HYS events	0
	Out of scope	3

6. Overview of feedback received on the proposed amendment to the 10-year Budget 2018-2028 regarding property transfers from the Upper Harbour Local Board area

The question and text below is directly from the feedback form. The feedback from the Upper Harbour Local Board area is set out under the question.

Question 1:

Panuku is Auckland Council's urban development agency and currently owns and manages about \$790 million of city centre waterfront properties. We are proposing to transfer the legal ownership of those properties to Auckland Council. Panuku would continue to manage the properties. The resulting ownership structure would reduce governance duplication, increase consistency with other development areas and maximise future flexibility. The city centre waterfront properties are strategic assets, so we want to know what you think of the proposal.

What is your opinion about this proposal?

The graph below gives an overview of the responses from the Upper Harbour Local Board area:

